





December 01, 2019

The General Manager
Department of Corporate Services – Listing
Department
BSE Limited
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai 400001
Scrip Code: **541770**

Dear Sir,

The Vice President, Listing Department
National Stock Exchange of India Limited
The Exchange Plaza
Bandra Kurla Complex
Bandra (East)
Mumbai 400051
Scrip Code: **CREDITACC**

Sub: Investor Presentation

We hereby enclose the investor presentation on Acquisition of Madura Micro Finance by CreditAccess Grameen.

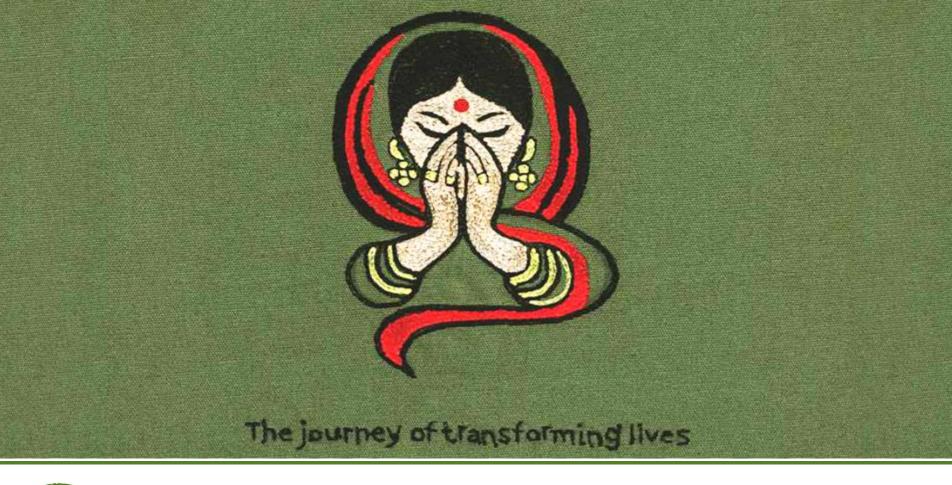
The aforesaid information is also being uploaded on the website of the Company on www.grameenkoota.org

We request you to take note of the above on your record.

Thanking You

CreditAccess Grameen Limited

Syam Kumar R
Company Secretary





CreditAccess Grameen and Madura Micro Finance Transaction Overview November 2019



Disclaimer



By accessing this presentation, you agree to be bound by the following terms and conditions. This presentation (which may reflect some price sensitive information in terms of SEBI regulations and Companies Act, 2013, as amended from time to time) has been prepared by CreditAccess Grameen Limited (the "Company"). The Company may alter, modify or otherwise change in any manner the contents of this presentation, without obligation to notify any persons of such change or changes.

This presentation may contain certain "forward looking statements". These statements include descriptions regarding the intent, belief or current expectations of the Company or its management and information currently available with its management, including with respect to the results of operations and financial condition of the company. By their nature, such forward-looking statements are not guarantees of future performance and involve risks and uncertainties, and actual results may differ from those in such forward-looking statements as a result of various factors and assumptions which the Company believes to be reasonable in light of its operating experience in recent years. Many factors could cause the actual results, performances, or achievements of the Company to be materially different from those contemplated by the relevant forward looking statement. Significant factors that could make a difference to the Company's operations include domestic and international economic conditions, changes in government regulations, tax regime and other statutes. There may be additional material risks that are currently not considered to be material or of which the Company and its advisors or representatives are unaware. Against the background of these uncertainties, readers should not rely on these forward-looking statements. Neither the Company nor any of its advisors or representatives, on the behalf of the Company, assumes any responsibility to update or revise any forward-looking statement that may be made from time to time by or on behalf of the Company or to adapt such forward-looking statement to future events or developments.

This presentation contains certain supplemental measures of performance and liquidity that are not required by or presented in accordance with Ind AS, and should not be considered an alternative to profit, operating revenue or any other performance measures derived in accordance with Ind AS or an alternative to cash flow from operations as a measure of liquidity of the Company.

No representation, warranty, guarantee or undertaking (express or implied) is made as to, and no reliance should be placed on, the accuracy, completeness or correctness of any information, including any projections, estimates, targets and opinions, contained herein, and no liability whatsoever is accepted as to any errors, omissions or misstatements contained herein and, accordingly, none of the Company, its advisors and representative and any of its or their affiliates, officers, directors, employees or agents, and anyone acting on behalf of such persons accepts any responsibility or liability whatsoever, in negligence or otherwise, for any loss or damage, direct, indirect, consequential or otherwise arising directly or indirectly from use of this presentation or its contents or otherwise arising in connection therewith.

This presentation includes certain industry data and projections that have been obtained from industry publications and surveys. Industry publications and surveys and forecasts generally state that the information contained therein has been obtained from sources believed to be reliable, but there is no assurance that the information is accurate or complete. Neither the Company nor any of its advisors or representatives have independently verified any of the data from third-party sources or ascertained the underlying economic assumptions relied upon therein. No representation or claim is made that the results or projections contained in this presentation will actually be achieved. All industry data and projections contained in this presentation are based on data obtained from the sources cited and involve significant elements of subjective judgment and analysis, which may or may not be correct. For the reasons mentioned above, you should not rely in any way on any of the projections contained in this presentation for any purpose.

This presentation is based on information regarding the Company and the economic, regulatory, market and other conditions as in effect on the date hereof. It should be understood that subsequent developments may affect the information contained in this presentation, which neither the Company nor its advisors or representatives are under an obligation to update, revise or affirm.

You must make your own assessment of the relevance, accuracy and adequacy of the information contained in this presentation and must make such independent investigation as you may consider necessary or appropriate for such purpose. Any opinions expressed in this presentation are subject to change without notice and past performance is not indicative of future results. By attending this presentation you acknowledge that you will be solely responsible for your own assessment of the market and the market position of the Company and that you will conduct your own analysis and be solely responsible for forming your own view of the potential future performance of the Company's business.

This presentation and its contents are not and should not be construed as a prospectus or an offer document, including (as defined under the Companies Act, 2013, to the extent notified and in force) or an offer document under the Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2009, as amended. The information contained herein does not constitute or form part of an offer, or solicitation or invitation of an offer to purchase or subscribe, for securities nor shall it or any part of it form the basis of or be relied on in connection with any contract, commitment or investment decision in relation thereto.

By accessing this presentation, you accept that this disclaimer and any claims arising out of the use of the information from this presentation shall be governed by the laws of India and only the courts in Bangalore, and no other courts, shall have jurisdiction over the same.

Discussion Summary



- > Transaction Overview
- > Introduction to Madura Micro Finance Ltd.
- > Transaction Rationale
- Proforma Metrics

Note: The financials of Madura Micro Finance Ltd are based on I-GAAP standards

Transaction Overview



Key Highlights	Comments
Overview of Madura Micro Finance Ltd. ("MMFL" or "Madura")	 Established in 2006, MMFL is a leading rural focused NBFC-MFI headquartered in Chennai. Key metrics as of Sep-19: Borrowers: 11.1 Lakh, GLP: Rs 2,053 Cr, Net Worth: Rs 368 Cr, H1 FY20 annualised PAT: Rs 95 Cr Presence in 82 districts across 6 states through 430 branches
Transaction Overview	 CAGL to acquire 100% stake (through cash and stock) from its existing shareholders, subject to regulatory approvals and fulfilment of conditions precedent MMFL to merge into CAGL under a Scheme of Arrangement as approved by the Board
Purchase Consideration and Valuation	 100% Equity Valuation: Rs 875 Cr Valuation: Implied P/BV (Sep-19): 2.4x; Implied P/E (H1 FY20 annualised): 9.2x
Form of Consideration	 76.2% of the consideration through cash (Rs 666.4 Cr) 23.8% of the consideration through share swap, leading to ~ 1.85% dilution in CAGL
Transaction Funding	 Cash portion of the purchase consideration to be funded through CAGL's own funds which will be generated through sale of CAGL's loan portfolio either by securitization or direct assignment to financial institutions CAGL has comfortable leverage position to support the transaction through its networth (Sep-19 GLP / NW: 3.1x)
Earnings Accretive Transaction	Transaction to be EPS accretive to CAGL from the start of consolidation

Transaction Overview



Key Highlights	Comments
Regulatory Approvals Required	 Reserve Bank of India (RBI) Securities and Exchange Board of India / Stock exchanges (NSE and BSE) National Company Law Tribunal (NCLT)
Other Approvals	For both CAGL and MMFL: Lenders, Debenture Holders / Trustees, Trustee and Calculation Agents (for Off book transactions)
Transaction Advisors	 Transaction advisor - Spark Capital Advisors (India) Private Limited Legal advisor - Cyril Amarchand Mangaldas Financial, accounting and tax diligence advisor - PricewaterhouseCoopers Private Limited
Employees of MMFL	 All employees of MMFL to continue with their existing roles, with day to day responsibility of operations with existing management All employees of MMFL to become part of CAGL once merger process is complete

Key Transaction Steps

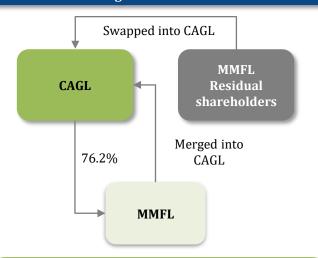


Transaction To Be Undertaken Through a 2 Step Process:

CAGL CAGL CAGL CAGL CAGL MMFL Residual shareholders (Promoter, Employee trust, key employees, others) 76.2% stake acquisition 76.2% MMFL MMFL MMFL MMFL MMFL MMFL MMFL

- Upon receipt of all regulatory approvals and fulfillment of conditions precedent,
 CAGL to acquire ~ 76.2% stake from existing shareholders
- Post acquisition, MMFL to operate as an independent entity with existing management

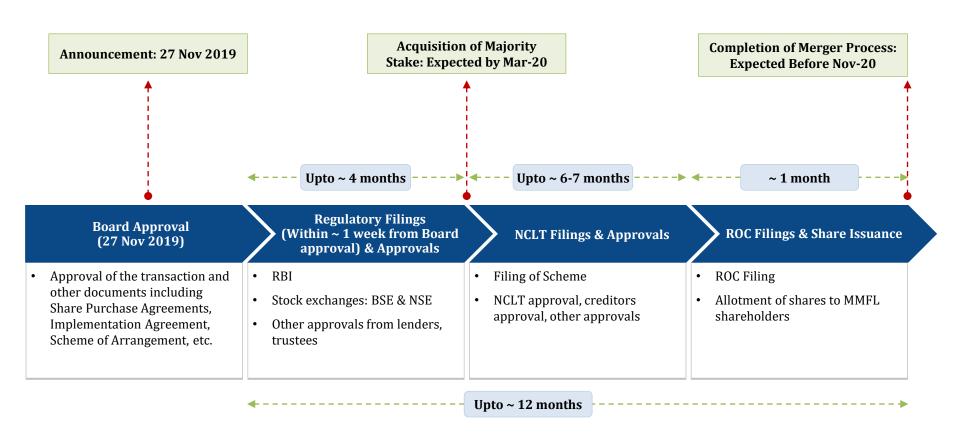
Step 2: Swap the Residual Shareholders into CAGL and Merger of MMFL into CAGL



- Upon receipt of NCLT approval and ROC filing, issue of CAGL shares to residual shareholders of MMFL
- Merger of MMFL into CAGL

Indicative Transaction Timeline





Discussion Summary



- > Transaction Overview
- > Introduction to Madura Micro Finance Ltd.
- > Transaction Rationale
- Proforma Metrics

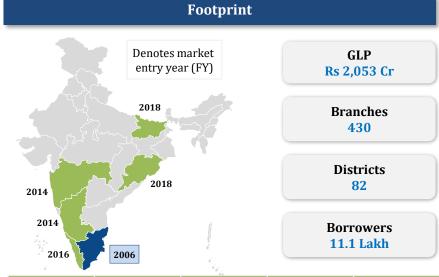
MMFL: Overview (1)



Background

- · MMFL was started by erstwhile promoters of Bank of Madura
- Bank of Madura started micro-lending in 1995 and merged with ICICI bank in 2001
- Post merger, the micro-lending business continued in a partnership model between ICICI Bank & Micro Credit Foundation of India (MCFI)
- MCFI transitioned into Madura Micro Finance Ltd, an NBFC in 2005
- MMFL started operations in 2006 and is based in Chennai and has evolved as rural focused MFI

Shareholding Promoter (Tara Thiagarajan) M. Narayanan (Key Management) AVT Group (Financial investor) Elevar Equity (Financial Investor) Employee Welfare Trust and Key employees Other individuals (4) Other Individiual Shareholders



As at Sep-19	Borrowers	Branches	GLP (Rs. Cr)	GLP mix
Tamil Nadu	794,683	256	1,433	70%
Maharashtra	86,434	57	174	8%
Odisha	66,107	31	134	7%
Bihar	55,431	30	119	6%
Kerala	56,792	30	101	5%
Karnataka	49,748	26	90	4%
Total	1,109,195	430	2,051*	100%

Note: * Excluding Rs 2.0 Cr of co-lending portfolio

MMFL: Overview (2)



Product Portfolio					
Product	Туре	Typical Ticket Size (Rs.)	Tenor (Months)	Disbursement Mix (FY19)	Rate of Interest
Entry Level loan (ELL): First cycle loans	Group loans	33,000	22 / 24 / 30	66%	
Activity Term Loan (ATL) - 6 levels: Repeat loans	(10-20 members)	40,000 – 65,000	24 / 30	31%	
Certified ATL (CATL): ATL members who successfully completed the certified activity course	Top-up loans to existing members	12,000 – 15,000	20	3%	~ 21.45%
Business Development Loan (BDL): Working capital	members	15,000	20 / 24		

Key Financial Metrics

Rs Cr	FY17	FY18	FY19	H1 FY20
GLP	822	1,184	1,860	2,053
Borrowers	5,15,104	6,88,543	9,61,000	11,09,195
PAT	30	40	81	47
Networth	176	240	321	368

	FY17	FY18	FY19	H1 FY20
ROGLP	4.4%	4.0%	5.3%	4.8%
ROE	21.4%	19.1%	28.7%	27.4%
GNPA (PAR 60/90)	1.0%/0.5%	0.9%/0.5%	2.0%/0.9%*	2.5%/1.5% *
NNPA	~ 0.0%	~ 0.0%	~ 0.0%	-0.1%

^{*} Higher due to impact of Gaja (cyclone). Excl. Gaja portfolio, H1 FY20 PAR 60 / 90 was $\sim1.2\%$ / 0.7%

Discussion Summary



- > Transaction Overview
- ➤ Introduction to Madura Micro Finance
- > Transaction Rationale
- Proforma Metrics

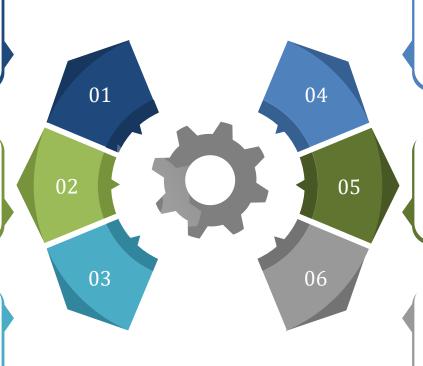
Rationale For Merger





Strengthens CAGL's Leadership And Competitive Positioning

Accelerates Growth For CAGL And Helps Achieve Leverage



Significant Synergies Expected From Both CAGL And MMFL Platforms

Cultural Fit, Professionally Managed, Well-aligned Thought Process

Leverage MMFL's Strengths In Technology

1. Access to Large Client Base and Helps Achieve Geographic Diversification



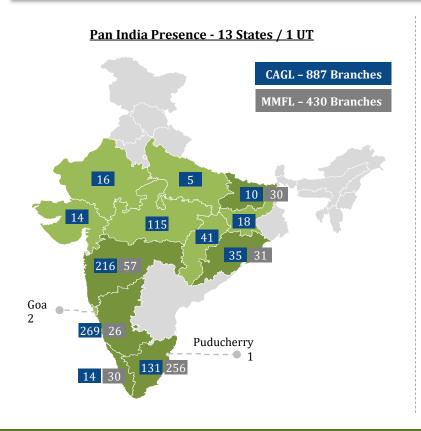
- Access to a borrower base of 11.1 Lakh with very limited overlap (only ~ 0.5 * Lakh) in borrower base
- Positions CAGL as a market leader in TN with a portfolio of ~ Rs 2,300 Cr (2.6x current portfolio)
- Helps in portfolio diversification at an overall level, lowers Karnataka share from $\sim 51\%$ to $\sim 41\%$
- Scales up presence in existing markets and provides access to newer markets like Bihar, Odisha etc.

^{*} As of July 2019

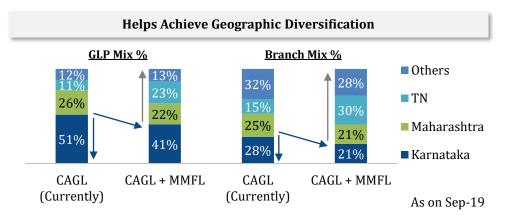
1. Access to Large Client Base and Helps Achieve Geographic Diversification



Strengthens Presence And Distribution In Existing Markets And Provides Access To Newer Markets



- Provides access to a borrower base of ~ 11.1 Lakh (overlap of only ~ 0.5 lakh)
- Positions CAGL as a market leader in TN with a portfolio of ~ Rs 2,300 Cr (2.6x current portfolio)
- Scales up presence in existing markets and provides access to newer markets like Bihar, Odisha, etc.. Leverage market learnings and manpower from each other to fast track expansion in these markets
 - \circ Acquisition of a sizeable portfolio of Rs 618 cr in non TN geographies (\sim 36% of incremental disbursements in H1 FY20 outside TN)



2. Opportunity To Acquire A High Quality Platform Well Poised For Growth And Scale

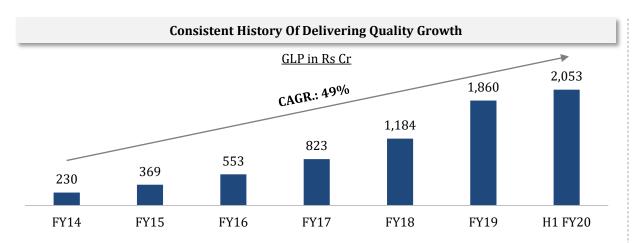


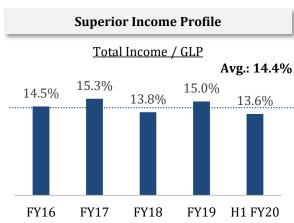
- 1 MMFL is the 11th largest NBFC-MFI * in India with GLP of Rs 2,053 Cr & 11.1 Lakh borrowers (Sep-19)
- Consistent track record of demonstrating high degree of profitability (Avg. FY16 H1 FY20: ROE \sim 23.3%)
- Demonstrated high growth in GLP and PAT (GLP CAGR of $\sim 50\%$ and PAT CAGR of $\sim 61\%$ in FY16-FY19)
- Low cost structure (Opex: GLP \sim 5.2%) driven by salary structure, high vintage / productivity, operational efficiencies and technology intervention

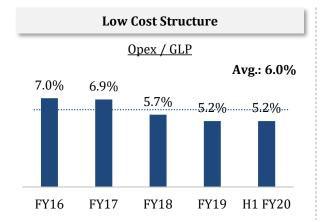
^{*} As of Sep-19, per MFIN

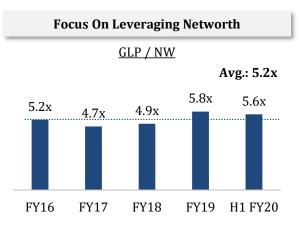
2. Opportunity To Acquire A High Quality Platform Well Poised For Growth And Scale

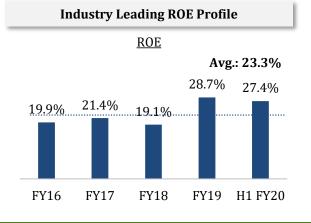












3. Accelerates CAGL's Growth And Helps Achieve Leverage

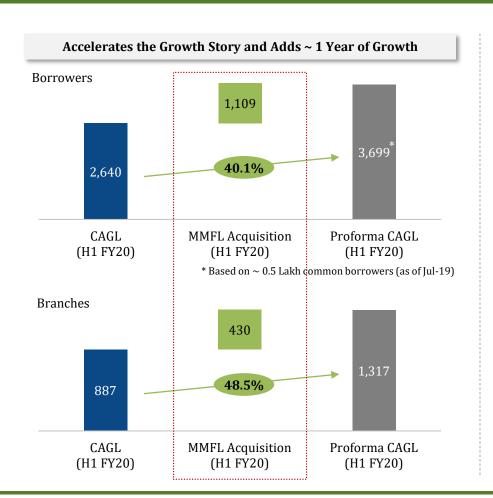


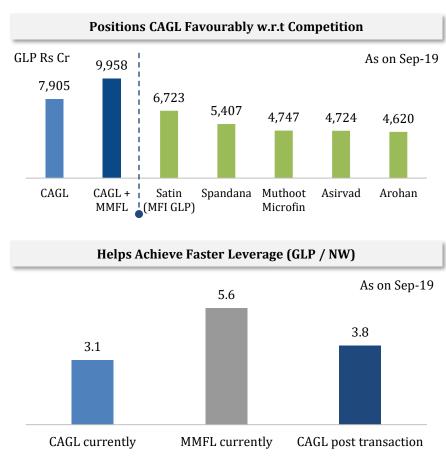
- Transaction adds \sim 1 year of organic growth (Branches / Borrowers) \sim 48% / 40% increase in H1 FY20 metrics from MMFL acquisition
- Strengthens leadership position wrt. Competition (Proforma GLP 48% higher (H1 FY20) than the closest competitor vs. 18% currently)
- 3 Accelerates leverage at CAGL (Based on H1 FY20, GLP/ NW increases from 3.1x to 3.8x)

4 Improves ROE profile by more than 3.0%

3. Accelerates CAGL's Growth And Helps Achieve Leverage







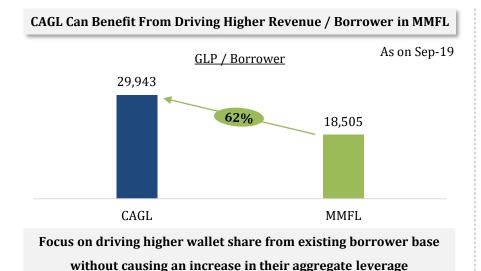
4. Significant Synergies Between the CAGL and MMFL Platforms

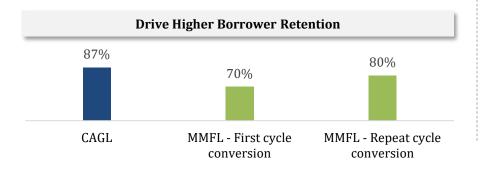


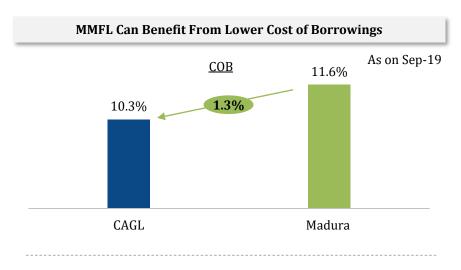
- Increase in wallet share per MMFL's borrower driven by higher borrower retention through CAGL's customer centric approach and multi product strategy
- Cost of Borrowing (COB): Potential to reduce COB by $\sim 1.3\%$ for MMFL over the medium term, which could also increase spread at CAGL
- Opex savings: Through better borrower retention, future HO synergies, vendor costs and branch rationalisation
- 4 Deeper and faster penetration in geographies where CAGL and MMFL are co located

4. Significant Synergies Between the CAGL and MMFL Platforms









Opex Rationalization Of The Combined Entity

- · Branch rationalization over medium term
- Vendor cost rationalization; Head office / supervisory cost synergies
- Higher throughput from larger combined branch network

5. Cultural Fit, Professionally Managed, Well-Aligned **Thought Process**



- Cultural fit: Both organisations share common ethos of customer centricity, rural focus, employee first culture and 1 a process driven approach. MMFL is a 'Great Place to Work' certified organization.
- Management familiarity and aligned mindset: both CAGL and MMFL are professionally run with a strong board 2 level governance in place
- 3 Key management to continue with their current roles and functions
- MMFL has a professional management team with average experience of over 2 decades, who will be able to add 4 significant value to the combined organization

5. MMFL's Experienced Management Team With Aligned Mindset





Tara Thiagarajan

Chairman, MD & Promoter

- Tara is a scientist with a background spanning neuroscience, complex systems and mathematics
- She also has experience across multiple industries including textiles and pharma



Mohan Eddy

Whole-time Director and Key Management

- Responsible for People, Process and Data Excellence functions
- Serial entrepreneur who has built several companies across sectors



M Narayanan

Chief Executive Officer

- Responsible for Business, Credit, Finance and Accounting functions
- Founding CEO of MMFL; Bank of Madura veteran; Previous experience in ING Vysya, ICICI and GMR



V Balakrishnan
Chief Financial Officer

- 2+ decades experience
- Earlier worked with OPC Asset Solutions, Veda Corp Advisors, Ma FOI as CFO



Rajeev Sundaresan

Advisor-Business Transformation

- 3+ decades experience in Management & Technology Consulting
- Earlier worked with Ford Motor, Nissan, Merrill Lynch



D Ravi Kumar

Sr. Vice President, Group Lending

- 2+ decades experience.
- Earlier worked with Cholamandalam, Equitas and Tata Motors Finance solutions



Rajiv RG
Vice President,

Process Excellence

- 2+ decades experience in Supply Chain, Operations, IT Consulting & Strategy, Digital Transformation
- Earlier worked with L&T, Ramco, Cognizant, CSC/DXC Technology



Rajeshwari Ragav

Asst. Vice President,

Data Excellence

- 15+ years experience in Customer and Business Analytics
- Earlier worked with Nielsen, TNS, IMRB, Titan Industries



Rajeena Thomas

Asst. Vice President, People Excellence

- 10+ years experience in HR
- Earlier worked with L&T Finance and Thermax



Samuel Mathews

Asst. Vice President, Finance

- 10+ years experience in Finance and Accounts
- Earlier worked with Geojit, HDFC Life and Muthoottu Mini group

6. Leverage MMFL's Strengths in Technology Integration



- MMFL is at the forefront in technology integration across various facets of the business: CAGL can integrate best practices into the combined entity
- Gain access to MMFL's Intellectual Property for enhanced data analytics and process excellence
- 3 Leverage technology for driving next phase of growth and managing risk

6. MMFL At The Forefront Of Technology Integration



CAGL Can Leverage MMFL's Strengths In Technology

Key Aspect

Technology in **Operations**



Android mobile applications (with offline capability) for sourcing, meetings, collections, audit

Overview



Impact

Real-time information visibility for effective risk monitoring and control and fast decision making

Data Analytics



Data analytics using customer data, industry data, demographic data, psychometrics, transaction data



- Customer analytics for future process/product innovations
- Predictive analysis collections and fraud

Scalable **Technology Architecture**



Unified technology architecture to drive efficiency and scalability



Provides flexibility & scalability without increasing costs proportionally for growth

Discussion Summary

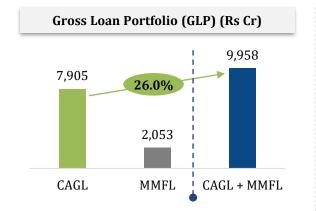


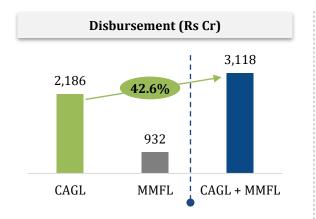
- > Transaction Overview
- ➤ Introduction to Madura Micro Finance
- > Transaction Rationale
- > Proforma Metrics

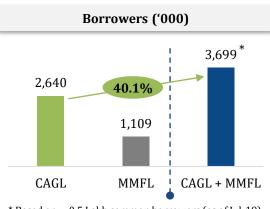
Proforma Metrics: Scale and Footprint (H1 FY20)

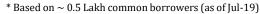


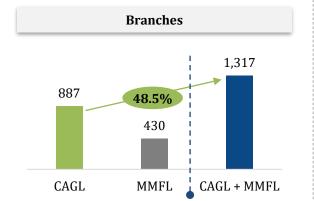


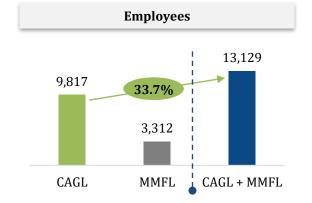


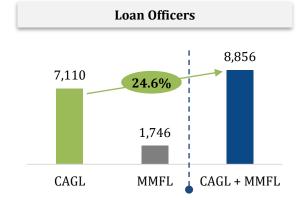








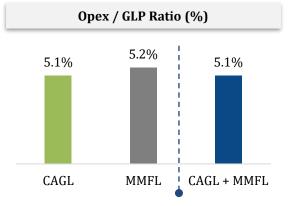


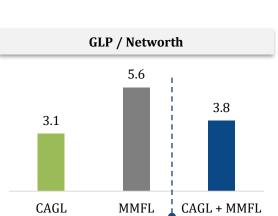


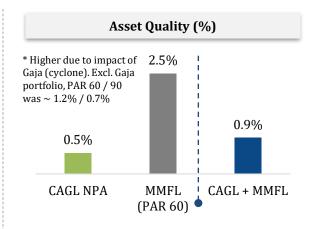
Proforma Metrics: Financials and Asset quality (H1 FY20)

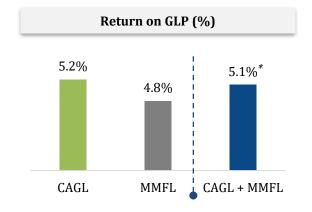


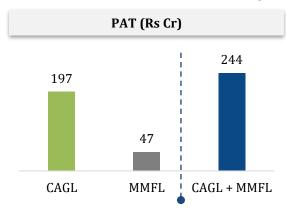
As on Sep-19

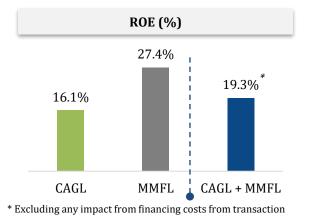
















Thank You

For any investor related queries , please mail to investorrelations@grameenkoota.org