

January 30, 2018

BSE Limited,

Phiroze Jeejeebhoy Towers,

Dalal Street, Fort,

Mumbai 400 001

National Stock Exchange of India Limited,

Exchange Plaza, 5<sup>th</sup> Floor,

Plot no. C/1, G Block,

Bandra Kurla Complex, Bandra(E),

Mumbai - 400 051

Scrip Code: 539658

Scrip Code: TEAMLEASE

#### Sub: Investor Presentation on Financial Results for Q3FY18

Dear Sir/Madam,

In compliance with the provisions of Regulation 30 and Regulation 46 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed financial results presentation 'Investors Update Q3FY18' we propose to upload on our Company's website www.teamlease.com for information of our shareholders/public.

This is in furtherance of our intimation dated January 29, 2018 relating to Conference Call with investors on Q3FY18 results.

This is for your information and records.

Thanking You.

Yours faithfully,

For TeamLease Services Limited

Mruthunjaya Murthy

**Company Secretary** 

Registered Office: No. 6, 3rd Floor, C Wing, Laxmi Towers, Bandra Kurla Complex, Bandra (East), Mumbai - 400 051





## TeamLease Services Limited

BSE: 539658 | NSE: TEAMLEASE | ISIN: INE985S01024

## Putting India to Work

Tuesday, 30 January 2018

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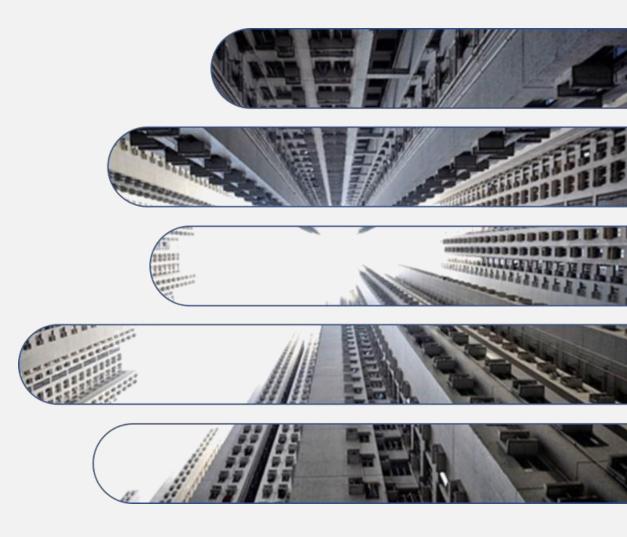
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## Introduction



TeamLease Services established in 2002, is one of India's leading human resource service companies in the organized segment. A Fortune India 500 company listed on both NSE & BSE markets has a presence in 8 locations, with 2500+ clients and 1400 employees across the country. A one-stop provider of human resources services to various industries and diverse functional roles, offering staffing, payroll processing, recruitment, compliance and training services. TeamLease set in motion the larger company mission of 'Putting India to Work' by focusing on its vision of 3 E's – Employment, Employability and Education.

The Company in partnership with the Government of Gujarat, set up TeamLease Skills University (TLSU), India's first vocational university, at Vadodara. In FY2015, TeamLease rolled out NETAP (National Employability through Apprenticeship Program) to provide on-the-job training to apprentices. The company at present has over 175,000 associates/trainees spread across the country and have till date given employment to 1.6+ million people with an aim to hire millions more



## Overview



### Supply Chain

India's Leading People Supply chain company in the organized Sector







2500+ Client base at any given time have associates from TeamLease posted at various locations



Associates





Present in all 29 states with a network of partnerships. Delivering in over 6000 locations

Presence



Revenues from operations, in excess of ₹ 3041Cr for the year ending Mar 2017. Cash Positive & Debt free

Revenue















# The Journey this Far



### 2002

The Company Started operations beginning from four offices. 20 clients and 40 employees.

#### 2005

Strengthened the technology infrastructure with centralizing the operations in head office at Bengaluru

Published our first labour report

#### 2009

1st Round of PE Investment by Gaja Capital

Made our first inorganic acquisition of IIJT Education Private Limited which is into retail and institutional training

### 2016

Listed on BSE and NSE, with the IPO oversubscribed 67 times

Acquired ASAP Info Systems & Nichepro Technologies adding IT staffing as a new service offering





















2017

Staffing

### 2004

Started the permanent recruitment business for one client

2007 Started New Service Offerings

2008

We initiated discussions for the apprenticeship revamp and made compliance a separate strategic business unit

### 2011

Signed a Memorandum of Understanding (MoU) for setting up the country's first skills university with State government of Gujarat

> We were the founding members of ISF (Indian Staffing Federation)

#### 2015 Filed DRHP

iled DRHP Acquired Keystone business Solutions to strengthen IT

Acquired 30% stake in Freshersworld.com

Acquired Evolve Technologies to enter Telecom Staffing Business

Aquired 40% Stake in Education Start-up Schoolguru



## Our Team



### Board of Directors







Latika Pradhan Independent Director



Narayan Ramachandran Independent Director



Management Team



Ravi Vishwanath Chief Financial Officer



Rituparna Chakraborty
Executive Vice President



Neeti Sharma Senior Vice President Learning Service



Santosh Thangavelu Senior Vice President IT Staffing



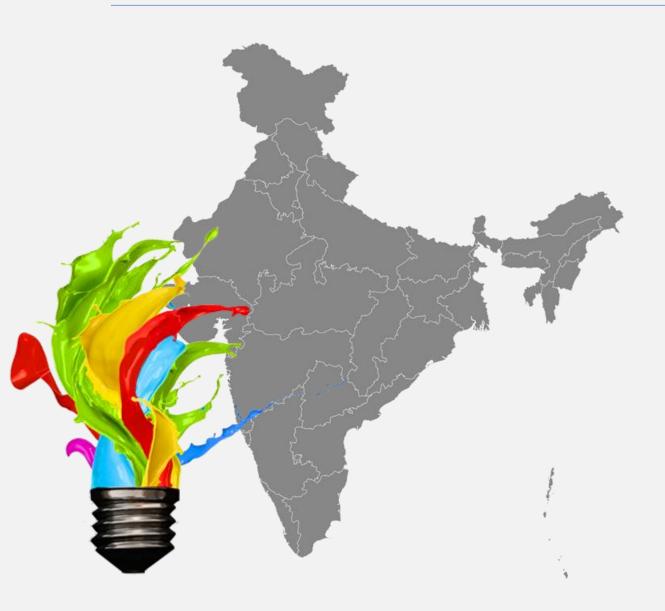
Sharanabassappa Shirol Senior Vice President Information Technology



Sangeeta Malkhade Senior Vice President Human Resources

## Our Vision





### Vision

Our Long term philosophy and goals are best reflected by our purpose of "Putting India to Work"

### Our give to the Nation

Our vision has been at the forefront of our existence, helping to employ, "One Indian" every 5 minutes over the last 5 years.

### The Future that we see

Our goal is to become the largest Private sector employer in the world. Leading us to become a "10,000Cr Company" by 2021.

# Key Value Drivers



Market Share

TeamLease holds over 5% share of the organized staffing segment

Strict adherence to labour and corporate laws, backed by strong internal compliance

Governance

Technology

The right know-how and data insights to help enhance operational efficiencies

Knowledge driven expertise across sectors with an edge to enhance customer value

Knowledge

Management

Seasoned set of senior management team, with over 200 years of cumulative experience

Several Fortune 500 companies and fast growing SMEs have trusted our services

Client Portfolio

Team

Set of Intellectual capital forms a cornerstone of our success

Pan India presence to scale our business with increasing trust and reliability

Presence

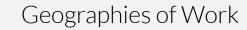
## Cross Sector Services





# Business Imperatives





Physical

Sectoral

Enterprise

Education

Legislative

### TeamLease Disruptive Business Focus Areas



### **Employment**

TeamLease Services Limited
ASAP Infosytems
Nichepro Technologies
Keystone Business Solutions
Evolve Technologies
Freshersworld



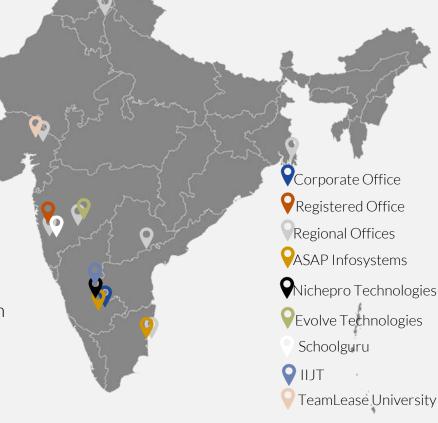
### **Employability**

IIJT Education Schoolguru Eduserve NETAP



### Education

TeamLease Skills University
TeamLease Education Foundation
NETAP
IIJT Education
Schoolguru Eduserve



# Our Strategy





Consulting services for staffing, labor compliance, corporate & legal compliance issues Strong integrated IT platform for payroll outsourcing, ISO 27001 Certified

HR Services

Payroll Outsourcing | Regulatory Consulting |



Staffing | Recruitment | Payroll

Match hiring requirements of customers with the right human resources. Access to a better quality workforce



### Repair

Learning Solutions

### **Employability**

Building careers and bridging the skill gap through training that matches corporate skill sets

Prepare NETAP | Skills University

### Education

TeamLease Skills University - India's first vocational skills university prepares people to enter the workforce by equipping them with vocational skills



# Competitive Position



#### Robust operational levers

Centralized large scale operations

Well trained, diverse and large associate employee base

Foray into new sectors or acquire new clients

#### Proprietary technology platform

In-house technological platform contributing to operational efficiencies

#### On time payments to associates

Strong track record of making on-time payments to 99,090 associate employees every month

#### Robust compliance platform

Proprietary end-to-end labor compliance management software -Regulatory Life Cycle System



TeamLease

### Strong business development capability

Robust technological infrastructure

Continuous upgradation of software applications and platforms

Dedicated team of 40 software engineers

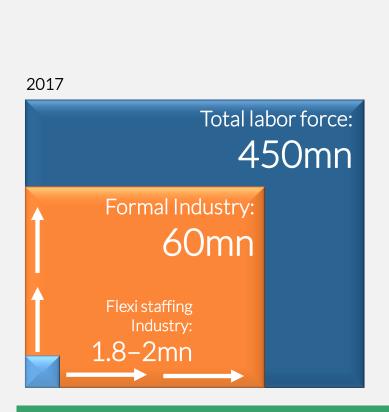
As a market leader with national footprint, TeamLease benefits from economies of scale

Source: Company data

# Share of Flexi Staffing (Current & Projected)



### Formal sector to witness accelerated growth

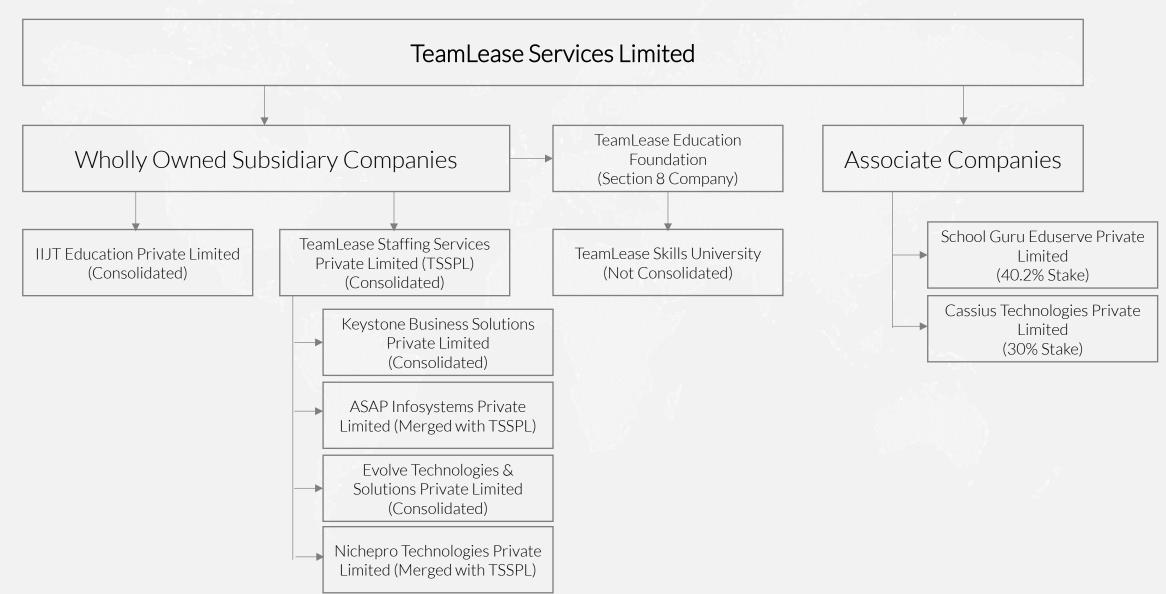




Formalisation of workforce to significantly benefit the flexi staffing industry

# TeamLease Group Structure





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# Investors Update – Quarter 3 2017-2018





# Key Performance Highlights - quarter ending December 31st 2017



01.

Quarterly revenue grew by 13% YoY and YTD revenue grew by 19% YoY

03

Average mark-up per employee per month (PEPM) for staffing associates increased to ₹ 755 in Q3FY18 from ₹ 735 in Q2FY18.

05.

02.

Associate/ trainee headcount increased by ~32,000 on YoY basis and by ~15,000 on QoQ basis. Our current associate headcount is ~137,000 and NETAP trainee headcount is ~40,500.

04.

Net increase in our NETAP trainee headcount by over 20,900 compared to December 31, 2016.

06.

Top 5 and Top 10 clients contributed to 12% and 19% of our net revenue respectively for the quarter ended December 31, 2017, implying a well-diversified mix of client portfolio.

Our ratio of general staffing associates/trainees to staffing core employees improved to 219 in Q3FY18 from 210 in Q2FY18.





Consolidated Performance						*All Numbe	rs are in <b>₹</b> Cror	es except for margins
Particulars	Q3FY18	Q3FY17	YoY Growth %	Q2FY18	QoQ Growth%	9MFY18	9MFY17	9M Growth %
Total Revenue	922.3	818.2	13%	880.0	5%	2,661.1	2,241.2	19%
Operating Revenue (net )	918.1	814.4	13%	875.6	5%	2,646.6	2,224.3	19%
EBITDA	17.9	12.4	44%	15.2	18%	46.1	24.8	86%
EBITDA margin (%)	1.9%	1.5%		1.7%		1.6%	1.1%	
PBT	18.9	14.0	35%	17.3	9%	52.8	36.9	43%
PBT margin (%)	2.1%	1.7%		2.0%		2.0%	1.7%	
Net Profit (PAT)	18.4	9.2	100%	17.4	6%	52.2	24.4	114%
PAT margin (%)	2.0%	1.1%		2.0%		2.0%	1.1%	
EPS (Basic and Diluted)	10.8	5.4	100%	10.2	6%	30.5	14.3	114%
Standalone Performance								
Particulars	Q3FY18	Q3FY17	YoY Growth %	Q2FY18	QoQ Growth%	9MFY18	9MFY17	9M Growth %
Total Revenue	866.0	796.3	9%	855.2	1%	2,557.4	2,214.0	16%
Operating Revenue (net )	859.3	792.3	8%	848.8	1%	2,536.6	2,196.9	15%
EBITDA	12.1	9.0	34%	11.4	6%	33.5	20.8	62%
EBITDA margin (%)	1.4%	1.1%		1.3%		1.3%	0.9%	
PBT	17.5	11.9	47%	16.6	6%	50.9	34.3	48%
PBT margin (%)	2.0%	1.5%		2.0%		2.0%	1.6%	
Net Profit (PAT)	18.0	7.4	143%	17.5	3%	52.5	22.3	136%
PAT margin (%)	2.1%	0.9%		2.1%		2.1%	1.0%	
EPS (Basic and Diluted)	10.5	4.3	143%	10.2	3%	30.7	13.0	136%





\*All Numbers are in ₹ Crores except for margins

Particulars	Q3FY18	Q3FY17	YoY Growth%	Q2FY18	QoQ Growth%	9MFY18	9MFY17	9M Growth%
Revenue:								
General Staffing and Allied Services	840.4	780.0	7.7%	835.0	0.6%	2,491.9	2,164.7	15.1%
Specialised Staffing Services	58.7	22.2	164.9%	26.8	118.8%	110.1	27.4	302.2%
Other HR Services	19.0	12.2	55.3%	13.7	38.0%	44.5	32.2	38.3%
Total Income from Operations	918.1	814.4	12.7%	875.6	4.8%	2,646.6	2,224.3	19.0%
EBITDA:								
General Staffing and Allied Services	17.6	10.6	66.4%	14.4	21.9%	45.3	29.7	52.7%
Specialised Staffing Services	5.9	3.6	63.7%	3.8	55.6%	12.8	4.3	195.0%
Other HR Services	0.7	0.6	22.7%	-0.3	-381.5%	1.2	1.3	-1.0%
Unallocated	-6.3	-2.4	167.9%	-2.8	128.0%	-13.3	-10.5	26.0%
Total EBITDA	17.9	12.4	44.3%	15.2	17.7%	46.1	24.8	86.2%
EBITDA Margin %								
General Staffing and Allied Services	2.1%	1.4%		1.7%		1.8%	1.4%	
Specialised Staffing Services	10.0%	16.2%		14.1%		11.6%	15.9%	
Other HR Services	3.8%	4.8%		-1.8%		2.8%	3.9%	
Consolidated EBITDA Margin	1.95%	1.52%		1.73%		1.74%	1.11%	

# Revenue Share from Operations





- General Staffing & Allied Services
- Specialised Staffing Services
- Other HR Services



- General Staffing & Allied Services
- Specialised Staffing Services
- Other HR Services



- General Staffing & Allied Services
- Specialised Staffing Services
- Other HR Services



- General Staffing and Allied Services
- Specialised Staffing Services
- Other HR Services



- General Staffing & Allied Services
- Specialised Staffing Services
- Other HR Services

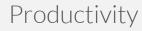
# Headcount & Productivity – 6 Quarters

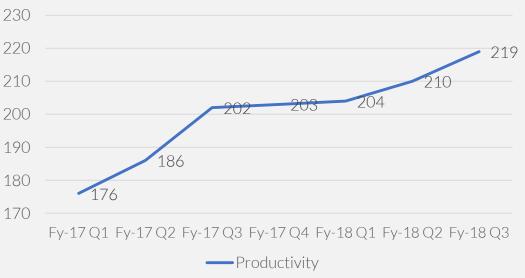


Quarter	General Staffing Associates	NETAP Trainees	Specialised Staffing	Total Outsourced	Core Employees	Total Headcount
FY-17 Q1	1,13,713	14,155	-	1,27,868	1,276	1,29,144
FY-17 Q2	1,15,397	17,787	1,103	1,34,287	1,386	1,35,673
FY-17 Q3	1,23,946	19,427	1,261	1,44,634	1,406	1,46,040
FY-17 Q4	1,26,463	23,439	1,251	1,51,153	1,436	1,52,589
FY-18 Q1	1,29,787	28,051	1,423	1,59,261	1,467	1,60,728
FY-18 Q2	1,27,844	32,615	1,631	1,62,090	1,466	1,63,556
FY-18 Q3	1,30,950	40,423	5,910	1,77,283	1,632	1,78,915

Improvement in Core Employee Productivity

Quarter	Total Outsourced	Staffing Core Employees	Staffing Productivity	_ 23
FY-17 Q1	1,27,868	727	176	21
FY-17 Q2	1,33,184	716	186	
FY-17 Q3	1,43,373	710	202	20
FY-17 Q4	1,49,902	738	203	19
FY-18 Q1	1,57,838	773	204	18
FY-18 Q2	1,60,459	764	210	17
FY-18 Q3	1,71,373	781	219	









Category	%-28/Jan/2018
Promoter Group	37.0%
Exited Promoter	5.9%
Gaja	8.5%
I-ven	0.0%
Anchor FII	12.2%
Anchor DII	13.5%
Non-Anchor FII	13.7%
Non-Anchor DII	4.3%
Emp	1.9%
Retail/HNI	2.4%
ESOP Trust	0.6%



## Return to Investors ©





We grow with your Confidence





## TeamLease Services Limited

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