

CSL/2019-20/122 May 24, 2019

**BSE** Limited

Corporate Relationship Department 1st Floor, New Trading Ring Rotunda Building, P J Towers Dalal Street, Fort, Mumbai - 400001.

Scrip Code: 532443 Scrip ID: CERASAN National Stock Exchange of India Limited

Exchange Plaza Bandra Kurla Complex Bandra (East) Mumbai - 400051.

Scrip Code: CERA

Sub.: Intimation of Analyst / Investor Meetings

Dear Sir

Pursuant to Regulation 30 of SEBI (Listing Obligation and Disclosures Requirements) Regulations, 2015, we would like to inform you that the management of CERA Sanitaryware Limited is scheduled to attend the Annual India Conference hosted by Axis Capital Ltd. on. May 27, 2019 in Mumbai.

Kindly find attached the Investor Presentation, which would be discussed during the meetings. The presentation is also uploaded on the Company's website.

We hope you will find the above in order and take necessary action in the matter.

Thanking you,

Yours faithfully,

For Cera Sanitaryware Limited,

Narendra N. Patel

President & Company Secretary

Encl.: As above

# **Cera Sanitaryware Limited**

# **Corporate Presentation**

May 2019



**Style. Innovation. Leadership** 



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# **Premier Sanitaryware Company in India**



Rich Legacy of

~39<sub>years</sub>

Market Leader in India for Sanitaryware

Largest
Sanitaryware facility in India

ZERO

Debt Company

15%
Revenue CAGR
(6 year)

15% EBITDA CAGR (6 year) 17%
PAT CAGR
(6 year)

2,473
Employees with a
Teeth-to-tail ratio of

0.97

Cash and Cash Equivalents\* of

Rs.181 cr

260%
Rate of Dividend - FY19

Rated AA
(CARE)\*
For Long Term Debt

Rated A1+
(CRISIL)\*
\*\*Short Term Debt

Note: \* As of 31st March '19

#### **Business Moats**



Largest Market Share, Deep Customer Connect and Elevated Brand Promise

Largest plant for Sanitary ware in India established at legacy costs

**Robust Financial Position** 

Wide Product Portfolio incorporating Design Excellence and Deep Technology Imprint

**Experienced Proficient Leadership with zero attrition in Senior Management over last decade** 

Wide Distribution Network and Comprehensive Marketing Infrastructure

#### **Robust Financial Position and Protocols**



# **Zero Debt Company**

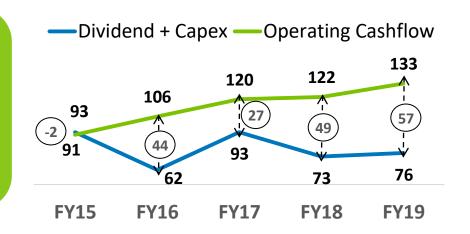
- Cash and Cash Equivalents of Rs.181 crore; primarily liquid investments
- No Contingent Liabilities for Joint Ventures

Sharp Focus on Efficient Capital Management

- Industry leading RoCE 26%
- Fixed Asset turnover of ~4.4x (As on 31 March 2019)
- Uniform organization-wide policy to monitor receivables credit not used to drive revenues
- ERP automatically shuts down fresh supplies to vendors with dues in excess of 45-60 days

Free Cash Flow
Positive with
Robust Cash Position

- Consistent cash generation each year
- Annual Capex requirement < Free Cash flow generation</li>
- Increasing gap between annual cash flow generation less dividend outflow and capex
- Regularly paid dividends for the last 30 years +



#### **Promoters**







# Mr. Vikram Somany Founder and CMD

- Founded the business in 1980
- Deep industry knowledge and experience
- Hands on involvement
- Initiation and execution of strategy
- Drives High Governance Standards

# Mrs. Deepshikha Khaitan Vice Chairperson

- B.Sc. (Economics), LLB
- Actively associated with CERA for over 7 years
- Involved in Design Innovation, Product, R&D, Channel Outreach and Sales
- Equal focus on profitability , product development

# **Leadership Team**





Mr. Atul Sanghvi
CEO & Executive Director

- MBA in Marketing; experience of 34 years
- Part of CERA leadership for over 20 years
- In charge of all aspects of manufacturing, marketing and corporate affairs



Mr. Rajesh B Shah CFO / COO (Fin. & Comm.)

- B.Com & ACA; experience of 33 years
- 33 Years with CERA
- Leads Finance, commercial, banking, budgeting and cost control functions



# Mr. Ayush Bagla Executive Director

- B.A (Business) from Franklin & Marshall College, USA
- 24 year experience in Fund Management and Investment Banking
- Managing Investor Relations & Strategic Planning initiatives



#### Mr. Narendra N. Patel President & Company Secretary

- B. Com, LLB, FCS, ACIS (London); experience of 30 years
- 30 years with CERA
- Leads the secretarial, legal and compliance functions

# **Leadership Team**





Mr. P. K. Shashidharan Senior VP – Marketing

- M.A. (English); experience of 38 years
- 27 years with CERA
- Brand custodian of CERA
- Devising media, marketing and positioning strategies and their execution



Mr. Abbey Rodrigues Senior VP – Sales

- B. Com, PGDMSM; experience of 24 years
- 22 years with CERA
- Manages the pan India sales team
- Leads the sales function, dealer interactions, market feedback, CRM



Mr. Inderjit J Singh
Vice President Production

- A mechanical engineer, founded Faucetware manufacturing for CERA
- 12 years with CERA
- A 42 year veteran in the faucets industry
- Responsible for production and development activities of faucets
- He has been a part of developing polimer plant



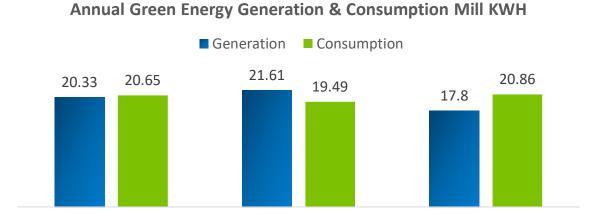
#### Mr. Ramachandra Padhi Vice President Works - Sanitarywares

- Diploma in Ceramic Tech; experience of 34 years
- 17 years with CERA
- Kadi plant in charge for Sanitaryware

#### **Concerted Focus on ESG**

FY15-16





FY16-17



#### **Environment**

- > Sustainability is at the heart of CERA's being. Amongst various initiatives:
  - Non-Conventional Energy generation via wind and solar was initiated in the year 1995
  - Capacity of Non-Conventional Energy generation of the company is 10.325 M.W
  - Sanitaryware and Faucetware plants in Gujarat meet 90% of the energy needs through non conventional captive generation
  - 100% of Sanitaryware production energy needs met through natural gas
  - Natural gas being procured at open market pricing and isolated wells at substantially lower prices

FY17-18

> Appreciated and acknowledged by customers as a completely sustainable and 'green' Vendor

### **Marquee Clients**

#### CERA

#### **Key Institutional Clients**





































#### **Key Government and PSU's Patrons**











































































# **Key Differentiators**



Customer focused and Customer centric

Strong Brand promise - Built over 39 years

Large-scale and optimized manufacturing

Multi-layered Marketing Infrastructure and Activities



**Quality Control & Process Excellence** 

Comprehensive Geographical footprint

Design excellence and deep technology imprint

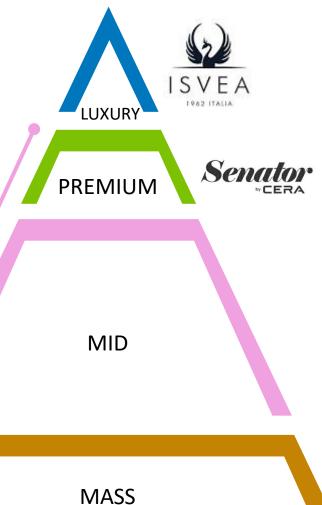
Track record of leveraging R&D and Innovation

# **Strong Brand Promise**



- CERA's product portfolio encompasses every aspect of the price and design matrix

 Niche brands for deeper engagement with varied customer and market segments













# **Large-Scale and Optimized Manufacturing**





# **Quality Control and Process Excellence**



Advanced
Quality
Control
Systems



Rapid
Technology
Adoption –
Robotics for
Sanitaryware
Finishing



Plant is equipped with

Robotic Glazing machines

which provide shine and
colour to the product and
faster turnaround time

Latest R&D
Center
(Approved
by IAPMO)







# Design Excellence and deep technology imprint



First
Sanitaryware
Company to
design and
install 3D
printers





Installed 3D printers for Faucet design design process

Successfully installed 3D printers which has considerably shortened the duration for conversion of concept into launch for new designs

# Comprehensive geographical footprint





Main Plant

Tile Mfg. plants

9 CERA Style Studios

136 CERA Style Galleries 14,000 + Trade Partners

Gearing up with increase in sales and trade						
Network as on March 2019						
Total*						
Dealer	2,841					
Retailer	11,306					
Total	14,147					

After sales team strength - March 2019
250

<sup>\*</sup>Total may differ as there are common dealers who would have taken up one or more product ranges

# Multi layered Marketing Infrastructure.. 1

#### CERA



- > 9 CSS: Ahmedabad/Bangalore/Chennai/Mumbai
- Kolkata/Chennai/Thiruvananthapuram/Cochin/ Chandigarh
- Discerning customers including influencer's can touch and feel products
- ➤ No sales orientation/pressure
- ➤ The average size these company owned showroom are approx. 7,000 sq.ft.
- ➤ With more than 14,000 sq.ft. of display, Hyderabad CSS is the largest company showroom in this industry
- > Hyderabad, Cochin recently opened







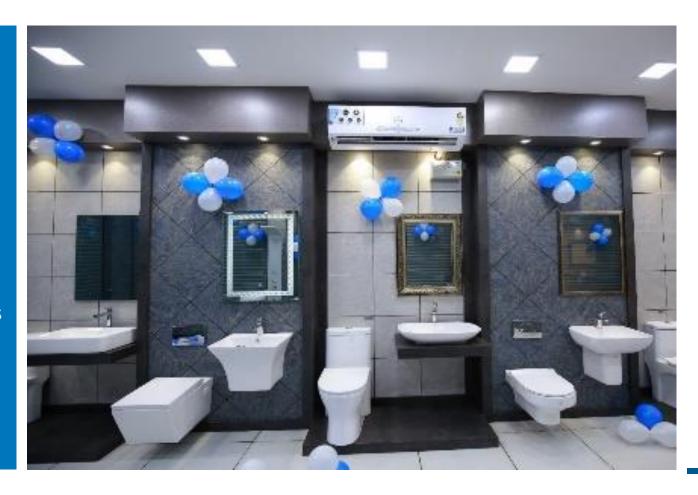


# Multi layered Marketing Infrastructure.. 2





- > 139 CSGs: Covering pan India (Dealer Owned)
- Complement/Substitute CSS
- Filters include showroom location, size of display area allocated, sales turnover history and commitment of the dealer
- Exclusive display in a marked area that will highlight products
- > Trained sales team helping purchase decisions of customers
- Minimum size of showroom averages 1,000 sq. ft
- Saraswathi Enterprises Kerala is the largest showroom amongst CSGs with an area of 7,700 sq.ft.



# Multi layered Marketing Infrastructure.. 3





- Enhances retail experiences, retailer owned
- Currently 2,700 Style Centre operational
- Over 600 CSCs planned in the next 2 financial years
- Retailer does not have to pay for display products





#### **Customer Focused and Customer Centric**



After Sales
Servicing
Team – On
Company's
Books

- 13 service offices
- 25 officers attending technicians
- 140 technicians to attend complaints spread across every state
- Periodical training on products for better quality service

Mobile app Mobile app for trade as Complaints well to closed for **New CRM** within 1 to customers register module complaints 2 working of their days clients







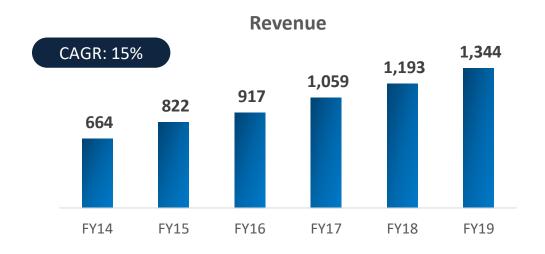
**Customer App** 

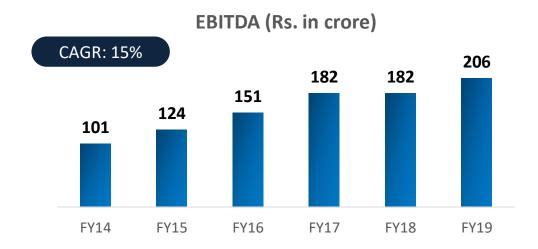


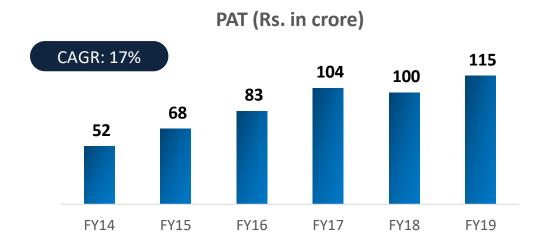
**Dealer App** 

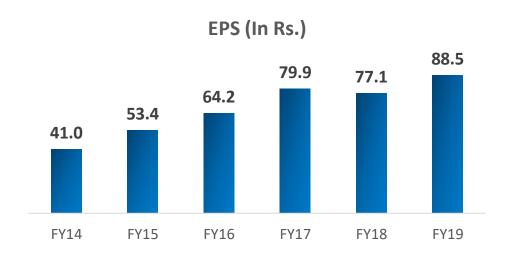
#### **Financial Overview**





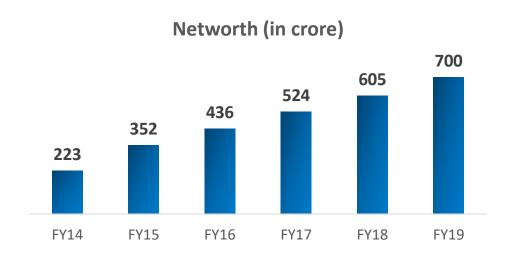


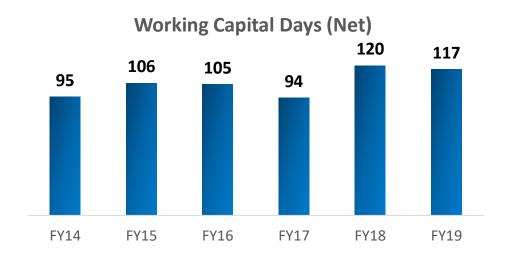


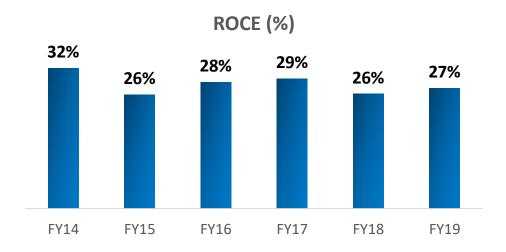


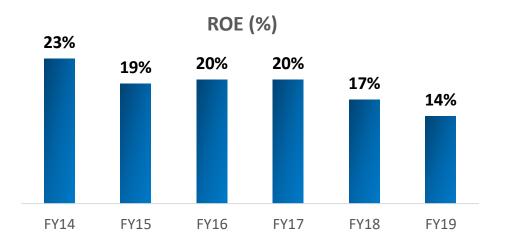
#### **Financial Overview**











# Abridged P&L – Standalone – Period ending 31 Mar 2019



Particulars (Rs. crore)	Q4 FY18	Q4 FY19	Y-o-Y Shift	FY18	FY19	Y-o-Y Shift
Revenue from Operations	361	413	14%	1,182	1,344	14%
Other Income	5	6	21%	11	16	39%
Total Income From Operations (Net)	366	419	15%	1,204	1,359	13%
Total Expenditure						
Raw Material expenses (costs of material consumed)	174	207	19%	563	646	15%
Employee benefits expense	38	39	2%	140	156	12%
Other expenses	98	103	5%	308	351	14%
EBITDA (includes Other Income)	56	69	25%	182	206	13%
EBITDA margin (%)	15.4%	16.8%	140 bps	15.4%	15.4%	-
Finance Costs	2	1	-23%	5	3	-38%
Depreciation and Amortization	7	7	1%	22	23	2%
PBT	47	61	30%	154	180	17%
Tax expense	17	23	37%	54	65	20%
PAT	30	38	27%	100	115	15%
PAT margin (%)	8.3%	9.2%	70 bps	8.5%	8.6%	10 bps

