

# GR HIGHWAYS INVESTMENT MANAGER PRIVATE LIMITED



17<sup>th</sup> April 2024

To

**BSE Limited**

Phiroze Jeejeebhoy Towers  
Dalal Street,  
Mumbai – 400001  
**Scrip Code: 544137**

**National Stock Exchange of India Limited**

Exchange Plaza, C-1, Block G  
Bandra-Kurla Complex, Bandra(E)  
Mumbai -400051  
**Symbol: BHINVIT**

**Subject: Statement of Investor Complaints for quarter ended 31<sup>st</sup> March 2024**

Dear Ma'am / Sir,

In accordance with the provisions of Para 4.16 of the SEBI Master Circular No. SEBI/HO/DDHS-PoD-2/P/CIR/2023/115 dated 6<sup>th</sup> July 2023, as amended, please find enclosed the Statement of Investor Complaints of Bharat Highways InvIT (“InvIT”) for the quarter ended 31<sup>st</sup> March 2024. The same is also being uploaded on the website of the InvIT at: [www.bharatinvit.com](http://www.bharatinvit.com).

You are requested to take the same on your record.

Thanking you,  
Yours sincerely,

**For GR Highways Investment Manager Private Limited  
(Investment Manager to Bharat Highways InvIT)**

**Mohnish Dutta**  
**Company Secretary & Compliance Officer**  
**M. No. F10411**

**CC:**  
**IDBI Trusteeship Services limited**  
Ground Floor, Universal Insurance Building  
Sir P.M. Road, Fort,  
Mumbai, Maharashtra - 400001

BHARAT HIGHWAYS INVIT (ISIN - INE0NHL23019)		
INVESTOR GRIEVANCE REPORT FOR QUARTER ENDED Mar 31, 2024		
For Financial Year (FY) 2023-24 (Details upto Mar 31, 2024)		
	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the year.	0	0
Number of investor complaints received during the year.	296	0
Number of investor complaints disposed of during the year.	296	0
Number of investor complaints pending at the end of the year.	0	0
Average time taken for redressal of complaints	1 Working Day	Not Applicable

**For Quarter Ending (QE) Mar 31, 2024**

	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the Quarter.	0	0
Number of investor complaints received during the Quarter.	296	0
Number of investor complaints disposed of during the Quarter.	296	0
Number of investor complaints pending at the end of the Quarter.	0	0
Average time taken for redressal of complaints for the Quarter	1 Working Day	Not Applicable

**Complaints pending during QE Mar 31, 2024**

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

**Complaints resolved during QE Mar 31, 2024**

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	296	0	0	0	0	0	296
SCORES complaints	0	0	0	0	0	0	0

Yours Sincerely,

KFin Technologies Limited (Formerly known as KFin Technologies Private Limited).

Registrar &amp; Transfer Agent for Bharat Highways InvIT.



Eswar Charan S | Manager - Operations

**KFin Technologies Limited**

(Formerly known as KFin Technologies Private Limited)

**Registered & Corporate Office:**

 Selenium, Tower B, Plot No- 31 & 32, Financial District, Nanakramguda,  
 Serilingampally Hyderabad Rangareddi, Telangana – 500032, India

CIN : U72400TG2017PLC117649