

Ref: MLLSEC/56/2024

22 April 2024

To,  
**BSE Limited,**  
**(Security Code: 540768)**  
Phiroze Jeejeebhoy Towers,  
Dalal Street, Fort,  
Mumbai - 400 001

**National Stock Exchange of India Ltd.,**  
**(Symbol: MAHLOG)**  
Exchange Plaza, 5th Floor, Plot No. C/1,  
“G” Block, Bandra-Kurla Complex,  
Bandra (East), Mumbai – 400 051

Dear Sirs,

**Sub: Earnings Presentation for the fourth quarter and financial year ended 31 March 2023 - Regulation 30 and other applicable provisions of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulation, 2015 (“SEBI Listing Regulations”)**

Please find enclosed herewith the Earnings Presentation *inter-alia*, encompassing an overview of the Company, its operations and the Annual Audited Financial Results for the fourth quarter and financial year ended 31 March 2024.

This intimation and the earnings presentation are also being uploaded on the Company’s website and can be accessed at the weblink: <https://mahindralogistics.com/disclosures-under-sebi-regulation/disclosures-under-sebi-regulation-462/>

For **Mahindra Logistics Limited**

**Jignesh Parikh**  
**Company Secretary**

*Enclosure: As above*

Igniting Success ▶▶



# Q4 FY24 Investor Presentation Business & Earnings Update

April 2024

**mahindra**  
**LOGISTICS**



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# *Company Overview*

## Purpose

**ACCELERATING**  
COMMERCE  
**EMPOWERING**  
COMMUNITIES TO  
**RISE**

## Vision

**RISE** to be a **Rs. 10,000 crore** logistics service provider by FY 2026; delivering exceptional customer experience through differentiated, technology enabled solutions



# Integrated supply chain logistics provider



**Contract Logistics**  
Providing Transportation,  
Warehousing, Stores & Line Feed ,  
Fulfillment and VAS services



**B2B Express**  
B2B express and PTL  
transportation with pan  
India coverage



**Last Mile Delivery**  
Facilitates delivery to customers of  
major e-com players and building  
India's largest 3W EV fleet




**Freight Forwarding**  
Cross border freight forwarding  
business with expertise in  
ocean as well as air freight


# Multi service provider for mobility solutions



**Employee Transportation**  
Providing end-to-end employee transportation services



**Airport Services**  
Dedicated booking counter with Kerb-side pickup



**On Call Services**  
Customized hourly packages



**Outstation**  
Flexible Rental packages with pan India presence



# Leading logistics service provider



**20 Mn+**  
Sq. ft. space under  
management

**27,000+**  
Total workforce  
across India

**1,100+**  
Locations across  
India

**19,000+**  
Pin-codes  
covered

**1,750+**  
EV fleet  
(Cargo + PV)

**50+**  
Global trade  
lanes

**42,000+**  
Full Truck Trips  
per month

**20 Mn+**  
Green km driven  
per year

**10,000+**  
Ocean freight  
TEUs per annum

**~11 crore**  
Packages delivered  
per month






**3.6 Mn+**  
Sq.ft. space with  
renewable energy





**1,500+**  
Business associates  
network



# Macros are stable, continue to be driven by technology enhancements and sustainable logistics

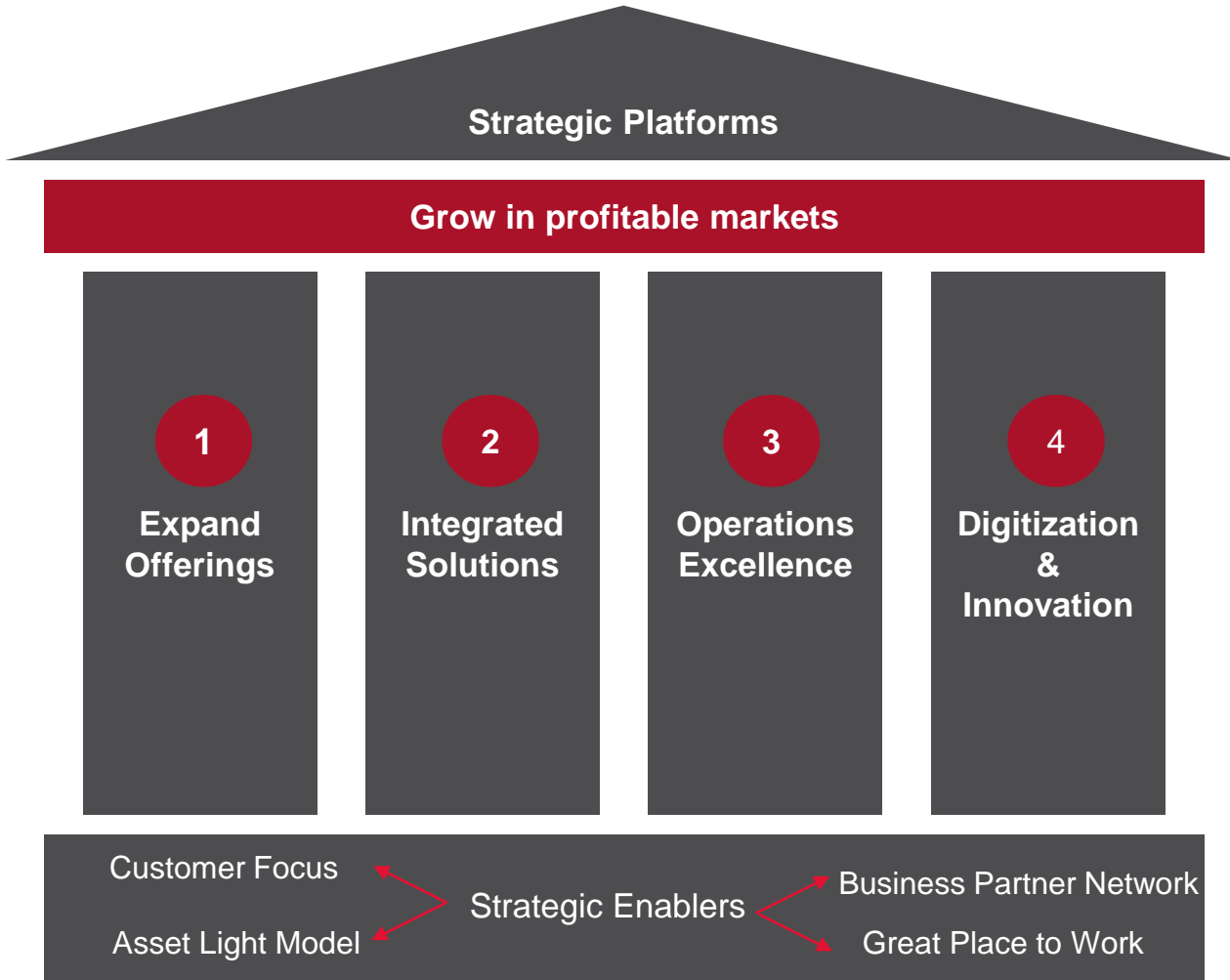
## Industry Trends

				
<p>Changing Channel landscape driven by changing customer behavior</p>	<p>Emerging demand clusters across Tier II / III cities</p>	<p>Government policy support for logistics NLP, ULIP, ONDC</p>	<p>Shift in global trade flows due to China+1 strategy</p>	<p>Higher demand for Integrated Solutions</p>

		<p><b>Technology</b> Shaping operations and decisions</p>		
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		<p><b>Sustainability</b> – Drive to net zero</p>		
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# MLL Strategy





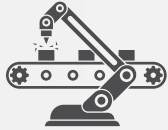



## 3PL > Integrated Solutions

- Increase focus on TCO vs purchased cost
- Create a MOAT with clients
- Access higher share-of-wallet

## Expand Network Services

- Express B2B
- Global Freight Forwarding
- Last Mile Delivery
- EV Cargo

# Presence in High Growth Segments (End-Markets)

<p><b>Auto &amp; Auto Components</b></p>	<p><b>01</b></p>	<ul style="list-style-type: none"> <li>India is 4<sup>th</sup> largest automobile market in the world</li> <li>Favorable ecosystem for exports &amp; government support</li> <li>25% contribution in contract logistics market</li> </ul>		
<p><b>FMCG / Durables/ Retail</b></p>	<p><b>02</b></p>	<ul style="list-style-type: none"> <li>10% contribution in contract logistics market</li> <li>Durables is growing at a 22% CAGR, to reach \$22 Bn by 2025</li> <li>Govt support through allocation of \$976 Mn in PLI schemes</li> </ul>		
<p><b>Industrial &amp; Engineering</b></p>	<p><b>03</b></p>	<ul style="list-style-type: none"> <li>Demand driven by investments, capacity creation in core sectors</li> <li>Government Initiatives - 100% FDI, Make in India</li> <li>FY23-24 budget outlay of \$120 Bn in infrastructure</li> </ul>		
<p><b>Ecommerce</b></p>	<p><b>04</b></p>	<ul style="list-style-type: none"> <li>Fastest growing industry in India, with a CAGR of 25%</li> <li>Ecom growth has led to rise in D2C &amp; Last Mile Delivery</li> <li>Significant outsourcing in FCs, SCs &amp; Dark Store management</li> </ul>		
<p><b>Mobility</b></p>	<p><b>05</b></p>	<ul style="list-style-type: none"> <li>Air travel is back to pre-covid levels</li> <li>Office leasing is expected to grow at 20% CAGR</li> <li>Corporate employees are gradually moving to work from office</li> </ul>		

# *Business Updates*



## Management Commentary

### Mr. Rampraveen Swaminathan – Managing Director and CEO

*“The quarter gone by was marked by an increasing volume recovery and growth as we saw positive momentum across our businesses, with strong growth in 3PL and Mobility segments. Our B2B express business has started seeing the benefits of cost optimization, with improving operating margins & EBITDA. The mobility segment is now profitable and continuing to expand earnings. Overall, In FY 2023-24 excluding one-time charges, earnings across our core 3PL & other businesses were stable and improving. Completion of the 2<sup>nd</sup> tranche of investment in Zip Zap Logistics will help us further consolidate and provide an expanded range of services for last mile delivery and micro-fulfilment. We remain focused on driving the value of logistics solutions by integrating services across India, leveraging our network, technology, and human capital.”*

# Overview of Results

## Core Business (MLL + Lords + Mobility)

### Q4 FY 24 update

- Revenue at INR 1,330 Cr; up 11% YoY
- Impact on PAT due to onetime Provision for doubtful receivable INR 10 Cr. & IT charges INR 2 Cr
- Reported PAT : INR 11 Cr ; PAT excluding the onetime charges : INR 23 Cr; up 4% YoY

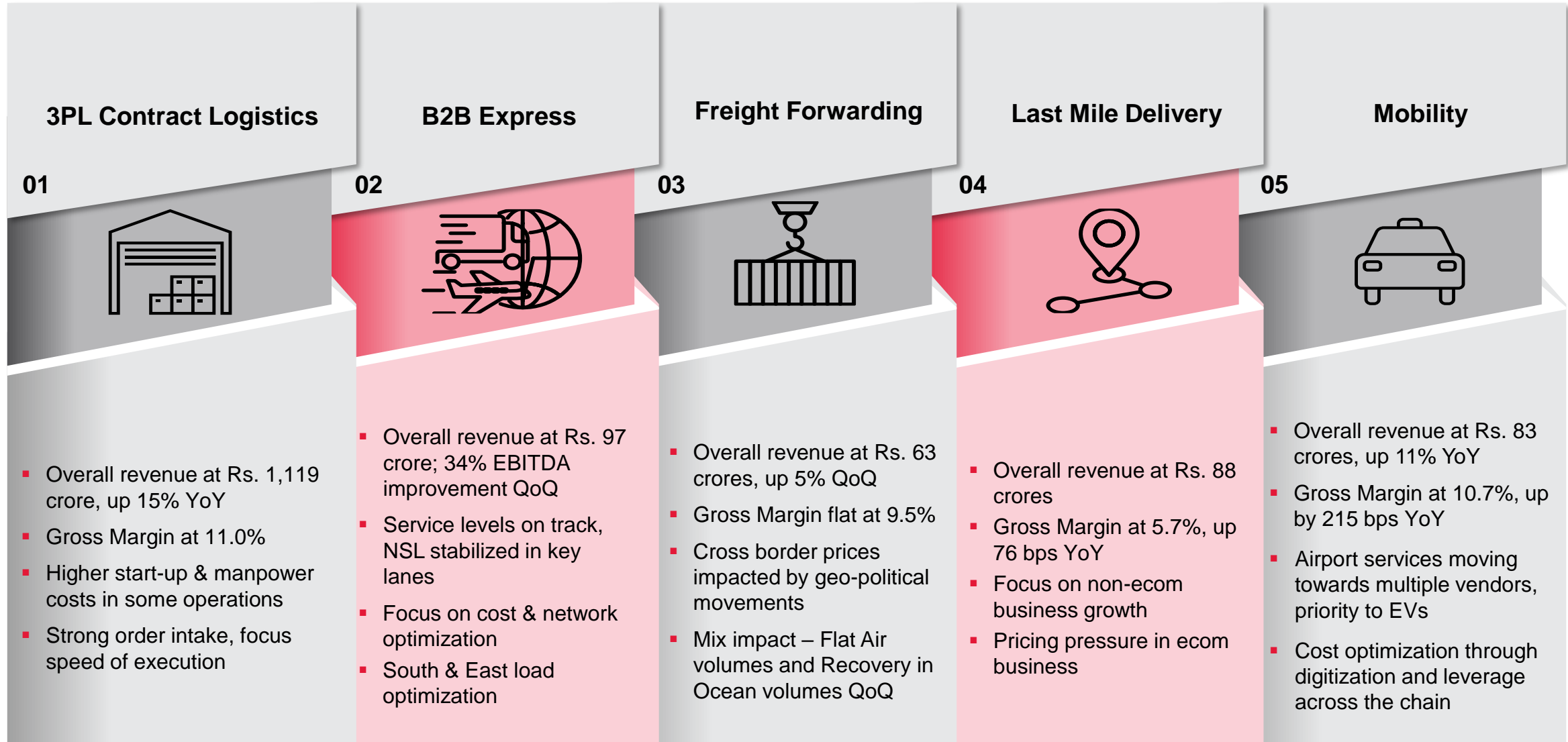
### FY 24 update

- Revenue at INR 5,111 Cr
- EBITDA at INR 317 Cr (excluding onetime adjustment); up 9% YoY
- PAT at INR 79 Cr (excluding onetime adjustment); up 20% YoY

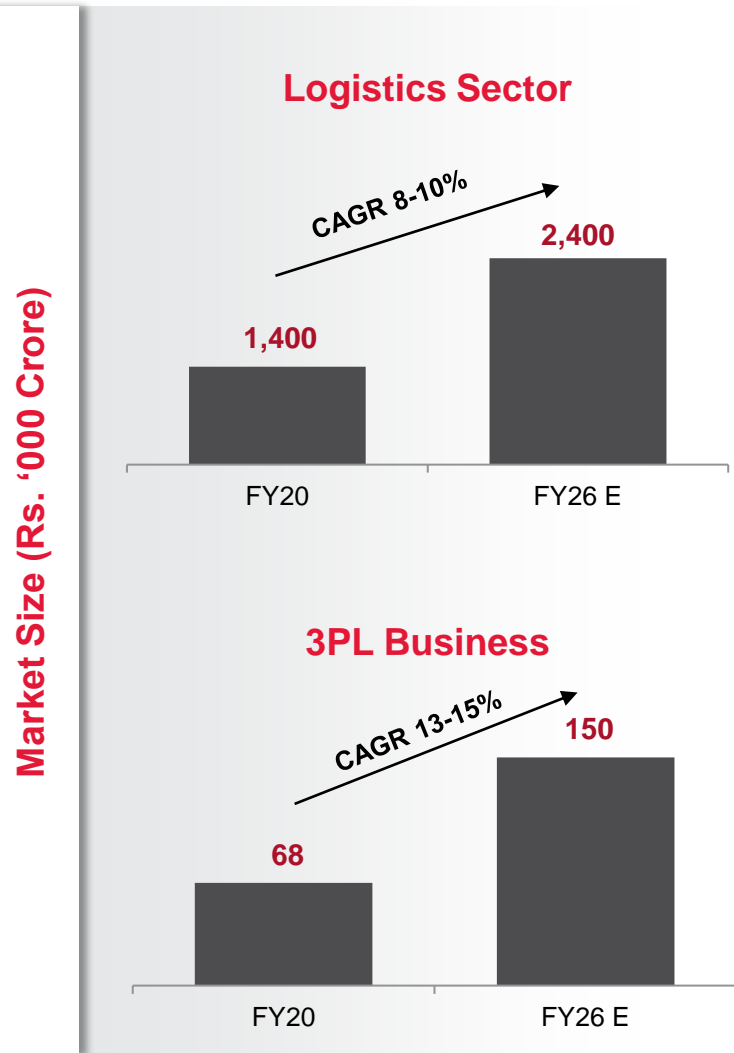
## Express Business (Rivigo Acquisition)

- Revenue for Q4 FY'24 INR 97 Cr; up 26% YoY
- Focus on service levels and cost recovery
- EBITDA loss for Q4 FY'24 INR 15 Cr; Improvement from INR 22 Cr in Q3 FY24
- 26% reduction in PAT Loss for Q4 FY'24 from Q3 FY'24
- On track to EBITDA break even by Q2 FY'24

# Business Highlights – Q4 FY24



# Contract Logistics - Key Trends & Opportunities



Source: Internal analysis, secondary research reports

## Industry Structure

- Highly fragmented with top 10 players having ~15% share
- ~65% of the sector constitutes of transportation
- Road transport accounts for nearly ~75% of transportation
- 3PL penetration in India is just 5% vs. global average of 10%

## Key Trends

- Higher Demand for Integrated Solutions instead of piece-meal logistics services
- Emerging consumption centers driving new fulfilment models and hubs in Tier 2 / 3 cities
- Rise of Multi-modal logistics with Gati-Shakti & National Logistics Policy
- Technology & Automation have become critical differentiators



# Contract Logistics - Core competency & capabilities

## Warehousing solution

Manage WH with expertise in design and operations



### Efficient Space Utilization

High density racking, warehouse design



### High Productivity

Mechanization and tech, process improvements



### Full Inventory Visibility

WMS integrated with client ERP

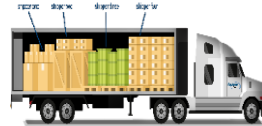


### VAS

Re-Packing, kitting, labelling, co-packing

## End to End transport solutions

Centralized management of all transportation



### Cost Optimization

TMS enabled load consolidation, route optimization



### Consignment Visibility

TMS with track & trace, alerts/updates



### SLA Adherence

Faster deliveries through superior BA network and tech interventions



### 100% Compliance

Safety, Statutory compliance

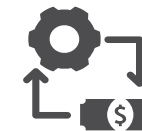
## Integrated Solutions

Single point of contact for E2E logistics



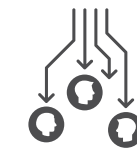
### Improved Dispatch Plan

Visibility on inbound and outbound trucks, resources accordingly mobilized



### Addn. cost synergies

Ability to consolidate more loads, ad-hoc orders – reduced courier



### Improved utilization of customer resources

Lower focus and time on non-core functions

# Contract Logistics - Operating Highlights

Space under management

**19.6**  
*Mn. Sq. Ft.*

Operating locations

**400+**

Vehicles Deployed

**17,000+**  
*Trucks*  
*Per month*

Business Associates

**1,500+**





# 1.3 million sq.ft. BTS WH under development across key demand clusters

Guwahati - 3,00,000 sq. ft.



7.5 lakh sq. ft.  
to Go-Live in  
Q2 FY25

Kolkata - 4,50,000 sq. ft.



Nashik - 3,00,000 sq. ft.

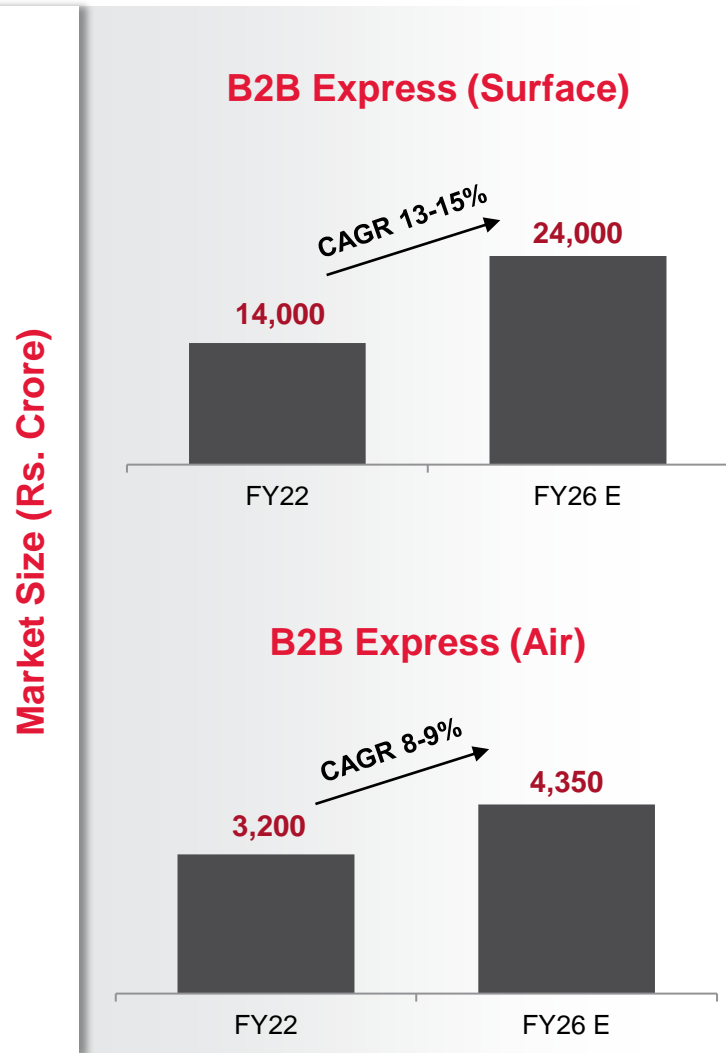


6.2 lakh sq. ft.  
to Go-Live in  
Q4 FY25

Phaltan (Phase-1) - 3,20,000 sq. ft.



# B2B Express - Key Trends & Opportunities



## Industry Structure

- Organized players account for ~70% of volume
- Skewed load distribution, ~70% load is originated from North & West India
- Auto & Engineering (30%), Pharma (14%), Apparel & Lifestyle (13%) are major end-markets
- Air express is being increasingly used by corporates to deliver

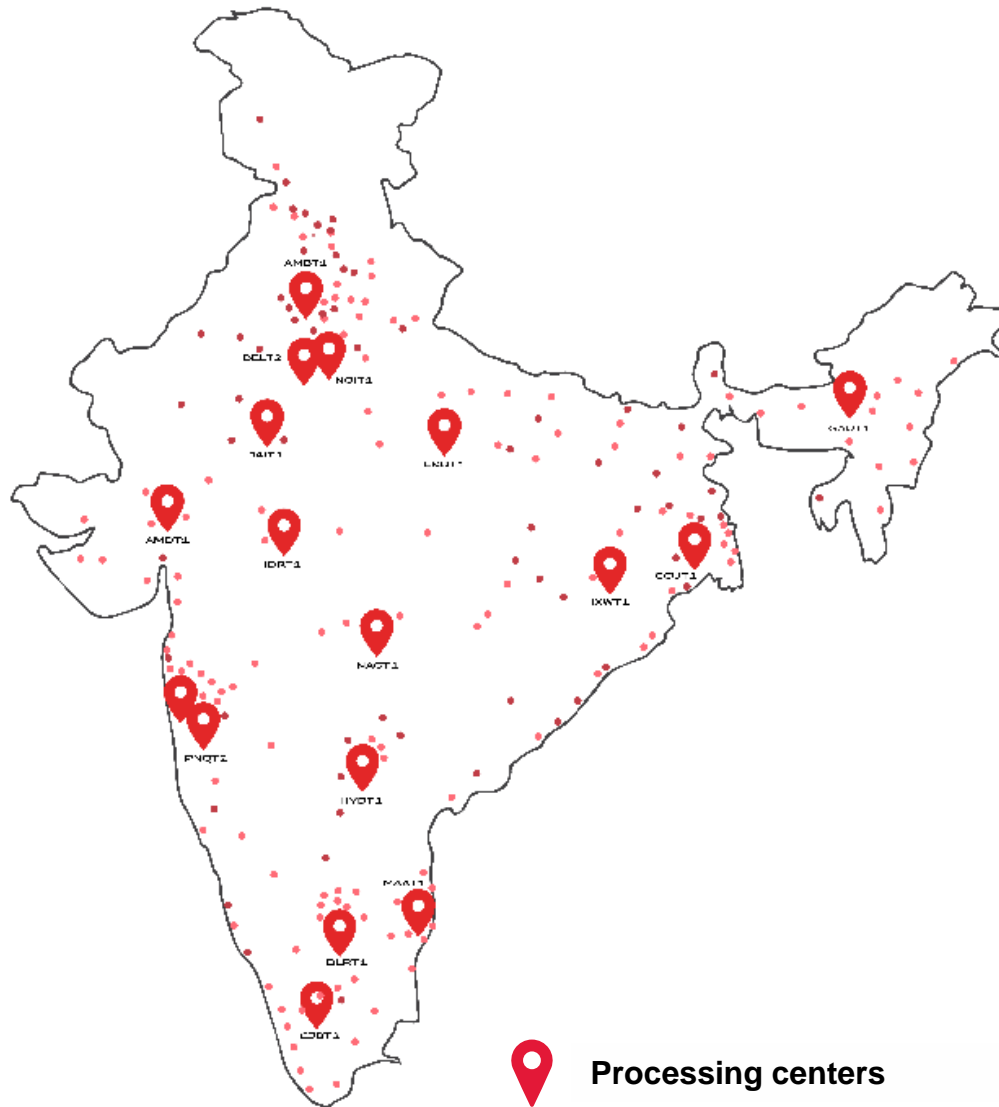
## Key Trends

- Increasing demand for Direct to Consumer, Omni-channel fulfillment
- Push for automation & process standardization to improve service quality
- High adoption by MSMEs & small brands – Increased reach at lower cost
- Increase in demand from smaller towns, share of tier-2&3 cities to reach ~50% by 2025

Source: Aviral consulting, Indian chamber of commerce, Internal Analysis



# B2B Express - Core competency & capabilities



## Significant Network Coverage

- Pan India coverage - 19,000+ Pin-codes
- 260+ Processing Centers & Branches
- 400+ partners for first mile & last mile connectivity

## Best in class technology suite

- ERP integrations for minimum manual interference
- Billing technology for faster and accurate billing
- In-house automated sales management tool

# B2B Express - Operating Highlights

Pin-code reach

**19,000+**

*Direct + ODA*

Space under management

**1.5**

*Mn. Sq. Ft.*

Transshipment Hubs & DCs

**200+**

Line Hauls & Mid-mile

**1,100+**

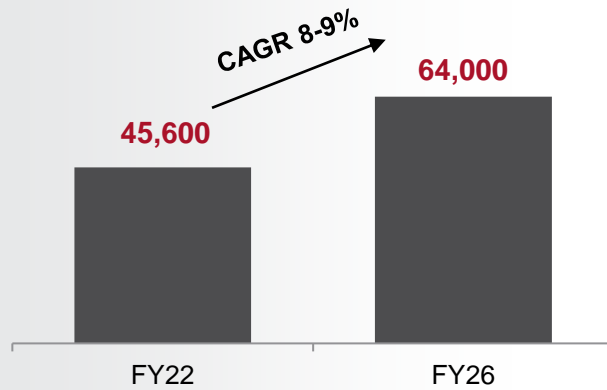
*Trucks*



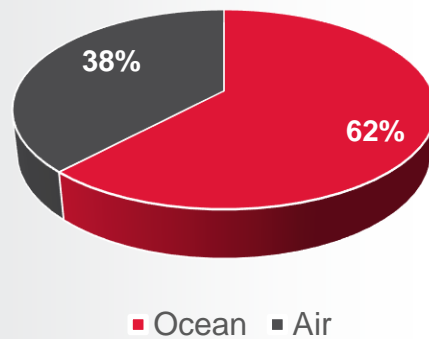
# Freight Forwarding - Key Trends & Opportunities

Market Size (Rs. Crore)

## Freight Forwarding



## Ocean & Air Freight Split



## Industry Structure

- Highly fragmented, largely dominated by companies with turnover of < Rs.100 Cr
- Top trading partners of India – US, China, UAE, Europe
- Few large players have presence in major markets, small & mid-sized players use agent network

## Key Trends

- Near shoring on account of regional conflicts, reducing dependence on China (China+1 strategy)
- PLI Scheme to boost manufacturing in many sectors, giving rise to exports
- Multiple trade agreements to drive trade
- Rise of SaaS based Freight Forwarders

Source: TVS SCS, Delhivery DRHP, Internal Analysis

# Freight Forwarding - Core competency & capabilities

## Air Freight



- ▶ Airport-to-Airport
- ▶ Door-to-Door
- ▶ Expertise in OD, DG shipments
- ▶ Control on TAT
- ▶ Advance & EPCG license liaison
- ▶ Single window solution on customers clearance

## Ocean Freight



- ▶ Ocean consolidation: USA /Europe /Asia to & from India
- ▶ Direct FCL's: All over the world
- ▶ Special equipment and breakbulk handling
- ▶ Controlling more than 13,250 TEU's per annum
- ▶ Committed Space and Equipment

## Project Logistics



- ▶ ODC solutions catering to diverse industries
- ▶ Oil & Gas
- ▶ Mining
- ▶ Renewables
- ▶ Engineering & Manufacturing

## Expanding International presence



- ▶ Expand presence in China, UK, UAE
- ▶ Develop Air chartering business
- ▶ Access to Europe via UK office



# Freight Forwarding - Operating Highlights

Pricing Trends

**Moderately up**  
*vs Q4 FY23*

Ocean Freight Volume

**~2,440**  
*TEUs in Q4 FY24*

Air Freight Volume

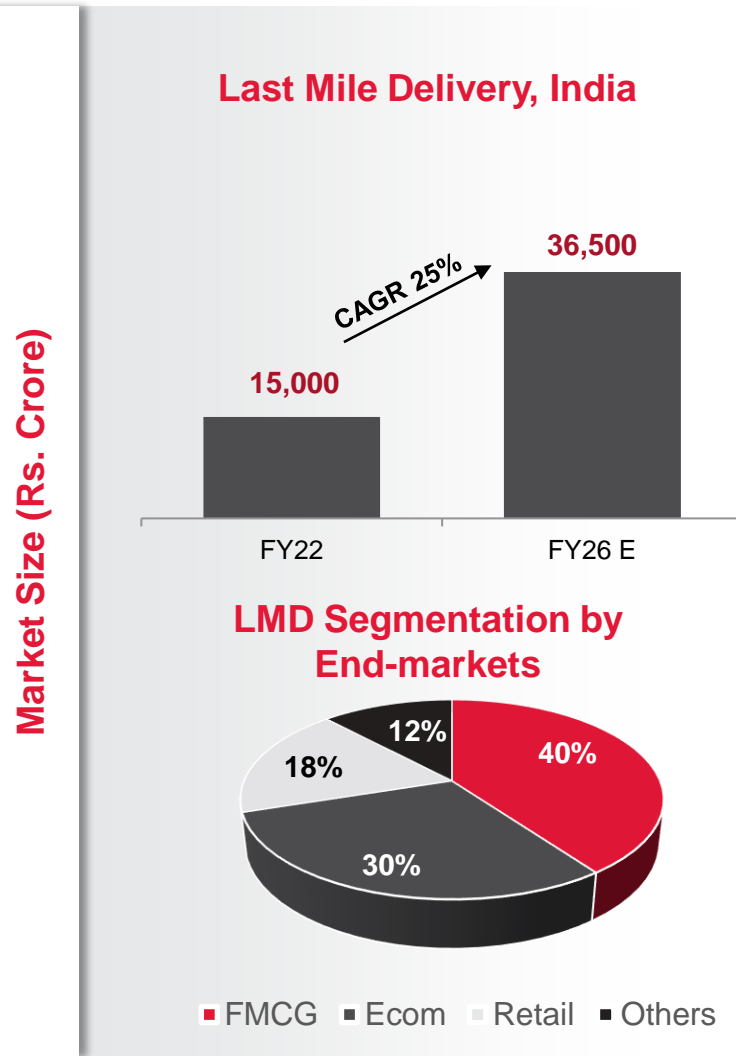
**~1,045**  
*Tons in Q4 FY24*

No. of Forwarding Lanes

**50+**  
*Globally*



# Last Mile Delivery - Key Trends & Opportunities



## Industry Structure

- Last Mile is most expensive component of supply chain, ~50% contribution in transportation cost
- Highly complexity coupled with high service level requirements
- High competition from startups & hyperlocal players
- Different types of models in place – Shift from Delivery as a Service to Distribution & Fulfillment solutions

## Key Trends

- High growth in Micro fulfillment, sub same day delivery and dark store management
- Rapid Last mile Fleet electrification; Demand dispersion & faster TAT expectations
- ONDC likely to disrupt LMD space
- Increasing internet penetration, leading to rise in D2C & Quick commerce

Source: Redseer Consulting Report, Internal Analysis



# Last Mile Delivery – Strengthening our leadership position in EV

## Vehicle as a Service

- Offer a fleet of vans (with drivers) to customers who then use it as per their requirement

## Distribution as a Service

- Manage Last mile stations that receive, process, sort, route, allocate and do doorstep deliveries

## Delivery as a Service

- Offer fleet of bikes/ vans that pickup orders from customers distribution Centers and do deliveries

## Fulfilment as a Service

- Manage Micro fulfilment center that holds inventories, processes orders and does distribution from it



# Last Mile Delivery - Operating Highlights

Volume handled

**350,000+**  
*orders per day*

Fleet Deployed

**6,000+**  
*Vehicles per day*

Last Mile stations

**300+**

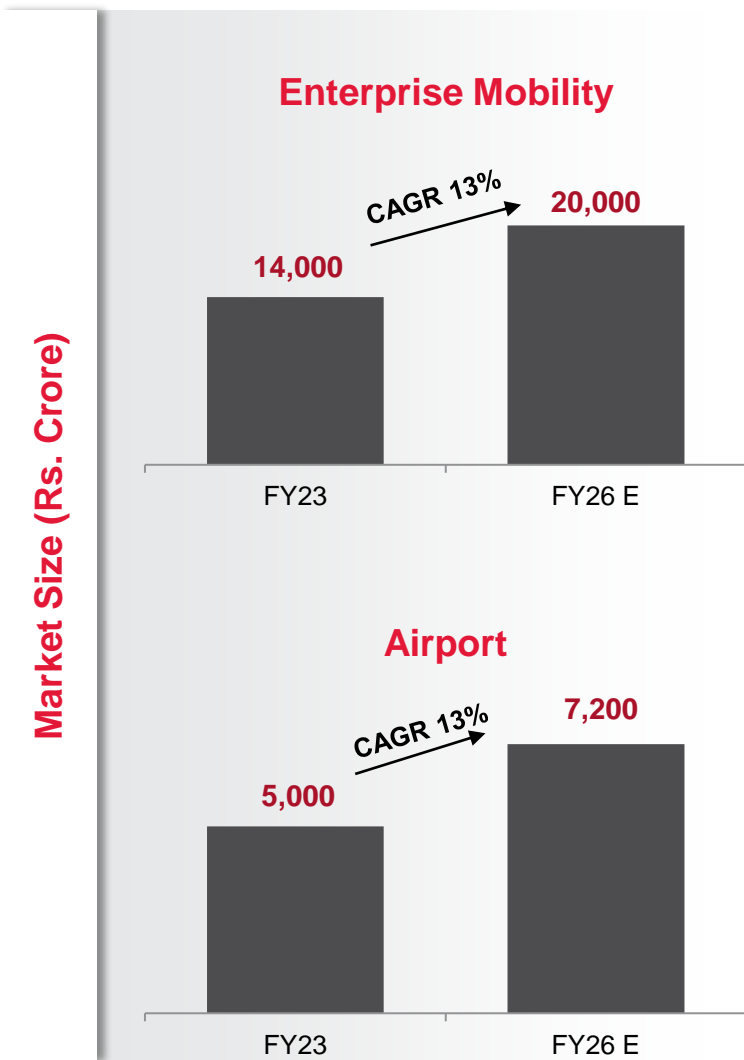
Geographic Reach

**4,000+**  
*Pin-codes  
Pan-India*



Note - LMD includes Whizzard

# Mobility - Key Trends & Opportunities



## Industry Structure

- Highly fragmented with large unorganized supply
- Shift from vendor model to complete mobility solutions provider
- ITES, BPO & BFSI are the major end-markets for enterprise mobility solutions

## Key Trends

- Recovery in Air passenger traffic, growth in Business travel
- Increasing adoption of organized cab services over traditional taxi
- Increasing demand for EV Fleet, with push from government & incumbents alike
- Lack of adequate public infrastructure & increased traffic congestion



# Mobility - Core competency & capabilities



## Enterprise Mobility Services

- Fleet Management
- Adherence to OTA & OTD
- 24 x 7 Call Centre
- Trained Drivers



## Cab on Demand Services

- Semi Luxury Vehicle Options
- Mobile App Enabled Booking
- Flexible Rental Packages
- 24 x 7 Call Centre
- Certified Drivers



## Airport & Outstation

- Assured Vehicles for Airport Transfers
- Comfort and Convenience
- 24 x 7 Call Centre
- Multi Channel Booking
- Certified Drivers



## Upkeep Services

- Fleet Management
- Lowest TAT at Remote location
- 24 x 7 Call Centre
- Client web Access

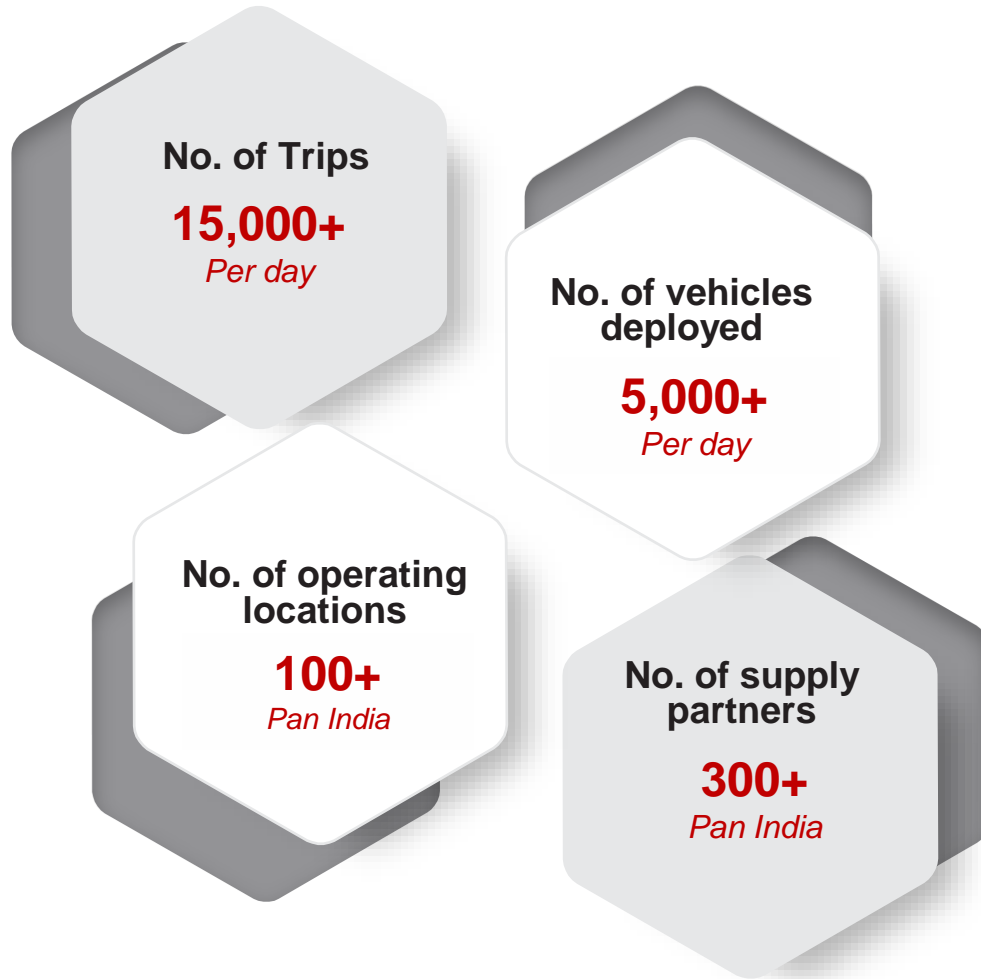
Compliant Fleet

Service Excellence

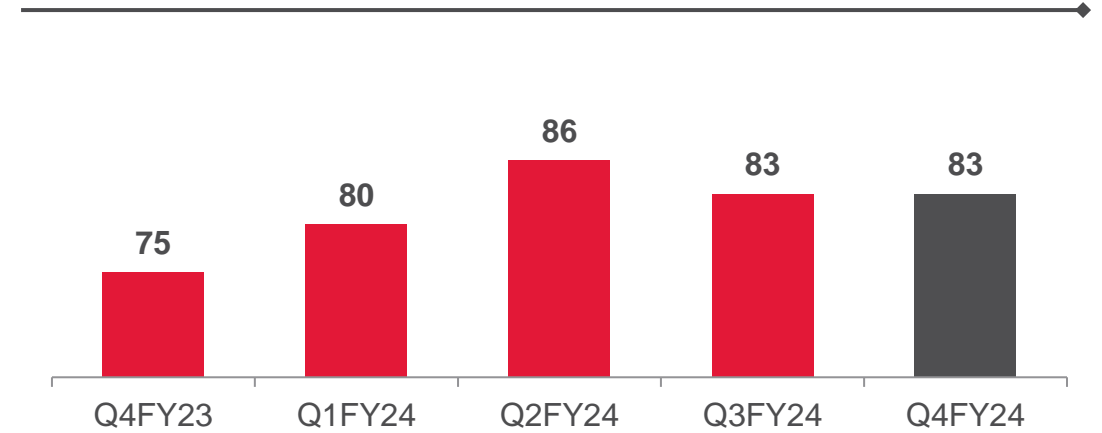
Real Time Tracking & Execution

Mobile based Billing

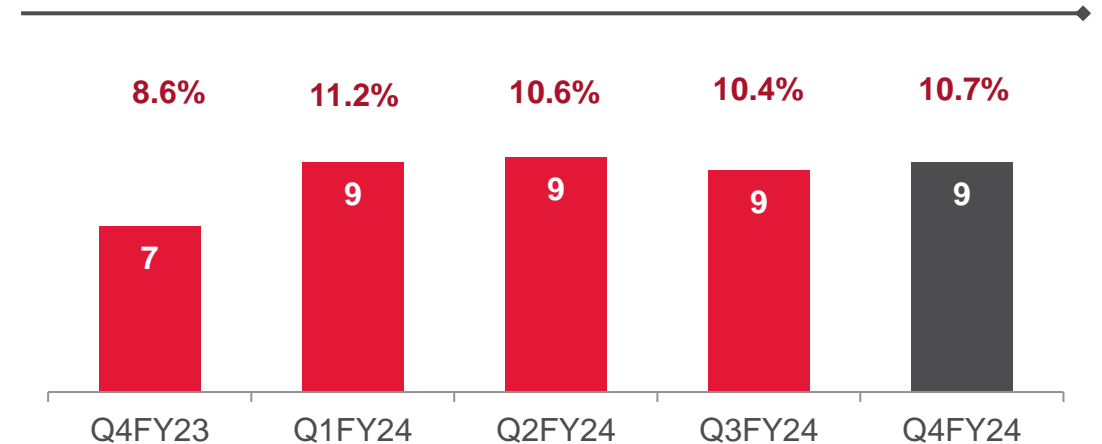
# Mobility - Operating Highlights



Revenue (Rs. Crore)



Gross Margin (Rs. Crore)



# Drive to Net Zero



**3.6 Mn Sq Feet**  
Solar Powered Warehouses

**1,600+ EV**  
3W and PCV



**~30.3 Million**  
Green KM with EVs

**5 IGBC Gold & Platinum**  
Certified buildings



**Accreditation**  
Ecovadis - Bronze

**BRSR 22-23**  
Integrated Annual Report



**900+ Kg**  
Waste Plastic Collected

**1,51,184**  
Trees planted



# CSR Updates

Categories	Q4 FY24 Activities	Impact
<b>Building Communities</b>	<ul style="list-style-type: none"> <li>Health clinic at Nashik</li> <li>Blood Donation camps</li> <li>Zero Fatality Zone project</li> <li>Swachh Bharat Abhiyan</li> <li>Visit to Destitute Homes</li> </ul>	<ul style="list-style-type: none"> <li>88,872 community beneficiaries</li> <li>900Kg+ plastic waste recycled</li> <li>ESOPs: 11,157 hours</li> <li>Volunteers: 1763</li> </ul>
<b>Education</b>	<ul style="list-style-type: none"> <li>Sponsoring education for girl child - Nanhi Kali</li> </ul>	<ul style="list-style-type: none"> <li>867 Girls</li> <li>ESOPs – 30 hrs</li> <li>Volunteers - 5</li> </ul>
<b>Skill Development</b>	<ul style="list-style-type: none"> <li>Skill Development – for LGBTQ+, PwD, Women - Hunnar</li> </ul>	<ul style="list-style-type: none"> <li>239 beneficiaries</li> <li>ESOPs – 375 hrs</li> <li>Volunteers: 37</li> </ul>
<b>Sustainability</b>	<ul style="list-style-type: none"> <li>Hariyali – Sapling plantation</li> </ul>	<ul style="list-style-type: none"> <li>9424 saplings</li> <li>ESOPs – 1771 hrs</li> <li>Volunteers: 368</li> </ul>





# Awards and Recognition

ESOPS award at the RISE Awards 2024



National Safety Council -Safety Award 2023



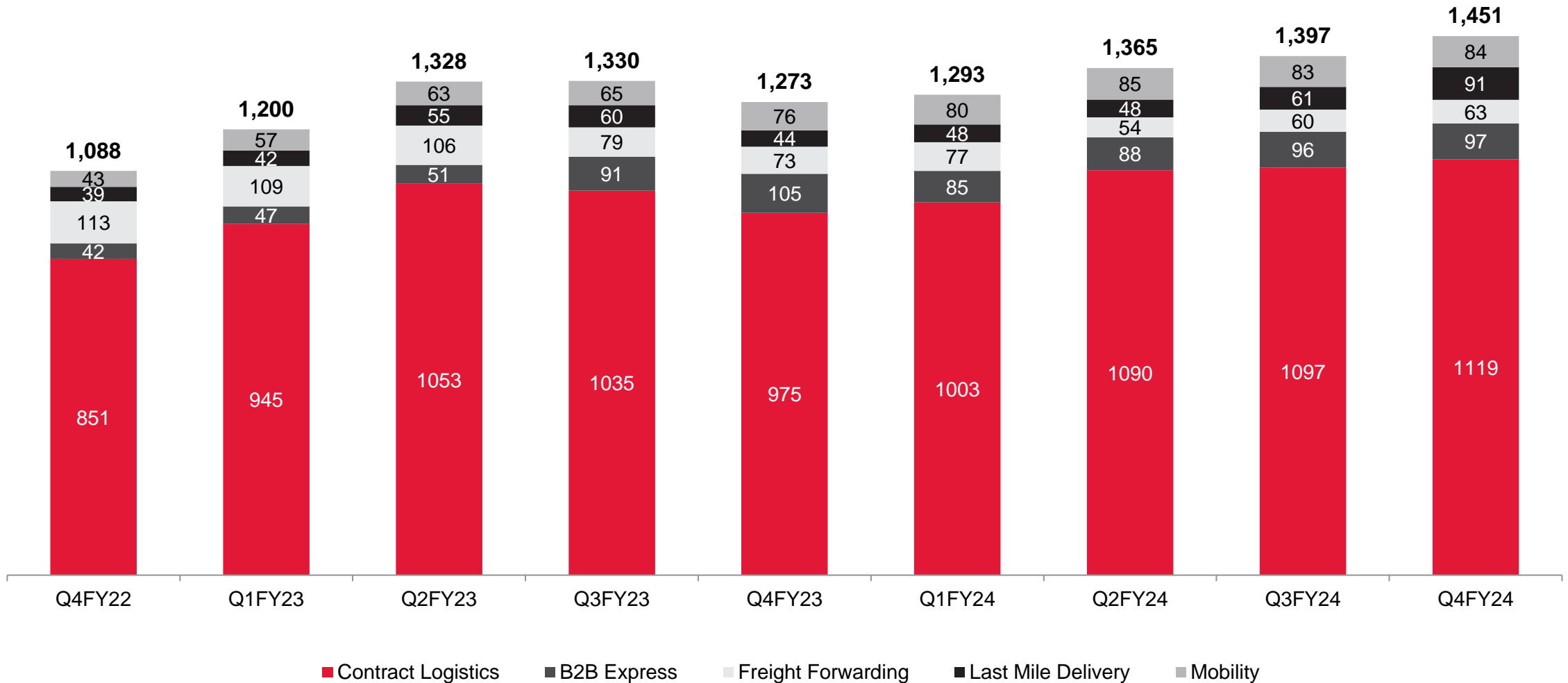


# *Financial Update*



# Quarterly Revenue Performance by Segment (Consolidated)

Figures in Rs. Cr



# Financial Highlights – Q4 FY24

## Core Business ( MLL + Lords + Mobility)

Revenue

**INR 1,330 Cr.**

GM

**INR 137 Cr.**

EBITDA

**INR 68 Cr.**

PAT

**INR 11 Cr.**

## Consolidated ( Including Rivigo acquisition)

Revenue

**INR 1,451 Cr.**

GM

**INR 137 Cr.**

EBITDA

**INR 56 Cr.**

PAT

**INR -13 Cr.**

# Financial Highlights – FY24

## Core Business ( MLL + Lords + Mobility)

Revenue

**INR 5,111 Cr.**

GM

**INR 563 Cr.**

EBITDA

**INR 302 Cr.**

PAT

**INR 67 Cr.**

## Consolidated ( Including Rivigo acquisition)

Revenue

**INR 5,506 Cr.**

GM

**INR 525 Cr.**

EBITDA

**INR 229 Cr.**

PAT

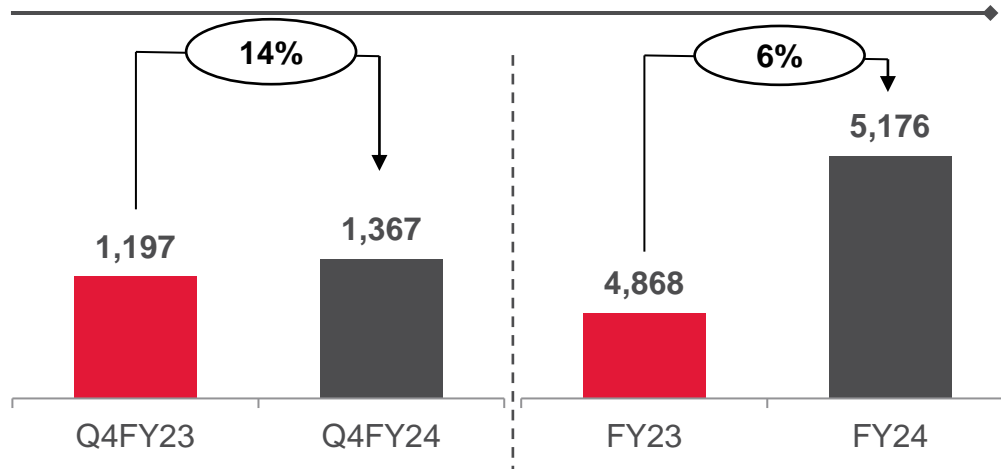
**INR -55 Cr.**

# Segment wise Financials

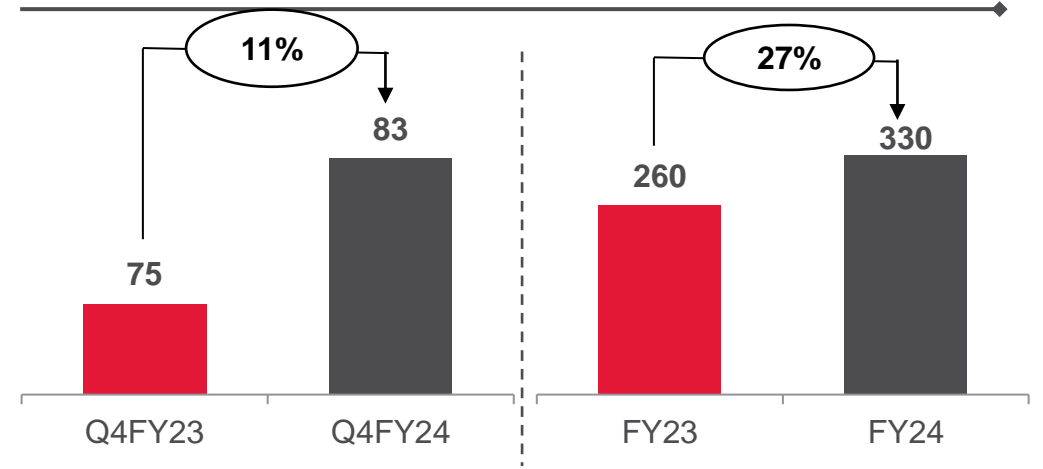
All figures in INR crore

Revenue from Operations

## SCM

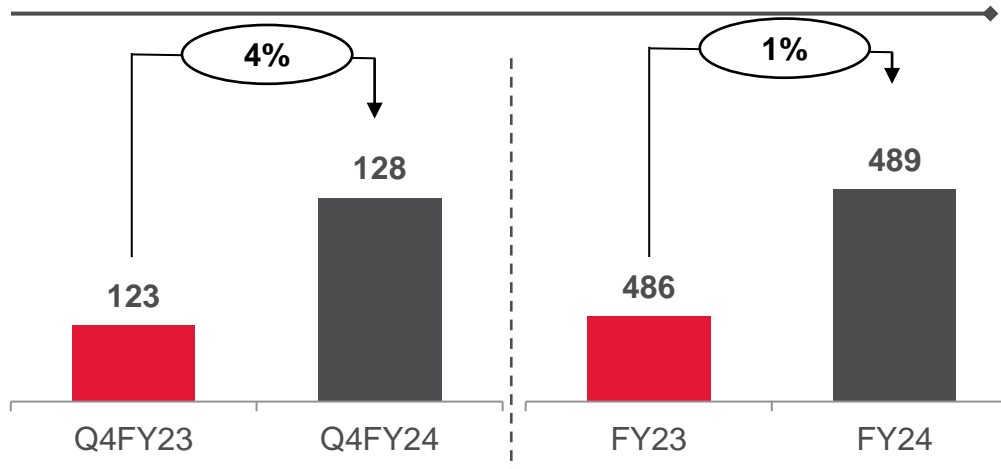


## Mobility

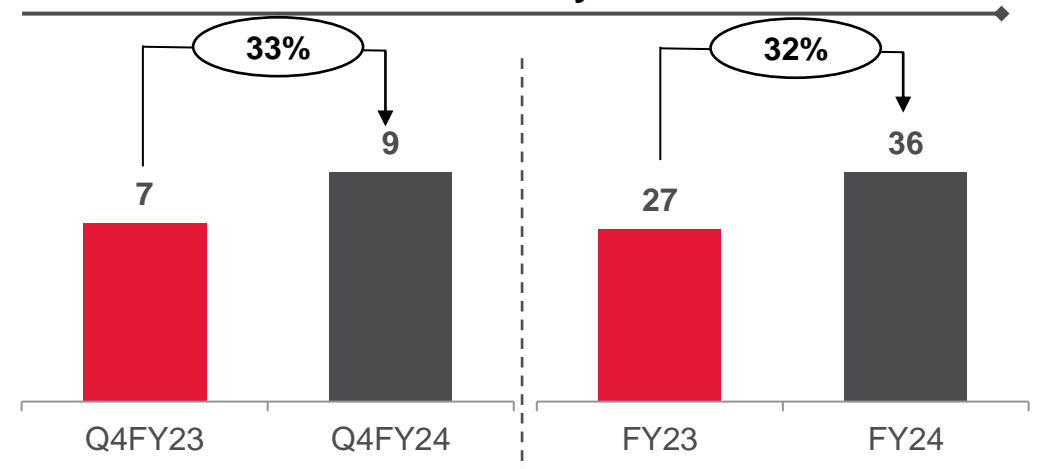


Gross Margin

## SCM



## Mobility

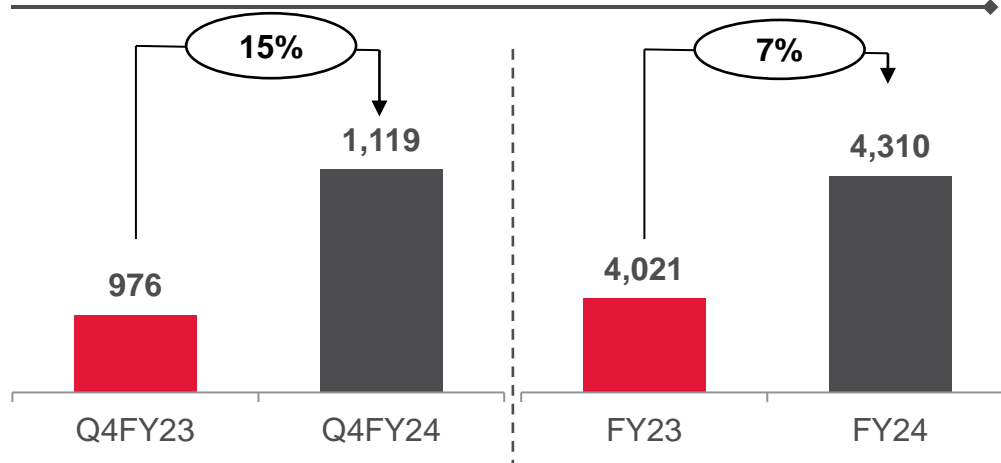


# SCM Financials (1/2)

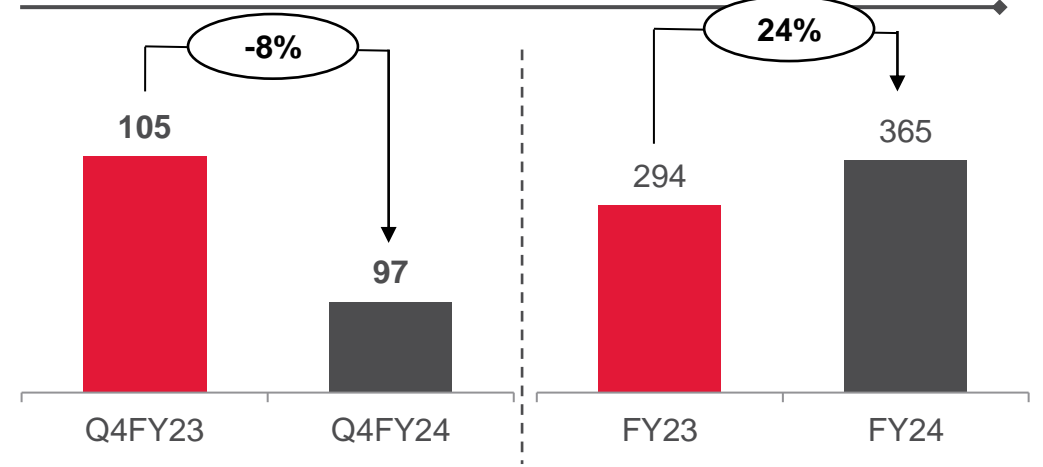
All figures in INR crore

Revenue from Operations

## Contract Logistics

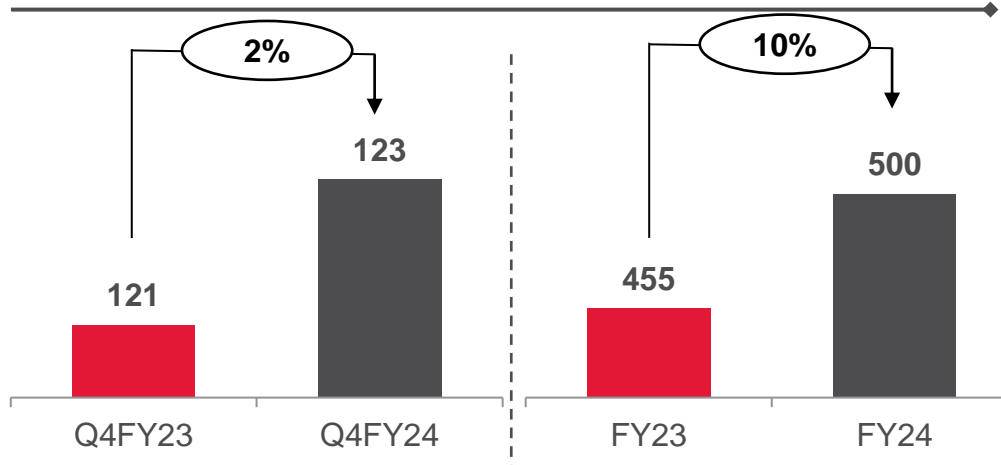


## B2B Express

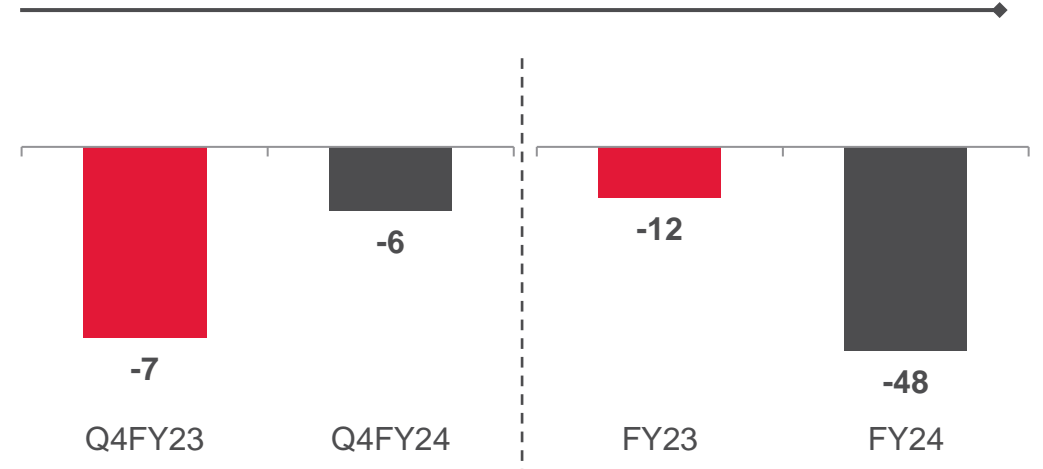


Gross Margin

## Contract Logistics



## B2B Express



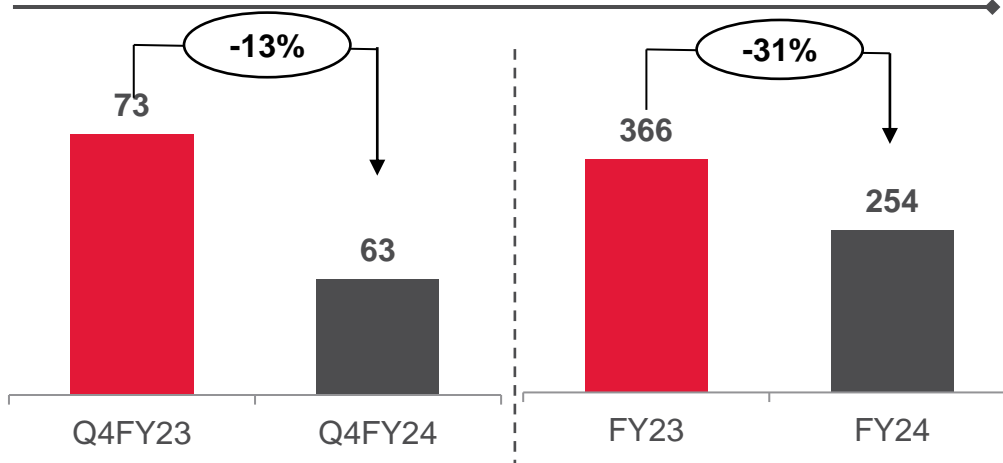


# SCM Financials (2/2)

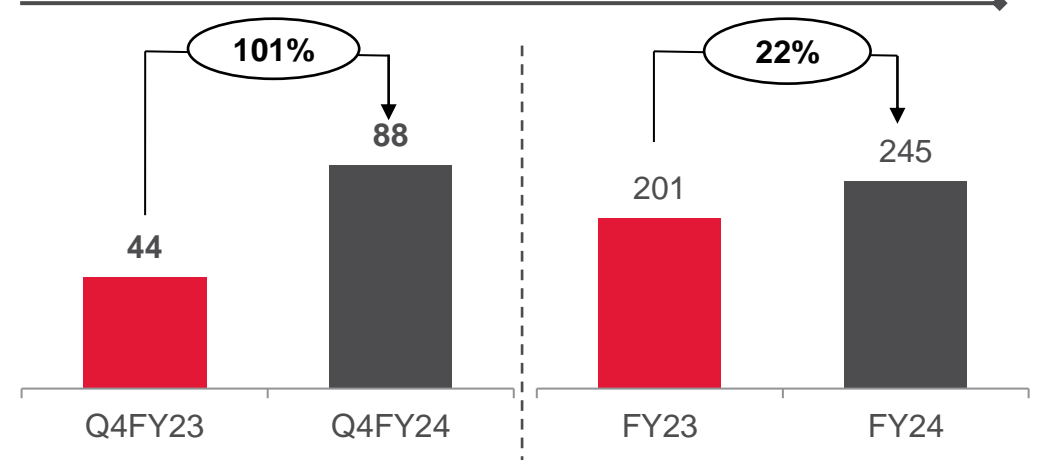
All figures in INR crore

Revenue from Operations

Freight Forwarding

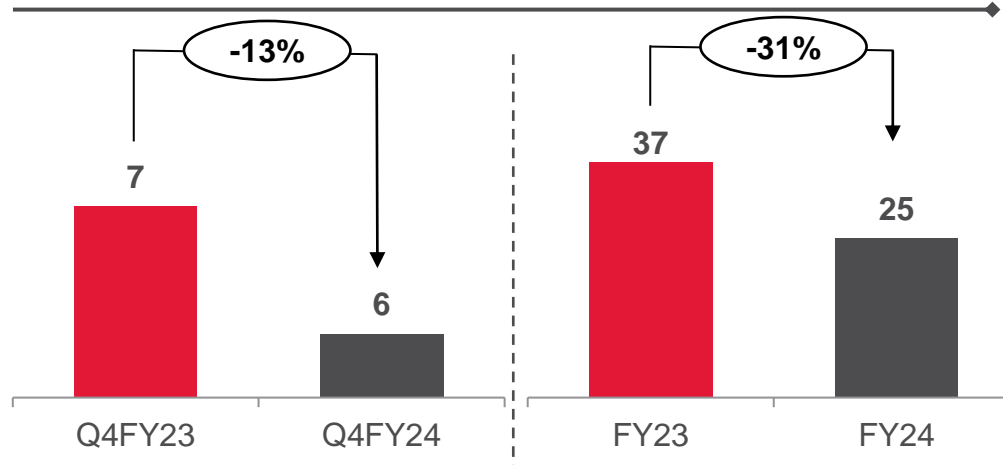


Last Mile Delivery

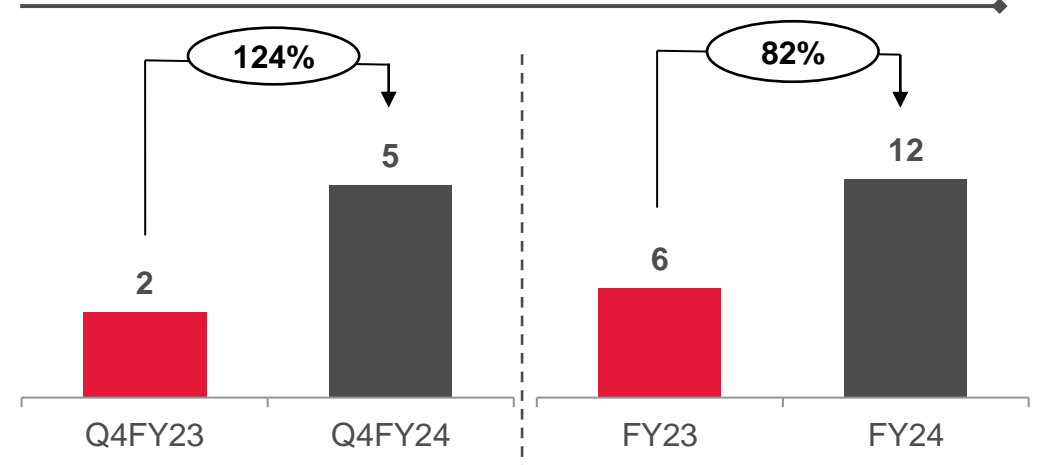


Gross Margin

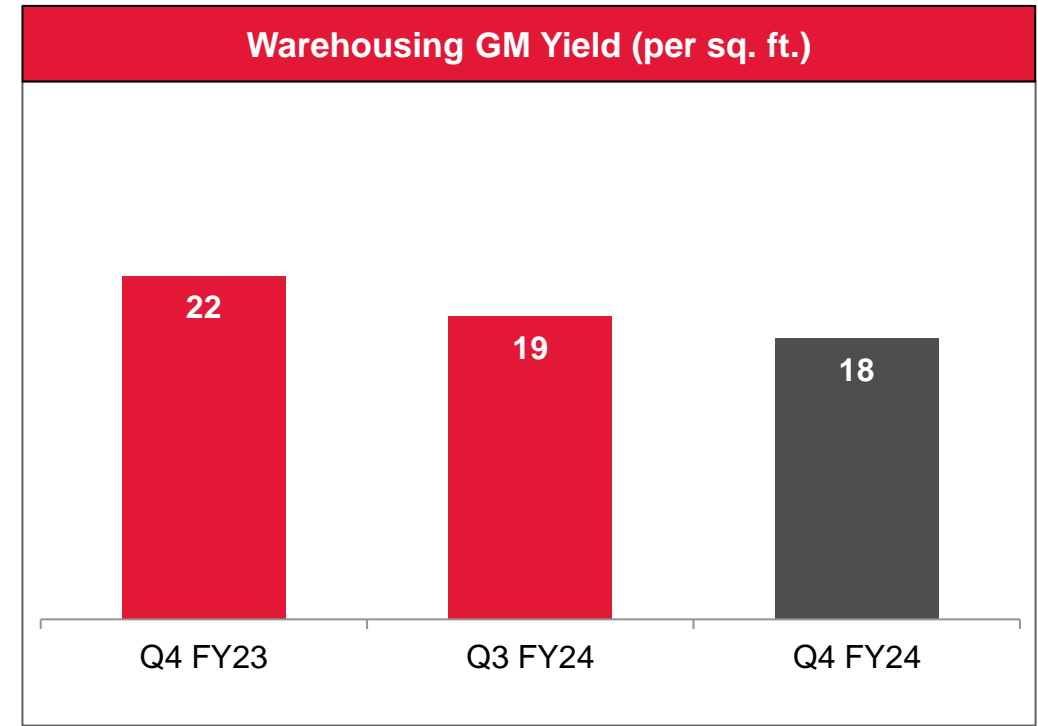
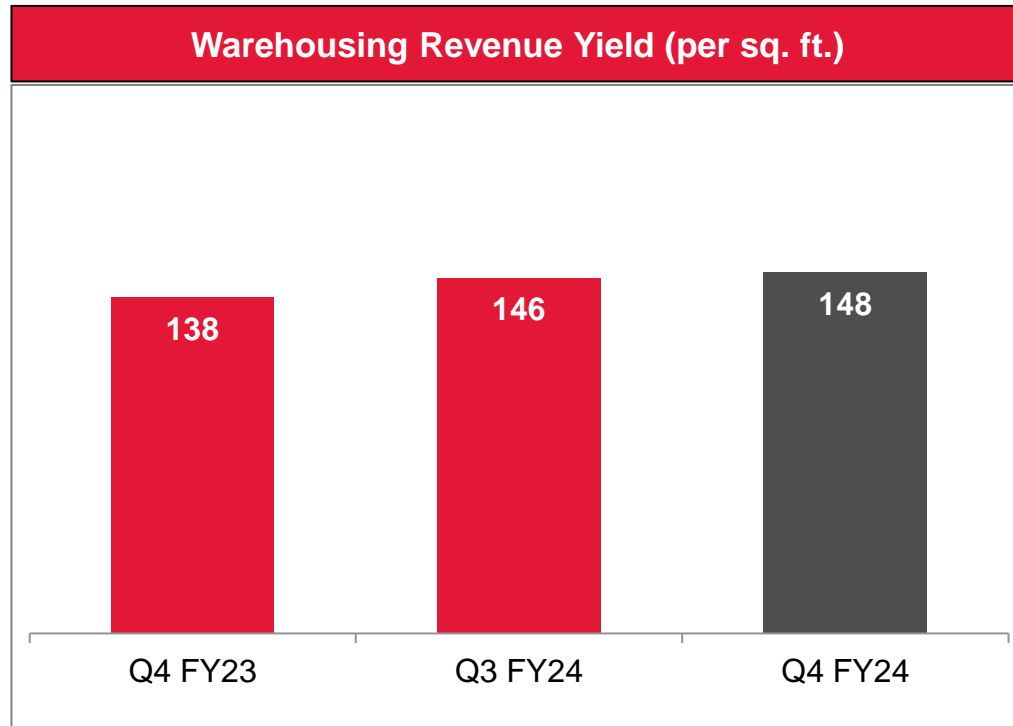
Freight Forwarding



Last Mile Delivery



# Realization impacted due to higher start-up cost & white space, Forecast to stabilize in next two quarters



# Entity wise results

## Q4 Financial Performance

Particulars (in INR Cr.)	Revenue		EBITDA		PAT	
	Q4 F24	Q3 F24	Q4 F24	Q3 F24	Q4 F24	Q3 F24
MLL Standalone	1,183.3	1,160.1	63.8	71.0	7.9	12.5
Lords Freight	63.4	55.2	1.1	0.1	1.2	0.4
MLL Mobility	83.7	83.9	3.1	1.8	2.3	0.4
MLL Express	97.2	95.6	-14.8	-22.4	-24.9	-33.8
2x2 Logistics	14.6	14.0	3.3	1.8	1.1	0.4
V-Link	-	4.8	-0.3	-0.3	-0.4	-0.4
Whizzard (Subsidiary)	32	3.2	0.3	-0.0	0.1	-0.0
Whizzard (Associate)	-	-	-	-	-	-0.7
<b>Consolidated</b>	<b>1,450.8</b>	<b>1,397.2</b>	<b>56.4</b>	<b>52.0</b>	<b>-12.8</b>	<b>-17.4</b>

Consolidated figures are after inter-company elimination & exceptional items  
 Whizzard figures include both Subsidiary and Associate parts  
 Impact on PAT due to one timers

# Entity wise results

## FY24 Financial Performance

Particulars (in INR Cr.)	Revenue		EBITDA		PAT	
	F24	F23	F24	F23	F24	F23
MLL Standalone	4,529.9	4,458.9	292.0	276.6	62.0	64.5
Lords Freight	247.8	365.8	2.7	13.6	3.4	9.9
MLL Mobility	333.3	185.1	7.1	0.4	1.8	-8.6
MLL Express	364.2	121.6	-80.3	-28.4	-123.6	-31.8
2x2 Logistics	55.3	20.7	8.2	-1.8	1.9	-2.1
V-Link	6.5	0.5	-1.3	-0.1	-1.6	-0.1
Whizzard	35.2	-	0.3	-	-1.0	-2.7
<b>Consolidated</b>	<b>5,506.0</b>	<b>5,128.3</b>	<b>229</b>	<b>260.2</b>	<b>-54.7</b>	<b>26.3</b>

*Consolidated figures are after inter-company elimination & exceptional items  
Whizzard figures include both Subsidiary and Associate parts*

# Income Statement

Particulars	Q4FY24	Q4FY23	Y-o-Y	FY24	FY23	Y-o-Y
<b>Revenue</b>	1,450.8	1,272.5	14.0%	5,505.9	5,128.3	7.4%
Other Income	2.9	3.8		17.9	15.9	
<b>GM</b>	136.6	129.6	5.4%	525.0	512.9	2.4%
<b>GM (%)</b>	9.4%	10.2%	(77 bps)	9.5%	10.0%	(47 bps)
Total Overheads	80.3	65.4		296.6	252.7	
EBITDA	56.3	64.3	-11.9%	228.5	260.2	-12.2%
<b>EBITDA (%)</b>	3.9%	5.1%	(114 bps)	4.1%	5.1%	(92 bps)
<b>Depreciation</b>						
- Fixed Assets	19.0	22.5		75.6	71.8	
- Lease (IND AS)	32.3	32.8		133.4	117.7	
<b>EBIT</b>	8.1	12.4		37.6	86.2	
<b>Finance Cost</b>						
- Finance Charge	8.8	8.0		31.5	18.3	
- Lease (IND AS)	8.6	8.9		36.7	33.3	
Exceptional Items	-	-		-3.8	0.0	
PBT	-9.2	-4.6		-26.4	34.5	
Tax	2.7	-4.8		25.7	7.1	
PAT (before JV)	-12.0	0.2		-52.1	27.4	
<b>PAT (after JV and NCI)</b>	-12.8	-0.8		-54.7	26.3	
<b>PAT (%)</b>	-0.9%	-0.1%	(82 bps)	-1.0%	0.5%	(151 bps)
<b>Basic EPS (in Rs.)</b>	(1.78)	(0.11)		(7.60)	3.65	

Note: 1. Consolidated financials 2. All figures in INR crore, unless stated otherwise 3. EBITDA is excl. Other Income



# *Outlook & Priorities*

## Building blocks in place to achieve the vision



Grow Integrated logistics business

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Leverage acquisition to unlock growth

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Focus on margin expansion through productivity improvement

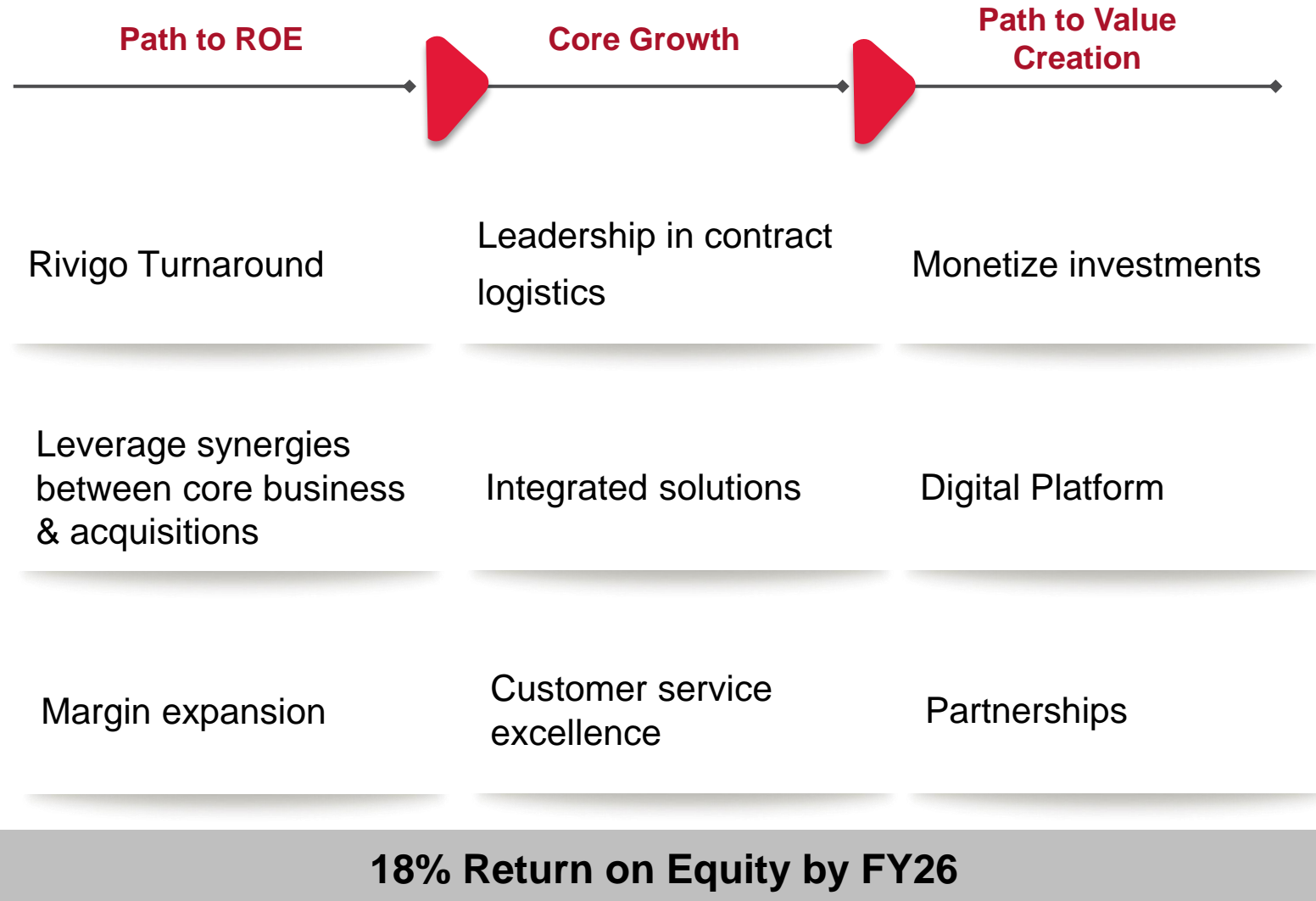
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Build on Technology & Automation to become critical differentiators

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# Path to Value Creation



## Contact Us

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# THANK YOU

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 **Lords**

**RIVIGO**

**alyte**

 **MERU**

 **2X2**  
LOGISTICS

**WHIZARD**