#### AXIS/CO/CS/420/2021-22

November 17, 2021

Chief Manager, Listing & Compliance Department National Stock Exchange of India Limited Exchange Plaza, 5th Floor Plot No. C/1, "G" Block Bandra-Kurla Complex Bandra (E), Mumbai – 400 051 The Deputy General Manager, Listing Department BSE Limited 1<sup>st</sup> Floor, New Trading Ring, Rotunda Building P. J. Towers, 'Dalal Street Fort, Mumbai – 400 001

NSE Symbol: AXISBANK

BSE Scrip Code: 532215

Dear Sir(s),

#### SUB.: DISCLOSURE UNDER REGULATION 30 READ WITH PARA A OF SCHEDULE III OF THE SECURITIES AND EXCHANGE BOARD OF INDIA (LISTING OBLIGATIONS AND DISCLOSURE REQUIREMENTS) REGULATIONS, 2015.

Enclosed, please find the schedule of Analyst / Investor meeting / interactions held at Mumbai on November 17, 2021, in terms of the captioned subject. Further, we also enclose herewith the presentation made at the said meeting.

The same is being uploaded on the website of the Bank www.axisbank.com

You are requested to take note of above and arrange to bring it to the notice of all concerned.

Thanking You.

Yours Sincerely, For Axis Bank Limited

Puneet Sharma President & Chief Financial Officer

Encl: as above



	Place: Mumbai						
	Interactions held on November 17, 2021						
	Event : Morgan Stanley's Virtual Asia Pacific Summit						
Sr. No.	Institution Name						
1	Amansa Capital						
2	Fidelity International						
3	Point72 Asset Management						
4	Longlead Capital Partners						
5	Central Asset Investments						
6	Aspex Management						
7	Partners Bay						
8	AIA Group						
9	Eastspring Investments						
10	Dalton Investment Group						
11	Mackenzie Investments						
12	Moon Capital						
13	BNP Paribas Asset Management						
14	Balyasny Asset Management						
15	Millennium Partners						
16	Tarsadia Capital						
17	Pelham Capital						
18	Alua Capital Management						
19	Fact Capital						
20	Fidelity Management & Research						
	Event: Kotak BFSI Forum						
1	Ageas Federal Life Insurance						
2	ApaH Capital						
3	Artemis Advisors						
4	Bharti AXA Life Insurance						
5	Canara HSBC Oriental Bank of Commerce Life Insurance						
6	Duro Capital						
7	Edelweiss Global Asset Management						
8	Enam Holdings						
9	IDFC Asset Management						
10	JM Financial Services						
11	Laburnum Capital						
12	Mahindra Manulife Investment Management						
13	OMERS						
14	One Up Financial Consultants						
15	SBI Life Insurance						
16	Securities Investment Management						
17	T. Rowe						
18	Temasek Holdings Advisors						
19	UTI Asset Management						











**Investor Presentation** *Quarterly Results Q2FY22* 









NSE: AXISBANK

BSE: 532215

LSE (GDR): AXB

# Axis Bank at a glance



Axis Bank	A	<b>3<sup>rd</sup></b> largest Private Bank in Ir		<b>4,679</b> Branches*	86,500+ Employees	Consti	<b>5<sup>th</sup> straight year</b> ituent of FTSE 4Good El ^	
		Traditional Banking Segment Digital Banking Segment			ng Segment			
Market Share	Ŷ		<b>4.6%</b> eposits ##	<b>5.7%</b> Advances ##	<b>15%</b> UPI**		<b>4% 11%</b> <i>CIF</i> <sup>^</sup>	
Profitability		<b>3.39%</b> Net Interest Marg	gin <sup>1</sup>	<b>2.12%</b> Cost to Assets <sup>1</sup>		Op	<b>2.25%</b> Operating Profit Margin <sup>1</sup>	
Balance Sheet		<b>20.04%   15.</b> CAR <sup>***</sup> CET	<b>81%</b> 1	<b>₹ 129.5 Bn   2.11%</b> Cumulative provisions (standard + additional non-NPA)			<b>70%   1.08%</b> PCR Net NPA	
Leg Subsidiaries       1st         Axis Capital's position in ECM <sup>\$</sup>		Growth	<b>59%</b> in Axis Securities PAT <sup>2</sup>	<b>60%</b> Growth in Axis AMC's PAT <sup>2</sup>		<b>18.5%</b> Axis Finance's ROE with near zero Restructuring <sup>1</sup>		



#### **Executive Summary**

Financial Highlights

Capital and Liquidity Position

Business Segment performance

Asset Quality

Future of Work and Sustainability

Subsidiaries' Performance

Other important information

### Major highlights of Q2FY22

Strong CASA and fee performance, accelerating loan growth in focus segments, limited restructuring, improving asset quality, resilient balance sheet



Strong growth in granular CASA deposits continues to aid loan growth	<ul> <li>Deposits on QAB basis grew by 18% YOY and 4% QOQ, Loan book grew 10% YOY and 1% sequentially</li> <li>On QAB basis, SA grew 23% YOY and 5% QOQ, CA deposits grew 18% YOY and 3% QOQ</li> <li>On QAB basis, CASA grew 21% YOY and 5% QOQ, CASA ratio stood at 42%, up 201 bps YOY and 27 bps QOQ</li> <li>On QAB basis, Term deposits grew 15% YOY and 4% QOQ, of which Retail term deposits grew 11% YOY and 3% QOQ</li> </ul>
Loan growth driven by focused business segments	<ul> <li>Retail loans grew 16% YOY and 4% QOQ, ~80% of the book is secured. Home loans and SBB<sup>1</sup> portfolio grew 19% YOY &amp; 43% YOY</li> <li>Q2FY22 Retail disbursements were up 54% YOY and QOQ basis Home loan disbursements were up 86% YOY and 54% QOQ</li> <li>SME loans grew 18% YOY and 7% QOQ led by tech driven transformation, SME disbursements were up 76% QOQ</li> <li>Overall corporate disbursements grew 24% QOQ; Mid-corporate book grew by 32% YOY and 10% QOQ</li> </ul>
Fee up 17% YOY, PAT up 86%YOY	<ul> <li>NII grew 8% YOY, NIM stood at 3.39%</li> <li>Fee income grew 17% YOY and 21% QOQ, granular fee constituted 90% of overall fees</li> <li>Retail fee grew 19% YOY and 23% QOQ; and constituted 63% of the overall fees</li> <li>PAT at ₹ 3,133 crores, up 86% YOY</li> </ul>
Well capitalized with adequate liquidity buffers	<ul> <li>Overall capital adequacy ratio (CAR)<sup>2</sup> stood at 20.04% with CET 1 ratio of 15.81% as at the end of Sep'21</li> <li>₹ 5,012 crores of COVID provisions, not considered for CAR calculation provide cushion of 67 bps over the reported CAR</li> <li>Average Liquidity Coverage Ratio (LCR) during Q2FY22 was over 120%</li> <li>Excess SLR of ₹85,580 crores</li> </ul>
Continue to maintain strong position in Digital	<ul> <li>Maintained strong position in Digital banking with 15% market share in UPI transactions &amp; 19% in P2M Acquiring (by throughput) in Q2</li> <li>Among the highest rated mobile apps with Apple App store rating of 4.6; mobile banking market share stood at 14%</li> <li>The Bank through its subsidiary Freecharge scaled up 'Buy Now Pay Later' offering with 14x QOQ growth in customers acquired</li> </ul>
Limited restructuring, dominantly secured, high provision buffers	<ul> <li>GNPA at 3.53%, declined by 75 bps YoY (per IRAC), PCR healthy at 70%</li> <li>SACR at 2.11% improving 6 bps QoQ; Coverage ratio stood at 124% improving 617 bps QoQ</li> <li>Covid-19 restructuring implemented loans at 0.64% of GCA, retail at 0.80%, 93% of retail restructuring is secured with low LTV in the range of ~ 40% - 70%, Overall provision coverage of 24% on restructured book</li> </ul>
Key subsidiaries delivered strong performance	<ul> <li>Domestic subsidiaries reported a total PAT of ₹ 267 crores in Q2FY22, up 38% YOY; Return on investments in subsidiaries at 58%</li> <li>Axis AMC's H1FY22 PAT grew 60% YOY, Axis Securities H1FY22 PAT grew 59% YOY</li> <li>Axis Finance ROE stood at 18.5%, asset quality metrics remain stable with net NPA of 1.3%, near zero restructuring</li> <li>Axis Capital completed 31 Investment banking deals in H1FY22, with PAT up 72% YOY</li> </ul>

<sup>1</sup> SBB : Small Business Banking

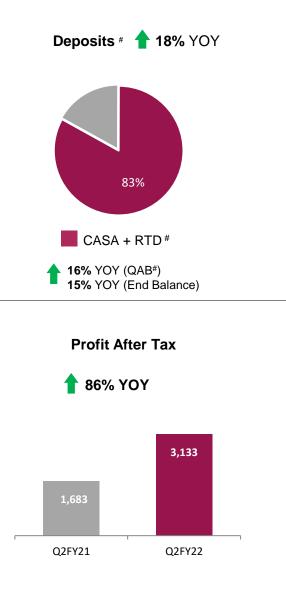
<sup>2</sup> including profit for H1FY22 QAB: Quarterly Average Balance Coverage Ratio = Aggregate provisions (specific + standard + additional + Covid) / IRAC GNPA

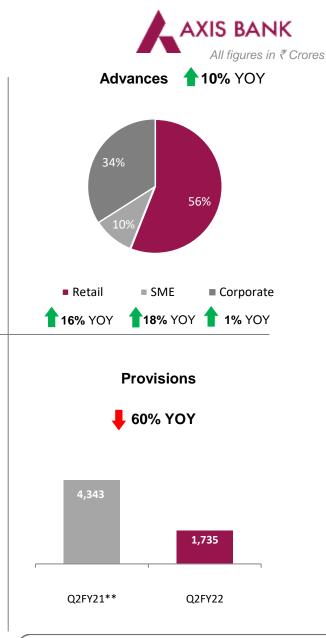
Standard Assets Coverage Ratio (SACR) = Standard asset provisions plus additional provisions plus Covid provision / Standard Ioans

# Key metrics for Q2FY22

#### Snapshot (As on 30<sup>th</sup> September 2021)

(		Absolute (Rs. Cr)			QOQ   YOY Growth			
		Q2FY22	Q1FY22	H1FY22	Q2FY22	Q2FY22	H1FY22	
	Net Interest Income	7,900	7,760	15,660	2%	8%	9%	
	Fee Income	3,231	2,668	5,899	21%	17%	34%	
	Operating Expenses	5,771	4,932	10,703	17%	36%	34%	
	Operating Profit <sup>2</sup>	5,928	6,186	12,114	(4%)	(11%)	-	
	Net Profit	3,133	2,160	5,293	45%	86%	89%	
			Q2FY22		YOY Growth			
Sheet	Total Assets		10,50,738	}	17%			
	Net Advances		6,21,719		10%			
	Total Deposits ^		7,36,286		18%			
	Shareholders' Funds		1,07,083			10%		
		Q2FY22 / H1FY22			Q2FY21 / H1FY21			
	Diluted EPS (Annualised in ₹) (Q2/H1)	4	0.42 / 34.3	34	22.59 / 19.29			
SO	Book Value per share (in ₹)		349		319			
Rat	ROA (Annualised) (Q2/H1)		1.19 / 1.03	3	0.73 / 0.60			
Key Ratios	ROE (Annualised) (Q2/H1)	12.72 / 10.92			7.95 / 6.86			
X	Gross NPA Ratio	3.53%			4.28%**			
	Net NPA Ratio	1.08%			1.03%**			
	Basel III Tier I CAR 1	17.54%		16.52%				
	Basel III Total CAR 1		20.04%		19.38%			





^ period end balances <sup>1</sup> including profit for H1FY22 <sup>#</sup>QAB – Quarterly Average Balance

\*\* as per IRAC norms; for like to like comparison

<sup>2</sup> Prior year numbers are restated to reflect the change in presentation of income from recoveries and provision for depreciation on investments as per guidelines issued by RBI in Aug 21



#### Executive Summary

#### Financial Highlights

Capital and Liquidity Position

Business Segment performance

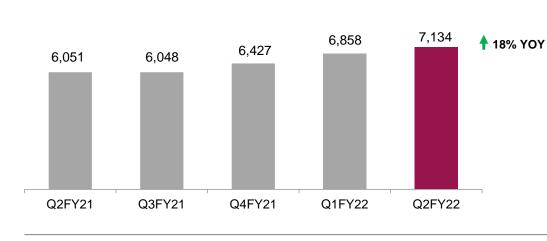
Asset Quality

Future of Work and Sustainability

Subsidiaries' Performance

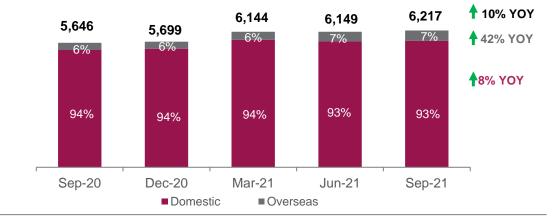
Other important information

## Strong growth in granular CASA deposits continue to drive loan growth AXIS BANK

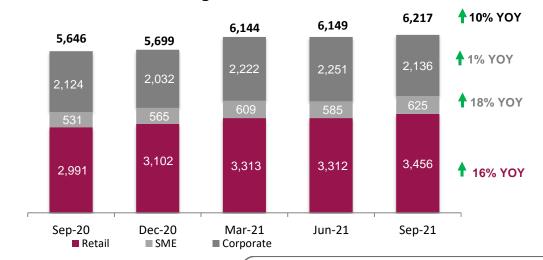


Deposits (QAB)<sup>^</sup>

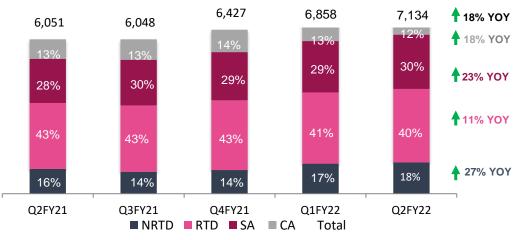




#### Segment loan mix



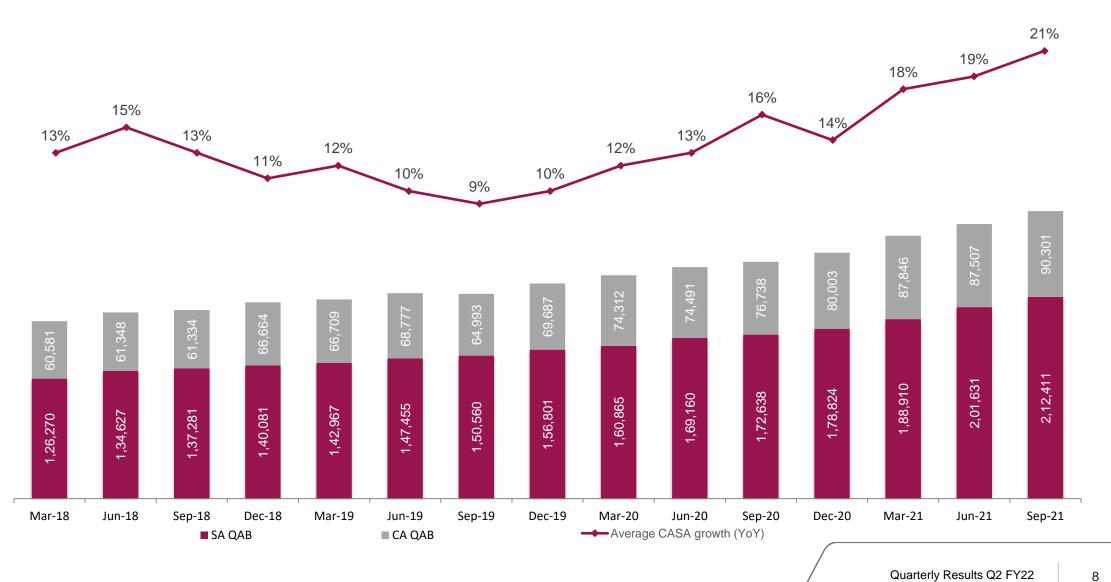
Deposit mix (QAB)<sup>^</sup>



^ Quarterly Average Balance

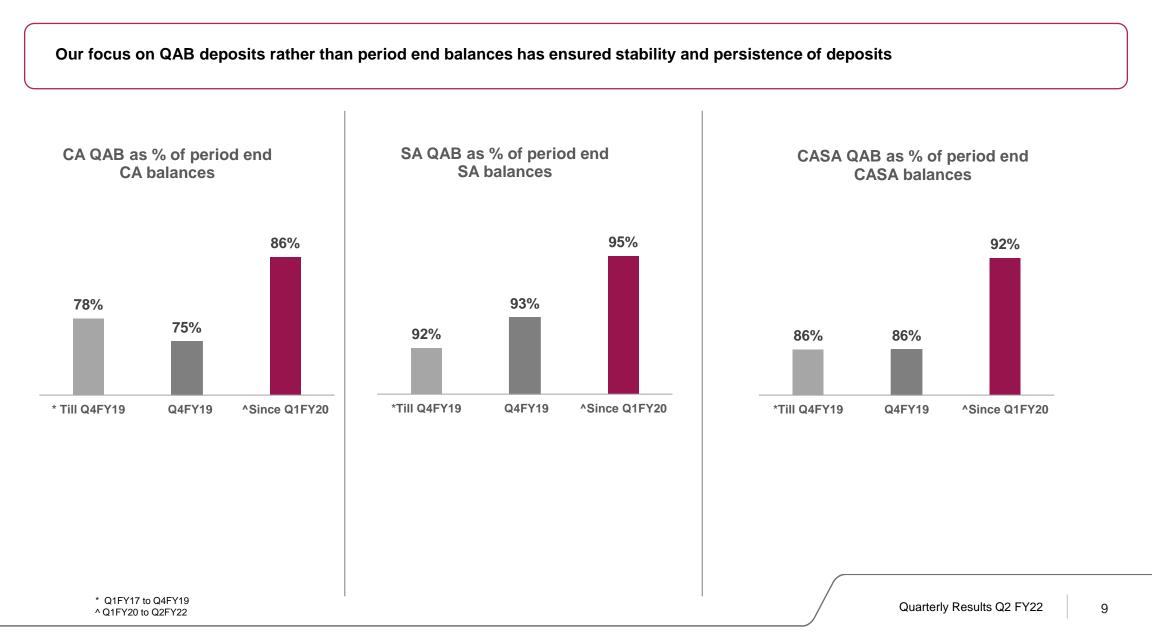
### We have lifted our CASA growth considerably led by...





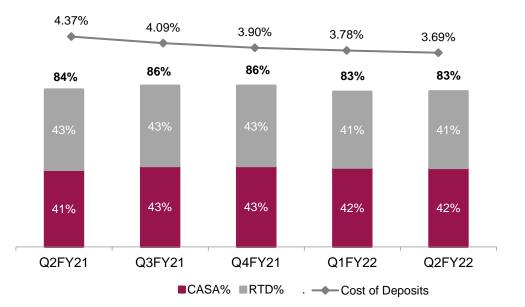
### ...improvement in the persistence of our average CASA balances...



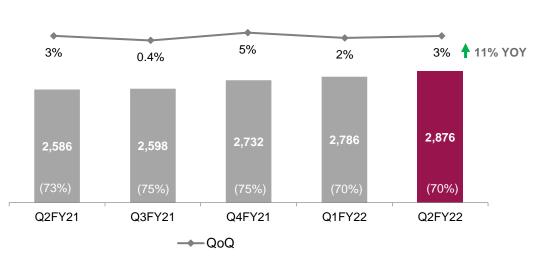


...resulting in declining cost of deposits, supported by granular deposits comprising of CASA and retail term deposits





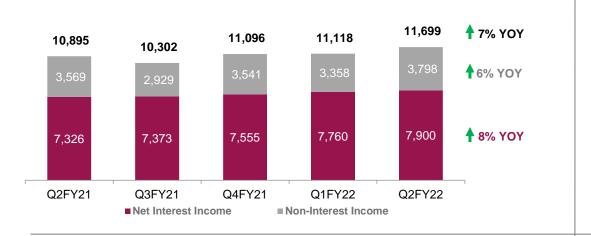
#### (CASA + RTD\*) ratio<sup>^</sup> & cost of deposits



**Retail term deposits^** 

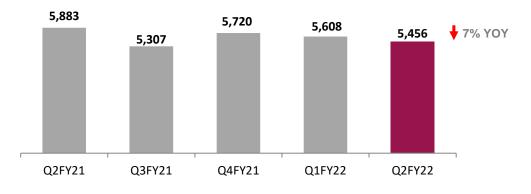
Figures in brackets refer to proportion of overall Term Deposits

# Net Profit up 86% YOY and 45% QOQ

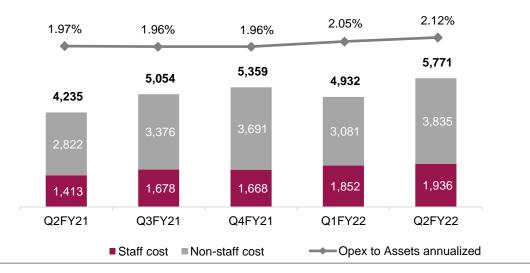


**Operating revenue \*** 

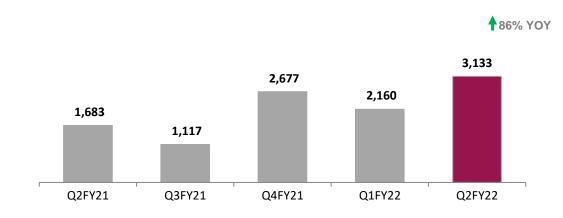
Core operating profit \*







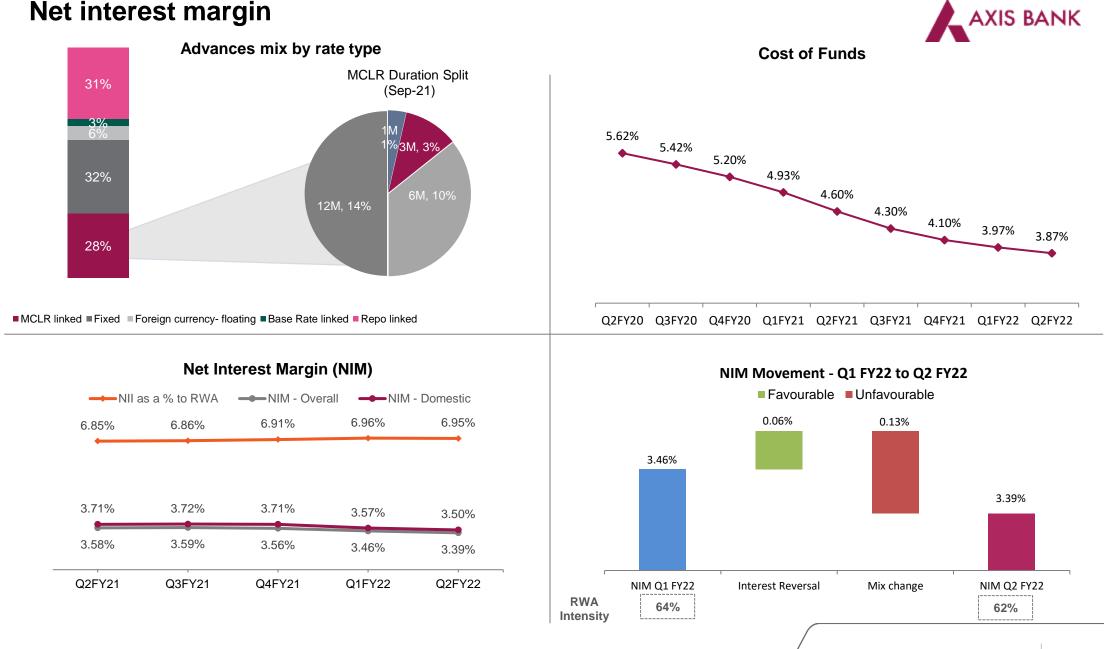
Profit after tax



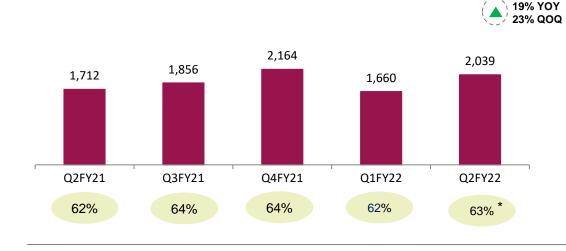
\* Prior year numbers are restated to reflect the change in presentation of income from recoveries and provision for depreciation on investments as per guidelines issued by RBI in Aug 21; for impact on reported numbers and growth, see slide 69



## Net interest margin

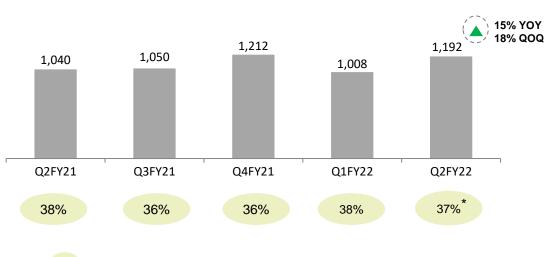


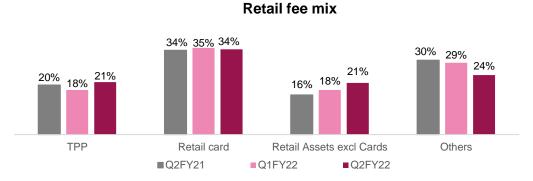
# We have built granularity in fees across our business segments



**Retail Banking fees** 

Corporate & Commercial Banking fee

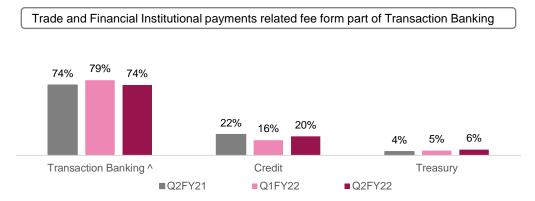




 25%YOY and 44% QOQ growth in Third Party products (TPP) distribution fees; of which insurance distribution fees grew 19% YOY and 56% QOQ

 57% YOY and 41% QOQ growth in Retail Assets (excl cards) fees reflecting pick up in disbursements

#### Corporate & commercial banking fee mix



• 31% YOY and 6% QOQ growth in Trade related and Financial Institutions payments fees

^ including Forex, Trade and FI payments





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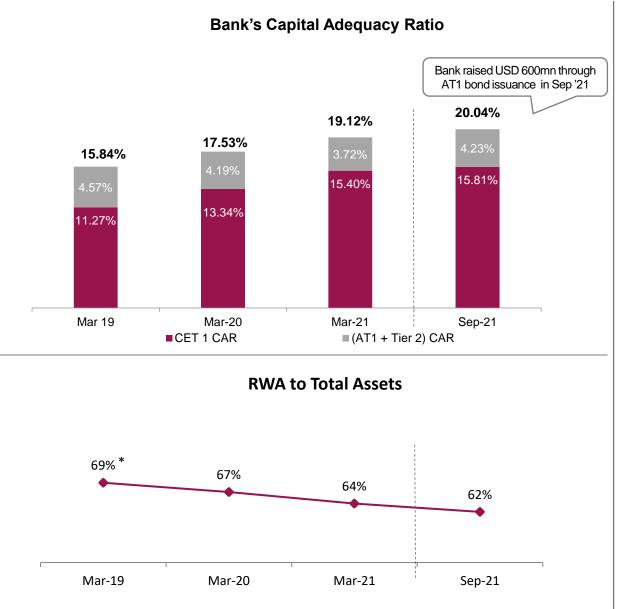
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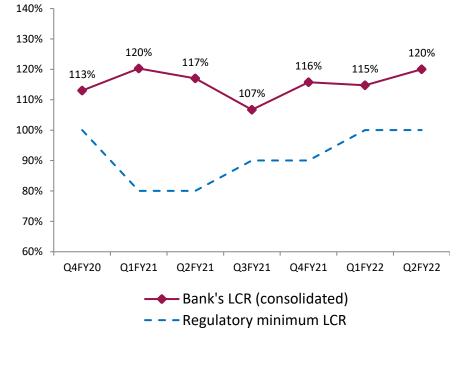
# Strong capital position with adequate liquidity



\* Includes effect of one-off item impacting around 1%

# Liquidity Coverage Ratio (consolidated)

AXIS BANK



The Bank holds excess SLR of ₹85,580 crores



#### Executive Summary

Financial Highlights

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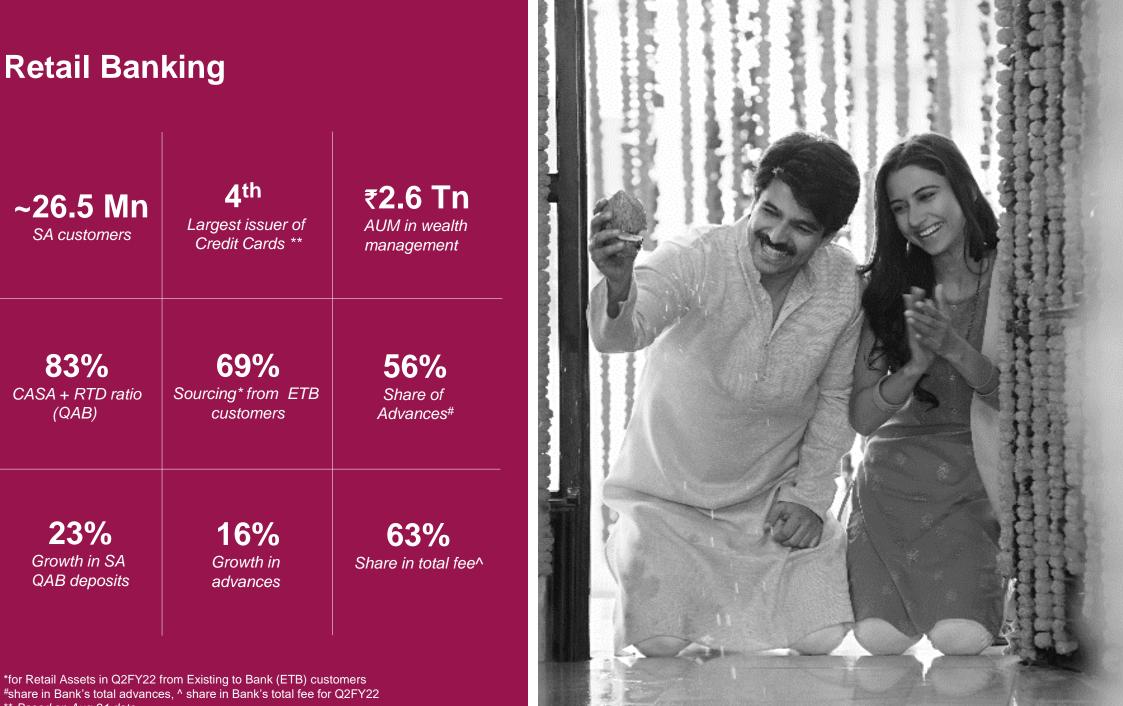
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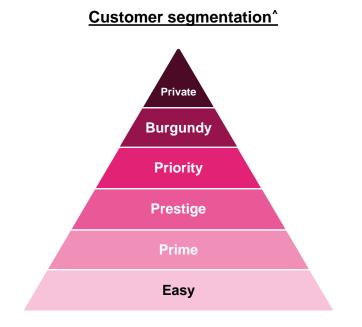
\*for Retail Assets in Q2FY22 from Existing to Bank (ETB) customers <sup>#</sup>share in Bank's total advances, <sup>^</sup> share in Bank's total fee for Q2FY22 \*\* Based on Aug-21 data

#### Healthy growth in SA deposits led by deepening and premiumisation strategy



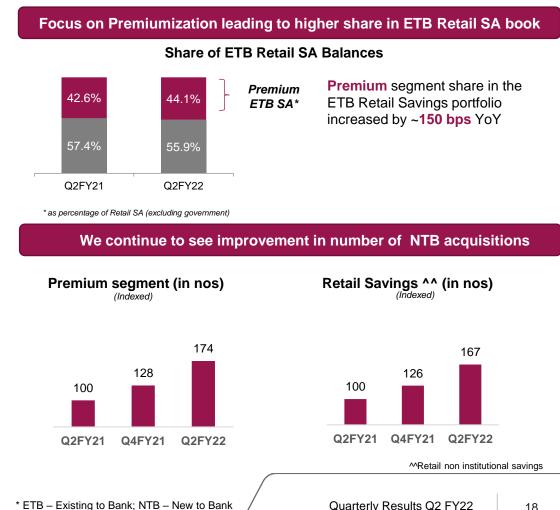
Created liability sales vertical in FY20 to have greater outreach and sharper focus on quality of NTB\* acquisitions; Branch channel continued its focus on deepening ETB\* relationships

Premiumisation strategy focuses on improving account quality of overall balances while increasing contribution from premium# segments



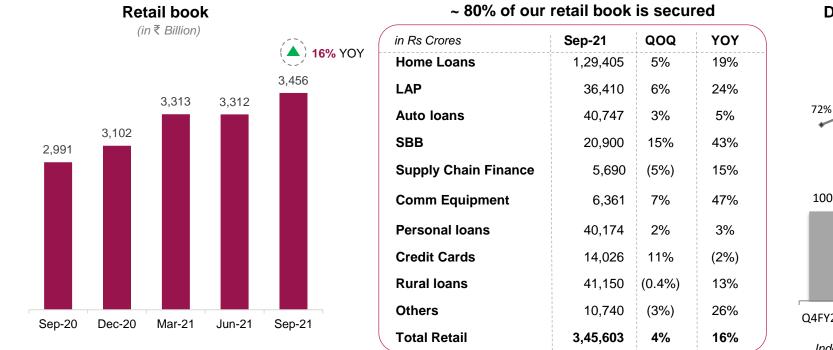
#### Strong traction in SA deposits continues ...

	YOY	QOQ
Retail SA	18%	5%
Govt SA	48%	9%
Overall SA	23%	5%

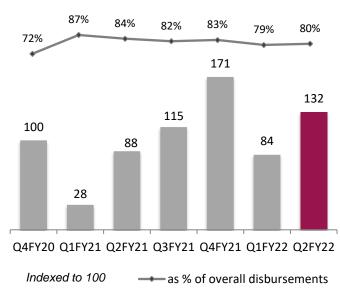


### Rs 3.5 trillion Retail loan book is well diversified and ~80% secured with significantly high proportion of ETB and salaried customers

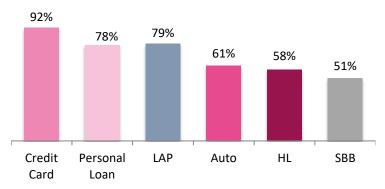




#### Disbursement trends in secured loans







100% of PL and 69% of Credit Cards portfolio is to salaried segment

Average LTVs: 52% in overall home loan portfolio **36%** in LAP portfolio

#### Sourcing:

6

51% contribution from Branches to overall Retail book sourcing

### Strong traction in disbursements across most of the retail product segments

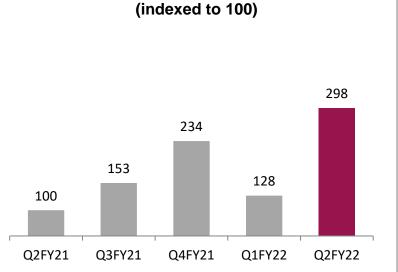




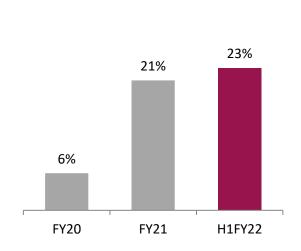
All charts represented with disbursement of Q4FY20 referenced to 100

### We are seeing improved traction in cards acquisition aided by KTB partnerships



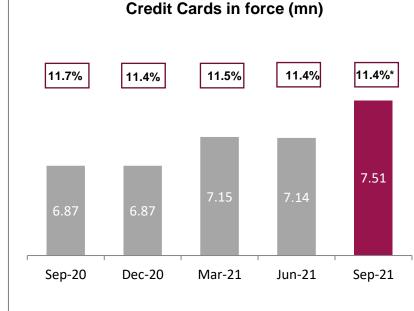


**New Credit Cards acquisition** 



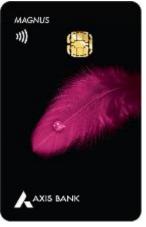
^ Known to Bank

Share of KTB<sup>^</sup> sourcing



• Note: Figures in boxes represent market share for the period Q2FY22, market share is as of month of Aug'21





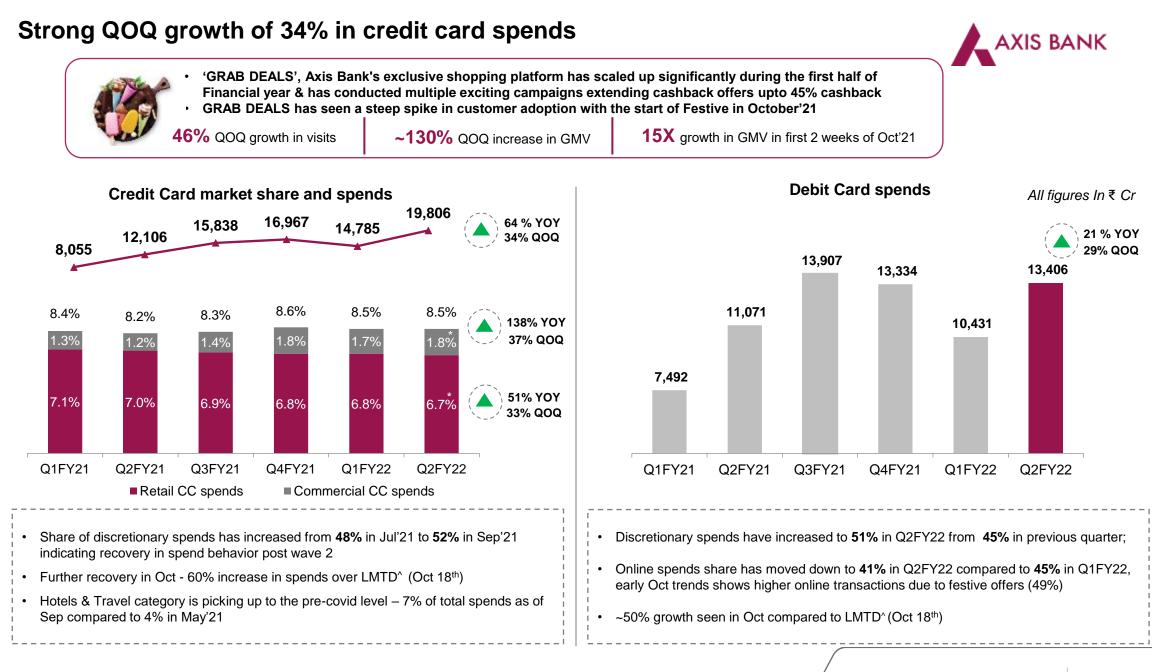
**Co-branded Cards** 



One of the fastest growing co-brand portfolio with 1.36 million CIF in 26 months since its launch

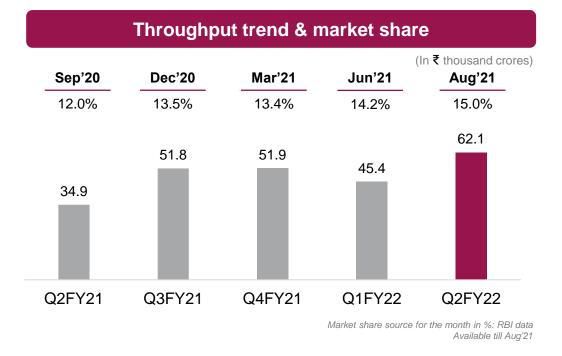
Featured Cards





## We continue to grow Acquiring through innovations and integrated approach





#### Key insights

- Throughput and installations grew by 78% YOY and 45% YOY respectively
- Focused approach on providing newer services to the merchants, understanding their experiences & improving on them, rebuilding on merchant relationships
- Acquiring strategy is aligned to CA growth with very good success observed in our CA balance growth

#### **Innovations in Acquiring**

**Android PoS**: State-of-the-Art terminal loaded with VAS such as Khaata & BQR

- **37%** contribution to sourcing in Q2FY22.
- 10% higher activity and 33% higher ticket size of transactions witnessed than other POS terminals
- **Buy Now Pay Later**: Valued added service that offers cardless EMI facitlity allowing faster processing of high value transactions
- **CX Index:** Captures merchants' experience around On-boarding, Usage & Service. Helps provide direction for future course of actions to bring further stability to the business

#### Expansion strategy

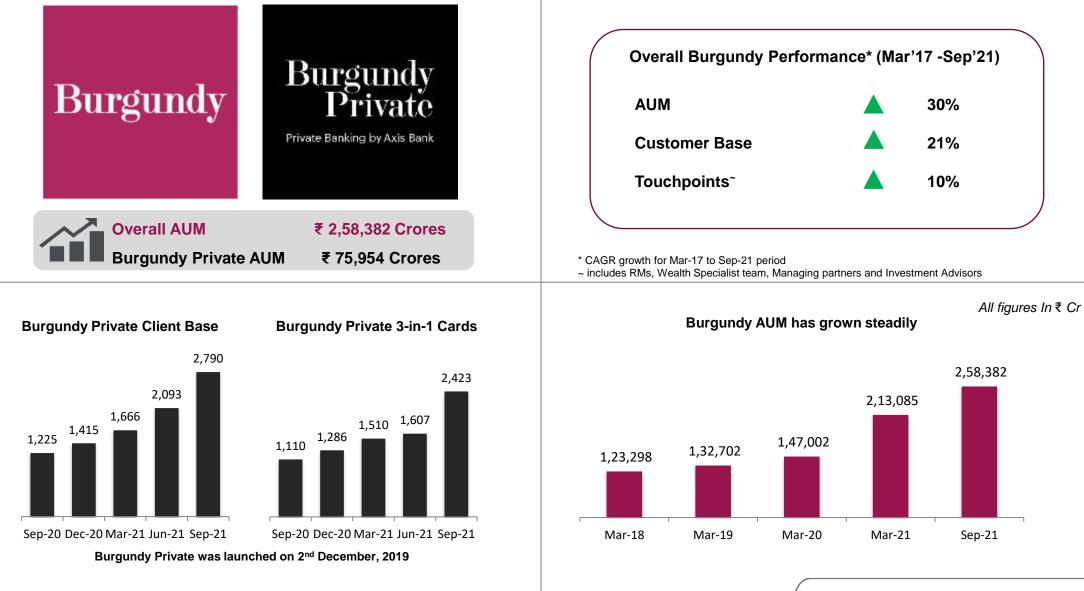
#### Accelerated Sourcing:

Sourced **0.68 Lakh+** terminals in Q2FY22 to reach **7.34 lakh** terminals as of Sep'21

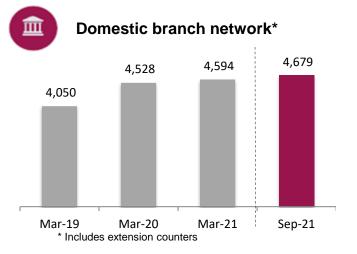
- Leveraging "**Partnership Ecosystems**" to get more merchants into the Digital Payments foray
- Investment in Digital Infrastructure to "take the Bank to the Merchant". Offering a bouquet of Banking products along with a payment solution

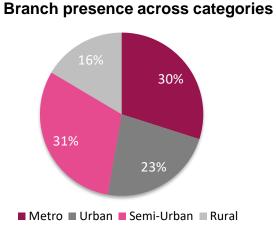
# The Bank is a leading player in India's Wealth Management space





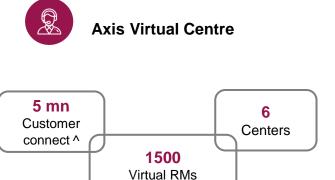
# We have a strong and well diversified distribution network





 Calibrated approach towards new branch additions across focused regions, added 79 branches in Q2FY22

- Aligned to our **Deep Geo strategy**, specific RuSu branches follow an asset-led liability model
- Dedicated Asset Desk Managers for fulfilment of all loan leads at select branches
- Select Platinum branches to cater to SBB customer base



**AXIS BANK** 

- Connected with **53 lakh** customers in Q2FY22 through this channel.
- AVC manages relationship with our existing customers under affluent and other programs
- AVC expanded to three new centres across Mumbai, Ahmedabad and Kolkata during FY21 and is now present across West, South, North and East with six centres

^ Customers contacted in Q2FY22

# **Corporate & Commercial Banking**

**1%** YOY growth in corporate advances **18%** YoY growth in CBG\* advances **32%** YoY growth in Mid Corporate book

**35%** Share of short term loans to overall

corporate loans

**86%** Share of corporate advances to clients rated A-and above

**93%** Incremental sanctions to A-and above\*\*

**18%** YOY growth in CA (QAB) deposits **1 st** Rank in DCM<sup>~</sup> for rupee bonds

**8.7%** Market share in GST payments (H1FY22)

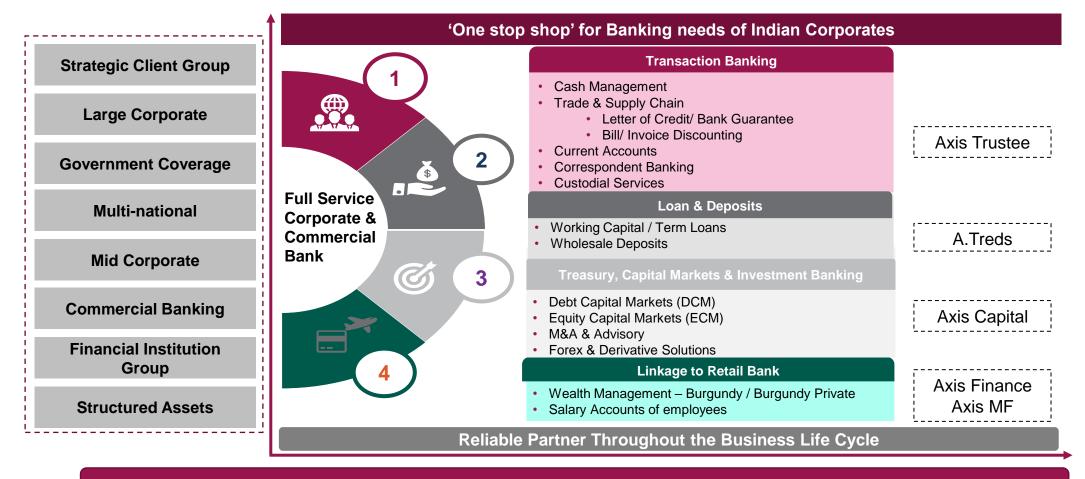


### Strong relationship led franchise driving synergies across One Axis entities



We have re-oriented the organisation structure in Corporate & Commercial Banking for delivering execution excellence

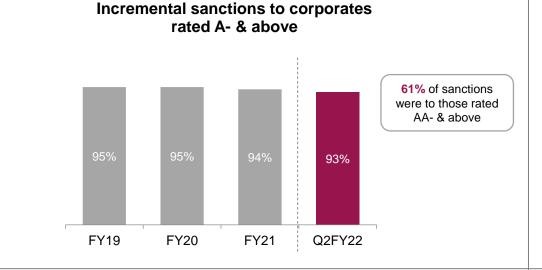
- Segregated the responsibilities of coverage and product groups to ensure sharper focus
- Corporate & Commercial Bank coverage reorganized into 8 coverage groups, each with a stated objective
- Strengthened the leadership team across Mid Corporate, MNC, Government Coverage, Transaction Banking and Forex Sales



We continue to have penetration of 9 or more products and services across our top corporate relationships including at least two services offered by our subsidiaries

### ...with better rated originations and focussed on short term loans

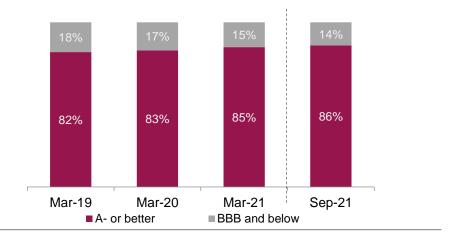


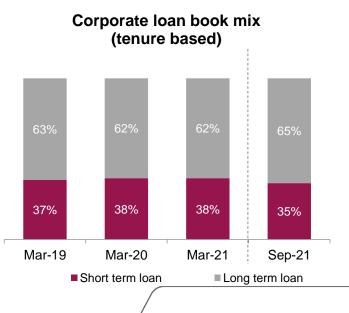


**Corporate Loans** YOY 2,25,095 1% 2,13,645 2,12,362 1 38% 1,86,640 1,81,767 1,71,548 4 6% Sep-20 Jun-21 Sep-21 Overseas Domestic

Short term refers to loans of less than 1 year tenure; Long term refers to loans of greater than or equal to 1 year tenure

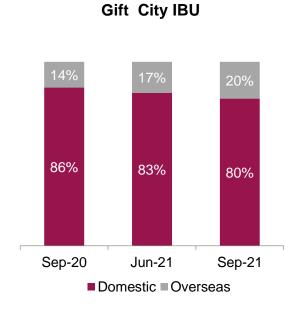
86% of the book is rated A- or better





# **Overseas corporate loan book is 97% India linked**

- The Bank's International strategy is to focus on Indian corporates that have global operations
- We have consolidated our overseas business through branches in Dubai, Singapore and Gift City, India
- Gift City IBU<sup>1</sup> has grown strongly as we continue to expand our trade finance business and leverage our leadership in treasury



Overseas loan contribution driven by

... the funding is primarily for Indian conglomerates and PSU entities

97%\* India linked

**86%**\* rated A and above

52% constituted by top 10 conglomerates

Well balanced in term and working capital loan mix

We have the largest IBU in GIFT City

**AXIS BANK** 

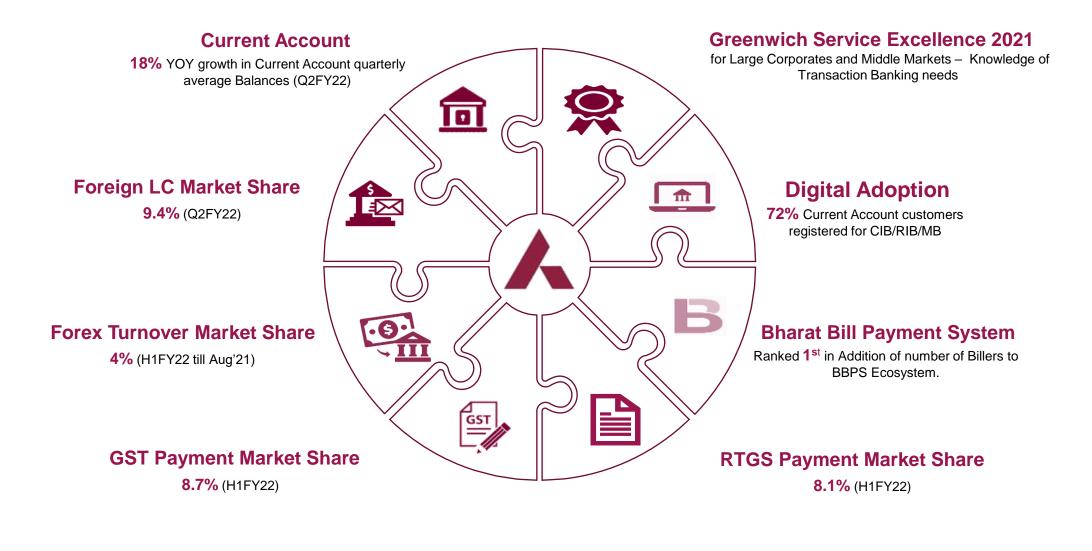
\$3.4 bn asset book size

**~83%** YOY growth in Trade Finance book in Q2FY22

**Leadership** position in treasury segment – with highest share of Non Deliverable Forwards (NDFs) trading volumes among all IBUs

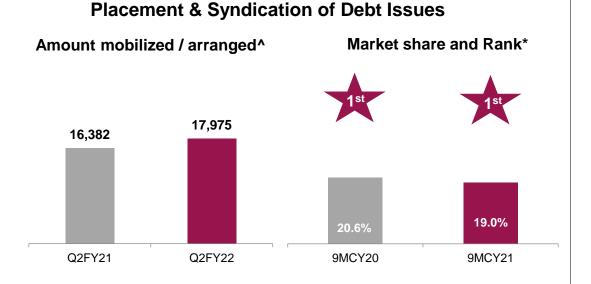
# We have strengthened our proposition as a Transaction Bank





RTGS Payment – RBI Report Forex Turnover – RBI Report

## We remain well placed to benefit from a vibrant Corporate Bond market

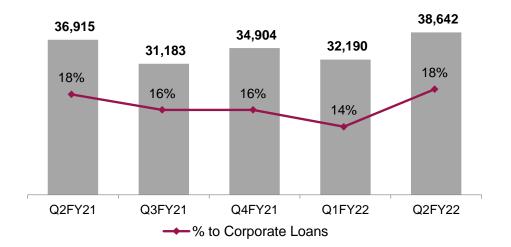


 Ranked No. 1 arranger for rupee denominated bonds as per Bloomberg league table for CY20

Ranked No. 1 arranger for rupee denominated bonds as per Bloomberg for 14 consecutive calendar years since 2007

Bank has been awarded as the **Best DCM House** at the **Finance Asia Country Awards, 2021** 

Movement in corporate bonds



- Leveraging our leadership position in Debt capital markets, we had mobilized ~ ₹18,059 crores through active participation in the TLTRO auctions
- We have invested funds in marquee names (non FI, non PSU) thereby helping to build some new client relationships in wholesale segment .
- We have limited our investments under this book to AAA/AA rated corporate issuers

**AXIS BANK** 

All figures in ₹ Crores

# Industry-wise Distribution (Top 10)



All figures in ₹Crores

Rank	Outstanding <sup>1</sup> as on 30 <sup>th</sup> Sep'21		Investments	Non-fund based	Total		
	Sectors	Advances		Non-runa based	Value	(in % terms)	
1.	Financial Companies <sup>2</sup>	54,490	23,402	16,683	94,575	12.21%	
2.	Engineering & Electronics	12,025	2,601	26,299	40,925	5.28%	
3.	Infrastructure Construction <sup>3</sup>	22,988	1,704	11,335	36,027	4.65%	
4.	Trade	19,696	700	5,205	25,601	3.30%	
5.	Petroleum & Petroleum Products	9,130	3,504	12,176	24,810	3.20%	
6.	Power Generation & Distribution	16,815	1,610	4,876	23,301	3.01%	
7.	Iron & Steel	12,341	1,028	5,266	18,635	2.41%	
8.	Real Estate⁴	16,948	53	750	17,751	2.29%	
9.	Food Processing	14,439	162	2,295	16,896	2.18%	
10.	Automobiles & Ancillaries	13,630	1,691	1,188	16,509	2.13%	

<sup>1</sup> Figures stated represent only standard outstanding (advances, investments and non fund based) across all segments

<sup>2</sup> Includes Banks (27%), Non Banking Financial Companies (33%), Housing Finance Companies (24%), MFIs (3%) and others (13%)

<sup>3</sup> Financing of projects (roads, ports, airports, etc.)

<sup>4</sup> Lease Rental Discounting (LRD) outstanding stood at ₹10,934 crores

# **Business Performance**

# **Commercial Banking**

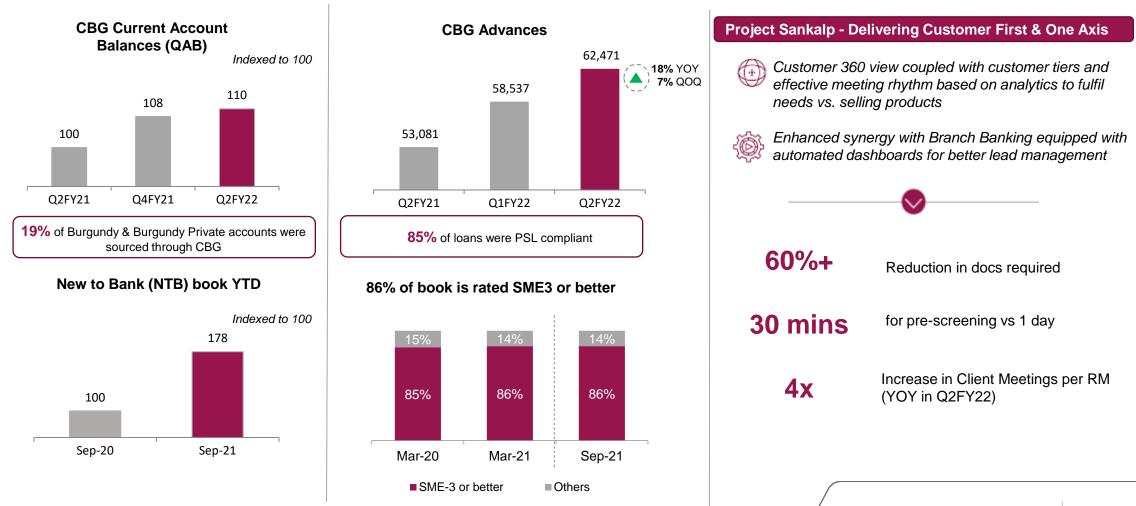






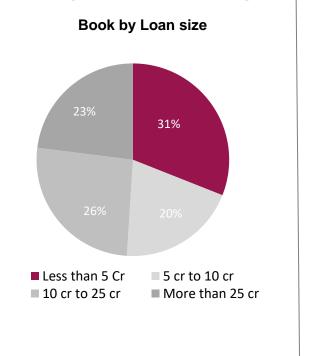
One of the most profitable segments of the Bank with high PSL coverage

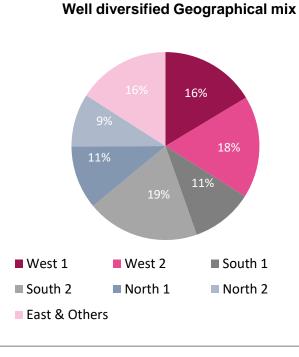
Data driven credit decisions, minimal documentation, simplified products and digitized operations aiding higher business growth

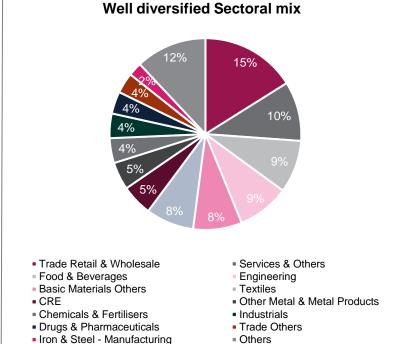


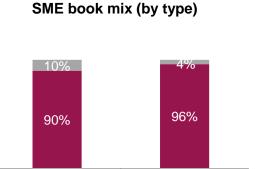
## SME lending book is well diversified, 96% of SME book is secured and predominantly working capital financing











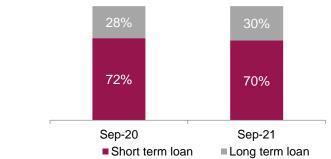
Sep-21

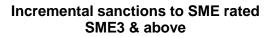
Unsecured

Sep-20

Secured

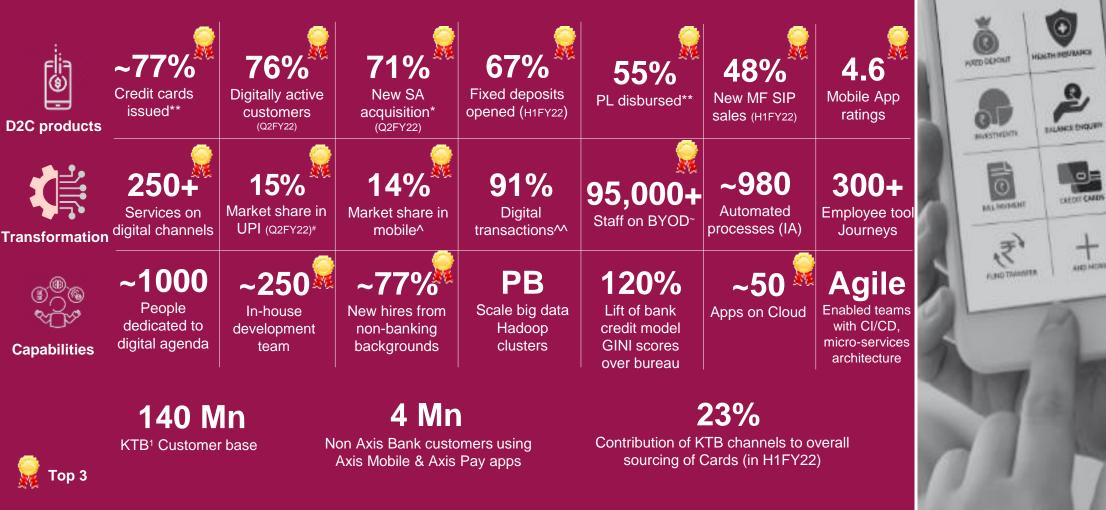
SME book mix (by tenure)







## Digital Banking – Axis Bank's "silent revolution"



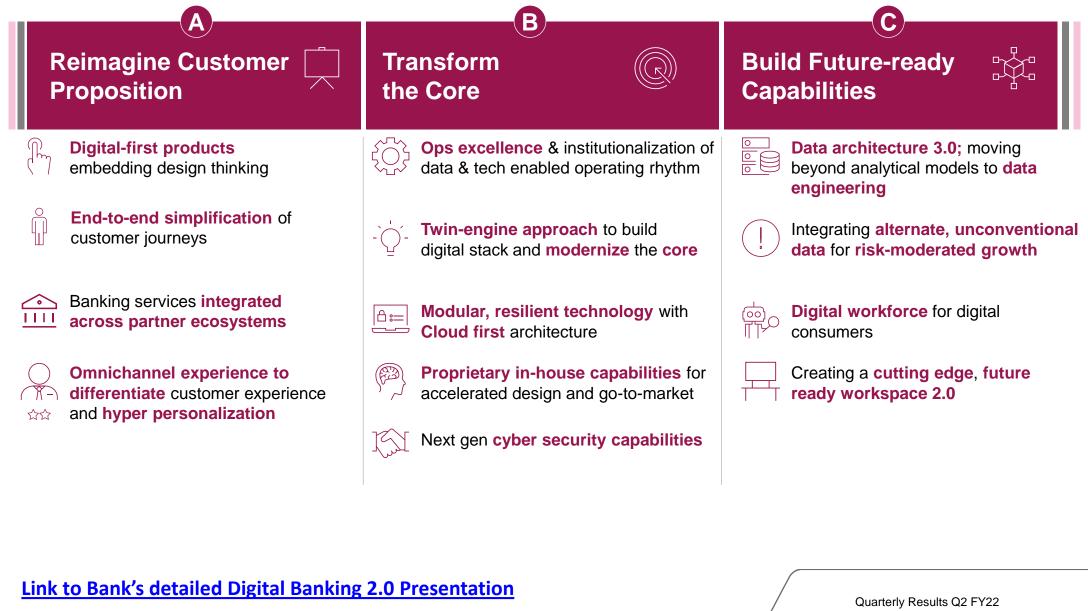
A arm sales

\* Tablet based account opening process for Q2FY22 ARBI data for 2M Q2FY22 by volume

<sup>^</sup>Based on all financial transactions by individual customers in Q2FY22 <sup>\*\*</sup> through phygital and digital mode in H1FY22 <sup>#</sup> by volume <sup>1</sup>Known to Bank

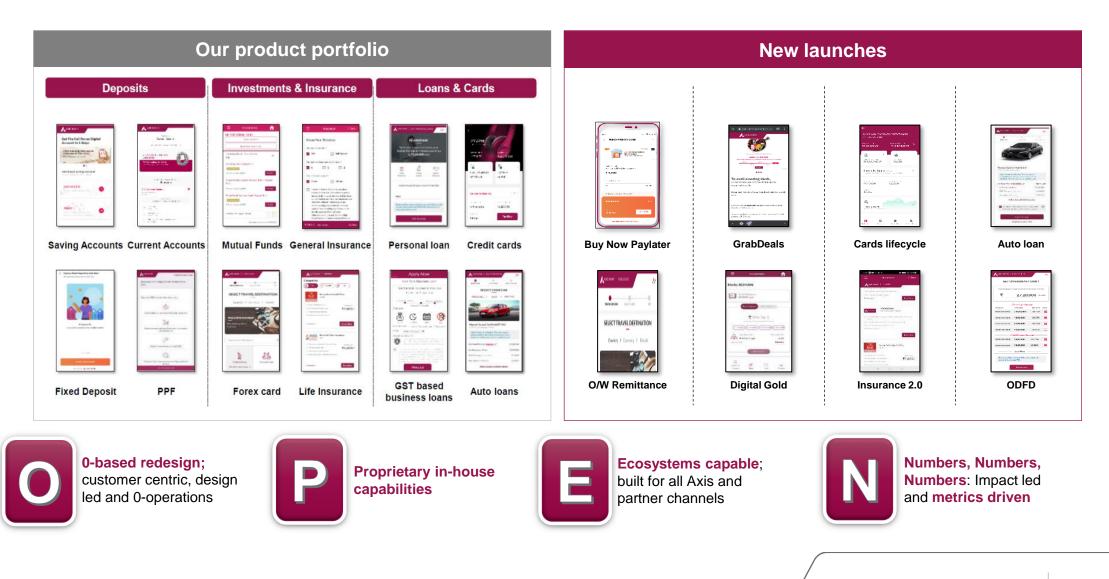
## Our digital strategy is aligned with our GPS strategy





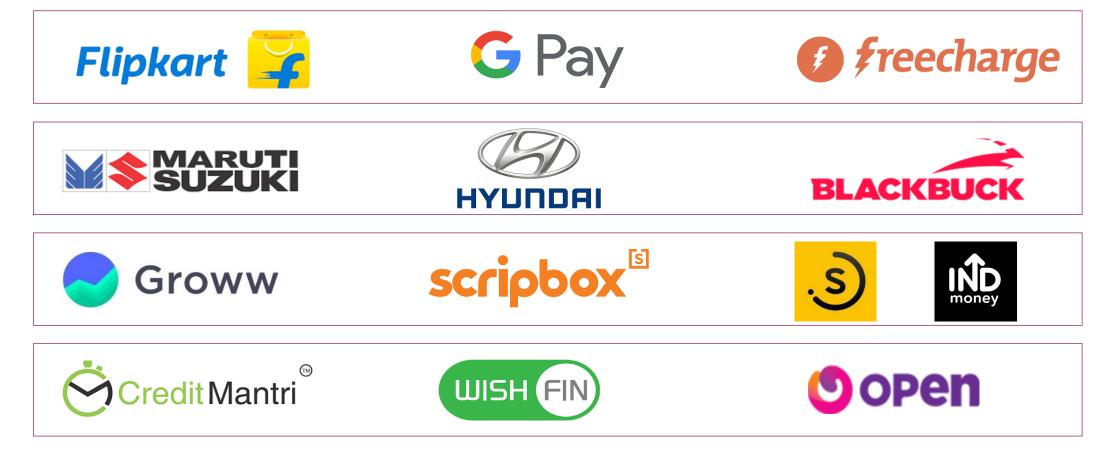
## We continue to introduce and scale new products driven by our *OPEN philosophy*





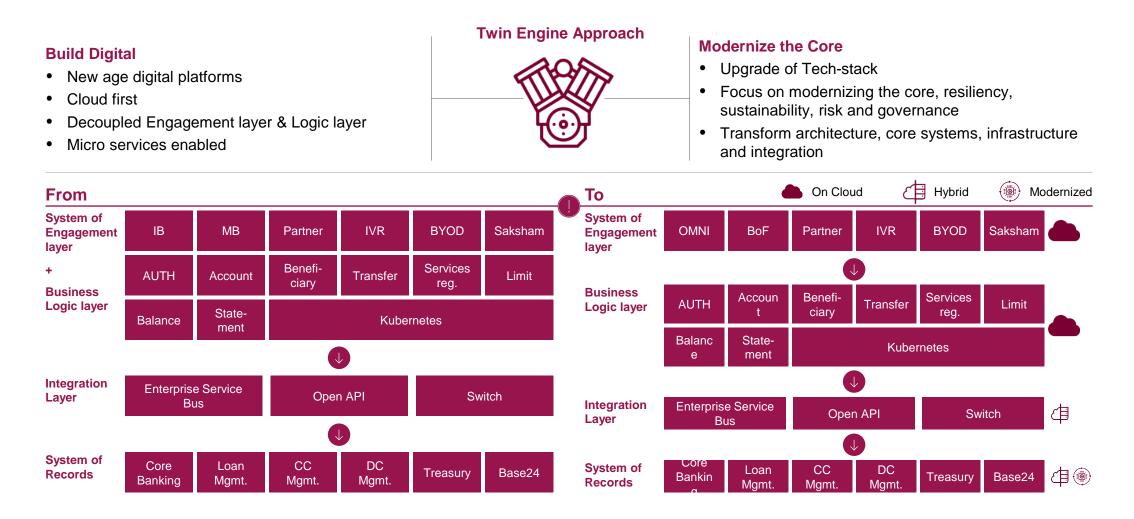
## We are adopting a combination of approaches for the digital ecosystem AXIS BANK

Build our own capabilities, partner with FinTechs where there is complementarity and invest in areas that have adjacencies



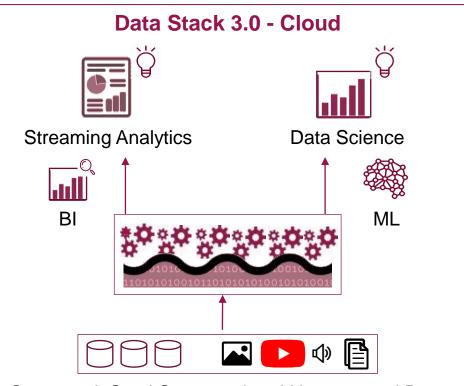
# A twin-engine approach to upgrade legacy IT stack to make it digital ready and build a best-in-class end-to-end digital stack





## We are moving to Data Architecture 3.0





Structured, Semi Structured and Unstructured Data

On the fly elasticity Separation of compute from storage Big data clusters developed on Hadoop with PetaByte scale data



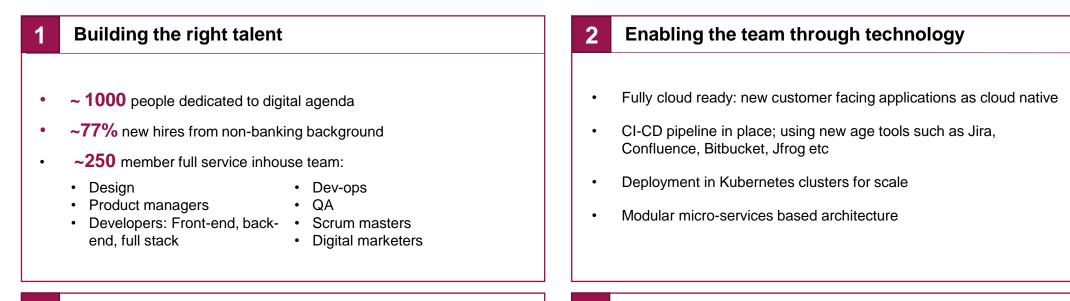
**150+** use cases deployed across credit, fraud, marketing analytics on cloud decisioning platform



Multiple machine learning based credit models developed; **2000** attributes considered; up to **120%** lift on GINI over generic bureau models

## We are investing heavily in building capabilities





#### **3** Establishing agile processes

- Agile operating model established
- Cross-functional teams as end-end owners
- Operating rhythms across daily huddles, development in sprints, insprint automated user testing setup
- Dev-ops infrastructure set up. Info-sec checks integrated into development lifecycle

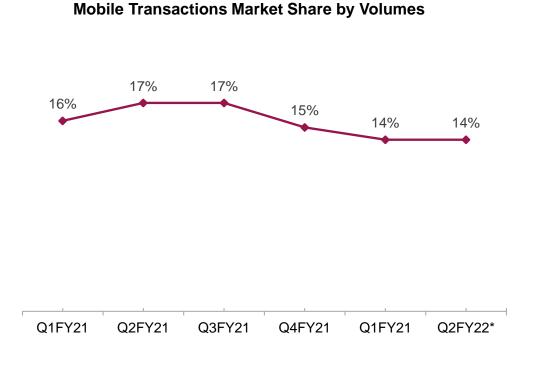
#### 4 Setting the right data infrastructure

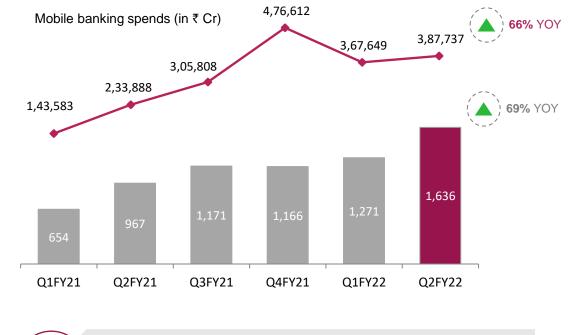
- Big data clusters developed on Hadoop with PetaByte scale data
- 150+ use cases deployed across credit, fraud, marketing analytics on cloud decisioning platform
- Multiple machine learning based credit models developed; 2000 attributes considered; up to 120% lift on GINI over generic bureau models



Axis Mobile is amongst the highest ranked Banking app on Apple Store (rating of 4.6) & Google Play Store (4.5) and offers 250+ DIY services

Åha!





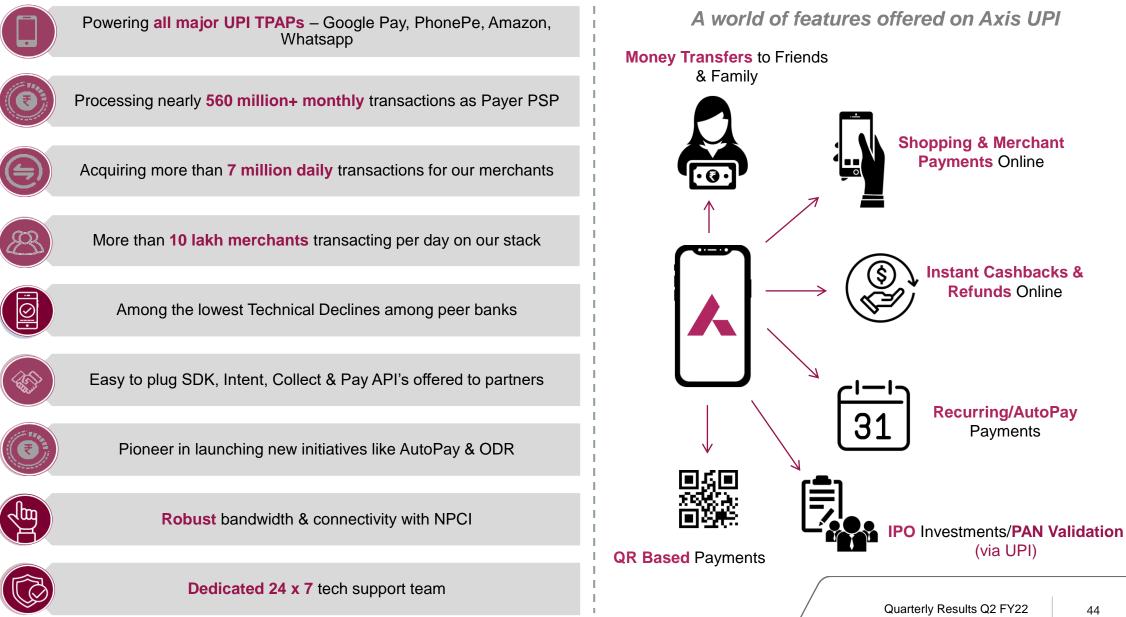
Axis Bank Mobile Banking Spends (in Cr) and Volumes (in Mn)



Axis Aha! answered **5.84 million** messages in Q2FY22

### Axis Bank – Pioneer in the UPI Ecosystem





UPI has scaled up tremendously to become a key channel for customer transactions

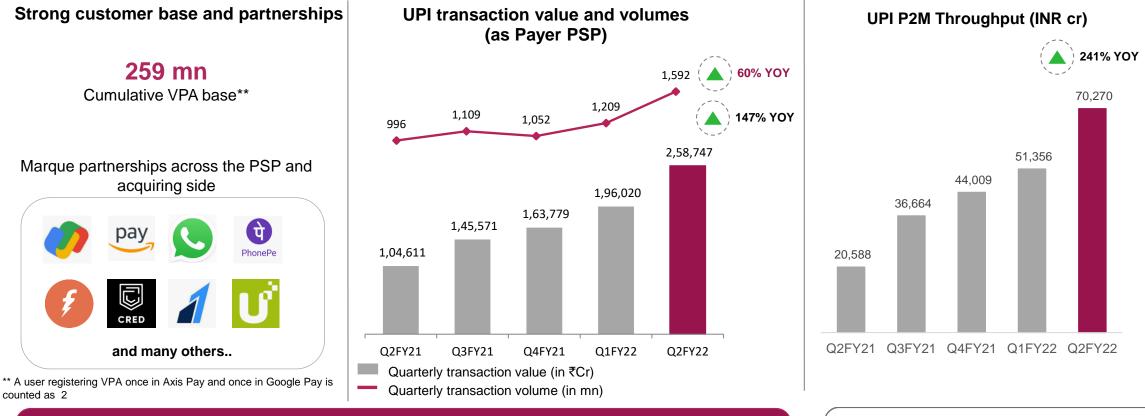




We have developed best-in-class UPI stack that enables us to offer cutting edge customized solutions across SDK, Intent, Collect and Pay offerings apart from new use cases like UPI AutoPay

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Dedicated IT cloud infrastructure to exclusively handle high volume UPI transactions has resulted in Axis Bank achieving one of the lowest decline rates as a remitter when compared to peer banks



The Bank maintained its strong positioning in the UPI space with a market share of 15% as Payer PSP (by volume) and 19% in UPI P2M Acquiring (by throughput) in Q2FY22

45



#### Executive Summary

#### Financial Highlights

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Business Segment performance

Asset Quality

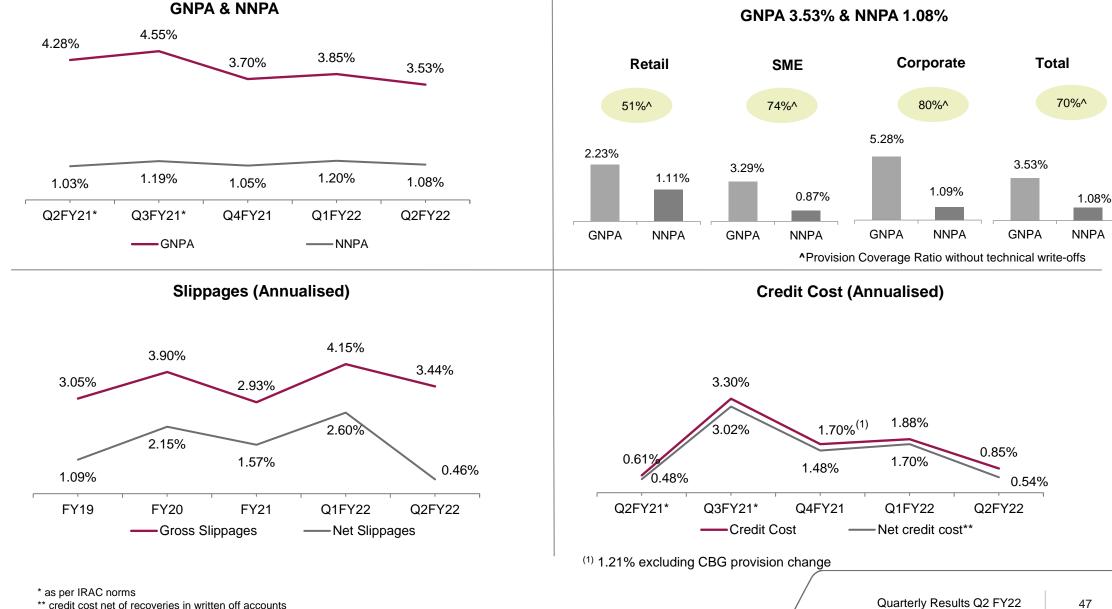
Future of Work and Sustainability

Subsidiaries' Performance

Other important information

## **GNPA** lowest in last 20 quarters, healthy provision cover, net slippages decline 82% QoQ



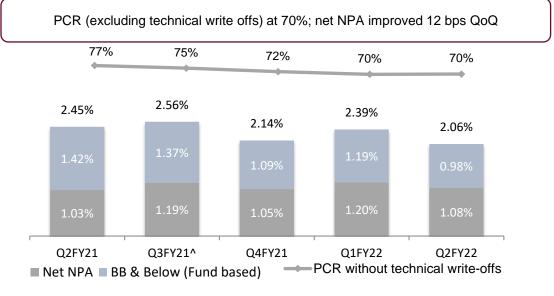


\*\* credit cost net of recoveries in written off accounts

# Limited restructuring, largely secured and well provided; Declining BB & Below Book



Bank's Net NPA\* and Fund based BB and Below\* portfolio



Decline in BB & below Fund based pool due to repayments/upgrades

BB & Below Outstanding	Q1 FY22	Q2 FY22
Fund based (FB)	8,042	6,697
Non fund based	4,424	4,439
Investments	635	610

The outstanding amount in 'BB and Below' portfolio incorporates cumulative impact of rating Upgrades / Downgrades and Slippages from the pool

Update on restructured book

Outstanding Covid (1+2) restructuring as on 30.9.2021	Implemented	Invoked pending implementation	Total
Bank	4,342	119	4,461
Retail	2,806	119	2,925
Wholesale	1,521	-	1,521
CBG	15	-	15
Bank as a % of GCA	0.64%	0.02%	0.66%
Retail as a % of segment GCA	0.80%	0.04%	0.84%
Wholesale as a % of segment GCA	0.68%	-	0.68%
CBG as a % of segment GCA	0.02%	-	0.02%

• Provision on restructured book Rs. 1,533 crores, coverage 24%

• 93% of Retail Covid (1+2) is secured, unsecured 100% provided for

Linked but not restructured NFB Rs. 1,002 crores

MSME (1+2) standard restructured book Rs. 916 cr, 0.13% of GCA

#### Key comments on BB and Below book

- Average ticket size ~ Rs. 60 crs
- ~ 98% of restructured corporate book classified BB & below
- ~ 21% of FB BB & Below book rated better by at least one rating agency
- Top 4 sectors comprising Power Generation & Distribution, Infra Construction, Hotels and Trade account for 70% of fund based BB and Below book

48

## **Detailed walk of NPAs over recent quarters**

All figures in ₹ Crores



		Q2FY21^	Q3FY21^	Q4FY21	Q1FY22	Q2FY22
Gross NPAs - Opening balance	A	29,560	27,472	29,046	25,315	25,949
Fresh slippages	В	1,750	7,993	5,285	6,518	5,464
Upgradations & Recoveries	С	2,026	2,162	3,463	2,543	4,757
Write offs	D	1,812	4,257	5,553	3,341	2,508
Gross NPAs - closing balance	E = A+B-C-D	27,472	29,046	25,315	25,949	24,149
Provisions incl. interest capitalisation	F	21,108	21,695	18,321	18,103	16,949
Net NPA	G = E-F	6,364	7,351	6,994	7,846	7,200
Provision Coverage Ratio (PCR)		77%	75%	72%	70%	70%
Accumulated Prudential write offs	н	25,850	28,599	31,856	34,589	35,808
PCR (with technical write-off)	(F+H)/(E+H)	88%	87%	88%	87%	88%

#### **Provisions & Contingencies charged to Profit & Loss Account**

	Q2FY21^	Q3FY21^	Q4FY21	Q1FY22	Q2FY22
Loan Loss Provisions	764	4,504	2,394	2,865	927
Other Provisions	3,579	(747)	(226)	437	808
For Standard assets*	1,453 <sup>\$</sup>	490	(6)	27	(122)
Others**	2,126	(1,237)	(220)	410	930
Total Provisions & Contingencies (other than tax)	4,343	3,757	2,168	3,302	1,735

\* including provision for unhedged foreign currency exposures \$ includes 10% provision on loans under moratorium

\*\* includes provision for restructuring pool and other non-NPA provisions

^ as per IRAC norms

Prior year numbers of provisions & contingencies are restated to reflect the change in presentation of income from recoveries and provision for depreciation on investments as per guidelines issued by RBI in Aug 21



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## **Reshaping Work and the Workplace**

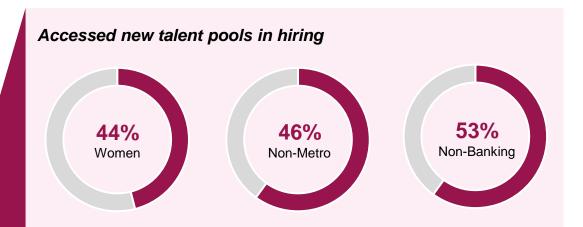


#### Since the launch of GIG-A-OPPORTUNITIES in 13 months

Significant traction in alternate models – **20%** of employees in alternate formats

Axis group emerged as a leader in employee flexibility **2,528** full-time employees now working from anywhere

Hybrid work the new normal, all employees have returned to office two days a week



Enabled delivery of strategic projects through skilled freelance contributors

Strengthened employee stickiness through flexibility

Identified cost saving through space rationalization

## ESG a Bank-wide Agenda



## Our Purpose Statement: Banking that leads to a more inclusive and equitable economy, thriving community and a healthier planet

#### ESG a Board-level agenda

Axis Bank becomes the first Indian Bank to constitute an ESG
 Committee of the Board

#### ESG oversight at Leadership level

- ESG Steering Committee established comprising senior leadership
- DEI Council providing oversight on Diversity, Equity and Inclusion
- ESG Working Group driving ESG integration in banking & financing activities

#### **Building Ownership at Business Level**

- ESG Commitments announced for Retail and Corporate businesses
- Sustainable Financing Framework to drive ESG issuances





### Axis Bank issues USD 600 mn Sustainable AT1 Notes

- First such issuance by an Indian entity
- Oversubscribed 3.8 times
- 47% allocations to ESG-focused investors

#### **Steady Progress on ESG Benchmarks**

- **5**<sup>th</sup> Consecutive year on FTSE4Good Index
- CDP Score moved from C to **B** in 2020
- In 70<sup>th</sup> percentile among global Banks on DJSI
- MSCI ESG Ratings improves from BBB to A





FTSE4Good Index constituent for 5<sup>th</sup> consecutive year in 2021

52

## Axis Bank Announces Commitments towards Positive Climate Action and the Sustainable Development Goals



### Positive Impact Financing

- Incremental financing of ₹30,000 crores for positive-impact sectors by FY26
- Making 5% of Retail Two-Wheeler loan portfolio as electric by FY24, offering 0.5% interest discount for new EV loans

#### Proactive Risk Mitigation

- Integrating ESG into risk management at the enterprise level
- Expanding ESG risk coverage in credit appraisal under our ESG Policy for Lending
- Scaling down exposure to carbon-intensive sectors in our wholesale lending portfolio

#### Inclusive and Equitable Economy

- Incremental disbursement of **₹10,000 crores** by FY24 under Asha Home Loans for affordable housing
- Ensuring **30%** female representation in workforce by FY27, aligned to our #ComeAsYouAre Diversity Charter

#### Healthier Planet

- Planting **2 million** trees by FY27 across India towards contributing to creating a carbon sink
- Achieving carbon neutrality in our business operations

Please access the Press Release to know more

## **Positive Outcomes and Impact Across the ESG Spectrum**



Key sustainability performance highlights

#### Sustainable Banking and Finance Banking

- Corporate Lending Portfolio of ~ Rs 9,750 Crores in green sectors as on 31<sup>st</sup> March 2021
- **37** funding proposals assessed under Sustainable Lending Policy and Procedures (SLPP) in FY 21
- Saksham digital platform -- ~5 million sheets of paper saved from 2.6 million customer requests in FY 21
- Branch of the Future initiative: Reduced paper usage by estimated ~0.5 million sheets monthly

#### Banking for the Emerging India

- **1.5 Million+** live customers under Axis Sahyog microfinance program as on 31<sup>st</sup> March 2021
- 2,065 Rural and Semi-urban branches covering 500+ districts under the Deep Geo strategy (as of Sep'21)
- Over **0.8 million** borrowers under the PM MUDRA Yojana for micro-entrepreneurs as on 31<sup>st</sup> March 2021
- 83,000+ Active customers under Asha affordable housing loans as on 31<sup>st</sup> March 2021

#### Human Capital

- 86,500+ employees as on 30<sup>th</sup> September 2021, average age of 31.7 years
- Committed to achieving 30% women representation in the workforce by 2027, from 23% in FY 21
- Over **2.1 Million hours** clocked by 74,000+ employees in virtual classroom sessions in FY 21
- 83 GIG-A roles filled in FY 21 40% were women, 44% from Non-Metros

54

## Positive Outcomes and Impact Across the ESG Spectrum



Key sustainability performance highlights

#### Corporate Social Responsibility

- ~ 0.7 million reached under the Financial Literacy Program from April September 2021
- 0.98 million households reached under Axis Bank Foundation's Mission 2 Million, as on 30th September 2021
- Axis DilSe Over 300 students supported at Lyzon Friendship School in rural Manipur
- Axis Bank Scholarship program in place at Ashoka University and Plaksha University
- COVID-19 support to frontline agencies in close to 150 districts in India in FY 21

#### **Operational Excellence**

- Committed to reducing specific GHG emissions by 5% YOY
- ~ 13,000 GJ of green power generation from 7.05 MW installed solar capacity in FY 21
- 15,360 MT of GHG emissions avoided from energy efficiency initiatives in FY 21
- ~2.2 lakh litres of diesel saved from On-grid inverter solution in rural branches in FY 21

#### **Thought Leadership**

- The Bank is represented on key ESG-focused committees and working groups:
  - CII Climate Change Council, FY 2021-22
  - CII Western Region ESG Sub-Committee FY 2022
  - NIIF Green Frontier Working Group
  - SES Governance ESG Advisory Board
  - Renewable Energy to Responsible Energy Initiative
  - **CDP** Technical Working Group on Water Indicators for FIs

55



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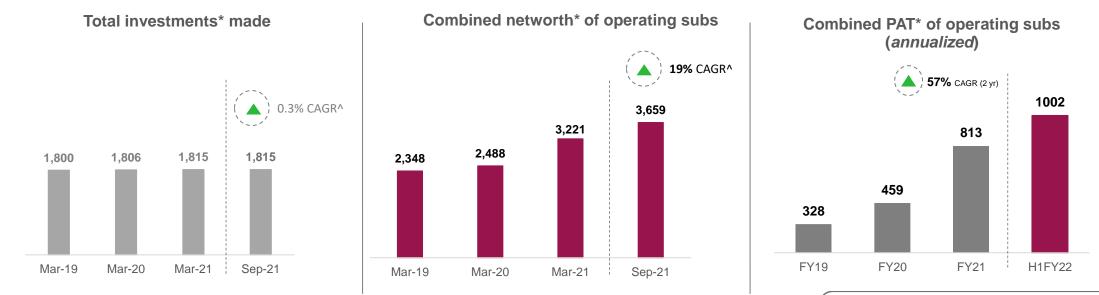
## Significant value creation happening in our key group entities





All figures in ₹ Crores

57

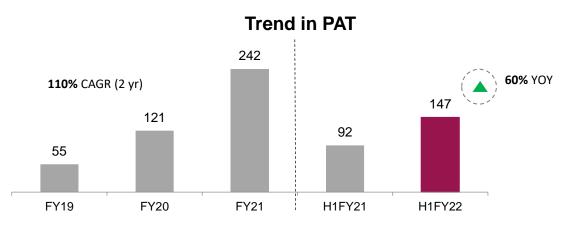


\*\* Including stakes owned by Axis Capital and Axis Securities; Also, there is further Option to take overall stake to 19.99% ^ 25% is held by Schroders Plc ^ CAGR for Mar-19 to Sep-21 period @ Based on New Business Premium

\* The figures represented above are for the group entities mentioned in the slide (excluding Axis Trustee and Max Life) and are as per Indian GAAP, as used for consolidated financial statements of the Group

### Axis AMC : Strong performance, AUM growth of 52% YOY, PAT up 60% YOY





#### **Major Highlights**

- 10.03% incremental AAUM market share in Q2FY22 led by fund performance
- 57% of overall AUM consists of Equity & Hybrid funds
- 82% equity AUM growth in last 12 months maintaining itself as one of the fastest growing AMC in the country
- 44% YOY growth in Client folios that stood at 9.8 mn

^Disclosure: Scheme AUM/AAUM (Amt in cr) Rs.243914.53 / Rs. 238176.97 Asset Classwise AUM / AAUM: Liquid/Money Market:
 37862.91/39409.68, Gilt: 149.48/ 148.51 Income/Debt: 55146.65 / 56437.35 Equity including ELSS: 135108.71 /126317.56 Hybrid:
 8853.26 / 9234.91 Solution: 1784.11/1694.15 Index: 579.29/527.32 ETF: 1037.98/938.60 FOF: 3392.14/3468.88 . AUM by geography
 (%) [Cities]: Top 5: 59.90% Next 10: 19.17% Next 20: 8.17% Next 75: 8.03% Others: 4.73%

## Axis Capital : Go to Banker for India Inc



#### H1FY22 Ranking\* (includes IPO, FPO, QIP, REIT, InvIT, OFS & Rights)

Rank	Banker	No of Deals*
1	Axis Capital	23
2	Peer 1	23
3	Peer 2	15
4	Peer 3	14
5	Peer 4	13

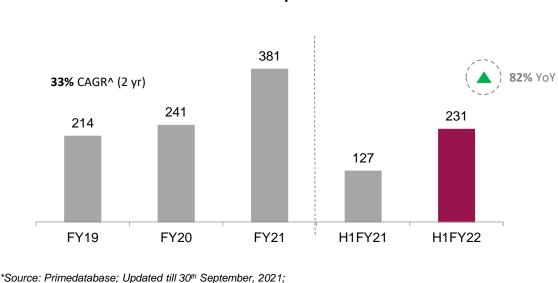
#### **Major Highlights**

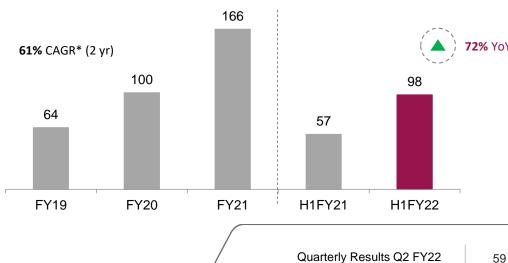
- 31 IB transactions were completed in H1FY22 that include 13 IPOs, 7 QIPs, 2 OFS, 1 ٠ Rights issue and **3** PE advisory deals among others
- Re-emphasized its ECM leadership and strong domain expertise by helping companies across multiple sectors like Healthcare, Financials, Real Estate, to raise equity from markets
- Transactions included first ever InvIT by any PSU and largest public InvIT transaction till date; and largest IPO in hospital space till date
- Axis Capital's Institutional Equity business trading volumes in cash segment grew 72% ٠ YOY and that for F&O grew **47 times** YOY in Q2FY22

**Profit After Tax** 

72% YOY growth in PAT ٠

All figures in ₹ Crores

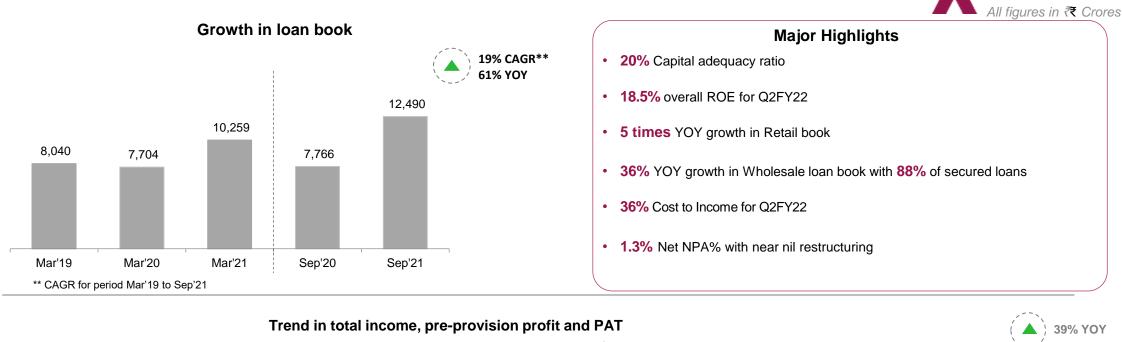


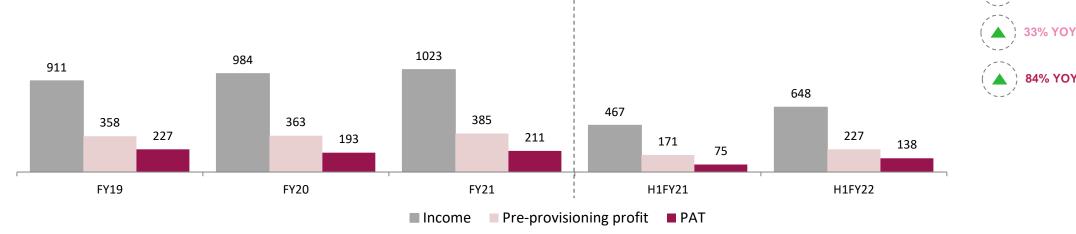


#### **Revenue from Operations**

Includes all Equity IPOs, FPOs, QIPs, OFS, REIT, InvIT, Rights Transactions ^ CAGR for period FY19 to FY21

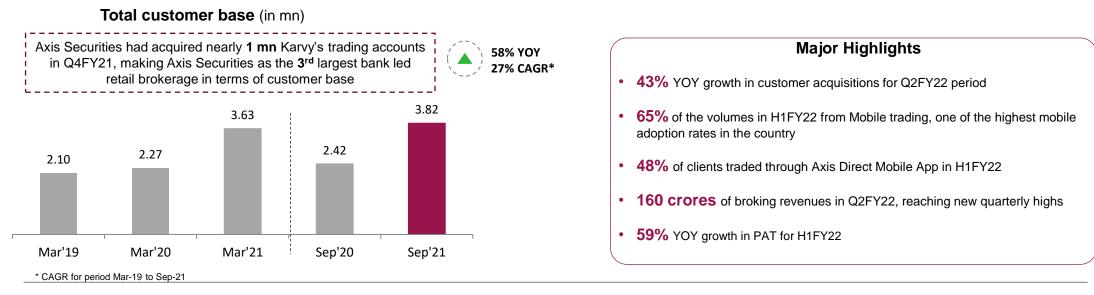
## **Axis Finance** : *Poised for growth, PAT grew* 84% YOY





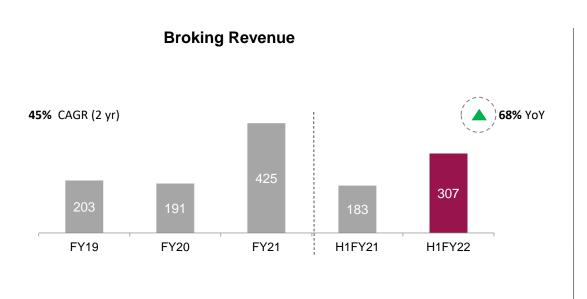
IS BANK

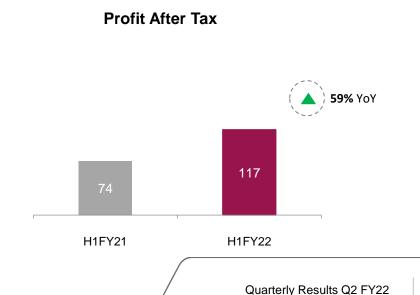
## Axis Securities : Strong performance in H1FY22 with 68% growth in revenue



All figures in ₹ Crores

**AXIS BANK** 





\* CAGR for period FY19 to H1FY22





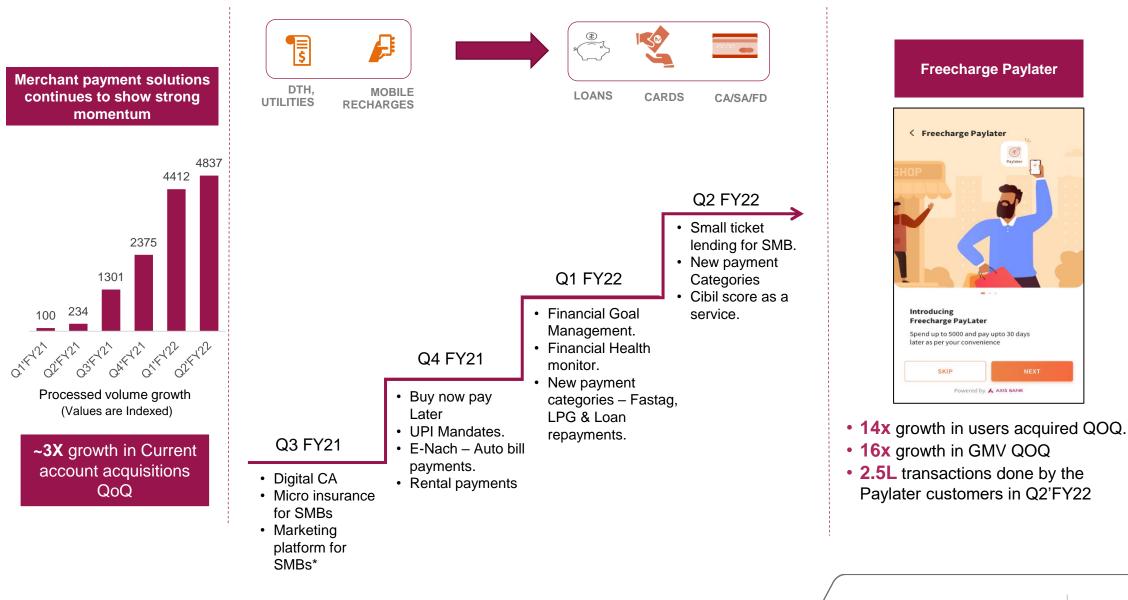
- >> A.TREDS is one of the three entities allowed by RBI to set up the Trade Receivables Discounting System (TReDS), an electronic platform for facilitating cash flows for MSMEs
- >> The TReDS platform connects MSME sellers and their corporate buyers to multiple financiers. It enables discounting of invoices of the MSME sellers raised on large buyers, through a transparent bidding mechanism that ensures financing of receivables at competitive market rates.
- Our digital invoice discounting platform 'Invoicemart' has set a new benchmark by facilitating financing of MSME invoices of more than ₹ 16,000 crs+ .The platform for a 2<sup>nd</sup> consecutive month crossed a monthly throughput of ₹ 1,000 crs+.

Invoicemart has helped in price discovery for MSMEs across 570+ cities and towns in India who are now able to get their bills discounted from 43 financiers (banks and NBFC factors)



**Freecharge:** continues to make progress in its payments led financials services journey; **"Buy Now Pay Later"** product gaining traction







#### Executive Summary

#### Financial Highlights

Capital and Liquidity Position

Business Segment performance

Asset Quality

Future of Work and Sustainability

Subsidiaries' Performance

Other important information

## We have created a differentiated identity and are amongst the most valuable Brands in India

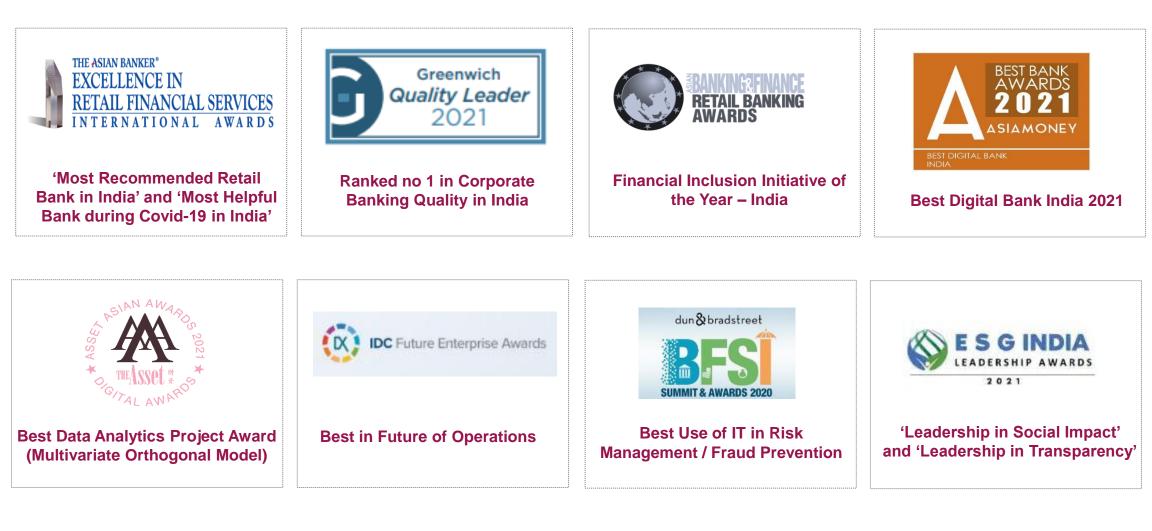


Featured amongst Top 20 most valuable brands in India



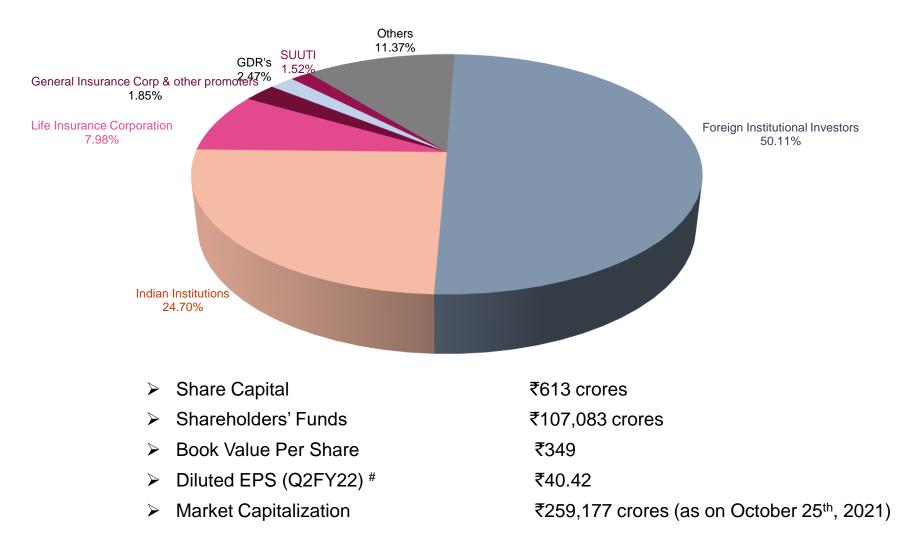
## Major awards won by the Bank and its subsidiaries





## Shareholding Pattern (as on September 30<sup>th</sup>, 2021)





## **Financial Performance**



Financial Performance (₹ crores)		Q2FY22	Q2FY21	% Growth	H1FY22	H1FY21	% Growth
Interest Income	A	16,336	15,981	2%	32,339	32,426	-
Other Income	B = C+D+E	3,798	3,569	6%	7,157	5,794	24%
- Fee Income	С	3,231	2,752	17%	5,899	4,404	34%
- Trading Income	D	473	740	(36%)	1,029	1,229	(16%)
- Miscellaneous Income	E	95	77	24%	229	161	42%
Total Income	F = A+B	20,134	19,550	3%	39,496	38,220	3%
Interest Expended	G	8,436	8,655	(3%)	16,679	18,115	(8%)
Net Interest Income	H = A-G	7,900	7,326	8%	15,661	14,311	9%
Operating Revenue	I = B+H	11,699	10,895	7%	22,817	20,105	13%
Core Operating Revenue*	J = I-D	11,226	10,118	11%	21,767	18,840	16%
Operating Expenses	К	5,771	4,236	36%	10,703	7,963	34%
-Staff Expense	L	1,936	1,413	37%	3,787	2,819	34%
-Non Staff Expense	М	3,835	2,823	36%	6,916	5,144	34%
Operating Profit	N = I-K	5,928	6,660	(11%)	12,114	12,142	-
Core Operating Profit*	O = N-D	5,456	5,883	(7%)	11,064	10,877	2%
Provisions other than taxes	Р	1,735	4,343	(60%)	5,037	8,397	(40%)
- Recoveries in written-off a/c's		(536)	(209)	156%	(824)	(437)	89%
Profit Before Tax	Q = N-P	4,193	2,317	81%	7,077	3,745	89%
Tax Expenses	R	1,060	634	67%	1,784	950	88%
Net Profit	S = Q-R	3,133	1,683	86%	5,293	2,795	89%
EPS Diluted (in `) (annualized)		40.42	22.59		34.34	19.29	
Return on Average Assets (annualized)		1.19%	0.73%		1.03%	0.60%	
Return on Equity (annualized)		12.72%	7.95%		10.92%	6.86%	
Capital Adequacy Ratio** (Basel III)		20.04%	19.38%		20.04%	19.38%	

Prior period numbers have been regrouped as applicable for comparison

\* excluding trading profit and exchange gain/loss on capital repatriated from overseas branch/subsidiary \*\* including profit

## Impact of changes on P&L line items pursuant to RBI Master Direction



Rs. in crores except %

P&L line item		uped numbe Master Dire		W	ithout effeo regrouping		Post reg	grouping	Without	regouping	Impact on YoY growth	Impact on QoQ growth
	Q2FY21	Q1FY22	Q2FY22	Q2FY21	Q1FY22	Q2FY22	YOY Growth (%)	QoQ Growth (%)	YOY Growth (%)	QoQ Growth (%)		
Other income	3,569	3,358	3,798	3,807	3,588	4,286	6.42%	13.10%	12.58%	19.45%	(6.16%)	(6.35%)
Operating Revenue	10,895	11,119	11,699	11,133	11,348	12,186	7.37%	5.22%	9.46%	7.38%	(2.09%)	(2.17%)
Operating Profit	6,660	6,186	5,928	6,898	6,416	6,416	(10.99%)	(4.17%)	(6.98%)	-	(4.00%)	(4.17%)
Core Operating Profit	5,883	5,608	5,456	6,092	5,896	5,992	(7.26%)	(2.71%)	(1.64%)	1.63%	(5.62%)	(4.34%)
Provisions & Contingencies (Other than tax)	4,343	3,302	1,735	4,581	3,532	2,223	(60.05%)	(47.46%)	(51.47%)	(37.07%)	8.58%	10.39%

Based on RBI Master Direction on Financial Statements – Presentation and Disclosures issued on 30th August, 2021

• Recoveries from written off accounts hitherto included as part of other income have been adjusted as a credit to provisions and contingencies and

• Provision for depreciation on investments hitherto classified as part of provisions and contingencies has been reclassified as part of other income

## **Financial Performance**



Financial Performance (\$ mn)		Q2FY22	Q2FY21	% Growth	H1FY22	H1FY21	% Growth		
Interest Income	A	2,201	2,153	2%	4,357	4,368	-		
Other Income	B = C+D+E	512	481	6%	964	781	24%		
- Fee Income	С	435	371	17%	795	593	34%		
- Trading Income	D	64	100	(36%)	139	166	(16%)		
- Miscellaneous Income	E	13	10	24%	31	22	42%		
Total Income	F = A+B	2,712	2,634	3%	5,321	5,149	3%		
Interest Expended	G	1,136	1,166	(3%)	2,247	2,440	(8%)		
Net Interest Income	H = A-G	1,064	987	8%	2,110	1,928	9%		
Operating Revenue	I = B+H	1,576	1,468	7%	3,074	2,708	13%		
Core Operating Revenue*	J = I-D	1,512	1,363	11%	2,932	2,538	16%		
Operating Expenses	К	777	571	36%	1,442	1,073	34%		
-Staff Expense	L	261	190	37%	510	380	34%		
-Non Staff Expense	М	517	380	36%	932	693	34%		
Operating Profit	N = I-K	799	897	(11%)	1,632	1,636	-		
Core Operating Profit*	0 = N-D	735	793	(7%)	1,491	1,465	2%		
Provisions other than taxes	Р	234	585	(60%)	679	1,131	(40%)		
- Recoveries in written-off a/c's		(72)	(28)	156%	(111)	(59)	89%		
Profit Before Tax	Q = N-P	565	312	81%	953	505	89%		
Tax Expenses	R	143	85	67%	240	128	88%		
Net Profit	S = Q-R	422	227	86%	713	377	89%		
EPS Diluted (in `) (annualized)		40.42	22.59		34.34	19.29			
Return on Average Assets (annualized)		1.19%	0.73%		1.03%	0.60%			
Return on Equity (annualized)		12.72%	7.95%		10.92%	6.86%			
Capital Adequacy Ratio** (Basel III)		20.04%	19.38%		20.04%	19.38%			

Prior period numbers have been regrouped as applicable for comparison

\$ figures converted using exchange rate of 1\$ = ₹74.23

\* excluding trading profit and exchange gain/loss on capital repatriated from overseas branch/subsidiary

\*\* including profit

## **Balance Sheet**



Balance Sheet	As on 30 <sup>th</sup> Sep'21	As on 30 Sep'20	As on 30 <sup>th</sup> Sep'21	As on 30 <sup>th</sup> Sep'20	% Growth
CAPITAL AND LIABILITIES	In ₹ Crores	In ₹ Crores	in \$ Mn	in \$ Mn	
Capital	613	612	83	82	0.21%
Reserves & Surplus	1,06,470	97,052	14,343	13,074	10%
Employee Stock Option Outstanding (net)	82	-	11	-	
Deposits	7,36,286	6,23,667	99,190	84,018	18%
Borrowings	1,58,709	1,31,207	21,381	17,676	21%
Other Liabilities and Provisions	48,578	45,137	6,544	6,081	8%
Total	10,50,738	8,97,675	1,41,552	1,20,932	17%
ASSETS					
Cash and Balances with RBI / Banks and Call money	96,969	47,788	13,063	6,438	103%
Investments	2,49,816	2,00,290	33,654	26,982	25%
Advances	6,21,719	5,64,585	83,756	76,059	10%
Fixed Assets	4,280	4,360	577	588	(2%)
Other Assets	77,954	80,652	10,502	10,865	(3%)
Total	10,50,738	8,97,675	1,41,552	1,20,932	17%

Prior period numbers have been regrouped as applicable for comparison

\$ figures converted using exchange rate of 1\$ = ₹74.23

### **Safe Harbor**



Except for the historical information contained herein, statements in this release which contain words or phrases such as "will", "aim", "will likely result", "would", "believe", "may", "expect", "will continue", "anticipate", "estimate", "intend", "plan", "contemplate", "seek to", "future", "objective", "goal", "strategy", "philosophy", "project", "should", "will pursue" and similar expressions or variations of such expressions may constitute "forward-looking statements". These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements. These risks and uncertainties include, but are not limited to our ability to successfully implement our strategy, future levels of non-performing loans, our growth and expansion, the adequacy of our allowance for credit losses, our provisioning policies, technological changes, investment income, cash flow projections, our exposure to market risks as well as other risks. Axis Bank Limited undertakes no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.



## **Thank You**