

इंडियन रेलवे केटरिंग एण्ड टूरिज्म कॉरपोरेशन लिमिटेड (भारत सरकार का उद्यम–मिनी रत्न)

INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD. (A Govt. of India Enterprise-Mini Ratna)

"CIN-L74899DL1999GOI101707" E-mail: info@irctc.com Website: www.irctc.com

No. 2019/IRCTC/CS/ST.EX/356

Dated: 22nd May, 2024

BSE Limited (Through BSE Listing Centre)

1st Floor, New Trade Wing, Rotunda Building Phiroze Jeejeebhoy Towers, Dalal Street Fort, Mumbai – 400 001

Scrip Code: 542830 Scrip Symbol: IRCTC

National Stock Exchange of India Limited (Through NEAPS)

"Exchange Plaza",-1, Block-G, Bandra-Kurla Complex, Bandra (East), Mumbai – 400 051

Sub: Annual Secretarial Compliance Report for the year ended 31st March 2024.

Sir/Madam,

Pursuant to Regulation 24A of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith the Annual Secretarial Compliance Report of the Company for the year ended 31st March 2024 issued by M/s Kumar Naresh Sinha & Associates, Company Secretaries.

This is for your kind information and record please.

Thanking you,

Yours faithfully, For and on behalf of IRCTC Limited

(Suman Kalra)

Company Secretary and Compliance Officer

Membership No.: FCS: 9199

Encl: a/a

121, Vinayak Apartment C-58/19, Sector-62 Noida-201307 (U.P)

Mobile: 9868282032, 9810184269

Email: kumarnareshsinha@gmail.com

Secretarial Compliance Report of Indian Railway Catering and Tourism Corporation Limited (IRCTC) for the financial year ended March 31, 2024

We, Kumar Naresh Sinha and Associates have examined:

- (a) all the documents and records made available to us and explanation provided by Indian Railway Catering and Tourism Corporation Limited ("the listed entity")
- (b) the filings/ submissions made by the listed entity to the stock exchanges,
- (c) website of the listed entity,
- (d) any other document/filing, as may be relevant, which has been relied upon to make this report,

for the financial year ended **March 31, 2024** ("Review Period") in respect of compliance with the provisions of:

- (a) the Securities and Exchange Board of India Act, 1992 ("SEBI Act") and the Regulations, circulars, guidelines issued thereunder; and
- (b) the Securities Contracts (Regulation) Act, 1956 ("SCRA"), rules made thereunder and the Regulations, circulars, guidelines issued thereunder by the Securities and Exchange Board of India ("SEBI");

The specific Regulations, whose provisions and the circulars/guidelines issued thereunder, have been examined, include: -

- (a) Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015;
- (b) Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2018;
- (c) Securities and Exchange Board of India (Substantial Acquisition of Shares and Takeovers) Regulations, 2011:
- (d) Securities and Exchange Board of India (Buyback of Securities) Regulations, 2018; [Not Applicable as the listed entity has not bought back/propose to buy-back any of its securities during the Review Periodl:
- (e) Securities and Exchange Board of India (Share Based Employee Benefits and Sweat Equity) Regulations, 2021; [Not applicable as the listed entity has not offered any shares or granted any options pursuant to any employee benefit scheme during the Review Period];
- (f) SEBI (Issue and Listing of Non-Convertible Securities) Regulations, 2021 [Not Applicable as the listed entity has not issued and listed any non-convertible securities during the period under review.]
- (g) Securities and Exchange Board of India (Prohibition of Insider Trading) Regulations, 2015;
- (h) Securities and Exchange Board of India (Depositories and Participants) Regulations, 2018 [to the extent applicable]

and circulars/guidelines issued thereunder.

and based on the above examination, we hereby report that, during the review period:

(a) The listed entity has complied with the provisions of the above Regulations and circulars/ guidelines issued thereunder, **except** in respect of matters specified below: -



Sr	Compliance Requireme	Regulati on/	Deviatio ns	Action taken	Type of	Details of	Fine Amount	Observations / Remarks of	Management Response	Remarks
N o.	nt (Regulation s/ circulars / guidelines including	Circular No.		by	Actio n	Violation		the Practicing Company Secretary	•	
	specific clause)									
1.	clause) The composition of board of directors of the listed entity shall be as follows: (b) where the chairperson of the Board of Directors is a non-executive Director, at least one-third of the Board of Directors shall comprise of Independen t Directors and where the listed entity does not have a regular non-executive chairperson, at least half of the Board of Directors shall comprise of Independen to Directors shall comprise of Independen to Directors shall comprise of Independen	Regulati on 17(1) of the SEBI (LODR) Regulati ons, 2015	Non- complianc e with the requirem ents pertaining to the compositi on of the Board including failure to appoint indepen dent woman director	NSE	Fine	Half of the Board was not Independ ent and no Independ ent Woman Director on the Board of the Company for the quarter ended June 30, 2023, Septembe r 30, 2023, and December 31 2023. BSE and NSE have imposed fines for the noncomplianc e with the requireme nts prescribed under regulation 17(1) of SEBI (LODR),	GST@ '18% of Rs. 82,800/-each for Q.E Septemb er 30, 2023, and	Indian Railway Catering and Tourism Corporation Limited (IRCTC) is a Government Company as defined under section 2(45) of Companies Act, 2013, under the administrative control of Ministry of Railways. Also, President of India acting through Ministry of Railways holds 62.40% of share capital of the Company. Accordingly, the power to appoint directors on its Board vests with President of India, in accordance with the Article No. 58 (e) of	company is constantly following up with the Ministry of Railways, Govt. of India for appointment of requisite number of Independent Directors including a woman Independent	None
	t Directors.					Regulation s, 2015 for the quarters	2023.	Articles of Association of the Company.	(i.e.)	48

				ending	n	Being a		
- 5	and the second			June 30,		Government		
				2023,		Company,		
				Septembe		IRCTC has		
				r 30, 2023,		proactively		
				and		taken up the		
				December		issue with the		
				31 2023,		Ministry		
				as mentione		of Railways, Government		
						the second contract of		
				d in the		of India, i.e.,		
				adjacent		the		
				column.		appointing		
				However,		authority,		
				the afore-		from time to		
				mentione		time, for		
				d non-		appointment		
				complianc		of the		
				e,		requisite		
				continued		number of		
				further for		independent		
				the		directors,		
				quarter		including		
				ended 31st		Independent		
				March		Woman		
				2024.		Director on		
		1971		2021.		the Board.		
						the board.		
						The issue of		
						filling up of		
						the requisite		
						number of		
						independent		
		2 5				directors		
						including one		
					. ,	(01)		
						woman		
						director is		
						being		
						regularly		
						followed up	4	
		* - 1				with the	*	
						Administrative		,
						Ministry (i.e.,		
						Ministry of		
						Railways,		
			113			Govt. of		
						India).	L. Company	
	***************************************			-			es Winha	

(b) The listed entity has taken the following actions to comply with the observations made in previous reports:

Observations/Remarks Sr. of the Practicing No. Company Secretary in the previous reports	Compliance Requirement (Regulations/ circulars / guidelines including specific clause)	Details of Violation / deviations and actions taken / penalty imposed, if any, on the listed entity	Remedial actions, if any, taken by the listed entity	Comments of the PCS on the actions taken by the listed entity
Catering and Tourism Corporation Limited (IRCTC) is a Government Company as defined under section 2(45) of Companies Act, 2013, under the administrative control of Ministry of Railways. Also President of India actinithrough Ministry of Railway holds 62.40% of share capital of the Company Accordingly, the power to appoint directors of its Board vests with President of India, if accordance with the Article No. 58 (e) of Articles of Association of the Company. Being a Government Company, IRCTC has proactively taken up the issue with the Ministry of Railways Government of India i.e., the appointing authority from time to time, for appointment of the requisite number of independent directors including Independent Women Director on the	Regulation 17 (1) of the SEBI (LODR), Regulations, 2015 provides as under: "The composition of board of directors of the listed entity shall be as follows: (a) board of directors shall have an optimum combination of executive and non-executive directors with at least one woman director and not less than fifty per cent. of the board of directors shall comprise of non-executive directors; Provided that the Board of directors of the top 500 listed entities shall have at least one	Q.E September 30, 2022, and	In order to comply with the requirements of Regulation 17(1), the company is constantly following up with the Ministry of Railways, Govt. of India for appointment of requisite number of Independent Directors including a women Independent Director on the Board of the Company.	BSE & NSE vide mail/ letter dated 22.05.2024, levied Fine of Rs.5,31,000/- (Rs. 4,50,000/- plus GST@ 18% Rs. 81000/-) each, for the quarter ended March, 2023. Being a Government Company, IRCTC has proactively taken up the issue with the Ministry of Railways, Government of India, i.e., the appointing authority, from time to time, for appointment of the requisite number of independent directors, including Independent Women Director on the Board.

independent

Board.

						r-
	The issue of filling up of		woman			
	the requisite number of		director by			
	independent directors		April 1, 2019	1-0		
	including one (01)		and the Board			
	woman director is being		of directors of			
	regularly followed up		the top 1000			
	with the Administrative		listed entities			
	Ministry (i.e., Ministry of		shall have at			
	Railways, Govt. of		least one			
	India).		independent			
	_		woman			
			director by			
			April 1, 2020.			
			(b) where the			
	-		chairperson of			
			the Board of			
			Directors is a			
			non-executive			
				in the s		
			Director, at least one-third			-
			of the Board of			
			Directors shall			
	V -		comprise of			
			Independent Directors and			
			where the			
			listed entity			
			does not have			
			a regular non-			
			executive		2	
			chairperson, at least half of the			
		11 1 1 1 1 1 1 1 1 1	Board of			
			Directors shall			
				,		
			Independent Directors.			
2.	The Company has not	2021-22	Regulation 33	The Company has not	The Company	The company has
	prepared the		of the SEBI	prepared the	is not able to	communicated the
	consolidated financial		(LODR)	consolidated financial	prepare the	reason for not
	Statement as required		Regulations,	Statement as required	consolidated	preparing the
	under the SEBI (LODR)		2015, with	under the SEBI (LODR)	financial	consolidated
	Regulations, 2015.		respect to	Regulations, 2015.	statement of	financial Statement
	5		Preparation of		its Joint	on the ground of
			financial results		Venture,	ongoing litigation
					Royale India	and unavailability of
	L A					financial statements
	3					The state of the s
		TO BELLEVIA				
						Arbitral tribunal has
					litigation with	•
					Rail Tours limited (RIRTL) since 2011 on account of ongoing	financial statement of the RIRTL. Arbitral tribunal ha pronounced it

		Cox &	31.07.2023 in favour
		Kings Limited	of IRCTC.
_ = =		(the JV partner	
		with 50%	
		share), and	
		unavailability	
		of financial	
43		statements of	
*		the	
		RIRTL. Cox &	
		kings Limited	T
		had initiated	
		arbitration	
. 10		proceedings	
		seeking	
		restoration of	
		the Joint	
		venture	
		Agreement.	_
		The Arbitration	
		proceedings	
7.0		have been	
		concluded and	
		the tribunal	
		has passed an	
		Award dated	
		31.07.2023 in	
1 1		favour of the	
1 19		Company by	1
		rejecting all the	
		claims of Cox &	
		Kings.	

I. We hereby report that, during the review period the compliance status of the listed entity with the following requirements:

Sr. No.	Particulars	Compliance status (Yes/No/NA)	Observations /Remarks by PCS
1.	Secretarial Standard:		•
	The compliances of the listed entities are in accordance with the applicable Secretarial Standards (SS) issued by the Institute of Company Secretaries of India (ICSI).	Yes	None
2.	Adoption and timely updation of the Policies:		
	All applicable policies under SEBI Regulations are adopted with the approval of board of directors of the listed entity.	Yes	None
	All the policies are in conformity with SEBI	Yes	None



	of board of directors of the listed entity.		
	All the policies are in conformity with SEBI Regulations and have been reviewed & timely updated on time, as per the regulations/ circulars/ guidelines issued by SEBI.	Yes	None
3.	Maintenance and disclosures on Website:		
	The Listed entity is maintaining a functional website	Yes	None
	Timely dissemination of the documents/ information under a separate section on the website	Yes	None
	Web-links provided in annual corporate governance reports under Regulation 27(2) are accurate and specific which redirects to the relevant document(s)/ section of the website	Yes	None
4.	Disqualification of Director:		
	None of the Director of the Company is/are disqualified under Section 164 of Companies Act, 2013 as confirmed by the listed entity.	Yes	None
5.	Details related to Subsidiaries of listed entities have been examined w.r.t:		
	(a) Identification of material subsidiary companies (b) Disclosure requirements of material as well as other subsidiaries	Yes	IRCTC has one wholly owne subsidiary company named a "IRCTC PAYMENTS LIMITED" (Incorporated on 10 th February 2024.)
			At present, IRCTC Payment Limited, does not fall within the purview of materia subsidiary company is accordance with the requirements prescribe under SEBI (LODR Regulations, 2015. Details of Subsidiary Companias also been disclosed at the
6	Processation of Decuments		website of the Company.
6.	Preservation of Documents: The listed entity is preserving and maintaining records as prescribed under SEBI Regulations and disposal of records as	Yes	None

	Archival policy prescribed under SEBI LODR		
7.	Performance Evaluation:		
7.	Regulations, 2015.	N/A	Ministry of Corporate Affairs (MCA) vide its circular dated June 5, 2015, has exempted Government Companies from the provisions of section 178(2) of the Companies Act, 2013, which requires performance evaluation of every director by the Nomination & Remuneration Committee. The circular further exempted Govt. Companies from the provisions of Section 134 (3) (p) of Companies Act 2013, which provide about manner of formal evaluation of its own performance by the Board and that of its Committees and Individual Director in Board's Report, if directors are evaluated by the Ministry which is administratively incharge of the Company as per its own evaluation methodology. Further, MCA vide notification dated July 5, 2017, also prescribed that the provisions relating to review of performance of Independent Directors and evaluation mechanism prescribed in Schedule IV of the Companies Act, 2013, is not applicable to Government companies. In IRCTC, the evaluation of performance of Functional
			performance of Functional Directors includes self-evaluation by the respective functional directors and subsequent assessment by
			CMD with final evaluation by the Ministry of Railways.
			The performance evaluation of CMD includes self-evaluation and final evaluation by the Ministry of Railways.
			A Sinte 2

			In respect of Government nominee directors, their evaluation is done by the Ministry of Railways as per the procedure laid down. Since independent directors are appointed by the administrative ministry, their evaluation is also done by the Ministry of Railways and Department of Public Enterprises.
8.	Related Party Transactions: (a) The listed entity has obtained prior approval of Audit Committee for all Related party transactions; or	Yes	Regulation 23(5) of SEBI (LODR), Regulations, 2015, exempts:
	(b) In case no prior approval obtained, the listed entity shall provide detailed reasons along with confirmation whether the transactions were subsequently approved/ratified/rejected by the Audit Committee.	NA.	(a) transactions entered into between two government companies; (b) transactions entered into between a holding company and its wholly owned subsidiary whose accounts are consolidated with such holding company and placed before the shareholders at the general meeting for approval. (c) transactions entered into between two wholly-owned subsidiaries of the listed holding company, whose accounts are consolidated with such holding company and placed before the shareholders at the general meeting for approval, and therefore, approval of the Audit Committee is not required in such cases. However, approval of Audit Committee was taken for inter corporate investment in IRCTC Payments Limited, a wholly owned subsidiary company incorporated during FY 24. In addition to above, the Company has undertaken

			transactions with related parties (Ministry of Railways, Government of India, Government companies/ departments under Ministry of Railways, such as CRIS, Railtel, MOHUA NBCC Services Limited) during the period under review in the ordinary course of business and at arm's length. The disclosures related to RPTs in accordance with applicable accounting standards are placed before the Audit Committee on quarterly basis and the disclosure on the same are also provided under notes to accounts, forming part of financial statements of the Company.
9.	Disclosure of events or information: The listed entity has provided all the required disclosure(s) under Regulation 30 along with Schedule III of SEBI LODR Regulations, 2015 within the time limits prescribed thereunder.	Yes	None
10.	Prohibition of Insider Trading: The listed entity is in compliance with Regulation 3(5) & 3(6) of SEBI (Prohibition of Insider Trading) Regulations, 2015	Yes	None
11.	Actions taken by SEBI or Stock Exchange(s), if any: The action(s) taken against the listed entity/ its promoters/ directors/ subsidiaries either by SEBI or by Stock Exchanges are specified in the last column.	Yes	Mentioned in S. No. (a) above.
12.	Resignation of statutory auditors from the listed entity or its material subsidiaries: In case of resignation of statutory auditor from the listed entity or any of its material subsidiaries during the financial year, the listed entity and / or its material subsidiary(ies) has / have complied with paragraph 6.1 and 6.2 of section V-D of chapter V of the Master Circular on compliance with the provisions of the LODR Regulations by listed entities.	N/A	None



13.	Additional non-compliances, if any:		
	No additional non-compliance observed for any SEBI regulation/circular/guidance note etc.	Yes	None

Assumptions & Limitation of scope and Review:

- 1. Compliance of the applicable laws and ensuring the authenticity of documents and information furnished, are the responsibilities of the management of the listed entity.
- 2. Our responsibility is to report based upon our examination of relevant documents and information. This is neither an audit nor an expression of opinion.
- 3. We have not verified the correctness and appropriateness of financial Records and Books of Accounts of the listed entity.
- 4. This Report is solely for the intended purpose of compliance in terms of Regulation 24A (2) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and is neither an assurance as to the future viability of the listed entity nor of the efficacy or effectiveness with which the management has conducted the affairs of the listed entity.

Place: Noida

Date: May 20, 2024

For Kumar Naresh Sinha & Associates
Company Secretaries

CS Naresh Kumar Sinha (Proprietor)

FCS: 1807, CP No.: 14984

PR: 610/2019 FRN: S2015UP440500

UDIN: F001807F000404308