





JFL/NSE-BSE/2020-21/38

September 02, 2020

BSE Ltd.

P.J. Towers, Dalal Street Mumbai – 400001

Scrip Code: 533155

National Stock Exchange of India Limited Exchange Plaza, Bandra Kurla Complex Bandra(E), Mumbai – 400051

**Symbol: JUBLFOOD** 

Sub: <u>Disclosure under Regulation 30 - Press Release alongwith Earnings Presentation</u>

Dear Sir/ Madam,

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith the Press Release alongwith Earnings Presentation for Q1 FY 2021 to be issued by the Company.

The Press Release and Earnings Presentation are also being disseminated on Company's website at <a href="https://www.jubilantfoodworks.com">www.jubilantfoodworks.com</a>.

This is for your information and records.

Thanking you,

For Jubilant FoodWorks Limited

Mona Aggarwal Company Secretary and Compliance Officer

Investor E-mail id: <a href="mailto:investor@jublfood.com">investor@jublfood.com</a>

Encl: A/a

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#### Jubilant FoodWorks Limited





**Noida**, **2**<sup>nd</sup> **September**, **2020** – The Board of Directors of Jubilant FoodWorks Limited today approved the financial results for the quarter ended June 30, 2020.

#### **Performance Highlights**

#### Q1FY21 Results

- Revenue from Operations at Rs. 3,803 million, a recovery of 40.5%.
- EBITDA at Rs. 241 million and EBITDA Margin at 6.3%
- Opened 24 new stores and added 6 new cities for Domino's Pizza

#### Swift to restore operations safely and recover to near-normalcy in Delivery and Take-away

- Safety Focussed: First in the industry to launch Zero Contact Delivery, Take-away and Dine-in
- Strong system sales recovery in July and August at 69.8% and 84.6% respectively
- Recovered Delivery and Take-away sales fully by August '20

#### Strategic choices made to emerge stronger from the crisis

- · Variabalization of store manpower
- Culling of unprofitable stores planned closure of 105 unprofitable Domino's stores
- Launch of a new RTC range of products under the brand 'ChefBoss'

The impact of Covid 19 was felt severely in Q1 FY21. The nationwide lockdown led to a complete closure of stores initially, with Dine-In and Takeaway remaining closed for most of the quarter.

The Company leveraged its best-in-class supply chain network, vendor partnerships and logistics set-up to ensure uninterrupted supply of raw materials to the stores. This allowed us to reopen our stores swiftly for Delivery - Domino's was amongst the fastest to reopen restaurants with over 78% of the network resuming operations by June.

Revenue from Operations stood at Rs. 3,803 million in Q1FY21, a recovery of 40.5% over last year. This was led by the Delivery channel which showed a recovery of 66.7%. The revenue recovery improved significantly in the subsequent months, with a recovery of 69.8% in July and 84.6% in August.

Both the Delivery and Takeaway channels recovered fully by August and delivered a year on year growth, with the Delivery channel growing at 110.9% LFL and Takeaway at 161.0% LFL.

Network Reopening Status	Apr '20	May '20	Jun '20	Jul '20	Aug '20
% Operational stores	51%	67%	78%	78%	83%

Sales Recovery Trends	Apr '20	May '20	Jun '20	Q1FY21	Jul '20	Aug '20
System sales recovery when compared to previous year	24.1%	39.8%	56.1%	40.5%	69.8%	84.6%
Like-for-like(LFL) Sales Recovery (Restaurants temporarily closed due to Covid-19 removed from respective months in last year)	38.9%	50.9%	62.7%	52.7%	77.8%	89.3%



In Q1FY21, EBITDA stood at Rs. 241 million, at 6.3% of revenue. PAT (Loss) in Q1 came in at Rs. 726 million.

The Company enacted several measures to contain the impact of operating de-leverage. Cost-optimization measures like reduction in store operating costs, rent re-negotiation, variabalizing of store manpower cost along with significant cut down of fixed and discretionary expenses helped partially mitigate the adverse impact on profitability.

The Company continues to have a strong cash position and a strong, debt-free balance sheet. As on June 30, 2020, the Company had healthy liquid funds equivalents to Rs. 6,401 million in the form of Cash and Cash equivalents, bank deposits and investments. The company is fully equipped and capable of meeting all the funding and investment requirements in the foreseeable future.

Commenting on the performance for Q1FY21, Mr. Shyam S. Bhartia, Chairman and Mr. Hari S. Bhartia, Co-Chairman, Jubilant FoodWorks Limited said,

"Faced with an unforeseen and large challenge, our dual strategy has helped us navigate this very difficult quarter well. We moved swiftly to restore operations and business continuity, even as we took some fundamental strategic calls for the future. We displayed tremendous agility, flexibility and boldness in the way we responded to the crisis to deliver a strong performance. While the operating environment continues to remain highly uncertain, we are hopeful that normalcy will return by year-end".

Commenting on the performance for Q1FY21, Mr. Pratik Pota, CEO and Wholetime Director, Jubilant FoodWorks Limited said,

"I am proud of the way the entire JFL family rose to the challenge last quarter and delivered a resilient performance. Responding swiftly to the crisis, we were the first to introduce Zero Contact Delivery and amongst the fastest to resume store operations. We worked on a focused cost reduction program and used the crisis to affect structural changes – variabalization of manpower, culling of unprofitable stores and foraying into the FMCG segment with the launch of ChefBoss. Our revenue recovery in July and August was encouraging, and we had returned to growth in the Delivery and Takeaway channels by August. We are excited about the future and confident that we will emerge from this crisis stronger than ever before".



#### **Store Matrix**

Domino's Pizza						
Particulars	Q1 FY21	Q1 FY20				
SSG*	(61.4)%	4.1%				
Like-for-like Growth** (Restaurants temporarily closed due to Covid-19 removed from respective months in last year)	(47.3)%	5.8%				
Like-for-Like Growth**	(61.5)%	5.8%				
	Network data					
Restaurant at the beginning of the period	1,335	1,227				
New Restaurants	24	26				
Closed restaurants	5	4				
Restaurants at the end of the period	1,354	1,249				
Number of New Cities added	6	3				
1,354 restaurants as of 30th June, 2020 across 288	cities					
	Online data					
Particulars	Q1 FY21	Q1 FY20				
OLO to Delivery Sales %	99%	81%				
Mobile Ordering sales to OLO %	98%	89%				
App Download Count cum. (in mn)	37.5	21.6				

<sup>\* &</sup>quot;Same store growth" (SSG) refers to the year-over-year growth in sales for restaurants opened before previous financial year
\*\* "Like-for-like" (LFL) Sales Growth refers to the year-over-year growth in sales for non-split restaurants opened before previous financial year

Dunkin' Donuts							
Network data							
Particulars	Q1 FY21	Q1 FY20					
Restaurant at the beginning of the period	34	31					
New Restaurants	0	0					
Closed restaurants	4	1					
Restaurants at the end of the period	30	30					
Number of New Cities added	0	0					
30 restaurants as of 30 <sup>th</sup> June, 2020 across 10 cities							

#### Note:

- 1. Figures have been rounded off for the purpose of reporting.
- All financial data in this presentation is derived from reviewed standalone IND-AS financial statements.
   The financials of Dunkin' Donuts and Hong's Kitchen have been included in the results and related financial discussion.



#### **About Jubilant FoodWorks Ltd:**

Jubilant FoodWorks Limited (JFL/Company) is part of Jubilant Bhartia group and is one of India's largest food service Company, with a network of 1,354 Domino's Pizza restaurants across 288 cities (as of June 30, 2020). The Company has the exclusive rights to develop and operate Domino's Pizza brand in India, Sri Lanka, Bangladesh and Nepal. At present, it operates in India, and through its subsidiary companies' in Sri Lanka and Bangladesh. The Company has exclusive rights for developing and operating Dunkin' Donuts restaurants for India and has 30 Dunkin' Donuts restaurants across 10 cities in India (as of June 30, 2020). The Company has entered into the Chinese cuisine segment with its first owned restaurant brand, 'Hong's Kitchen' and has 4 Hong's kitchen restaurants across 2 cities in India (as of June 30, 2020). The Company has forayed into the ready-to-cook segment with a range of sauces, gravies and pastes under the newly launched brand, 'ChefBoss'.

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#### **Disclaimer**

Certain statements in this document may be forward-looking statements. Such forward-looking statements are subject to certain risks and uncertainties like government actions, local political or economic developments, technological risks, and many other factors that could cause our actual results to differ materially from those contemplated by the relevant forward-looking statements. Jubilant FoodWorks Limited will not be in any way responsible for any action taken based on such statements and undertakes no obligation to publicly update these forward-looking statements to reflect subsequent events or circumstances.

Note: All financial data in this presentation is derived from reviewed standalone IND-AS financial statements











# **Q1FY21 Earnings Presentation**

2<sup>nd</sup> September 2020











- Sharp Decline in operating revenue is on account of:
- a) Temporary store closures following the Government directive of nation-wide lockdown
- b) Local restrictions on operational hours





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- EBITDA for the quarter stood at Rs. 241 mn, at 6.3%
- EBITDA was impacted due to sharp decline in revenues. However, a host of cost cutting measures partially offset the adverse impact



- Domino's Pizza 24 Stores opened, 5 Stores closed, Total at 1,354
- Expanded to 6 new cities taking the network coverage to 288 cities



#### JFL's Response to COVID-19 Crisis:

- Domino's was the first to offer 'Zero Contact Delivery, Takeaway and Dine-In'
- Strengthened the hygiene and sanitation protocols in the stores and commissaries
- Launched marketing campaign "#OrdrerKarnaSafeHai" to reiterate the stringent safety measures being followed by Domino's Pizza to safely serve its consumers



# Continue to deliver responsibly with Zero Contact Delivery









GREAT TASTE. DELIVERED SAFE.
KNOW MORE



### **Zero Contact Delivery**

- Through Zero Contact Delivery we ensure there is no contact between you and our Safe Delivery Expert.
- This feature is selected by default for all Delivery orders
- Upon arrival, our Safe Delivery Expert will place your order in front of your door and ring the door-bell.
- She/He will move back to a safe distance and wait for you to collect the order.

#### **Zero Contact Takeaway**

- Through Zero Contact Takeaway we ensure there is no contact between you and our employees in the store.
- This feature is selected by default for all Takeaway orders
- Once you're at the store, locate the Zero Contact Takeaway Zone.
- Our team will place your order in a carry bag, while wearing gloves and a mask. Your order number will be clearly visible on the bag.
- The team member will move back to a safe distance, announce your order number and wait for you to pick it up.

# **GREAT TASTE. DELIVERED SAFE.**

At Domino's Pizza India, we follow stringent food safety and hygiene protocols.

- All our Delivery Riders are company employees and hired only after stringent medical checks
- Temperature screening is being carried out for every employee before entering the restaurant
- All our Employees follow a 20 second hand wash and sanitation protocol every hour
- Our Delivery Riders are wearing masks as a precautionary measure
- Our Restaurants, Delivery Bike Boxes and Pizza Delivery Hot Bags are being sanitized every 4 hours
- All employees ensure safe food handling practices as per FSSAI guidelines and best practices •
- Our Pizzas are baked at 245 C and are safe for consumption



# **Launch of Zero Contact Dine-in and Zero Contact Takeaway**

















# Launch of consumer awareness campaigns across all brands















# JFL forays into FMCG category with ChefBoss





#### Starting FMCG journey with ready-to-cook products:

- ✓ Masala paste
- ✓ Gravy mixes
- ✓ Cooking sauces

#### **Strategic Rationale**

- Ready-to-cook sauces/paste category which is around INR 500 crore today is expected to grow
- JFL possess superior food-consumer understanding across different cuisines
- Outside food/restaurant food is very much part of JFL's DNA and hence extension in Ready-to-cook food segment
- Potential synergies with the current JFL's ecosystem across Sourcing, Manufacturing, Warehouse and Logistics is a big enabler

Note: The ChefBoss range will be exclusively available - initially - for consumers across e-commerce portals

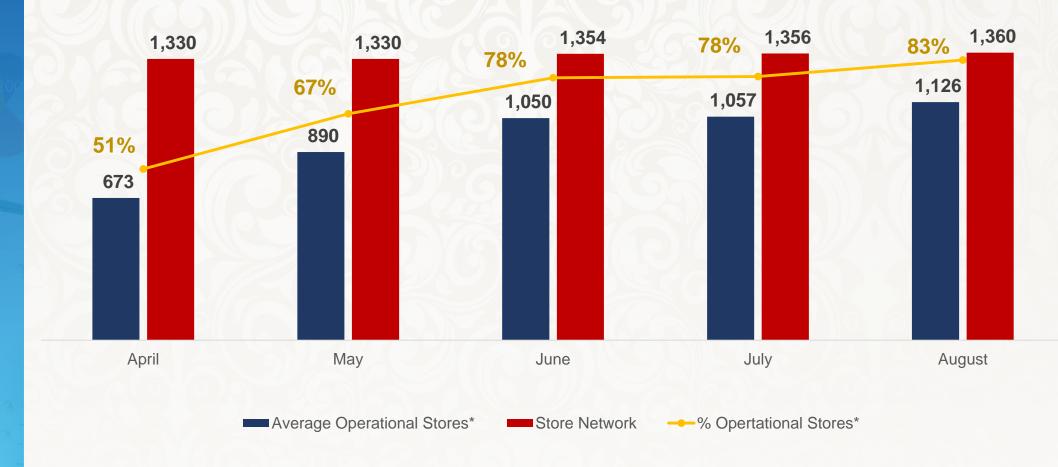












<sup>\*</sup>Represent stores that were open during the period to serve customers



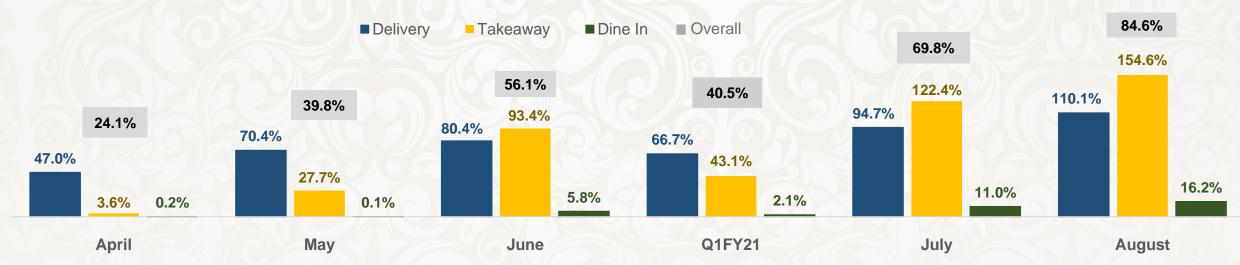
# Sales Recovery Trends



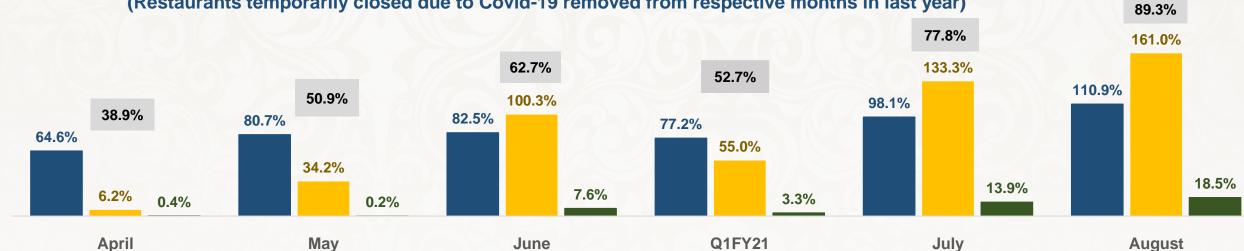












# **Strategic Choices to Maximize Profitable Growth**









REVISITING ALL COSTS, DRIVING EFFICIENCIES

# Short-term measures

Rent re-negotiation

Reduction in fixed and discretionary spends

#### Long-term measures

Store manpower cost rationalization

3

Network
Optimization
plan

Delivery charges

5

- Achieved good progress on rent waivers for lockdown period
- Achieved significant reduction across fixed and discretionary spends during the quarter
- Variabalized manpower cost across all stores to better address demand fluctuations
- Planned closure of ~105 unprofitable Domino's stores is part of margin accretive measures and equally plan to open ~100 new stores in FY21 to ensure our network remains unchanged
- Introduction of delivery charges to recover the increased cost of doing business

#### **Quarter-wise Result Trends**









	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	Q1 FY21	July '20	August '20
System Revenue Growth	9.9%	12.1%	14.1%	3.8%	(59.5)%	(30.2)%	(15.4)%
Domino's LFL Gr (%) (Restaurants temporarily closed due to Covid-19 removed from respective months in last year)	5.8%	6.5%	7.2%	(2.3)%	(47.3)%	(22.2)%	(10.7)%
Domino's LFL Gr (%)*	5.8%	6.5%	7.2%	(2.3)%	(61.5)%	(34.1)%	(19.8)%
Domino's SSG (%)**	4.1%	4.9%	5.9%	(3.4)%	(61.4)%	(34.6)%	(20.5)%
EBITDA Margin (%)	23.3%	23.8%	23.9%	18.9%	6.3%	-	-
PAT Margin (%)	8.0%	7.7%	9.8%	2.3%	(19.1)%	-	-

The company elected to exercise option permitted under section 115BAA of the Income Tax Act 1961 with effect from Q2 FY20 onwards. Q2 FY20 PAT also includes one time adjustment on account of re-measurement of deferred tax. and true up of tax expense of Q1 FY20

<sup>\* &</sup>quot;Like-for-like" (LFL) Sales Growth refers to the year-over-year growth in sales for non-split restaurants opened before previous financial year

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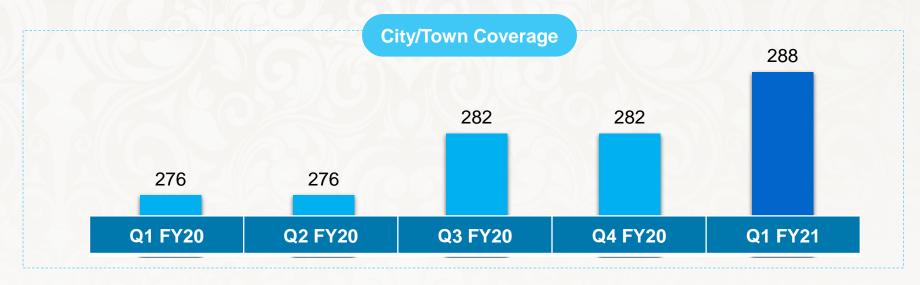




#### **Domino's Pizza Network Data**



	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	Q1 FY21
Restaurant at the beginning of the period	1,227	1,249	1,283	1,325	1,335
New Restaurants	26	40	44	13	24
Closed restaurants	4	6	2	3	5
Restaurants at the end of the period	1,249	1,283	1,325	1,335	1,354





# **Online Ordering (OLO)**



Period	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	Q1 FY21
Average OLO contribution to delivery sales	81%	85%	87%	89%	99%
Mobile Ordering sales contribution to overall OLO	89%	93%	95%	96%	98%
Downloads of mobile ordering app (cum.)	21.6 mn	25.3 mn	29.4 mn	33.1 mn	37.5 mn

# **International Highlights**









- Fastest in the country to re-open store network (100% operational since May '20)
- Overall system sales recovery in Q1 was 80% led by 155% sales recovery in Delivery Channel
- Focussed cost containment measures to maximize profitable growth
- Achieved positive EBITDA

# Domino's Bangladesh (4 stores)





- Uninterrupted operations even during lockdown
- Opened 1 new store during Q1
- Overall system sales recovery in Q1 was 58% led by 143% sales recovery in Delivery Channel
- High dine-in contribution impacted overall sales recovery



# INTERNATIONAL OPERATIONS

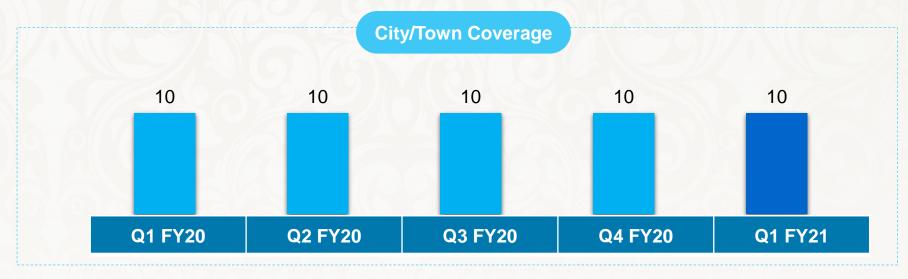




#### **Dunkin' Donuts Network Data**



	Q1FY20	Q2FY20	Q3FY20	Q4FY20	Q1FY21
Restaurant at the beginning of the period	31	30	30	32	34
New Restaurants	0	0	2	2	0
Closed restaurants	1	0	0	0	4
Restaurants at the end of the period	30	30	32	34	30





# **MANAGEMENT VIEWS**







"Faced with an unforeseen and large challenge, our dual strategy has helped us navigate this very difficult quarter well. We moved swiftly to restore operations and business continuity, even as we took some fundamental strategic calls for the future. We displayed tremendous agility, flexibility and boldness in the way we responded to the crisis to deliver a strong performance. While the operating environment continues to remain highly uncertain, we are hopeful that normalcy will return by year-end."



Commenting on the performance for Q1FY21, Mr. Pratik Pota, CEO and Whole time Director, Jubilant FoodWorks Limited said,

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# **Quarterly Standalone Financials**











Particulars (Rs. mn)	Q1 FY21	Q1 FY20	Growth%	
Revenue from operations	3,803	9,401	-59.5%	
Other Income	127	153	-16.9%	
Total Income	3,930	9,554	-58.9%	
Raw Material & Provisions Consumed	836	2,307	-63.8%	
Personnel Expenses	1,499	1,842	-18.7%	
Other Expenses <sup>1</sup>	1,228	3,061	-59.9%	
Total Expenditure	3,562	7,210	-50.6%	
EBITDA	241	2,191	-89.0%	
Margins <sup>3</sup>	6.3%	23.3%		
Interest Cost	419	395	6.1%	
Depreciation	908	808	12.4%	
PBT	-959	1,141	-	
Margins <sup>3</sup>	-25.2%	12.1%		
Tax	-233	393	<u>-</u>	
PAT	-726	748	_	
Margins <sup>3</sup>	-19.1%	8.0%	19/19/19/	

#### Note:

- 1. During the current quarter consequential to COVID-19 pandemic, the Company has negotiated several rent concessions and recognized it in Statement of Profit and Loss as permitted under amendment to Ind AS 116. Accordingly an amount of INR 294.3 mn related to rent concessions has been reduced from Rent expense included under Other expenses. After adjusting the rent expense for the quarter amounting to INR 90.8 mn lakhs, the net rent savings accounted in Other expenses is INR 203.5 mn
- 2. The Company had liquid funds equivalents to INR 6,914 million and INR 6,401 million by end of Q4FY20 and Q1FY21 respectively, in the form of Cash and Cash equivalents, bank deposits and investments
- 3. Margins are computed using revenue from operations





# **Quarterly Consolidated Financials**







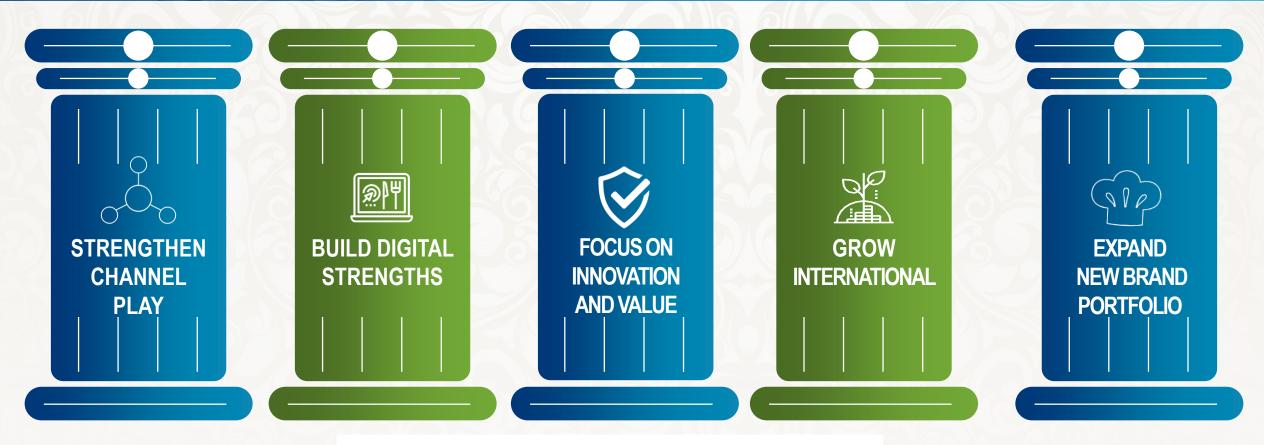
Particulars (Rs. mn)	Q1 FY21	Q1 FY20	Growth %	
Revenue from operations	3,884	9,491	-59.1%	
Other Income	129	154	-16.0%	
Total Income	4,013	9,645	-58.4%	
Raw Material & Provisions Consumed	855	2,339	-63.4%	
Personnel Expenses	1,526	1,867	-18.3%	
Other Expenses <sup>1</sup>	1,257	3,106	-59.5%	
Total Expenditure	3,638	7,312	-50.2%	
EBITDA	246	2,179	-88.7%	
Margins <sup>3</sup>	6.3%	23.0%		
Interest Cost	424	399	6.2%	
Depreciation	928	826	12.3%	
PBT	-977	1,108	-	
Margins <sup>3</sup>	-25.2%	11.7%		
Tax	-232	393	WANTE	
PAT	-745	715	-	
Margins <sup>3</sup>	-19.2%	7.5%		
PAT for the period attributable to:	-745	715		
Owners of the parent	-739	716	6///-	
Non-controlling interests	-6	-2		

#### Note:

- 1. During the current quarter consequential to COVID-19 pandemic, the Company has negotiated several rent concessions and recognized it in Statement of Profit and Loss as permitted under amendment to Ind AS 116. Accordingly an amount of INR 296.6 mn related to rent concessions has been reduced from Rent expense included under Other expenses. After adjusting the rent expense for the quarter amounting to INR 93.6 mn lakhs, the net rent savings accounted in Other expenses is INR 203.0 mn
- 2. The Company had liquid funds equivalents to INR 7,081 million and INR 6,564 million by end of Q4FY20 and Q1FY21 respectively, in the form of Cash and Cash equivalents, bank deposits and investments
- 3. Margins are computed using revenue from operations



# **KEY FOCUS AREAS**















# ABOUT JUBILANT FOODWORKS LTD.



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Note: All financial data in this presentation is derived from Reviewed standalone IND-AS financial statements

#### Disclaimer

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