



**March 18, 2019**

The Manager- Listing  
BSE Limited  
(BSE: 507685)

The Manager- Listing  
National Stock Exchange of India Limited,  
(NSE: WIPRO)

The Market Operations,  
NYSE: New York  
(NYSE: WIT)

Dear Sir/Madam,

**Sub: Press Release**

We are enclosing a copy of Press Release which is being released today.

**For WIPRO LIMITED**

*G Kothandaraman*

**G Kothandaraman**

**General Manager – Finance**



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## **Wipro Becomes One of the First Companies Globally to Achieve Maturity Level 5 in CMMI® V2.0 Development View**

**Bangalore, India – March 18, 2019:** Wipro Limited (NYSE: WIT, BSE: 507685, NSE: WIPRO), a leading global information technology, consulting and business process services company, today announced that it has been appraised at Maturity Level 5 in the CMMI V2.0 Development View. Wipro is one of the first organizations in the world to be assessed at the highest capability Maturity Level of this new CMMI process framework.

This appraisal validates Wipro's process capabilities and demonstrates the company's commitment to continuous improvement and robust governance for performance excellence. Wipro is helping its clients in their transformational journey and there has been an increase in the client metrics like the Net Promoter Score (NPS), which improved 486 basis points in FY 2018 over FY 2017. The appraisal team applauded Wipro's unique usage of Intelligent Automation through HOLMES, Wipro's Artificial Intelligence (AI) platform. The work done by BOTs in fixed price projects improved from 3.0% in Q2 (FY 2018-19) to 6.7% in Q3 (FY 2018-19). The team also commended Wipro's capability to optimize project delivery through TopGear and the company's ability to utilize cutting-edge technologies like Neural Networks and Machine Learning to optimize processes in conjunction with their CMMI adoption.

**Bhanumurthy B. M., President & Chief Operating Officer, Wipro Limited** said, "This appraisal showcases Wipro's commitment to deliver high-quality solutions, a great customer experience and strong alignment of our processes with business objectives. The CMMI journey has been instrumental in achieving a high level of customer satisfaction and will ensure that Wipro remains an industry leader in quality."

**Devender Malhotra, Vice President & Global Head – Quality and Enterprise Risk Management, Wipro Limited** added, "Wipro has once again proved that we are the pioneers in quality processes. The CMMI Journey has helped us develop a culture of process transformation with predictable delivery."

An appraisal at CMMI Maturity Level 5 indicates that an organization is performing at an "optimizing" level. An organization operating at this level continually improve their processes based on a quantitative understanding of its business objectives and performance and uses a quantitative approach to understand the variation inherent in the process and the causes of process outcomes to drive business performance.



### **About Wipro Limited**

Wipro Limited (NYSE: WIT, BSE: 507685, NSE: WIPRO) is a leading global information technology, consulting and business process services company. We harness the power of cognitive computing, hyper-automation, robotics, cloud, analytics and emerging technologies to help our clients adapt to the digital world and make them successful. A company recognized globally for its comprehensive portfolio of services, strong commitment to sustainability and good corporate citizenship, we have over 170,000 dedicated employees serving clients across six continents. Together, we discover ideas and connect the dots to build a better and a bold new future.

### **About CMMI® Institute**

CMMI Institute ([cmminstitute.com](http://cmminstitute.com)) is the global leader in advancing best practices in people, process, and technology. CMMI Institute enables organizations to elevate and benchmark performance across a wide range of critical business capabilities, including product development, service excellence, workforce management, data management, supplier management, and cybersecurity.

For over 25 years, thousands of high-performing organizations in a variety of industries, including aerospace, finance, healthcare, information technology, software, defense, transportation, and telecommunications, have achieved sustainable business success through CMMI adoption and demonstrated their ability as capable business partners and suppliers.

### **Wipro Media Contact:**

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### **Forward-looking and Cautionary Statements**

Certain statements in this release concerning our future growth prospects are forward-looking statements, which involve a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in our earnings, revenue and profits, our ability to generate and manage growth, intense competition in IT services, our ability to maintain our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which we make strategic investments, withdrawal of fiscal governmental incentives, political instability, war, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property, and general economic conditions affecting our business and industry. Additional risks that could affect our future operating results are more fully described in our filings with the United States Securities and Exchange Commission. These filings are available at [www.sec.gov](http://www.sec.gov). We may, from time to time, make additional written and oral forward-looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. We do not undertake to update any forward-looking statement that may be made from time to time by us or on our behalf.

