

Ref. No.: MUM/SEC/105-07/2020

July 19, 2019

To, The Manager Listing Department **BSE Limited** Phiroze Jeejeebhoy Tower Dalal Street

The Manager Listing Department The National Stock Exchange of India Ltd. Exchange Plaza, 5th Floor, Plot C/1, G Block, Bandra-Kurla Complex Mumbai - 400051

Scrip Code: (BSE: 540716/ NSE: ICICIGI)

Dear Sir/Madam,

Mumbai - 400001

Disclosure under Regulation 30 read with Schedule III and Regulation 46(2) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Regulations, 2015

Ref: Investor Presentation- Audited Financial Results for the quarter ended June 30, 2019

In compliance with above mentioned Regulation, please find enclosed the Investors Presentation on the Audited Financial Results for the guarter ended June 30, 2019 of the Company.

You are requested to kindly take the same on records.

Thanking you,

Yours Sincerely,

For ICICI Lombard General Insurance Company Limited

Vikas Mehra

Company Secretary

Encl: As above

ICICI Lombard General Insurance Company Limited AA1390004

IRDA Reg. No. 115

CIN: L67200MH2000PLC129408

Mailing Address:

Registered Office:

Toll free No. : 1800 2666

New Linking Road, Malad (West), Near Siddhi Vinayak Temple, Prabhadevi,

401 & 402, 4th Floor, Interface 11, ICICI Lombard House, 414, Veer Savarkar Marg, Alternate No.: +918655222666 (Chargeable)

Email: customersupport@icicilombard.com

Mumbai - 400 064.

Mumbai - 400 025.

Website: www.icicilombard.com



Q12020 Performance Review

Agenda

- Company Strategy
- Financial Performance
- Industry Overview





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Strategy: Market leadership + Profitable growth

Leverage and Enhance market leadership

- Leverage our strong brand, competitive advantage and broad network of distribution partners
- Expand customer base and offerings

Enhance product offerings and distribution channels

- Focus on agency channel, retail health segment, SME insurance market and cross sell opportunities
- Continuous innovation to introduce new products and value added services

Capturing new market opportunities

- Improve operating and financial performance through investments in technology
 - Picici Lombard

- Expand footprint in small towns, rural areas
- Increase penetration in the digital Eco system
- Monitor emerging risk segments
- Maintain Combined ratio using risk selection and data analytics
- Maintain robust reserves
- Increasing distribution and servicing capabilities without human intervention
- Increase operational efficiency using artificial intelligence and machine learning techniques

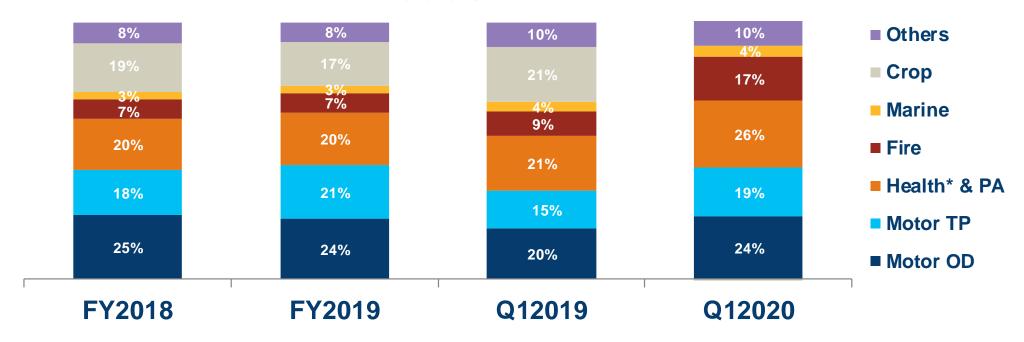
Key Highlights

Particulars	FY2018	FY2019	Q12019	Q12020
(₹ billion)	Actual	Actual	Actual	Actual
Gross Written Premium	126.00	147.89	38.56	35.61
Gross Direct Premium Income (GDPI)	123.57	144.88	37.74	34.87
GDPI Growth	15.2%	17.2%	13.7%	-7.6%
GDPI Growth (excluding crop)	16.5%	20.5%	14.1%	17.7%
Combined Ratio	100.2%	98.5%	98.8%	100.4%
Profit after Tax	8.62	10.49	2.89	3.10
Return on Average Equity	20.8%	21.3%	24.7%	23.0%
Solvency Ratio	2.05x	2.24x	2.04x	2.20x
Book Value per Share	100.04	117.11	106.41	129.68
Basic Earnings per Share	19.01	23.11	6.37	6.82



Comprehensive Product Portfolio





- Diversified product mix— motor, health* & personal accident, fire, marine and others
- SME business growth was 29.5% for Q12020



Comprehensive Product Portfolio

- Private car, Two wheeler and Commercial Vehicle contributed 55.4%, 27.3% and 17.3% respectively of overall Motor GDPI for Q12020 and 50.0%, 32.7% and 17.3% respectively of overall Motor GDPI for Q12019
- Loss cost driven micro-segmentation resulting in focus on relatively profitable segment

- Retail, Group Employer-Employee, Group others and mass contributed to 19.5%, 47.7%, 32.6% and 0.2% respectively of Health* & PA GDPI for Q12020 and 20.7%, 49.1%, 28.5% and 1.7% respectively for Q12019
- Retail indemnity new business grew by 48.8% for Q12020



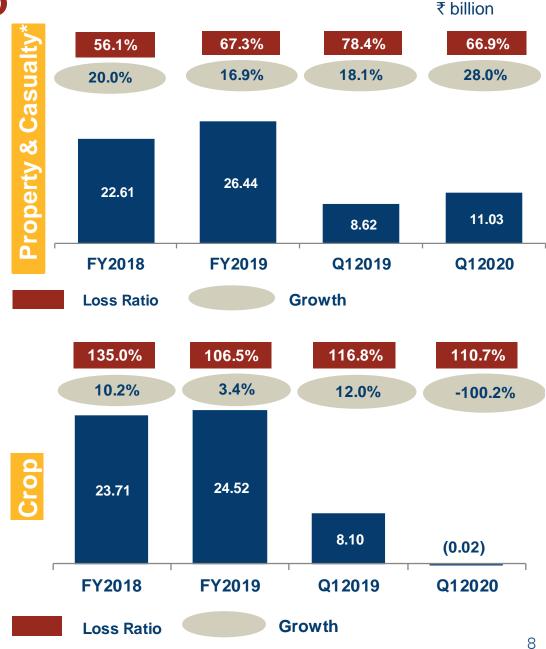


Comprehensive Product Portfolio

- Underwriting of small risks for portfolio diversification and pricing
- Focus on risk mitigation through value added services

- Covered farmers in 4 states and 30 districts in Kharif season Q12019 and 2 states and 14 districts in Rabi Q1 2019
- No new tender won in the crop segment in Q12020





Digital Drive: Enabling business transformation

Robotics / Chat BOTs

Artificial Intelligence & Machine Learning

Innovation

Lean Operations Risk Selection

Claims management

File processing

Fraud detection

Data Driven decision making

Advanced Insights through analytics

Dashboards & Analytics

Technology for service excellence

Customer portal

Intermediary app

Customer OneView

Garage App



Strategy: Market leadership + Profitable growth

Underwriting

- Predictive ultimate loss model to improve risk selection
- Diversified exposure across geographies and products
- Historically lower proportion of losses from catastrophic events than overall market share

Reinsurance

- Spread of risk across panel of quality re-insurers
 - Current panel of reinsurers* rated 'A-' or above**
- Conservative level of catastrophe (CAT) protection
 - Net impact of Fani cyclone estimated to be ₹ 0.16 billion

Investments

- Tighter internal exposure norms as against regulatory limits
- Invest high proportion of Debt portfolio (81.8%) in sovereign or AAA rated securities***

Reserving

- IBNR utilization improving trend indicates robustness of reserves
- Disclosing reserving triangles in Annual report since FY2016



^{*} Except domestic & select coinsurance follower reinsurance placement

^{**}S&P or equivalent international rating

^{***} domestic credit rating

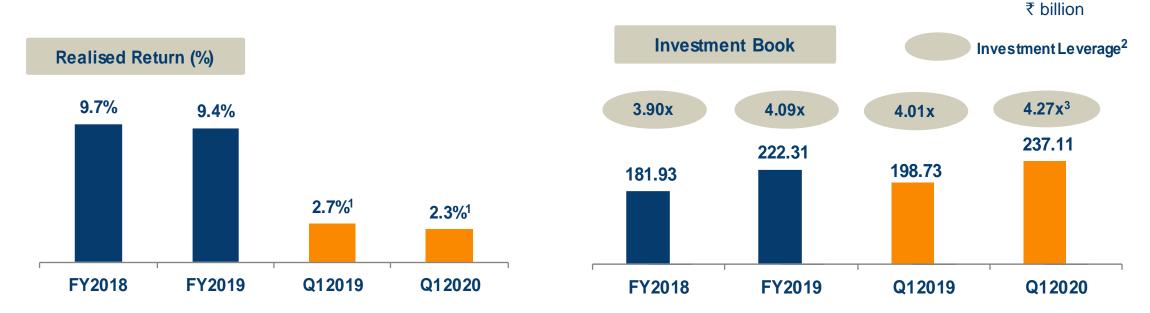
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Robust Investment Performance



- Investment portfolio mix⁴ for Q12020 : Corporate bonds 51.2%, G-Sec 30.7% and equity 12.0%
- Strong investment leverage
- Unrealised gain (net) at ₹ 4.10 billion as on June 30, 2019
 - Unrealised gain on equity⁵ portfolio at ₹ 2.30 billion
 - Unrealised gain on other than equity portfolio at ₹ 1.80 billion



¹Absolute Returns

Source: Company data

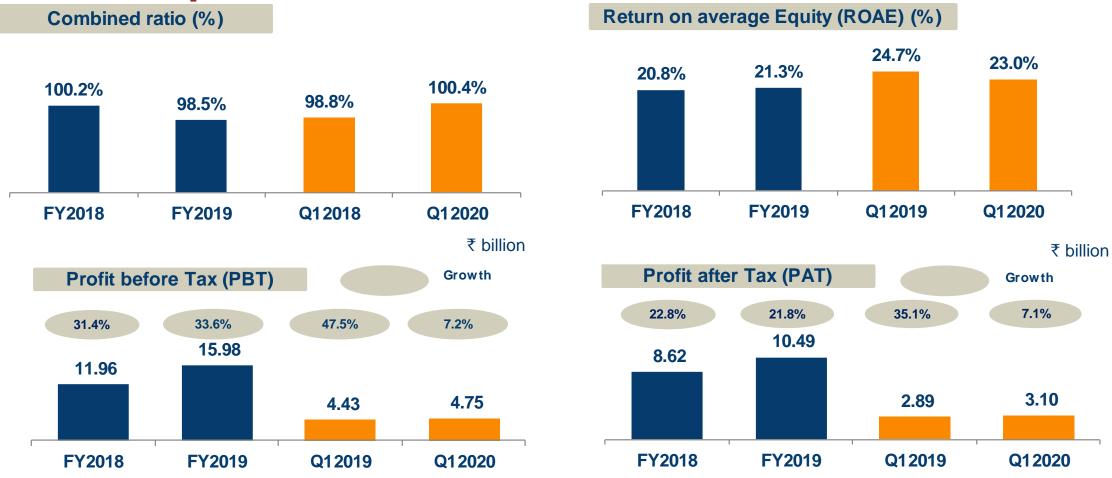
²Total investment assets (net of borrowings) / net worth

³Calculated post dividend (Investment leverage pre-dividend: 4.12x)

⁴Investment portfolio mix arrived at considering Equity & mutual funds at market value

⁵Equity includes mutual funds

Financial performance



- Solvency ratio at June 30, 2019 was 2.20x* against regulatory minimum solvency requirement of 1.50x
- Combined ratio was 99.7% in Q1 FY2020 excluding the impact of cyclone Fani.



Agenda

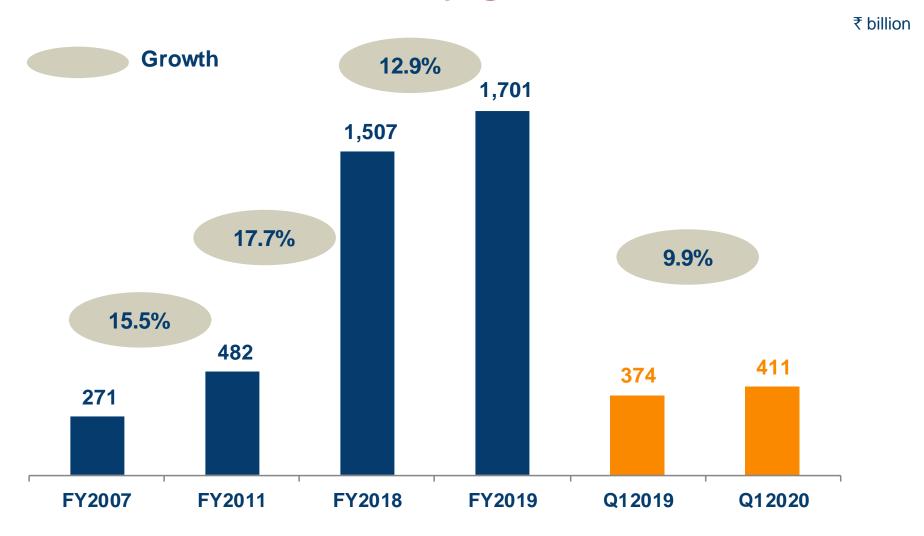
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Industry has witnessed steady growth

1CICI Lombard



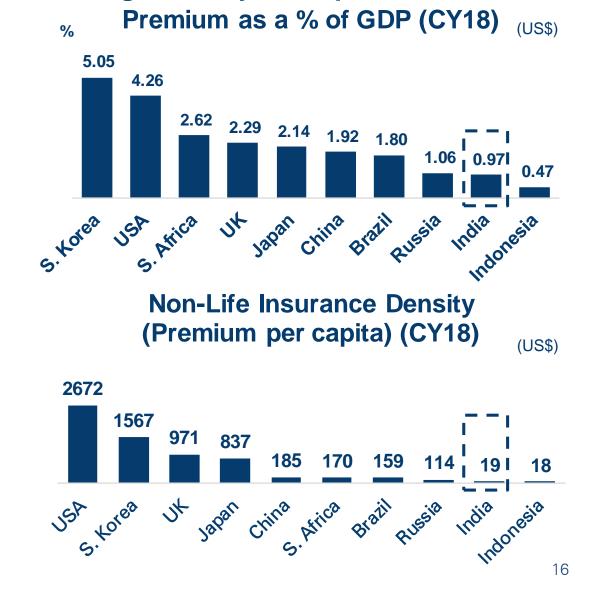


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Source: Latest IRDAI and GI Council

India Non - life Insurance Market - Large Addressable Market

- 4th largest non-life insurance market in Asia and 15th largest globally
- Non-life Insurance penetration in India was around 1/3rd of Global Average in 2018
- Operates under a "cash before cover" model



Significantly underpenetrated



Source: Sigma 2018 Swiss Re



Thank you

Annexure





Loss Ratio

Particulars	FY2018	FY2019	Q12019	Q12020
Motor OD	53.7%	59.2%	62.9%	68.2%
Motor TP	107.1%	90.8%	90.6%	90.9%
Health*	71.7%	80.7%	80.2%	76.2%
PA	23.9%	35.8%	56.5%	31.1%
Crop	135.0%	106.5%	116.8%	110.7%
Fire	43.1%	83.2%	115.2%	87.6%
Marine	54.2%	84.0%	81.1%	58.8%
Engineering	24.0%	37.1%	44.9%	58.0%
Other	50.9%	51.1%	71.4%	63.5%
Total	76.9%	75.3%	76.9%	75.5%



Reserving Triangle Disclosure – Total

Incurred Losses and Allocated Expenses (Ultimate Movement)

₹ billion

As at March 31, 2019	Prior	AY 10	AY 11	AY 12	AY 13	AY 14	AY 15	AY 16	AY 17	AY 18	AY 19
End of First Year	39.01	15.13	20.66	22.53	27.97	35.96	34.16	39.13	49.49	52.41	65.27
One year later	39.86	15.23	20.44	21.97	27.02	34.63	33.95	38.58	49.20	51.10	
Two years later	39.88	15.39	20.41	21.74	26.52	34.37	33.53	38.07	48.84		
Three years later	40.49	15.52	20.36	21.85	26.40	34.29	32.91	37.78			
Four years later	41.18	15.55	20.47	21.83	26.46	33.85	32.73				
Five years later	41.30	15.66	20.48	21.81	26.21	33.73					
Six years later	41.88	15.91	20.53	21.83	26.18						
Seven Years later	42.11	15.96	20.67	21.83							
Eight Years later	42.23	16.02	20.67								
Nine Years later	42.38	16.05									
Ten Years later	42.42										
Deficiency/ (Redundancy) (%)	8.8%	6.1%	0.1%	-3.1%	-6.4%	-6.2%	-4.2%	-3.5%	-1.3%	-2.5%	

Unpaid Losses and Loss Adjusted Expenses

As at March 31, 2019	Prior	AY 10	AY 11	AY 12	AY 13	AY 14	AY 15	AY 16	AY 17	AY 18	AY 19
End of First Year	7.74	5.31	7.18	7.98	12.01	17.32	17.10	20.44	26.84	32.58	37.37
One year later	3.85	1.83	2.67	3.33	6.11	9.70	11.58	14.06	16.86	18.03	
Two years later	2.67	1.34	2.00	2.46	4.72	7.92	9.61	11.46	13.04		
Three years later	2.40	1.15	1.58	2.12	3.84	6.73	7.80	9.69			
Four years later	2.44	0.96	1.39	1.76	3.39	5.58	6.77				
Five years later	2.06	0.90	1.13	1.47	2.77	4.82					
Six years later	2.22	0.83	1.00	1.28	2.42						
Seven Years later	2.08	0.76	0.97	1.08							
Eight Years later	1.89	0.69	0.84								
Nine Years later	1.74	0.63									
Ten Years later	1.53										



Reserving Triangle Disclosure – IMTPIP Incurred Losses and Allocated Expenses (Ultimate Movement)

As at March 31, 2019	AY 08	AY 09	AY 10	AY 11	AY 12	AY 13
End of First Year						2.71
One year later					3.85	2.72
Two years later				4.49	3.85	2.73
Three years later			5.81	4.49	3.98	2.73
Four years later		6.16	5.81	4.63	4.12	2.74
Five years later	2.61	6.16	5.85	4.67	4.41	3.16
Six years later	2.61	6.46	5.96	4.99	5.12	3.17
Seven Years later	2.86	6.55	6.05	5.45	5.12	
Eight Years later	2.95	6.69	6.55	5.45		
Nine Years later	3.00	6.98	6.55			
Ten Years later	3.09	6.98				
Eleven Years later	3.09					
Deficiency/ (Redundancy) (%)	18.4%	13.2%	12.9%	21.3%	32.8%	16.7%
Unpaid Losses and Loss Adjusted Expenses						
As at March 31, 2019	AY 08	AY 09	AY 10	AY 11	AY 12	AY 13
End of First Year						2.67
One year later					3.41	2.30
Two years later				3.14	2.57	1.87
Three years later			3.17	2.38	1.98	1.37
Four years later		2.67	2.51	1.84	1.51	0.98
Five years later	0.86	2.05	2.03	1.32	1.22	1.13
Six years later	0.63	1.89	1.56	1.19	1.63	0.91
Seven Years later	0.72	1.50	1.26	1.31	1.29	
Eight Years later	0.65	1.23	1.39	1.03		
Nine Years later	0.55	1.19	1.07			
Ten Years later	0.52	0.89				
Eleven Years later	0.43					

As of March 31, 2019 - IMTPIP: Indian Motor Third Party Insurance Pool AY: Accident Year Source - Company data