

Ref. No.: AUSFB/SEC/2018-19/592

Date: 17th January, 2019

To,

Listing Department
National Stock Exchange of India Limited,
Exchange Plaza, Bandra Kurla Complex,
Bandra (East), Mumbai 400051,
Maharashtra.

NSE Symbol: AUBANK

Department of Corporate Services, BSE Limited, Phiroz Jeejeebhoy Towers, Dalal Street, Mumbai 400001, Maharashtra.

Scrip Code: 540611

Dear Sir(s),

Sub: Presentation to Investors on the unaudited financial results for the Quarter and Nine months ended on 31st December, 2018.

In terms of Regulation 30 SEBI (Listing Obligation and Disclosure Requirement) Regulations, 2015, enclosed the Investors Presentation of the bank on the Unaudited Financial Results for the Quarter and Nine months ended on 31st December, 2018. The Press Release and Investors Presentation may also be accessed on the website of the Bank at the link www.aubank.in

Kindly acknowledge the receipt and make available the same to public at large.

Thanking You,

For AU Small Finance Bank Limited

Manmohan Parnami
Company Secretary & Company S

Registered Office
AU SMALL FINANCE BANK LIMITED
19-A Dhuleshwar Garden, Ajmer Road,
Jaipur - 302001, Rajasthan, India
Phone: +91 141 4110060/61, Fax: +91 141 4110090
CIN: L36911RJ1996PLC011381
Formerly known as Au Financiers (India) Limited



Investor Presentation

9M / Q3FY19

A SCHEDULED BANK I FORTUNE INDIA 500 COMPANY

Retail Focused | Differentiated | Well Capitalized | Fast Growing | Customer Centric











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1. 9M / Q3FY19 Performance Summary & Key Updates



9M / Q3FY19 Key Highlights



11 States

396 Branches¹, 84 Asset Centers 49 BCs, 15 Offices, 485 ATMs¹

11 lakh Customers

12,572 employees













Total B/S Assets

INR Crore

14,161

31-Dec-17

Disbursements²

INR Crore

Loan Assets Under Management³

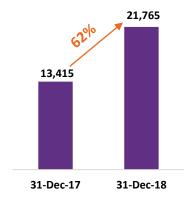
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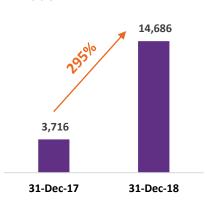
Deposits³

CASA Ratio⁴

INR Crore







24%

31-Dec-18

27,802

INR Crore

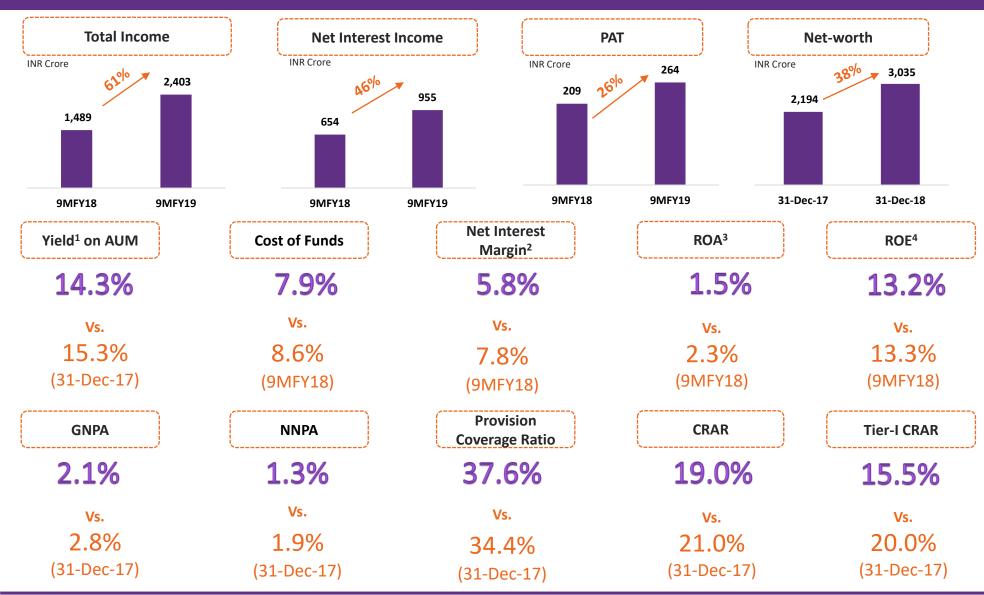
¹³⁰⁶ Bank Branches and 90 Business Correspondent Banking Outlets. In addition to 292 ATMS, Bank has commenced operation of 193 RISL / CMS ATMS at Atal Seva Kendras in Q3FY19

²Disbursements include Non-Fund based credit facilities sanctioned

²Money Market Term Lending by Treasury of INR 455 Crore as on 31st Dec 2018 is also added in Loan Assets Under Management. Corresponding figures for past periods added in Loan Assets Under Management deposit Base of INR 14,686 Crore includes Certificate of Deposit of INR 2,113 Crore; ⁴CASA Ratio is computed excluding the Certificate of Deposits from Total Deposits

9M / Q3FY19 Key Highlights





¹Total Loan Assets AUM Yield is calculated excluding the Money Market Lending by Treasury

²Net Interest Margin represents Net Interest Income as % of Average Interest Earning Assets

³ROA represents PAT as% of Average Total Assets; Annualized

⁴ROE represents PAT as % of Average Net worth; Annualized

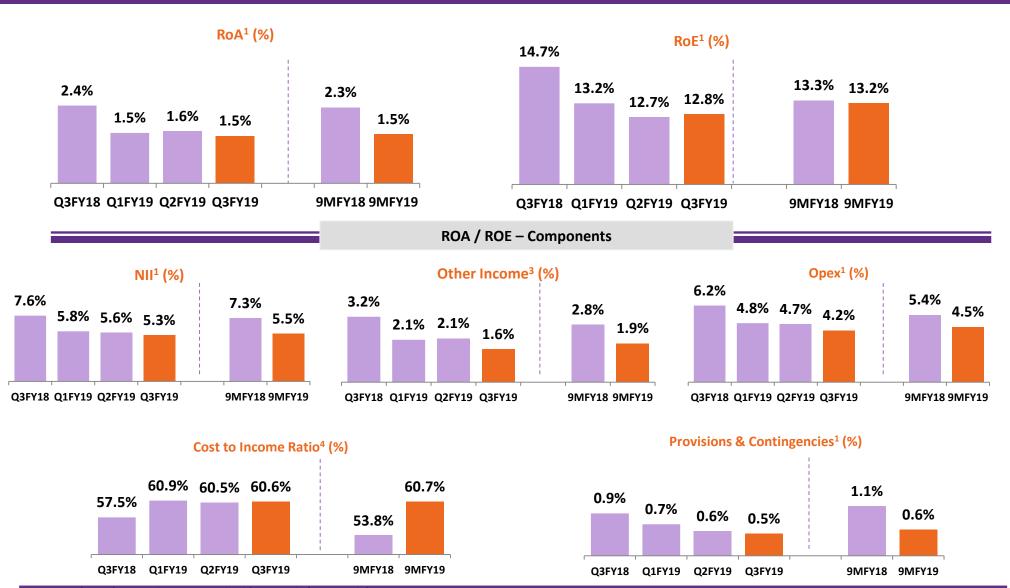
9M / Q3FY19 - Key Updates



Advances growth momentum strongly intact amidst the headwinds of tighter liquidity and a broader slowdown. AUM on 31st Dec 18 at INR 21,765 Crore; 3rd Consecutive quarter for 60%+ y-o-y AUM Growth
Underlying growth all lines of businesses; marginal market share gains from NBFC in retail assets. Outlook on NBFCs continues to be cautious; promptly reduced / rebalanced / repriced the NBFC book
Asset Quality Stable with NNPA at 1.3% as on 31st Dec 18, same as at 30th Sept 2018
Steadily building a granular deposit franchise; Total Deposits at INR 14686, Crores; ~3X vis-à-vis Dec 17 levels.
Focused effort to strategically replace bulk deposits with retail deposits. Continued strong traction in CASA; Sourced ~1.1 Lac CASA accounts in Q3FY19; YTD ~80% incremental CASA accounts completely New to AU Bank. CA,SA & Retail Term Deposits ~44% of the total deposits.
Mobilized INR 800 Crores of Retail Term Deposits in the Quarter. Expanded distribution – powered 190+ ATMs in Rajasthan
Investing in Digital Bank – Beefing up the team, onboard ~30 executives; hired heads for all critical positions. Building product position / exploring active partnership with category leaders / emerging start-ups for Digital Wealth Management, Innovative Payment, Unsecured Lending
Further strengthened our Capital Adequacy; Raised Tier II Capital of INR 500 Crores from marquee institutional investors.
Received RBI's approval for 142 new banking outlets; Identified 27 key locations in Mumbai, Delhi and Pune for the first phase. New Banking Outlets to come in starting Q2FY20
Maintaining healthy liquidity, consistently maintaining LCR above 100%; Well Managed ALM; Earned treasury profit of INR 2.6 Crore in Q3FY19.

Consistent Profitability





¹ As % of sum of Avg. Total Assets; Annualized for quarterly / nine month figures

4 Cost to Income Ratio represents Operating Cost to sum of NII and Other Income;

² Annualized for quarterly / nine month figures

³ Other income includes Loan processing & related fees and other charges collected, PSLC premium / fees, General Banking fees, profit on sale/purchase of mutual fund, recovery from loans written off, third partआण बढ़ें products distribution income etc.; As % of sum of Avg. Total Assets; Annualized for quarterly / nine month figures

Product-wise ROA for 9MFY19



		Vint	age Ass	et Verti	icals				New A	sset Verti	cals								Regulat	
Business Segments	Wheels	SBL - MSME	SBL - SME	NBFC	REG	Total Vintage Asset	Business Banking		Consumer Durable	Two Wheeler	Home Loan	Agri SME	Total New Asset	Loan Assets		Branch Banking	Digital	Treasury	ory Cost (CRR, SLR & LCR)	Overall
Loan AUM proportion	43%	31%	4%	11%	4%	92%	3%	0%	0%	0%	0%	1%	4%	100%	100%	-	-	-	-	-
Loan AUM Growth y-o-y	49%	71%	5%	77%	8%	54%	118%	193%	n.m.	n.m.	n.m.	n.m.	175%	62%	62%	-	-	-	-	-
PAT (INR Crore)	132	168	18	36	24	377	2	1	-0	-0	-3	-4	-4	373	373	-88	-1	2	-24	264
Return on Assets (ROA)	2.2%	3.9%	2.8%	2.3%	4.3%	2.9%	0.7%	3.2%	-1.3%	-1.5%	-35.9%	-6.1%	-1.0%	2.7%	2.1%	-0.5%	-0.0%	0.0%	-0.1%	1.5%
ROA based on						,	Average L	oan AU	М							Ave	rage To	al B/S As	sets	

- □ Investment Phase for build up of New Asset Products like Business Banking, Gold Loan, Home Loan, Agri-SME, Consumer Durable & Two-Wheeler; Expected to stabilize and achieve reasonable scale & ROA in next 2-3 years.
- Early Phase for Branch Banking vertical just 1 year 9 months of Banking operation; Resultantly Cost to Income is high and drag of -0.5% on Overall ROA; Scope for improvement in Operational Efficiency and expect to break even in next 1.5 to 2.5 years
- ☐ Building Digital team for next phase of growth for Bank. Lay a solid foundation in next 2 years to create a strong digital platform.

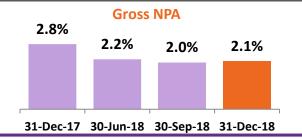
Stable Asset Quality

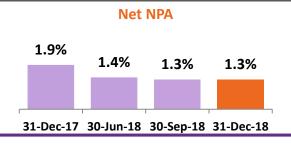


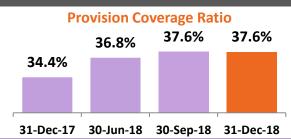
Credit Cost - Net Impact on P/L	Q3FY18	Q4FY18	Q1FY19	Q2FY19	Q3FY19
(All Figures in INR Crore)	Unaudited	Audited	Unaudited	Unaudited	Unaudited
Provision on NPA	11	2	22	17	19
Write off	-0	18	-	_	-
Repossession Loss	12	-0	5	5	5
POS Loss	1	-0	0	1	2
Less: Bad Debt Recovery	-6	-12	-5	-9	-4
Credit Cost – Net Impact on P/L	18	7	22	14	22
Credit Cost – Net Impact on P/L (%)	0.5%	0.2%	0.5%	0.2%	0.2%
Movement of Gross NPA	Q3FY18	Q4FY18	Q1FY19	Q2FY19	Q3FY19
(All Figures in INR Crore)	Unaudited	Audited	Unaudited	Unaudited	Unaudited
Opening Gross NPA	266	286	270	334	371
Additions during the period	68	48	99	95	103
Reductions during the period	48	64	35	57	54
Gross NPA (closing)	286	270	334	371	421

Gross NPA of INR 421 Crore as on 31st Dec 18 includes "Below 90 Days Overdue" cases worth INR 149 Cr ore, primarily comprising:

- a) "Below 90 Days Overdue" loans which had crossed 90 Days Overdue earlier & tagged Gross NPA however as on 31st Dec 18 these loans have come down to Below 90 Days Overdue "INR 94 Crore"
- b) "Below 90 Days Overdue" loans of a customer which would have been standard but for that customer's other loans being tagged as Gross NPA "INR 47 Crore







Well Capitalized



(INR Crore)	Dec-17 [^]	Mar-18	Jun-18 [^]	Sep-18 [^]	Dec-18 [^]
	Unaudited	Audited	Unaudited	Unaudited	Unaudited
Total Risk Weighted Assets	9,374	11,833	13,212	15,459	17,141
Tier I Capital	1,874	2,179	2,653	2,660	2,660
Tier II Capital	91	105	85	87	599
Total Capital	1,965	2,285	2,738	2,747	3,260
CRAR	21.0%	19.3%	20.7%	17.8%	19.0%
Tier I CRAR	20.0%	18.4%	20.1%	17.2%	15.5%
Tier II CRAR	1.0%	0.9%	0.6%	0.6%	3.5%

[^]Note: CRAR and Tier 1 Capital Funds for interim financial periods has been computed without adding interim profit

- > 1,01,04,364 Convertible Warrants issued in Jun'18 to Camas Investments Pte (Temasek) carrying a right to the convert the warrants into equivalent equity shares on or before Dec'19 by paying the balance 75% amounting to INR 525 Crore in aggregate
- ➤ Investment in Aavas Financiers Ltd. at current market valuation is ~INR 485 Crore (56,50,909 equity shares at closing price of INR 857.50 per share as on 31st Dec 18 at NSE)

Profit & Loss Statement



(All Figures in INR Crore)	Q3FY19	Q3FY18	Y-o-Y	9MFY19	9MFY18	Y-o-Y	Q2FY19	Q-o-Q
	Unaudited	Unaudited		Unaudited	Unaudited		Unaudited	
<u>Income</u>								
Interest Earned	788	464	70%	2,072	1,235	68%	683	15%
Interest Expended	440	214	106%	1,117	582	92%	362	22%
Net Interest Income	348	250	39%	955	654	46%	321	8%
Other Income ¹	106	106	0%	331	254	31%	123	-14%
Total Net Income	454	356	27%	1,287	907	42%	444	2%
<u>Expenses</u>								
Operating Expenses								
Employee Cost	151	118	28%	442	289	53%	150	1%
Other Operating Expenses	124	87	43%	339	199	70%	119	5%
Operating Profit before Provisions and Contingencies	179	151	18%	506	419	21%	175	2%
Provisions (other than tax) and Contingencies	32	31	3%	103	100	2%	35	-7%
Exceptional Items	-	-	0%	-	-	0%	-	0%
Profit Before Tax	146	120	22%	404	318	27%	140	4%
Tax expenses	51	41	24%	140	109	28%	49	4%
Profit After Tax	95	79	21%	264	209	26%	91	4%

Balance Sheet – Total Assets grew 96% y-o-y



(All Figures in INR Crore)	Dec 31, 2018	Dec 31, 2017	Y-o-Y	Sept 30, 2018	Q-o-Q
	Unaudited	Unaudited		Unaudited	
<u>Liabilities</u>					
Capital	292	286	2%	292	0%
Money received against Share Warrants	175	-	N.A.	175	0%
Employees stock options outstanding	41	9	339%	34	22%
Reserves and Surplus	2,527	1,899	33%	2,428	4%
Deposits	14,686	3,716	295%	12,869	14%
Borrowings	8,828	7,325	21%	7,830	13%
Other Liabilities and Provisions	1,253	926	35%	1,152	9%
Total Liabilities	27,802	14,161	96%	24,780	12%
<u>Assets</u>					
Cash and Balances with R B I	729	346	111%	699	4%
Balances with banks and Money at Call and Short Notice	587	478	23%	1,089	-46%
Investments	5,598	2,627	113%	3,998	40%
Advances	20,000	10,031	99%	18,117	10%
Fixed Assets	438	389	13%	436	1%
Other Assets	449	290	55%	440	2%
Total Assets	27,802	14,161	96%	24,780	12%

Operation Cost Break Up & Operating Leverage



Evnoncoc Naturo	Q3FY1	9	9MFY19		
Expenses Nature	INR Crore	%	INR Crore	_%	
Fixed	57	21%	173	22%	
Semi Variable	174	63%	489	63%	
Variable	44	16%	119	15%	
Total Opex	275	100%	781	100%	

Expenses Head	Q3FY1	9	9MFY19		
Expenses nead	INR Crore	%	INR Crore	%	
Employee Related Opex	151	54%	442	56%	
Other Opex	124	46%	339	44%	
Total Opex	275	100%	781	100%	

Levers of Operating Leverage

Fixed Expenses - about 20% of the Total Expenses

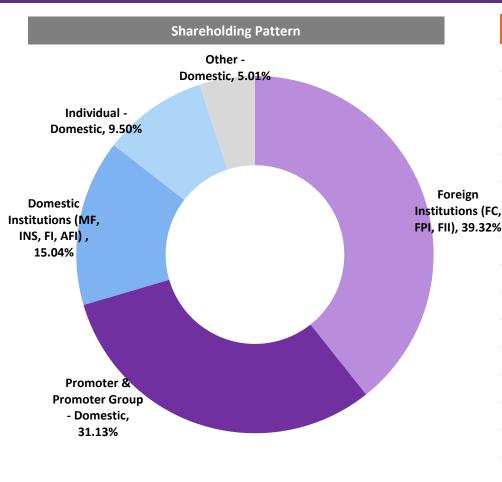
- ☐ Includes Rent, Electricity, Office & General Expenses, Depreciation, and IT Expenses of the current set-up bulk of which will increase marginally for the medium term growth through the current set up.
- ☐ Part of these expenses will increase as and when additional branches are opened or as and when we invest in new technology for business expansion or technological changes or digitization

Semi-Variable Expenses – about 65% of the Total Expenses

- ☐ Majorly includes Employee Salary & Bonus
- ☐ For Branch Banking, we are sufficiently <u>staffed for all existing</u> <u>branches</u> and therefore the employee expense for Branch Banking would remain largely Fixed in nature with routine salary and performance linked pay-outs
- ☐ Employee Salary & Bonus for Support / Other Function Current setup is commensurate for growth in medium term.
- ☐ Similar logic have been applied for Travel & Conveyance, Legal & Professional & Other related expenses.

Marquee Shareholders Base – As on 31st Dec 2018





Key Non-Promoter Shareholders (Holding above 1%)	Holding
Redwood Investment (Warburg Pincus)	6.94%
Temasek Holdings	4.77%
Nomura	4.61%
SBI Mutual Fund (through its various MF schemes)	3.35%
Kotak Mahindra MF (through its various MF schemes)	3.02%
Ourea Holdings (incl. Kedaara Capital I)	2.72%
វ៉ូ Labh Investments (incl. ChrysCapital VI LLC)	2.68%
Amansa Holdings	2.13%
Steadview Capital (along with its other Inv. Vehicles)	1.90%
International Finance Corporation	1.88%
Wasatch (along with its other Inv. Vehicles)	1.86%
Motilal Oswal MF	1.69%
SBI Life Insurance	1.56%
ICICI Prudential Life Insurance	1.23%
Uttam Tibrewal	1.17%
VANGUARD (through its various funds)	1.12%
Motilal Oswal Securities Ltd	1.09%
HDFC Standard Life Insurance Co. Ltd.	1.06%
Kotak's Offshore Funds (through it's various funds)	1.00%

Total No. of Shareholders	88,074
Domestic : Foreign	61:39

Note: Above Shareholding Pattern includes 1,01,04,364 Convertible Warrants (each Convertible Warrant is convertible into 1 equity share)

Way Forward – FOCUS On 4Ds as we Build The Bank



Retail Assets, Small & Mid Corporate Assets Diversify Products Mix; Offering wider products bouquet

- Continue to be Retail Assets led bank
- Scale up Home loans product alongside other retail assets viz. Gold Loans, Consumer Durable Loans, Agri-SME loans.
- Scale up Business Banking
- Process automation

BUILD THE BANK

<u>Liabilities & Branch Banking</u> Enhance customer experience through ongoing Digital Enhancements

- Cost Optimization
- Aadhaar Enabled Payment System, UPI including BHIM, Bharat Bill Pay (BBPS)
- Efficient Customer Service through Chatbots and automation

FOCUS ON 4 D

Data

- Created a Data Group, focusing on building data culture in the DNA of the organization
- Streamlining source systems for quality data capturing and creating complete customer profile

Digital

- Beefing up the Digital Banking team under the leadership of Chief of Digital Bank and Digital Strategy
- AU ABHI and Consumer Durables folded into Digital Bank
- Key Priorities: Complete Payment Eco-System Integration, Technology at Scale, Robo Advisory

Distribution

- Alternate Low Cost Tech
 Enabled BO & BC model 90
 BO & 49 BC agents
- Branch Expansion being chalked out
- Emphasis on developing alternate channels – employee cross sell, telemarketing, digital, customer referrals, etc.

Delight

Customer's
 Convenience and
 Delight – To remain
 a focal point of all
 our initiatives

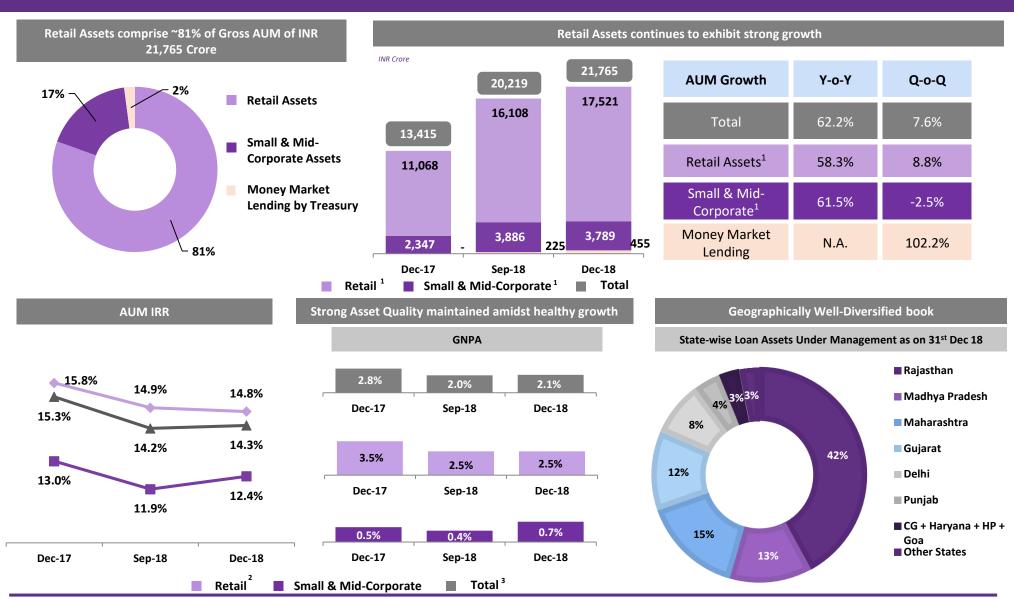


2. Retail Assets & Small & Mid-Corporate Assets - Snapshot



Retail and Small & Mid-Corporate Assets Snapshot – I





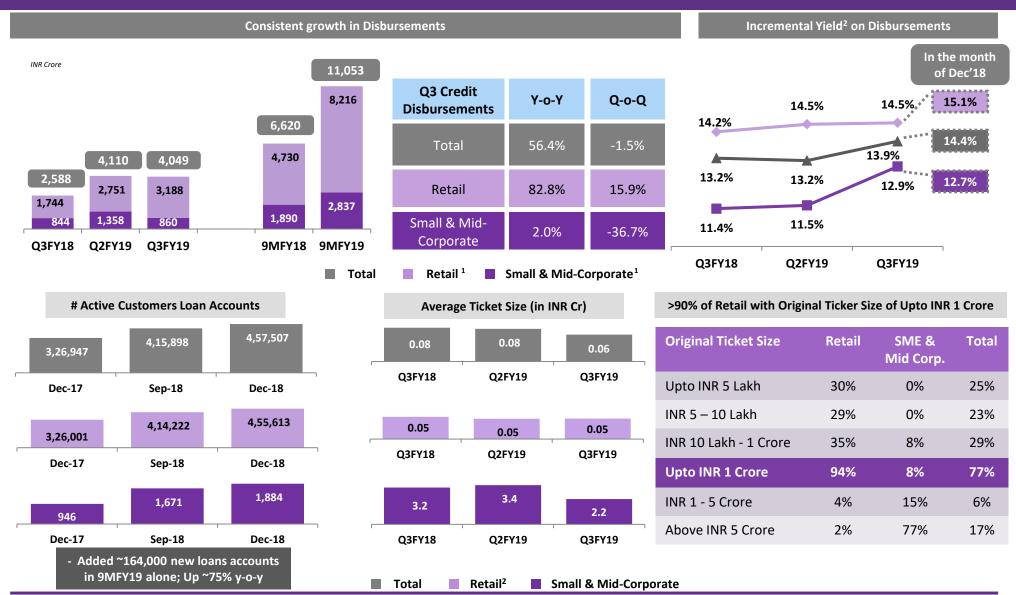
¹ Overdraft Facilities extended to SBL-MSME customers which were earlier classified under "Business Banking" in "Small & Mid-Corporate Assets" have now been classified under "SBL-MSME" in "Retail Assets"; Accordingly changes have been made for past periods.

² Retail Assets AUM Yield is excluding the OD Against FD product. Avg. AUM Yield in OD Against FD is around 8.5%

⁴ Retail Assets AUM Yield is excluding the OD Against FD product. Avg. AUM Yield in OD Again 3 Total Loan Assets AUM Yield is calculated excluding the Money Market Lending by Treasury

Retail and Small & Mid-Corporate Assets Snapshot – II





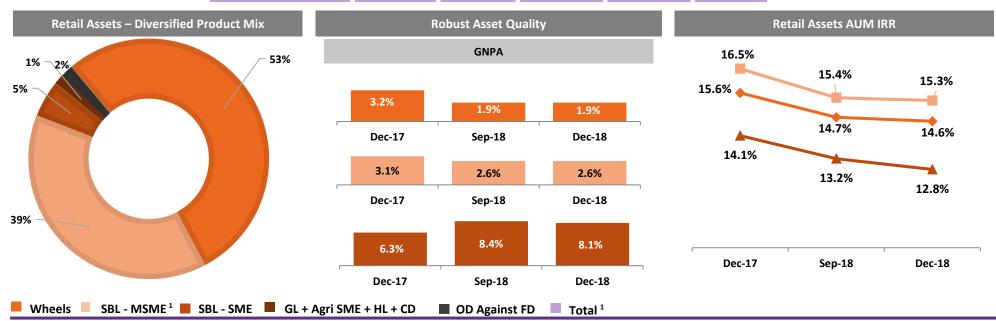
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² Retail Assets Disbursement Yield & Avg. Ticket Size is excluding the OD Against FD product. Avg. Disbursement Yield in OD Against FD is around 8.5%

Retail Assets Snapshot – I



Retail Assets AUM ¹ Break-up									
		AUM (INR Cr)		Dec-18 Gro	owth (%)				
Retail Assets	31-Dec-17	30-Sep-18	31-Dec-18	Y-o-Y	Q-o-Q				
Wheels	6,269	8,543	9,352	49.2%	9.5%				
SBL - MSME ¹	3,955	6,078	6,769	71.2%	11.4%				
SBL - SME	821	819	861	4.9%	5.2%				
GL + Agri SME+ HL+ CD	24	154	238	912.6%	54.8%				
OD Against FD	-	514	300	N.A.	-41.7%				
Total Retail Assets ¹	11,068	16,108	17,521	58.3%	8.8%				

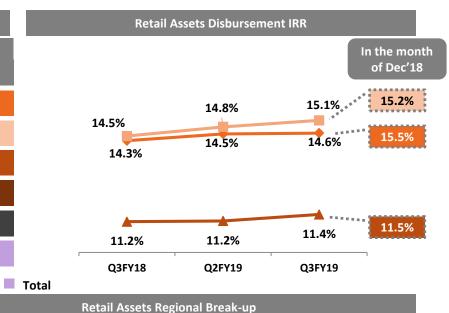


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Retail Assets Snapshot - II



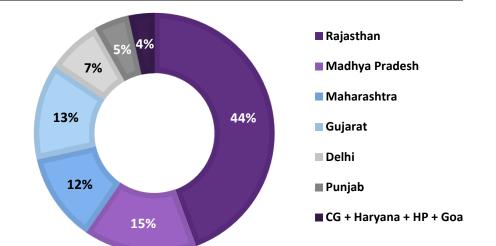
Strong Disbursement Momentum maintained in Retail Assets								
	Disb	ursements (II	NR Cr)	Q3FY19 Gr	owth (%)			
Retail Assets	Q3FY18	Q2FY19	Q3FY19	Y-o-Y	Q-o-Q			
Wheels	1,075	1,555	1,908	77.5%	22.7%			
SBL - MSME	589	829	936	59.0%	12.9%			
SBL - SME	58	43	73	25.5%	66.8%			
GL + Agri SME+ HL+ CD	23	83	120	418.0%	44.9%			
OD Against FD	-	241	153	N.A.	-36.8%			
Total Retail Assets	3,188	82.8%	15.9%					
Wheels SBL - MS	ME SBL-S	SME GL+	Agri SME + HL +	CD OD A	gainst FD			



Ticket Size wise Distribution of Retail Assets AUM

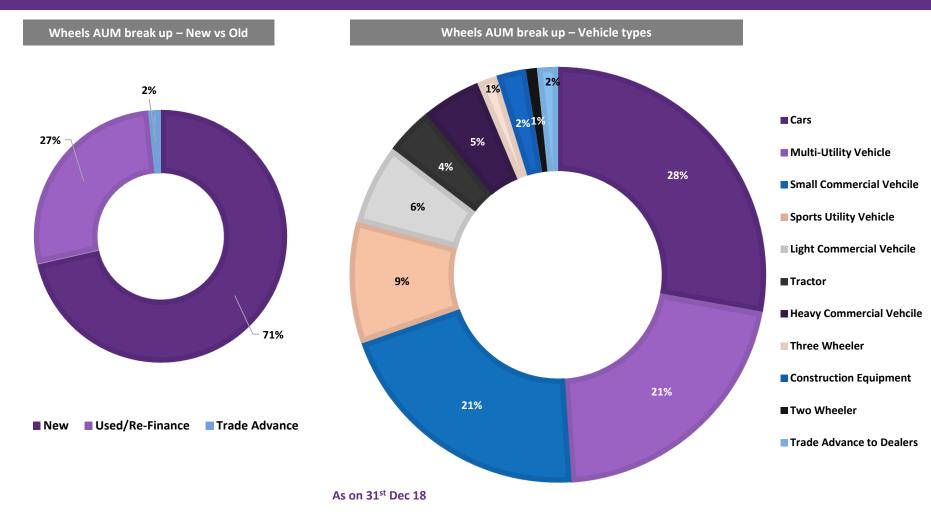
Original Ticket Size	Wheels	SBL - MSME	SBL - SME	GL + Agri + CD + HL
Upto INR 5 Lakh	49%	11%	0%	22%
INR 5 – 10Lakhs	38%	22%	0%	8%
INR 10LakhsI -1 Crore	12%	67%	23%	52%
Upto INR 1 Crore	99%	100%	23%	82%
INR 1 -5 Crores	1%	0%	63%	14%
Above INR 5 Crores	0%	0%	13%	4%

As on 31st Dec 2018



Wheels Segment-wise





Scaling Up New Retail Foot Prints



Agriculture SME Loans



Agri Enterprises

Agri Infrastructure

Agri Projects

Rolled out in 6 States

Focus on Agri Value Chain / Food Processing, etc.

Agri SME	INR Crore	IRR %
Q3 Disbursement	67	11.2%
AUM as on 31 st Dec 18 148		11.4%
GNPA as on 31 st Do	NIL	

Home Loans



Self-Construction

Purchase of Flat / House

Extension / Renovation

Takeover / Top-up

Rolled out in 7 States Covering 88 locations Focus on Unreached and Unserved Segments

HL	INR Crore	IRR %
Q3 Disbursement	30	12.8%
AUM as on 31 st Dec 18 40		12.9%
GNPA as on 31 st Do	NIL	

Gold Loans



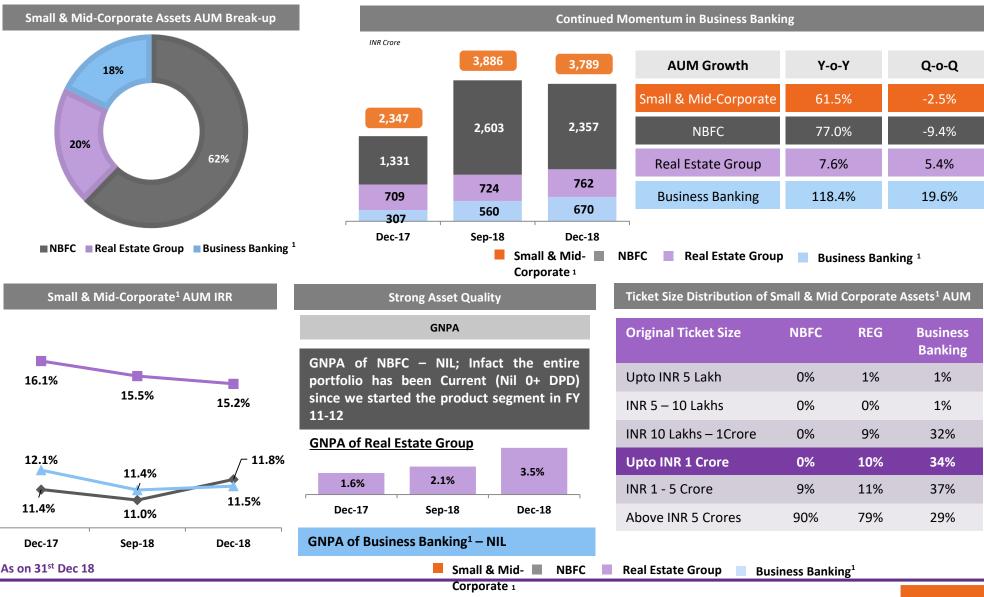
Branch Offering

Offered at 210+ Branches

GL	INR Crore	IRR %
Q3 Disbursement	17	13.3%
AUM as on 31 st Dec 18	44	13.2%
GNPA as on 31 st Dec 18		1.4%

Small & Mid-Corporate Assets Snapshot

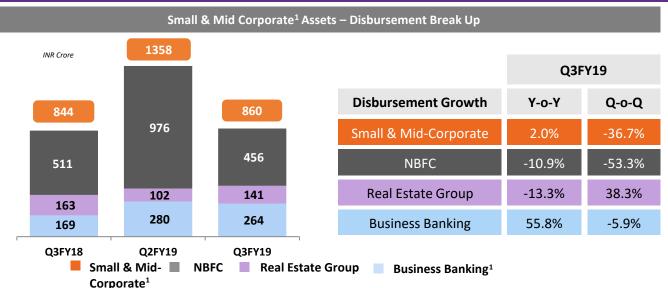




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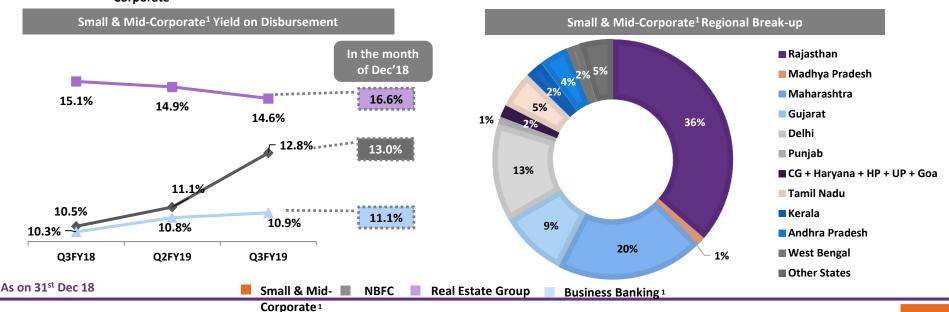
Small & Mid-Corporate Assets Snapshot





Increasing presence in Non-Fun Based Credit Facilities, Trade & Remittances

- ❖ Business Banking executed more than 530 transactions amounting to ~INR 245 Crore in 9MFY19
- ❖ In addition to above Branch Banking sourced ~INR 60 Crore worth transactions in 9MFY19



¹ Overdraft Facilities extended to SBL-MSME customers which were earlier classified under "Business Banking" in "Small & Mid-Corporate Assets" have now been classified under "SBL-MSME" in "Retail Assets"; Accordingly changes have been made for past periods.

Small & Mid-Corporate Assets Snapshot – II NBFC Lending



NBFC Lending spread across varied asset classes – substantially Asset Finance Co's

Type of NBFC's	No. of Customers	Exposure (%)
Asset Finance Co's (AFC)	80	59.2%
Housing Finance Co's (HFC)	17	14.1%
Microfinance Institutions (MFI)	20	18.3%
Fin-tech	10	6.3%
Gold Loan Co's	3	2.3%
Total	130	100.0%

~12% exposure in Working Capital Facilities, Term Loans are majorly for 2 Year & above original tenor – 64%, in line with underlying asset class tenor

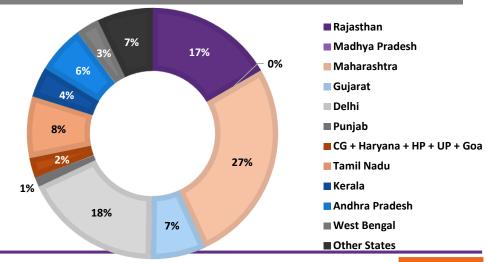
Type of Facility	Exposure (%)
Term Loan	87.8%
Cash Credit	12.2%
Total	100.0%

More than INR 1300 Crore Deposits raised from NBFC segment as on 31st Dec 18

86% of the NBFC exposure is in Investment Grade

Credit Rating	No. of Customers	Exposure (%)
Investment Grade	79	86.1%
"AA"	4	7.0%
"A"	19	37.4%
"BBB"	56	41.6%
Non-Investment Grade – "BB" rated	15	3.4%
<u>Unrated</u>	36	10.6%
Total	130	100.0%

Geographically Well – Diversified across 16 States



As on 31st Dec 18



3. Branch Banking - Snapshot



AU Branch Bankers - Driving Deposits, Cross-Sell, Third Party Products, New **Income Pools and Financial Inclusion**

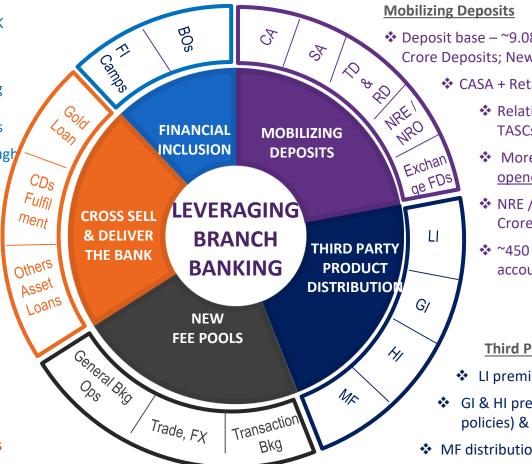


Financial Inclusion

- ❖ 14 Unbanked branches¹, ~12.7K CASA A/c's
- 90 Banking Outlets (BOs) in Unbanked areas and 49 Banking Correspondents (BCs), ~26.3K CASA A/cs, ~70.5K Transactions
- 466 assets disbursal cases through BOs & BCs

Cross-sell (YTD)

- YTD ~4205 GL cases; AUM INR ~44 crores; No separate Field force
 - CD Loans Branches contribute by sourcing and last mile fulfilment
 - Other Asset Products - INR 636 Cr



- ❖ Deposit base ~9.08 lakh Accounts with INR 14,674 Crore Deposits; New to AU Bank - >80%
 - ❖ CASA + Retail Deposits 44%
 - Relationship with 243 Banks, 2200 TASCs, 325+ Gram-panchayats
 - More than Half a Millions Accounts opened on Tab till date
 - ❖ NRE / NRO segment mobilized INR 24 Crores of average SA balance
 - ❖ ~450 mandates for Corporate Salary accounts

Third Party product distribution

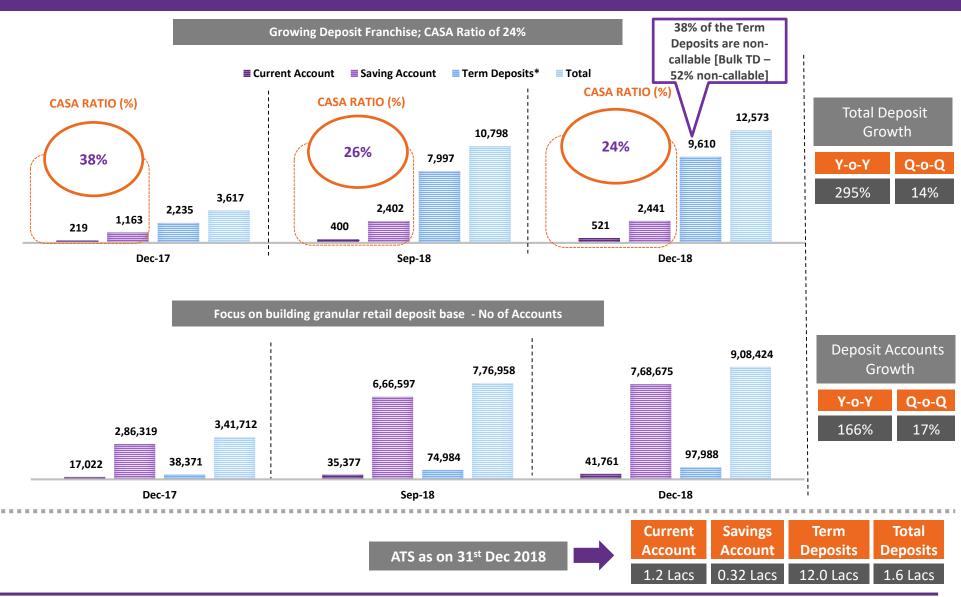
- LI premium of INR 60 Crore (33,110 policies
- GI & HI premium of INR 81 Crore (2,13,119) policies) & INR 8 Cr (19,993 policies)
- ❖ MF distribution of INR 46 Crores (~8,000 SIP)

Building New Fee Pools

- ❖ Processed 77K+ Cheques, 10K DDs, 9K+ RTGS/NEFT Transactions;
 - ❖ Trade & Remittances picking up 560 txn of INR 91 Crore

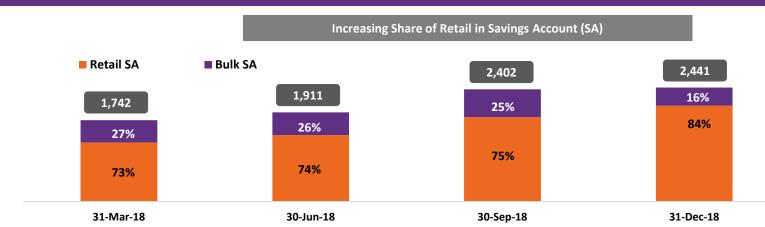
Branch Banking - Snapshot





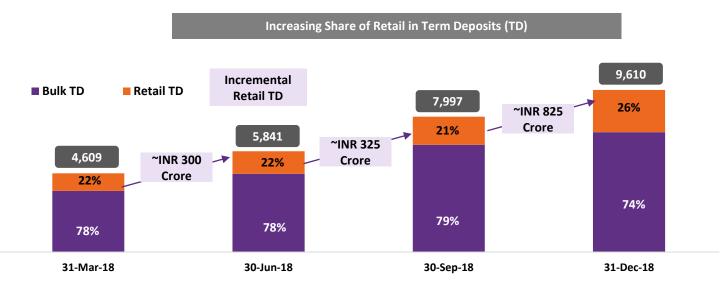
Focused on Building A Granular Retail Deposit Franchise





SA Break- up	Absolute Growth in 9MFY19		
	INR Crore	%	
Retail SA ¹	790	63%	
Bulk SA ¹	-91	-19%	
Total	699	40%	

85 Branches have doubled their SA book over Mar'18, Another 93 branches have grown by 1.5x



- **Daily Retail FD count crossed 550**
- Individual + HUF contributing 73% of Retail Term Deposit; Senior Citizen segment forms 32% of Retail Term Deposits

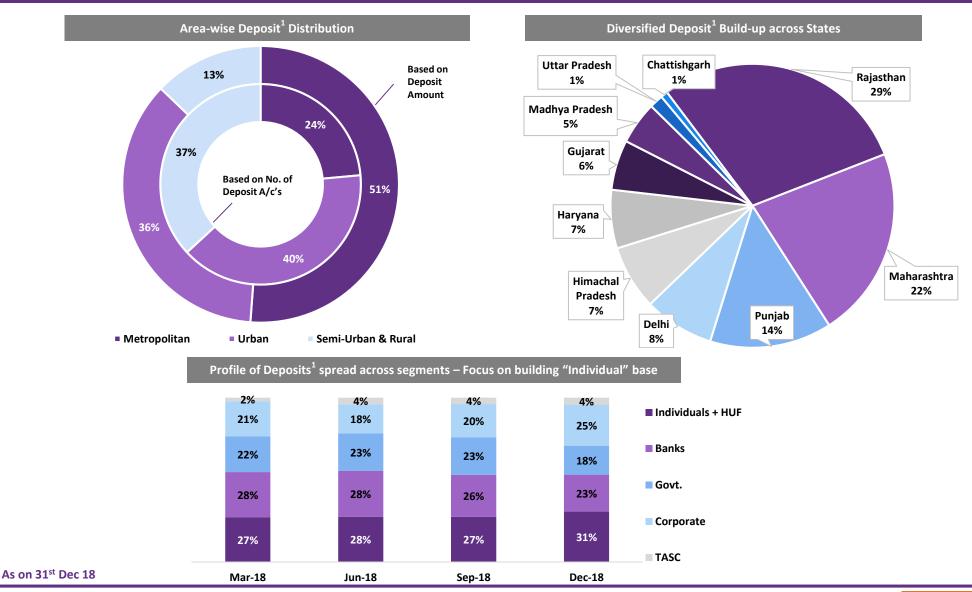
² Retail TD refers to all TD of Individuals (including Salaried), HUF and TD of Corporates, Government & TASC having balance of less than INR 1 Crore while Bulk TD refers to all TD of Banks and TD of 29 Corporates, Government & TASC with balances of INR 1 Crore & above



¹ Retail SA refers to all SA of Individuals (including Salaried), HUF and SA of Government & TASC having balance of less than INR 5 Crore while Bulk SA refers to SA of Government & TASC with balances of INR 5 Crore & above

Branch Banking – Deposit profile







4. Treasury - Snapshot



Diversified Liabilities Portfolio



Increasing proportion of Deposits further diversifying the funding profile

Funding Source		
Deposits + Borrowings (INR Crore)		
Deposits		
Refinance from FIs		
NCD		
Loans from Banks & NBFC		
Tier II Capital		
CBLO / Line of Credit / Inter-Bank / Others		
Total		

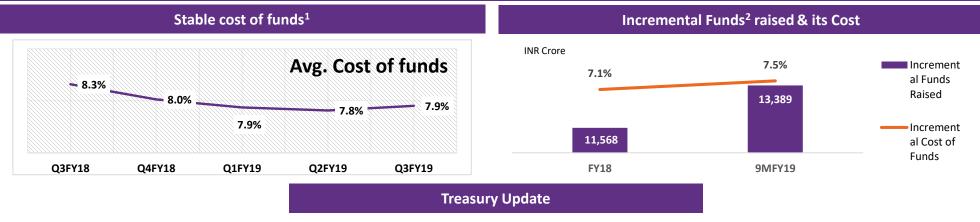
31-Dec-17	31-Mar-18	30-Jun-18	30-Sep-18	31-Dec-18
11,041	15,562	16,874	20,699	23,502
33.7%	50.9%	59.3%	62.2%	62.4%
22.9%	22.8%	22.4%	23.2%	22.7%
33.7%	19.5%	14.3%	9.6%	8.5%
5.4%	4.9%	1.9%	1.7%	1.2%
3.0%	1.8%	1.5%	1.1%	3.1%
1.4%	0.2%	0.6%	2.2%	2.1%
100%	100%	100%	100%	100%

Sec. & Assign O/s AUM@ (INR Crore)

31-Dec-17	31-Mar-18	30-Jun-18	30-Sep-18	31-Dec-1
3,188	2,710	2,304	1,944	1,618

Declining Cost of Funds & Treasury Updates





- Stable Average Cost of Funds 7.9% in Q3FY19 vis-à-vis 7.8% in Q2FY19; 40 bps lower y-o-y
- Incremental Cost of Funds at 7.5% in 9MFY19 resulting from hardening interest rates and tight systemic liquidity; Cost of Deposits (excluding Certificate of Deposits) at 7.2% in 9MFY19
- Maintained SLR of INR 3,852 Crore (as against requirement of INR 3,412 Crore) in form of Govt. Securities/SDLs (HTM Category) and Govt Securities/T-Bills (AFS Category); Hence, minimal MTM risk.
- Built-up of profitable and high quality Non SLR investment book of ~Rs 1,000 crores to offset negative carry on account of incremental cost of funds to maintain regulatory SLR and LCR
- Earned treasury profit of INR 2.6 crores in Q3FY19.
- Maintaining healthy Liquidity Coverage Ratio of more than 100%, consistently as against regulatory requirement of 70%³ for SFBs; Maintained average LCR 108% for Q3FY19.
- Capital Adequacy further strengthened by issuance of Tier II capital of INR 500 crores in the form of subordinate debt from marquee domestic banks, mutual funds, insurance and FIs. Total Capital Adequacy stood at 19.0% (Tier I 15.5% & Tier II 3.5%) as on 31st Dec 18 as against regulatory requirement of 15%.

Strong Liquidity Position & Asset Liability Management



Strong Liquidity and ALM Position

	Maintained healthy liquidity of INR 2,862 Crore in form of excess SLR, Non SLR investments and short term money market lending (this is in addition to regulatory SLR & CRR requirement) which is more than 12% of Deposits & Borrowings (external liabilities) as on 31 st Dec 2018.
	Certificate of Deposits (CD) form less than 10% of external liabilities as on 31st Dec, 2018. CD outstanding of INR 2,113 Crore as on 31st Dec, 2018 as against Board approved limit of INR 3,500 Crore
	Well managed ALM across all buckets of Asset Liability Statement are within Regulatory and Board determined limits
	Out of total external liabilities, Medium & Long term Sources of funds form ~45% of Balance Sheet Size and ~55% of external liabilities
	Incrementally, access to other sources of long term borrowings including Infrastructure Bonds, Refinance, Portfolio Securitization/Assignment and External Commercial Borrowings (ECB)
Build-up of strong deposit franchisee	
	Strong build up of Deposit Franchisee with Branch Deposits of more than INR 12,500 Crore in about 20 months from commencement of banking operations
	Deposit growth of INR 6,762 Crore in 9MFY19, an absolute growth of 85% over 31st Mar 18 deposit base
	Momentum in CASA maintained – CASA ratio of 24% as on 31st Dec, 2018
	Deposits from Individuals & Government form 31% & 18% of Total Deposits respectively; Non-Callable Bulk Term Deposits form 52% of Bulk Term Deposits [38% of Total Term Deposits are non-callable]



5. Digital & Analytics



Building Digital Assets

Online/ Paperless

App Assisted Model

Online/ Paperless





Consumer Durable

Online sourcing through Tech. Partner Vijay Sales, Croma, Flipkart, Amazon, Samsung, Godrej etc.

Partnered with eHaat to improve rural product availability

Offline Digitally Assisted Model at Branch

CD	INR Crore	IRR %
Q3 Disbursement	5	21.8%
AUM as on 31 st Dec 18	7	22.3%
GNPA as on 31 st Dec 18	2.3%	



Two Wheeler Loans

Digitally Assisted model

Cross Sell opportunities

Launched 2W Tele-Sales Module

Pre-approved 2W Loans - fulfilment by field team

TW	INR Crore	IRR %
Q2 Disbursement	41	22.2%
AUM as on 31 st Dec 18	77	22.4%
GNPA as on 31 st Dec 18	0.9%	



"AU BUSINESS" APP

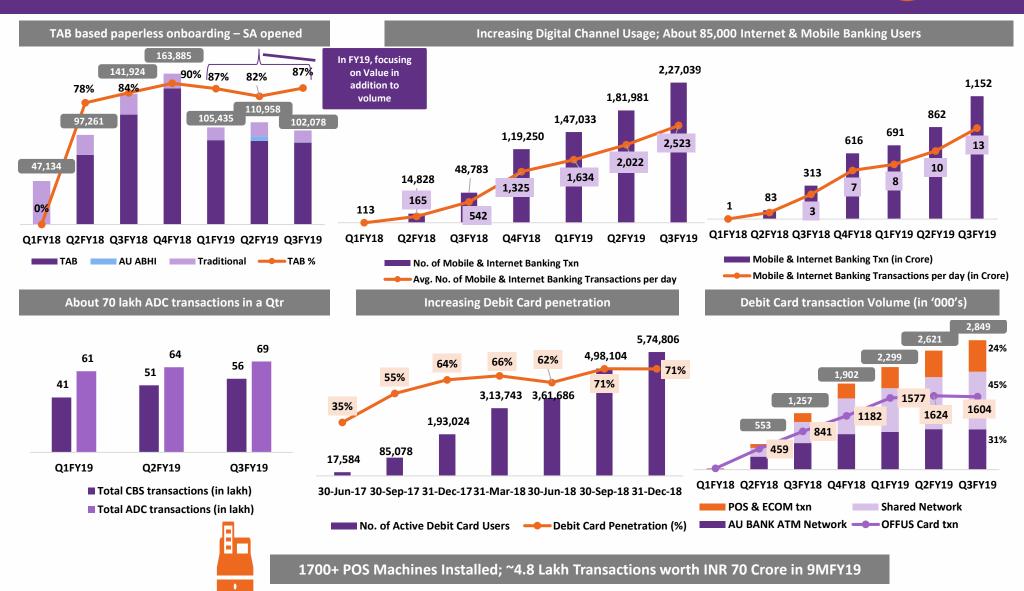
Lead Generation , Power Power

All 12000+ employees "FORCE AU" powered with this APP

	No of Leads Converted	Value of Business
Asset Business Leads	7,870	INR 737 Crore
Liability Business Leads	27,773	INR 111 Crore

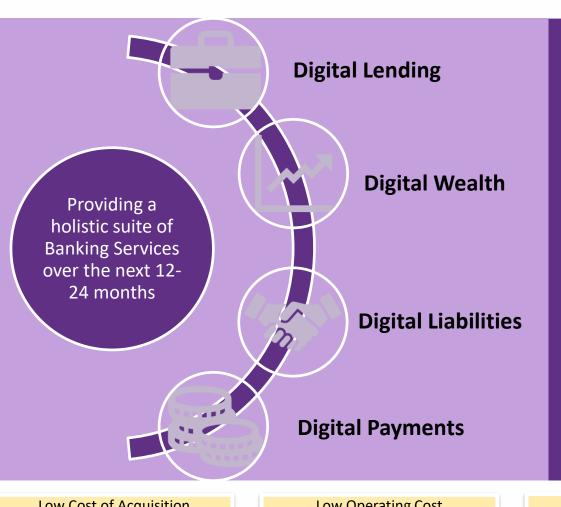
Digital Channels





Creating a new age Digital Banking set up





Delivered by hiring the right talent and creating an Omni experience across Banking **Touch Points**

- Integrated multi industry team with resources being onboarded with Banking, Non Banking, Fintech experience for New Age Banking solutions
- Collaborative synergies with existing structures for One Bank experience
- Shared vision to be the Best In Class **Digital Bank**

Low Cost of Acquisition

Low Operating Cost

Customer Experience

Unified Digital Properties

Banking on the Fly - Paperless

Increase Income per Customer

Higher Reach

Omni Channel Experience

Analytics



Business Analytics

- Loan Origination propensity models for Wheels & SBL Loans
- Using POD and propensity models to identify right set of customers for cross-sell campaigns
- Using historical data analysis to align incentive policies with business goal
- Location Analytics Identifying the best locations for opening unbanked branches
- Loan Application scorecards and auto-approve algorithms Designed for Wheels, already deployed for CD loans
- Repeat purchase identification and tracking
- Customer Profiling Profiled 8.5+ lac customers from various source systems
- Customer-centric business approach; Identified key business drivers PPC (Product per Customer) and TRV (Total Relationship Value)

Collection & Risk Analytics

- Probability of Default Model Default Prediction for early vintage customers
- Customer Contact-ability Model Identifying customers with high/low contact-ability
- Collectability prediction Identifying which customers are going to pay in a given month Current, 1st and 2nd bucket
- Collection Allocation Optimization Optimizing collection allocation based on collectability of customer
- Risk-based pricing Consumer Durable loans
- ❖ Collection Roll rates simulation right up to 12th bucket

HR Analytics

- Employee Attrition tracking, Analysis and prediction
- Sales Executive 360 degree Performance View
- Using Roll Rate simulator for ACR prediction and manpower planning
- Employee performance improvement assistance Identifying specific areas of improvement and doing targeted communication



6. Distribution, Financial Inclusion & Customer Delight



Well entrenched contiguous distribution franchise



11 States

396 Branches¹, 49 BCs, 84 Asset Centers

485 ATMs¹

11 lakh Customers 4,57,507 Active Loan A/c's & 9,08,424 Deposit A/c's

12,572 employees

24% CASA Ratio²

Deep Penetration into Core States and Expansion into other States

		Deep
Punjab Himachal F	² radesh	
Haryana Delhi		
Uttar Prad Rajasthan		5-0
Madhya	Pradesh	
Gujarat		4.
	Jan By	•
第32号之一45。	Chhattisgarh	
Maharashtra	No.	_
	Penetration le	evels based
Goa	on pin codes b	
En .	in a District	
La Sant	VERY HIGH	
1	HIGH	
	MEDIUM	
	Low	

	Metro- Politan	Urban	Sc	emi-urba	an	Rural		Rural Total	Total Branches	Asset
States	Tier 1	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5	Tier 6	Tier 6	Dianches	Centres
Rajasthan	16	23	19	43	21	3	3	76	204	32
Madhya Pradesh	5	16	7	9	-	-	-	16	53	9
Gujarat	8	20	4	5	3	-	-	2	42	14
Maharashtra	12	16	6	2	1	-	-	2	39	12
Punjab	1	11	4	2	-	1	-	3	21	6
Haryana	1	11	1	1	-	-	-	5	19	3
Chhattishgarh	1	4	-	-	-	-	-	-	5	2
Delhi / NCR	5	-	-	-	-	-	-	-	5	5
Himachal Pradesh	-	1	-	2	1	-	-	-	4	1
Uttar Pradesh	1	1	-	-	-	-	-	-	2	-
Chandigarh	-	1	-	-	-	-	-	-	1	-
Goa	-	-	1	-	-	-	-	-	1	-
Total	50	104	42	64	26	3	3	104	396	84
Branch Distribution (%)	13%	26%		33%			28%	6	100%	

- ☐ Distribution Networks spreads across 11 states; 60% of our branches are in Rural & Semi Urban Areas (Tier 2 to Tier 6)
- ☐ Appointed 36 Business Correspondent Agents (BC) in Q3FY19 taking total BCs to 49

¹³⁰⁶ Bank Branches and 90 Business Correspondent Banking Outlets. In addition to 292 ATMS, Bank has commenced operation of 193 RISL / CMS ATMS at Atal Seva Kendras in Q3FY19.

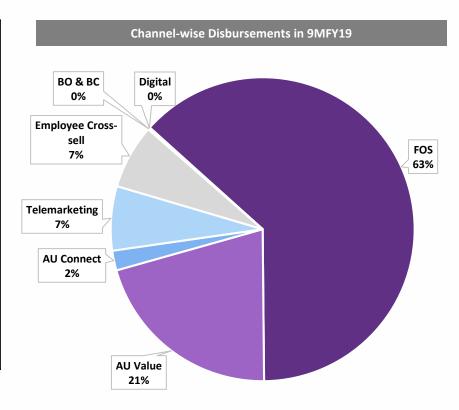
² Calculated based on Deposits excluding Certificate of Deposits of INR 2,113 Crore

Leveraging Distribution



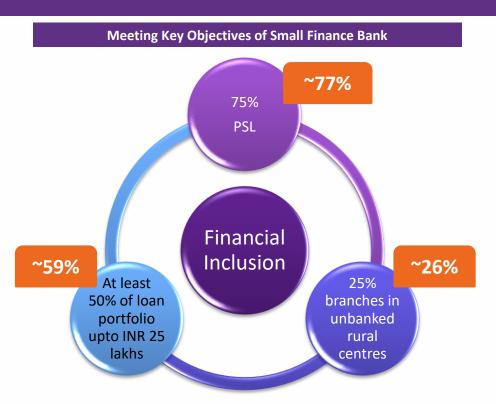
Substantially "In-house" & "Direct" Sourcing; Developing multiple alternate channels for business sourcing

Sourcing Channels	Disbursements		Deposits		
	9MFY18	9MFY19	9MFY18	9MFY19	
Fleet on Street (FOS)	65%	63%	100%	98%	
AU Value – Dealerships & equivalent	20%	21%	-	-	
AU Connect – Referrals & equivalent	2%	2%	-	-	
Telemarketing	11%	7%	0%	1%	
Employee Cross-sell (including AU BUSINESS)	2%	7%	0%	1%	
Banking Outlet (BO) & Business Correspondents (BC)	0%	0.2%	0%	0%	
Digital	0%	0.1%	-	-	
Total	100%	100%	100%	100%	



Financial Inclusion





- Serving customers with limited or no access to organized finance; Deep understanding and strong relationship enabled by local manpower
- ❖ Paperless hassle-free banking; 80% of A/c's opened through TAB's in semi-urban & rural areas
- ❖ Launched PMJJBY; Soon to launch PMSBY and APY; Both UPI & USSD in pipeline
- ❖ Opening 1000 ATM's at Atal Seva Kendra in deep pockets across Rajasthan 193 such ATMs commenced operation;
- **STP** of CD loans promoting financial inclusion in semi-urban & rural areas;
- Financial Inclusion App for BC's; Cross-sell of Assets promoting entrepreneurship; EMI collection & Chq drop facility at BC banking outlets; Added focus on Branch Banking and Asset products in addition to Remittance
- ❖ Focussing on Unbanked areas Financial Literacy Camps; A/c opening drives

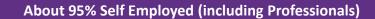
~80% Loan Customers having no formal documents; Assessed income	Branches in unbanked rural centres (incl. 90 BO's) – Loan – INR 32 Cr & Deposit – INR 32 Cr	~INR 1,720 Cr SC, ST, OBC & Minority in 9MFY19
Coan Customers with no Credit Bureau History	areas	~INR 2,636 Cr Mudra Loans Disbursed in 9MFY19
~24,000 BSBDA A/cs; Aadhar seeding in ~19,000 A/c's	~3.5 lakh Deposit Accounts in rural & semi- urban areas	~2.9 lakh Debit cards issued in semi-urban & rural areas

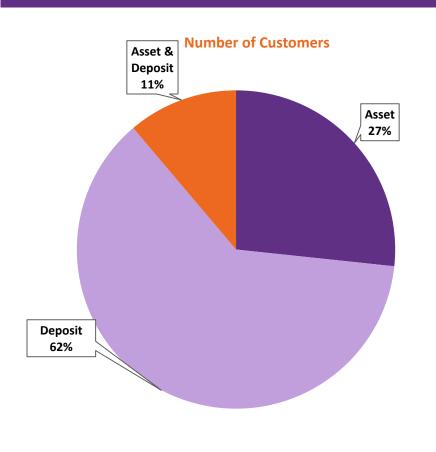
Loans Dishursed to

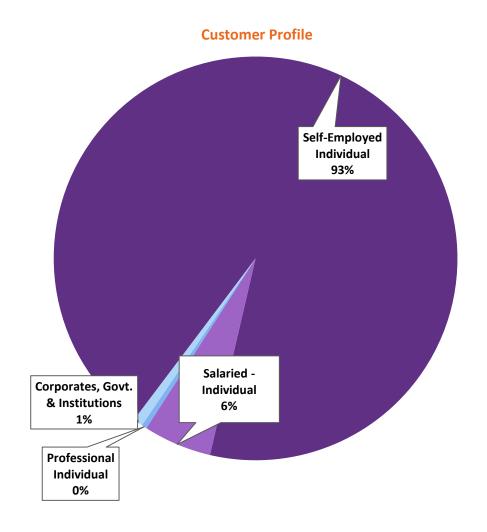
Focused on serving "Self-employed", "Low-Middle Income" segments











"Customer Centricity" to lead to Customer Delight



Customer Centricity at the core of strong Asset franchisee

Deep branch penetration & Hire Local Personnel

- Ensures being close to the customer and better understanding of customer requirements & encourages repeat business
- Leads to business referrals and increases collection efficiency

Relationships with dealers & manufacturers

 Establish relationships and preferred financing agreements with vehicle manufacturers and dealers

Call Centers

- 400+ Seater call center
- Tele-calling team focusing,
 Origination, customer service and
 collections operating in English
 and select regional languages

Banking Ombudsman

- 59 Banking ombudsman cases
- No award in any of case
- All cases closed; No pending case as on 31st Dec 18

Key Initiatives Undertaken towards Customer Centricity in Branch Banking

Simple and clear value proposition for Deposit products

- Few Product Variants Easy to remember & recollect
- Top 3 USPs for each Product variant
- Hassle-free TAB based savings bank account opening

Making customers realize value of their money

- Competitive Interest Rates
- Monthly Credit of Interest in Savings account

Focus on Customer Convenience

- True Anywhere Banking No home branch concept
- · Extended Banking Hours
- Auto Upgrade of Features and therefore No Fear of Charging
- No Deposit Slips; Simple Forms, Less Forms

Establish Customer service as in Asset franchise

- Continue with "Go-to-Market approach" in Deposit raising similar to Asset Origination
- "Customer Service Menu" & not "Customer Request Form"

Customized connect through localized proposition – Deep branch network created through contiguous expansion



7. About AU Small Finance Bank



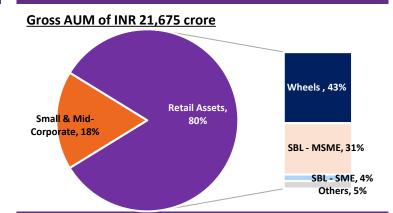
AU BANK – tapping the unreached and unbanked segments



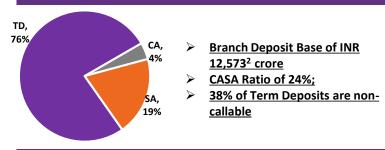
Overview

- AU SMALL FINANCE BANK ("AU BANK" or "Company") is a scheduled commercial bank which successfully transited from an Asset Financing NBFC to a SFB; started in 1996; commenced banking operations in Apr 19, 2017;
- A retail focused bank with diversified bouquet of products and services
- Target customers include low & middle income individuals and micro / small businesses
 which are credit worthy having business potential but unable to avail financing from
 formal channels; 11 lakh active customers;
- Contiguous geographical distribution across 11 states and a UT with 396 branches¹, 84 asset centers, 49 business correspondent agents, 16 offices, 485 ATMs¹;
- Created a niche by focusing on segments of high growth potential and high margins while
 ensuring lower risk through robust risk management and governance practises: GNPA of
 2.1% and NNPA of 1.3% as on 31st Dec 2018;
- Promoted by first generation entrepreneur, Sanjay Agarwal, a merit holder CA, holding ~31% stake; ably supported by experienced team of professionals; young and passionate team of 12,572 employees;
- Marquee Investor base which includes institutions like Temasek Holdings, Nomura, Warburg Pincus, IFC, SBI MF, Chrys Capital, Kedaara Capital, etc;
- Long-term credit rating of "AA- / Stable" by CRISIL Ratings, ICRA Ratings, India Ratings & CARE Ratings; Highest Short-term credit rating of "A1+"

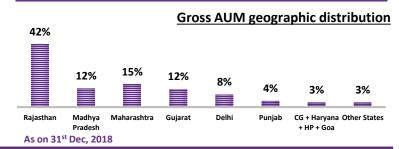
Focused on Retail Financing with Diversified Portfolio



Strong Build up of Deposits



Contiguous Geographic presence



^{1 306} Bank Branches and 90 Business Correspondent Banking Outlets. In addition to 292 ATMS, Bank has commenced operation of 193 RISL / CMS ATMS at Atal Seva Kendras in Q3FY19

² Excludes Certificate of Deposits of INR 2.113 Crore

Vision & Mission





AU Vision

- To be the world's most trusted retail bank and coveted employer
- That is admired as the epitome of financial inclusion and economic success,
- Where ordinary people do extraordinary things to transform society at large,
- Thereby guaranteeing trust, confidence and customer delight.



AU Mission

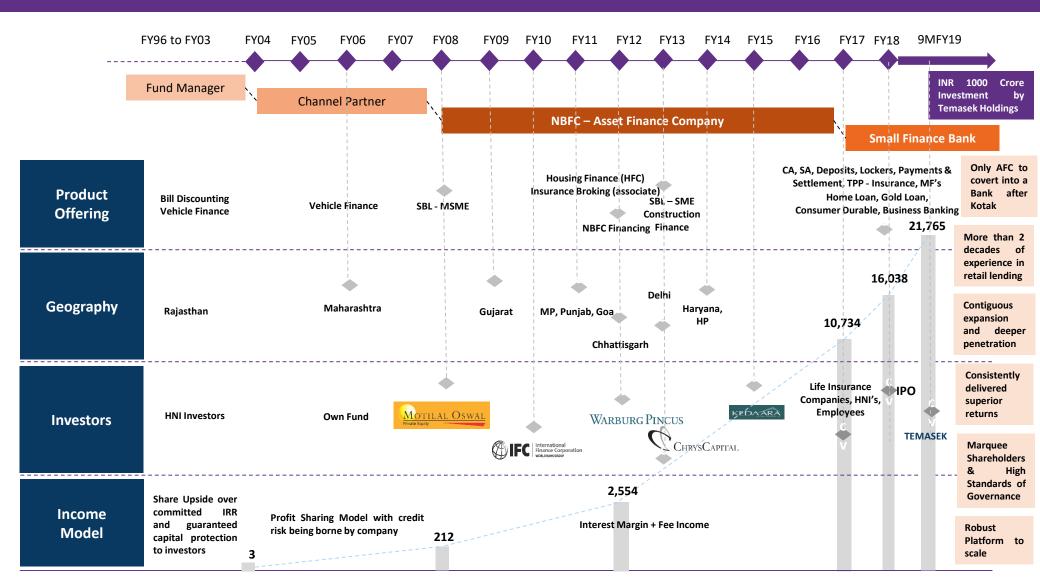
To build one of India's largest retail franchise by 2022 that is admired for:

- Making every customer feel supreme while being served
- Aspiring that no Indian is deprived of banking
- Bias for action, dynamism, detail orientation and product and process innovation
- Globally respected standards of integrity, governance and ethics
- Being an equal opportunity employer, providing a collaborative and rewarding platform to all its employees

Fastest growth to INR 1 trillion book size and a client base of 10 million+ delighted customers

AU Journey - natural progression to Bank





Diversified Bouquet of Products with focus on Retail



		Retail Asso	ets – Existing Products			orporate – Existing oducts		
	Parameter	Wheels (Vehicle Loans)	Secured Business Loans - MSME	Secured Business Loans – SME	NBFC	Real Estate Group		
	Commenced	• 1996	• 2007	• 2012	• 2012	2012		
ASSETS PRODUCT OFFERINGS	Clientele • First time users/ buyers, • Provision stores, dairy typically includes • First time users/ buyers, • Provision stores, dairy businesses, hotels, restaurants		 Traders, wholesalers, distributors, retailers, NBFCs, self-employed professionals and small construction companies 	MFIs	Small construction companies / builders			
ASSETS CT OFF	Loan Tenure	• Up to 5 years	 Up to 12 years 	 Up to 15 years 		Up to 7 years		
A	Security	Vehicle	Immoveable property	Immoveable property / loan receivables	 Underlying Loan receivables 	Immoveable property		
₫.	• Income / Revenue Working capital Working capital		requirement / Equipment	 Underlying Loan receivables 	Immoveable property			
		Retail As	Small & Mid-Corporate – New Products					
		Home Loans, Gold Loans, Ag	rable Loans	Business Banking				
LIABILITIES PRODUCT OFFERINGS	Savings	Savings Accounts Current Accounts Fixed & Rec				Lockers		
LIABI PRO OFFE	Debit Cards ATMs		ATMs	Insurance		Mutual Funds		
- AL			TAB B	anking				
DIGITAL		Net Banking						
Δ		Mobile Banking						

Experienced Board of Directors



Board of Directors



Mr. Mannil Venugopalan
Chairman and
Independent Director
47+ years of experience
B. Com (Gold Medal)

Ex-CMD, Bank of India Ex-MD & CEO, Federal Bank



Mr. Krishan Kant Rathi Independent Director 29+ years of experience CA, CS

Ex-CEO, Future Consumer Limited Ex-CFO, Future Group



Ms. Jyoti Ishwar Chandra
Narang
Independent Director
37+ years of experience
MBA

Ex-COO, Indian Hotels Company
Limited



Mr. Raj Vikash Verma Independent Director 35+ years of experience Masters in Economics, MBA Finance (FMS), CAIIB

Leadership positions at NHB, IMGC, CERSAI, PFRDA, etc.



Mr. Narendra Ostawal
Nominee Director (Redwood
Investments Ltd)
18+ years of experience
CA, MBA (IIM Bangalore)

MD, Warburg Pincus India Private
Limited



Mr. Sanjay Agarwal MD & CEO 21+ years of experience CA (Rank holder)

Business Leader of the Year, ICAI Awards, 2017



Mr. Uttam Tibrewal
Whole-time Director
21+ years of experience
B. Com

Associated with Bank from last 15 years

Experienced Senior team

- Majority of the Board constituted by Independent Directors; High Standards of Corporate Governance; 9 Board Level Committees including Risk Monitoring Committee and Corporate Social Responsibility Committee
- Led by promoter, Mr. Sanjay Agarwal, who is a first generation entrepreneur
- Key Management Personnel have been with the company for an average of over 15 years

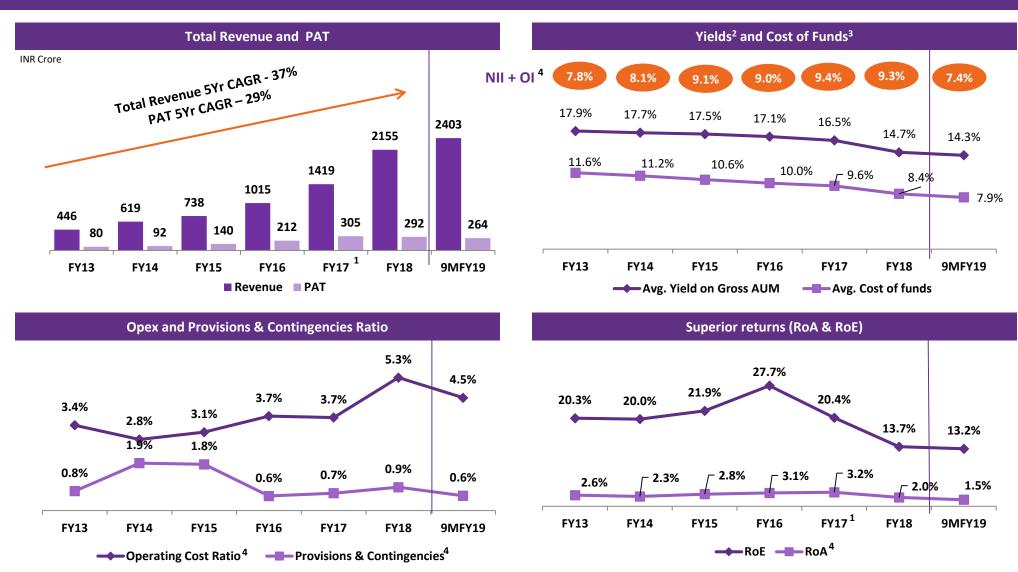


8. Historical Financial & Operational Performance



Robust Operating and Financial Performance (1/2)

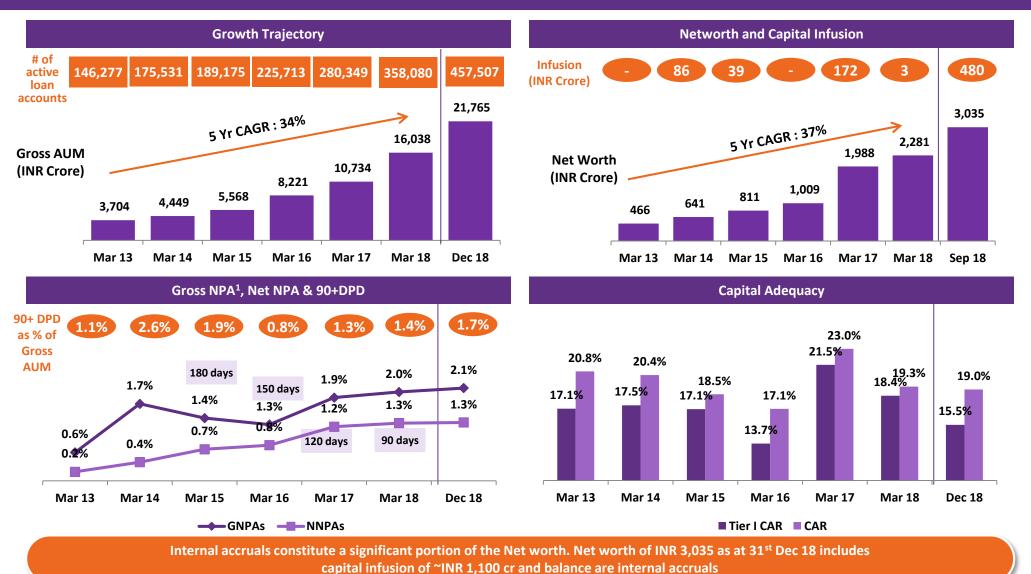




- 1. PAT, RoE and RoA are adjusted for the exceptional profit on sale of investments in subsidiaries & associates during FY17
- 2. Average Yield on Gross AUM represent weighted average Yield on Gross AUM, weights being AUM of each loan outstanding as of last day of the relevant period.
- 3. Average Cost of Funds represents weighted average interest cost on deposits & borrowings and cost of securitization and assignment, weights being daily average deposits & borrowings and principal outstanding of securitization and assignment transaction as of the last day of the relevant period.
- 4. NII+OI, Operating Cost ratio, Provision & Contingencies ratio, RoA & RoE are calculated on Average Gross AUM till FY17 whereas for FY18 & 1HFY19 all such ratios are represented as% of Average

Robust Operating and Financial Performance (2/2)





¹NPA recognition till Mar-15 was on overdue for more than 180 days basis which moved to overdue more than 150 days as at Mar-16, overdue more than 120 days as at Mar-17 and overdue more than 90 days as at Mar 31, 2018 & thereafter, in line with regulatory requirements.

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Note: All financial numbers in the presentation are from Audited Financials or Limited Reviewed financials or based on Management estimates.



THANK YOU

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Abbreviations



ADC	Alternate Delivery Channels	NII	Net Interest Income
AFS	Available for Sale	NPA	Non Performing Assets
ALM	Asset Liability Management	NSE	National Stock Exchange
AUM	Asset Under Management	OPEX	Operating Expenses
BSBDA	Basic Savings Bank Deposit A/C	P/L	Profit & Loss Statement
BSE	Bombay Stock Exchange	PAT	Profit After Tax
CASA	Current Account Deposits and Savings Account Deposit	РРОР	Pre-Provisioning Operating Profit
CBS	Core Banking Solution	Q-o-Q	Quarter on Quarter
CRAR	Capital Adequacy Ratio	ROA	Return on Average Assets
CRR	Cash Reserve Ratio	ROE	Return on Average Shareholder's Fund
DPD	Days Past Due	RTGS	Real Time Gross Settlement
EPS	Earning Price Per Share	SFB	Small Finance Bank
HTM	Held Till Maturity	SLR	Statutory Liquidity Ratio
IPO	Initial Public Offer	STP	Straight Through Processing
LCR	Liquidity Coverage Ratio	ТАВ	Tablet Mobile Device
NBFC	Non-Banking Finance Company	Y-o-Y	Year on Year

SEARCHABLE FORMAT



Ref. No.: AUSFB/SEC/2018-19/592

Date: 17th January, 2019

To,

Listing Department

National Stock Exchange of India Limited,
Exchange Plaza, Bandra Kurla Complex,
Bandra (East), Mumbai 400051,
Maharashtra.

NSE Symbol: AUBANK

Department of Corporate Services,
BSE Limited,
Phiroz Jeejeebhoy Towers,
Dalal Street, Mumbai 400001,
Maharashtra.

Scrip Code: 540611

Dear Sir(s),

Sub: Presentation to Investors on the unaudited financial results for the Quarter and Nine months ended on 31st December, 2018.

In terms of Regulation 30 SEBI (Listing Obligation and Disclosure Requirement) Regulations, 2015, enclosed the Investors Presentation of the bank on the Unaudited Financial Results for the Quarter and Nine months ended on 31st December, 2018. The Press Release and Investors Presentation may also be accessed on the website of the Bank at the link www.aubank.in

Kindly acknowledge the receipt and make available the same to public at large.

Thanking You, For AU Small Finance Bank Limited

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