

Ref: SSFL/Stock Exchange/2020-21/95

Date: November 16, 2020

To BSE Limited, Department of Corporate Services P. J. Towers, 25<sup>th</sup> Floor, Dalal Street, Mumbai – 400001 To National Stock Exchange of India Limited, Listing Department Exchange Plaza, C-1, Block G Bandra Kurla Complex, Bandra (E) Mumbai – 400051

Symbol: SPANDANA

Dear Sir/Madam,

**Scrip Code: 542759** 

Sub: Investors Presentation - Q2/H1 FY2021

Pursuant to the provisions of Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we have enclosed herewith the investors' presentation on the financial and operational performance of the Company for quarter and half-year ended September 30, 2020.

This presentation will also be available on the website of the Company at www.spandanaindia.com.

Kindly take on record the aforesaid information.

Thank you.

Yours Sincerely,

For Spandana Sphoorty Financial Limited

Ramesh Periasamy Company Secretary and Compliance Officer

contact@spandanaindia.com, www.spandanaindia.com

# Spandana Sphoorty Financial Limited

....Committed to low-income households









## **Investor Presentation**

November 2020 **Q2FY21** 



## Safe Harbor



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2 Performance Snapshot

3 Key Operating Metrics

4 Key Financial Metrics

5 Spandana at a Glance

6 Learnings from Industry Cycles

## Spandana best placed to overcome COVID-19 crisis





**17**+

years of experience –
withstood multiple crises in the
microfinance space across its
journey



#### AP crisis: 2010

 Kept on-ground presence in AP by keeping branches open and engaging with customers



Spandana was the only MFI to collect ~44% of the AP portfolio while other MFIs were below 25%



#### **Demonetization: 2016**

• Few pro-active steps & measures taken

Continuous effort on collections



Spandana got back to 95%+ collection efficiency within just 6 months. Was able to bring down PAR significantly i.e. 60% lower than the industry average



#### Kerala and Odisha Floods: 2018 & 2019

Assisted borrowers in different ways and focussed on collection efficiency



Spandana defied the industry and got back to normalcy in no time with the support of all its borrowers



COVID-19: 2020

Experience of handling past crises

Extremely diversified footprint

94% of borrowers in rural areas with limited impact

Collection efficiency at 129%

Strong Cash
Position
gives
Financial
Flexibility

Spandana has emerged faster & stronger compared to the Industry



## **Branch Operations:**

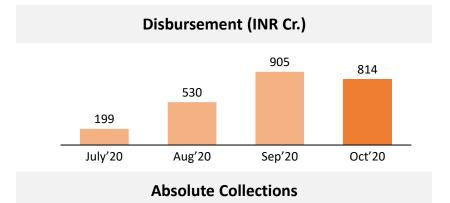
- ✓ All branches became operational and 100% of staff have resumed to work
- ✓ Cumulatively collected more than Rs. 2,700 Cr till October despite the challenges on account of COVID-19
- ✓ Disbursed Rs.1,634 Crs in Q2 FY21 which is at Pre Covid level

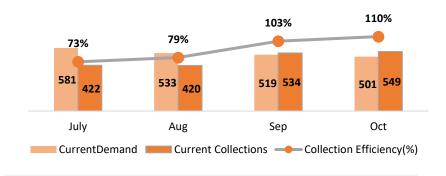
#### **Strong Liquidity Position and Capital Adequacy:**

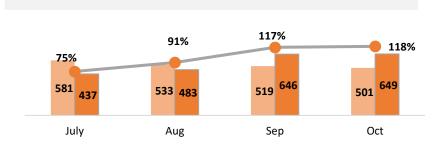
- ✓ As of 30th September 2020, Cash & Cash equivalents was Rs. 462 crs and have sanctions in pipeline over Rs. 2,200 crs
- ✓ Raised debt to the tune of Rs. 2,548 crs since nationwide lockdown till October 31, 2020
- ✓ Capital adequacy ratio of 45.0% as on September 30, 2020
- Not availed any moratorium on its term loan dues and able to service the installments in entirety as per the original repayment schedule due to strong liquidity position and Comfortable ALM position

## **Additional Provisioning:**

- ✓ Additional provision of Rs.332 Cr has been made so far towards COVID & Others, which accounts for 6.1% of On-Balance sheet Portfolio; This includes Rs. 114 Crs provision made in Q2FY21 (Rs. 203Cr in H1FY21)
- ✓ Cumulative provisions of Rs. 396 crs which accounts for 7.1% of total On-Balance sheet portfolio







Current Demand — Current + Prepayment Collections — Collection Efficiency(%)

**Absolute Collections (including prepayments)** 

# Break-up of Provisions



Particulars (Rs. crs)	Q4 FY20	Q1 FY21	Q2 FY21	Cumulative Provision as per Balance sheet as on Sep 30, 2020	
Provision in the normal course of business	30	22	8	64	
Impact of write-off*	29	-	-	-	
COVID & Other Provisions	129	89	114	332	
Total Impairment on Financial Instruments (as per P&L)	188	111	122	396	

Cumulative provisions of Rs. 396 crs which accounts for 7.1% of total On-Balance sheet portfolio



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## Performance Snapshot



Largest NBFC-MFI in terms of Profit Before Tax (PBT) & Profit After Tax (PAT) (LTM)

2<sup>nd</sup> Largest NBFC-MFI in terms of Market Capitalization

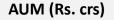
**3**<sup>rd</sup> **Largest** NBFC-MFI in India with an AUM of Rs. 7,354 crs, 25+ lakh members and 1,027 branches

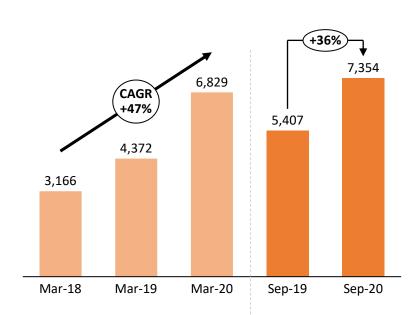
Presence in 18 States

GNPA / NNPA 0.54% / 0.11% Net Worth Rs. 2,750 crs (Leverage: 1.22x) PAT (H1FY21)<sup>(1)</sup> Rs. 329 crs (+32% Y-o-Y)

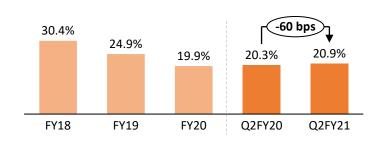
Capital Adequacy\* 45.0%

Marginal Cost of Borrowing(H1FY21) 11.6%

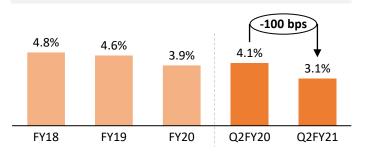




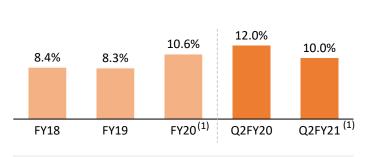
## **Cost to Income Ratio**



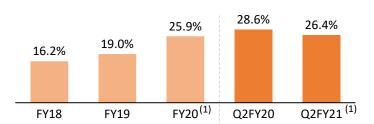
#### **Opex to AUM Ratio**



### RoA (%)

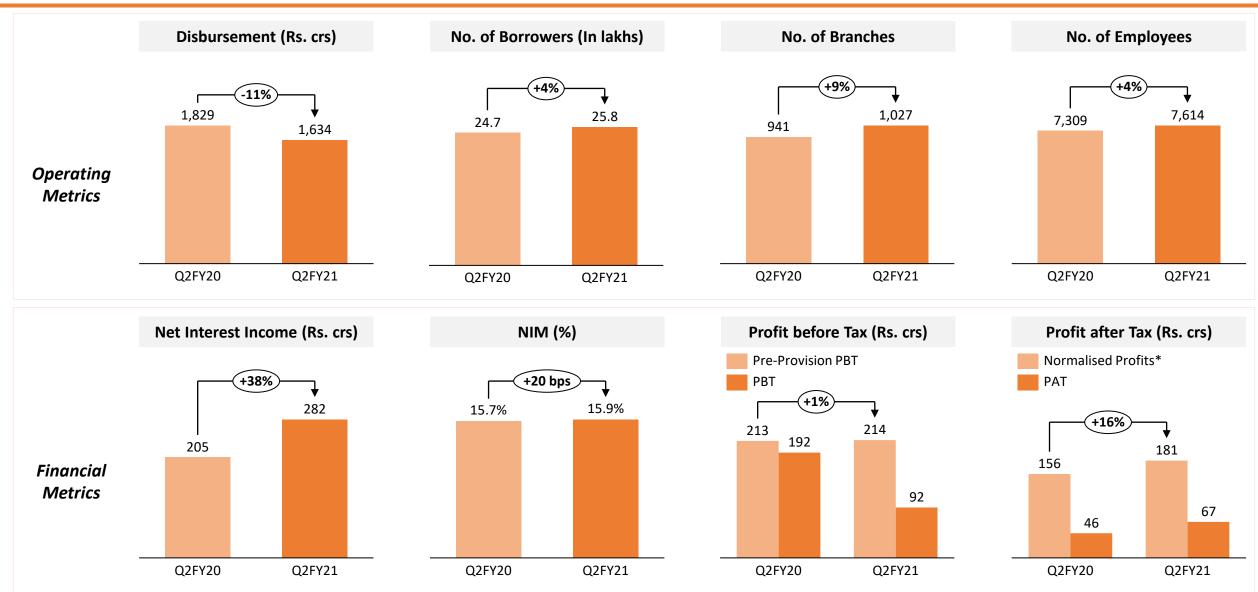


## **RoE (%)**



# Q2FY21 – Strong Performance despite Covid-19





<sup>\*</sup> Excluding Provision related to Covid-19 and others



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# **Operational Summary**

Mar-17

Mar-18

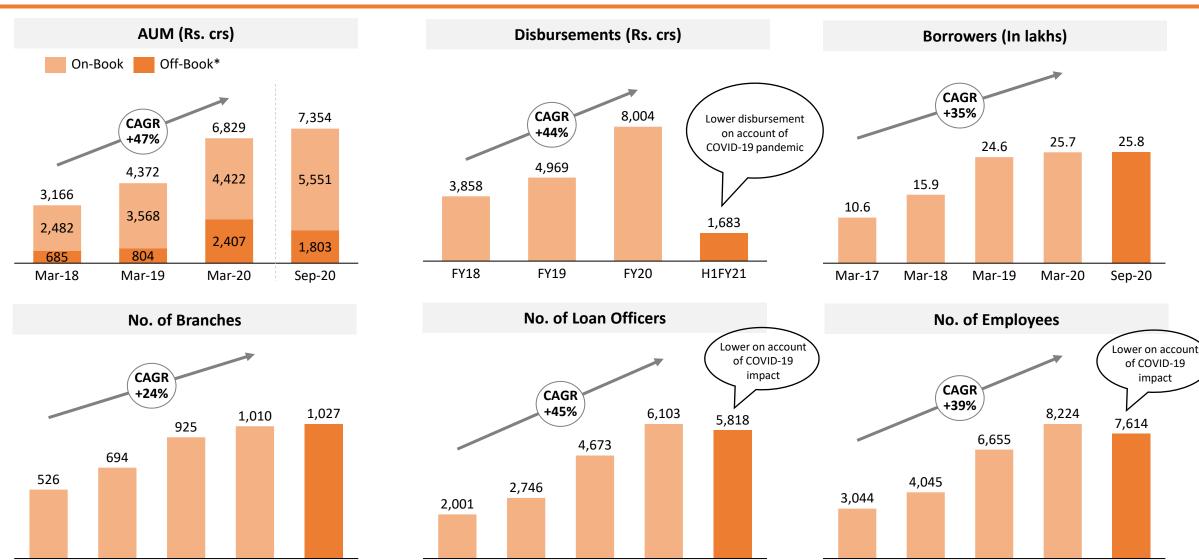
Mar-19



Mar-19

Mar-20

Sep-20



\* Includes PTC & DA

Mar-19

Mar-20

Sep-20

Mar-17

Mar-18

Sep-20

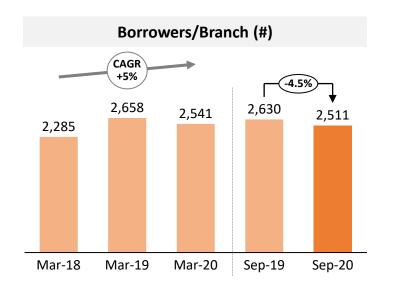
Mar-17

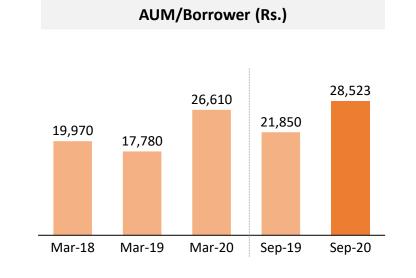
Mar-18

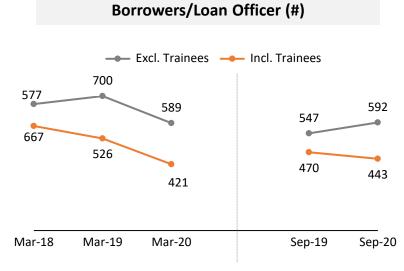
Mar-20

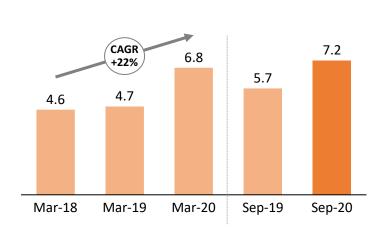
# Rising Branch and Employee Productivity



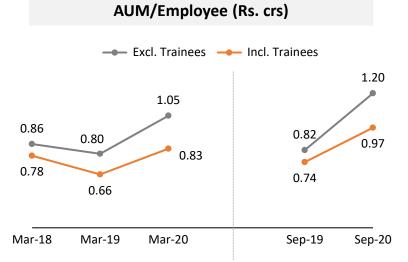


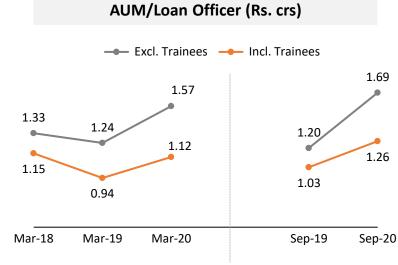






AUM/Branch (Rs. crs)





## Diversified Geographical Presence

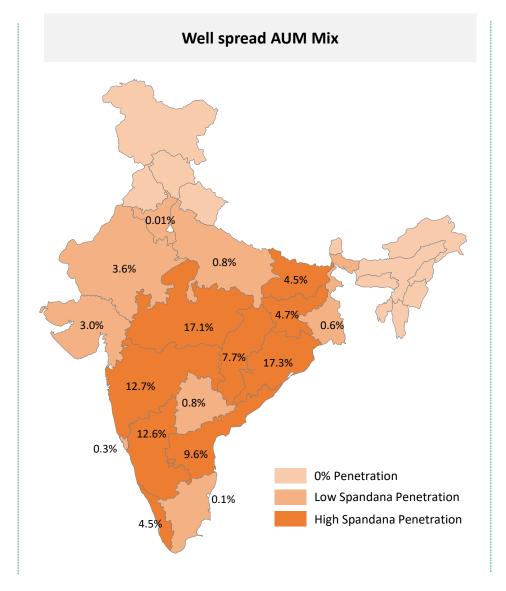


#### **State-wise Concentration**

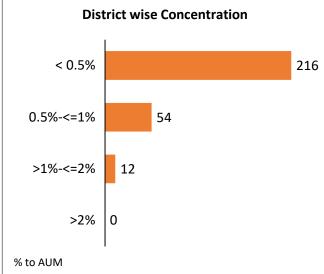
Top States	AUM Concentration
Madhya Pradesh	17%
Orissa	17%
Maharashtra	13%
Karnataka	13%
Andhra Pradesh	10%
Chhattisgarh	8%

## **Top States By Branch Network**

Top States	Number of Branches
Madhya Pradesh	157
Orissa	155
Karnataka	131
Maharashtra	122
Andhra Pradesh	108
Chhattisgarh	74



# Well dispersed district level exposure ensures low impact from region-specific issues



- Top 3 States constitute less than 47% of AUM
- No State more than 17.3% of AUM
- No District more than 1.8% of AUM
- No Branch has more than 0.3% of AUM



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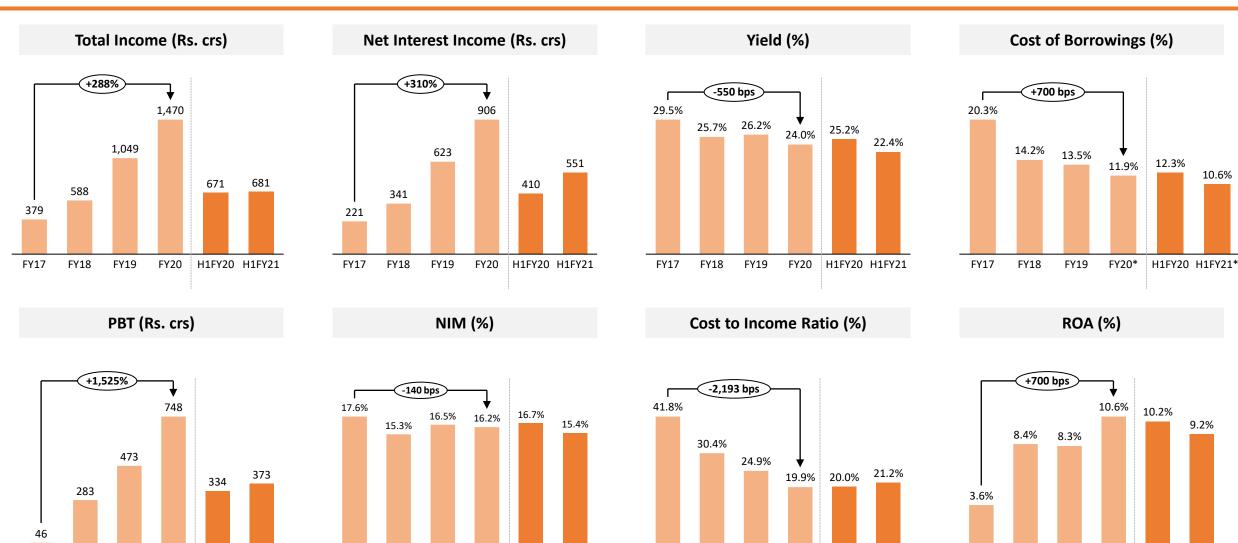
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## Financial Performance





FY17

FY18

FY19

FY20

H1FY20 H1FY21

FY17

FY18

FY20

H1FY20 H1FY21

FY17

FY18

FY19

FY20\* H1FY20 H1FY21\*

FY18

FY19

FY17

FY20\*

H1FY20 H1FY21\*

FY19

<sup>\*</sup>Normalized figures (excluding Covid related provisions & one-time deferred adjustments)

# Profit & Loss Statement



Particulars (Rs. crs)	Q2 FY21	Q2 FY20	Y-o-Y	Q1 FY21	Q-o-Q	H1 FY21	H1FY20	Y-o-Y
Revenue from Operations								
Interest and Fee Income	317.3	302.4		309.8		627.1	579.7	
Net gain on fair value changes	23.8	48.3		15.5		39.2	63.1	
Fees & commission	0.4	5.9		0.0		0.4	10.8	
Other Operating Income	3.5	1.9		0.7		4.1	3.1	
Total income from operations	344.8	358.5		326.0		670.8	656.6	
Other Income	9.3	7.9		1.0		10.3	14.6	
Total income	354.1	366.4	-3.4%	327.0	8.3%	681.1	671.3	1.5%
Expenses								
Finance Cost	84.1	99.6		85.0		169.1	188.9	
Impairment/Credit Cost	7.9	21.0		22.2		30.1	43.9	
Employee Expenses	42.0	40.3		41.6		83.6	80.2	
Depreciation	1.6	2.4		1.5		3.2	4.3	
Other Expenses	12.8	11.5		9.0		21.8	19.8	
Total Expenses	148.5	174.9		159.3		307.8	337.1	
Profit before Tax	205.7	191.5	7.4%	167.7	22.6%	373.3	334.2	11.7%
Tax expense	24.6	34.9		19.4		43.9	84.1	
Normalized Profits	181.1	156.6	15.7%	148.3	22.1%	329.4	250.1	31.7%
Provision and write-off related to Covid-19 and others	114.2	-		89.3		203.5	-	
Exceptional Deferred Tax Adjustment	-	110.9		-		-	110.9	
Net Profit (as reported)	66.9	45.7	46.4%	59.0	13.3%	125.9	139.2	-9.5%

# Balance Sheet



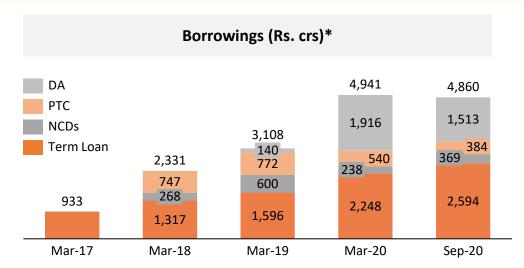
ASSETS (Rs. crs)	Sep 30, 2020	Mar 31, 2020	Sep 30, 2019
Financial Assets			
Cash and cash equivalents	461.7	59.6	781.0
Bank Balances other than cash and cash equivalents	217.1	197.5	188.7
Trade Receivables	8.0	22.4	15.7
Loan Portfolio	5,630.0	4,852.4	4,507.6
Investments	3.3	487.5	2.2
Other financial assets	142.8	290.5	131.1
Total Financial Assets	6,462.9	5,909.9	5,626.3
Non-Financial Assets			
Current tax assets (net)	15.3	15.3	9.9
Deferred tax assets (net)	80.1	7.0	20.6
Property, Plant and Equipment	14.2	15.2	17.2
Intangible assets	1.0	1.3	1.8
Goodwill	17.4	17.4	17.4
Other non-financial assets	8.3	11.2	8.7
Total Non-Financial Assets	136.3	67.4	75.6
Total Assets	6,599.3	5,977.3	5,701.9

LIABILITIES & EQUITY (Rs. crs)	Sep 30, 2020	Mar 31, 2020	Sep 30, 2019
Financial Liabilities			
Debt Securities	752.7	777.6	1,177.1
Borrowings (Other than Debt Securities)	2,580.3	2,227.3	1,962.4
Subordinated Liabilities	20.2	20.3	20.3
Other Financial liabilities	281.8	227.2	128.7
Total Financial Liabilities	3,634.9	3,252.4	3,288.4
Non-Financial Liabilities			
Current Tax Liabilities (net)	178.0	64.7	1.5
Provisions	1.8	2.8	1.7
Other Non-Financial liabilities	33.4	30.1	32.6
Total Non-Financial Liabilities	213.2	97.6	35.8
Equity			
Equity Share Capital	64.3	64.3	64.2
Other Equity	2,685.3	2,561.7	2,312.5
Equity attributable to shareholders of the company	2,749.6	2,626.0	2,376.6
Non-Controlling Interest	1.5	1.2	1.1
Total Equity	2,751.1	2,627.2	2,377.7
Total Liabilities and Equity	6,599.3	5,977.3	5,701.9

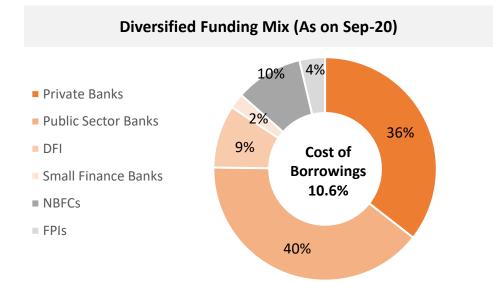
# Diversified Borrowing Profile

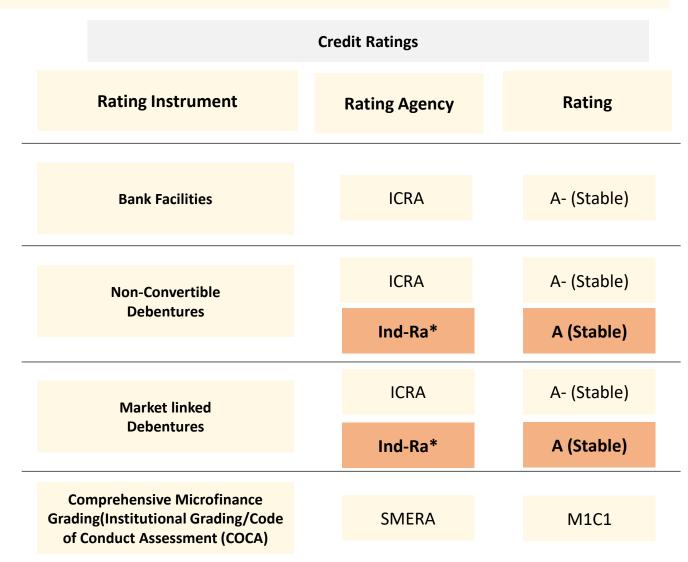


## Total borrowings raised since lockdown Rs. 2,548 crs and No moratorium availed from lenders



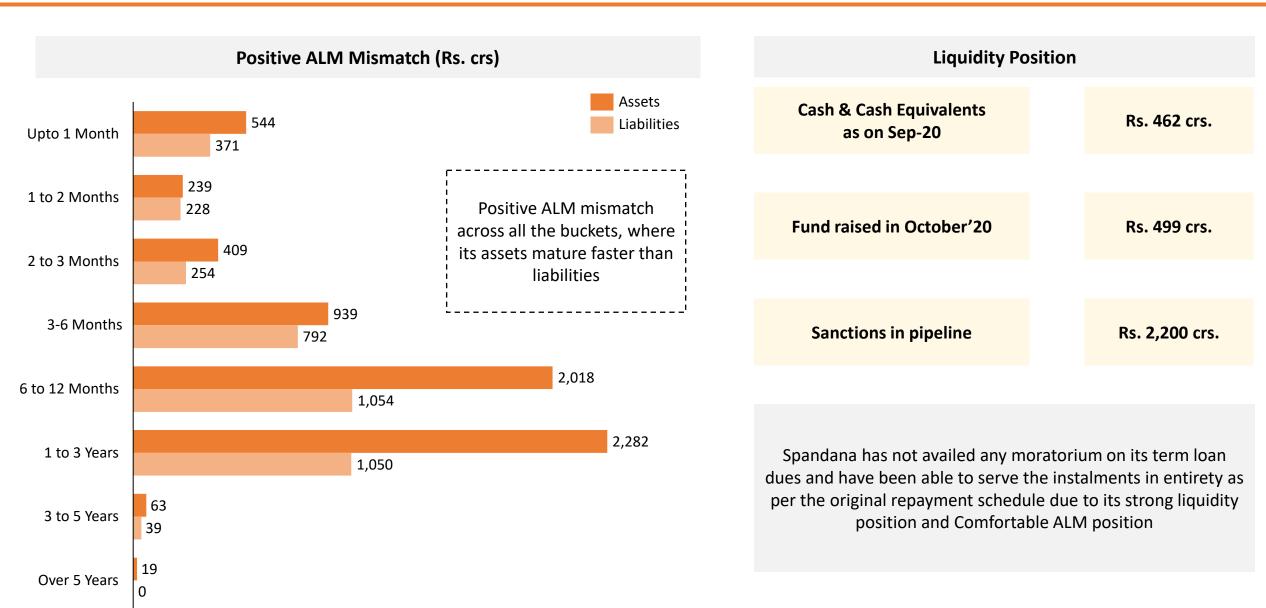
<sup>\*</sup> On-Book Borrowings include PTC, NCDs and Term Loans





# Comfortable Liquidity Position







2 Performance Snapshot

3 Key Operating Metrics

4 Key Financial Metrics

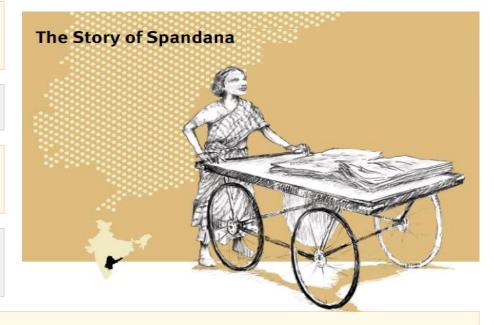
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## Company Overview



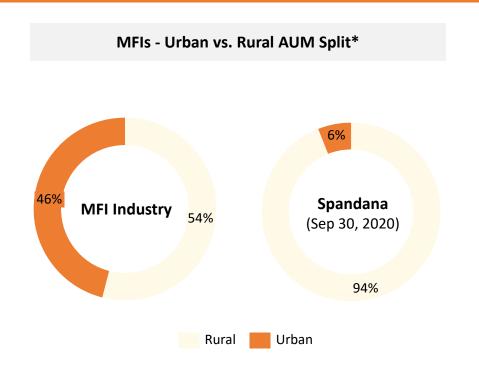
- Founded by Padmaja Reddy who has over 24 years of experience in development and microfinance sector
- Operating as an NBFC since 2004 and NBFC-MFI since 2015
- By March 2010, we were the 2<sup>nd</sup> largest MFI in India in terms of AUM and borrowers and were one of the most profitable players\*
- Regulatory action in the formerly unified state of Andhra Pradesh severely impacted our company and the company was placed into the CDR mechanism

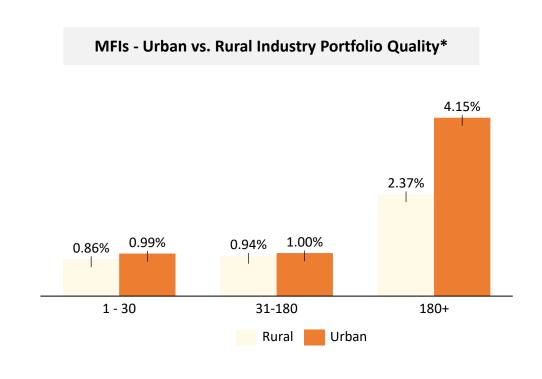


- Spandana was one of only two NBFC MFIs to exit CDR successfully, post the AP crisis, in March 2017\*
- Awarded the "Best Entrepreneur -2019" by Confederation of Indian Industry (CII)
- Spandana is the largest in terms of PBT & PAT (LTM), 2<sup>nd</sup> largest in terms of Market cap and 3<sup>rd</sup> largest NBFC-MFI in terms of AUM as on 30<sup>th</sup> September 2020
- Listed on 19<sup>th</sup> August 2019 on NSE & BSE

## Focused on Rural Markets







- Industry is skewed towards urban#
- Rural India has 6,40,000 Villages#

- Close to 68% of India's population live in rural areas#
- Delinquencies in urban portfolio higher than those in rural portfolio#

Industry growth is skewed towards urban markets leaving space for growth in rural markets, which also demonstrate better asset quality.

Further urban geographies is expected to have higher impact of COVID-19 compared to rural geographies.

# Our Products



Product Name	Purpose	Interest Rate (%)	Tenor	Ticket Size (Rs.)
Core Product: 98% o	f AUM			
Abhilasha	<ul> <li>Abhilasha stands for "Aspiration"</li> <li>This unique loan is designed especially for low-income households who aspire to improve their financial well-being</li> <li>The primary objective of this loan is to empower women in setting up and expanding income generating activities, smoothen household cash flows and acquire productive assets</li> </ul>	20.98%	1 to 2 Years	25,000 to 80,000
Interim Loans	Loans given only to existing borrowers to meet their interim and emergency requirements	20.98%	1 to 2 years	10,000 to 20,000
Other Products: 2% of AUM				
Loan Against Property (LAP)	<ul> <li>Offered to clients who own business, are self- employed or salaried. These are given against the mortgage of residential/houses/ Commercial shops (excluding any open plots on agriculture land)</li> </ul>	22% to 26%	1 to 10 Years	1,00,000 to 50,00,000
Gold - Keertana Loans	<ul> <li>Offered in the states of Andhra Pradesh and Telangana for Agriculture, Business and short-term liquidity needs</li> </ul>	16% to 27%	1 to 12 Months	1,000 to 10,00,000
Blue Lemon Loans	Offered to finance the purchase of consumer products	20.98%	1 to 2 years	1,000 to 16,000

## Efficient Business Process



- **Group Formation** with 8 to 10 members
- KYC Document collection through FinS app
- Basic information about product and process

6

 Subsequent loan processing starts before last two installments of previous loan 2

- Scanned Documents

   uploaded to the app directly
- Data is entered directly into the app by the loan officer and key data entry is automated



5

• **Center Meeting** based loan collections

3

 Group training, house visits, credit appraisal, group recognition test

4

- Loan Sanction and disbursement process at the branch office
- Loan amount is disbursed directly into the borrower's bank account

## Niche Business Model







- Group size of 8 to 10 women
- Loans given under Joint Liability Group (JLG) model
- Fortnightly & monthly centre meetings
- Leverage the existing customer network (borrowers and branches) to cross sell non-financial products
- No Regional, Divisional and Zonal offices (only branches & corporate office)



#### **Processes**

- Standardized systems and a front-end interface that gives real time information on demand and collections
- Checks and controls built on the system have been automated with minimal human intervention
- Timely disbursement of loan to all in the group at one-go
- Disbursement norms are also calibrated based on branch categories
- Mandatory credit bureau check prior to loan disbursement



**HR** policies

- Strict employee transfer policy with adherence to operational risk control
- Performance driven culture through incentive structure for field staff
- Seasoned Credit Assistants ("CAs") can be trained to assume the role of Branch Managers ("BMs") while seasoned BMs can be trained to assume the role of Cluster Managers
- Grooming internal employees and building talent pool for future growth



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3 Key Operating Metrics

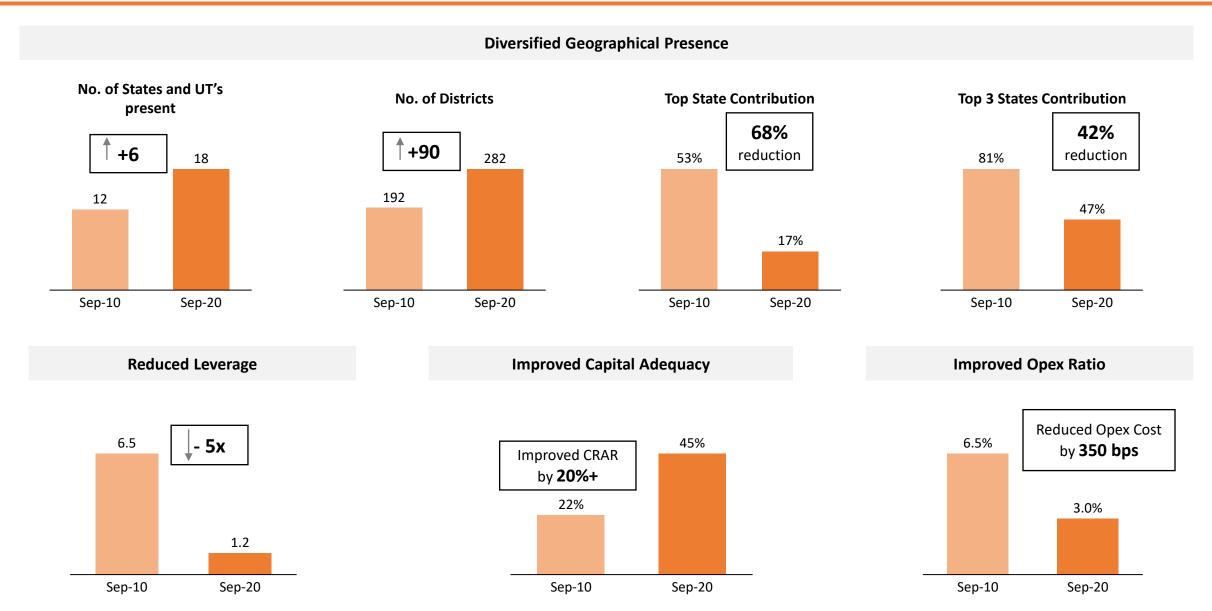
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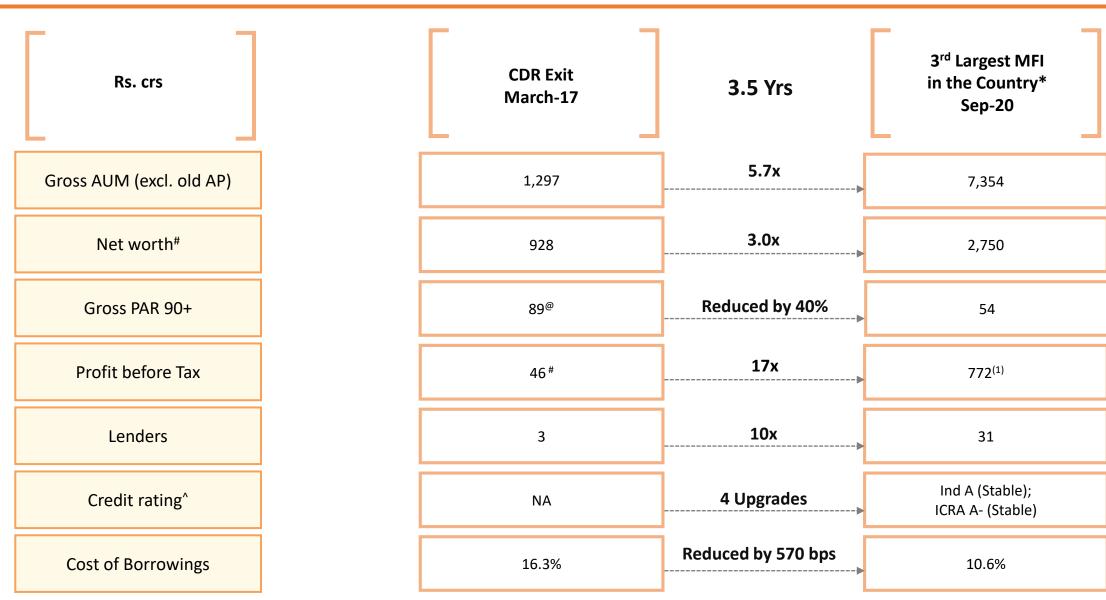
# Implemented Learning from AP Crisis





# Strong Performance since CDR Exit





<sup>\*</sup>Source ICRA Research - Report titled "Indian Microfinance Sector" dated July 9, 2019 # March 2017 figures are restated as per Ind-AS financials

(1) Normalised PBT excl. Pre covid- provision on Last Twelve Months (LTM) basis

<sup>^</sup> Standalone Credit Rating @ PAR was high due to demonetization impact



## Largest NBFC-MFI (LTM PBT) & (LTM PAT)

2<sup>nd</sup> largest NBFC-MFI (Market cap) 3<sup>rd</sup> Largest NBFC-MFI (AUM)

Rural
Focus

94% portfolio in underserved rural areas

# High Geographic Diversity

17 states
1 Union Territory
282 districts
1,027 branches

No State more than 17.3% of AUM

No District more than 1.8% of AUM

No Branch has more than 0.3% of AUM

## Well Capitalized

45.0% Capital Adequacy Ratio

1.22x Debt to Equity Ratio

# Low Operating Expenses

3.0% Opex ratio

20.9% Cost to income ratio

Robust risk management, stream-lined systems, processes, and controls

**Strong management team** 

Led by Individual Promoter with more than 24 years of microfinance experience in India

Data as on 30<sup>th</sup> Sep 2020 LTM- Last Twelve Months



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# Glossary



Sr. No.	Particulars	Formula
1	Networth	Shareholders Fund + Other Equity excluding Non controlling interest
2	Capital Adequacy	Tier I ratio + Tier II ratio
3	Leverage	Closing On Balance sheet Borrowings / Closing Net worth
4	Marginal Cost of Borrowing	(Borrowings availed during the period * interest rate + processing fees and other charges) / Borrowings availed during the period
5	Cost to Income Ratio	(Employee benefit expenses + Depreciation and amortization expense + Other Expenses) / (Total Income - Finance Cost)
6	Assets Under Management (AUM)	Loan Portfolio including portfolio assigned and excluding Old AP Portfolio
7	RoA (%)	Profit After Tax / Quarterly Average AUM (Annualised)
8	RoE (%)	Profit After Tax / Quarterly Average Net worth (Annualised)
9	Yield (%)	(Interest income on the loan portfolio + interest income on derecognised loan portfolio passed on to assignees + retained interest income on derecognised loan portfolio) / Quarterly Average AUM (Annualised)
10	Cost of Borrowings (%)	(Finance Cost - Interest on Lease Liability) / Quarterly Average Borrowings (Annualised)
11	Net Interest Income (NII)	(Interest income on the loan portfolio + retained interest income on derecognised loan portfolio) - (Finance Cost - Interest on Lease Liability)
12	NIM (%)	NII / Quarterly Average AUM (Annualised)
13	Opex to AUM Ratio	(Employee benefit expenses + Depreciation and amortization expense + Other Expenses) / Quarterly Average AUM (Annualised)

## **Contact Information**

**SPANDANA** 

Company:

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# **THANK YOU**

