

#### Fusion MicroFinance Limited

(Formerly known as Fusion Micro Finance Private Limited)

#### Letter No. FMFL/SEC/2023-24/SE-61

#### Date: 02.08.2023

The Manager	The Manager
Listing Department	Listing Department
National Stock Exchange of India Limited	BSE Limited
Exchange Plaza, Plot No. C/1, G Block Bandra	Phiroze Jeejeebhoy Towers
Kurla Complex, Bandra (E), Mumbai - 400 051	Dalal Street, Mumbai - 400 001
Scrip Code: FUSION	Scrip Code: 543652

#### Sub: Submission of Earnings Presentation

Dear Sir/Ma'am,

Pursuant to Regulation 30, Regulation 51 and other applicable provisions of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith the Earnings Presentation with respect to unaudited Financial Results for Quarter ended on June 30, 2023.

The same is also available on the website of company i.e. <u>www.fusionmicrofinance.com</u>.

The Board Meeting in which the aforesaid unaudited financial results are approved, started at 02:15 PM and concluded at 6:25 PM

Request you to take the same on records.

Thanking you, For Fusion Micro Finance Limited (Formerly Fusion Micro Finance Private Limited)

Deepak Madaan Company Secretary & Chief Compliance Officer Membership No. A24811 Place: Gurugram



Creating Opportunities... Fusion Micro Finance Limited

## Investor Presentation Q1 FY24

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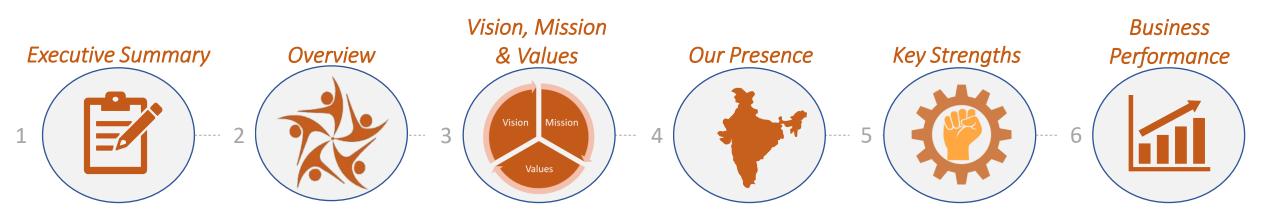
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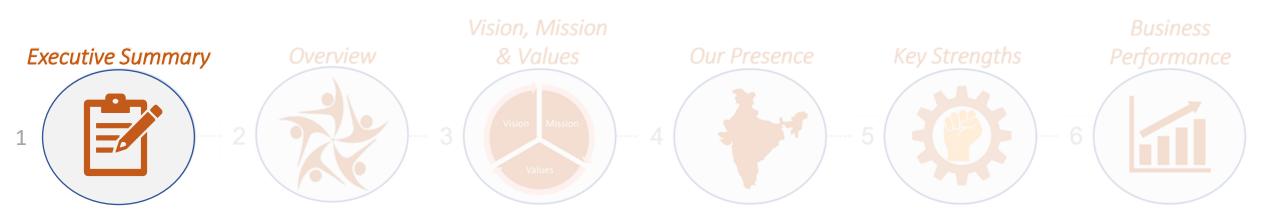
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Consistent quarter with growth across all metrics. AUM grew by ~31% YoY and PAT

grew by ~60% YoY...uptick in NIM by 32 bps QoQ. Customer base

increased to 36.4 lakh, continue to add new clients



### Performance Highlights – Q1 FY24

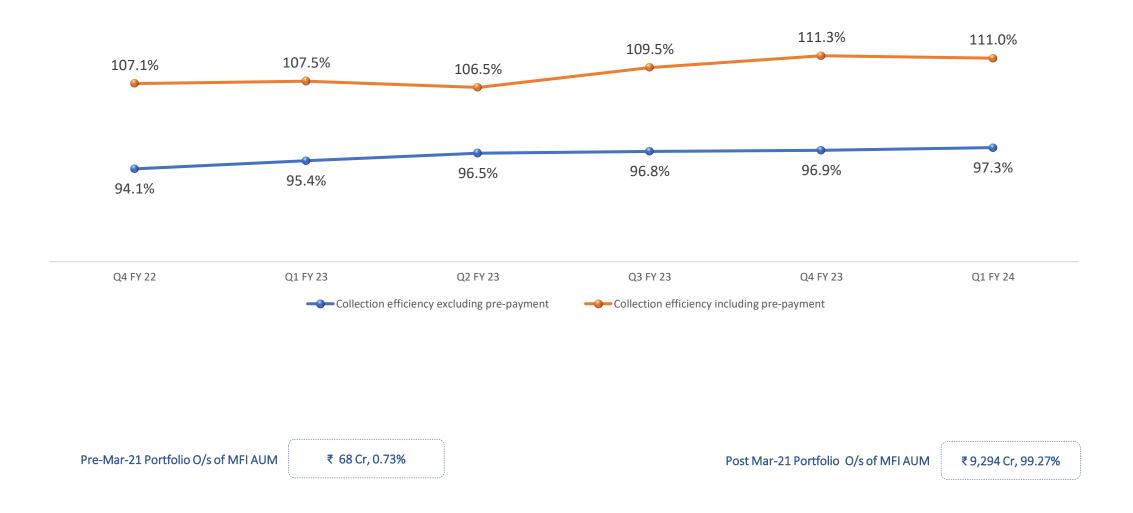








#### Total Collection efficiency



### Credit Cost



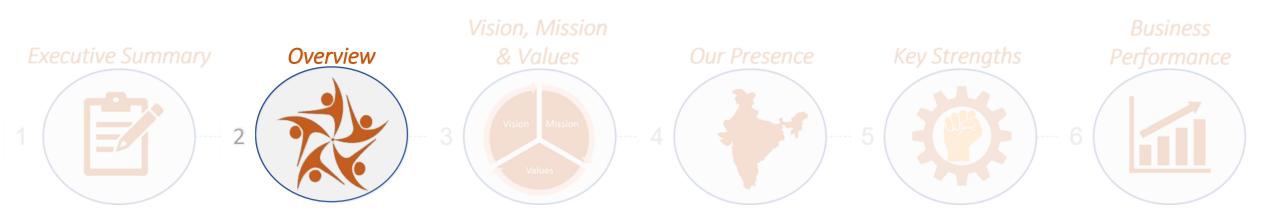
Understanding the Credit Cost Impact (₹ in Crore)	Q1 FY 24	Q1 FY 23	Q4 FY 23	FY 23
Opening ECL [A]	312.66	360.35	289.44	360.35
- Provisions as per ECL [B]	75.08	20.02	69.00	199.51
Reversals (on account of write-off) [C]	59.36	136.10	45.78	247.20
Closing ECL [D = A+B-C]	328.38	244.27	312.66	312.66
Impairment [F]	75.08	20.02	69.00	199.51
Credit Cost (Provisions) / % of Avg. On-Book Loan Portfolio	0.88%*	0.30%*	0.85%*	2.73%
Bad-Debt Recovery [G]	4.44	4.21	4.88	17.99
Net P&L Impact [F – G]	70.64	15.81	64.12	181.52
Net P&L Impact – % of Avg. On-Book Loan Portfolio	0.83%*	0.24%*	0.79%*	2.48%

\* Non-annualized

Slab	Loans (Gross) (₹ Cr)	ECL (₹ Cr)	Loans (Gross) (%)	ECL (%)
- Stage I	8,385.15	87.82	96.03%	1.05%
- Stage II	67.21	27.92	0.77%	41.54%
- Stage III	279.00	212.64	3.20%	76.22%
Total	8,731.36	328.38	100.00%	3.76%
- GNPA (Stage III)				3.20%
- NNPA (Net Stage III)				0.78%
- PAR 90+				2.63%

Total Management overlay of ₹ 57.68 Cr as on June 30, 2023







Diversified Organically diversified since inception Client Growth ~23% over last 5 Years AUM Growth ~37% over last 5 years

Technology On Cloud since 2013 Robust Liability Management

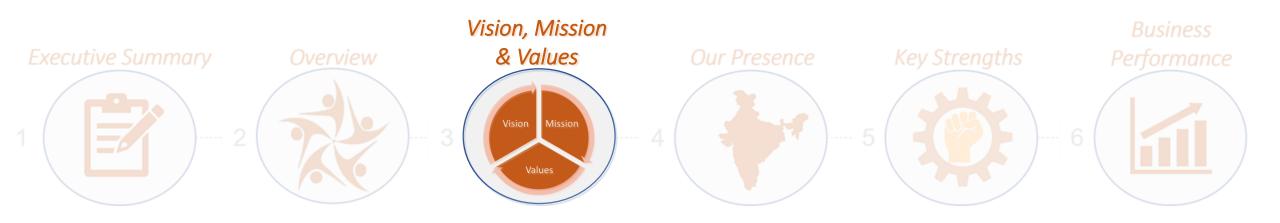
Marquee Investor Warburg Pincus - 2018

### Ratings

3 upgrades in last 5 years, currently "A" positive (ICRA) "A" stable (CRISIL,

stable (CRI CARE) IPO Nov 2022 New Product Started MSME in 2019





### Vision, Mission and Values



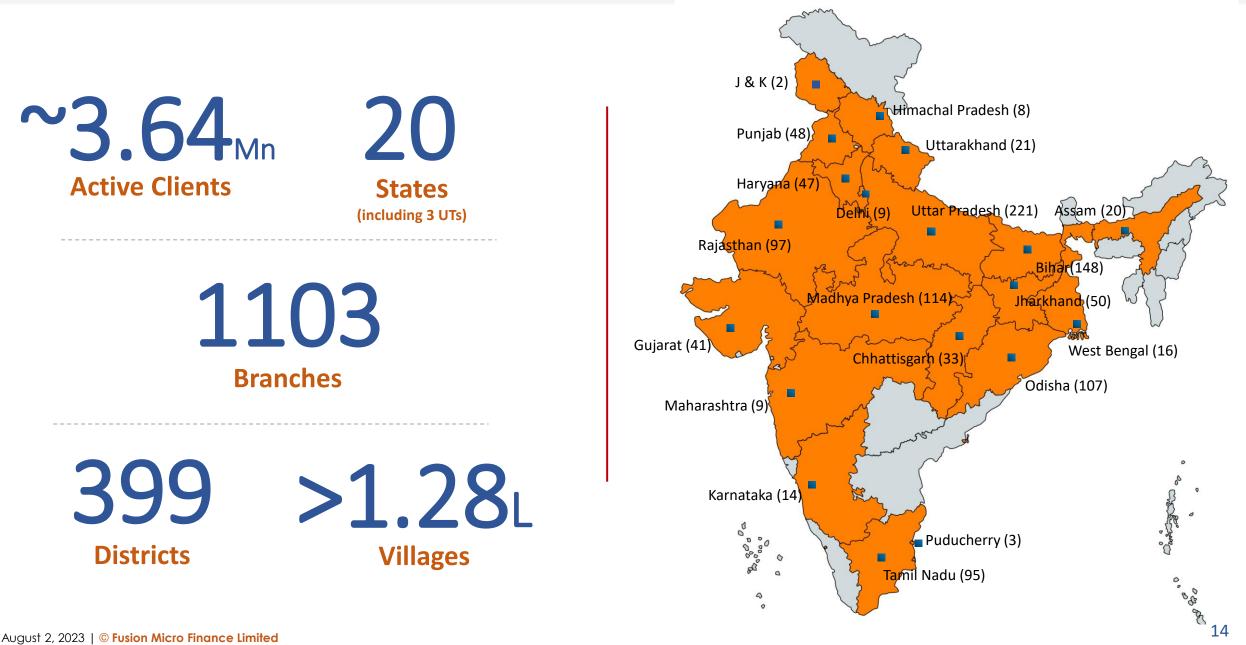






Our Presence









Key Strengths







**Digital Orientation** 





People

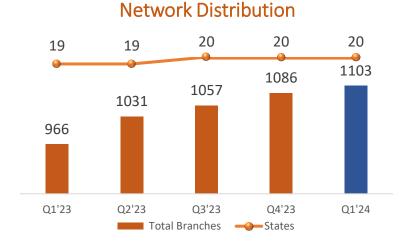




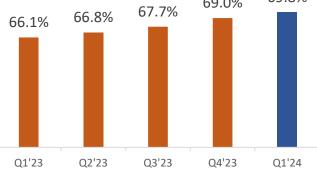
#### Key Strengths : Diversification



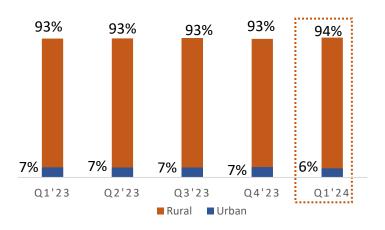
#### QoQ



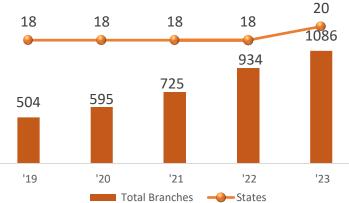
# Top 5 states concentration



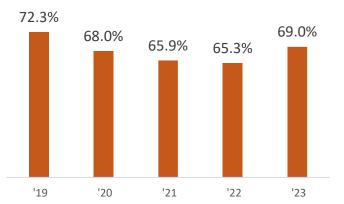
#### **Rural vs Urban Presence**



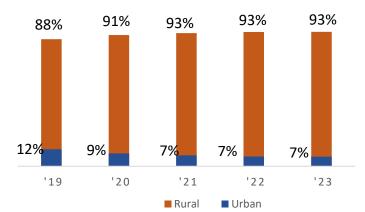
Network Distribution





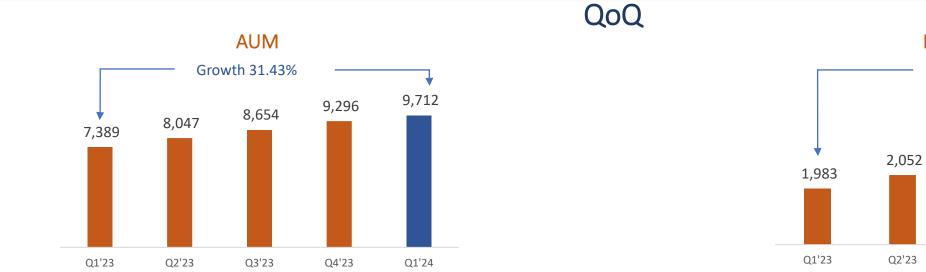


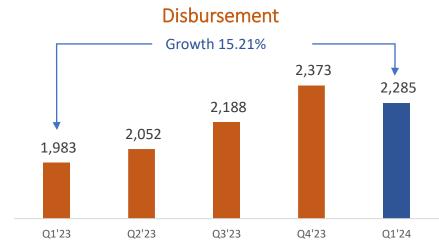
#### Rural vs Urban Presence



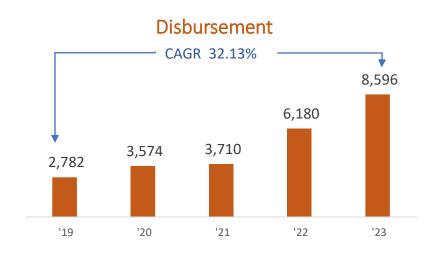
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#### Key Strengths : Consistency





AUM CAGR 36.97% 9,296 6,786 6,786 4,638 3,607 19 '20 '21 '22 '23 YoY



#### Fusion Microfinance Creating Opportunities...

₹ in Crore

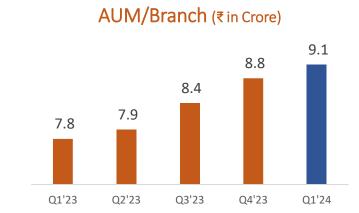
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#### Key Strengths : Consistency (Contd...)



#### QoQ





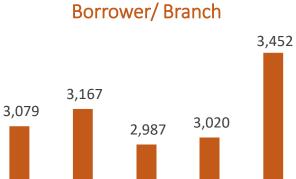




YoY

AUM/Branch (₹ in Crore)

8.8

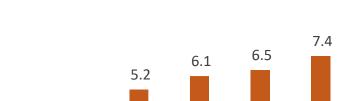


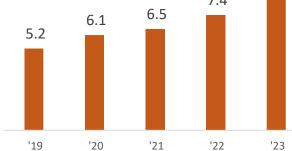
'21

'22

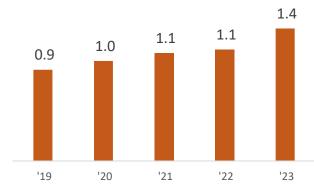
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'20









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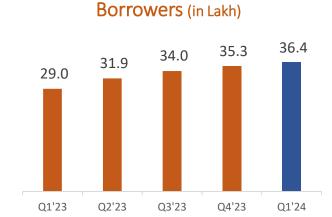
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### Key Strengths : Operational Prudence





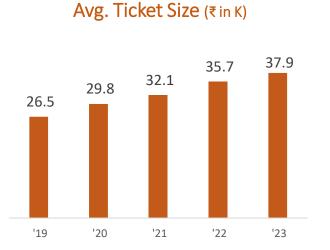


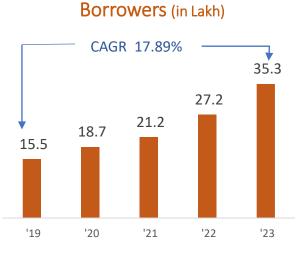




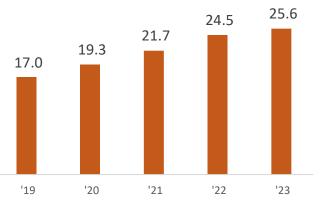


YoY





#### Avg. OS / Borrower (₹ in K)



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Stable and Experienced core management team and a strong second line with diversified experience

Balanced infusion of strong talent for key leadership positions with progressing home-grown talent

Building a performance driven culture which rewards top performers

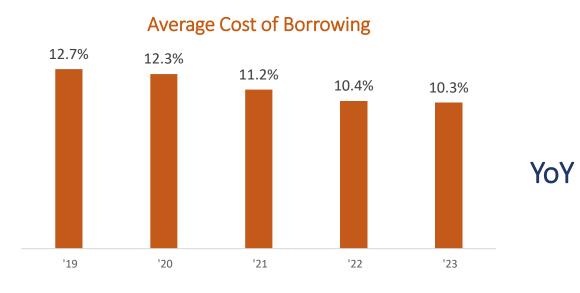
Focus on enhancing the Employee Experience through seamless processes, benefits and connect

Team Size >11k Across 1103

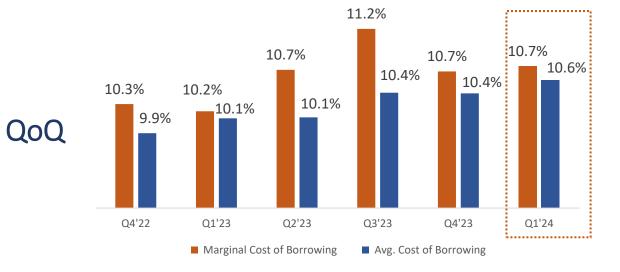
Across 1103 locations



### Key Strengths : Liability Management



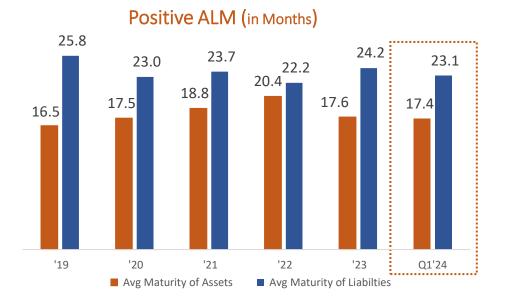
Marginal & Average Cost of Borrowing



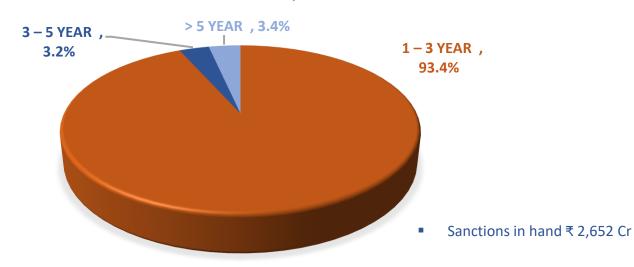
Institutions / Banks	Q1 FY24	FY23	FY22	FY21	FY20	FY19
Public Sector Banks	24.7%	25.8%	21.4%	13.3%	5.4%	1.1%
Development Financial Institutions	9.5%	7.8%	11.7%	13.3%	12.7%	5.9%
Private Sector Banks	37.2%	37.5%	36.5%	36.4%	39.9%	50.3%
Foreign-Banks	15.1%	12.9%	13.7%	16.4%	20.3%	10.4%
Non-Banking Financial Institutions	7.3%	9.5%	8.8%	7.1%	10.1%	18.1%
Foreign Portfolio Investors	6.2%	6.5%	8.0%	13.5%	11.7%	14.3%
Total	100%	100%	100%	100%	100%	100%

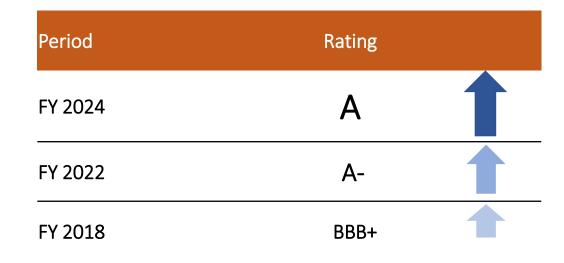
### Key Strengths : Liability Management (Contd...)





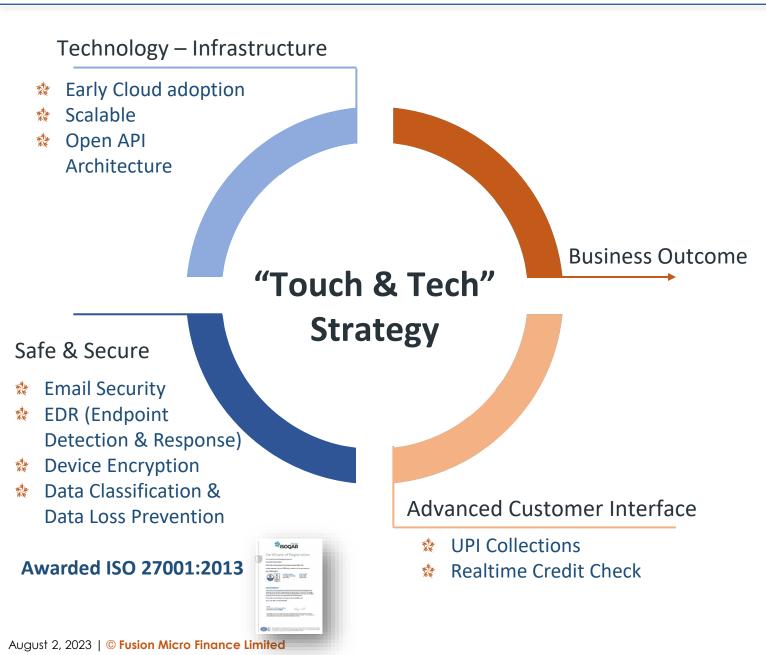
Loan Maturity





Rating Instrument	Rating Agency	Ratings	
Long-term debt	CRISIL	A Stable	
	CARE	A Stable	
	ICRA	A Positive	
NCD	CRISIL	A Stable	
	CARE	A Stable	
Grading	CART	MFI 1	
Comprehensive MFI Grading (COCA)	M-CRIL	M2C1	
Client Protection Certification	M-CRIL	Gold Level	





#### **Customer Experience**



- Digital onboarding improved from 30% in 2018 to 100% in Q1 FY24
- Cashless disbursement improved from
   20% in 2018 to 99.23% in Q1 FY24

#### **Operational Efficiency**



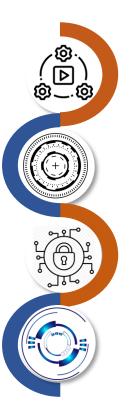
Loan Approval TAT reduced to ~4 days

#### **Scalability & Optimization of Resources**



Branches increased from 375 in 2018
 to 1103 in Q1 FY24 with presence in 20
 states & 399 districts





Robotic Process Automation facilitating

- Automated credit decisioning
- Driving operational efficiency

Continuous investment in core technology

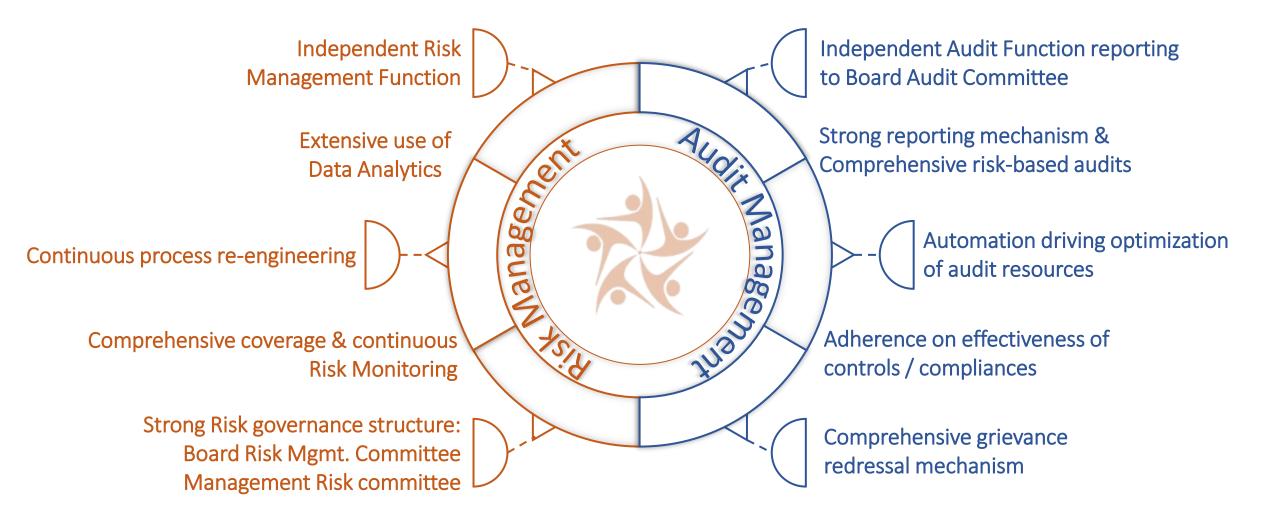
Continue to invest in cyber resilience framework

Envisioning future ready Tech framework

• Monolithic  $\rightarrow$  Microservices Architecture







## ESG - seeking to be a responsible Financial Institution



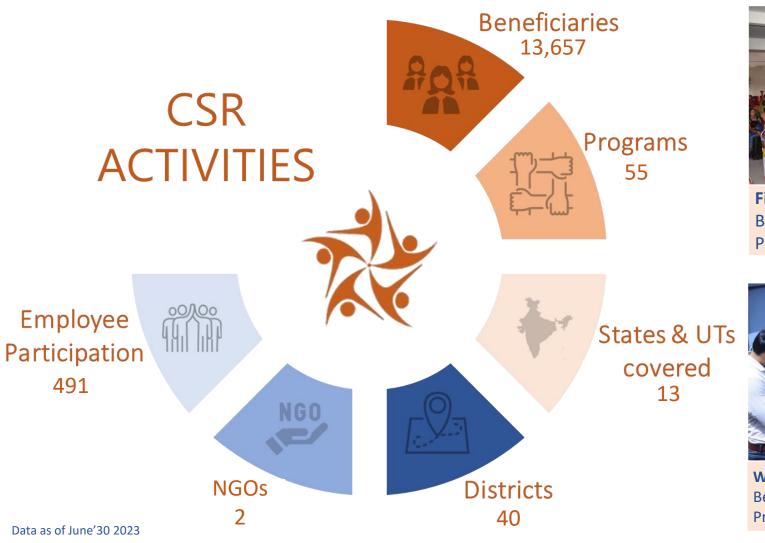
Continuous Engagement with Community and Employees	Governance Standards				
55 initiatives covering 40 districts in 13 states which have benefitted 13,657 people		50% board comprising independent directors including 2 women directors			
Conducted health camps across different location benefiting 2,746 people	₩	Special veto powers for Head of Audit for new area approval			
17 financial literacy programs were conducted for 2,422 rural people to enhance their knowledge on various aspects of financial management in 8 states		Risk Management Committee to review management policies in relation to various risks and regulatory compliance issues			
Immediate relief extended to 4,380 people affected by cyclone Biporjoy in Rajasthan and Gujarat		Dedicated ALM committee to monitor maturity schedule of financia liabilities & assets			
Prompt relief provided to 2,000 victims & family members of the train accident in Odisha	TEST	Awarded a score of 97.0% on the Code of Conduct Assessment (CoCA) for MFIs in India by M-CRIL $^{(1)}$			

Successful assessment by BNP Paribas against seven dimensions of Universal Standards for Social and Environmental Performance Management (USSEPM) showcasing our continued focus & progress on key parameters like social strategy, leadership commitment, client-centricity, client protection and human resource development.

1. Rated 97.0% on the Code of Conduct Assessment for MFIs in India, based on indicators of transparency, client protection, governance, recruitment, client education, grievance redress and data sharing, by M-CRIL, a global leader in the financial rating of microfinance institutions



**Fusion** creates a positive impact on economic, social and environmental growth of disadvantaged communities through integrated and sustainable development initiatives





**Financial & Digital Literacy** Beneficiaries: 2422 Programs: 17



Relief Work Beneficiaries: 6520 Programs: 6



Water, Sanitization & Hygiene Beneficiaries: 1330 Programs: 4



**Stationery Distribution** Beneficiaries: 480 Programs: 6





### Profit and Loss Statement



Profit & Loss Statement (₹ Crore)	Q1 FY 24	Q1 FY 23	YoY %	Q4 FY 23	QoQ %	FY 23
Revenue from operations						
- Interest income	479.00	329.36	45.43%	450.74	6.27%	1,600.10
- Other revenue from operations	52.07	13.36	289.75%	50.15	3.83%	141.82
Total revenue from operations	531.07	342.72	54.96%	500.89	6.03%	1,741.92
- Other income	21.71	17.73	22.45%	19.80	9.65%	58.05
Total income	552.78	360.45	53.36%	520.69	6.16%	1,799.97
Expenses						
- Finance costs	183.48	143.19	28.14%	174.24	5.30%	642.78
- Employee benefit expense	97.84	72.23	35.46%	89.40	9.44%	325.52
- Depreciation and amortization expense	1.76	1.48	18.92%	2.30	(23.48)%	7.41
- Other expenses	34.31	23.36	46.88%	33.63	2.02%	111.91
- Impairment of financial instruments	75.93	20.06	278.51%	69.19	9.74%	200.37
Total expenses	393.32	260.32	51.09%	368.76	6.66%	1,287.99
Profit before tax	159.46	100.13	59.25%	151.93	4.96%	511.98
- Tax expense	39.00	25.03	55.81%	37.41	4.25%	124.83
Profit after tax for the period/year	120.46	75.10	60.40%	114.52	5.19%	387.15
Net interest income	294.07	184.67	59.24%	273.75	7.42%	947.21
РРОР	235.39	120.19	95.85%	221.12	6.45%	712.35

### Balance Sheet

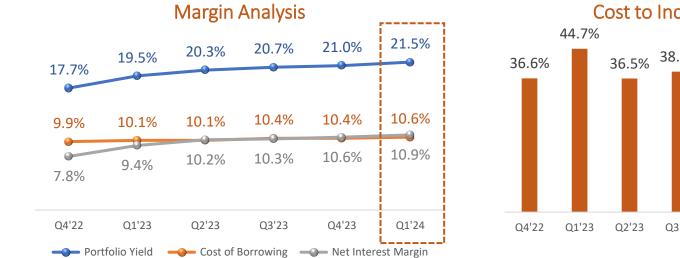


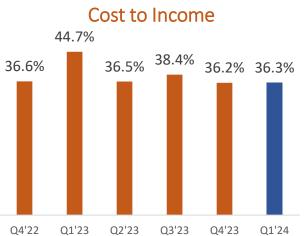
Financial Position <b>(₹ Crore)</b>	Q1 FY 24	Q1 FY 23	YoY %	Q4 FY 23	QoQ %		
Financial and Non-financial assets							
- Cash & Other Bank Balances	1,177.08	673.81	74.69%	950.36	23.86%		
- Bank balances other than cash and cash equivalents	70.04	95.84	(26.92)%	114.67	(38.92)%		
- Loans - (Net of Impairment Loss Allowance)	8,402.98	6,650.90	26.34%	8041.56	4.49%		
- Current and deferred tax assets	120.53	103.98	15.92%	116.10	3.82%		
<ul> <li>Property, plant and equipment, Right of use asset and Intangible assets &amp; Capital WIP</li> </ul>	22.37	20.04	11.63%	21.21	5.47%		
- Trade Receivables, Derivative financial & Other financial assets	122.64	64.39	90.46%	111.44	10.05%		
- Other non-financial assets	22.35	6.28	255.89%	8.20	172.56%		
Total assets	9,937.99	7,615.24	30.50%	9,363.54	6.13%		
Financial and Non-Financial liabilities							
- Debt securities	563.89	753.77	(25.19)%	628.80	(10.32)%		
- Borrowings (other than debt securities)	6,511.01	5,093.53	27.83%	6,036.61	7.86%		
- Subordinated liabilities	113.10	162.67	(30.47)%	112.99	0.10%		
- Trade payables & Derivative financial instrument	88.58	44.51	99.01%	81.39	8.83%		
- Other financial liabilities	172.22	127.58	34.99%	157.70	9.21%		
- Current tax, Provisions & Other non-financial liabilities	43.75	16.72	161.66%	24.13	81.31%		
Total liabilities	7,492.55	6,198.78	20.87%	7,041.62	6.40%		
Total equity	2,445.44	1,416.46	72.64%	2,321.92	5.32%		
Total liabilities and equity	9,937.99	7,615.24	30.50%	9,363.54	6.13%		

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#### Key Ratios





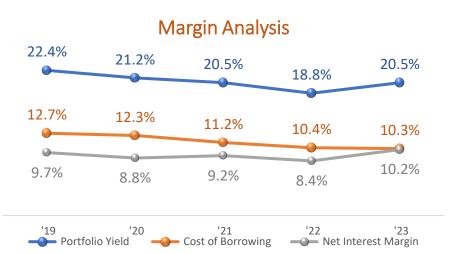


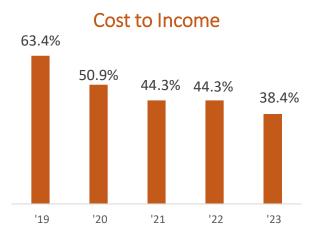
QoQ

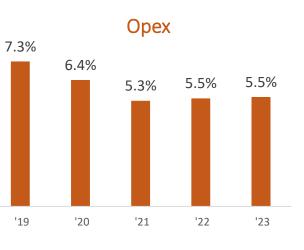




YoY





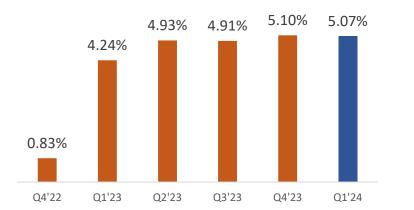


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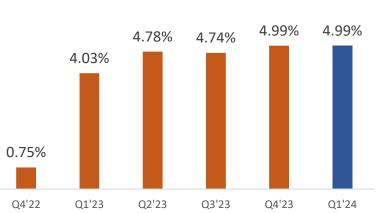
Key Ratios

Fusion Microfinance Creating Opportunities...

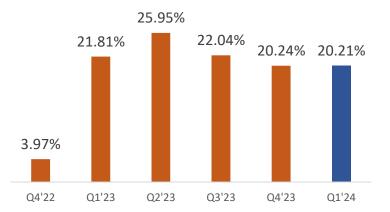
ROA (On Avg. AUM)



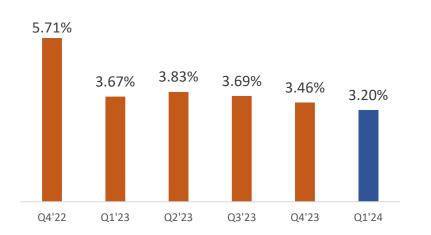
ROA (On Avg. Assets)



ROE



GNPA



NNPA





- \* MSME vertical launched in Dec 2019 to tap the potential of the 'missing middle'
- Building credit assessment capability ...nucleus of our MSME strategy
- Clear focus on mapping adjacencies and potential thereof
- Business Update (As of Q1 FY24)
  - Total Clients : 12,397
  - ★ AUM (₹ in Crore) : 349.42
  - ☆ States : 10
  - Branches : 70
  - Team Size : 785

### Highly Experienced Board with Strong Governance





- Chairperson of the governing board of Microfinance Institutions Network
- Over 26 years of experience in service industry



Holds a Post-Graduate Certificate from XLRI, Jamshedpur and has also completed HBS Accion Program from Harvard Business School, USA



Narendra Ostawal Nominee Director

- Managing Director at Warburg Pincus India Limited
- 20 years of experience
- Previously worked with 3i India and Mckinsey & Company
- Holds a PGDM in business management from IIM Bangalore



- Served on the board of Creditaccess
   Grameen and Muthoot Microfinance, among others
- Over 15 years of experience

Kenneth Dan Vander Weele Nominee Director

 Holds a PhD from the Oxford Centre for Mission Studies, Open University



- Over 35 years of experience working with the Government of India, MFIN, and Oxfam India among others
- Currently, on the board of Moneyboxx
   Finance Limited , and Dilip Buildcon Limited

Namrata Kaul

Independent

Director

- Over 34 years of experience working with companies like Grindlays Bank and Deutsche Bank
- Currently on the board of Havells India, and Schneider Electric among others



Pankaj Vaish

Independent

Director

- Currently on the board of IIFL Wealth Management, Krishna Institute of Medical Sciences and Indium Software (India)
- Over 35 years of work experience
- Bachelor from IIT BHU and MBA from University of Minnesota, U.S.A.

Ratna Dharashree Vishwanathan Independent Director

### Stable & Experienced Management Team





- Previously worked with companies like GE India, SBI Cards & Payments Services, Citicorp Finance (India) and SRF Finance
- Tarun Mehndiratta COO - MFI
- Holds a PGDM in Mktg Science from IMM, Delhi



Kaushik COO- MSME

- Previously worked with companies such as Religare Housing Development Finance Corporation, HDFC Bank, ICICI Bank, among others
- Qualified CA



 Previously worked with Almondz Capital, Management Services and Megha Technical Engineers





Qualified CS and holds a Bachelor's dearee in Law



- Pooja Mehta CHRO
- She has over 20 years of experience working extensively in HR domain. She has been associated with organization likes PwC and Mercer.
- She is a post-araduate in psychology from Delhi University and completed her post graduation from XLRI



(Aditya Birla Group) and Avantha Holdinas Qualified Chartered Accountant

Previously worked with Essel Mining

Gaurav Maheshwari



- Previously worked with Magma Fincorp and Development Credit Bank among others
- Holds a Master's in Business Economics from Kurukshetra University



CIO

- I years of rich and diversified experience
- Holds two master degree in Mathematics & Computer Science from Punjab University
- Previously worked with brands like Mazda, P&G, Yum, Bata, SATIN



- Previously worked with GE Capital, ICICI Bank, Kotak Mahindra Bank, and Sundaram Finance
- B. Com from Delhi University and has also completed HBS Accion Program

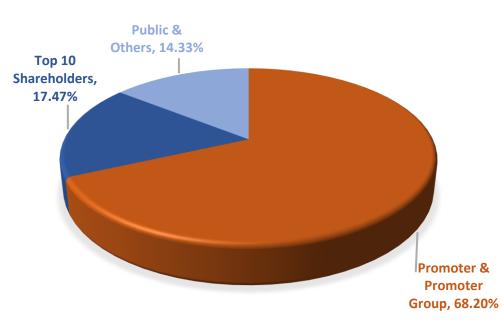


Ankush Ahluwalia

CBO

- Previously worked with Axis Bank, Tata Consultancy Services, Satin Creditcare Network, WIMCO and ICICI Bank
- Sanjay Vishwanath certification from GARP Choudhary CRO
- Qualified CA and completed FRM





As of June'30 2023

Category	Top 10 Institutional Investors
FPI	Massachusetts Institute of Technology
FPI	The Nomura Trust and Banking Co. Ltd.
FPI	BNP Paribas Arbitrage
Mutual Fund	SBI Banking Financial Services Fund
Mutual Fund	Nippon Life India Trustee Ltd
Mutual Fund	Aditya Birla Sun Life Trustee Private Ltd.
Mutual Fund	Mirae Asset Banking & Financial Services Fund
Mutual Fund	ICICI Prudential Banking & Financial Services Fund
Insurance Co	Kotak Mahindra Life Insurance Company Ltd.
Insurance Co	HDFC Life Insurance Company Ltd.

# Abbreviations



PATProfit After TaxNIMNet Interest MarginROEReturn on EquityROAReturn on AssetsECLExpected Credit LossCRARCapital Risk Adequacy RatioGNPAGross Non-Performing AssetsNNPANet Non-Performing AssetsNIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearCoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearQuQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization		
NIMNet Interest MarginROEReturn on EquityROAReturn on AssetsECLExpected Credit LossCRARCapital Risk Adequacy RatioGNPAGross Non-Performing AssetsNNPANet Non-Performing AssetsNIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	AUM	Asset Under Management
ROEReturn on EquityROAReturn on AssetsECLExpected Credit LossCRARCapital Risk Adequacy RatioGNPAGross Non-Performing AssetsNNIPANet Non-Performing AssetsNIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization		
ROAReturn on AssetsECLExpected Credit LossCRARCapital Risk Adequacy RatioGNPAGross Non-Performing AssetsNNPANet Non-Performing AssetsNIIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization		Net Interest Margin
ECLExpected Credit LossCRARCapital Risk Adequacy RatioGNPAGross Non-Performing AssetsNNPANet Non-Performing AssetsNIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	ROE	
CRARCapital Risk Adequacy RatioGNPAGross Non-Performing AssetsNNPANet Non-Performing AssetsNIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	ROA	Return on Assets
GNPAGross Non-Performing AssetsNNPANet Non-Performing AssetsNIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	ECL	Expected Credit Loss
NNPANet Non-Performing AssetsNIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceISOInternational Organization for Standardization	CRAR	Capital Risk Adequacy Ratio
NIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	GNPA	Gross Non-Performing Assets
PPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceISOInternational Organization for Standardization	NNPA	Net Non-Performing Assets
COBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	NII	Net Interest Income
CAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	РРОР	Pre-Provision Operating Profit before tax
OpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	СОВ	
YoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	CAGR	Compound Annual Growth Rate
QoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	Opex	Operating Expenses
CrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	YoY	Year on Year
LLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	QoQ	Quarter on Quarter
MnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	Cr	Crore
KThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	L	Lacs
FYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	Mn	Million
BpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	K	Thousand
QQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	FY	Financial Year
ALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	Bps	Basis points
TATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	Q	Quarter
APIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	ALM	Asset Liability Management
UPIUnified Payments InterfaceISOInternational Organization for Standardization	TAT	Turn Around Time
ISO International Organization for Standardization	API	Application Programming Interface
	UPI	Unified Payments Interface
	ISO	International Organization for Standardization
GLP Gross Loan Portfolio	GLP	Gross Loan Portfolio



- AUM represents the aggregate of principal outstanding for all loans including the assigned portfolio as of the last day of the relevant period/year
- Net Interest Income represents interest income on loan portfolio for the relevant period/year reduced by finance costs for such period/year
- Yield represents interest income as a percentage of average outstanding owned portfolio for the relevant period/year
- Cost of Borrowing represents finance cost as a percentage of average outstanding borrowings for the relevant period/year
- Net Interest Margin represents the difference between the Yield and Cost of Borrowing for the relevant period/year
- Return on Assets represents profit for the relevant period/year as a percentage of average gross AUM/total assets for such period/year
- Return on Equity represents profit for the relevant period/year as a percentage of average equity for such period/year
- **Pre-Provision Operating Profit** represents the sum of profit before tax for the relevant period/year and impairment on financial instruments for such period/year
- Debt to Equity ratio represents our total borrowings divided by total equity attributable to shareholders as of the last day of the relevant period/year. Total borrowings represent the aggregate of debt securities, subordinate liabilities, borrowings (other than debt securities) as of the last day of the relevant period/year
- Marginal Cost of Borrowing represents the weighted average cost of borrowings as a percentage of borrowings availed for the relevant period/year.
- Cost to Income ratio represents operating expenses (which comprises the aggregate of employee benefits expense, depreciation and amortization and other expenses) as a percentage of total income less finance costs for the relevant period/year
- Gross NPA represents our portfolio of Stage III Assets as of the last day of the relevant period/year
- Net NPA represents Stage III Assets (Gross NPAs) as of the last day of the relevant period/year as reduced by ECL on Stage III Assets for such period/year.







For Investor queries contact: Mr. Deepak Madaan | Email: investor.relations@fusionmicrofinance.com | +91-9289224563



Creating Opportunities... Fusion Micro Finance Limited

# Investor Presentation Q1 FY24

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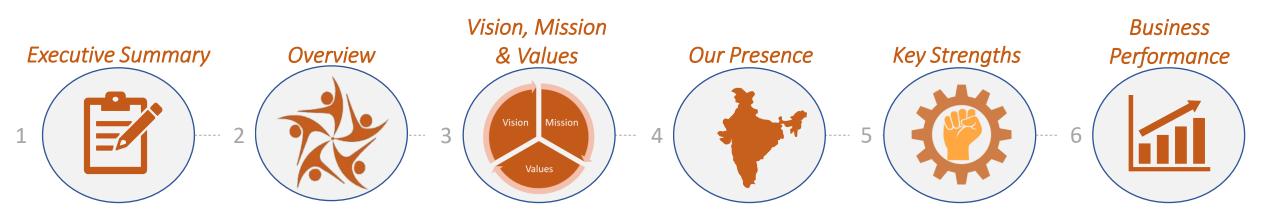
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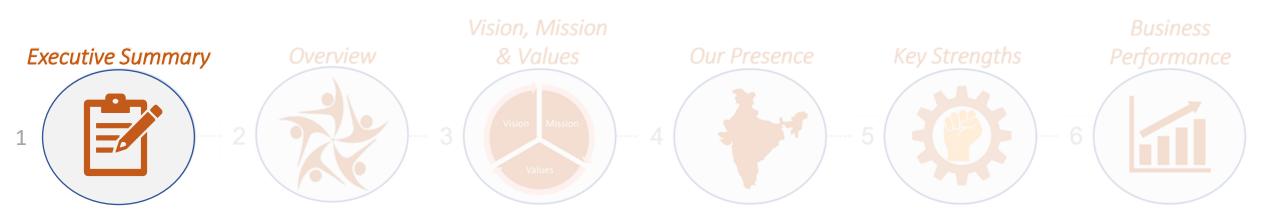
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Consistent quarter with growth across all metrics. AUM grew by ~31% YoY and PAT

grew by ~60% YoY...uptick in NIM by 32 bps QoQ. Customer base

increased to 36.4 lakh, continue to add new clients



# Performance Highlights – Q1 FY24

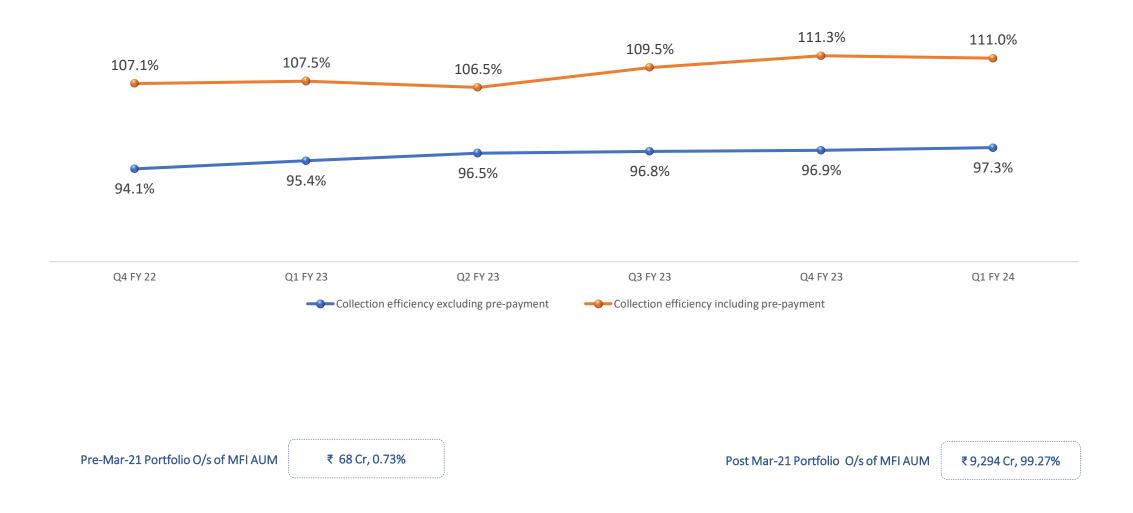








### Total Collection efficiency



# Credit Cost



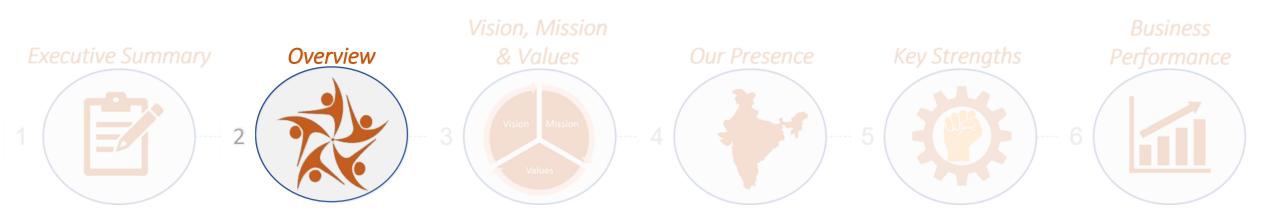
Understanding the Credit Cost Impact (₹ in Crore)	Q1 FY 24	Q1 FY 23	Q4 FY 23	FY 23
Opening ECL [A]	312.66	360.35	289.44	360.35
- Provisions as per ECL [B]	75.08	20.02	69.00	199.51
Reversals (on account of write-off) [C]	59.36	136.10	45.78	247.20
Closing ECL [D = A+B-C]	328.38	244.27	312.66	312.66
Impairment [F]	75.08	20.02	69.00	199.51
Credit Cost (Provisions) / % of Avg. On-Book Loan Portfolio	0.88%*	0.30%*	0.85%*	2.73%
Bad-Debt Recovery [G]	4.44	4.21	4.88	17.99
Net P&L Impact [F – G]	70.64	15.81	64.12	181.52
Net P&L Impact – % of Avg. On-Book Loan Portfolio	0.83%*	0.24%*	0.79%*	2.48%

\* Non-annualized

Slab	Loans (Gross) (₹ Cr)	ECL (₹ Cr)	Loans (Gross) (%)	ECL (%)
- Stage I	8,385.15	87.82	96.03%	1.05%
- Stage II	67.21	27.92	0.77%	41.54%
- Stage III	279.00	212.64	3.20%	76.22%
Total	8,731.36	328.38	100.00%	3.76%
- GNPA (Stage III)				3.20%
- NNPA (Net Stage III)				0.78%
- PAR 90+				2.63%

Total Management overlay of ₹ 57.68 Cr as on June 30, 2023







Diversified Organically diversified since inception Client Growth ~23% over last 5 Years AUM Growth ~37% over last 5 years

Technology On Cloud since 2013 Robust Liability Management

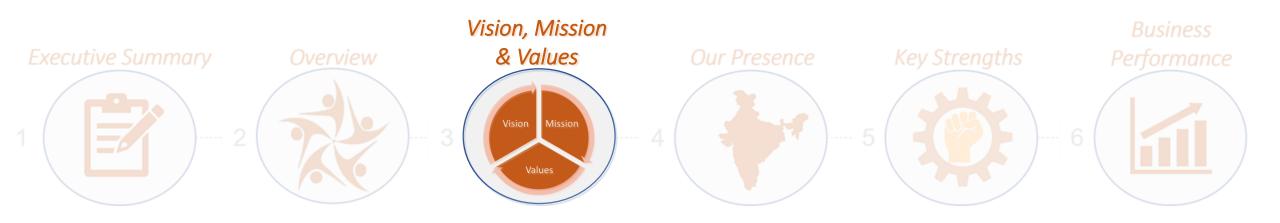
Marquee Investor Warburg Pincus - 2018

# Ratings

3 upgrades in last 5 years, currently "A" positive (ICRA) "A" stable (CRISIL,

stable (CRI CARE) IPO Nov 2022 New Product Started MSME in 2019





### Vision, Mission and Values



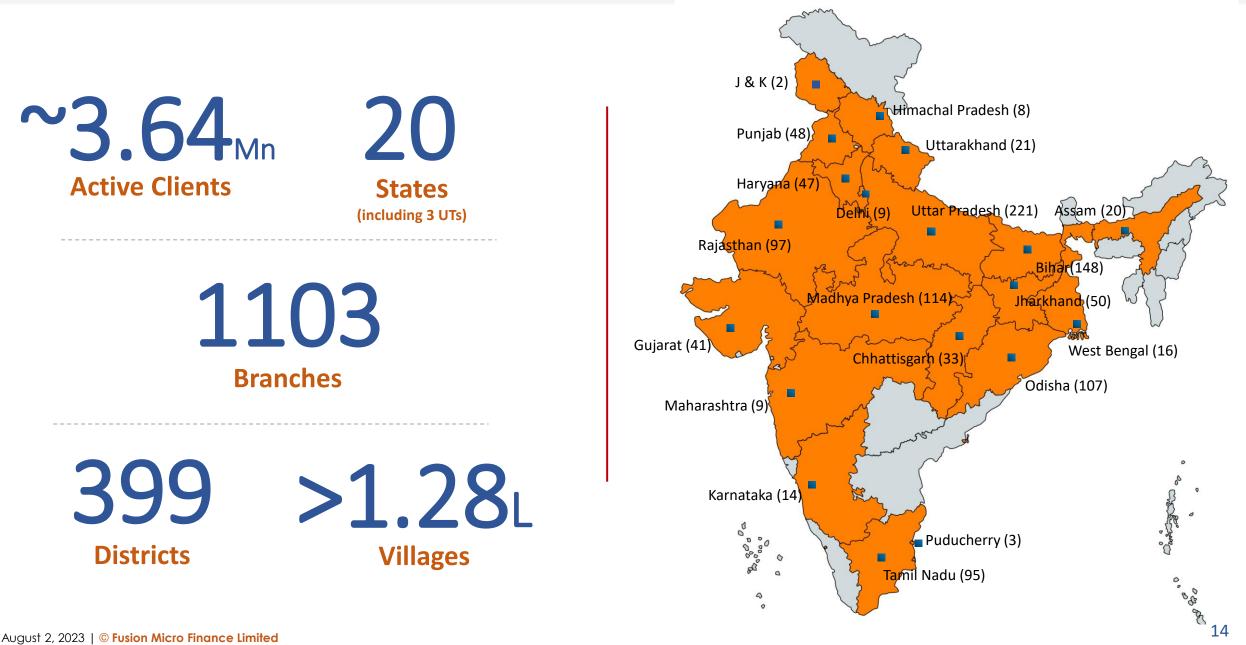






Our Presence









Key Strengths







**Digital Orientation** 





People

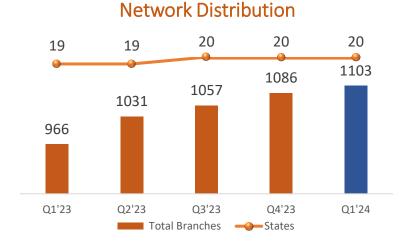




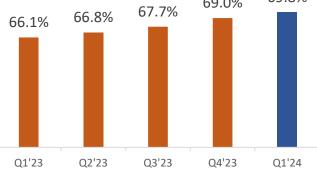
### Key Strengths : Diversification



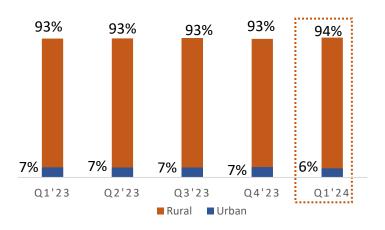
### QoQ



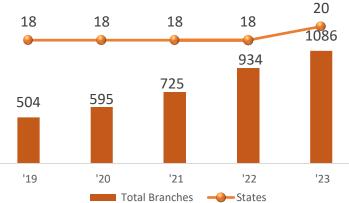
# Top 5 states concentration



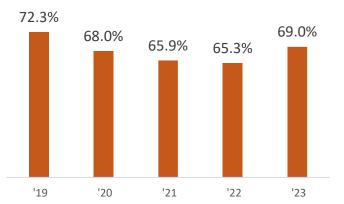
### **Rural vs Urban Presence**



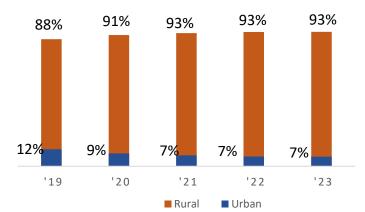
Network Distribution





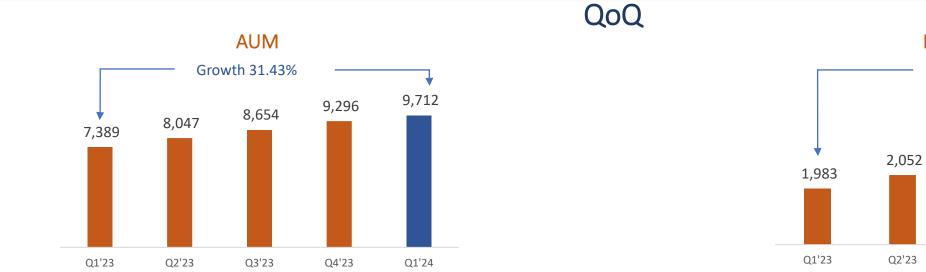


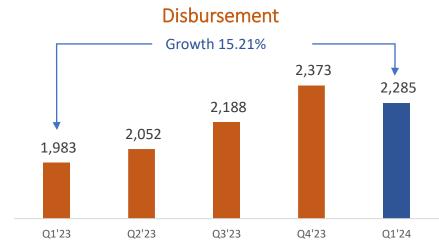
### Rural vs Urban Presence



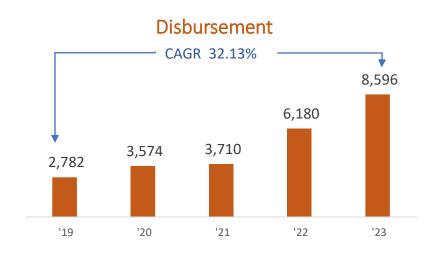
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### Key Strengths : Consistency





AUM CAGR 36.97% 9,296 6,786 6,786 4,638 3,607 19 '20 '21 '22 '23 YoY



### Fusion Microfinance Creating Opportunities...

₹ in Crore

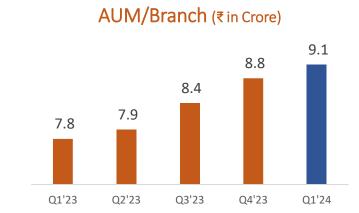
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### Key Strengths : Consistency (Contd...)



### QoQ





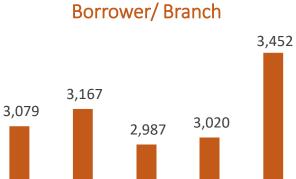




YoY

AUM/Branch (₹ in Crore)

8.8

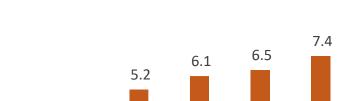


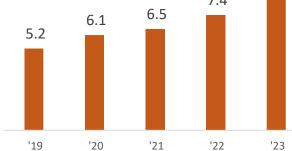
'21

'22

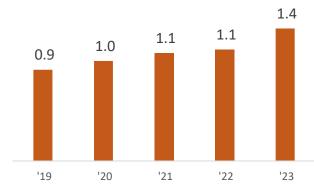
'19

'20









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19

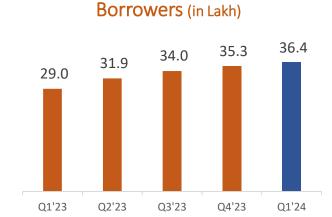
'23

### Key Strengths : Operational Prudence





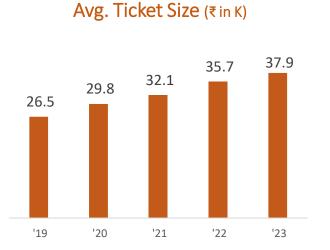


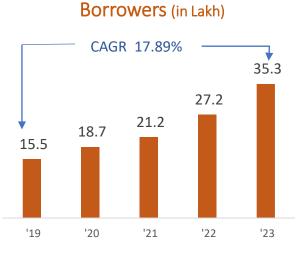




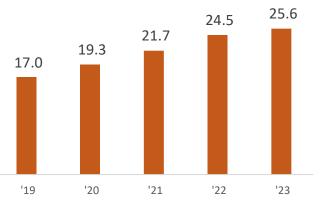


YoY





### Avg. OS / Borrower (₹ in K)



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Stable and Experienced core management team and a strong second line with diversified experience

Balanced infusion of strong talent for key leadership positions with progressing home-grown talent

Building a performance driven culture which rewards top performers

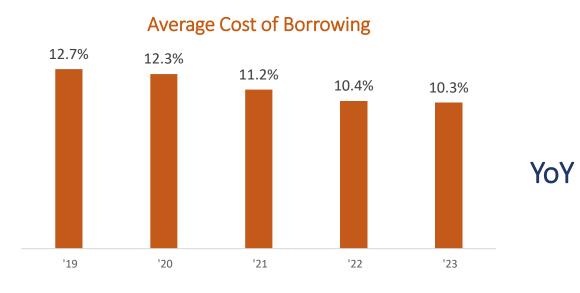
Focus on enhancing the Employee Experience through seamless processes, benefits and connect

Team Size >11k Across 1103

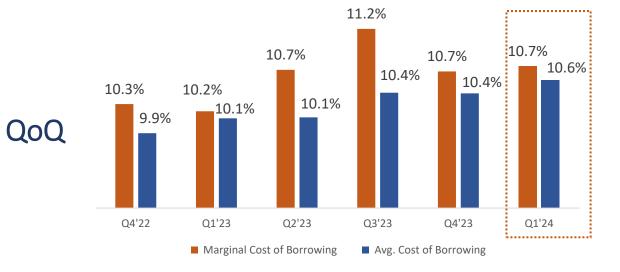
Across 1103 locations



# Key Strengths : Liability Management



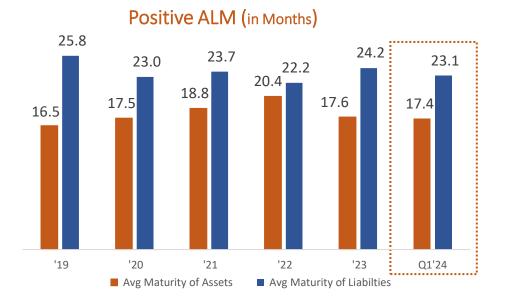
Marginal & Average Cost of Borrowing



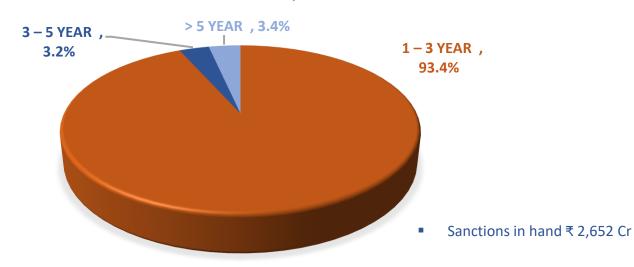
Institutions / Banks	Q1 FY24	FY23	FY22	FY21	FY20	FY19
Public Sector Banks	24.7%	25.8%	21.4%	13.3%	5.4%	1.1%
Development Financial Institutions	9.5%	7.8%	11.7%	13.3%	12.7%	5.9%
Private Sector Banks	37.2%	37.5%	36.5%	36.4%	39.9%	50.3%
Foreign-Banks	15.1%	12.9%	13.7%	16.4%	20.3%	10.4%
Non-Banking Financial Institutions	7.3%	9.5%	8.8%	7.1%	10.1%	18.1%
Foreign Portfolio Investors	6.2%	6.5%	8.0%	13.5%	11.7%	14.3%
Total	100%	100%	100%	100%	100%	100%

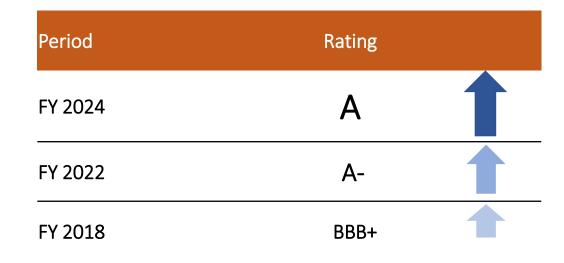
# Key Strengths : Liability Management (Contd...)





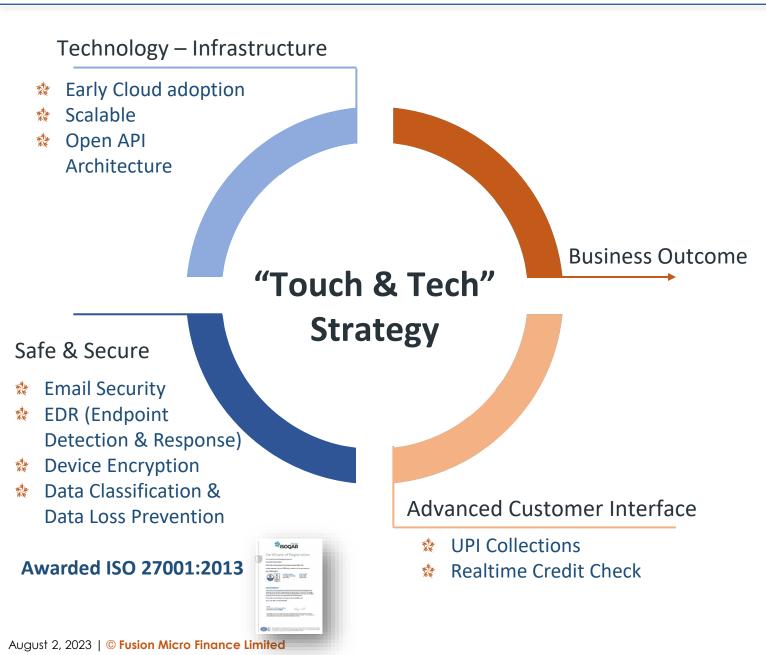
Loan Maturity





Rating Instrument	Rating Agency	Ratings
Long-term debt	CRISIL	A Stable
	CARE	A Stable
	ICRA	A Positive
NCD	CRISIL	A Stable
	CARE	A Stable
Grading	CART	MFI 1
Comprehensive MFI Grading (COCA)	M-CRIL	M2C1
Client Protection Certification	M-CRIL	Gold Level





### **Customer Experience**



- Digital onboarding improved from 30% in 2018 to 100% in Q1 FY24
- Cashless disbursement improved from
   20% in 2018 to 99.23% in Q1 FY24

### **Operational Efficiency**



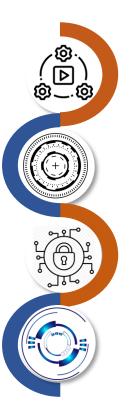
Loan Approval TAT reduced to ~4 days

### **Scalability & Optimization of Resources**



Branches increased from 375 in 2018
 to 1103 in Q1 FY24 with presence in 20
 states & 399 districts





Robotic Process Automation facilitating

- Automated credit decisioning
- Driving operational efficiency

Continuous investment in core technology

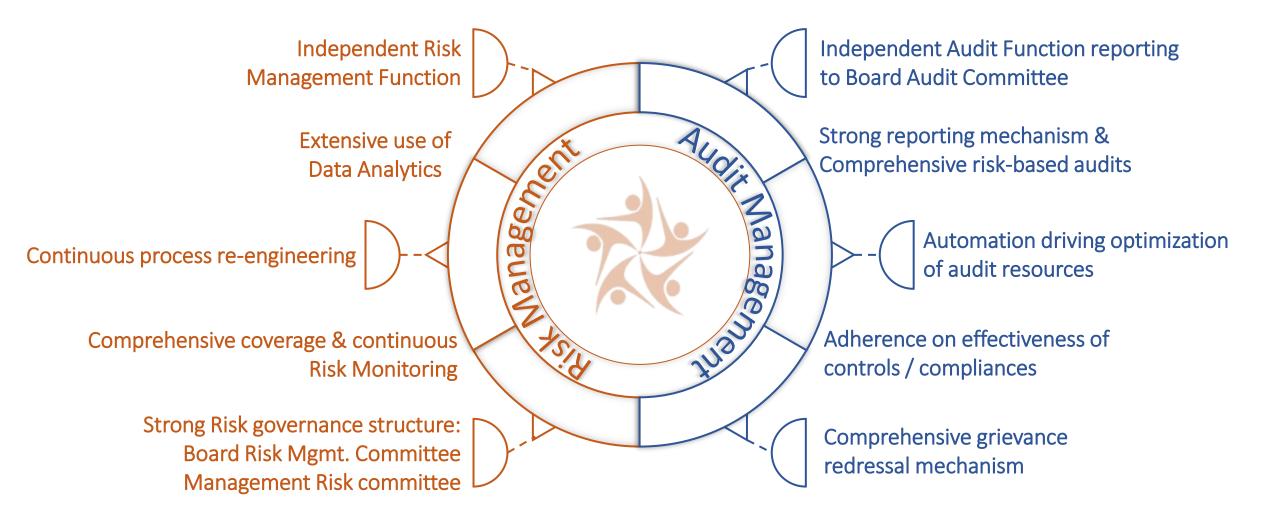
Continue to invest in cyber resilience framework

Envisioning future ready Tech framework

• Monolithic  $\rightarrow$  Microservices Architecture







# ESG - seeking to be a responsible Financial Institution



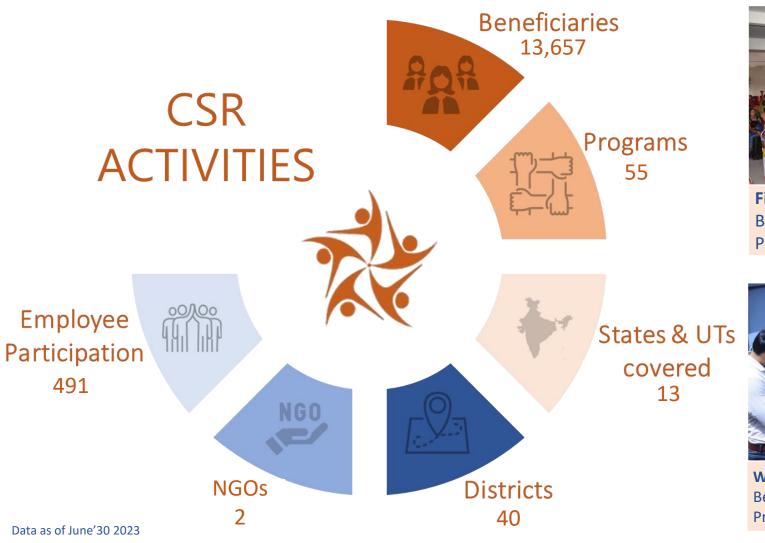
Continuous Engagement with Community and Employees		Governance Standards
55 initiatives covering 40 districts in 13 states which have benefitted 13,657 people		50% board comprising independent directors including 2 women directors
Conducted health camps across different location benefiting 2,746 people	₩	Special veto powers for Head of Audit for new area approval
17 financial literacy programs were conducted for 2,422 rural people to enhance their knowledge on various aspects of financial management in 8 states		Risk Management Committee to review management policies in relation to various risks and regulatory compliance issues
Immediate relief extended to 4,380 people affected by cyclone Biporjoy in Rajasthan and Gujarat		Dedicated ALM committee to monitor maturity schedule of financia liabilities & assets
Prompt relief provided to 2,000 victims & family members of the train accident in Odisha	TEST	Awarded a score of 97.0% on the Code of Conduct Assessment (CoCA) for MFIs in India by M-CRIL $^{(1)}$

Successful assessment by BNP Paribas against seven dimensions of Universal Standards for Social and Environmental Performance Management (USSEPM) showcasing our continued focus & progress on key parameters like social strategy, leadership commitment, client-centricity, client protection and human resource development.

1. Rated 97.0% on the Code of Conduct Assessment for MFIs in India, based on indicators of transparency, client protection, governance, recruitment, client education, grievance redress and data sharing, by M-CRIL, a global leader in the financial rating of microfinance institutions



**Fusion** creates a positive impact on economic, social and environmental growth of disadvantaged communities through integrated and sustainable development initiatives





**Financial & Digital Literacy** Beneficiaries: 2422 Programs: 17



Relief Work Beneficiaries: 6520 Programs: 6



Water, Sanitization & Hygiene Beneficiaries: 1330 Programs: 4



**Stationery Distribution** Beneficiaries: 480 Programs: 6





# Profit and Loss Statement



Profit & Loss Statement (₹ Crore)	Q1 FY 24	Q1 FY 23	YoY %	Q4 FY 23	QoQ %	FY 23
Revenue from operations						
- Interest income	479.00	329.36	45.43%	450.74	6.27%	1,600.10
- Other revenue from operations	52.07	13.36	289.75%	50.15	3.83%	141.82
Total revenue from operations	531.07	342.72	54.96%	500.89	6.03%	1,741.92
- Other income	21.71	17.73	22.45%	19.80	9.65%	58.05
Total income	552.78	360.45	53.36%	520.69	6.16%	1,799.97
Expenses						
- Finance costs	183.48	143.19	28.14%	174.24	5.30%	642.78
- Employee benefit expense	97.84	72.23	35.46%	89.40	9.44%	325.52
- Depreciation and amortization expense	1.76	1.48	18.92%	2.30	(23.48)%	7.41
- Other expenses	34.31	23.36	46.88%	33.63	2.02%	111.91
- Impairment of financial instruments	75.93	20.06	278.51%	69.19	9.74%	200.37
Total expenses	393.32	260.32	51.09%	368.76	6.66%	1,287.99
Profit before tax	159.46	100.13	59.25%	151.93	4.96%	511.98
- Tax expense	39.00	25.03	55.81%	37.41	4.25%	124.83
Profit after tax for the period/year	120.46	75.10	60.40%	114.52	5.19%	387.15
Net interest income	294.07	184.67	59.24%	273.75	7.42%	947.21
РРОР	235.39	120.19	95.85%	221.12	6.45%	712.35

# Balance Sheet

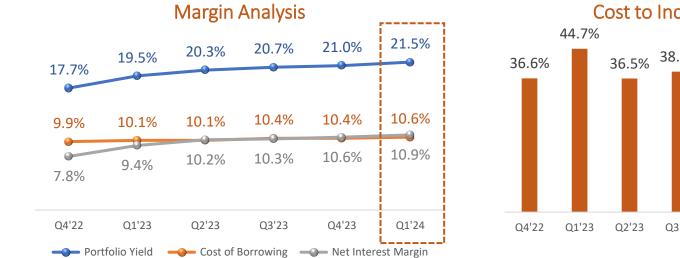


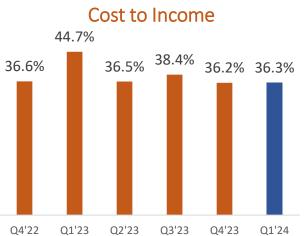
Financial Position <b>(₹ Crore)</b>	Q1 FY 24	Q1 FY 23	YoY %	Q4 FY 23	QoQ %
Financial and Non-financial assets					
- Cash & Other Bank Balances	1,177.08	673.81	74.69%	950.36	23.86%
- Bank balances other than cash and cash equivalents	70.04	95.84	(26.92)%	114.67	(38.92)%
- Loans - (Net of Impairment Loss Allowance)	8,402.98	6,650.90	26.34%	8041.56	4.49%
- Current and deferred tax assets	120.53	103.98	15.92%	116.10	3.82%
<ul> <li>Property, plant and equipment, Right of use asset and Intangible assets &amp; Capital WIP</li> </ul>	22.37	20.04	11.63%	21.21	5.47%
- Trade Receivables, Derivative financial & Other financial assets	122.64	64.39	90.46%	111.44	10.05%
- Other non-financial assets	22.35	6.28	255.89%	8.20	172.56%
Total assets	9,937.99	7,615.24	30.50%	9,363.54	6.13%
Financial and Non-Financial liabilities					
- Debt securities	563.89	753.77	(25.19)%	628.80	(10.32)%
- Borrowings (other than debt securities)	6,511.01	5,093.53	27.83%	6,036.61	7.86%
- Subordinated liabilities	113.10	162.67	(30.47)%	112.99	0.10%
- Trade payables & Derivative financial instrument	88.58	44.51	99.01%	81.39	8.83%
- Other financial liabilities	172.22	127.58	34.99%	157.70	9.21%
- Current tax, Provisions & Other non-financial liabilities	43.75	16.72	161.66%	24.13	81.31%
Total liabilities	7,492.55	6,198.78	20.87%	7,041.62	6.40%
Total equity	2,445.44	1,416.46	72.64%	2,321.92	5.32%
Total liabilities and equity	9,937.99	7,615.24	30.50%	9,363.54	6.13%

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### Key Ratios





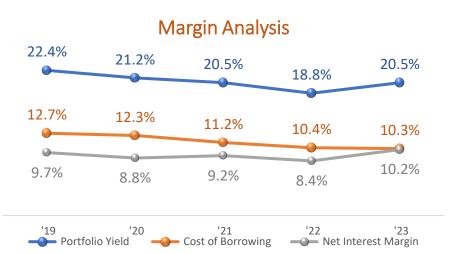


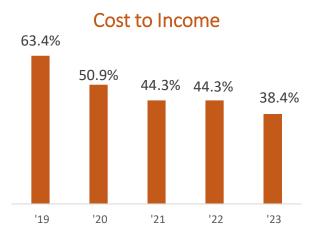
QoQ

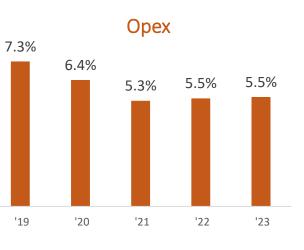




YoY





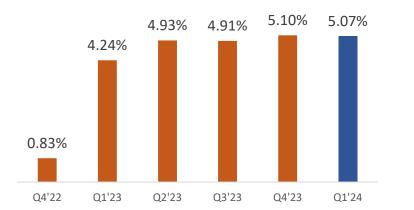


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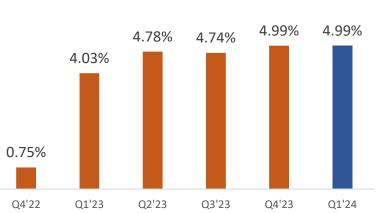
Key Ratios

Fusion Microfinance Creating Opportunities...

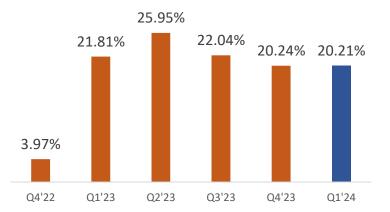
ROA (On Avg. AUM)



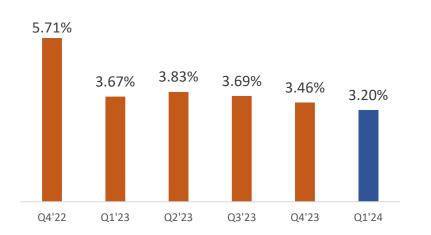
ROA (On Avg. Assets)



ROE



GNPA



NNPA





- \* MSME vertical launched in Dec 2019 to tap the potential of the 'missing middle'
- Building credit assessment capability ...nucleus of our MSME strategy
- Clear focus on mapping adjacencies and potential thereof
- Business Update (As of Q1 FY24)
  - Total Clients : 12,397
  - ★ AUM (₹ in Crore) : 349.42
  - ☆ States : 10
  - Branches : 70
  - Team Size : 785

## Highly Experienced Board with Strong Governance





- Chairperson of the governing board of Microfinance Institutions Network
- Over 26 years of experience in service industry



Holds a Post-Graduate Certificate from XLRI, Jamshedpur and has also completed HBS Accion Program from Harvard Business School, USA



Narendra Ostawal Nominee Director

- Managing Director at Warburg Pincus India Limited
- 20 years of experience
- Previously worked with 3i India and Mckinsey & Company
- Holds a PGDM in business management from IIM Bangalore



- Served on the board of Creditaccess
   Grameen and Muthoot Microfinance, among others
- Over 15 years of experience

Kenneth Dan Vander Weele Nominee Director

 Holds a PhD from the Oxford Centre for Mission Studies, Open University



- Over 35 years of experience working with the Government of India, MFIN, and Oxfam India among others
- Currently, on the board of Moneyboxx
   Finance Limited , and Dilip Buildcon Limited

Namrata Kaul

Independent

Director

- Over 34 years of experience working with companies like Grindlays Bank and Deutsche Bank
- Currently on the board of Havells India, and Schneider Electric among others



Pankaj Vaish

Independent

Director

- Currently on the board of IIFL Wealth Management, Krishna Institute of Medical Sciences and Indium Software (India)
- Over 35 years of work experience
- Bachelor from IIT BHU and MBA from University of Minnesota, U.S.A.

Ratna Dharashree Vishwanathan Independent Director

### Stable & Experienced Management Team





- Previously worked with companies like GE India, SBI Cards & Payments Services, Citicorp Finance (India) and SRF Finance
- Tarun Mehndiratta COO - MFI
- Holds a PGDM in Mktg Science from IMM, Delhi



Kaushik COO- MSME

- Previously worked with companies such as Religare Housing Development Finance Corporation, HDFC Bank, ICICI Bank, among others
- Qualified CA



 Previously worked with Almondz Capital, Management Services and Megha Technical Engineers





Qualified CS and holds a Bachelor's dearee in Law



- Pooja Mehta CHRO
- She has over 20 years of experience working extensively in HR domain. She has been associated with organization likes PwC and Mercer.
- She is a post-araduate in psychology from Delhi University and completed her post graduation from XLRI



(Aditya Birla Group) and Avantha Holdinas Qualified Chartered Accountant

Previously worked with Essel Mining

Gaurav Maheshwari



- Previously worked with Magma Fincorp and Development Credit Bank among others
- Holds a Master's in Business Economics from Kurukshetra University



CIO

- I years of rich and diversified experience
- Holds two master degree in Mathematics & Computer Science from Punjab University
- Previously worked with brands like Mazda, P&G, Yum, Bata, SATIN



- Previously worked with GE Capital, ICICI Bank, Kotak Mahindra Bank, and Sundaram Finance
- B. Com from Delhi University and has also completed HBS Accion Program

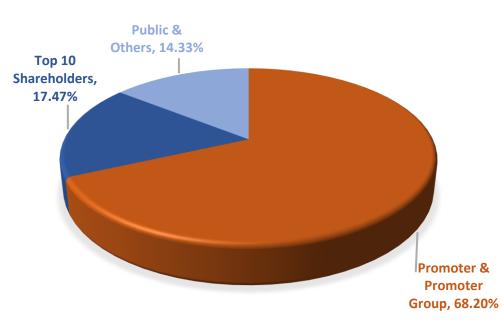


Ankush Ahluwalia

CBO

- Previously worked with Axis Bank, Tata Consultancy Services, Satin Creditcare Network, WIMCO and ICICI Bank
- Sanjay Vishwanath certification from GARP Choudhary CRO
- Qualified CA and completed FRM





As of June'30 2023

Category	Top 10 Institutional Investors
FPI	Massachusetts Institute of Technology
FPI	The Nomura Trust and Banking Co. Ltd.
FPI	BNP Paribas Arbitrage
Mutual Fund	SBI Banking Financial Services Fund
Mutual Fund	Nippon Life India Trustee Ltd
Mutual Fund	Aditya Birla Sun Life Trustee Private Ltd.
Mutual Fund	Mirae Asset Banking & Financial Services Fund
Mutual Fund	ICICI Prudential Banking & Financial Services Fund
Insurance Co	Kotak Mahindra Life Insurance Company Ltd.
Insurance Co	HDFC Life Insurance Company Ltd.

# Abbreviations



PATProfit After TaxNIMNet Interest MarginROEReturn on EquityROAReturn on AssetsECLExpected Credit LossCRARCapital Risk Adequacy RatioGNPAGross Non-Performing AssetsNNPANet Non-Performing AssetsNIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearCoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearQuQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization		
NIMNet Interest MarginROEReturn on EquityROAReturn on AssetsECLExpected Credit LossCRARCapital Risk Adequacy RatioGNPAGross Non-Performing AssetsNNPANet Non-Performing AssetsNIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	AUM	Asset Under Management
ROEReturn on EquityROAReturn on AssetsECLExpected Credit LossCRARCapital Risk Adequacy RatioGNPAGross Non-Performing AssetsNNIPANet Non-Performing AssetsNIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization		
ROAReturn on AssetsECLExpected Credit LossCRARCapital Risk Adequacy RatioGNPAGross Non-Performing AssetsNNPANet Non-Performing AssetsNIIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization		Net Interest Margin
ECLExpected Credit LossCRARCapital Risk Adequacy RatioGNPAGross Non-Performing AssetsNNPANet Non-Performing AssetsNIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	ROE	
CRARCapital Risk Adequacy RatioGNPAGross Non-Performing AssetsNNPANet Non-Performing AssetsNIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	ROA	Return on Assets
GNPAGross Non-Performing AssetsNNPANet Non-Performing AssetsNIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	ECL	Expected Credit Loss
NNPANet Non-Performing AssetsNIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceISOInternational Organization for Standardization	CRAR	Capital Risk Adequacy Ratio
NIINet Interest IncomePPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	GNPA	Gross Non-Performing Assets
PPOPPre-Provision Operating Profit before taxCOBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceISOInternational Organization for Standardization	NNPA	Net Non-Performing Assets
COBCost of BorrowingCAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	NII	Net Interest Income
CAGRCompound Annual Growth RateOpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	РРОР	Pre-Provision Operating Profit before tax
OpexOperating ExpensesYoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	СОВ	
YoYYear on YearQoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	CAGR	Compound Annual Growth Rate
QoQQuarter on QuarterCrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	Opex	Operating Expenses
CrCroreLLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	YoY	Year on Year
LLacsMnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	QoQ	Quarter on Quarter
MnMillionKThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	Cr	Crore
KThousandFYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	L	Lacs
FYFinancial YearBpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	Mn	Million
BpsBasis pointsQQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	K	Thousand
QQuarterALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	FY	Financial Year
ALMAsset Liability ManagementTATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	Bps	Basis points
TATTurn Around TimeAPIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	Q	Quarter
APIApplication Programming InterfaceUPIUnified Payments InterfaceISOInternational Organization for Standardization	ALM	Asset Liability Management
UPIUnified Payments InterfaceISOInternational Organization for Standardization	TAT	Turn Around Time
ISO International Organization for Standardization	API	Application Programming Interface
	UPI	Unified Payments Interface
	ISO	International Organization for Standardization
GLP Gross Loan Portfolio	GLP	Gross Loan Portfolio



- AUM represents the aggregate of principal outstanding for all loans including the assigned portfolio as of the last day of the relevant period/year
- Net Interest Income represents interest income on loan portfolio for the relevant period/year reduced by finance costs for such period/year
- Yield represents interest income as a percentage of average outstanding owned portfolio for the relevant period/year
- Cost of Borrowing represents finance cost as a percentage of average outstanding borrowings for the relevant period/year
- Net Interest Margin represents the difference between the Yield and Cost of Borrowing for the relevant period/year
- Return on Assets represents profit for the relevant period/year as a percentage of average gross AUM/total assets for such period/year
- Return on Equity represents profit for the relevant period/year as a percentage of average equity for such period/year
- **Pre-Provision Operating Profit** represents the sum of profit before tax for the relevant period/year and impairment on financial instruments for such period/year
- Debt to Equity ratio represents our total borrowings divided by total equity attributable to shareholders as of the last day of the relevant period/year. Total borrowings represent the aggregate of debt securities, subordinate liabilities, borrowings (other than debt securities) as of the last day of the relevant period/year
- Marginal Cost of Borrowing represents the weighted average cost of borrowings as a percentage of borrowings availed for the relevant period/year.
- Cost to Income ratio represents operating expenses (which comprises the aggregate of employee benefits expense, depreciation and amortization and other expenses) as a percentage of total income less finance costs for the relevant period/year
- Gross NPA represents our portfolio of Stage III Assets as of the last day of the relevant period/year
- Net NPA represents Stage III Assets (Gross NPAs) as of the last day of the relevant period/year as reduced by ECL on Stage III Assets for such period/year.







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