

DHFL/CSD/2017-2018/ 10 23

Date: March 13, 2018

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The Manager	The Manager
Listing Department	Listing Department
The BSE Limited.	National Stock Exchange of India Limited,
Phiroze Jeejeebhoy Towers,	'Exchange Plaza', C-1, Block G,
Dalal Street, Fort,	Bandra- Kurla Complex,
Mumbai- 400 001.	Bandra (East), Mumbai- 400 051.
Kind Attn. DCS – CRD	Kind Attn. Head – Listing
Stock Code : 511072	Stock Code : DHFL

Dear Sirs,

Ref: <u>Intimation under Regulation 30 of the Securities and Exchange Board of India</u>
(<u>Listing Obligations and Disclosure Requirements</u>) Regulations, 2015 (SEBI Listing Regulations)

We wish to inform you that the Company has participated in the Motilal Oswal Eureka Conference in London (UK) on 12-13 March 2018.

The copy of presentation of the Company in connection with the same is enclosed herewith and is being uploaded on the Company's website under 'Investors Section'.

Request you to kindly take note of the same.

Thanking you,

Yours Faithfully,

Dewan Housing Finance Corporation Limited

Niti Arya \(\sigma\)
Company Secretary

FCS No- 5586





Turning dreams into reality











I want every Indian to own a home of his own

Late Shri Rajesh Kumar Wadhawan Founder Chairman (1949-2000)





Our vision is to transform the lives of Indian households by enabling access to home ownership.

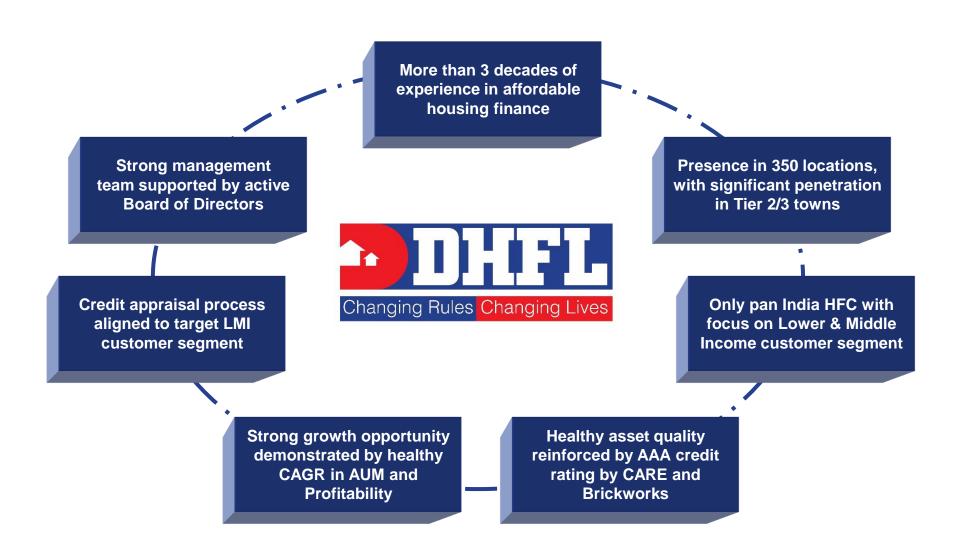


Section 1

About the Company

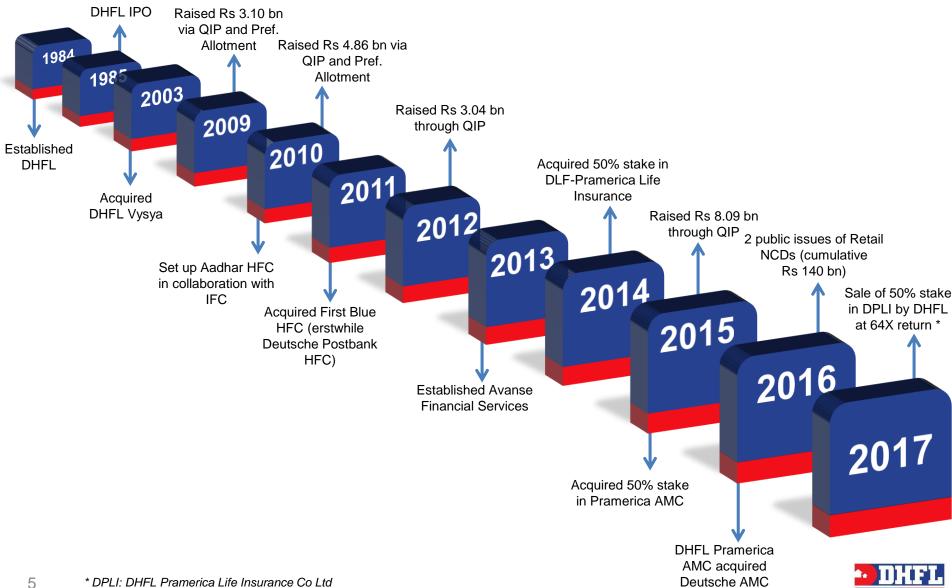


Overview





Key Milestones in the Group Journey



Financial Services Businesses of the Wadhawan Group

Wadhawan Global Capital (WGC) formed in May 2014 to create a holding company for all the financial services businesses of the Wadhawan Group - DHFL is the flagship company where WGC owns 37.32%

Integrated financial services platform with businesses in lending, insurance and asset management, having focussed product offerings across each customer vertical as part of multigenerational customer-lifecycle consumer outlook

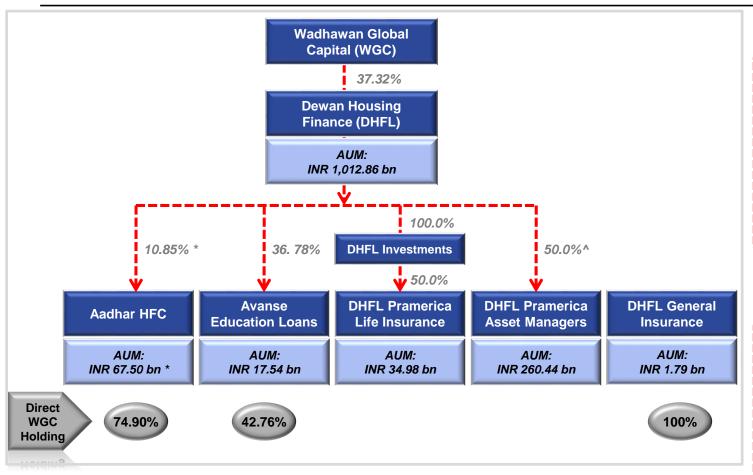
WGC managed by promoters with support of Group Management Centre (GMC), staffed with industry veterans who provide strategic inputs across group companies

Partnership with global entities (IFC, Pramerica) across multiple businesses in the financial services space

Unlisted businesses provide significant potential for value unlocking once they achieve scale in respective business segments



DHFL Financial Services Group



Marquee equity investors

Pramerica

RELIANCE

Mutual Fund

Morgan Stanley

FRANKLIN TEMPLETON

INVESTMENTS

Vanguard

Wiredita Stitute filter filter



- ★ LMI focused financial services group
- ★ Group companies with potential for significant value unlocking
- ♠ Partners with marquee organisations like IFC, Prudential Financial Inc. (Pramerica), etc.
- * Merger of DHFL Vysya and Aadhar completed in Q3FY18. Shareholding and AUM reflect combined entity.



Section 2

Market and Business Overview



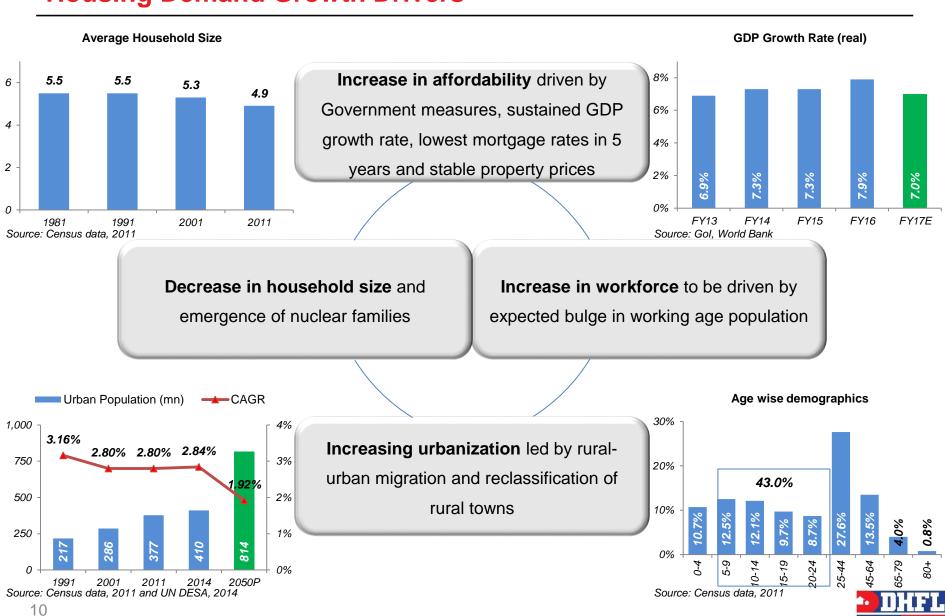
Opportunity in the Housing Finance Space

Housing units shortfall in India **Customer segments in housing space** Urban Rural Total Monthly % of household households in 111 income (MHI) each segment Rs p.m. 100 64 **59 52** 50 >40.000 24 40 47 28 19 20,000-40,000 FY14 Additional FY22 9% DHFL's target All values in million units segment: LMI Customers 10,000-20,000 22% LIG, EWS. 14.0, 18.0. 30% 31% 5,000-10,000 38% Total 47 mn units < 5,000 33% HIG, MIG 5.0, 10.0, ♠ Current investment in housing: Rs 7 trillion p.a. 11% 21% Investment of Rs 120 trillion required to address housing shortage All values in million units Target Market 24 mn homes (~Rs 15 trillion p.a.)





Housing Demand Growth Drivers



Significant Presence of HFCs

Growth of housing loans (Banks + HFCs)

5,000 - CAGR: 18% 4,150 4,910 5,809

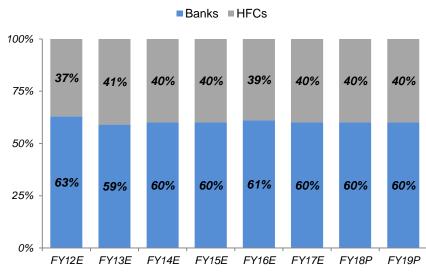
Source: CRISIL Retail Finance (Housing) Report, Jun 2017

FY14E

FY13E

FY12E

Steady share of HFCs



Source: CRISIL Retail Finance (Housing) Report, Jun 2017

Key Trends in Housing Finance

FY19P

- ★ HFCs have established strong presence in Tier 2/3 towns
 - ♠ Credit appraisal process aligned to customer requirements

FY16E

FY17E

FY18P

- ♠ Superior customer servicing and effective recovery mechanisms
- HFCs expected to continue to witness rapid growth

FY15E

Driven by demand for underlying assets, increasing financial penetration and steady property prices



Opportunity in the Affordable Housing Segment

ATS > INR 25 lakhs

- ✓ Metro/urban markets
- ✓ Salaried customers
- ✓ Salary with pay slip, Income Tax filings, formal ID and residence proof, Operative bank ac available
- Standard and easy underwriting process
- ✓ Lending done at base rate
- ✓ Dominated by large banks/HFCs

ATS > INR 10 lakhs & < INR 25 lakhs

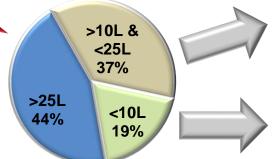
- ✓ Outskirts of metro/urban cities and semi-urban (Tier 2/3) towns
- √ Salaried or self employed customers
- ✓ Significant share of undisclosed income
- ✓ Some kind of ID or residence proof available
- ✓ Lending rates 75-100 bps higher than base rate
- ✓ Pricing competition more at upper end of market
- ✓ Large and mid size HFCs

ATS < INR 10 lakhs

- ✓ Rural and semi-urban (Tier 3/4) towns
- ✓ Low income housing
- ✓ Customers with cash income
- ✓ No formal ID, residence or income documents available
- ✓ Need differentiated customer reach / assessment skills for underwriting
- ✓ Lending rates 150-350 bps higher than base rate
- √ Niche HFC / NBFC

Proportion of Home Loans O/S (Bank+HFC)

55% of home loan market in the sub Rs 25 lakh space



DHFL

- · Focus on ATS of Rs 10-25 lakhs
- Presence in metro outskirts and Tier 2/3 towns

Aadhar

- · Focus on ATS of less than Rs 10 lakhs
- Presence in Tier 3/4 towns



Government Push for Affordable Housing

INCENTIVES FOR CUSTOMERS



- Real Estate (Regulatory & Development) Act, 2016 implemented
- Income tax deductions for home loan borrowers retained
- Fund allocation for housing subsidy schemes (PMAY, CLSS, GJRHFS, etc) increased

INCENTIVES FOR DEVELOPERS



- Affordable housing granted 'infrastructure' status
 - Affordable housing projects eligible to raise ECB upto US\$750 mn per year under automatic route
- Service tax exempted on construction of affordable housing
- Tax exemption of 100% of profits from construction of affordable housing

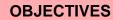
INCENTIVES FOR HFCs



SEBI allows Debt Mutual Funds to invest in AA and above rated HFCs upto 40% exposure limit vs 25% for other sectors



Pradhan Mantri Awas Yojana: Housing For All By 2022





- Aims to construct more than 20 million houses across India by 2022
- Focus on Economic Weaker Section (EWS) and Low Income Group (LIG) groups in urban areas
- Launched in June 2015

KEY FEATURES



- Central Govt grant of Rs 1,00,000 per house under slum-rehabilitation programme
- Interest subsidy of 6.5% for EWS/LIG customers for loans <Rs 6 lakh (NPV for 20 years paid upfront)
- Preference to female/differently abled/older family members during allotment

Benefits extended to Middle Income Group (MIG) in Mar 2017

PMAY SCHEME FOR MIG CUSTOMERS

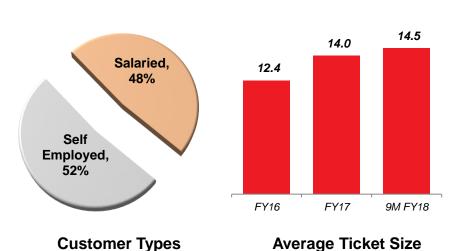


- For eligibility of buyer, maximum income set @Rs 18 lakhs pa and maximum carpet area of house set @ 150 sq mt (1,615 sq ft)
- No cap on total loan amount; Loan amount eligible for subsidy capped at Rs
 12 lakh
- Upfront subsidy upto Rs 2.35 lakh available under the scheme for borrowers
- NHB nodal agency for HFCs for availing subsidies



DHFL – Market Leader in LMI Segment

Focus on LMI segments



With customized product offerings

Housing loans

- Purchase of New House Property
- Purchase of Resale House Property
- **★** Self Construction
- Extension & Improvement

Non-housing loans

- ▲ Loan Against Property
- Lease Rental Financing
- Purchase of Commercial Premises
- **★** SME Loans

As on 31 Dec 2017

DHFL – Key Differentiators

More than 3 decades of expertise in underwriting credit for LMI and self employed customers Tier 2/3 town focussed distribution network with a dual distribution strategy (in house + outsourced DSA)

(Rs lakhs)

Carved niche in the MIG and LIG customer segment

Maintained a healthy portfolio with low delinquency rates by following robust credit appraisal process



Customer Profile



Profession: Teacher

Monthly HH income:~ Rs 25,000 pm

Family size: ~5 (Parents & 2 Siblings)

Stayed in a 1 room-kitchen



Profession: Farming and other allied Monthly HH income:~ Rs 15,000 pm Family size: ~4 (Husband & 2

Children)

Stayed in a rented 1 room-kitchen



Profession: Owner, super market
Monthly HH income:~ Rs 30,000 pm
Family size: ~5 (Wife & 3 Children)
Stayed in a rented 1 BHK

Every Indian should have a home of his own

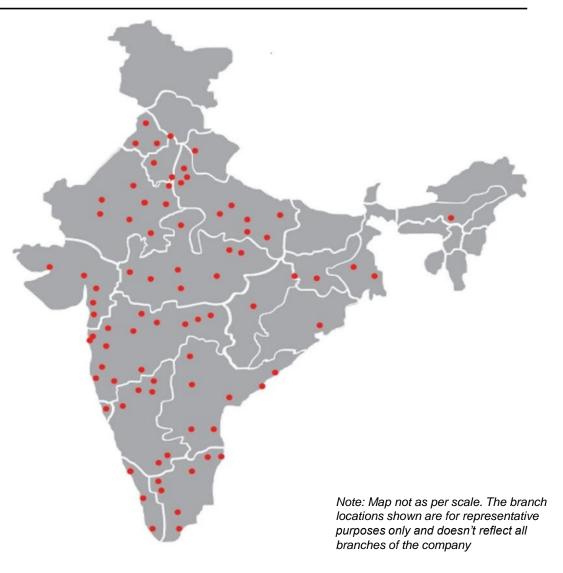


Business Enablers:Pan India Network with High Tier 2/3 Town Penetration

Distribution footprint primarily spread across Tier 2/3 towns and outside the municipal limits of the Metros

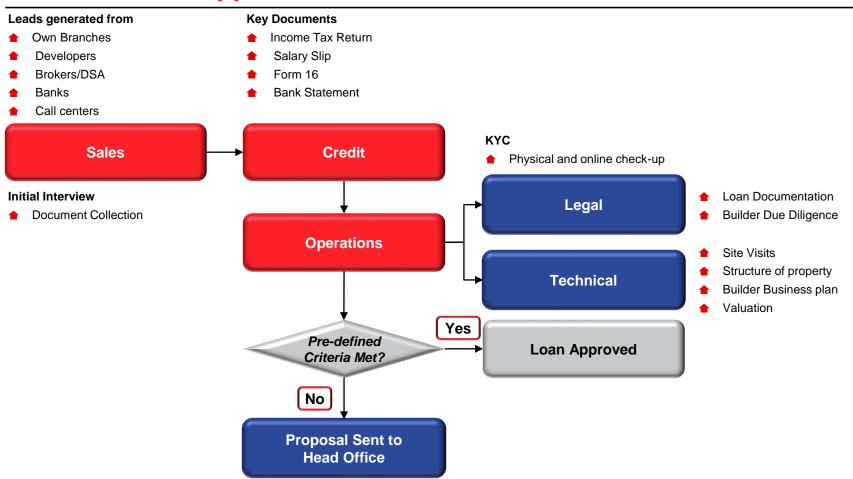
Focus on increasing pan India presence and setting up branches in the untapped LMI markets

Spread across 350 locations in India ^





Business Enablers: Robust Credit Appraisal Process



- ★ Centralised processing centres for greater efficiency and risk management
- ♠ In-house legal and technical team appraise applications and In-house civil engineers team conduct technical evaluation
- ♠ Bulk of collections done through ECS and PDCs



Our Corporate Social Responsibility





Early Childhood Care & Education (ECCE)



Skills Development



Rural Development



Financial Literacy

Maharashtra & Jharkhand

Early Childhood Care and Education in 1800+ Anganwadis in Palghar and 1000+ Anganwadis in Bokaro

Skill Development Centres in Maharashtra, Assam, Meghalaya, Madhya Pradesh and Jharkhand to train 7000+ youth in BFSI & Construction trades along with other trades

Village Transformation in select five villages of Phulambri block, Aurangabad

Rajasthan, UP & Jharkhand

Financial literacy & Inclusive Growth programme in Jaipur, Varanasi & Ranchi to develop slums & facilitate transition from informal housing to formal housing, aligning to the **PMAY Vision**

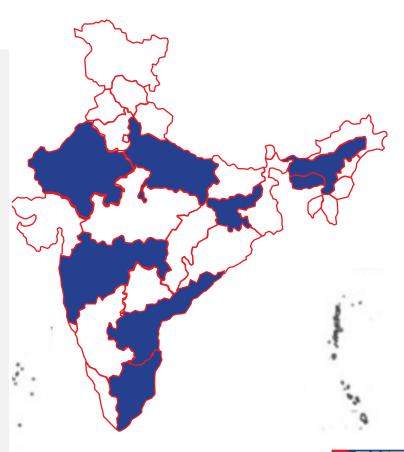
Assam

Mid day meals for 17000+ children & 3 Food Vans in Guwahati

Tamil Nadu & Andhra Pradesh

Free student homes & holistic care for tribal children in Anaikatti & Nandyal

Spent INR 139 mn till Q3FY18





DHFL Changing Lives Foundation





- DHFL has established the DHFL Changing Lives Foundation, to take forward DHFL's CSR
 Vision of changing lives by encouraging equal opportunity, maximising human development
 and leveraging the aspirations of women, youth and vulnerable populations
- The DHFL Changing Lives Foundation will manage the DHFL Early Childhood Care & Education (ECCE) CSR programme and other initiatives that could strengthen the overall development and growth of children, women and communities
- The DHFL Changing Lives Foundation envisages to foster partnerships, commission research and build knowledge driven transformation of ECCE.

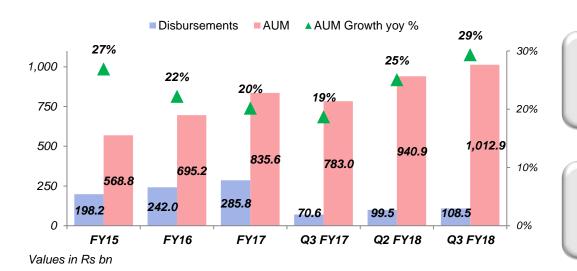


Section 3

Business Strategy and Financial Performance

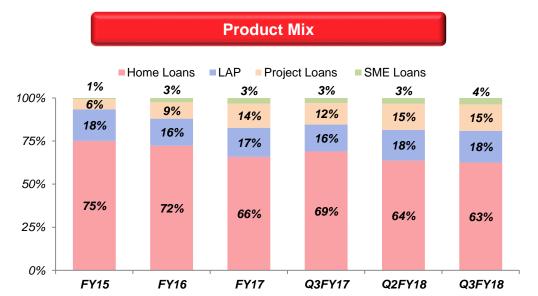


Robust AUM Growth



Continued focus on LMI customer segment

Housing Loans to maintain dominant share of DHFL's product offerings



Affordable housing to lead growth, spurred by Govt focus and targeted subsidy schemes

Significant distribution footprint in Tier 2/3 locations; tech initiatives to help increase penetration while maintaining physical infrastructure



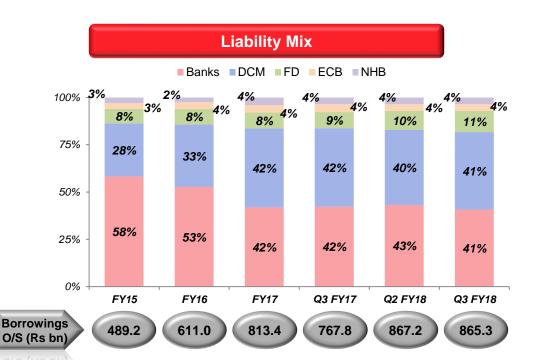
Continuous Reduction in Cost of Funds

COST OF FUND	FY15	FY16	FY17	Q3 FY17	Q2 FY18	Q3 FY18
Banks	10.81%	10.10%	8.91%	9.41%	8.64%	8.35%
Debt Cap Mkts	9.54%	9.28%	8.84%	8.94%	8.75%	8.69%
Fixed Deposits	10.34%	9.52%	8.91%	9.07%	8.50%	8.33%
ECB	8.56%	8.71%	8.95%	8.88%	8.76%	8.76%
NHB	7.93%	7.59%	7.55%	7.52%	7.53%	7.53%
Total	10.28%	9.67%	8.83%	9.10%	8.63%	8.47%

Significant reduction in cost of funds over last 7 quarters. driven by successful renegotiation of bank loans COF and increase in share of debt capital markets –

COF down 120 bps on entire book

COF on entire bank loan book down by 175 bps in last 7 quarters



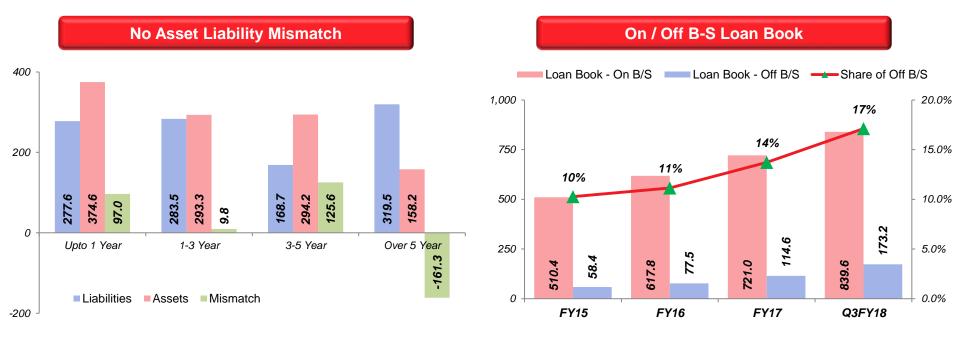
Share of Debt Capital Markets up 8% in last 7 quarters

Continuous diversification of liabilities and proactive fund management to help reduce cost of funds further

Grow Retail FD by offering innovative products, expanding distribution channels and leveraging technology



Superior Risk Management via Asset Liability Matching



As on 31 Dec 2017

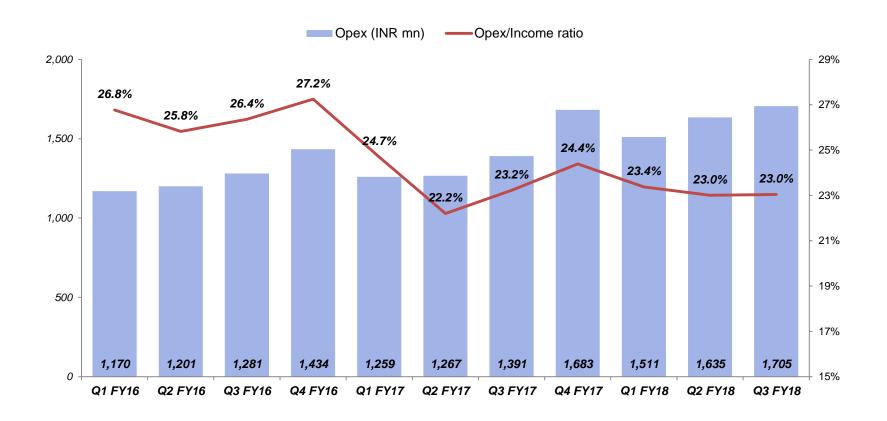
No Asset Liability Mismatch in short and medium term buckets

Securitised assets of Rs 90.29 bn in 9MFY18; share of Off B/S Loan Assets at 17% of Total AUM

Priority sector guidelines for affordable housing support DHFL strategy of increasing off balance sheet loan assets



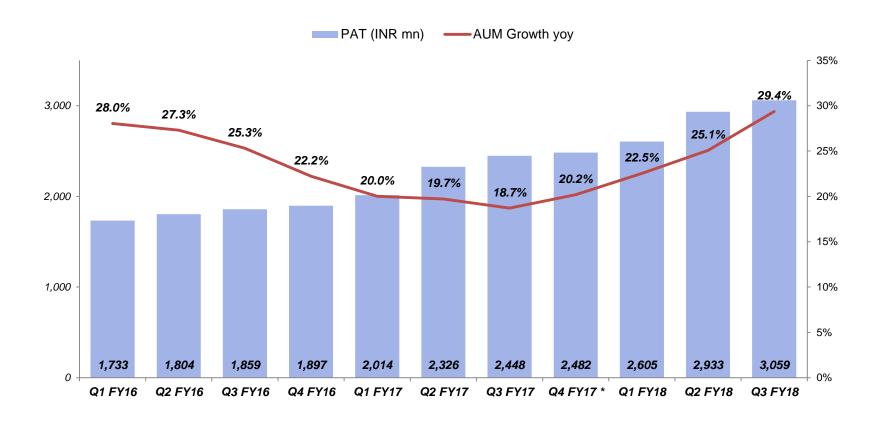
Improving Operating Efficiency



- Significant investment in last 3 years to drive network expansion and improve brand visibility
- ★ Efficiency improvement and technological initiatives to drive operating leverage
- Cost to Income Ratio on a steady downward trend

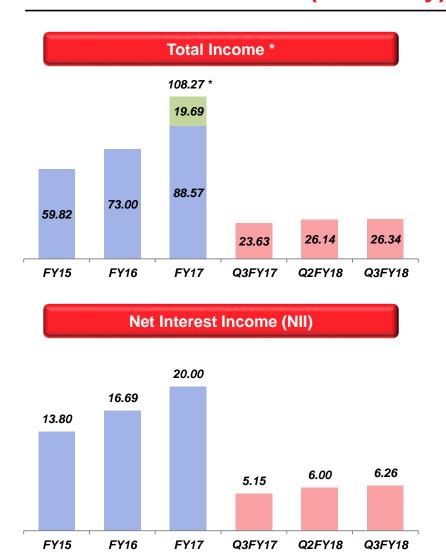


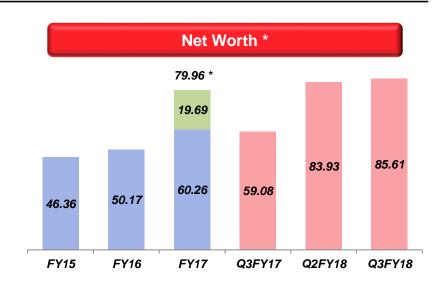
Superior Growth

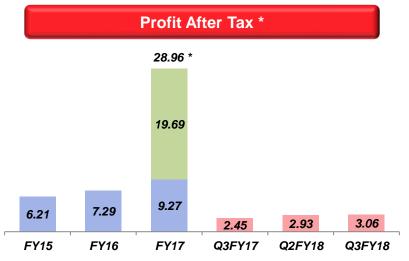


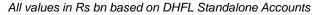


Financial Statements (Summary)



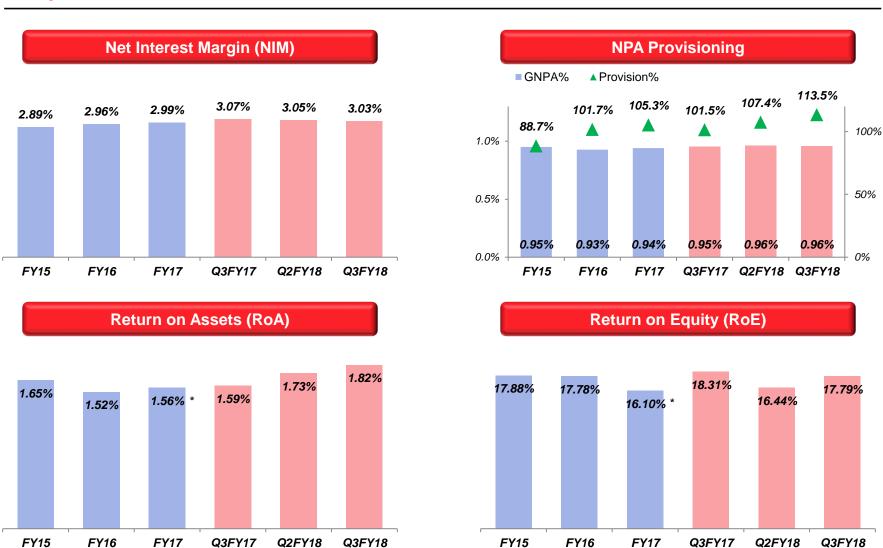








Key Financial Ratios



All values based on DHFL Standalone Accounts



Way Forward

Growth to be driven by focus on affordable housing / LMI segment

Stable margins through proactive management of liability sources and cost of funds

Moderation in operating expenses through efficiency improvement leading to reduction in C/I ratio

Revenue enhancement through better utilization of branch network and technology initiatives

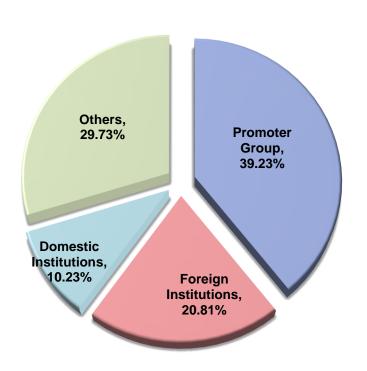
Improvement in profitability parameters (RoA/RoE) through a combination of revenue synergies,

lower COF and lower opex ratio



Shareholding

Shareholding Overview



Key Shareholders

SN	Name of Investor	% Holding
1	Rakesh Jhunjhunwala *	3.19%
2	Life Insurance Corp. Of India	2.70%
3	Vanguard *	2.24%
4	Dimensional Funds *	1.87%
5	Templeton Funds *	1.58%
6	Aditya Birla Sun Life MF *	1.14%
6	Neuberger Berman *	1.00%
7	Lazard *	0.85%
9	Copthall Mauritius	0.84%
10	Axis MF *	0.80%

^{*} Held through multiple folio numbers/schemes



Annexure 1

Financial Statements – Q3 FY18



Financial Statement

	FY15	FY16	FY17	Q3FY17	Q2FY18	Q3FY18	Growth (Q3FY18 vs Q3FY17)
INCOME STATEMENT							
Interest Income	58.39	71.59	86.54	23.16	25.04	25.20	9%
(-) Interest Expenses	44.60	54.90	66.54	18.00	19.03	18.94	5%
Net Interest Income (NII)	13.80	16.69	20.00	5.15	6.00	6.26	21%
(+) Non Interest Income	1.42	1.41	21.73*	0.47	1.11	1.14	142%
(-) Operating Expenses	4.48	5.08	5.60	1.39	1.64	1.70	23%
(-) Depreciation	0.26	0.24	0.23	0.07	0.06	0.07	9%
(-) Provisioning	1.05	1.75	2.18	0.45	1.07	1.00	123%
Profit Before Tax	9.43	11.02	33.72*	3.72	4.34	4.62	24%
(-) Taxes	3.22	3.73	4.75	1.27	1.41	1.56	23%
Profit After Tax	6.21	7.29	28.96*	2.45	2.93	3.06	25%
BALANCE SHEET							
Net Worth	46.36	50.17	79.96	59.08	83.93	85.61	
Borrowings	489.21	611.04	813.41	767.80	867.15	865.34	

All values in Rs bn and based on DHFL Standalone Accounts



Key Financial Ratios

	FY15	FY16	FY17	Q3FY17	Q2FY18	Q3FY18
Net Interest Income (NIM)	2.89%	2.96%	2.99%	3.07%	3.05%	3.03%
Cost/Income Ratio	27.32%	26.13%	23.63%^	23.22%	23.00%	23.04%
Gross NPA %	0.95%	0.93%	0.94%	0.95%	0.96%	0.96%
Provision Coverage Ratio (PCR)	88.7%	101.7%	105.3%	101.5%	107.4%	113.5%
Total CRAR	16.56%	16.74%	19.12%	16.31%	17.16%	16.32%
Tier 1 CRAR	12.53%	12.97%	14.75%	11.69%	12.75%	12.22%
Net Debt/Equity Ratio	10.14	11.23	9.30	11.75	9.40	9.16
Return on Assets (RoA)	1.65%	1.52%	1.56%^	1.59%	1.73%	1.82%
Return on Equity (RoE)	17.88%	17.78%	16.10%^	18.31%	16.44%	17.79%
Earnings per share (Rs/share)	23.88	25.00	95.76	8.19	9.36	9.76
Dividend per share (Rs/share)	6.0*	8.0	4.0		3.0 ¹	

Note:

All values based on DHFL Standalone Accounts



^{*} FY15 DPS not adjusted for Bonus issue of 1:1 done in FY16

[^] Impact of stake sale of DPLI by DHFL (Rs 19.69 bn) in FY17 on Net Worth included in calculation of ratios (but impact on Income/PAT excluded)

¹ Board had declared an interim dividend of Rs 3/share in Q2 FY18

Annexure 2

Management Team



Strong Management Team

DHFL has a highly experienced and cohesive management team, with average 20+ years experience in relevant industries

EXECUTIVE LEADERSHIP

Mr. Kapil Wadhawan

Chairman and **Managing Director** Mr. Harshil Mehta

Joint MD & CEO

BUSINESS FUNCTIONS

Mr. Santosh Nair

Chief Business Officer

Mr. Rishi Anand

Business Head - Housing Finance

Mr. Chinmay Dhoble

Business Head - SME and Mortgage Loans

Mr. Rajendra Mirashie

Business Head - Project Finance

Mr. Pradeep Bhadauria

Business Head - Retail Liability

Mr. Vivek Kannan

Chief Operating Officer (COO)

Ms. Jyothirlatha B

Chief Technology Officer (CTO)

Ms. Niti Arya

Company Secretary

SHARED SERVICES

Mr. Santosh Sharma

Chief Financial Officer (CFO)

Mr. Pradeep Sawant

Head - Legal

Mr. Bharat Pareek

Head - Treasury

Mr. Vikas Arora

Head - Risk and Collections

Mr. Rajendra Mehta

Head - Human Resources

Mr. Pranab Goel

Head - Investor Relations



Vastly Experienced Board of Directors



Mr. Kapil Wadhawan, Chairman & MD (CMD)

- More than 2 decades of experience in financial services industry



Mr. Dheeraj Wadhawan, Non Executive Director

- More than 15 years of experience in housing development & construction industry
- Graduated in Construction Management from University of London



Mr. Harshil Mehta, Joint MD & CEO

- Ex MD & CEO of ICICI Home Finance
- Worked with ICICI Bank, Transamerica and Whirlpool prior to DHFL Group



Mr. Mannil Venugopalan, Independent Director

- Former Chairman & MD. Bank of India
- Former Chairman & CEO, Federal Bank
- More than 4 decades experience in banking



Mr. G.P. Kohli, Independent Director

- ★ Former MD, Life Insurance Corp (LIC) of India
- Vast experience in insurance, housing, human resources and marketing



Ms Vijaya Sampath, Independent Director

- Senior Partner in a law firm, Lakshmikumaran& Sridharan
- Ombudsperson for the Bharti Group



Mr. Vijay Kumar Chopra, Independent Director

- Former Chairman & MD, Corporation Bank
- ♠ Former Chairman and MD, SIDBI
- Former Whole Time Member, SEBI
- More than 3 decades experience in banking



Group Management Centre

Kapil Wadhawan (Chairman & Managing Director)

Group Management Center

- Provides strategic direction and enhances synergistic value across the group
- Professionals with relevant expertise in respective fields and reputation for good governance



G Ravishankar

- More than 3 decades of experience in Automotive, Financial Services, Healthcare, IT Engineering Services and Airlines industry
- Held CEO and CFO roles in GE, Jet Airways and Geometric Limited

Srinath Sridharan

◆ Strategic counsel for nearly 2 decades with leading corporates across diverse sectors including automobile, e-commerce, advertising, realty and financial services



M Suresh

- More than 3 decades of experience in Strategy, Marketing, Sales & Distribution functions across leading FMCG and BFSI companies
- ♠ Former MD and CEO at Tata AIA





Awards and Recognition

Kapil Wadhawan awarded as the Best CEO in Financial Service by **Business Today**





DHFL awarded as Leading Housing Finance Company in the National Awards for Best Housing Finance Companies organised by CMO Asia and World Federation of Marketing

DHFL awarded" The Best Performing Primary Lending Institution under CLSS for MIG" by My Liveable City and knowledge partner National Housing Bank.





DHFL has been awarded the 'Dream Companies to work for' in the Housing Finance Sector by World HRD Congress and CHRO Asia

DHFL won the Industry Award for the excellence in the Home Loan Banking





DHFL and Mr. Kapil Wadhawan honored with the India's Greatest Brands and Leaders Award 2015-2016 organised by AsiaOne and URS Media Consulting Private Limited

DHFL wins the Golden Peacock Innovative Product and Service Award 2016 for its innovative "Wealth2Health Fixed Deposit" product





DHFL awarded the Best Housing Finance Company in the Financial Services Sector by CMO Asia and Stars Group





Annexure 3

DHFL Group Associates



Associate Companies: Aadhar Housing Finance

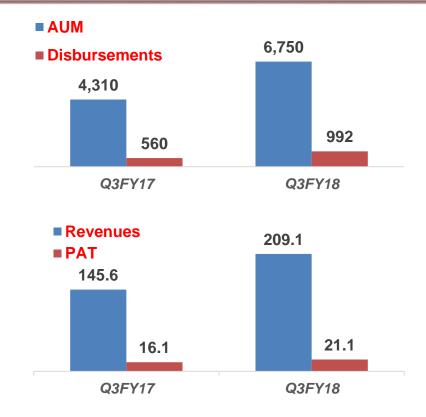


Merger of DHFL Vysya and Aadhar HFC completed in Q3FY18 resulting in a combined entity with AUM of more than INR 6,000 crore

Focus on Economically Weaker Section (EWS) and Low Income (LIG) customer segments

After merger with DHFL Vysya, business operations spread across India with a network of 270 branches

IFC has 9.55% equity stake in the merged entity





Associate Companies: Avanse Financial Services



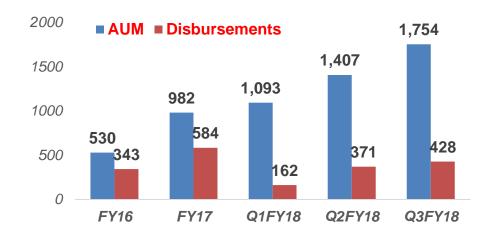
Launched in 2013 and now India's second largest education loan financing NBFC

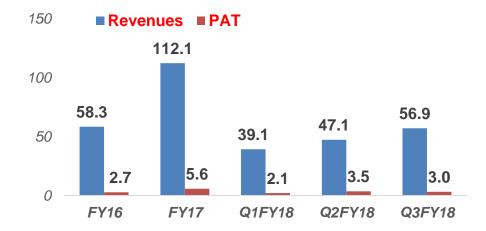
Product wise breakup of AUM

- Domestic Education Loans: 11%
- Overseas Education Loans: 57%
- Other Loans: 32%

Business coverage across 14 major educational markets of the country with additional coverage through 184 DHFL Centres

IFC has 20% equity stake in the company







Associate Companies: DHFL Pramerica Life Insurance (DPLI)



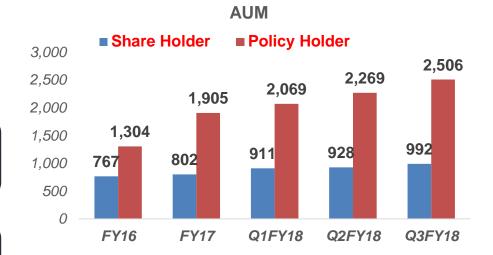
– LIFE INSURANCE –

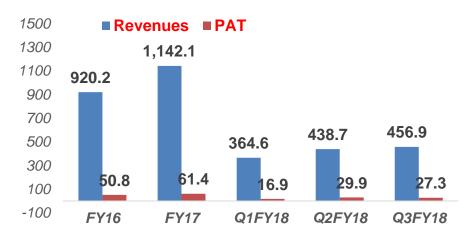
JV with Prudential Financial Inc.* of United States

Presence in life insurance business with focus on traditional products

Transaction involving sale of 50% stake of DHFL in DPLI to a WOS (DHFL Investments Ltd) concluded in Mar 2017

Network of 114 branches and more than 9,000 agents







Associate Companies: DHFL Pramerica Asset Management (DPAMC)



JV with Prudential Financial Inc.* of United States

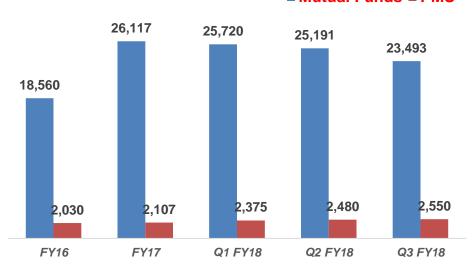
Launched Mutual Fund (MF) business in 2010 and Portfolio Management Services (PMS) in 2013. Acquired Deutsche Asset Mgmt in 2016.

Network of more than 6,200 empanelled distributors and 1.13 lakh active folios

Headquartered in Mumbai with presence in 23 cities

AUM (Rs Crore)

■ Mutual Funds ■ PMS



PMS includes Discretionary & Advisory AUM



Disclaimer

This presentation may contain statements about events and expectations that may be "forward-looking," including those relating to general business plans and strategy of Dewan Housing Finance Corporation Ltd. ("DHFL") and its associates/subsidiaries/JVs, its future outlook and growth prospects, and future developments in its businesses and its competitive and regulatory environment. Actual results may differ materially from these forward-looking statements due to a number of risks and uncertainties, including future changes or developments in DHFL and its associates/subsidiaries/JVs business, its competitive environment, its ability to implement its strategies and initiatives and respond to technological changes and political, economic, regulatory and social conditions in India. All financial data in this presentation is obtained from the Financial Statements for FY2015, FY2016 and FY2017, and FY2018YTD basis which the ratios are calculated. This presentation does not constitute a prospectus, offering circular or offering memorandum or an offer invitation or a solicitation of any offer to purchase or sell, any shares of DHFL should not be considered or construed in any manner whatsoever as a recommendation that any person should subscribe for or purchase any of DHFL's shares. None of the projections, expectations, estimates or prospects in this presentation should be construed as a forecast implying any indicative assurance or guarantee of future performance, nor that the assumptions on which such future projections, expectations, estimates, or prospects have been prepared are complete or comprehensive.

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