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October 29, 2020

BSE Limited	National Stock Exchange of India Limited
Phiroze Jeejeebhoy Towers,	Exchange Plaza, C-1, Block G
Dalal Street,	Bandra Kurla Complex, Bandra (East),
Mumbai – 400 001	Mumbai – 400 051
BSE Scrip Code: 500067	NSE Symbol: BLUESTARCO

Dear Sir/Ma'am,

Sub: Investors' Presentation – Q2 and H1 of FY21

Pursuant to Regulation 30(6) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 (the "Listing Regulations") read with Part A of Schedule III of the Listing Regulations, we are enclosing herewith the Investors' Presentation for Q2 and H1 of FY21.

Pursuant to Regulation 46(2)(o) of the Listing Regulations, the aforesaid said information is also being made available on the website of the Company at <u>www.bluestarindia.com</u>

Kindly take the same on record.

Thanking you, Yours faithfully, For **Blue Star Limited**

Vijay Devadiga Company Secretary

Encl: a/a

Z:\(01) Blue Star Limited\2020-21\Stock Exchange Compliances\Regulation 30 - Information and Updates\Investors Presentation\Q2FY21







Blue Star Limited Investor Presentation – Q2FY21 & H1FY21

October 29, 2020

About Blue Star

- India's leading air-conditioning, commercial refrigeration and MEP contracting company
- Total Revenue from Operations: ~ Rs. 5360 crores
- Employee Strength: 2885
- 5 manufacturing facilities; 32 offices; 3880 channel partners
- Presence in 18 international markets in the Middle East, Africa, SAARC and ASEAN regions
- Comprehensive solutions for corporate, commercial, residential customers
- Winner of the prestigious Golden Peacock Awards, 2019 for 2 categories – (a) Excellence in Corporate Governance and (b) Corporate Ethics
- Winner of ICSI Best Governed Company (Listed Company : Medium Category) – 2019 award.

Blue Star – Vision & Credo

Vision :

"To dream, to strive, to care and, above all to be the best in everything we do."

BLUE STAR

Credo:

"I am Blue Star. I take pride in delivering a worldclass customer experience."

Governance Structure

Chairmen Emeriti



Ashok M Advani



Suneel M Advani

Board of Directors



Shailesh Haribhakti Chairman

Anil Harish

Independent

Director



Vir S Advani Vice Chairman & Managing Director



B Thiagarajan Managing Director



Sam Balsara Independent Director



Rumjhum Chatterjee Independent Director



Arvind K Singhal Independent Director



Rajiv R Lulla Non-Executive Director



Sunaina Murthy Non-Executive Director



Dinesh Vaswani Non-Executive Director





Business Segments





Segment I Electro-Mechanical Projects and Commercial Air Conditioning Systems

Electro-Mechanical Projects

 Design, engineering, procurement and execution of MEP projects in buildings, factories and infrastructure (Metros & Airports) segments

BLUE STAR

- Large central air conditioning & ventilation projects
- Electrical projects
- Plumbing projects
- Fire-fighting projects
- Mechanical EPC projects in large Industrial sector & Electrical EPC projects for Electrical substations
- Our Value Proposition

Superior project delivery through intelligent engineering, modern execution practices, and committed teams

• Awarded 'MEP Contractor of the year' in Sep 2019.

Commercial Air Conditioning Systems

- Complete range of energy-efficient Packaged and Ducted split air conditioners
- Innovative New range of Packaged & Ducted Split air conditioners with Virus Deactivation Technology(VDT)
- Innovative new generation Inverter ducted system
- VRF V Plus, the fifth generation VRF designed for Indian conditions and higher efficiency
- VRF IV S, Side Discharge system for Residential and medium sized commercial applications.
- Highly Energy Efficient Water Cooled VRF
- Highly Channelized Business 525 dealers in 175 towns



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Commercial Air Conditioning Systems

- Highly efficient 5 Star rated Configured Oil Free chillers
- Mix and Match Configured Series- Air-Cooled and Water-Cooled Screw chillers
- Energy-efficient 5 Star VFD Screw Chillers
- Energy-efficient 3 Star Inverter scroll chillers
- Process chillers for industrial and noncomfort cooling applications
- Wide range of Centrifugal Chillers from 350 TR to 4000 TR





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After Sales Service

- India's largest air conditioning and refrigeration service provider
- Maintaining around 2 million tonnes of air conditioning and refrigeration equipment
- Reach to more than 4000 towns handling > 1.2 million service calls a year
- Runs an excellence programme titled "Gold Standard service".
 Same day installation and response time of 3 hours and turnaround time of 18 hours
- ISO 9001-2015 and ISO 45001 certified
- Offers Engineering Facility Management covering operation and maintenance services for electro-mechanical utilities

International Business



- Headquartered and managed by the Company's wholly owned subsidiary at Dubai.
- Offers Air Conditioning and Refrigeration products, after-sales service as well as system integration in global markets.
- Product portfolio includes Unitary products, DX Commercial, refrigeration and Applied systems products.
- Focus on building a larger international footprint by enhancing reach of distributors, channel associates.
- International projects managed by the Company's international joint ventures in Qatar and Malaysia.
- State-of-the-art exclusive showroom at Dubai. Displays a complete range of our latest energy efficient products for the Middle East.

Some of our prestigious projects







Gift City



Bangalore Metro

Tata Power - HT Substation



Tata Steel



Chhatrapati Shivaji International Airport-T2

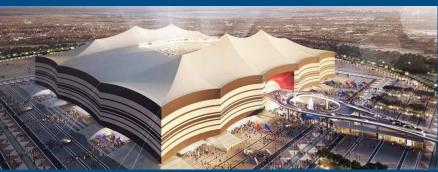


Parliament House

Some of our prestigious international projects



HVAC works in Doha Live, Qatar



Al Bayt International Stadium



PAVILLION 2, BUKIT JALIL MALL, Malaysia



BB TOWER, Malaysia



HOSPITAL CYBERJAYA, Malaysia



Bowyer Wick Office & Warehouse

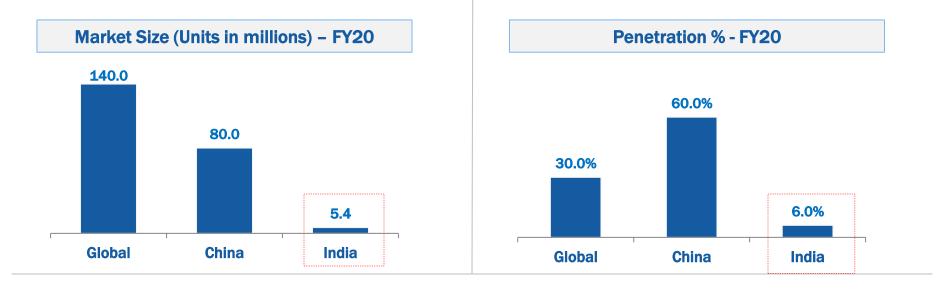
Segment II Unitary Products

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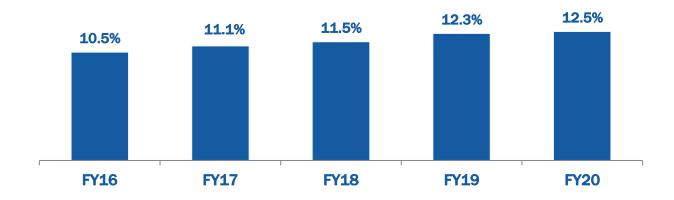
Room Air Conditioners

- Installed base of over two million units.
- Products available in 6000 outlets in more than 650 locations across the country.
- Focus on inverter technology, energy efficient products and ACs with purification technologies.
- Focus on residential as well as corporate and commercial customers
- Aesthetics and low noise make our products widely recommended by interior designers
- Higher quality consistent performance under various
 Indian conditions

Low penetrated market and growing middle class purchasing power offer immense opportunity for growth...



Blue Star Market Share (%)



Commercial Refrigeration Products

- Wide range of commercial refrigeration equipment
- Market leader in most of the segments
- Products having latest technology with innovative features:
 - Deep Freezers
 - Bottle Coolers
 - Visi Coolers/Freezers
 - Storage Water Coolers/Dispensers
 - Bottled Water Dispensers
 - Ice Cubers/Flakers
 - Cold Rooms
 - Commercial Kitchen Refrigeration
 - Medical Refrigeration
 - Supermarket Refrigeration

BLUE STAR

Carlow Ball

Water Purifiers

- Comprehensive range of stylish value for money as well as premium and differentiated range of RO+UV+UF products across price points from Rs 7,900 to Rs 46,900
- Unique features such as cold and hot water, filter change alerts, aqua taste boosters and electronic dispensing
- Available in over 450 towns with ~200 channel partners and 3000 retail points
- Won the Water Digest Awards 2019 for 'Best Domestic RO+UV Purifier' in the country for the third time in a row





Manufacturing Facilities







5 State of the art Automated Factories



WADA

Kala Amb — Village Ogli (HP)





Kala Amb -Rampur Jattan (HP) 19

Manufacturing Facilities

- Specialise in manufacturing a variety of highly engineered and custombuilt products.
- Manufacturing footprint of 1 lakh square meter.
- Over 300 models manufactured across 25 product lines.
- Lean manufacturing and world-class practices.
- Green Building initiative Wada factory certified 'Green factory' Gold category from IGBC and Solar plant installed at Dadra.
- Capacity expansion underway in line with growth.
- Intelligent I-Factory through application of Industry 4.0 for Real-time monitoring of assets to improve overall equipment effectiveness, Utility & Energy.
- Successful implementation of Manufacturing excellence program, Blue star has now embarked upon complete process improvement

Manufacturing Facilities



- Automation of processes using robots and Cobots
- Using Product Life Cycle Management to improve New product Introduction process
- Improved efficiency of operations through Digital Work Instruction, Augmented reality, Auto guided vehicle, Additive manufacturing, Poka Yoke, e QMS, Automatic storage & retrieval system
 - Usage of new edge techniques like Advance Planning & Scheduling, Business process Continuity, Virtual factory 3D simulation modelling, 3D plant layout, Predictive analytics
- Product monitoring & traceability though QR Code, logistic monitoring thru specially designed sensors and remote monitoring of products like chillers
- Manufacturing factories are ISO 9001-2015 & ISO 45001:2018 certified by TUV Nord

Research & Development

- Department of Scientific & Industrial Research (DSIR) approved R&D facilities
- Consistent investment in R&D to enhance company's product offerings and technical capabilities
- Focus on energy efficient and sustainable products and technologies
- High level of product development and testing capabilities with several patents for new breakthrough products
- Enhanced electronics design capability for variable speed products and smart controllers
- NABL (ISO-17025) accredited laboratories for performance testing of products
- Third party safety compliance test facility

Segment III Professional Electronics & Industrial Systems

Professional Electronics & Industrial Systems

- Managed by the Company's wholly owned subsidiary, Blue Star Engineering & Electronics Ltd
 - Lines of Business include:
 - Healthcare Systems: MRI & CT Scanner
 - Data Security Solutions: Payment HSM, PKI, Encryption
 - Infra Security System: Video Surveillance, Traffic Management
 - Communication Systems: Satellite Test Equipment, Radio Frequency recorders

- Testing Machines: UTM, Hardness Testers, Chambers
- NDT Systems & Industrial Automation: Ultrasonic, Eddy Current Systems, X-Ray, MPI, Bagging, Truck Loading
- NDT Products: Ultrasonic, RVI, X-Ray, CT, CR, Metrology
- Industrial Products: Pumps, Valves, Filters, Analysers
- Evolved from being only a distributor of leading global manufacturers to a high-end system integrator and value-added reseller



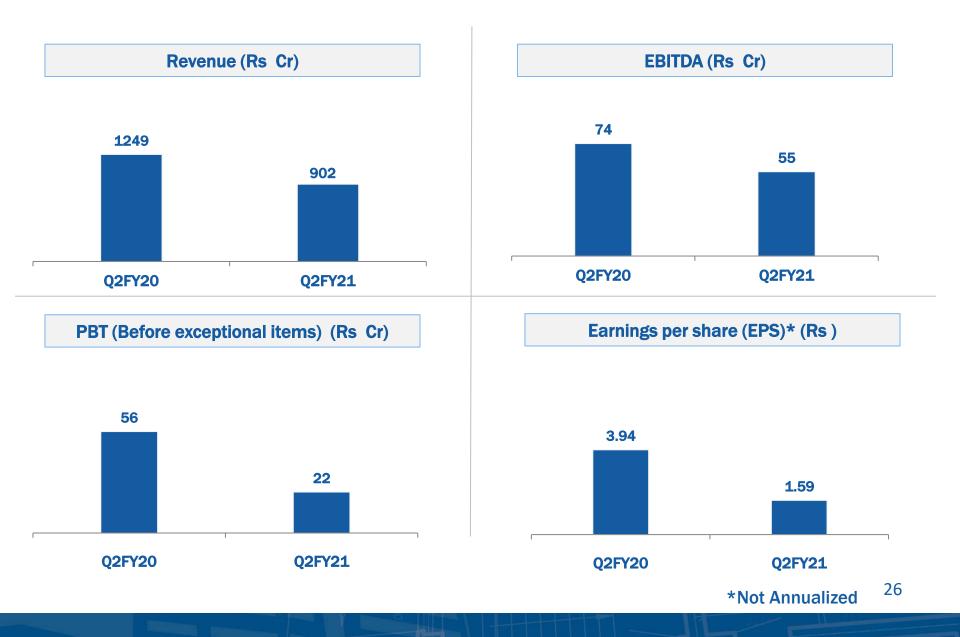
Financial Performance Q2FY21





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Financial Performance – Q2FY21



Segment Performance – Q2FY21

Segment Revenue (Rs Cr) Segment 1 Segment 2 **Segment 3** 89 377 784 541 319 43 **Q2FY20 Q2FY21 Q2FY20 Q2FY20 Q2FY21** 02FY21 **Segment Result (Rs Cr)** Segment 1 Segment 2 **Segment 3** 12 12 45 24 34 8 **Q2FY20 Q2FY21 Q2FY20 Q2FY21 Q2FY20 Q2FY21**





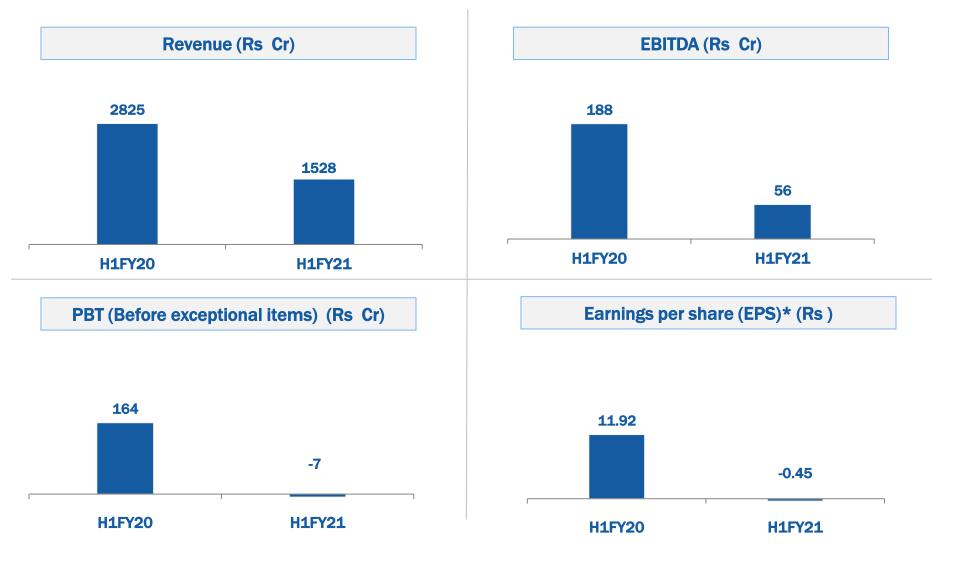
Financial Performance H1FY21





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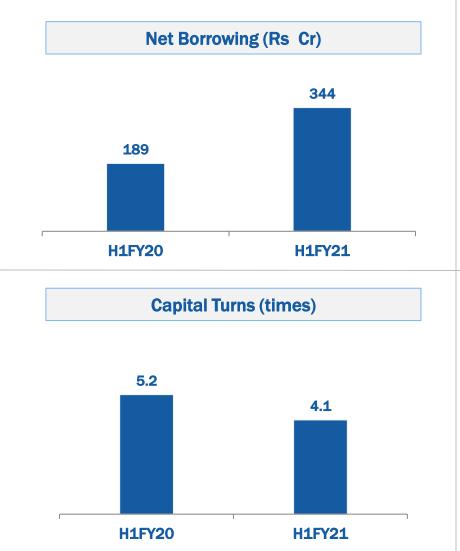
Financial Performance – H1FY21

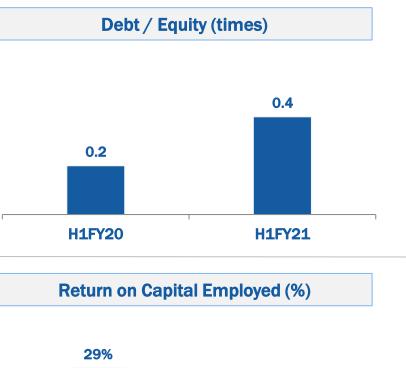


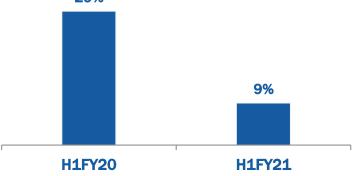
*Not Annualized 29

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Balance Sheet indicators – H1FY21



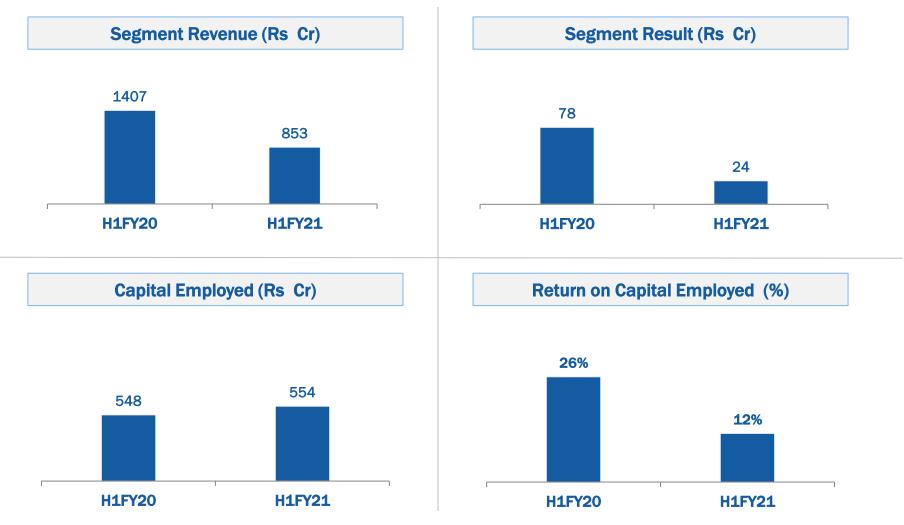




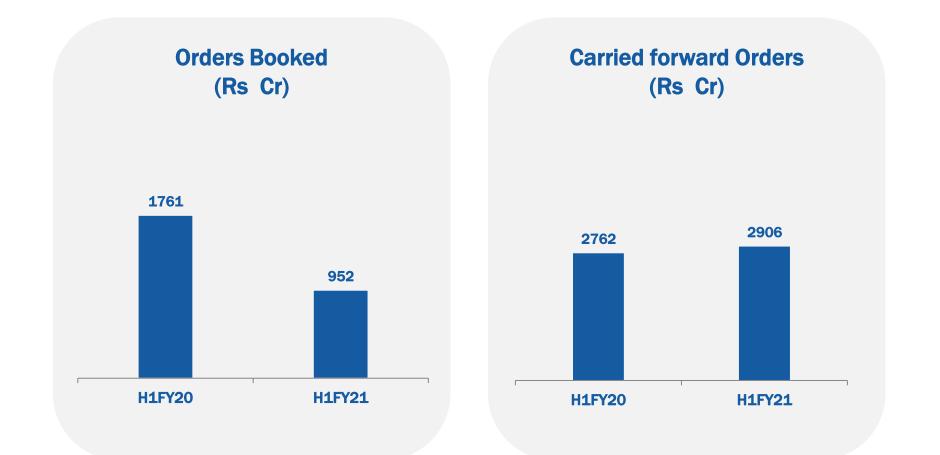
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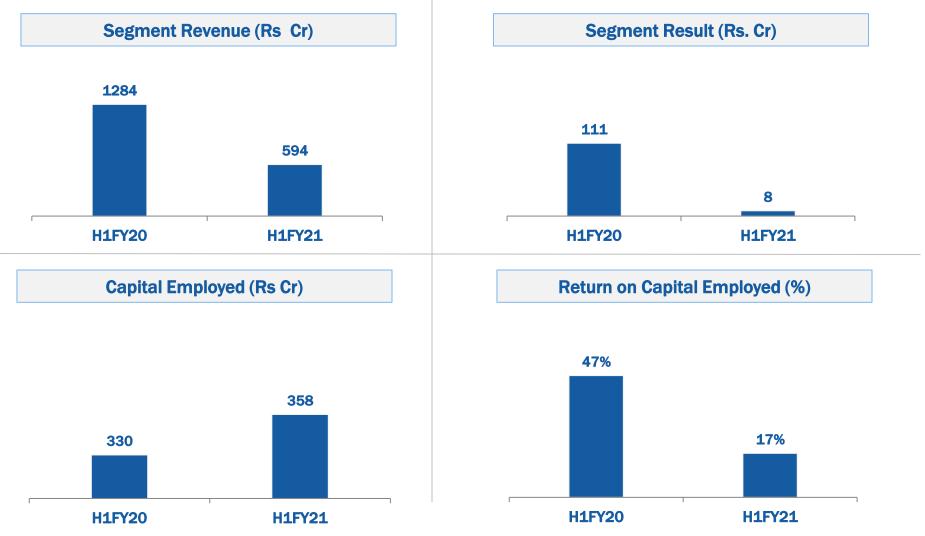
Segment 1: EMP and Commercial Air-Conditioning systems



Segment 1: EMP and Commercial Air-Conditioning systems



Segment 2: Unitary Products



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Segment 3: Professional Electronics Research & Industrial Systems



Capital Employed	
The segment operated with a capital employed of Rs 3 cr in H1FY20 and negativ capital employed in H1FY21.	е



Thank you