

Date: 27-01-2022

#### HFFCIL/BSE/NSE/EQ/123/2021-22

| То,                               | To,   |
|-----------------------------------|---|
| BSE Limited,                      | The National Stock Exchange of India Limited, |
| Department of Corporate Services, | The Listing Department,                       |
| Phiroze Jeejeebhoy Towers,        | Bandra Kurla Complex,                         |
| Dalal Street,                     | Mumbai- 400 051.                              |
| Mumbai- 400001.                   |   |
| Scrip Code- 543259                | Scrip Symbol- HOMEFIRST                       |

#### Sub: Investor Presentation on the Reviewed Financial Results for the quarter ended December 31, 2021.

Dear Sir/Madam,

In terms of Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 please find enclosed herewith a copy of Investor Presentation of the Company on the Reviewed Financial Results for the quarter ended December 31, 2021.

This Investor Presentation may also be accessed on the website of the Company at www.homefirstindia.com

This is for your information and record.

For Home First Finance Company India Limited

Shreyans Bachhawat Company Secretary and Compliance Officer ACS NO: 26700



## Tech in Mind Service at Heart

Smart Loans for Affordable Homes!

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Investor Presentation – Q3 FY22

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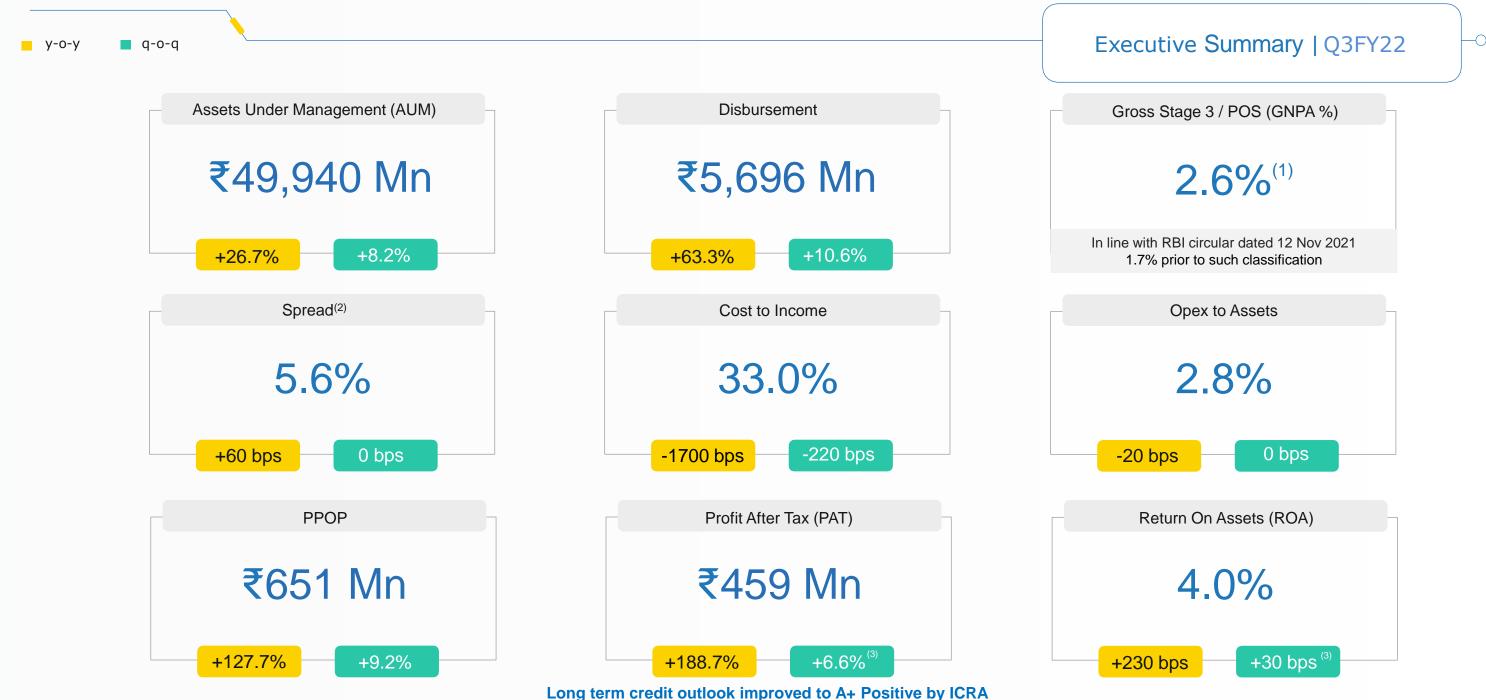
This Presentation has been prepared by the Company based on information and data which the Company considers reliable, but the Company makes no representation or warranty, express or implied, whatsoever, and no reliance shall be placed on, the truth, accuracy, completeness, fairness and reasonableness of the contents of this Presentation. This Presentation may not be all inclusive and may not contain all of the information that you may consider material. Any liability in respect of the contents of, or any omission from, this Presentation is expressly excluded.

This presentation contains certain forward looking statements concerning the Company's future business prospects and business profitability, which are subject to a number of risks and uncertainties and the actual results could materially differ from those in such forward looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, competition (both domestic and international), economic growth in India and abroad, ability to attract and retain highly skilled professionals, time and cost over runs on contracts, our ability to manage our international operations, government policies and actions regulations, interest and other fiscal costs generally prevailing in the economy. The Company does not undertake to make any announcement in case any of these forward looking statements become materially incorrect in future or update any forward looking statements made from time to time by or on behalf of the Company.

## Safe Harbor







(1) Pursuant to the RBI circular dated 12 Nov 2021 - "Prudential norms on Income Recognition, Asset Classification and Provisioning (IRACP) pertaining to Advances - Clarifications", the Company has changed its NPA definition to comply with the norms/ changes for regulatory reporting, as applicable. The Company has also on the basis of prudence to aligned Stage 3 definition to revised NPA definition. This is resulted in classification of loans amounting to ₹ 339.20 million as non-performing assets (Stage 3) as at 31 Dec 2021 in accordance with regulatory requirements. However, the said change does not have a material impact on the financial results for the quarter / nine months ended Dec'21.Gross Stage 3 prior to such classification for Dec'21 is 1.7%. (2) As per IGAAF

03

(3) QoQ growth in PAT and RoA computed considering Adjusted PAT for Q2FY22 without the impact of one-time deferred tax liability adjustment

Investor Presentation –Q3 FY22





- **O** Technology driven affordable housing finance company with pan India presence
- **O** Home loans to first time home buyers with predominant focus on salaried individuals having income < ₹50k p.m
- O— 91% of book comprise of housing loans with average ticket size of ₹1.0Mn
- **O** Strong liquidity pipeline with positive ALM and zero commercial papers
- O— Data science backed centralized underwriting with in-depth understanding of local property markets





58,254 Active customer accounts

73% salaried

Occupation Mix of AUM (Q3FY22)

## ₹14,050 Mn Liquidity Buffer as on Dec'21

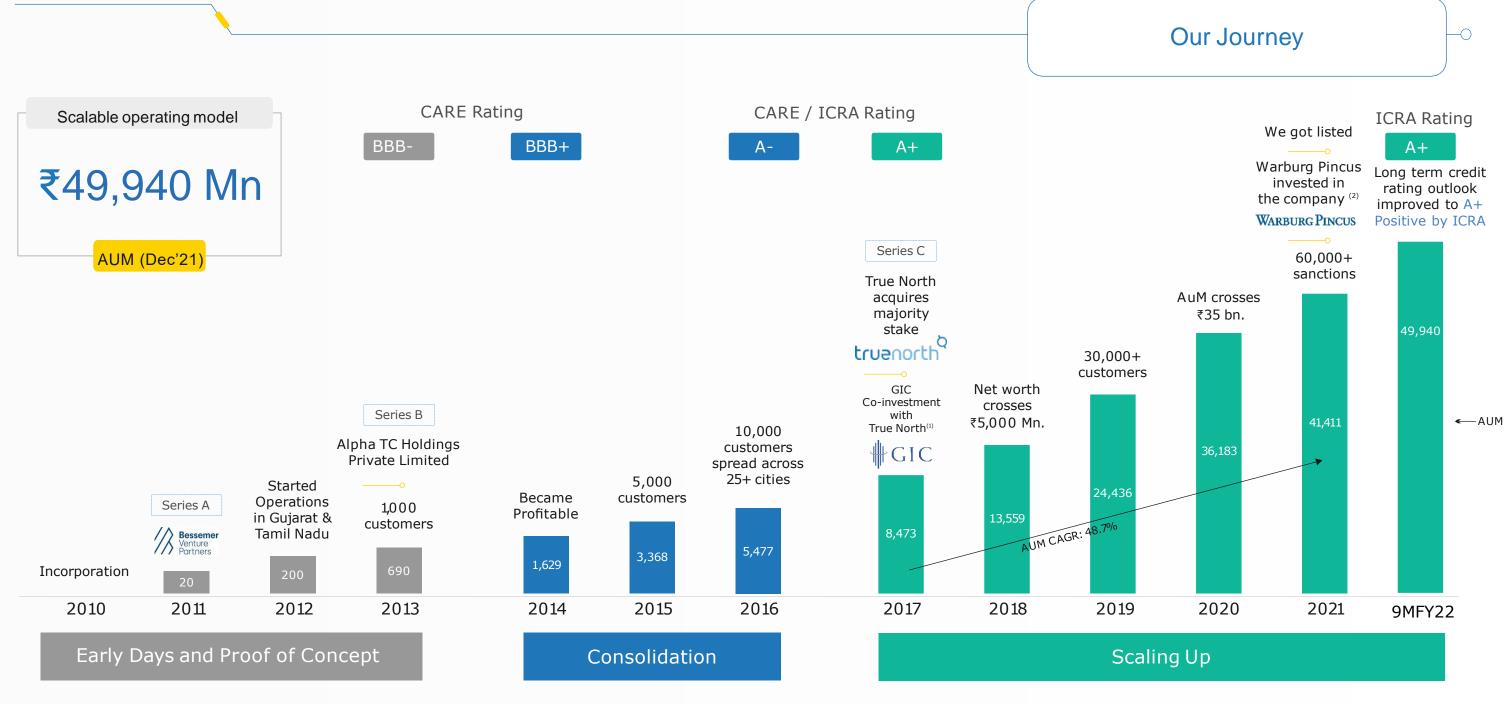
#### Investor Presentation –Q3 FY22

#### HomeFirst-Who we are

## 830

Number of employees (Q3FY22)



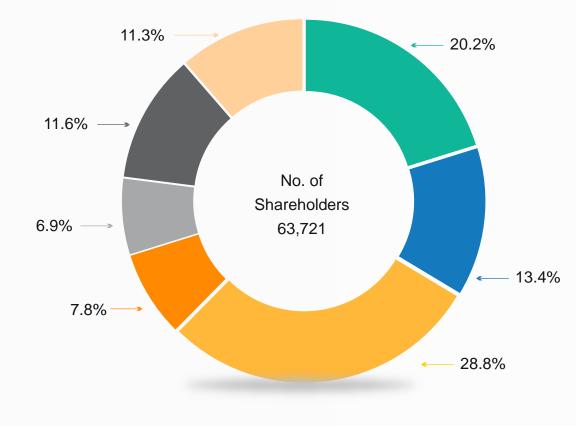


Note: AUM in INR Million

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(1)Aether has co-invested with True North. Waverly owns 100% of Aether Class B Shares. Waverly is a wholly-owned indirect subsidiary of GIC (Ventures) Pte. Ltd (2) Investment by Orange Clove Investments B.V (an affiliate of Warburg Pincus). Warburg Invested on 1st October 2020





<sup>4</sup>Waverly owns 100% of Aether Class B Shares. Waverly is a wholly-owned indirect subsidiary of GIC (Ventures) Pte. Ltd

- TRUE NORTH FUND V LLP
- AETHER (MAURITIUS) LIMITED (GIC)^
- ORANGE CLOVE **INVESTMENTS B.V (WARBURG** PINCUS)
- BESSEMER INDIA CAPITAL HOLDINGS II LTD
- MFs, AIFs & Insurance Cos.
- FIIs & FPs

Public & Others

PROMOTER & PROMOTER GR

TRUE NORTH FUND V LLP

AETHER (MAURITIUS) LIMITE

**KEY INVESTORS** 

ORANGE CLOVE INVESTMENT (WARBURG PINCUS)

**BESSEMER INDIA CAPITAL H** 

MFs & AIFs

SUNDARAM MF

MOTILAL OSWAL AIF

ICICI Pru MF

ADITYA BIRLA SUNLIFE

FIIs & FPIs

KUWAIT INVESTMENT AUTHO

**BUENA VISTA** 

GOLDMAN SACHS ASSET MG

MORGAN STANLEY

AL MEHWAR COMMERCIAL IN NOMURA AM

CRESTWOOD

**GRANDEUR PEAK** 

FIDELITY INTERNATIONAL

TT ASIA - PACIFIC EQUITY FU

\* Holding through various schemes and funds

#### Share Holding as on 21 Jan'22

| OUP             | % Holding  |
|-----------------|------------|
|                 | 20.2       |
| ED (GIC)^       | 13.4       |
|                 | % Holding  |
| TS B.V          | 28.8       |
| IOLDINGS II LTD | 7.8        |
|                 | % Holding* |
|                 | 2.1        |
|                 | 1.5        |
|                 | 0.9        |
|                 | 0.6        |
|                 | % Holding* |
| ORITY FUND      | 1.7        |
|                 | 1.7        |
| GMT             | 1.3        |
|                 | 0.9        |
| NVESTMENTS      | 0.7        |
|                 | 0.7        |
|                 | 0.7        |
|                 | 0.6        |
|                 | 0.5        |
| JND             | 0.4        |
|                 |            |





Board Structure wef 1st February 2022. Please refer to Slide #41 for detailed experience history.

#### **Distinguished Board of Directors**

Sucharita Mukherjee CEO – Kaleidofin Pvt Ltd

kaleidofin

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Manoj Viswanathan

#### MD & CEO

24+ years in Consumer Lending. 11 years with Citigroup.



#### Ajay Khetan

Chief Business Officer

19+ years in Consumer Lending & Technology at Macquarie Group, HP Financial Services and Citigroup



Nutan Gaba Patwari Chief Financial Officer

14+ years in Business Finance, Operation Management at HUL,



Arunchandra Jupalli

Business Head - South

ITC and Philip Morris

17+Years in Consumer Lending and Mortgage at Citigroup and Karvy Financial Services



#### Gaurav Mohta

Chief Marketing Officer

17+years in Consumer Lending and Product Management with Kotak Bank, Citigroup & RPG-Foodworld



#### Ramakrishna Vyamajala

Chief Human Resources Officer 15+ years in HR operations at IDFC Bank and Vedanta



#### Dharmvir Singh

Chief Technology Officer

15+ years in digital transformation, defining & implementing technology solutions in TCS, Birlasoft, IBM & Wipro







#### **Experienced Management Team**

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#### Vilasini Subramaniam

#### Head – Strategic Alliances

16+ years in Product Development, Analytics, & Business Strategy at Citigroup & Janalakshmi Financial Services

Abhijeet Jamkhindikar

#### Business Head- Maharashtra

19+ Years in Project & Developer Financing at HDFC Ltd

Ashishkumar Darji

Chief Risk Officer

16+ years experience in financial risk management domain at KPMG, SBI & Kotak Securities



#### Meet our customers



#### **Formal Salaried**

Customer 1 Age:44 / Location: KR Puram (suburbs of Bangalore)



Salaried

Teacher with several years of experience and monthly family income of ₹49,000

- Salary credit in bank was ₹19,348 with additional income through private tuitions in cash
- Husband is a maintenance officer earning ₹13,000 p.m 0-
- Assessment based on total income (salary + tuition income) unlike traditional financiers who will consider only salary income
- Or Home Loan sanctioned: ₹1.5mn at Rol of 13% and EMI of ₹17,600
- Resilient. Has not missed a single payment through COVID and is regular with her payments.

#### Informal Salaried

Customer 2 Age: 32 / Location: Sayan (suburbs of Surat)



Diamond polisher for 10+ years with monthly family income of ₹29,000

- One of the second s salary of ₹9,000 also in cash.
- Found it challenging to approach a bank for a housing loan due to cash income
- <sup>◦</sup> Workplace verification to confirm income sources along with discussions with owner / boss to assess expertise, craftsmanship and job stability
- One Home Loan sanctioned: ₹0.8mn at Rol of 13.5% and EMI of ~ ₹9,700
- Resilient. Has not missed a single payment through COVID and is regular with his payments.

Customer 3 Age: 36 / Location: Avadi (suburbs of Chennai)



Owns an iron fabricating shop for 15 years with monthly income of ₹40,000

day's business

27%

Self employed

- ○─ Door step service and workplace verification to neighboring shops and home verification
- EMI of ₹11,900 (loan sanction in 4 hours from submission of documents)
- behind with 2 EMIs overdue.

Data for the period Q3FY22

#### Self Employed

← Faced difficulty with lengthy documentation process at banks; taking time out of his workshop meant loss of a

confirm scale of business, reference checks with

— Home Loan sanctioned: ₹0.93mn at Rol of 14.5% and

← He has been resilient through COVID wave1. However, he's been impacted by COVID wave 2 and lagging



## Our unique value proposition to our customers

-

#### Who are our customers...

- Salaried and self-employed individuals
- ∽ 75%+ Customers with annual household income level less than ₹0.6 mn
- ○─ First time home buyers

- Understanding

trained RMs

income

• 34% customers are new to credit

Access

needs via well educated &

 $\sim$  Right-size the loan through a

holistic evaluation of all

O— Alternative documents (Life

formal/informal sources of

insurance policies, property

deeds etc.) used for evaluation

customer's

#### What do our customers need

- Home loan requirement primarily in the ₹0.5 -1.5 mn range <sup>(1)</sup>
- Access to formal housing finance
- Minimal disruption to daily work routine

#### What challenges do they face

- Inability to meet documentation requirements of traditional lenders
- $_{\circ-}$  Time consuming loan sanction process
- <sup>◦−</sup> Dealing with middle men

#### Our Value Proposition

•– 48 Hr Turn Around Time for Approval

Speed

- o- Centralised & consistent underwriting
- Mobility solutions for our customers, employees and sales channels for quick and efficient processes and service

|    |  | 1 |            |
|----|--|---|------------|
|    | Transparency   |   |            |
| 0— | Mandatory counselling<br>sessions for customers on<br>loan and insurance terms |   | 0—         |
| 0— | Digital access to loan<br>documents for the<br>customer                        |   | 0—         |
| 0— | No prepayment charges<br>and easy prepayment<br>options                        |   | <i>о</i> — |
|    |  |   |            |

Note: Data for the period Q3FY22 (1) 65%+ loans with Average ticket size between INR 0.5-1.5mn as of Q3FY22



#### Service

Home visits coupled with paperless process to ensure minimal disruption to daily customer routine

Dedicated Service Manager for every customer

Customer app for easy access to loan statements, prepayments and raising service requests



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#### Contribution to India's GDP FY'21 (%)

- Existing branches 76
- New branch locations 54
- Digital branches 57



Pan India Distribution driven by strategic market selection & contiguous expansion

| <b>76</b><br>ranches | 92 13 18<br>Districts States/UT Touch    | 5 <b>7</b><br>points  |                             | Ge       | eographic | Expansion |             |             |        |
|----------------------|--|-----------------------|-----------------------------|----------|-----------|-----------|-------------|-------------|--------|
|                      |  |                       | States/Territories          | Numbe    | er of     | Percenta  | ge of gross | loan assets | as on  |
|                      |  |                       |                             | Branches | Districts | Q3FY22    | FY21        | FY20        | FY19   |
|                      |  |                       | Gujarat                     | 20       | 22        | 37.0%     | 38.2%       | 39.7%       | 40.8%  |
|                      |  |                       | Maharashtra                 | 17       | 15        | 16.7%     | 19.2%       | 21.7%       | 28.4%  |
|                      |  |                       | Tamil Nadu                  | 11       | 16        | 12.0%     | 11.1%       | 9.9%        | 8.5%   |
|                      | Business commenced in 4 new physi        | cal branches          | Karnataka                   | 4        | 5         | 8.3%      | 9.1%        | 9.0%        | 8.2%   |
|                      | and <mark>7</mark> new branch locations. |                       | Rajasthan                   | 6        | 5         | 5.7%      | 5.5%        | 5.0%        | 3.8%   |
| 4                    | In addition, 15 new digital branches h   | ave been              | Telangana                   | 5        | 4         | 6.8%      | 5.5%        | 4.9%        | 3.2%   |
|                      | launched.                                | _                     | Madhya Pradesh              | 5        | 6         | 4.7%      | 4.4%        | 3.9%        | 2.6%   |
|                      | Taking the total number of touchpoint    | s to <mark>187</mark> | Uttar Pradesh & Uttarakhand | 1        | 6         | 3.6%      | 2.9%        | 2.6%        | 2.0%   |
|                      |  |                       | Haryana & NCR               | 1        | 3         | 0.9%      | 1.0%        | 1.1%        | 1.3%   |
|                      |  |                       | Chhattisgarh                | 1        | 4         | 1.4%      | 1.2%        | 0.9%        | 0.8%   |
|                      |  |                       | Andhra Pradesh              | 5        | 6         | 2.9%      | 1.9%        | 1.3%        | 0.4%   |
|                      |  |                       | Total                       | 76       | 92        | 100.0%    | 100.0%      | 100.0%      | 100.0% |

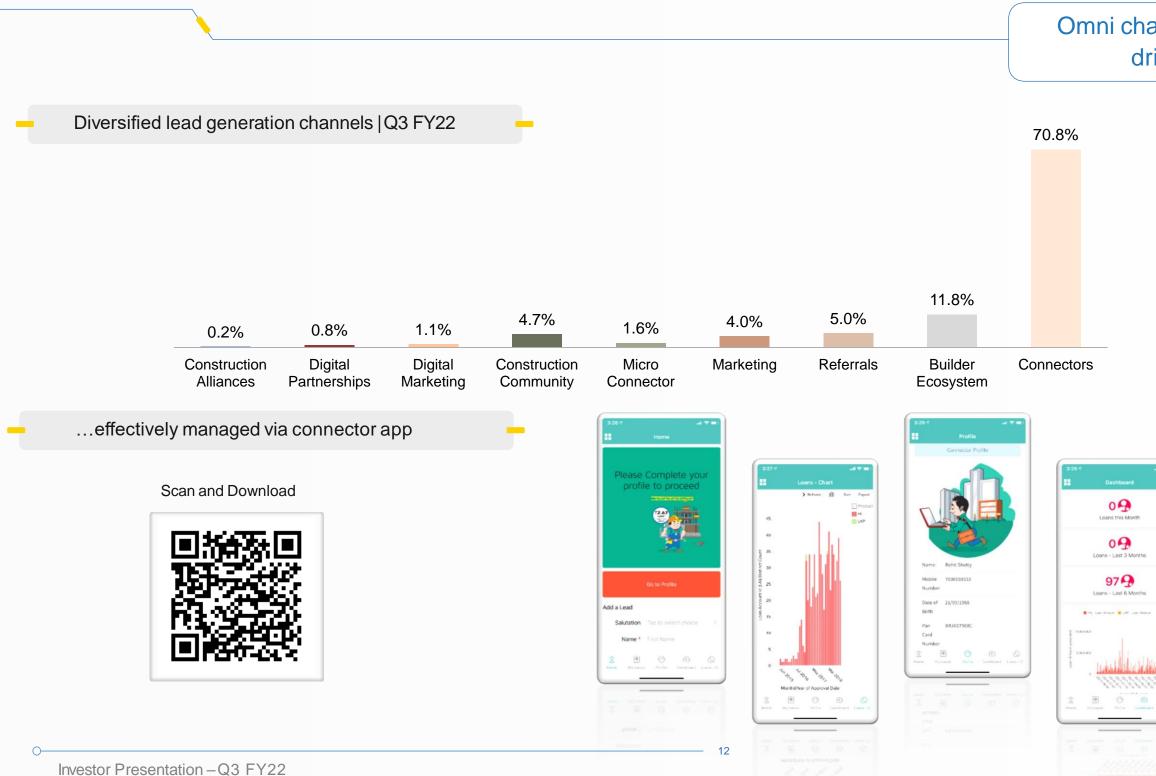
States/UT include states/UT from where we source loans irrespective of physical presence of a branch in those states/UT

Note: Source for Contribution of states to India's GDP: NSO, MOSPI

Disclaimer :Map not to scale. All data, information and maps are provided "as is" without warranty or any representation of accuracy, timeliness or completeness

### **Distribution Strategy**



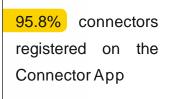


## Omni channel lead generation driving sourcing

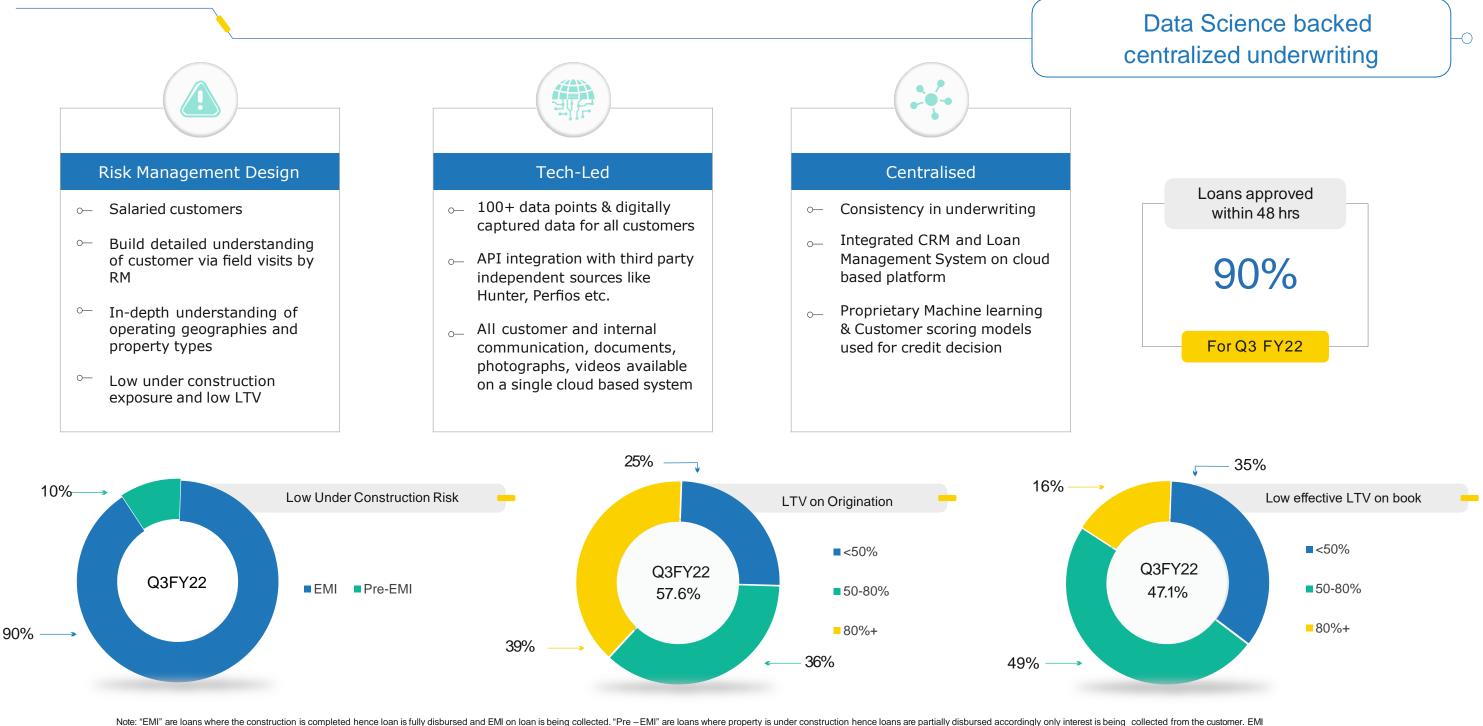
Diversified channels for generating leads such as connectors, builder ecosystem, digital, etc.

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100% in-house conversion by HomeFirst RMs.







collection will start once full disbursements happen.

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## Scalable operating model built on holistic technology usage



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**Tech Interventions** 

E-NACH E- Sign E- Vault E-Stamp paper Instant Soft Approval on App Biometric authentication on Customer App

Customers registered on app



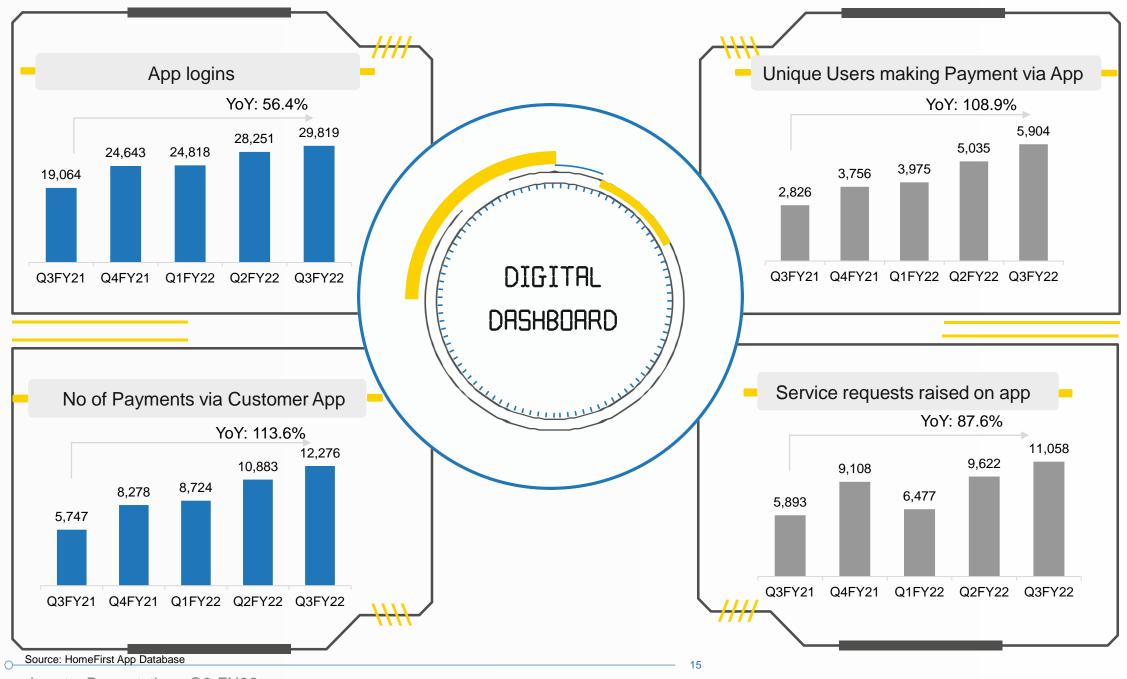
As of 31 Dec'21

Google rating of Homefirst Customer App



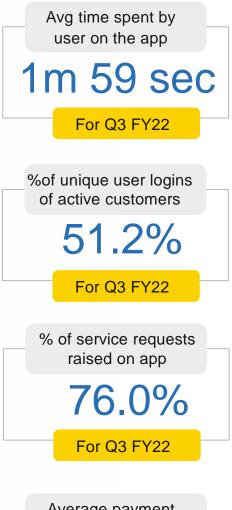






Investor Presentation –Q3 FY22





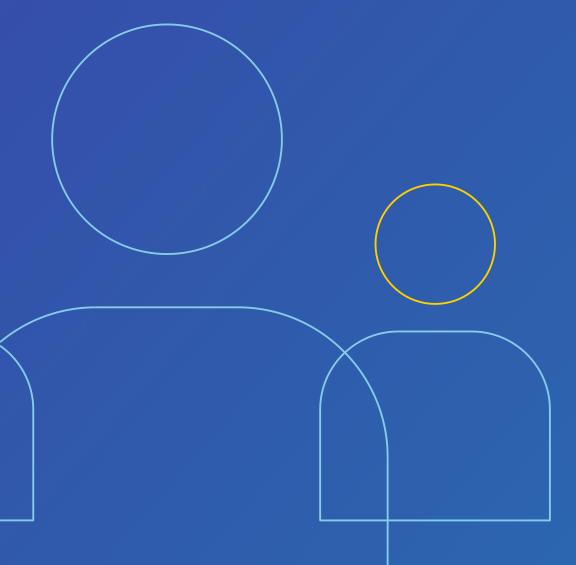
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Average payment per user on app



For Q3 FY22

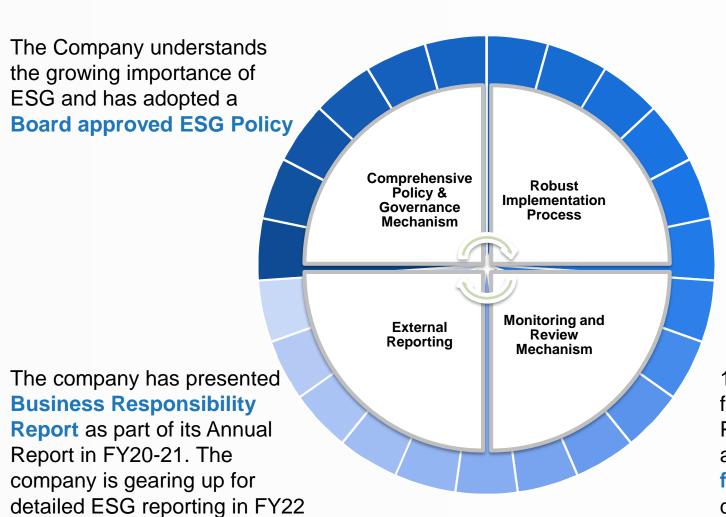




## ESG at HomeFirst

Putting sustainability at core of operations

### Commitment to ESG



#### **ESG Framework**

An ESG Execution Team with management team participation has been created to ensure implementation of the ESG Policy

12 areas have been identified for immediate focus. Parameters for measurement and metrics for various ESG focus areas are being developed



#### **Green Operations**

#### **Operational Eco-efficiency & Climate Resilience**

HomeFirst has a deeply ingrained Ideology of all processes being paperless across the product cycle.

#### Implemented Electronic processes even for traditional activities such as

- Procuring KYC documents
- Digitally agreements signing (18% of total in 3M & 9M)
- E-Stamping (55% and 41% of total in 3M & 9M)
- NACH mandates (50% in 3M & 43% in 9M)
- Payments (Refer Slide #15)

This results in saving of paper, time and energy.

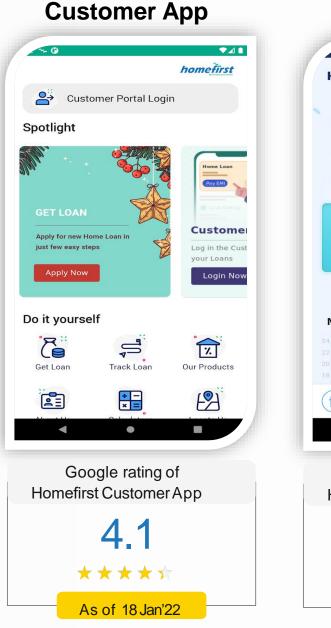
#### Mobile apps

- Provided to customers, employees and connectors.
- This has helped cut down on branch visits, thereby saving time, fuel as well as energy.

#### Other initiatives helped reduce use of electricity

- Cloud based loan management system and CRM.
- Open office structure in Head Office & Branches.

More information on our tech stack from slides 12 to 15.



#### **Connector App**



18

## Digital Processes from start to finish reduces carbon footprint

### **RM Pro App**

| RM Pro           | home<br><u>First</u> | ڻ<br>ا      |
|------------------|----------------------|-------------|
|                  |                      | E           |
| A-Z On-Boarding  | Accept Payment       | Create Lead |
| Му Ѕрасе         |                      |             |
| *                |                      | <b>E</b>    |
| My Opportunities | My Contacts          | My Leads    |
| Transaction      |                      |             |
|                  |                      |             |
| My Payments      | Failed Receipts      |             |
|                  |                      |             |
|                  |                      |             |
| Ame Home         | Leaderboard          | Me          |
| •                | •                    |             |

#### Google rating of Homefirst RM Pro App

## $\star \star \star \star \star$

#### As of 18 Jan'22



## **Progress on Social Development**

#### **Responsibility towards community**

**Project "Sashakt",** an initiative by HomeFirst to empower the households to uplift these households and bring an allaround improvement in their social, economic, and health of migrant factory workers living in Narol (Ahmedabad).

"Mahila Shram Shakti Kendra", an initiative by HomeFirst in Ahmedabad & Surat to empower the women migrant workers facing extreme vulnerabilities.





#### **Commitment towards community**

- 66 oxygen concentrator machines made available to help 173 covid affected patients.
- 960 foodkits distributed to covid impacted families across 5 cities of Surat, Ahmedabad, Raikot, Ghaziabad and Mumbai.
- Donations to Seva Hospital (Surat), Satya Sai Hospital (Ahmedabad), Rajkot Cancer Society (Rajkot), Tata Memorial Hospital (Mumbai) and PM's National Relief Fund
- Facilitation of 1296 migrant workers back to workplace from Orissa to Gujarat for Power Loom industry, etc.

#### **Responsibility towards employees**

#### Certified as "Great Place To Work" by GPTW Institute for 2 successive years.

#### **Employee Training and Development**

- Formal talent pipeline development strategy.
- During the period 9MFY22, 2857 manhours of training vs 4100 in 9MFY21 to employees though various courses. In FY21, provided 4770 manhours of training.

#### **Employment & Labour Practices**

Adopted policies for creating a safe and conducive as well as inclusive work environment for its employees:

- **HR Policv**
- Equal Opportunity Policy
- **Parental Leave Policy.**

This is reflected in the diverse employee base consisting of

- ~29% women overall
- 55% women at head office
- 20% women in senior management.

#### Human Rights, Health & Safety

Employee Development and Wellbeing: We have conducted programs for Financial, Emotional and Physical wellness (50 Nos) for our employees.

#### **Responsibility towards customers**

Customer focus: Playing a key role in Financial inclusion by facilitating affordable home loans and empowering women borrowers.

AUM.

Feature rich mobile apps to provide seamless service and to track NPS score as a feedback mechanism. Our NPS score for Q3FY22 is 78.

Prepayment facility provided on the Customer App to "nudge" customers towards prudent finance management.

76% of active customers are registered on HomeFirst Customer Portal App. Android Rating is 4.1 (18Jan'22).

Helped 27052 customers to claim PMAY subsidy. Received Rs 664 Crs till date as PMAY subsidy which was credited to customers account.

Grievance Redressal Policy is in place to receive and Link: respond customer complaints. to https://homefirstindia.com/policy/complaints-grievances/

#### **Customer Satisfaction**

#### EWS and LIG customers account for more than 75% of



## Strong Governance Structure

#### **Work Sustainably & Ethically**

#### Sustainable Finance

#### We promote Financial Inclusion.



HomeFirst in association with the "Ministry of Housing and Urban Affairs" conducted virtual conference to raise awareness on Affordable Housing segment (blog link). Over 1,600 participants attended the webinar live.

We have customers belonging to EWS and LIG categories which account for more than 75% of our book size.

Overall, 90% loans have woman as borrower

- Primary applicant in 20% of AUM
- Atleast 1 woman co-borrower in 70% of AUM.

#### Code of Conduct and Business Ethics

Company has Code of Conduct for its employees which has operational guidelines.

We have a code of conduct for our connectors : https://homefirstindia.com/policy/code-of-conduct-forconnector/

Continuous training and communication on Whistle Blower and POSH (Prevention of Sexual Harassment).

#### Governance at core

#### **Corporate Governance**

- Core competencies of Independent Directors directly relevant to company's operations.
- Diverse Board, Senior management and employee base.
- Stable senior management team.

The Company has also adopted the following policies to ensure ethical, transparent and accountable conduct: i. Customer Grievance Policy (Link)

- ii. Code of Conduct for the Directors and Employees (Link)
- iii. Fair Practice Code (Link)
- iv. Code of Practices and Procedures for Fair
- Disclosure of Unpublished Price Sensitive Information (Link)
- v. Policy on Prevention of Sexual harassment Policy (Link)
- vi. Vigil Mechanism and Whistle blower (Link)
- vii. Know Your Customer (KYC) and Anti Money Laundering Measures Policy (Link)
- viii. Internal Guidelines on Corporate Governance (Link)

Separate Chairman & Managing **Director** position

Experienced Board & Management with diversified expertise across Technology, Financial Inclusion & Risk Management

## 8 of 9

Directors are non-executive

## 4 of 9 **Independent Directors**

## 2 of 9 Woman Directors



#### **Top-tier Corporate Governance**

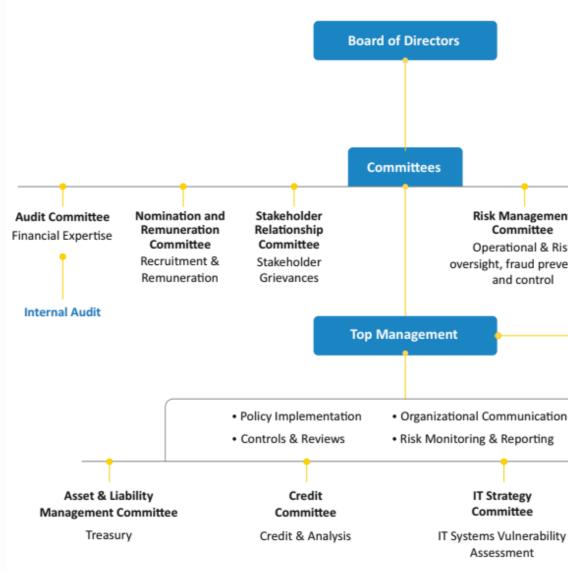
- High Independent Directors representation in all ٠ **Board Committees**
- Highly experience Board & Management Team on ٠ **Risk Management committee.**
- Company's risk management framework is driven ٠ by its Board and its subcommittees including the Audit Committee, the Asset Liability Management Committee and the Risk Management Committee.
- "Risk Management Committee" meetings on ٠ matters including Operational, Risk oversight, fraud prevention and control.

#### **Clean Track Record**

- NO Defaults.
- **NO** Auditor qualification.
- NO Re-statements of financials.
- **NO** Allegations of financial imprudence.
- Implemented 3 ESOP plans. ٠

#### **Corporate Governance Structure**

Strong 5-tier corporate governance framework in place for effective risk management



#### **Strong Governance Practice**

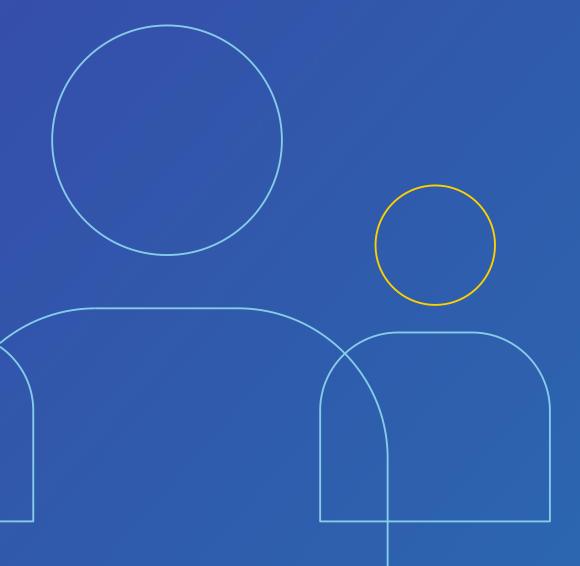
**Risk Management Corporate Social** Committee Responsibility Committee **Operational & Risk** CSR initiatives oversight, fraud prevention and control

Compliance

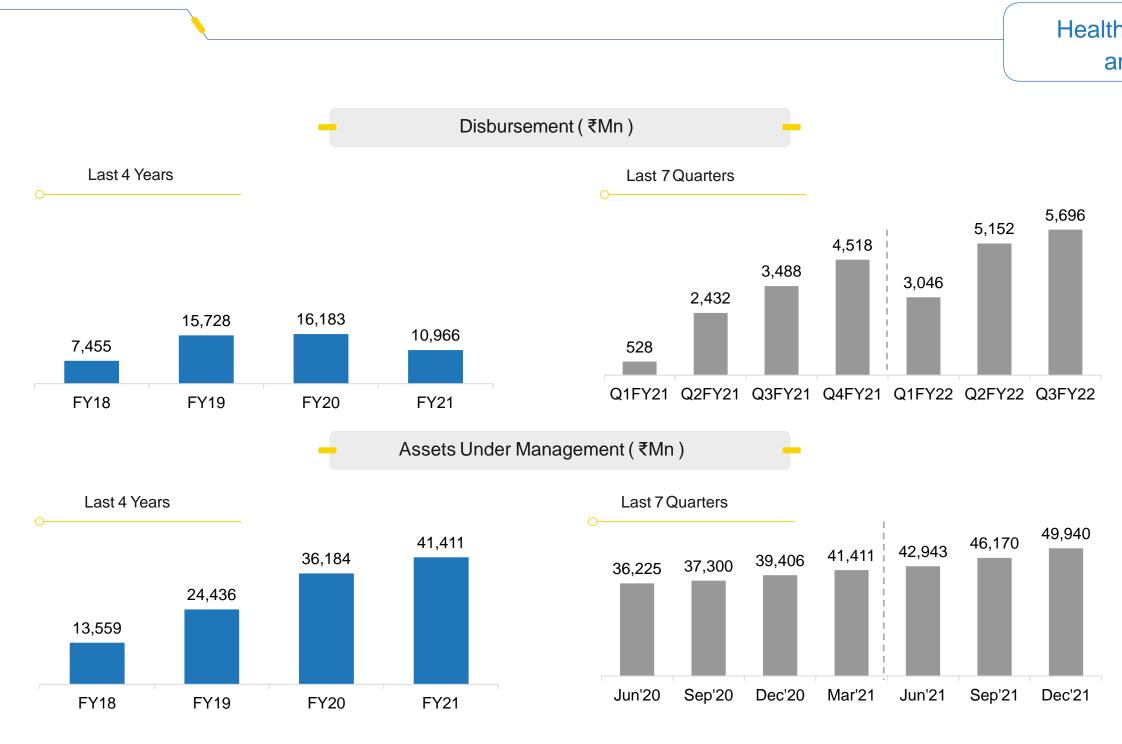
Grievance Redressal Committee

Customer Complaints & Queries









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### Healthy Growth in Loan Book and Disbursements

All time high disbursement for the quarter, y-o-y growth of 63.3%

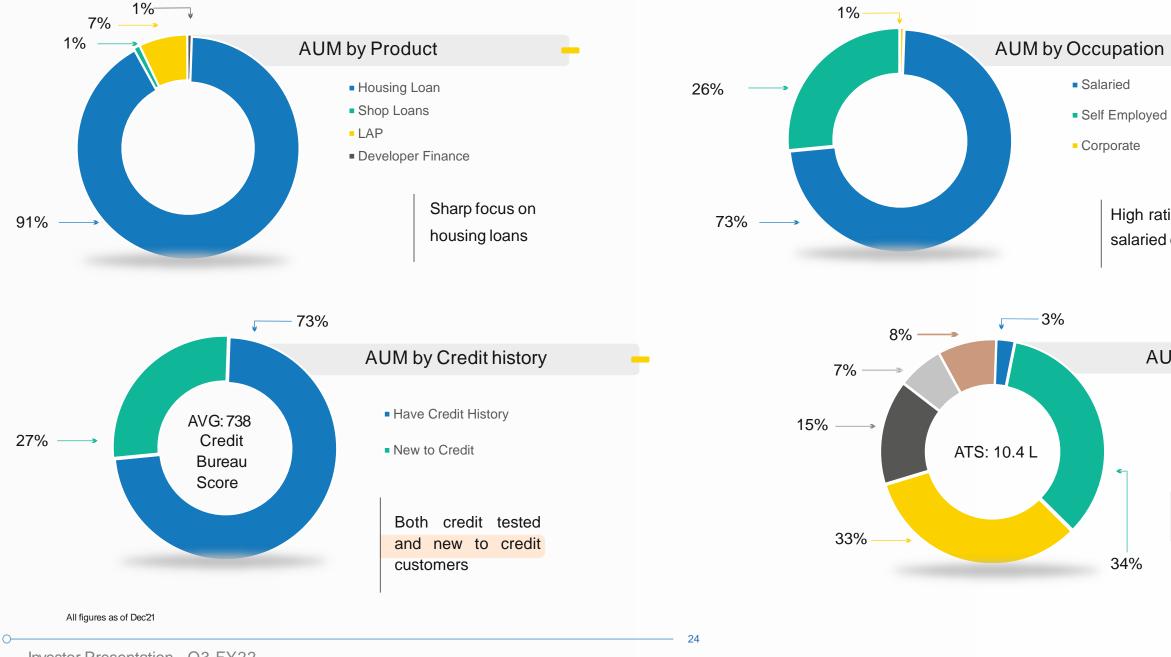
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- 26.7% growth y-o-y 8.2% growth q-o-q
- 45% CAGR (3 Years FY18-FY21)
- 5.0% BT Out rate for Q3FY22
- (annualized)



## **Consistent Portfolio** Metrics | Dec'21

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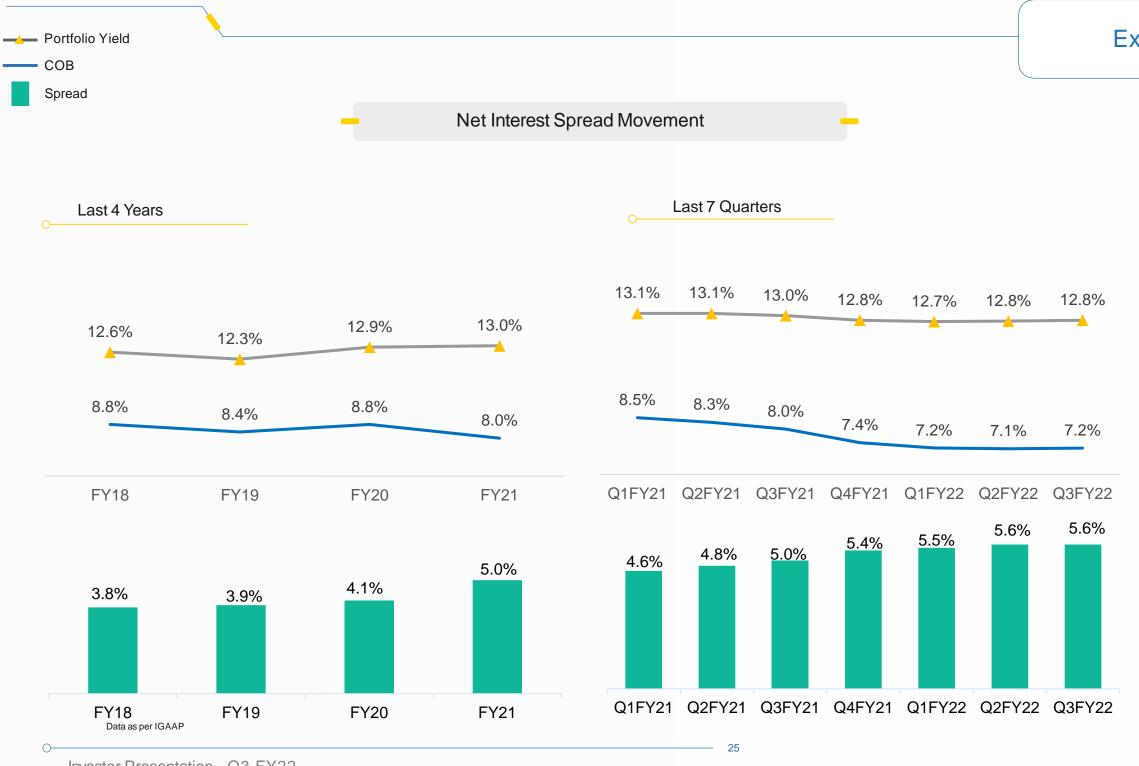
#### High ratio of salaried customers

#### AUM by Ticket Size

- Upto 0.5mn
- 0.5mn 1mn
- 1mn 1.5mn
- 1.5mn 2.0mn
- = 2.0mn 2.5mn
- Above 2.5mn

Granular loan book





Investor Presentation –Q3 FY22

### Expansion in Spreads

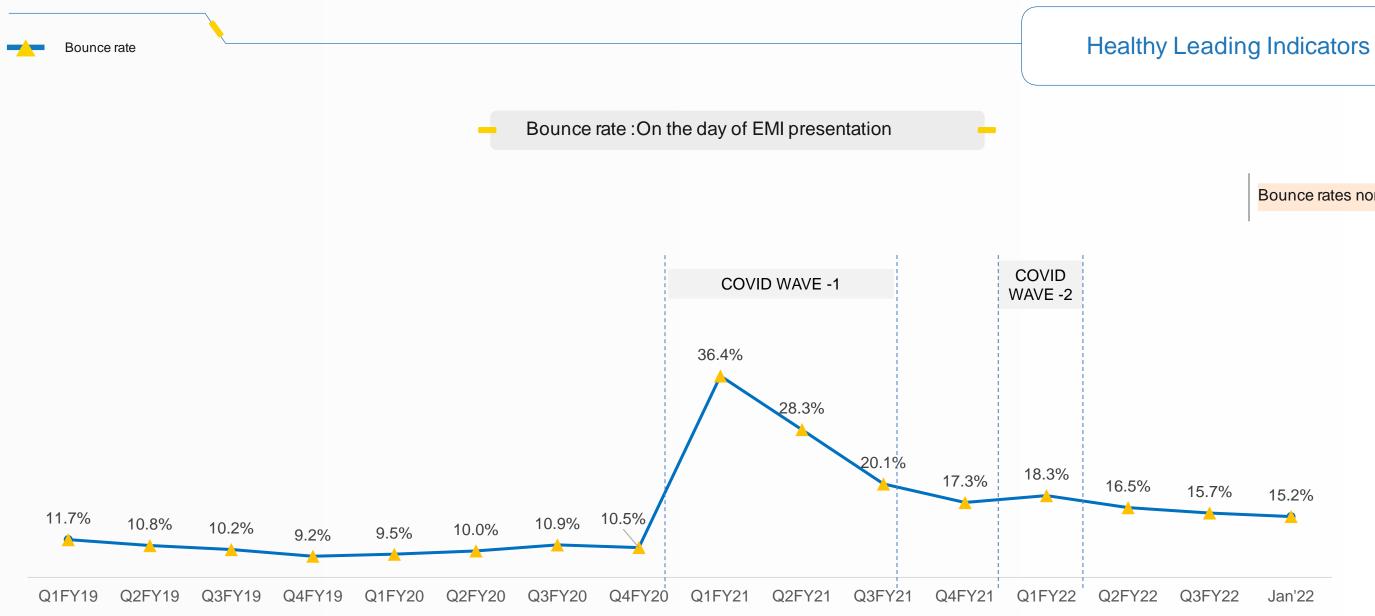
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Sustained Cost of Borrowing

Incremental yield for Q3FY22 stood at 13.1%

Marginal COB for Q3FY22 stood at 7.6%





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Bounce rates normalising

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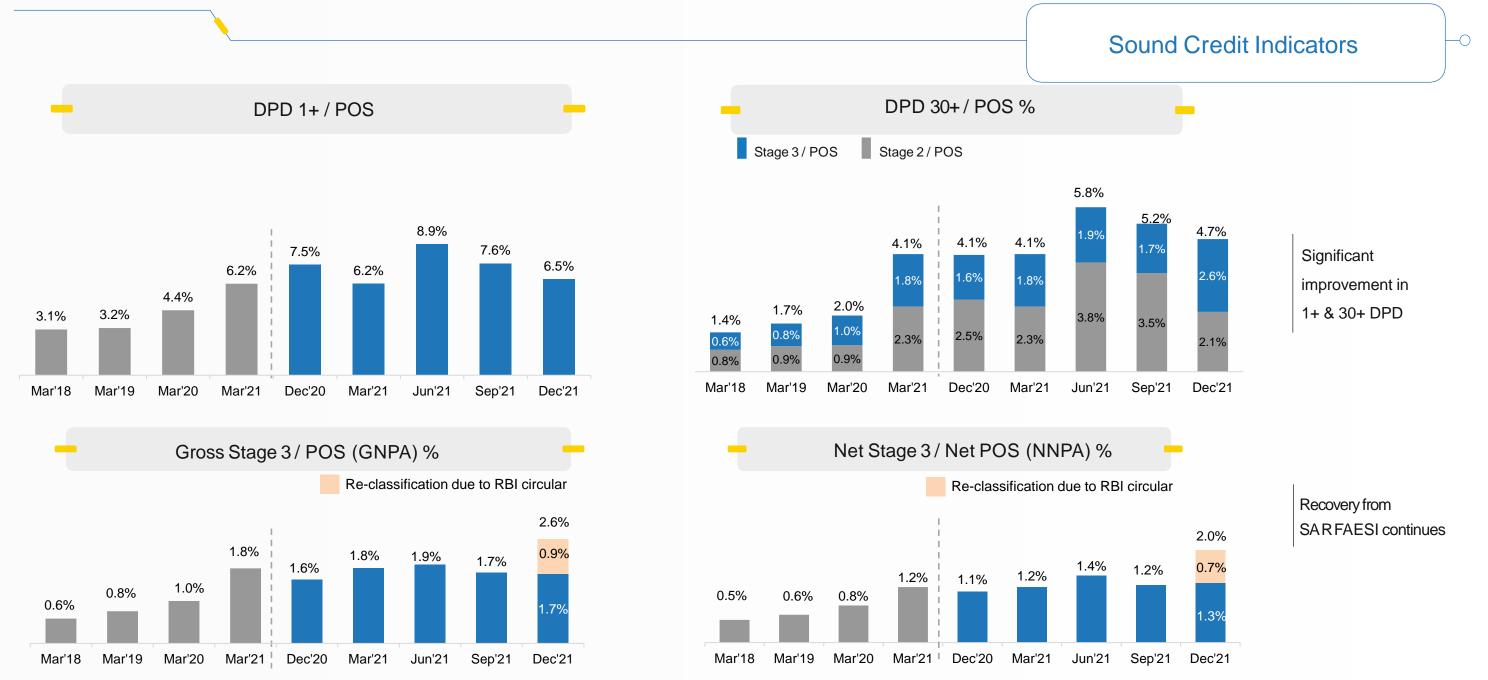




Note: (1) Collection Efficiency =Total #of EMIs received in the month (including arrears of previous months) / Total #of loan accounts whose EMIs are due in the month (2) Unique customers =#of customers who made at least one payment in the month / Total #of Customers whose EMIs' are due in the month

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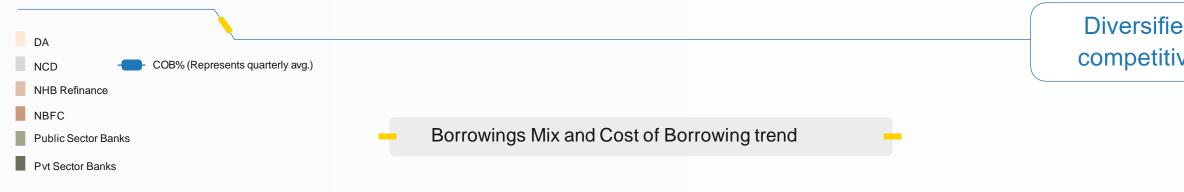


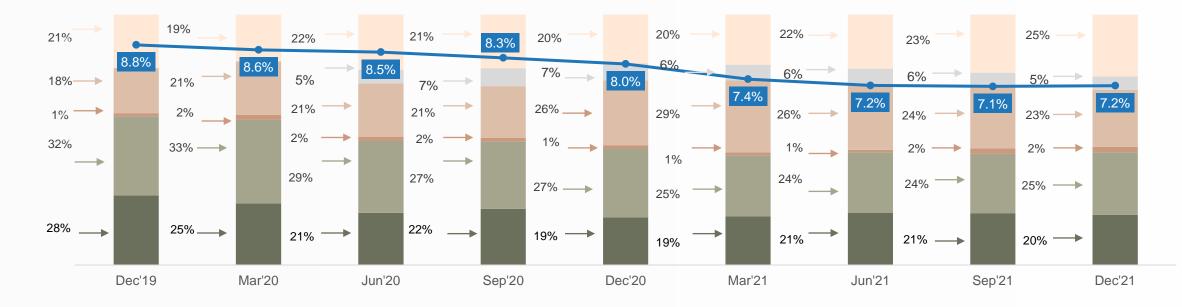
Pursuant to the RBI circular dated 12 Nov 2021 - "Prudential norms on Income Recognition, Asset Classification and Provisioning (IRACP) pertaining to Advances - Clarifications", the Company has changed its NPA definition to comply with the norms/ changes for regulatory reporting, as applicable. The Company has also on the basis of prudence to aligned Stage 3 definition to revised NPA definition. This is resulted in classification of loans amounting to ₹339.20 million as non-performing assets (Stage 3) as at 31 Dec 2021 in accordance with regulatory requirements. However, the said change does not have a material impact on the financial results for the guarter / nine months ended Dec'21.

Investor Presentation – Q3 FY22

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Some of our Strong and longstanding banking relationships -

| Public          | State Bank of India | Central Bank of India Union | Private         | HDFC Bank    | ICICI Bank          | Axis Bank |      | Deiei Finance |
|-----------------|---------------------|-----------------------------|-----------------|--------------|---------------------|-----------|------|---------------|
| Sector<br>Banks | IDBI Bank           | Bank of India               | Sector<br>Banks | Federal Bank | Kotak Mahindra Bank | HSBC      | NBFC | Bajaj Finance |

Validation by NHB - Single largest lender with ₹ 9,098.1 Mn outstanding 20+ lines

## Diversified Funding Profile at competitive cost of borrowing

ICRA revises the long-term credit rating outlook from A+ 'Stable' to A+ 'Positive'

-0

NCD placed with ICICI Prudential Mutual Fund of ₹ 99 Crs

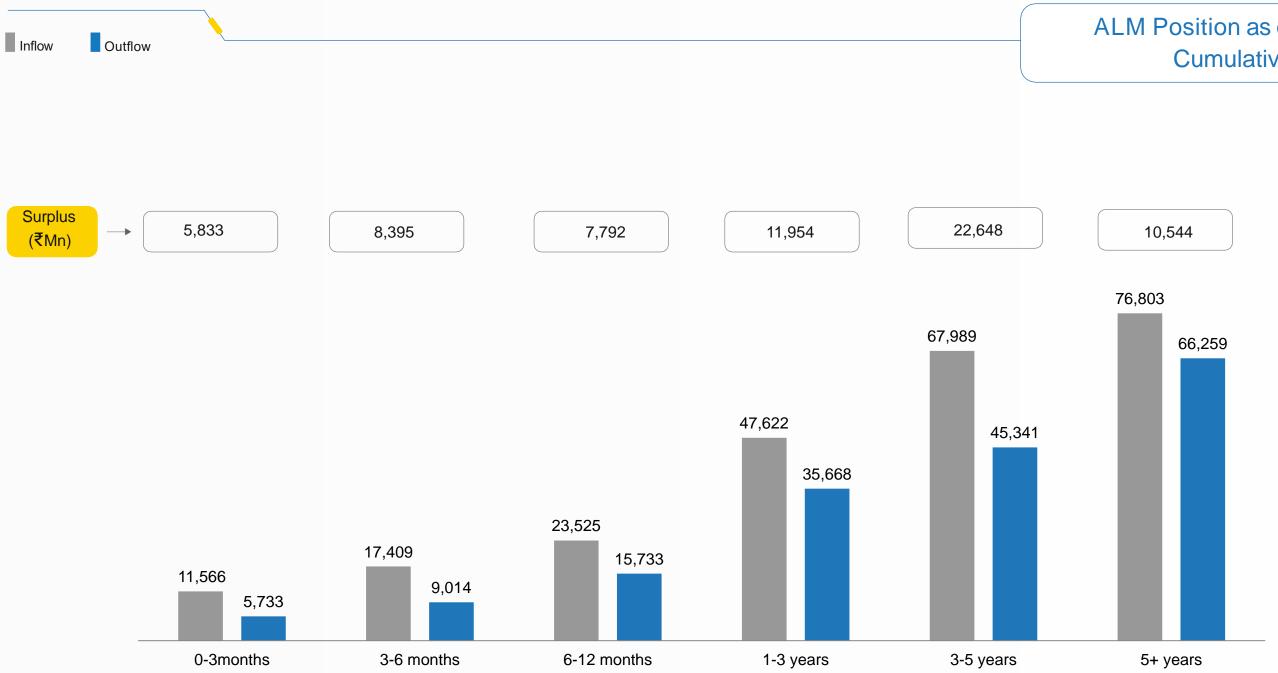
ZERO borrowing through commercial papers

Short term rating of A1+ (ICRA and India Ratings)

Long term rating of

A+ Stable CARE





Classification of assets and liabilities under different maturity buckets is based on the same estimates and assumptions as used by the Company for compiling the detailed ALM return submitted to NHB.

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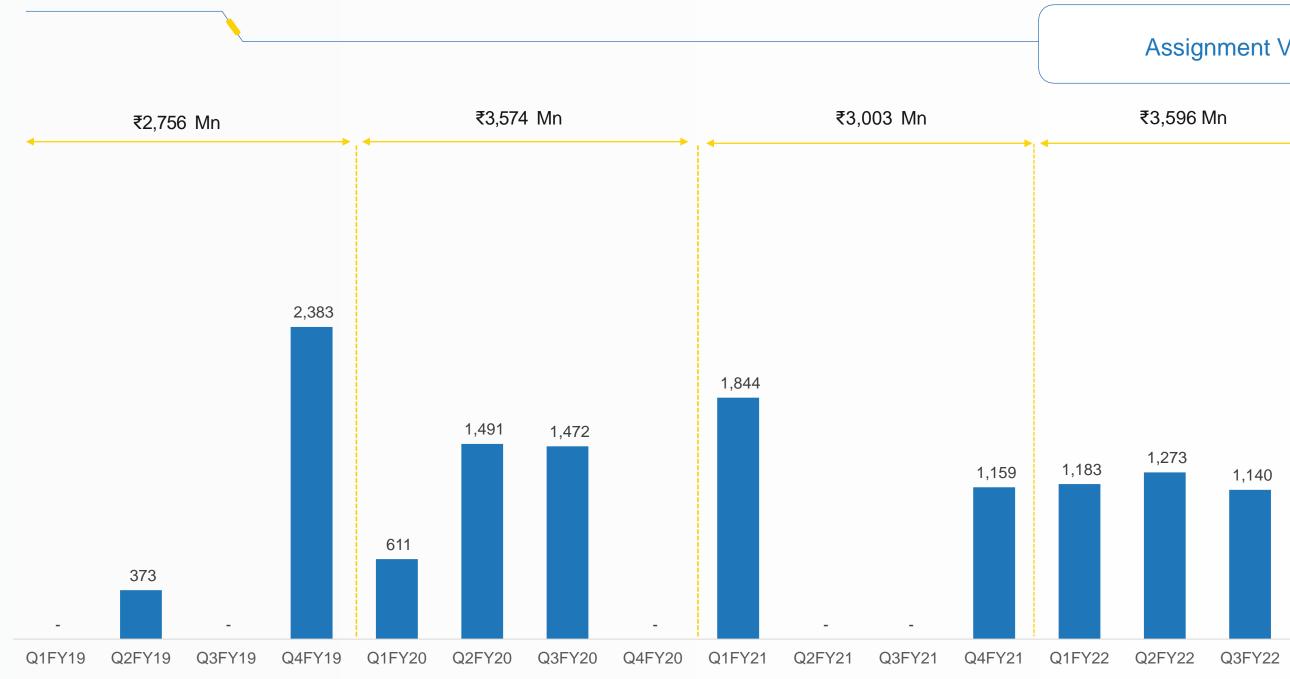
### ALM Position as of Dec'21 Cumulative

Robust ALM profile ensuring sufficient liquidity buffers

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Cumulative Positive flows across all the time buckets





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### Assignment Volume

Consistent demand for assignment of the company's portfolio

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| Liquidity Buffer as on Dec'21 (in ₹Mn)                     |            |            |            |            |  |  |
|--|------------|------------|------------|------------|--|--|
| Unencumbered Cash and Cash equivalent 4810                 |            |            |            |            |  |  |
| Un-availed Sanction from N                                 | HB         |            | -          |            |  |  |
| Un-availed Sanction from Banks 9240                        |            |            |            |            |  |  |
| Total- 14,050  |            |            |            |            |  |  |
|  |            |            |            |            |  |  |
| Particulars (in ₹Mn)                                       | Q4<br>FY22 | Q1<br>FY23 | Q2<br>FY23 | Q3<br>FY23 |  |  |
| Opening Liquidity  | 14,050     | 14,275     | 14,887     | 15,284     |  |  |
| Add: Principal Collections &<br>Surplus from<br>Operations | 3,138      | 3,144      | 3,040      | 2,989      |  |  |
| Less: Debt Repayments                                      | 2,913      | 2,532      | 2,643      | 3,520      |  |  |
| Closing Liquidity  | 14,275     | 14,887     | 15,284     | 14,753     |  |  |

## ₹15,731 million

Liquidity raised during 9M FY22

Data as per IGAAP

Investor Presentation –Q3 FY22

## Strong Liquidity Position

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## Financial Updates



Investor Presentation – Q3 FY22

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| Particulars (in ₹Mn)             | Stage 1  | Stage 2 | Stage 3 | Loan<br>Commitment | Total    |
|----------------------------------|----------|---------|---------|--------------------|----------|
| For period ended Dec'21          |          |         |         |                    |          |
| .oans – Principal Outstanding    | 38,110.1 | 870.3   | 1,023.6 |                    | 40,004.0 |
| CL Provision                     | 132.0    | 100.1   | 232.0   | 8.9                | 473.1    |
| et Loans – Principal Outstanding | 37,978.1 | 770.2   | 791.6   |                    | 39,530.9 |
| CL Provision %                   | 0.3%     | 11.5%   | 22.7%   |                    | 1.2%     |
| r period ended Sep'21            |          |         |         |                    |          |
| oans – Principal Outstanding     | 34,941.7 | 1,276.8 | 640.4   |                    | 36,858.9 |
| L Provision                      | 142.6    | 154.7   | 189.6   | 8.9                | 495.8    |
| t Loans – Principal Outstanding  | 34,799.2 | 1,122.0 | 450.8   |                    | 36,363.1 |
| L Provision %                    | 0.4%     | 12.1%   | 29.6%   |                    | 1.3%     |
|                                  |          |         |         |                    |          |
| r period ended Dec'20            |          |         |         |                    |          |
| ans – Principal Outstanding      | 31,187.6 | 821.3   | 510.7   |                    | 32,519.6 |
| L Provision                      | 194.3    | 111.9   | 146.0   | 9.6                | 461.8    |
| t Loans – Principal Outstanding  | 30,993.3 | 709.4   | 364.7   |                    | 32,057.7 |
| L Provision %                    | 0.6%     | 13.6%   | 28.6%   |                    | 1.4%     |

Pursuant to the RBI circular dated 12 Nov 2021 - "Prudential norms on Income Recognition, Asset Classification and Provisioning (IRACP) pertaining to Advances -Clarifications", the Company has changed its NPA definition to comply with the norms/ changes for regulatory reporting, as applicable. The Company has also on the basis of prudence to aligned Stage 3 definition to revised NPA definition. This is resulted in classification of loans amounting to ₹339.20 million as non-performing assets (Stage 3) as at 31 Dec 2021 in accordance with regulatory requirements. However, the said change does not have a material impact on the financial results for the quarter / nine months ended Dec'21. 0-

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90.4%



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#### Provision Coverage Ratio

46.2%

Dec'21

Sep'21

Dec'20



## Annexures



| Particulars (in ₹Mn)   | Q3FY22 | Q2FY22 | Q3FY21  | QoQ                        | YoY                           | FY21    | FY20    | YoY   |
|--|--------|--------|---------|----------------------------|-------------------------------|---------|---------|-------|
| Interest Income on term loans  | 1202.2 | 1142.5 | 1013.8  | 5.2%                       | 18.6%                         | 4,026.0 | 3,425.0 | 17.5% |
| Net gain on DA   | 175.8  | 170.7  | -       |                            |                               | 439.4   | 371.2   |       |
| Income other than interest income on term loans <sup>(1)</sup>   | 139.0  | 148.2  | 89.1    |                            |                               | 421.2   | 400.6   |       |
| Total Income   | 1517.0 | 1461.4 | 1,102.9 | 3.8%                       | 37.6%                         | 4,886.5 | 4,196.8 | 16.6% |
| Interest expense   | 544.5  | 540.8  | 531.6   |                            |                               | 2,165.8 | 1,912.2 | 13.3% |
| Net Interest Income  | 657.7  | 601.7  | 482.2   | 9.3%                       | 36.4%                         | 1,860.2 | 1,512.8 | 23.0% |
| Net Total Income   | 972.5  | 920.6  | 571.3   | 5.6%                       | 70.2%                         | 2,720.7 | 2,284.6 | 19.3% |
| Operating Expenses <sup>(2)</sup>  | 321.3  | 324.2  | 285.4   |                            |                               | 1,058.7 | 1,046.2 |       |
| PPOP   | 651.2  | 596.4  | 285.9   | 9.2%                       | 127.7%                        | 1,662.0 | 1,238.4 | 34.2% |
| Credit Cost  | 59.7   | 33.3   | 73.9    |                            |                               | 321.5   | 165.0   |       |
| Profit before tax  | 591.5  | 563.1  | 212.0   | 5.0%                       | 179.0%                        | 1,340.4 | 1,073.3 | 24.9% |
| Tax expense  | 132.1  | 132.1  | 52.9    |                            |                               | 339.0   | 277.8   |       |
| One-time tax adjustment <sup>(3)</sup>   |        | (17.7) | -       |                            |                               | -       | -       |       |
| Profit after tax   | 459.4  | 448.7  | 159.1   | <b>6.6%</b> <sup>(4)</sup> | 188.7%                        | 1001.4  | 795.5   | 25.9% |
| Basic EPS  | 5.2    | 5.1    | 1.9     |                            |                               | 12.4    | 10.8    |       |
| Diluted EPS<br>(1) Income other than interest income on term loans includes interest on b<br>(2) Operating Expenses is the sum of Employee Benefits Expenses |        |        |         |                            | d as por the financial statem | 12.2    | 10.6    |       |

(3) In Q2FY22, the Company has reversed Rs 17.7 mn of DTL created on the amount transferred to special reserve for the quarter ended June 21.

(4) QoQ growth in PAT computed considering Adjusted PAT for Q2FY22 without the impact of one-time deferred tax liability adjustment

### Quarterly and Annual Profit & Loss Statement

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| Particulars   | Q3 FY22 | Q2 FY22                   | Q3 FY21 | FY21  | FY20         |
|---|---------|---------------------------|---------|-------|--------------|
| Interest Income on term loans / Average total assets                  | 10.4%   | 9.9%                      | 10.5%   | 10.1% | 11.5%        |
| Net Gain on DA / Average total Assets                                 | 1.5%    | 1.5%                      | -       | 1.1%  | 1.2%         |
| Income other than interest income on term loans/ Average total assets | 1.2%    | 1.3%                      | 0.9%    | 1.1%  | 1.4%         |
| Total Income / Average total assets                                   | 13.1%   | 12.7%                     | 11.4%   | 12.2% | 14.1%        |
| Interest on borrowings and debt securities / Average total assets     | 4.7%    | 4.7%                      | 5.5%    | 5.4%  | 6.4%         |
| Net Interest Margin   | 5.7%    | 5.2%                      | 5.0%    | 4.7%  | 5.1%         |
| Net Total Income / Average total assets                               | 8.4%    | 8.0%                      | 5.9%    | 6.8%  | 7.7%         |
| Operating Expenses / Average total assets                             | 2.8%    | 2.8%                      | 3.0%    | 2.7%  | 3.5%         |
| PPOP/ Average total assets  | 5.6%    | 5.2%                      | 3.0%    | 4.2%  | 4.2%         |
| Credit Cost / Average total assets                                    | 0.5%    | 0.3%                      | 0.8%    | 0.8%  | 0.6%         |
| Profit before tax / Average total assets                              | 5.1%    | 4.9%                      | 2.2%    | 3.4%  | 3.6%         |
| Tax expense / Average total assets                                    | 1.1%    | 1.1%                      | 0.5%    | 0.8%  | 0.9%         |
| One-time tax adjustment/ Average total assets                         | -       | (0.2%)                    | -       | -     | -            |
| Profit after tax on average total assets (ROA)                        | 4.0%    | <b>3.9%<sup>(1)</sup></b> | 1.7%    | 2.5%  | 2.7%         |
| Leverage (Average total assets / average Equity or average Net worth) | 3.1     | 3.2                       | 3.7     | 3.5   | 4.1          |
| Profit after tax on average equity or average Net worth (ROE)         | 12.4%   | 12.5% <sup>(1)</sup>      | 6.1%    | 8.7%  | <b>10.9%</b> |
| Average interest earning assets as % of average total assets          | 83.0%   | 77.4%                     | 81.0%   | 80.3% | 87.0%        |
| Average interest bearing liabilities as % of average total assets     | 65.8%   | 66.9%                     | 70.8%   | 69.4% | 74.1%        |

Interest Earning Assets represents Loans – Principal outstanding (Gross) for the relevant year or period. Interest bearing liabilities represents borrowings (including debt securities) for the relevant year or period.

(1) Q2FY22 Adjusted RoA at 3.7% and Adjusted RoE at 12.0% computed considering Adjusted PAT without the impact of one-time deferred tax liability adjustment

## RoE Tree

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Key

| Particulars  | Q3 FY22 | Q2 FY22              | Q3 FY21 |   |
|--|---------|----------------------|---------|---|
| Profit after tax on average total assets (ROA)                           | 4.0%    | 3.9% <sup>(1)</sup>  | 1.7%    |   |
| Leverage (Average total assets / average Equity or average<br>Net worth) | 3.1     | 3.2                  | 3.7     |   |
| Profit after tax on average equity or average Net worth (ROE)            | 12.4%   | 12.5% <sup>(1)</sup> | 6.1%    |   |
| Cost to Income Ratio (Operating Expenses / Net Total Income)             | 33.0%   | 35.2%                | 50.0%   |   |
| Operating Expenses / Average total assets                                | 2.8%    | 2.8%                 | 3.0%    |   |
| Debt to equity ratio   | 2.0     | 2.1                  | 2.6     |   |
| CRAR (%)   | 59.0%   | 56.4%                | 52.3%   | ę |
| CRAR - Tier I Capital  | 57.8%   | 55.2%                | 51.0%   | ļ |
| CRAR - Tier II Capital   | 1.2%    | 1.2%                 | 1.3%    |   |
| Book Value Per Share   | 172.4   | 167.1                | 132.7   |   |

(1) Q2FY22 Adjusted RoA at 3.7% and Adjusted RoE at 12.0% computed considering Adjusted PAT without the impact of one-time deferred tax liability adjustment

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| / Financial Ratios |       |  |  |  |
|--------------------|-------|--|--|--|
| FY21               | FY20  |  |  |  |
| 2.5%               | 2.7%  |  |  |  |
| 3.5                | 4.1   |  |  |  |
| 8.7%               | 10.9% |  |  |  |
| 38.9%              | 45.8% |  |  |  |
| 2.7%               | 3.5%  |  |  |  |
| 2.2                | 2.7   |  |  |  |
| 56.2%              | 49.0% |  |  |  |
| 55.2%              | 47.7% |  |  |  |
| 0.9%               | 1.3%  |  |  |  |
| 158.0              | 119.2 |  |  |  |



| Particulars (in ₹Mn)   | Dec'21  | FY21  | Dec'20  |
|--|---|---|---|
| ASSETS   |   |   |   |
| Cash & cash equivalents and Other bank   | 4,100.1   | 6,798.7   | 4,635.4   |
| balance  |   |   |   |
| Loans  | 39,539.9  | 33,265.0  | 32,067.3  |
| Investments  | 1,214.2   | 3,750.2   | 2,439.3   |
| Other financial assets   | 1,123.6   | 1,011.7   | 711.8   |
| Property, plant and Equipment*   | 192.7   | 164.0   | 160.2   |
| Non-financial assets other than PPE  | 139.6   | 112.1   | 70.2  |
| TOTAL ASSETS   | 46,310.1  | 45,101.6  | 40,084.2  |
|  | ,   | ,   | ,   |
| LIABILITIES & EQUITY   |   | ,   | ,   |
| <b>LIABILITIES &amp; EQUITY</b><br>Payables  | 0.7   | 4.1   | 1.1   |
|  |   |   |   |
| Payables   | 0.7   | 4.1   | 1.1   |
| Payables<br>Debt Securities  | 0.7<br>2,187.7  | 4.1<br>2,395.9                                      | 1.1<br>2,395.2                                      |
| Payables<br>Debt Securities<br>Borrowings  | 0.7<br>2,187.7<br>28,048.1                            | 4.1<br>2,395.9<br>28,141.0                          | 1.1<br>2,395.2<br>25,998.3                          |
| Payables<br>Debt Securities<br>Borrowings<br>Other financial liabilities   | 0.7<br>2,187.7<br>28,048.1<br>648.8                   | 4.1<br>2,395.9<br>28,141.0<br>534.8                 | 1.1<br>2,395.2<br>25,998.3<br>586.4                 |
| Payables<br>Debt Securities<br>Borrowings<br>Other financial liabilities<br>Provisions                                   | 0.7<br>2,187.7<br>28,048.1<br>648.8<br>107.1          | 4.1<br>2,395.9<br>28,141.0<br>534.8<br>76.7         | 1.1<br>2,395.2<br>25,998.3<br>586.4<br>86.4         |
| Payables<br>Debt Securities<br>Borrowings<br>Other financial liabilities<br>Provisions<br>Deferred Tax Liabilities (Net) | 0.7<br>2,187.7<br>28,048.1<br>648.8<br>107.1<br>148.7 | 4.1<br>2,395.9<br>28,141.0<br>534.8<br>76.7<br>79.6 | 1.1<br>2,395.2<br>25,998.3<br>586.4<br>86.4<br>35.9 |

Note: Balance sheet for period ended December 31, 2021 is reviewed. \* Including right to use assets.

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## **Balance Sheet**

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#### **Board of Directors**

#### Mr. Deepak Satwalekar

#### Chairman/ Independent/ Non-Executive Director

Previously, he was associated with HDFC Limited as MD and HDFC Standard Life Insurance Company Limited as MD & CEO. Currently he is associated with Asian Paints Limited and Wipro Limited as an Independent Director. He has also been recognized as a distinguished alumnus by the Indian Institute of Technology, Bombay. He holds a bachelor's degree in mechanical engineering from Indian Institute of Technology, Bombay and a master's degree in business administration from the American University, Washington DC.

#### Ms. Sucharita Mukherjee

#### Independent/ Non-Executive Director

She is co-founder of Kaleidofin, a neo-bank that provides financial solutions to underbanked customers in India. Prior to Kaleidofin, she co-founded IFMR Group and most recently was the group CEO of IFMR Holdings. She founded Northern Arc Capital, building capital markets access for financial inclusion and Northern Arc Investments. an alternatives fund management platform focused on informal sector finance. She is an alumnus of IIM Ahmedabad and holds an undergraduate degree in economics from Lady Shri Ram College, Delhi University. She has also worked with Deutsche Bank and Morgan Stanley in London.

#### Mr. Vishal Gupta

#### Nominee/ Non-Executive Director

Vishal is MD at Bessemer Venture Partners (BVP) and spearheads India operations. He brings more than 15 years of experience in consumer internet, financial technology and healthcare technology. He is an MBA from IIM Calcutta and a Chartered Accountant. He has vast experience in IT and has played critical role in the areas like digital platforms and data analytics over the years. Prior to joining BVP India, Mr. Gupta was a senior manager in the treasurer's office at Reliance Group, where he helped the in establishing a Private equity firm.

#### Ms. Geeta Dutta Goel Independent/ Non-Executive Director

Ms. Geeta Dutta Goel is Country Director for Dell Foundation in India. She manages the strategy and implementation of the foundation's work in India in two key areas of Education and Family Economic Stability. Geeta has served as the Chairperson of India's Impact Investors Council from 2017-2019, and has been on several taskforces on Responsible Finance with the World Bank's Consultative Group to Alleviate Poverty. Geeta holds a bachelor's degree in economics from Lady Shri Ram College for Women, University of Delhi and a post graduate diploma in management from the IIM, Ahmedabad.

#### Mr. Divya Sehgal

#### Nominee/ Non-Executive Director

He is a Partner at True North and leads their investments in the Financial Services industry. Divya holds a Bachelor's degree in Electrical Engineering from IIT, Delhi and holds a Post Graduate Diploma in Management from IIM, Bengaluru. Prior to joining True North, he was Founder and COO of Apollo Health Street, a leading healthcare outsourcing firm and one of the top five in its space globally. Before that he worked as a consultant with McKinsey, with the corporate finance team at ANZ and as an entrepreneur at Emedlife which eventually merged with the Apollo Group.

#### Mr. Narendra Ostawal

#### Nominee/ Non-Executive Director

Narendra joined Warburg Pincus in 2007 and is currently designated as Managing Director for healthcare and financial services. Prior to joining Warburg Pincus, Mr. Ostawal has worked with 3i India and McKinsey & Company. He is a Director of Avanse Financial Services Limited, Carmel Point Investments India Private Limited, Computer Age Management Services Limited, Fusion Micro Finance Private Limited and IndiaFirst Life Insurance Company Limited. Mr. Ostawal is a Chartered Accountancy and an MBA from IIM, Bangalore.

#### Mr. Anuj Srivastava

Independent/ Non-Executive Director Anuj Srivastava is the co-founder and Chief Executive Officer of Livspace - a home interiors and renovation platform. Before setting up Livspace, Anuj was heading product marketing and growth at Google where he was responsible for building, launching and scaling products such as Google Wallet, Google Adsense, Google Local and Google Adwords. Anuj was also a lead on the integration team for Google's acquisition of DoubleClick. Anuj has completed his BTech at the IIT Kanpur and holds an MBA degree from London Business School.

#### Mr. Maninder Singh Juneja Nominee/ Non-Executive Director

An MBA from IIM Lucknow, Maninder has worked across industries and carries vast experience. Prior to True North, Maninder was the Group Head for ICICI Bank's Retail Banking group, covering Strategy, Products, Small Business Loans, Branch Banking and distribution channels. He was also leading the bank's various efforts in the area of payments and service innovations, many of which are industry firsts. He started his career with Godrej and has worked with Godrej GE Appliances.

#### Mr. Manoj Viswanathan Managing Director and CE0

Manoj Viswanathan holds a Bachelor's degree in Electrical & Electronics Engineering from BITS, Pilani and an MBA from XLRI Jamshedpur. He possesses experience of more than 25 years in consumer lending, encompassing sectors such as automobile loans, mortgages, and unsecured lending. He is considered to have played an important role in building the branch-based consumer-lending model for Citigroup in India. He is the Managing Director and CEO of Home First Finance Company.



# Thank You

For further information, please contact

Company

CIN: L65990MH2010PLC240703

Mr. Manish Kayal, Head - Investor Relations manish.kayal@homefirstindia.com

**Investor Relations - HomeFirst** investor.relations@homefirstindia.com **Investor Relations Advisors** 

Mr Ashish Chovatia

<u>k</u> +91 9930044680

🖂 ashish.chovatia@linkintime.co.in

| Terms                                    | Explanation   |
|--|---|
| POS - Principal Outstanding              | Loans – Principal outstanding represents gross principal outstanding of loans as of the last day relevant period or year as per the restated financial statements.  |
| NII - Net Interest Income                | Net Interest Income represents interest income on term loans minus Interest on borrowings<br>Interest on debt securities for the relevant year or period  |
| NIMs - Net Interest Margin               | Net Interest Income / Average total assets  |
| DA - Direct Assignment / Assigned Assets | Assigned Assets represents the aggregate of current principal outstanding and overdue provide outstanding, if any, for all loan assets which have been transferred by the Company by assignment as of the last day of the relevant year or period. The Assigned Assets represent direct assignments and not pass through certificate.   |
| AUM - Assets Under Management            | Assets Under Management/Gross Loan Assets represents the aggregate of current outstanding and overdue principal outstanding, if any, for all loan assets under manageme includes loan assets held by the Company as of the last day of the relevant year or period a loan assets which have been transferred by the Company by way of assignment and are our as of the last day of the relevant year or period. |
| DPD - Days Past Due                      |   |
| Opex to Assets                           | Operating Expenses / Average Total Assets   |
| Cost to Income                           | Operating Expenses / Net Total Income   |
| Gross Stage 3 / POS %                    | % Stage 3 Ioan assets / Loans - Principal Outstanding   |
| DPD 30+                                  | DPD 30+ represents sum of Stage 2 loan assets and Stage 3 loan assets at the end of the year or period as per financial statements as per ECL methodology under IndAS guidelines.   |

## Glossary

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