Magma Fincorp Limited

 Regd. Office

 Magma House

 24 Park Street, Kolkata 700 016

 Tel : 91 33 4401 7350 / 7200

 Fax : 91 33 4401 7313

 CIN : L51504WB1978PLC031813 .

 Web : www.magma.co.in



31 January 2019

Corporate Relationship Department BSE Limited 25<sup>th</sup> Floor, P.J. Towers, Dalal Street, Fort, Mumbai – 400 001

The Manager Listing Department, **National Stock Exchange of India Limited** "Exchange Plaza" Bandra- Kurla Complex, Bandra (E), Mumbai – 400 051

#### Sub: Investors/Analysts' Presentation

#### <u>Ref: Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure</u> <u>Requirements) Regulations, 2015</u>

Dear Sir,

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ('Listing Regulations') we are enclosing herewith the presentation to be made to the Investors/Analysts on the Unaudited Financial Results of the Company for the quarter ended 31 December 2018.

The presentation is also being uploaded on the website of the Company at the URL <u>https://magma.co.in/about-us/investor-relations/financial-results/investor-presentation/</u> in accordance with Regulation 46 of the Listing Regulations.

Kindly take the same on record.

Thanking you,

Yours faithfully, For Magma Fincorp Limited

Shabhum Zaman Company Secretary ACS No. 13918

Encl: as above

Company Code - 524000

Symbol - MAGMA

Towards a Robust, Sustainable and Profitable Growth



Magma Fincorp Limited Investor Presentation – Q3 FY19

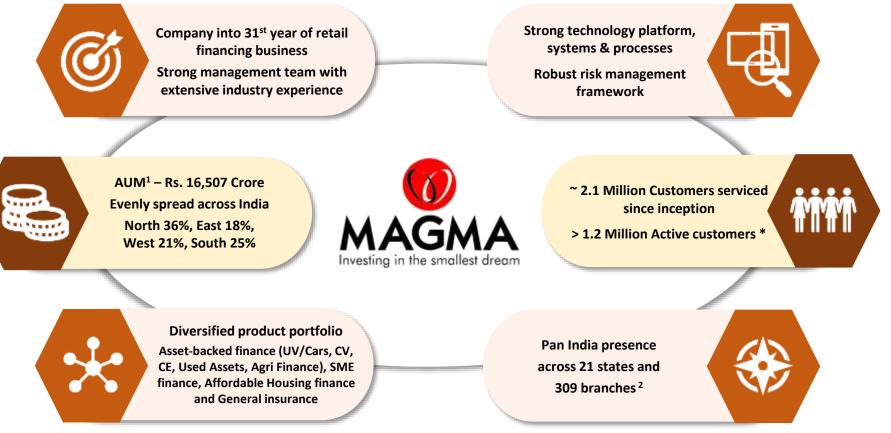




Note: We have used various abbreviations, nomenclature, financial & non-financial ratios in this presentation. These may differ from the customary or industry practices and some of the products / geographical breakup are on best estimate basis. Please refer to the Glossary in this presentation for the definition or description of such abbreviations, nomenclature, financial & non-financial ratios.

# **Quick Snapshot**





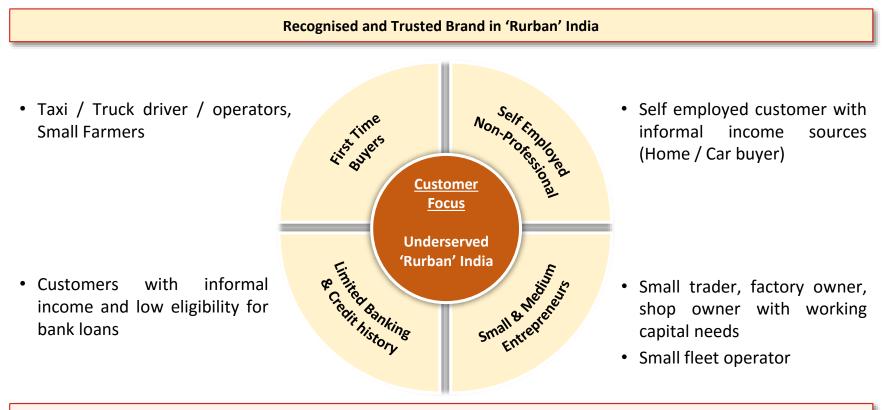
UV – Utility Vehicles, CV – Commercial Vehicles, CE – Construction Equipment

\* > 0.4 Million customers in Finance Business and > 0.8 Million customers in General Insurance Business as on 31st Dec 2018 1 – As per Ind AS on 31st Dec 2018

2 – As on 31<sup>st</sup> Dec 2018

# **Provide Financing Solutions to Underbanked Customers in 'Rurban' India**

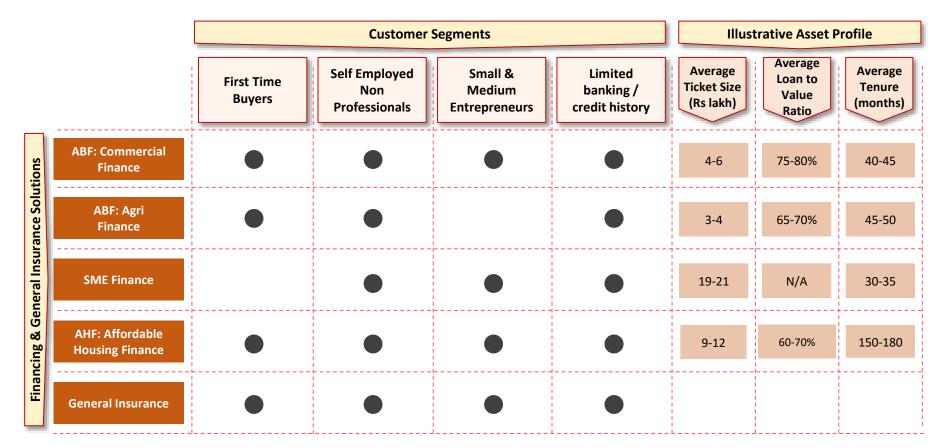




Core strengths - Widespread presence, deep 'Rurban' insight, robust technology for faster customer acquisition, loan servicing and effective cross-sell

Rurban includes Rural and Semi-Urban locations



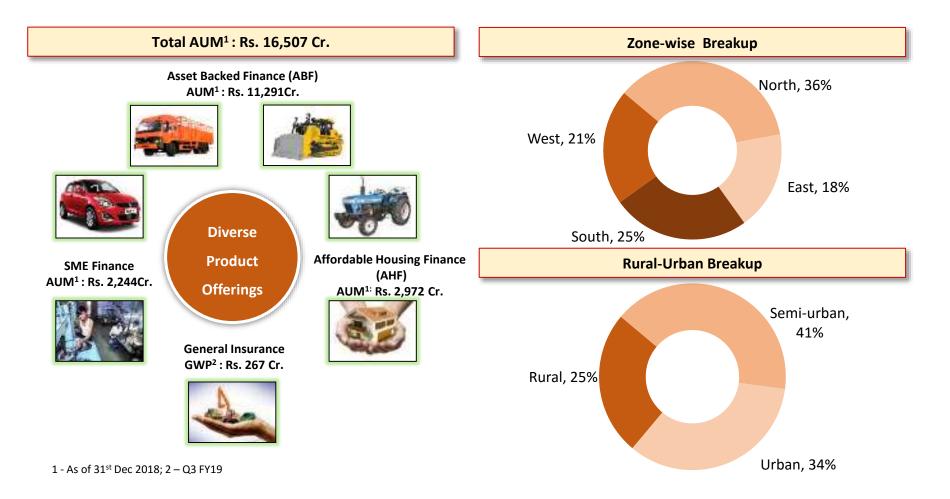


Numbers indicative of disbursements done during Q3 FY19 Commercial Finance includes Cars, UVs & CE; SME Finance includes Unsecured Loans to Business Enterprises;

Agri Finance includes Tractors Affordable Housing Finance includes LAP and Home Loans

# A well diversified portfolio across segment and geography

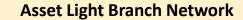


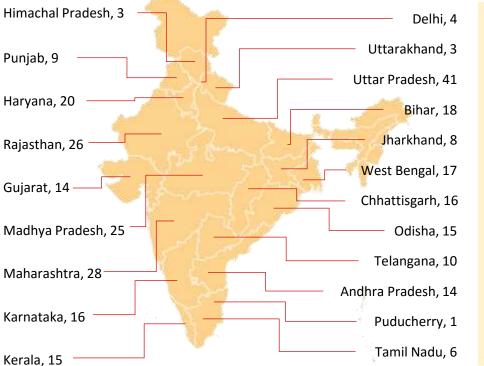


## **Extensive Pan India Network**



#### 309 Branches as on 31<sup>st</sup> December 2018

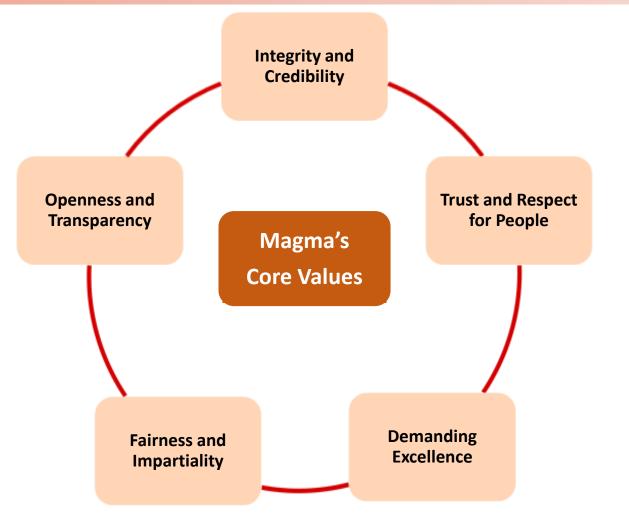




- Wide retail presence through hub and spoke model
- Technology solutions enable FOS to conduct business from channel/customer location leading to better sales productivity, better market coverage, improved channel and customer experience
- Strong customer engagement through large team of Field Executives
- Toll free Inbound/Outbound Customer Call Centre for servicing and cross sell

# **Strong Corporate Governance**



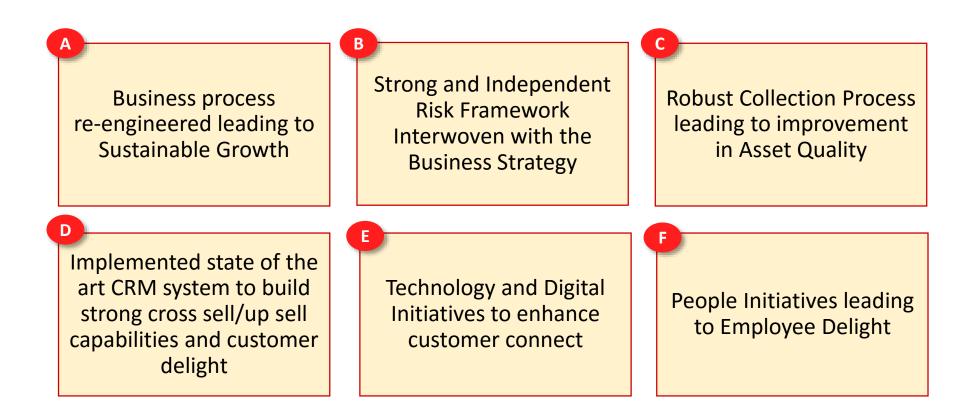




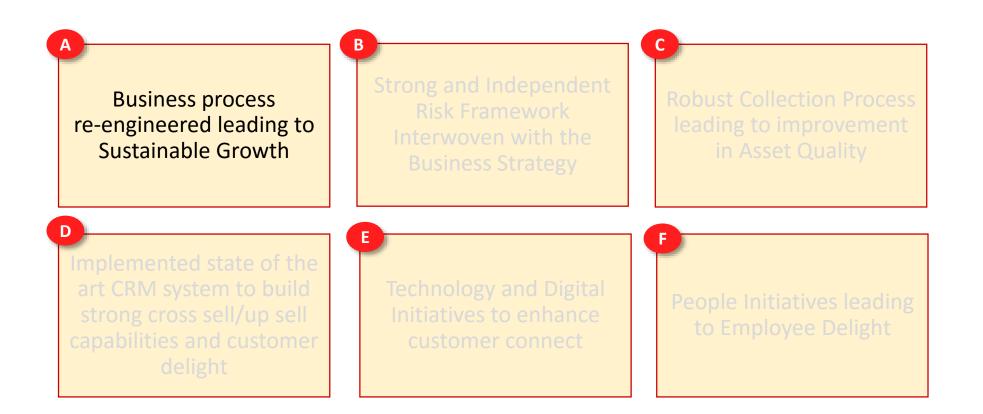


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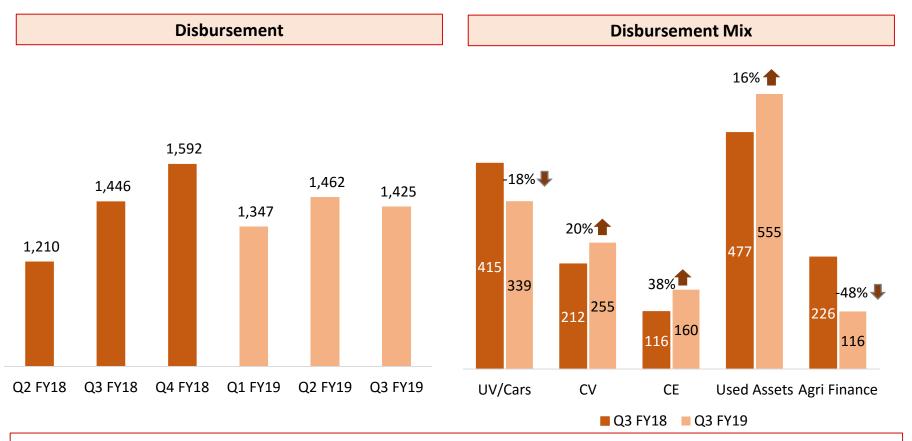






		Investing in the s		
Asset Back Finance (ABF)	Affordable Housing Finance (AHF)	SME Finance		
<ul> <li>Product Mix: Realigned product mix to increase focus on New SCV, New LCV, CE and Used Assets</li> </ul>	<ul> <li>Leadership deck revamped to foster and transform in to a National Affordable Housing Finance Company</li> </ul>	<ul> <li>Leveraging on the existing branch Infrastructure</li> <li>Present in 78 out of 309 branches</li> <li>Focus on Tier II (11-78) locations</li> </ul>		
<ul> <li>Channel Sales Managers: Sourcing &amp; fulfilment through hunter &amp; harvester model</li> </ul>	<ul> <li>Focused deep market penetration in 93 locations across 10 states using unit model implementation</li> </ul>	<ul> <li>Geo expansion to Tier III &amp; IV locations</li> <li>Product-suite expansion for increasing target market, to cater to semi-formal</li> </ul>		
<ul> <li>Branch business model: Branch Manager ownership for both origination and collections (0-60 buckets)</li> <li>Branch &amp; Product Grading: Categorization as per asset quality performance</li> </ul>	<ul> <li>Leveraging cross-sell capabilities to drive industry best productivity</li> <li>Innovation and strategy unit in place for digital transformations</li> <li>Proactive early warning risk management triggers for portfolio</li> </ul>	economy customer segments <ul> <li>Building Credit Rule Engine for Underwriting</li> <li>Launch Revamped process with simplified digital Login and Auto Workflow Management</li> </ul>		
<ul> <li>Credit Underwriting automated through a rule engine</li> <li>Special focus on Portfolio Management with increased collection effectiveness</li> </ul>	management	<ul> <li>Launch Direct Sales model for Automated top-ups, to increase Products per customer</li> </ul>		

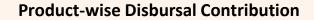


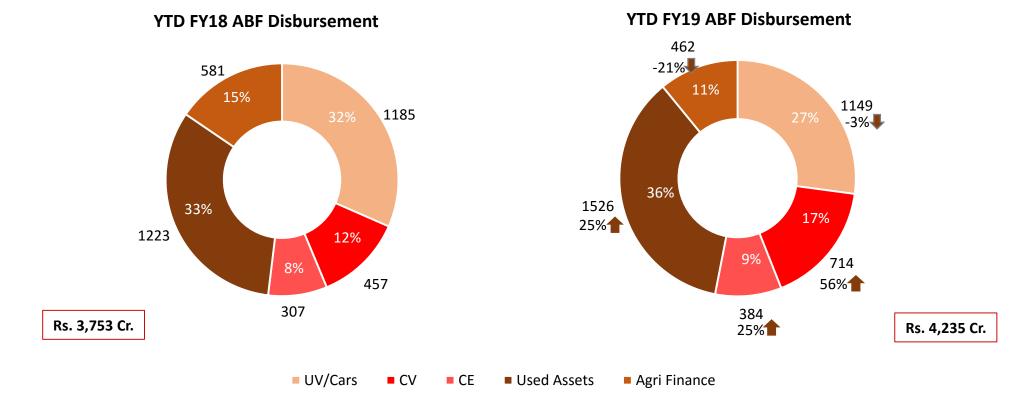


• Significant growth in focus products i.e. CV, CE and Used Assets

# A. ABF Disbursal: Change is evident

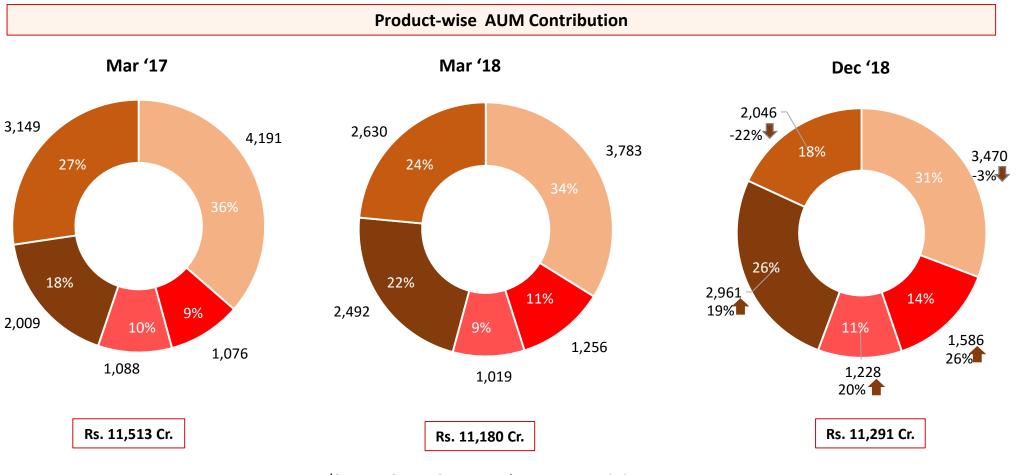






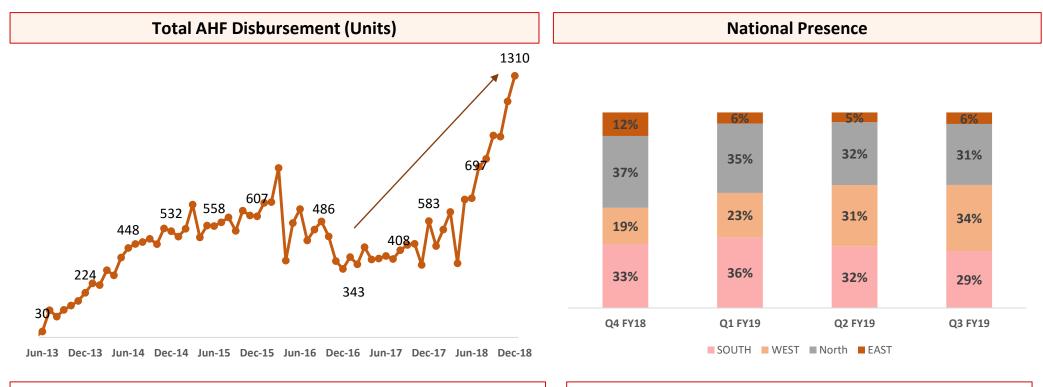
# A. ABF AUM Strategy: Change is evident





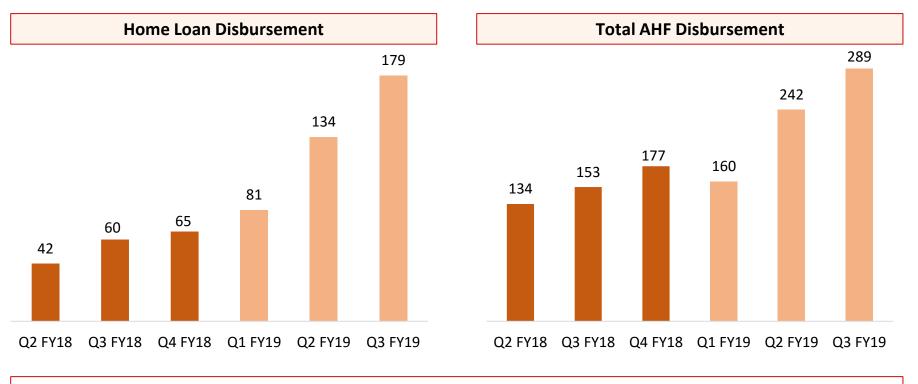
UV/Cars CV CE Used Assets Agri Finance





- AHF Disbursements (units) have been growing consistently, from #343 units in Dec-16 to #1310 units in Dec-18
- Q3- FY19 Disbursements units have increased by 147% Y-o-Y basis
- West, North and South zones are now contributing almost equal volume to the overall business
- Significant reduction in the concentration risk

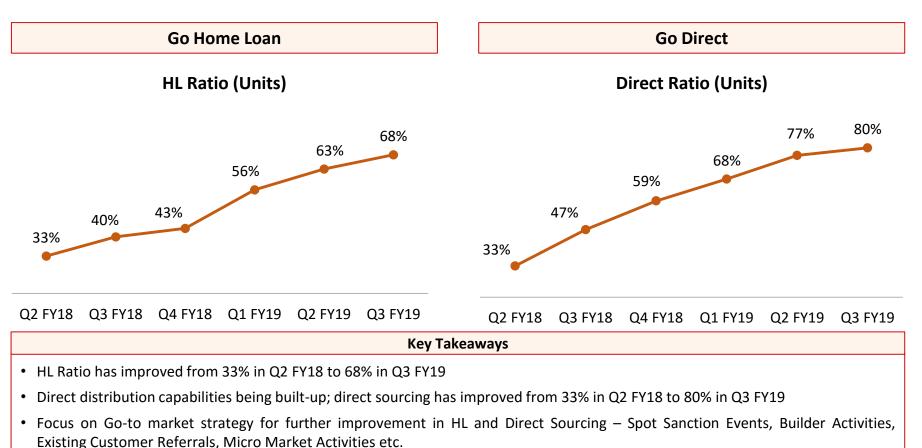




 201% Y-o-Y improvement in HL in Q3 FY19 and 88% Y-o-Y improvement in overall Affordable Housing Finance Disbursals in Q3 FY19

Values in Rs Crore; HL does not include Construction Finance

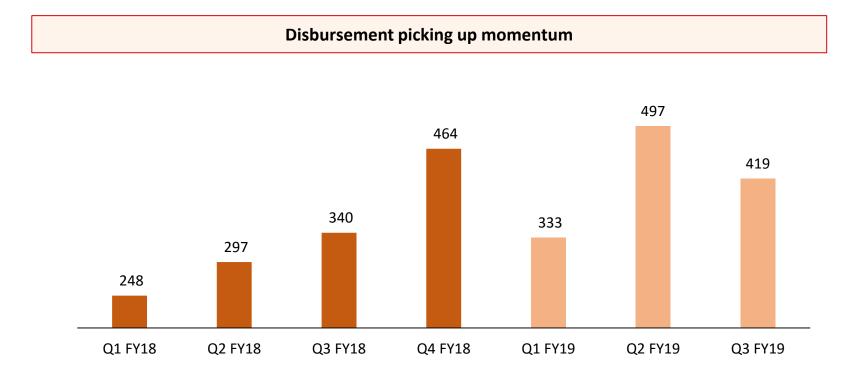




HL does not include Construction Finance. Direct Biz means Business directly generated by Magma employees without help from DDSAs / NDSAs / Brokers, and includes Cross-sell

## **A. SME Finance: Business Performance**





• 23% Y-o-Y improvement in SME Disbursals in Q3 FY19

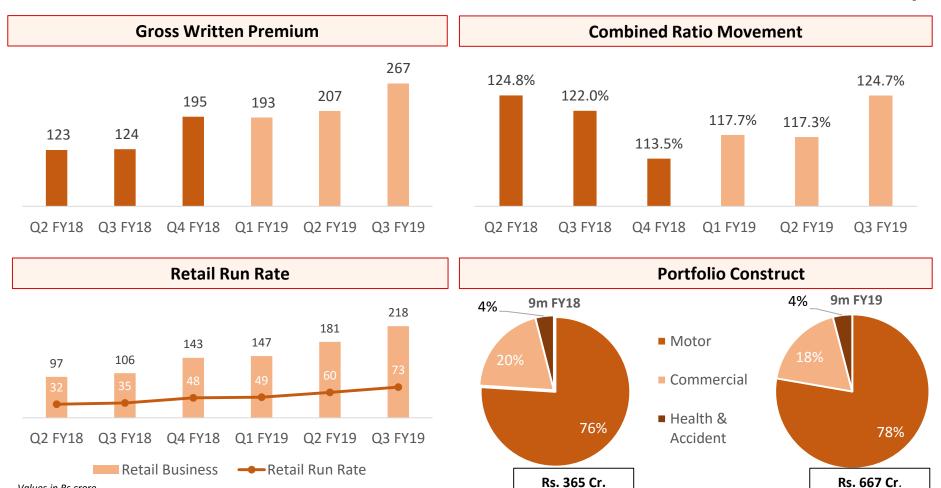
Values in Rs crore

# A. Business process re-engineering leading to Sustainable Growth – Magma HDI General Insurance



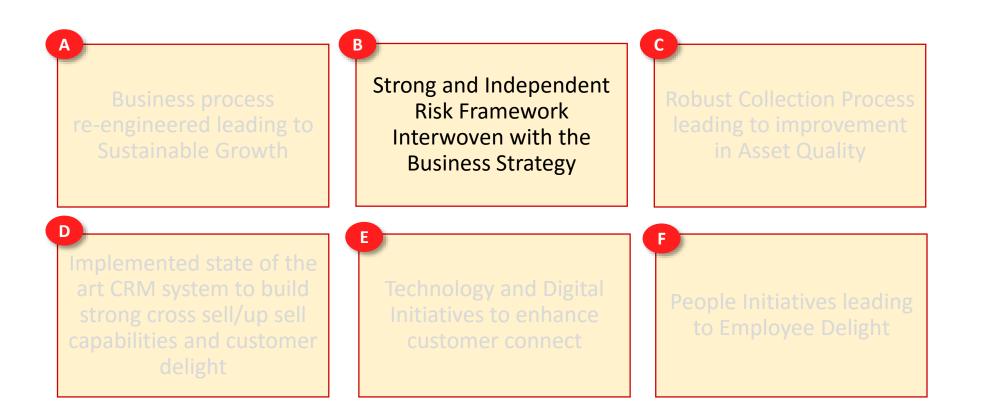
Premium Growth	Portfolio	Technology	People
• Business growth – 115.0% growth in Q3 FY19 over Q3 FY18 resulting in 82.6% growth in YTD FY19 over YTD FY18	• Motor Portfolio: Continue to enjoy the best OD loss ratio in the industry as per Q2 FY19 NL disclosures	<ul> <li>Tablets: Feet on Street equipped with Tablets enabling instant quotation &amp; policy generation</li> </ul>	<ul> <li>Stable leadership team operating out of Mumbai Corporate Office</li> </ul>
<ul> <li>Branch expansion roll out planned in FY 19, in Q3 FY19 branch strength at 154 vis-à-vis 86 branches in Q3 FY18</li> <li>OEM tie-up contributed 14.2% of GWP for Q3 FY19 &amp; Continue to</li> </ul>	<ul> <li>Commercial Portfolio: Defined table of retentions based on Hazard grades. Preferred, referral and declined list of Occupancies in place. Underwriting delegations in place with a four eye principle</li> </ul>	<ul> <li>Agent Portal: Enabling customer &amp; channel delight; one of lowest usage of manual cover notes</li> </ul>	• Learning & Development: Execution effectiveness, potential development and product knowledge focused training and development programs
<ul> <li>explore other OEM and Banca opportunities</li> <li>Productivity Improvement in both retail agency and banc-assurance &amp;</li> </ul>	<ul> <li>Health &amp; Accident Portfolio: Continued focus on building critical illness portfolio on underlying credit portfolios</li> </ul>	<ul> <li>Automated Dashboards: Facilitates regular reviews by supervisors</li> </ul>	<ul> <li>Reward &amp; Recognition: Structured schemes and parameterized recognition</li> </ul>
<ul> <li>alliances channel.</li> <li>Continued increase in the Non Motor commercial portfolio; backed by a strong panel of</li> </ul>	<ul> <li>Sale of Retail health indemnity: significant increase of 34% in sales through agency channel</li> </ul>	<ul> <li>Branch level profitability tool matrices currently being defined so as to drive overall improvement in profitability</li> </ul>	<ul> <li>Introduction of schemes to contain Front line attrition</li> </ul>
reinsurers	<ul> <li>Group Health launched in Nov'18 and contributed Rs. 1.04 Crores till December FY19 by focusing on smaller Corporate clients</li> </ul>	<ul> <li>Claims System : Modern claims system live in July 18, Pre-Inspective I-survey module live in Nov 18</li> </ul>	

# A. Magma HDI General Insurance: Robust growth









# **B. Strong Risk Framework Interwoven with the Business Strategy**



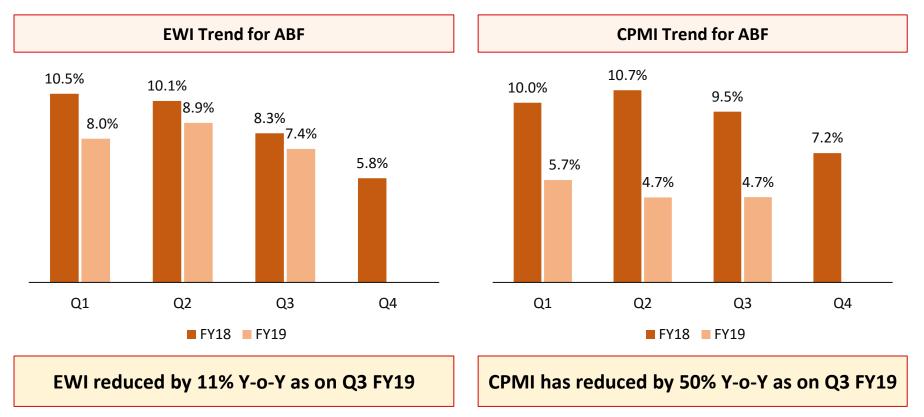
# Comprehensive Risk Framework developed in association with a leading Credit Rating AgencyCalibrated Product-Customer-Geography MixRefined Credit Screens & Processes• OEM, End-Use and Resale demand driven product<br/>classification for ABF• Customized screens to consider informal income streams with<br/>relevant experience• Differentiated offering in various markets considering<br/>Net Adjusted Return• Rolled out 'credit scoring platform' for ABF Business with~70%<br/>automated decision in Q3 FY19; to achieve standardization,<br/>enhance efficiency and result in better portfolio quality

#### **Early Warning Indicators**

- Early Warning Indicators (EWI) and Continuous Portfolio Monitoring Indicators (CPMI) implemented for ABF with benchmarks basis targeted loss
- Branch, product, dealer & asset grading established for ABF and linked to CPMI, for continuous monitoring and improvement of asset quality
- Credit hind sighting of early delinquent cases to resolve and use as feedback mechanism in credit screens

Strong analytics through in-house team, credit bureau modelling & competitive analysis, better process & technology has led to significant improvement of asset quality in the portfolio

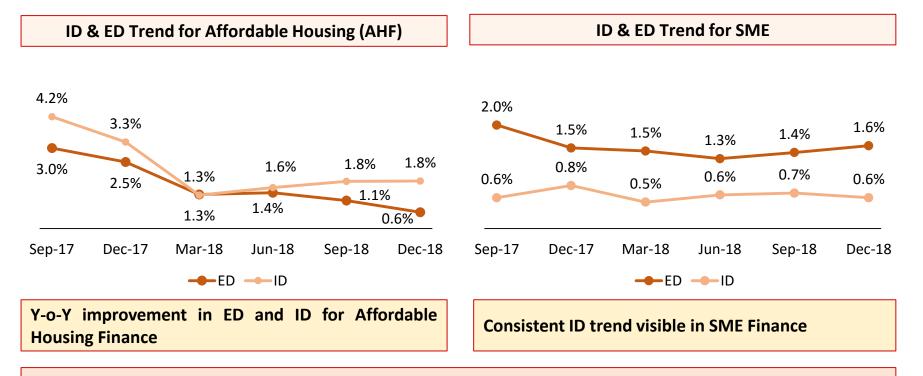




EWI: Early Warning Indicators are the 0+% of each quarterly portfolio with 1 Quarter Lag (Tractor Non-Monthly structure is with 2 Quarter Lag)

CPMI: Continuous Portfolio Monitoring Indicator is a composite index of 4 indices monitoring the 60+% movement of quarterly portfolio at different time lag





#### EWI & CPMI parameters for Affordable Housing Loan and SME Finance are under development

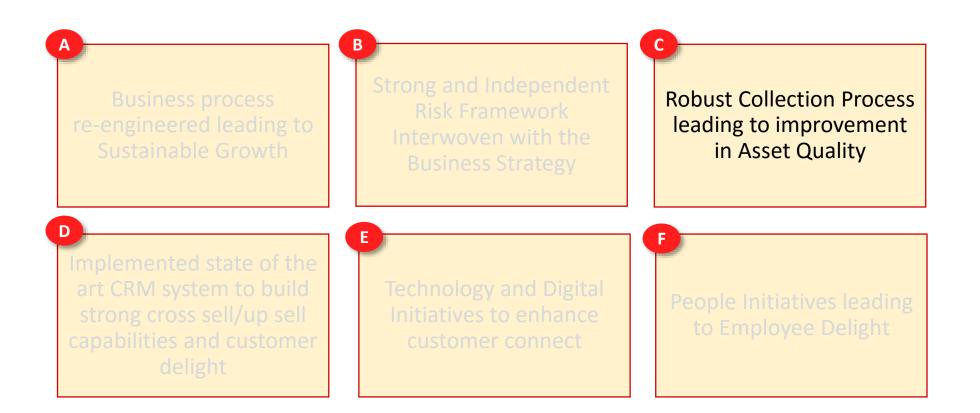
ID = 0+ bkt % for cases sourced in last 6 months on 1 months lag basis including current month .

*ED* = 30+ *bkt* % for cases sourced in last 12 months on 2 month lag basis including current month.

*ID* = 0+ *bkt* % for cases sourced in last 6 months on 1 month lag basis including current month.

ED = 60+ bkt % for cases sourced in last 12 months on 3 month lag basis including current month.







#### Three stage effective recovery process

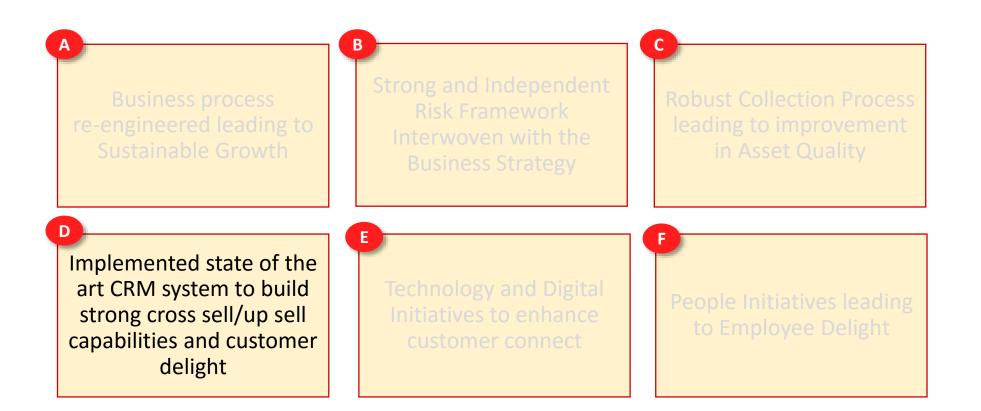
 Large and highly trained employee network, whose substantial earning is linked to recovery in pre NPA and early NPA buckets

- Strict implementation of triggers at early delinquency
- Use available legal tools such as Arbitration, Sec 138, SARFAESI effectively to ensure maximum recovery

#### Leading to -

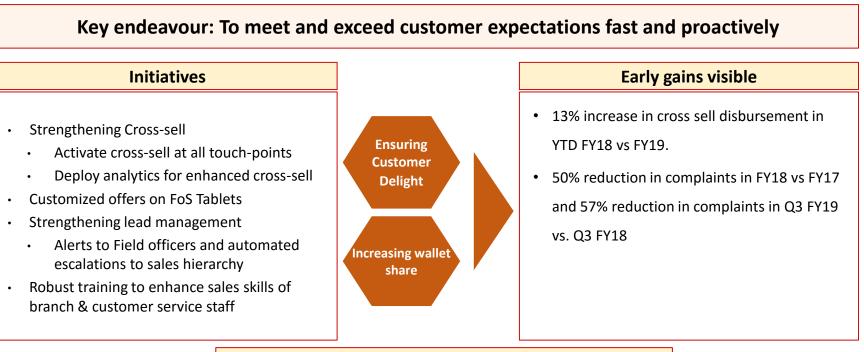
- Reduction in Gross Stage 3 Assets from 10.7% in Q3 FY18 to 6.3% in Q3 FY19
- Stage 1 & 2 ECL Provision ratio reduced from 3.1% in Q3 FY18 to 2.4% in Q3 FY19, reflecting significant improvement in lower bucket composition





# D. Implemented state of the art CRM system to build strong cross sell/up sell capabilities and customer delight





#### Targeting in FY20

- High Double digit growth of cross sell disbursements
- Continue to reduce complaints aggressively
- Industry best First Call Resolution Rate (FCR) by resolving 80%+ queries on call



#### To exceed customer expectations through exceptional service **Key initiatives Key initiatives** Enhanced customer connect Communication in customer's ٠ language 360° customer view across LoBs • Call centre with 10 languages • Unique Customer ID across ٠ Empower finance business Key SMS to customers in People vernacular languages ٠ Moving from paper to e-Customer Increased adoption of Mobile communication Delight payments Documents sent as SMS links ٠ Better Leverage ٠

**Re-engineer key** 

processes

Governance

Technology

Empowering front line staff to ٠ ensure smooth exit experience

٠

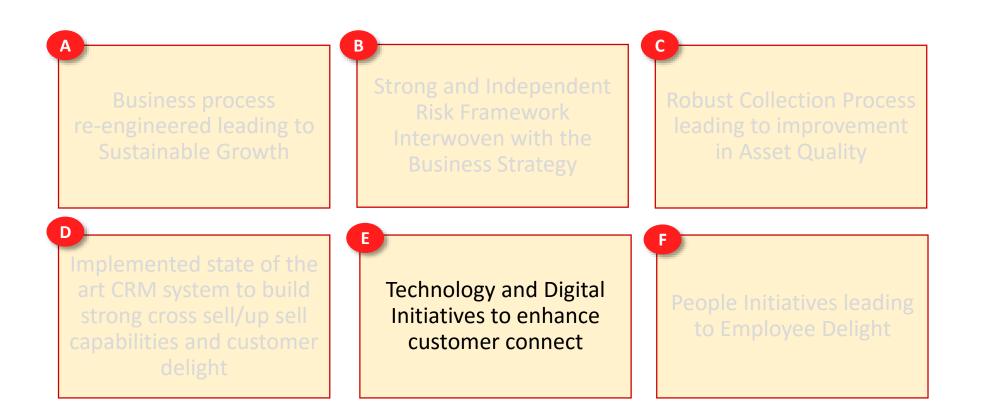
٠

program Welcome calling to customers

- Proactive connect to prevent • complaints
- Transparent communication of all ٠ charges

- Expanding avenues of EMI payment
- Structured customer engagement



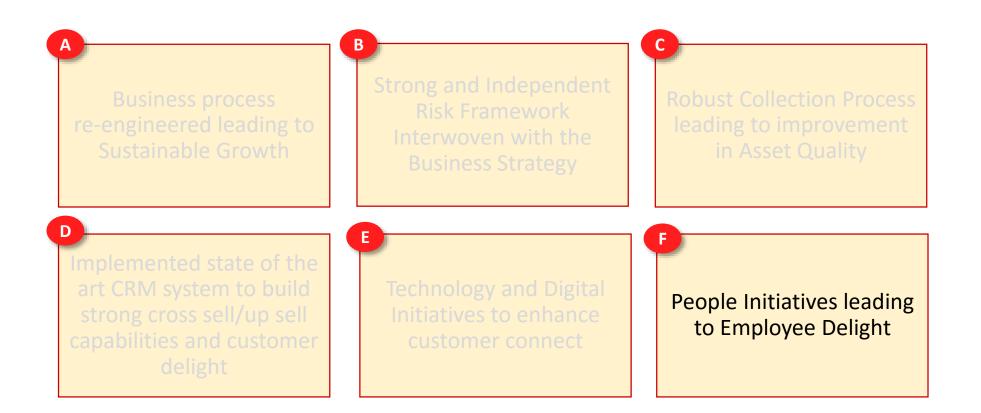


# **E. Technology and Digital Initiatives to enhance customer connect**



Strategic Business Imperatives		Impactful Execution Levers		
	Employee agagement	Passionate & Talented Team	Simple, Reliable & Innovative Solutions	Responsive & Adaptive Delivery Engine
Digital	custo	is now live pan India, pr mers; this will also lead to asing cross-sell/up-sell.		
Operational Efficiency		ction of turnaround time t nizing document managen	-	-
Analytics		Analytics powered Credit Engine for Car, CV and Tractor loans has driven increased consistency and efficiency in credit assessment		
Communication & Collaborati	on >	-level approval workflov ovement of the credit tean		s is driving productivity
Security	Stren	gthened infrastructure and	d controls for protection a	gainst external threats





# F. People Initiatives leading to Employee Delight



#### Focus on learning & development

- Fully functional role based training framework aimed to enhance productivity and behavior
- LMS, our web based learning platform being leveraged to create blended training programs, increasing efficiency
- Structured **development** intervention for Senior leadership commenced

## Managing talent & enhancing retention

- **Talent management framework** with objective of building internal succession planning bench and strengthening retention
- Leadership Development for VPs & SVPs to commence with an objective of building leadership depth

Creating a WOW employee experience

# Strengthened engagement & on boarding

- Structured onboarding focused on middle and senior management (General Manager+)
- Calendared employee engagement events at local and national level
- **Quarterly** MD webcast across all locations with live Q&A

## **Embedding technology**

- HR automation and technology leveraged to empower employees and simplify their life
  - System driven Flexi Pay plan for employees
  - Empowering business leaders with real time HR dashboard to drive people agenda proactively





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## Disclaimer



### Adoption of Indian Accounting Standards ("IND-AS")

- This is the first financial year of adoption of Indian Accounting Standards ("IND-AS") for the purposes of the Company's financial reporting.
- The impact of the transition from previous GAAP ("I-GAAP") has been made in the opening reserves of FY18.
- Except for the financial results for quarter ended 31<sup>st</sup> Dec 2018, quarter ended 30<sup>th</sup> Sept 2018 and 9months period ended 31<sup>st</sup> Dec2018 which has been subject to limited review, all other reporting's and disclosures made in the presentation are based on management reports.
- The disclosures provided here are to merely provide a summary of the performance and for comparing key differences with previous accounting standards.
- The financial results and the additional disclosures may be updated, modified or amended because of adjustments which may be required to be made on account of introduction of new standards or their interpretation, receipt of guidelines or circulars from Reserve Bank of India and/or Other Government or Regulatory Bodies and/or changes because of exercising any available exemptions.

# Q3 FY19: Consolidated Result Highlights (as per Ind AS)



Disbursements	AUM	NIM
Q3 FY19 – Rs 2,133 Cr	Q3 FY19 – Rs 16,507 Cr	Q3 FY19 – 8.4%
Q3 FY18 – Rs 1,939 Cr	Q3 FY18 – Rs 15,605 Cr	Q3 FY18 – 7.8%
Opex / AAUM	NNPA	PAT
Q3 FY19 – 4.2%	Q3 FY19 – 4.0%	Q3 FY19 – Rs 74 Cr
Q3 FY18 – 3.8%	Q3 FY18 – 5.6%	Q3 FY18 – Rs 45 Cr
ROA Q3 FY19 – 1.8% Q3 FY18 – 1.1%	ROE Q3 FY19 – 11.4% Q3 FY18 – 9.7%	Q3 FY19 Networth - Rs 2,662Cr BVPS - Rs 98.3, EPS - Rs 2.7 Capital Adequacy – 22.6%

- Disbursement up 10%
- NNPA has improved by 28%
- PAT up by 65%

## YTD FY19: Consolidated Result Highlights (as per Ind AS)

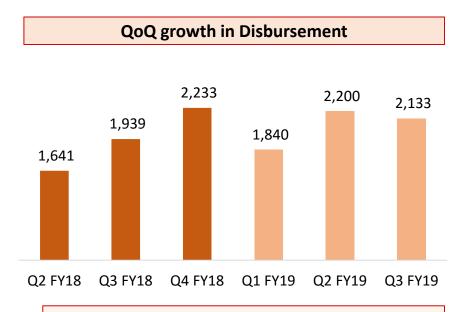


Disbursements	AUM	NIM
YTD FY19 – Rs 6,174 Cr	YTD FY19 – Rs 16,507 Cr	YTD FY19 – 8.7%
YTD FY18 – Rs 5,054 Cr	YTD FY18 – Rs 15,605 Cr	YTD FY18 – 7.8%
Opex / AAUM	NNPA	PAT
YTD FY19 – 4.2%	YTD FY19 – 4.0%	YTD FY19 – Rs 219 Cr
YTD FY18 – 3.6%	YTD FY18 – 5.6%	YTD FY18 – Rs 157 Cr
ROA YTD FY19 – 1.8% YTD FY18 – 1.3%	ROE YTD FY19 – 12.7% YTD FY18 – 11.6%	YTD FY19 Networth - Rs 2,662Cr BVPS - Rs 98.3, EPS - Rs 8.1 Capital Adequacy – 22.6%

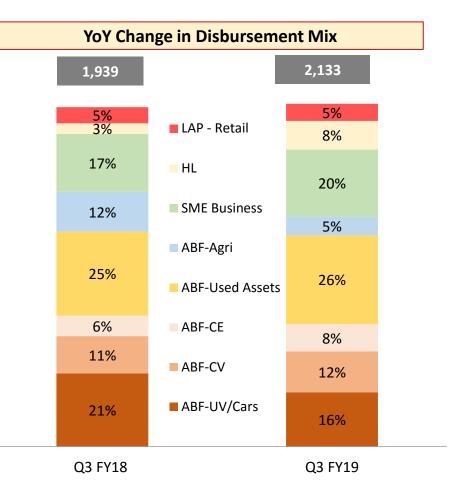
- Disbursement up 22%
- NNPA has improved by 28%
- PAT up by 39%

## Disbursals





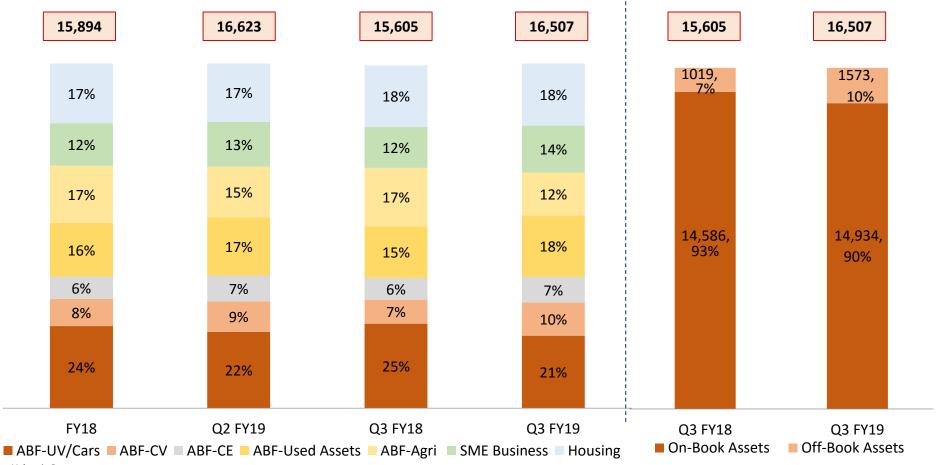
• Continued focus on core products as evidenced by rising share in disbursement of CV, CE, Used Assets, Affordable Housing and SME Finance



Values in Rs crore

## Assets Under Management (AUM) – Ind AS





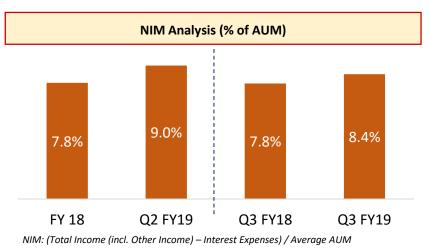
Values in Rs crore

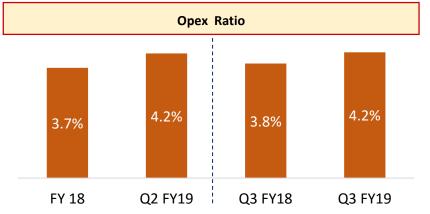


Particulars	FY18	Q2 FY19	Q3 FY18	Q3 FY19
Gross Stage 1 and Stage 2 Assets	13,384	13,866	13,023	13,988
ECL Provision – Stage 1 and 2	388	348	407	333
Stage 1 and Stage 2 Coverage Ratio (%)	2.9%	2.5%	3.1%	2.4%
Gross Stage 3 Assets	1,373	1,452	1563	946
ECL Provision – Stage 3	748	821	790	361
Gross Stage 3 Assets (%) (~ GNPA)	9.3%	9.5%	10.7%	6.3%
Net Stage 3 Assets (%) (~NNPA)	4.5%	4.4%	5.6%	4.0%
Stage 3 Coverage Ratio (%)	54.5%	56.5%	50.6%	38.1%

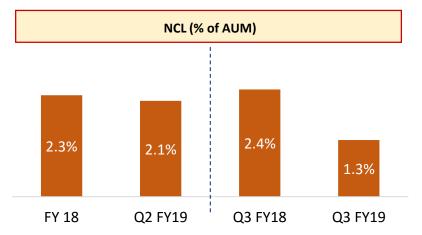
Note: Assets quality ratios are calculated basis On Book AUM (i.e. Direct Assignment book is excluded) Stage 1 and Stage 2 coverage ratio declines, reflecting improvement in lower bucket composition.



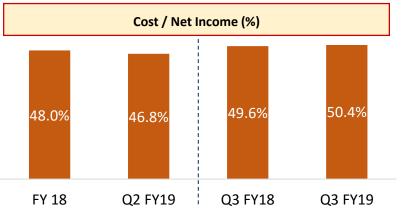




Opex: Total operating cost / Average AUM



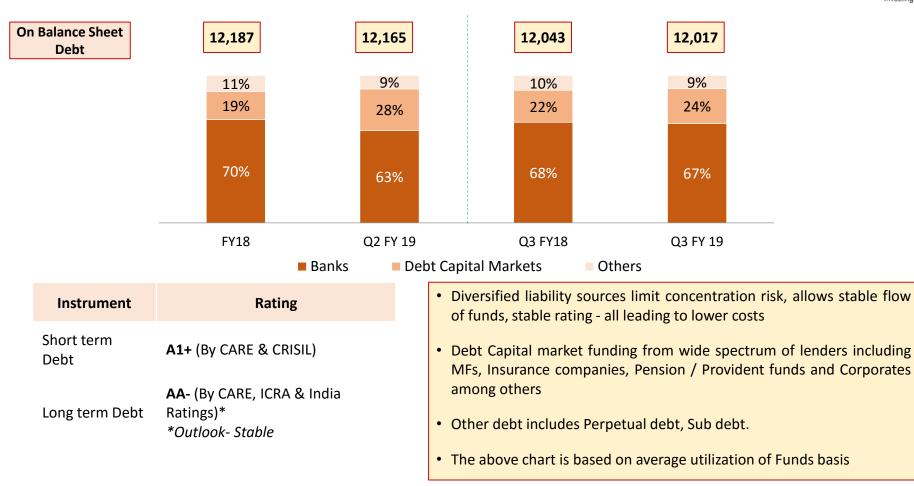
NCL: Net Credit Loss / Average AUM



Cost / Net Income% : Total operating cost / (Total Income (incl. Other Income) – Interest Expenses)

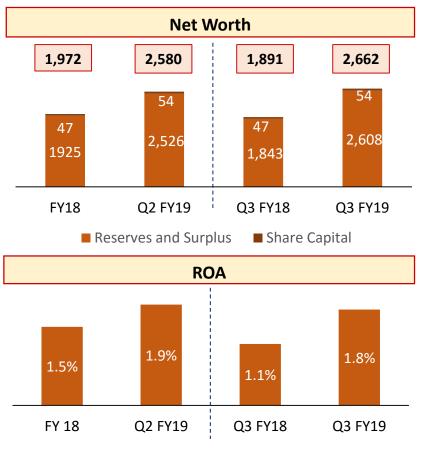
## **Liability** Profile





Balance Sheet Debt based on MFL Consolidated financials; Values in Rs crore.

## **Capital and Profitability – Ind AS**



ROA- PAT (excluding OCI) / Average AUM

\* Subject to RBI guidelines

 0.4%
 7.1%

 12.7%
 17.2%

 FY18
 Q2 FY19

 Q3 FY18
 Q3 FY19

 Tier 1
 Tier 2

 ROE

 12.8%
 12.1%

 9.7%
 11.4%

**Capital Adequacy\*** 

22.1%

Q2 FY19

ROE- PAT (excluding OCI) / Average Net Worth

19.3%

Q3 FY18

22.6%

19.1%

FY 18

MAGMA Investing in the smallest dream

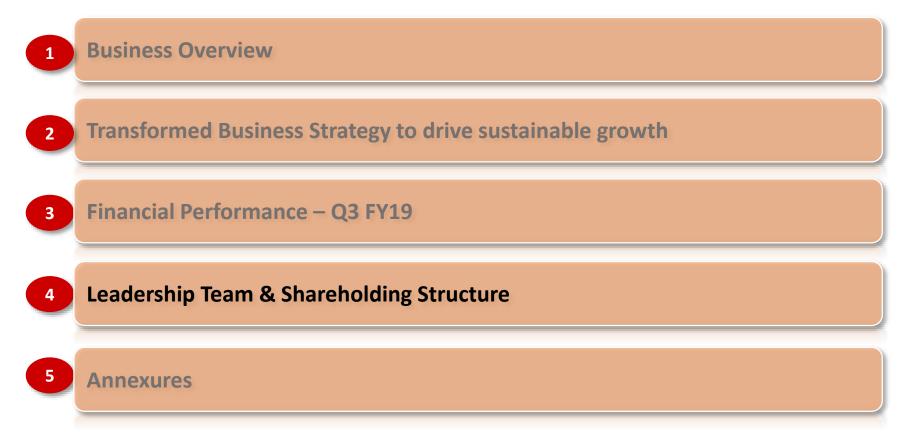
Values in Rs crore

Q3 FY19



	Ind AS					
INR Crs	Q3 FY19	Q2 FY19	Q3 FY18	YTD FY19	YTD FY18	FY18
Net Revenue	347	365	303	1,052	937	1,262
Expenses	175	171	150	513	439	605
Operating Profit	172	194	153	540	498	656
Net Credit Loss	53	87	94	224	334	367
Profit Before Tax	120	107	59	315	164	289
Тах	43	27	15	99	10	54
Profit After Tax	77	80	44	216	155	235
Share of profit in Joint Ventures / Associates	-3	-3	1	2	2	2
Consolidated Profit After Tax	74	77	45	219	157	237
RoA	1.8%	1.9%	1.1%	1.8%	1.3%	1.5%
RoE	11.4%	12.1%	9.7%	12.7%	11.6%	12.8%





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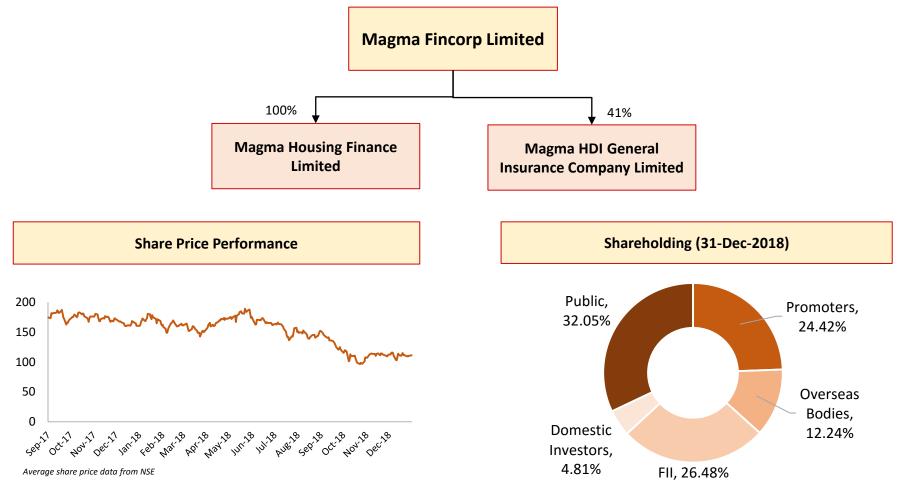


Pr	omoter Directors		Non Promoter Directors		
Mayank Poddar Chairman Emeritus and Whole time Director	<ul> <li>Supports policy formulation and guidance to the Management/Board</li> <li>Over 30 years of experience in the financial sector.</li> </ul>	Narayan K Seshadri Non- executive Independent Chairman	He is on the Board of companies including Clearing Corporation of India Limited, PI Industries Limited and TVS Electronics Limited	Satya Brata Ganguly Independent Director	Serves on the Boards of various reputed Indian companies including West Bengal Industrial Corporation Limited and Rupa and Company Limited
Sanjay Chamria VC and MD	<ul> <li>Anchors strategic policy formulation and execution.</li> <li>Drives new business initiatives and leads management team</li> </ul>	VK Viswanathan Independent Director	Chairman of Bosch Ltd. Previously he served as Managing Director of Bosch Ltd. He currently serves on board of various reputed Indian corporates as an Independent Director.	Madhumita Dutta-Sen (Nominee of IFC)	Ms. Madhumita Dutta-Sen has worked for IFC for almost 25 year. She has a Master's degree in Finance from the American University, Washington D.C









# THANK YOU



# Glossary



AUM	Assets Under Management: On-Book & Off-Book Loan Assets
Average AUM (AAUM)	Average of opening and closing AUM
FOS / Field Officer	Feet on Street
ABF	Asset Backed Finance
AHF	Affordable Housing Finance
HL	Home Loan
LAP	Loan against property
SME	Small & Medium Enterprises
NDSA	Non-dealer Direct Selling Agent
DDSA	Dealer Direct Selling Agent
Direct Biz	Direct Biz means Business directly generated by Magma employees without help from DDSAs / NDSAs / Brokers, and includes Cross-sell
Mortgage Direct Biz	Business through connectors is included in Direct business
ATS	Average Ticket Size
Mortgage ATS	Disbursals during the month / Number of first time disbursals
ODPOS	Overdue + Principal Outstanding
NIM	Net Interest Margin: [Total Income (incl. Other Income)– Interest Expenses]/Average AUM
Yield	Weighted average yield on Loan Assets including Off-Book Loan assets
CoF	Cost of Funds: Weighted average cost of borrowings including securitization
Opex / AUM%	Opex / Average AUM
Total Assets	On B/S Assets of MFL (Consolidated)
NCL	Prov. & Write-off/ Average AUM
Gross Stage 3 Assets %	Gross Stage 3 Assets / Closing AUM (On-book)
Net Stage 3 Assets %	(Gross Stage 3 Assets – ECL Provision – Stage 3) / (Closing AUM (On-book) – ECL Provision Stage 3)
ECL	Estimated Credit Loss
RoA	PAT (excluding OCI) / Average AUM
RoE	PAT (Excluding OCI)/ (Net worth - Goodwill)
Networth	Equity Share Capital +Reserves & Surplus
BVPS	Book Value per share: (Net worth-Goodwill) / No. of Equity shares outstanding
EPS	Earnings Per Share (Diluted)
MITL	Magma ITL Finance Limited (Merged with MFL)
MHF	Magma Housing Finance Limited (100% Subsidiary)
MHDI	Magma HDI General Insurance Company Limited (Joint Venture)
SENP	Self-employed Non Professional
SEP	Self-employed Professional
NIP	No income Proof





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MAGMA Investing in the smallest dream

	Ind AS							
INR Crs	Q3 FY19	Q2 FY19	Q3 FY18	YTD FY19	YTD FY18	FY18		
Net Revenue	311	331	279	954	847	1,137		
Expenses	155	152	137	457	400	552		
Operating Profit	157	179	141	498	447	585		
Net Credit Loss	51	85	94	220	326	347		
Profit Before Tax	105	94	48	277	121	237		
Тах	39	24	11	89	-5	36		
Profit After Tax	67	71	36	189	127	201		

MAGMA Investing in the smallest dream	

	Ind AS							
INR Crs	Q3 FY19	Q2 FY19	Q3 FY18	YTD FY19	YTD FY18	FY18		
Net Revenue	36	33	25	98	90	125		
Expenses	20	19	13	56	38	53		
Operating Profit	15	15	12	42	52	72		
Net Credit Loss	1	2	0	4	8	20		
Profit Before Tax	14	13	12	38	43	52		
Тах	4	4	4	10	15	18		
Profit After Tax	10	9	8	28	28	34		



	Ind AS					
INR Crs	Q3 FY19	Q2 FY19	Q3 FY18	YTD FY19	YTD FY18	FY18
Gross Written Premium	267	208	124	667	365	560
Net Written Premium	154	157	88	293	251	376
Net Earned Premium	134	115	84	197	249	335
Net Claims Incurred	112	89	71	106	204	278
Net Commission	-17	1	-3	-14	-9	-12
Management Expenses	71	55	37	172	116	154
Impairment loss (including recoveries)	0	2	0	2	0	0
Underwriting Profit	-32	-32	-21	-69	-62	-86
Investment & Other Income	26	23	23	74	67	91
Profit Before Tax	-6	-8	2	5	6	5
Taxes	0	0	0	0	1	1
Profit After Tax	-5.8	-8.3	1.9	5.3	4.5	4.3

# **Rewards & Recognition**





#### **Corporate Social Responsibility**

Magma has received several awards in the last few years for its CSR activities. Among them below are our last 4 achievements

- Asian Customer Engagement Forum & Awards Best CSR Event, 2018 (M Care)
- BT CSR Excellence Awards Innovation in CSR Practices, 2017 (Highway Heroes)
- Asian Customer Engagement Forum & Awards Best CSR Event, 2017 (Highway Heroes)
- CSR Journal Excellence Award Health and Sanitation, 2017 (M Care)

#### **Corporate Communication**

- League of American Communications Professionals (LACP) Spotlight Awards, 2017 for Annual Report Design
- EPC Awards 2017, Best PR Campaign of the Year

#### **Information Technology**

• CIO Crown Award for Innovation, 2017



















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## **Community Obsession: Corporate Social Responsibility**



#### Health & Wellbeing



- Free medical Consultation to approx.100,000 truckers through health check up camps
- Renovation of Mid Day meal kitchen room in Chandigarh for the preparation of healthy food
- M-Care Health camps including basic test across several states in the country. Have treated around 15000 plus patients till date
- Free cataract surgery for 200 rural masses in a village in West Bengal

#### **Environment Sustainability**



- Magma Truckers Initiative for Environment Sustainability. In association with PCRA, Govt. of India undertaking
- Training Safer Driving Skills to Truck Drivers in 250 location. Estimated 175,000 truckers benefitted
- Better Mileage + Fuel Conservation = Saving about 2 crore Lt. of Diesel to date
- Reduction in CO2 Emission estimated 790 Lac kg.
- E-Toilets for Sanitation at Transport Nagars to benefit to approx. 60,000 Truck drivers

#### **Promotion of Education**



- **M Scholar** Total strength of students enrolled under the scheme would reach 300 including 2018 batch
- Adoption of 16 Schools in Tribal areas in CG, Jharkhand in Tribal areas
- Mid-day Meal Programmed: Offering mid-day meal to 6500 students in Govt. Schools in Kolkata (East), Delhi (North), Mumbai (West), Saraikela (East), Nellore (South), Faridabad (North), Jaipur (North) – through Food Relief Foundation

#### Swayam - Corporate Volunteering



- Every Child is Special: Providing toys and other pre school kits for the under privileged kids of Mewat area in Alwar Dist.
- Supporting Free Student Hostel for the tribal kids to have easy access to school, shelter, food, clothing and other life values

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