

Ref. No.: LIC/SE/2023-24/27

To,

The Manager Listing Department **BSE Limited** Phiroze Jeejeebhoy Tower Dalal Street Mumbai - 400001

Scrip Code: (BSE- 543526/NSE - LICI)

Dear Sir/ Madam,

Sub: Conference Call with the Analyst/Investors- Presentation

Pursuant to Regulations 30 and 46(2) (oa) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended, we hereby inform that the Presentation for Corporation's Analyst Call to be held on 25<sup>th</sup> May 2023 is available https://licindia.in/Investor-Relations/Financialthe Corporation's website Details/Analysts-Investors-Meet/Analysts-Presentation

Date: May 25<sup>th</sup>, 2023

The National Stock Exchange of IndiaLtd.

Exchange Plaza, 5<sup>th</sup> Floor, Plot C/1,

G Block, Bandra Kurla Complex

The Manager

Listing Department

Mumbai-400051

This is for your information and dissemination.

Yours faithfully,

For Life Insurance Corporation of India

(Pawan Agrawal)

**Company Secretary & Compliance Officer** 

केंद्रीय कार्यालय, ''योगक्षेम'', जीवन बीमा मार्ग, मुंबई - 400 021.



#### **Agenda**



- 1 INTRODUCTION TO LIC
- 2 BUSINESS AND FINANCIAL UPDATES
- 3 ACTUARIAL UPDATES
- 4 MARKETING AND DISTRIBUTION STRENGTHS
- **5 ACHIEVING OPERATIONAL EFFICIENCIES**
- **6 KEY FOCUS AREAS**

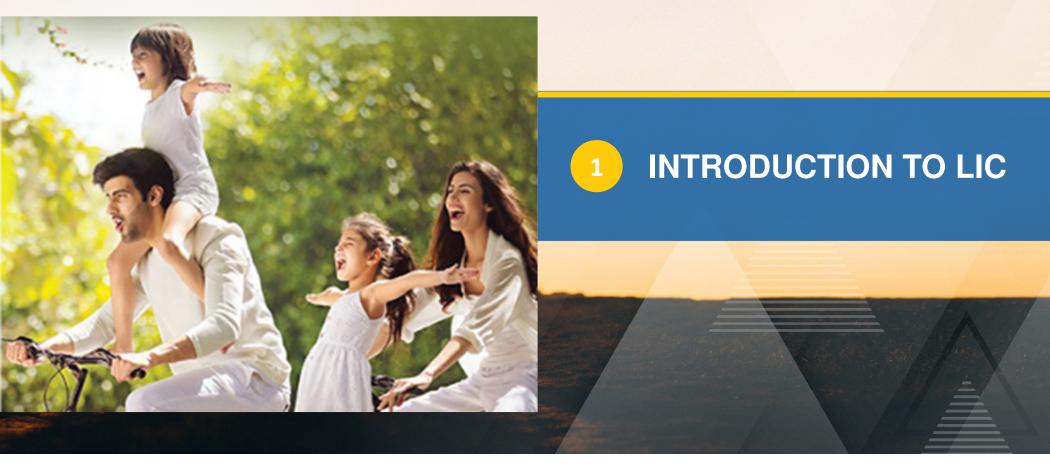
**APPENDIX** 











#### Largest life insurer in India – clear market leader







Largest Insurance company by Market Cap in India<sup>1</sup>

10th largest life insurer globally by total premium volume, 2021<sup>3</sup>

Composite business market share of 63.25% for FY22 and 62.58% for FY23 by First Year Premium Income<sup>2</sup>

LIC grew in FYPI by 16.67% from INR 1.98 lakh crore in FY22 to INR 2.32 lakh crore in FY23<sup>2</sup>

#### Our products designed to suit customer life cycle



#### **Participating Products**

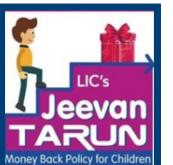


LIC's

NEW ENDOWMENT PLAN















#### **Non-participating Products**















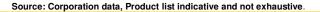












#### **Progress on various initiatives – FY23**

LIC's



New Products Launch



Modification of Products for increasing persistency



Increase in Non Par Business on APE basis



Focus on Banca and Alternate Channel



**Digital Initiatives** 













Source: Corporation Data as on 31.03.2023



Individual business share of Non Par moved to 8.89% for FY23 as against 7.12% for FY22.

It signifies our gradual and consistent move to diversifying our product mix aimed at increasing Non Par business share.

Consistent improvement in Banca and Alternate channels share in business from 2.92% for FY22 to 3.44% for FY23 in terms of premium.



More than 8 lakhs policies completed through Atma Nirbhar Agent New Business Digital APP

Number of e-Policies issued during FY23 1,96,77,839

Real time 24/7 online proposal deposit creation through payment gateway aggregator has been facilitated

Jeevan Azad STAMBH SPECIALLY FOR MEN

#### Cross cyclical and comprehensive life insurance solutions



#### **Comprehensive Product Portfolio**

- **16** Participating products
- 20 Non-Participating Products (Including three Annuity Products)<sup>2</sup>
- 11 Group products (incl. one credit life and one annuity product)<sup>1</sup>
- 8 Riders

LIC's Bima Ratna, LIC's Dhan Sanchay, LIC's New Pension Plus, LIC's Dhan Varsha, LIC's New Tech Term, LIC'S New Jeevan Amar, LIC'S Jeevan Azad and LIC's Group Accident Benefits Rider introduced in FY23

# **New products launched during FY 23**



8

Name of Products	LIC's Bima Ratna	LIC's Dhan Sanchay	LIC's New Pension Plus	LIC's Dhan Varsha	LIC's New Tech Term	LIC's New Jeevan Amar	LIC's Jeevan Azad
Introduction date	27.05.2022	14.06.2022	05.09.2022	17.10.2022	23.11.2022	23.11.2022	19.01.2023
Par/Non Par	Non-Par (Banca)	Non-Par	Non Par	Non Par	Non Par	Non Par	Non Par
Product Categories	Money Back	Endowment	Pension	Endowment	Term	Term	Endowment
Features of product	Non linked, individual, saving plan.	Non linked, individual, saving plan.	Unit linked, individual Pension plan.	Non linked, individual, saving plan	Non-Linked, Non- Participating, Individual Pure Risk Premium Plan	Non-Linked, Non- Participating, Individual Pure Risk Premium Plan	Non-Linked, Non- Participating , Individual, Saving Life Insurance Plan

Source: Corporation Data





#### **Business performance parameters**



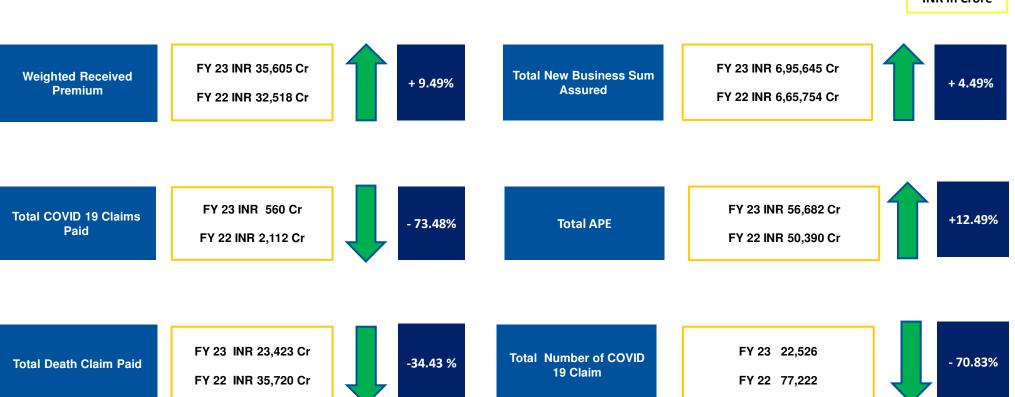
INR in Crore



#### **Business performance parameters**

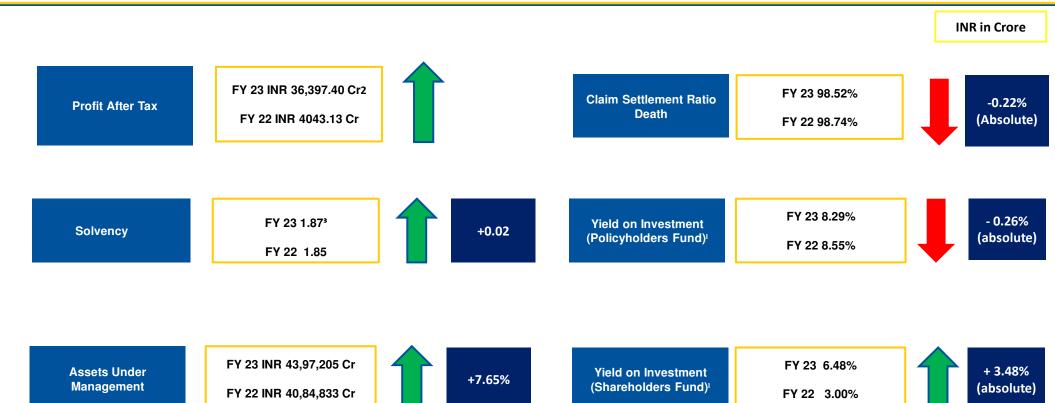






#### Financial performance parameters

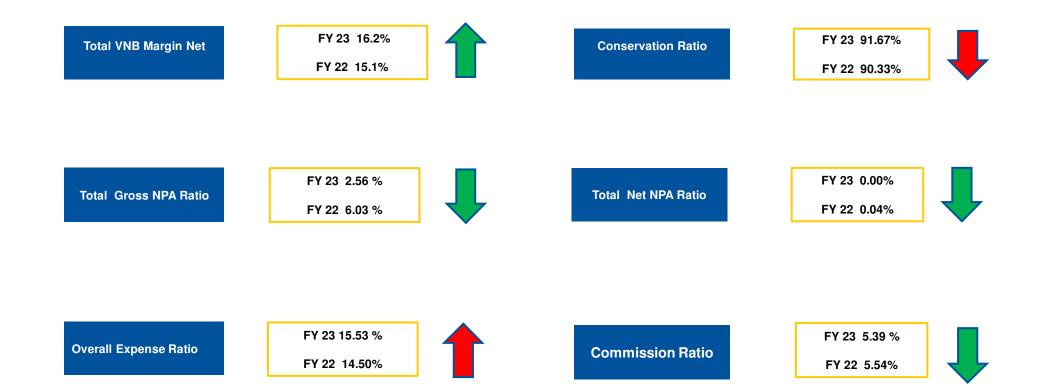




Source Corporation Data. Without unrealized gains. Figures may not add up to total due to rounding off. 2The Corporation has changed its accounting policy during the current year and accordingly has transferred an amount of Rs.27,24,075.30 lakhs (Net of Tax) pertaining to the accretion on the Available Solvency Margin from Non Par to Shareholder's Account due to which the Profit for the financial year ended as on 31/03/2023 has increased to that extent. The said amount comprises of Rs.7,29,915.46 lakhs (Net of Tax) of quarter ended 31/03/2023, Rs.15,39,928.96 lakhs (Net of Tax) up to 9 months ended 31/12/2022, and Rs. 4,54,230.88 lakhs (Net of Tax) of quarter ended 31/03/2022..³Before considering the proposed final dividend for FY23.

#### **Performance ratios**





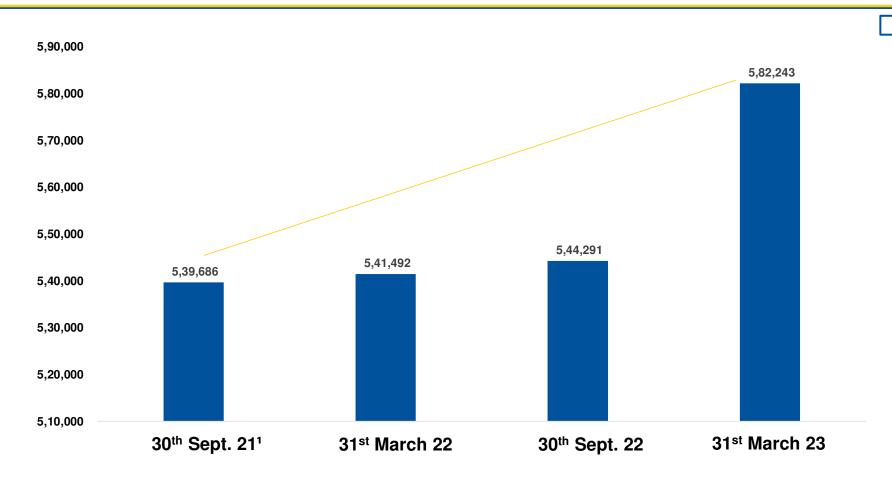




### **Indian Embedded Value (IEV)**



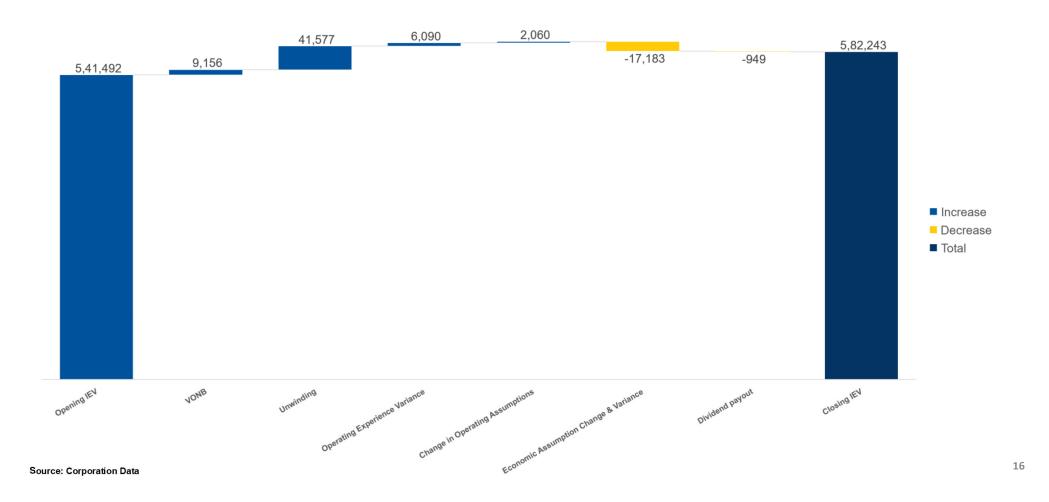
INR in Crore



Source: Corporation data, <sup>1</sup>Milliman Report, IEV as on 30<sup>th</sup> September 2021 includes bifurcation impact of INR 3,74,172 crore.

# Indian Embedded Value (IEV) walk - March 2022 to March 2023





# **Build up of Embedded Value**



INR in Crore

		INR In Crore
Components	March 2022	March 2023
A. Free surplus (FS)	10,527	36,403
B. Required Capital (RC)	-	9,712
C. Adjusted Net Worth (ANW) (C=A+B)	10,527	46,115
D. Present value of future profits (PVFP)	5,47,724	5,53,480
E. Time Value of financial options and guarantees (TVFOG)	(2,076)	(2,629)
F. Frictional Cost of required capital (FC)	-	-
G. Cost of residual non-hedgeable risks (CRNHR)	(14,682)	(14,703)
H. Value of in-force (VIF) Business (H=D+E+F+G)	5,30,966	5,36,128
I. Indian embedded value (IEV) (I=C+H)	5,41,492	5,82,243

Source: Corporation data. Figures may not add up due to rounding.

# **Analysis of movement in IEV**



Components	FY 2023 (INR in Crore)
Opening IEV	5,41,492
Expected return on Existing Business	
At Reference Rate	23,150
At Expected 'real – world' return in excess of Reference rate	18,427
Operating assumptions change	2,060
VoNB added during the period	9,156
Operating Experience Variance- Persistency	4,578
Operating Experience Variance- Expenses	(1,009)
Operating Experience Variance- Mortality and Morbidity	383
Operating Experience Variance- Others	2,138
IEV Operating Earnings (EVOP)	58,882
<b>Economic Assumptions Changes and economic variances</b>	(17,183)
IEV Total Earnings	41,699
Capital Contributions/dividends paid out	(949)
Closing IEV	5,82,243

Source: Corporation data. Figures may not add up to total due to rounding.

# **Sensitivity analysis**



Sensitivity – So	cenarios	Change in Indian Embedded Value	Change in New Business Margin (Percent)
For the Year E	nd	3/2023	3/2023
Base results (II	NR in Crore)	5,82,243	16.2%
Reference	An increase of 100 bps in the reference rates	(0.2%)	2.6%
rates	A decrease of 100 bps in the reference rates	(0.0%)	(3.8%)
Acquisition	10% increase in acquisition expenses	Not applicable	(0.3%)
expenses	10% decrease in acquisition expenses	Not applicable	0.3%
Maintenance	10% increase in maintenance expenses	(0.4%)	(0.5%)
expenses	10% decrease in maintenance expenses	0.4%	0.5%
Dagaistagay	10% increase in discontinuance rates	(0.3%)	(0.5%)
Persistency	10% decrease in discontinuance rates	0.3%	0.5%
Mortality/	5% increase (multiplicative) in the mortality/ morbidity rates	(0.1%)	(0.0%)
Morbidity	5% decrease (multiplicative) in the mortality/ morbidity rates	0.1%	0.0%
Taxation	Assumed tax rate increased to 25%	(11.7%)	(2.6%)
Equity	Equity values decrease by 10%	(7.0%)	(0.1%)

Source: Corporation data 19

### **Annualised Premium Equivalent (APE)**



# **APE Line of Business including Group Business**

INR in Crore

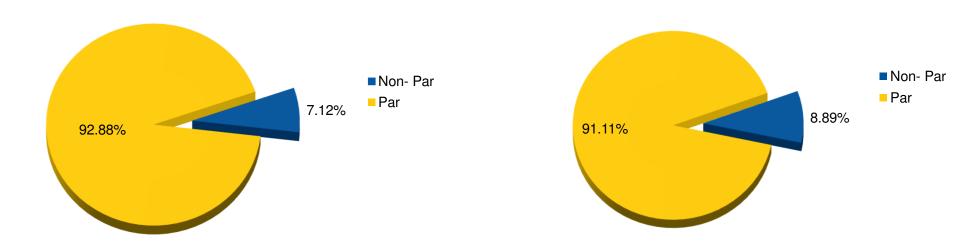
	Line of Business	FY22	FY23	Year on Year Growth
A	Individual Par	33,040	35,231	6.63%
В	Individual Non Par	2,532	3,436	35.70%
С	Total Individual (A+B)	35,572	38,667	8.70%
D	Group	14,818	18,015	21.57%
E	Total APE (C+D)	50,390	56,682	12.49%

# Break up of PAR and Non PAR business(APE) – FY22 to FY23



#### **Breakup of APE FY22**

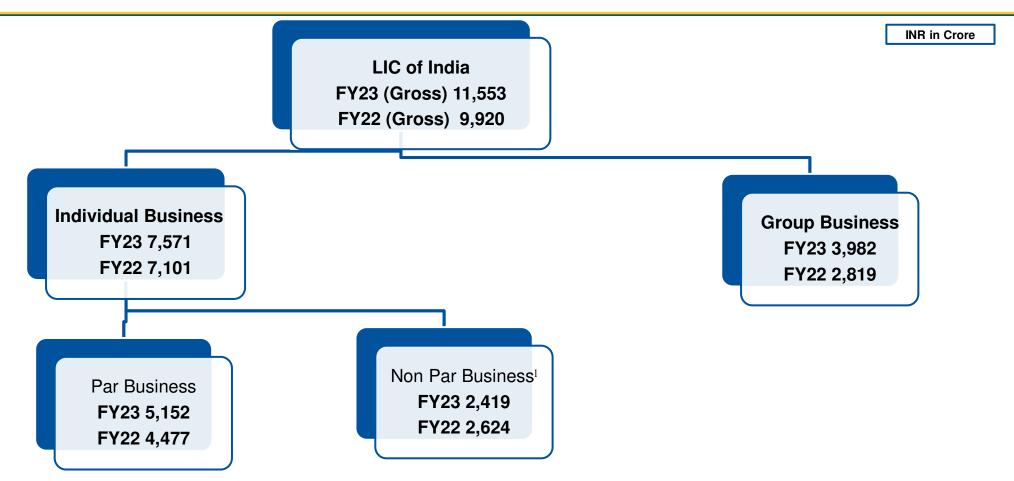
#### **Breakup of APE FY23**



Source : Corporation Data

#### Value of New Business (VNB) - before TVFOG, FC and CRNHR<sup>2</sup>

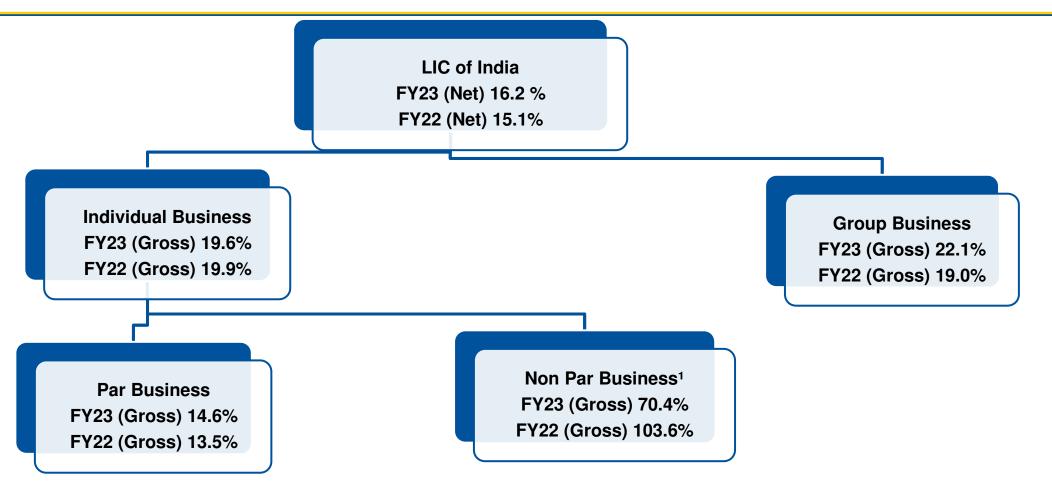




Source: Corporation data. Including ULIP \*Time Value of financial options and guarantees (TVFOG), Frictional Cost of required capital (FC), Cost of residual non-hedgeable risks (CRNHR) Figures may not add up to total due to rounding off.

#### Value of New Business (VNB) margin

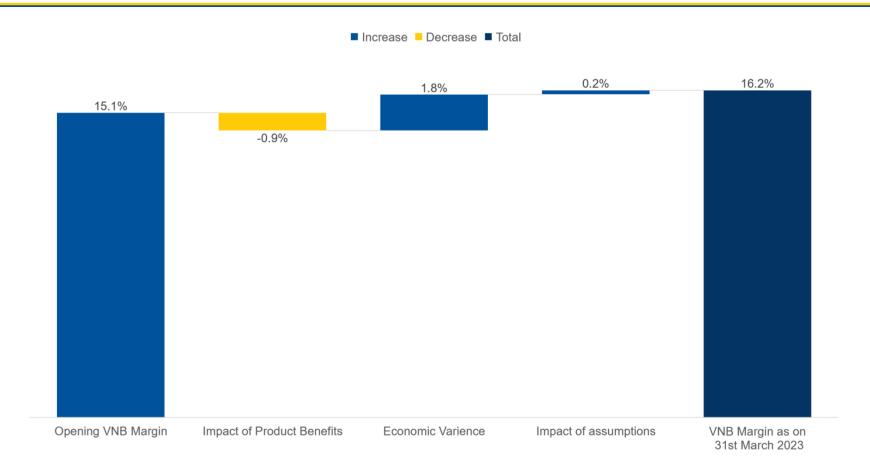




Source: Corporation data . Including ULIP.

#### VNB Walk March 2022 to March 2023



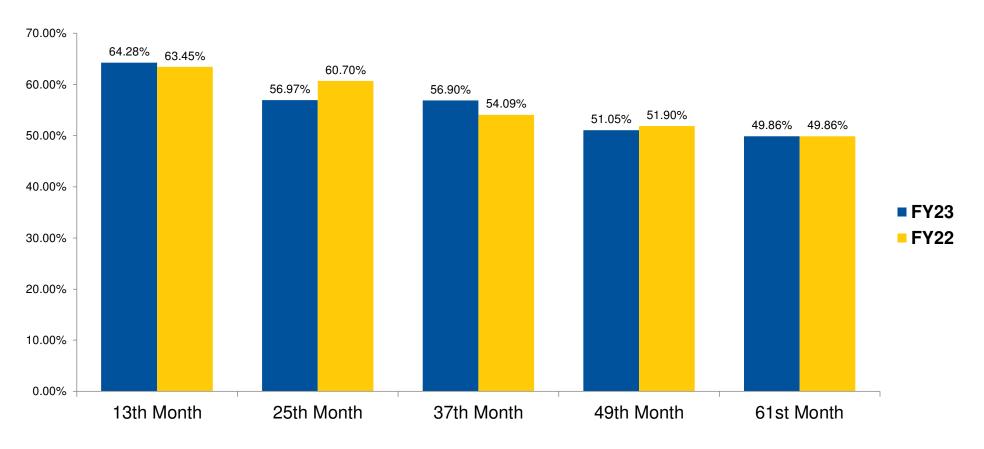


Source: Corporation Data

# Persistency ratio by number of policies

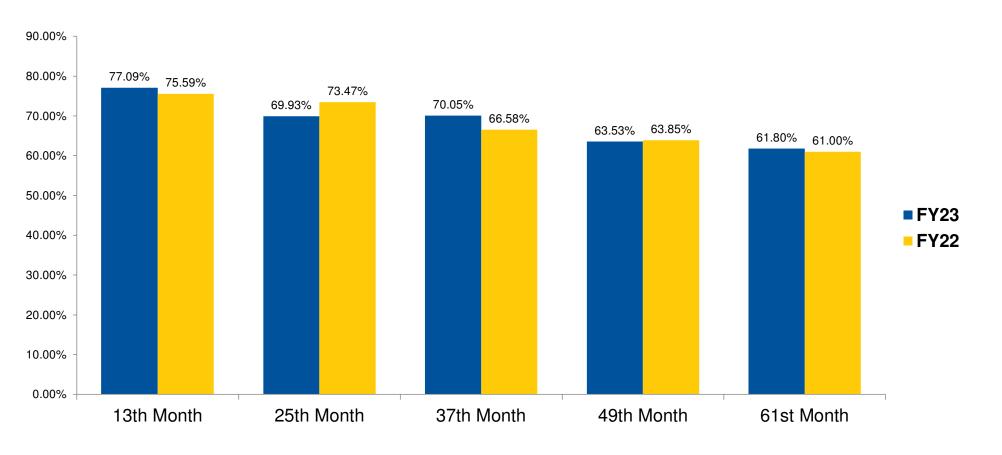


25



# Persistency ratio by premium



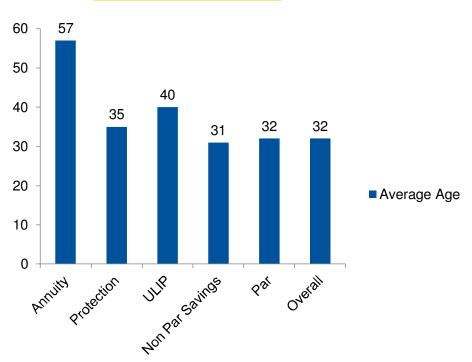


Source Corporation data as per IRDAI guidelines

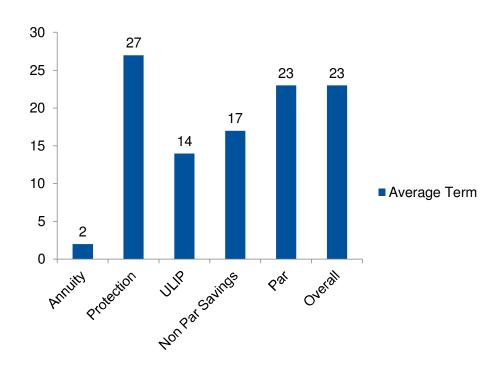
### Policyholders age and policy term<sup>1</sup>







#### **Average Policy Term in Years**



Source Corporation data, <sup>1</sup> Age and Term for Individual Products for FY23.

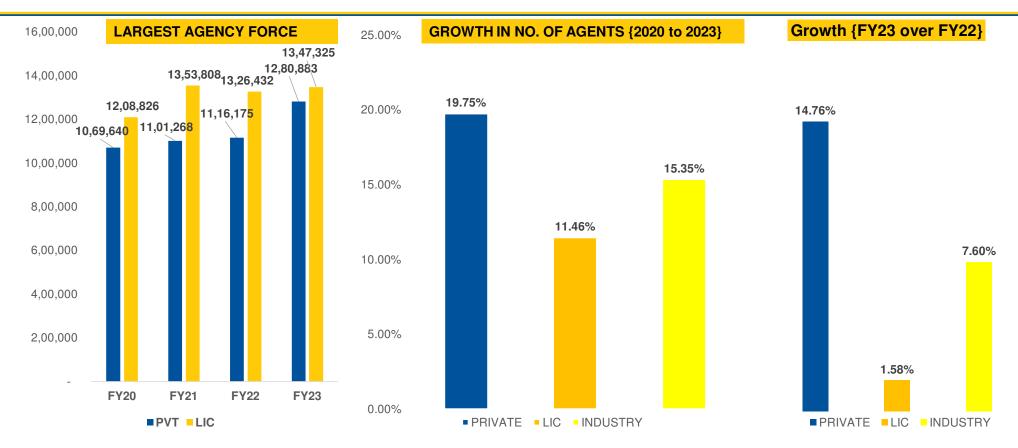




MARKETING AND
DISTRIBUTION
STRENGTHS

## **Robust agency force**





LIC has dominant agency force – 50% plus of life insurance Industry.

Source: Life Council 29

# Exclusive agency network well trained leading to highest productivity

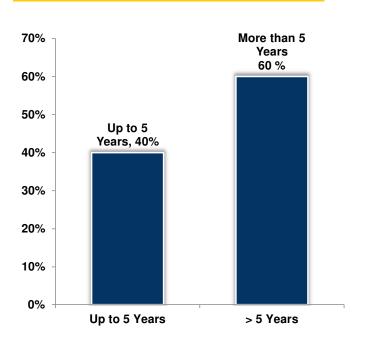


#### Loyal agency network with a mix of youth and experienced professionals

#### Mix of agents by age group

# Above 60 yrs 10% 51-60 yrs 20% 31-35 yrs 12% 36-40 yrs 13%

#### Mix of agents by tenure



Source: Corporation data as on 31.03.2023. Figures may not add up due to rounding.

#### Agents' training







20,527 Agents fulfilling the MDRT criteria<sup>1</sup>



76.81% Agents recruited within the 18-40 years age group



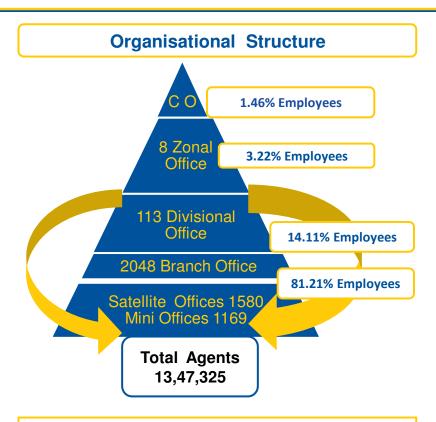
51.26% Market share by number of agents

Producing highest number of MDRTs through recruitment of millennial generation & massive training

Source: Corporation data as on 31.03.2023, The data pertain to the period from 01.01.2022 to 31.12.2022.

#### Feet on street – our core distribution approach





95.32% of Total employees are deployed at Divisional and Branch Office to look after operational activities.

#### **Agents Training Infrastructure**

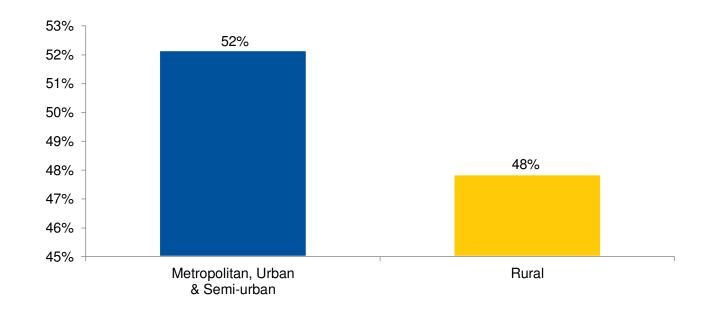


Training is imparted to agents by senior officers to ensure quality of training.

#### Differentiated business model with deep competitive moats



#### Geographic distribution of individual agents (%)



PAN India presence of Agents which shows our feet on street

#### **Enhancing focus on building Omni-channel distribution network**

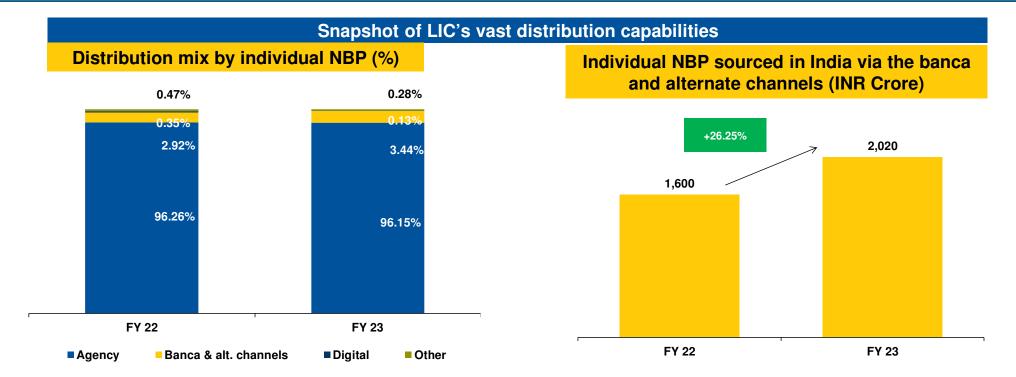


13.47¹ lacs Agents exclusive to LIC	80	Bancassurance partnerships
160 <sup>2</sup> Corporate Agents	295	Brokers
	40.7003	Premium points + 2,708 MICRO Insurance
123 Insurance Marketing Firms	40,769°	Premium Points  Premium Points

Massive Distribution Network spread in each and every nook & corner of the country capable of turning the table at any point of time.

#### **Enhancing focus on building Omni-channel distribution network**



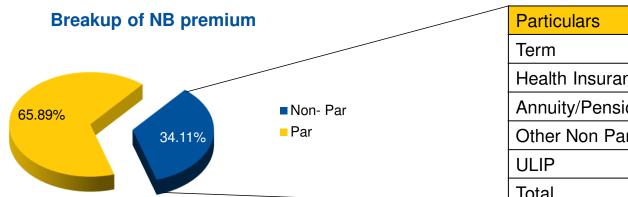


The agency channel is considered the bedrock of distribution for most life insurers globally

Source: Corporation Data as on 31.03.2023.

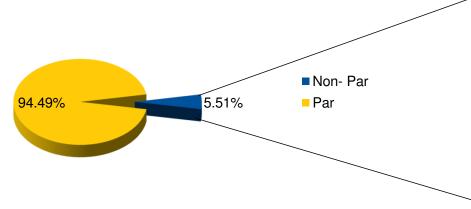
## Break up of business PAR and Non PAR -FY23





Particulars	Non Par NBP share
Term	0.37 %
Health Insurance	0.15%
Annuity/Pension	24.89%
Other Non Par	2.25%
ULIP	6.45%
Total	34.11%

## Share to total NB policies



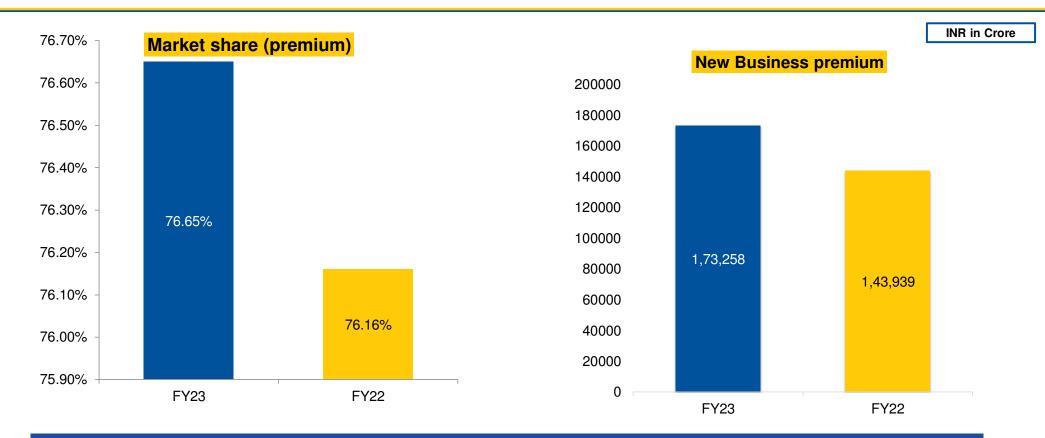
Particulars	Non Par NB share (No of policy)
Term	0.44 %
Health Insurance	1.16%
Annuity/Pension	0.88%
Other Non Par	1.31%
ULIP	1.72%
Total	5.51%

Source : Corporation Data for FY23

### **Group business segment**



37



**Growth – 20.37% YoY basis in Group new business premium** 

Source: Corporation data

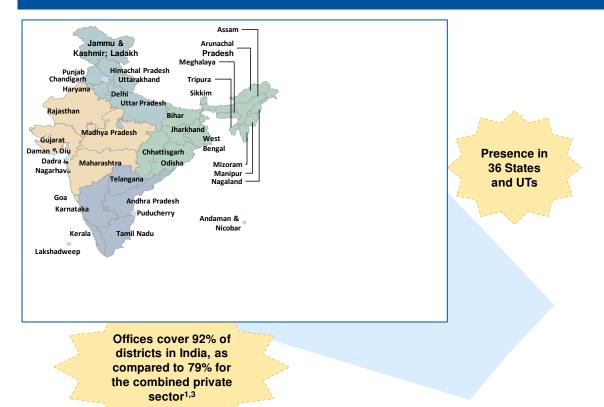




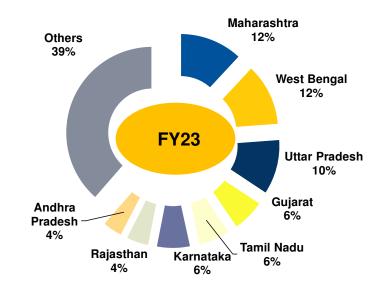
#### **Deeply entrenched into Bharat**



#### Extensive domestic distribution network...



Breakup of our Business State wise<sup>2</sup>

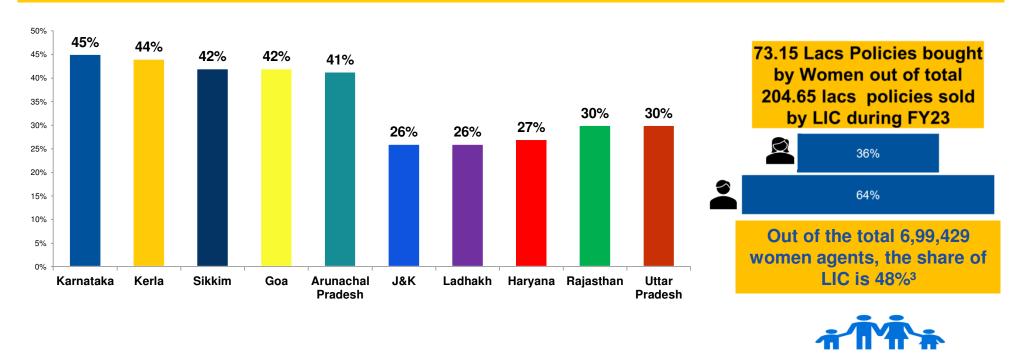


#### Share of women in policies issued



#### Rising Share of women in policies sold<sup>1</sup>

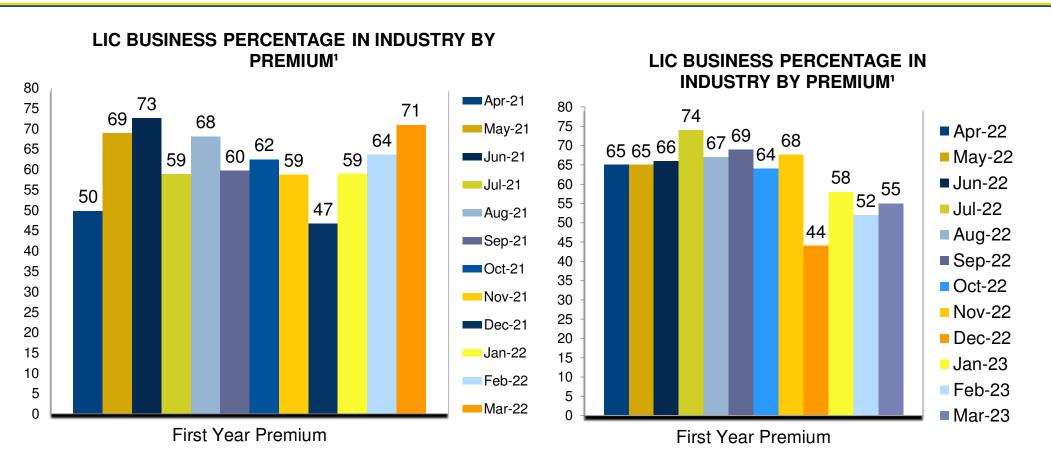
In 16 States/UTs, the share in number of policies bought by women to the total policies sold was higher than the all-India average of 34.7%<sup>2</sup>



#### LIC marketing distribution - geared to recover/enhance market share



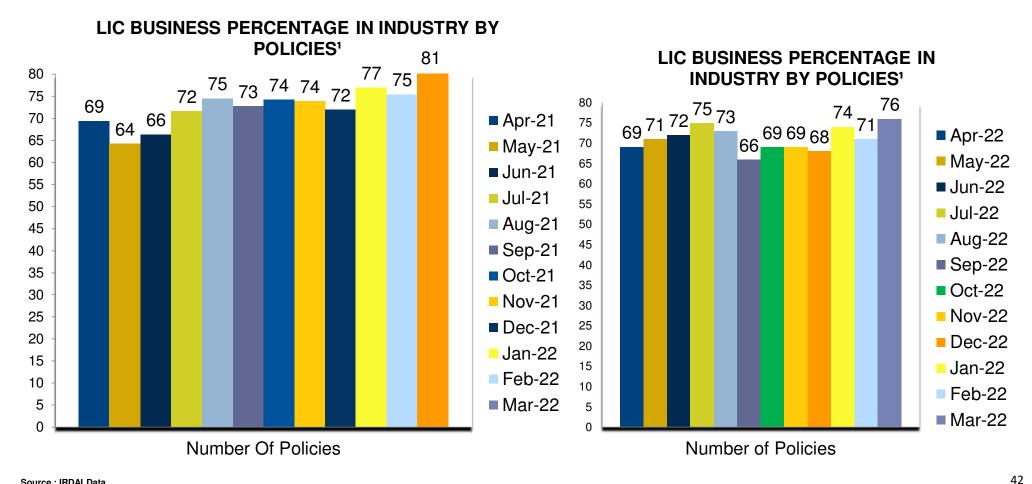
41



Source: IRDAI Data

### LIC marketing distribution - geared to recover/enhance market share





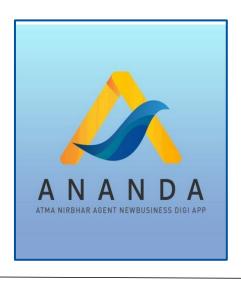
Source : IRDAI Data

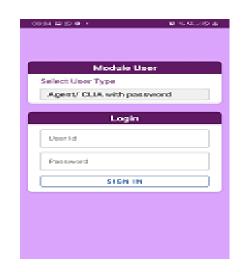
#### **Technological innovations at LIC**



#### Solutions designed to enhanced operational efficiency and respond with speed to specific situations

Ananda APP – launched during COVID to enable Agents to do business without meeting customers face to face







Time to Policy conclusion is less than 8 Minutes. Now ANANDA APP integrated to WhatsApp.

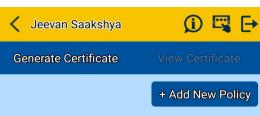
Total 8,11,278 new policies issued by ANANDA APP during FY 23

#### Strengthening our digital process



#### **Empowering Policyholders**





Application facilitate submission of Digital existence certificate for individual pension plan and staff pensioners of LIC

Source Corporation data





- 1. Policy Status
- 2. First Unpaid Premium date
- 3. Last paid premium date
- 4. Download forms
- 5. Product information etc.







LIC docQ Application helps user to submit documents online.











#### LIC on Whatsapp





WhatsApp services started on 01.12.2022 and 1,75,82,427 customers opted/enabled as on 31.03.2023.

Source : Corporation Data

#### Empowering policyholders and agents in a digital world

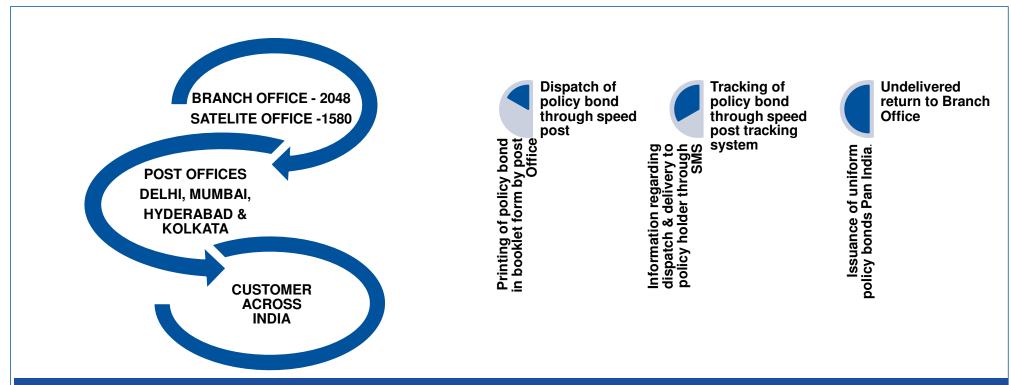




#### Operational efficiency- illustration - print to post solution



Print to Post – Developed Solution with Postal Department Policy bond printing and delivery solution.



The print to post solutions was launched on 31/01/2022 in 8 divisions & extended to pan India from 14/03/2022. The number of policies printed and dispatched through Print to Post during FY23 is 2,34,09,772.

## **LIC digital**



#### **Online service requests**

Loan payment and repayment

**Change of Mode** 

PAN data registration



Aadhaar based change of address

e-NACH

**ULIP fund switch** 

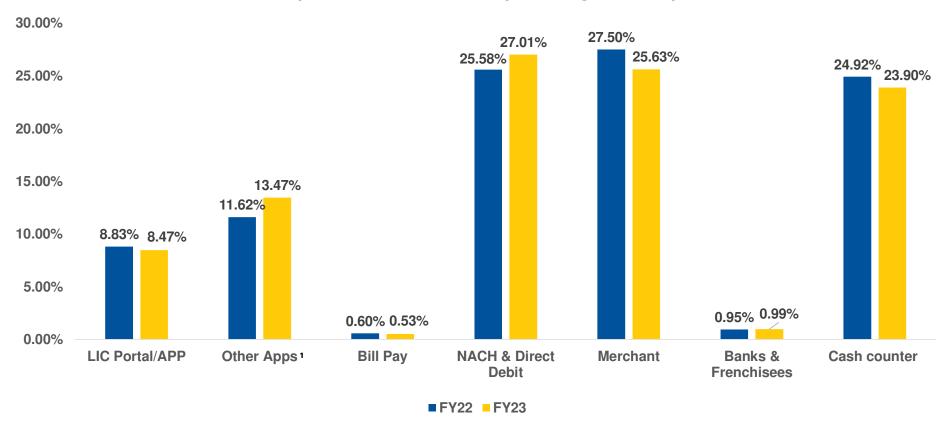
**NEFT** registration

Source Corporation data 48

#### Channel wise digital collection- rising share of digital collection

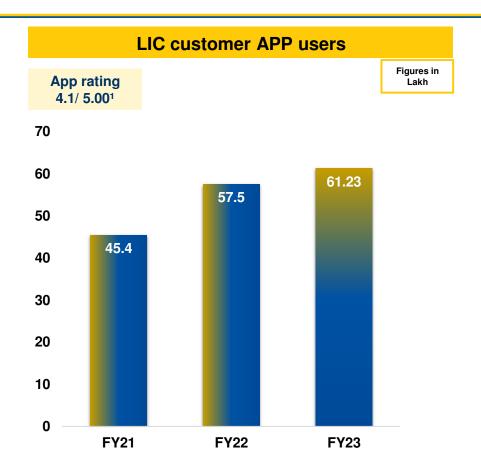


#### Modes of premium collection and percentage to total policies



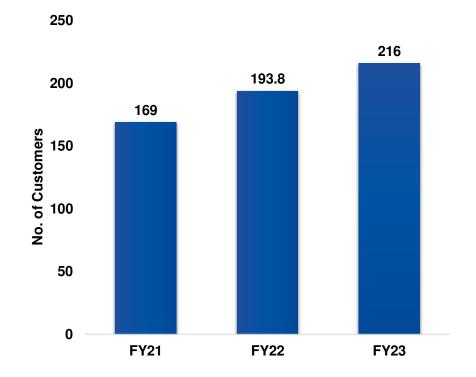
## LIC digital







Figures in Lakh



Source Corporation data, 'App Rating as on 31.03.2023

#### **Customer care – at our core philosophy**



- Settled total death claims of Rs. 23,423 crore in FY23 as against Rs. 35,720 crore in FY22.
- Claim settlement ratio (Death) in FY23 is 98.52% by number as against 98.74% in FY22.
- ❖ The number of policyholders complaints per 10,000 policies sold in FY23 is 39.83.
- ❖ Repudiated claim ratio for FY23 is 0.87%¹.
- 55 Lacs plus queries resolved through call center/IVRS in FY23.

Trust of customers gained by consistently high delivery standard.





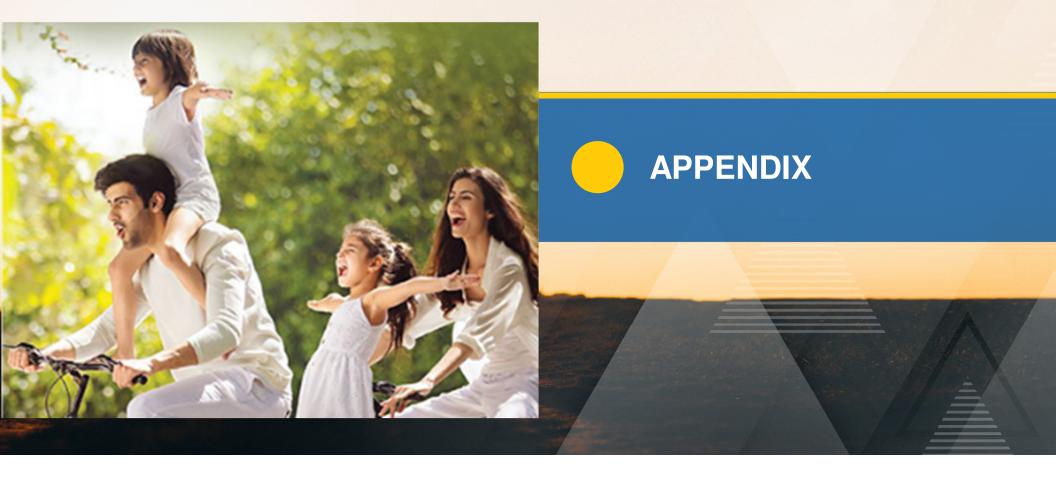
6 KEY FOCUS AREAS

#### **Strategy – Key Focus Areas**



- I. Diversify Product Mix Focus on enhancing Non Par Share.
- II. Launch New Products based not only on customer needs but also channel needs.
- III. Increase digital processes all across to drive higher efficiency.
- IV. Create optimum mix of distribution channels while retaining focus on Agency Channel.
- V. Enhance yields on Investment Portfolio without compromising on risk and quality.
- VI. Prepare organization for potential regulatory changes to respond with speed to a new environment.





## Highly experienced management team, distinguished Board and strong corporate governance framework







Shri Siddhartha Mohanty Whole-time Chairperson



Shri Suchindra
Misra
Government Nominee
Director



Smt. Ipe Mini Managing Director



Jagannath
Managing Director



Shri Tablesh Pandey Managing Director



Dr. Ranjan Sharma Independent Director



Shri Vinod Kumar Verma Independent Director



Shri Anil Kumar Independent Director



Smt. Anjuly Chib
Duggal
Independent Director



Shri Gurumoorthy Mahalingam Independent Director



Shri Raj Kamal Independent Director



Shri Vankipuram Srinivasa Parthasarathy Independent Director



Shri Vijay Kumar Muthu Raju Paravasa Raju Independent Director



Shri Sanjeev Nautiyal Independent Director

55

Eminent board of directors and management team, with extensive experience in the life insurance industry, leading to a strong governance framework

Source: Corporation data.



#### **Financials - Standalone Balance Sheet**

(INR lakhs)	For the Year ended					
Particulars	March 31, 2022(Standalone)	March 31, 2023(Standalone)				
Sources of funds						
Shareholders' funds:						
Share capital	6,32,499.77	6,32,499.77				
Reserves and surplus	4,04,304.56	39,49,204.86				
Credit/(debit) fair value change account	4,109.56	(14,765.13)				
Minority interest (shareholders)	0	Ó				
Sub-total Sub-total	10,40,913.89	45,66,939.15				
Borrowings	0	0				
Policyholders' funds	41,10,27,879.13	43,99,52,883.42				
Funds for discontinued policies	8,234.55	17,722.26				
Insurance reserves	12,85,462.99	15,67,807.24				
Provision for linked liabilities	23,88,583.06	26,15,924.28				
Sub-total	41,47,10,159.73	44,41,54,337.20				
Funds for future appropriations	1,83,443.31	3,91,867.41				
Total	41,59,34,516.93	44,91,13,144.11				
Investments						
Shareholders'	6,41,213.63	29,36,352.68				
Policyholders'	38,95,69,349.57	41,89,17,775.51				
Assets held to cover linked liabilities	23,93,863.99	26,30,954.25				
Loans	1,09,87,563.57	1,15,56,242.76				
Fixed assets	3,55,202.31	3,81,962.24				
Current assets	1,91,11,783.85	1,86,27,932.77				
Current liabilities	71,24,459.99	59,38,076.10				
Net current assets	1,19,87,323.86	1,26,89,856.67				
Total Source: Corporation data	41,59,34,516.93	44,91,13,144.11 <sub>56</sub>				

#### Financials - Standalone Statement of Revenue (Policyholders' Account)



(INR lakhs)	For the year ended				
Particulars	March 31, 2022(Standalone)	March 31, 2023(Standalone)			
Premiums earned - net					
(a) Premium	4,28,02,497.15	4,74,66,813.63			
(b) Reinsurance ceded	(60,575.94)	(66,352.58)			
Sub-total Sub-total	4,27,41,921.21	4,74,00,461.05			
Income from investments					
(a) Interest, dividends & rent – gross	2,52,60,799.36	2,73,68,495.52			
(b) Profit on sale/redemption of investments	49,77,679.23	49,46,320.74			
(c) (Loss) on sale/redemption of investments	(9,37,690.65)	(14,82,386.55)			
(d) Transfer/gain on revaluation/change in fair value	(11,342.60)	(1,93,416.38)			
(e) Other income	77,947.91	7,64,853.59			
(f) Contribution from Shareholders' A/Cs towards others	8,32,746.46	936.50			
Total (A)	7,29,42,061.92	7,88,05,264.47			
Commission	23,17,145.53	25,58,038.98			
Operating expenses related to insurance business	38,89,067.80	48,14,560.02			
Other expenses	00.7007	40,14,300.02			
Goods & Service tax on fund management & other charges	9,076.44	10,948.56			
Provisions for doubtful debts	(1,29,895.22)	(1,94,200.62)			
Provision for taxation	7,87,862.94	5,24,285.04			
Provisions (other than taxation)	(8,07,903.02)	(12,90,460.72)			
Total (B)	60,65,354.47	64,23,171.26			
Benefits paid (net)	3,53,43,758.47	3,39,31,267.28			
Interim bonuses paid	4,02,730.55	3,26,407.84			
Change in valuation of liability in respect of life policies	3,06,28,848.39	3,41,00,204.21			
Transfer to provision for linked liabilities	(9,04,613.08)	2,27,341.23			
Transfer to funds for future appropriation	0	981.47			
Transfer to funds for discontinued policies	3,526.95	9,749.03			
Total (C)	6,54,74,251.28	6,85,95,951.06			
Surplus/(deficit) (D) = (A - B - C)	14,02,455.17	37,86,142.15			
Total surplus/deficit	14,02,455.17	37,86,142.15			

Source: Corporation data; Note: The Corporation was in the business of selling Capital Redemption and Annuity Certain (CRAC) policies. Hitherto, the Scheme was considered as non life business and neither included in the standalone financial results nor reported as a separate segment. Based on the opinion received from the expert advisory committee of ICAI, this scheme has now been included in the standalone audited financial results as on 31.03.2023.

# Financials – Standalone Statement of Profit & Loss (Shareholders' Account)



(INR lakhs)	For the year ended					
Particulars Partic	March 31, 2022(Standalone)	March 31, 2023(Standalone)				
Amounts transferred from/to the Policyholders account (Technical Account)	12,19,345.85	36,04,887.21				
Income from Investments						
(a) Interest, Dividends & Rent - Gross	16,095.80	1,06,866.69				
(b) Profit on sale/redemption of investments	4,166.57	8,271.11				
(c) (Loss) on sale/redemption of investments (d) Other Income	(139.51) 0					
Total (A)	12,39,468.71	37,19,962.50				
Expense other than those directly related to the Insurance business	50.33	39.61				
Contribution to Policyholders' Account towards others	8,32,746.46	27,124.20				
Provisions (Other than taxation)	0	47,120.54				
Total (B)	8,32,796.79	74,284.35				
Profit/(Loss) before tax	4,06,671.92	36,45,678.15				
Provision for Taxation	2,359.81	5,939.16				
Profit/Loss after tax	4,04,312.11	36,39,738.99				

Source: Corporation data Note: Figures of the previous period/year have been regrouped reclassified wherever necessary and may not be comparable.

#### LIC - Group structure



#### Foreign branches<sup>1</sup>

Country **Entity** 



Fiji Branch



**Mauritius Branch** 



**United Kingdom Branch** 



Stake held (%) **Country Entity** 









100.00%





99.66%<sup>2</sup>





100.00%





86.49%





*55.00%* 





83.33%

#### **Associates**

Stake held (%) **Country Entity** 





45.24%<sup>3</sup>





5.38%<sup>3</sup>





49.24%4





29.84%4





45.00%



**LIC Mutual Fund Trustee Company Ltd** 

49.00%

**X%** - Shareholding purchased using shareholders' funds

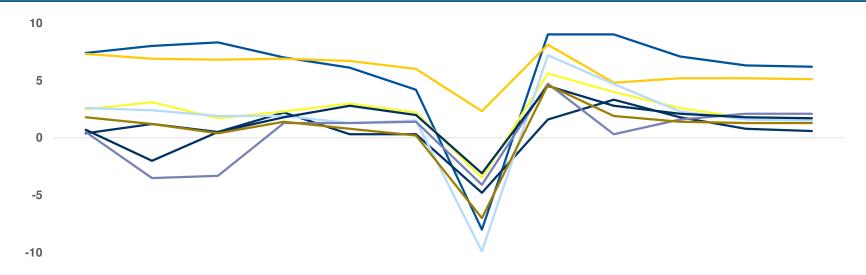
Y% - Shareholding purchased using policyholders' funds

Source: Corporation data; Note: All data as of March 31, 2023; 1 Foreign branches were set up by the Corporation and are not separate legal entities; 2 The Corporation's 99.66% shareholding in Life Insurance Corporation (International) B.S.C. Bahrain was purchased using a 59 combination of shareholders' (94.40%) and policyholders' funds (5.60%); 3 LIC Housing Finance holds a 94.62% stake in LIC HFL Asset Management Company; 4 IDBI Bank holds a 54.70% stake in IDBI Bank Trusteeship Services

# India is one of the fastest growing major economy (GDP Growth, Percentage year-on-year)



60



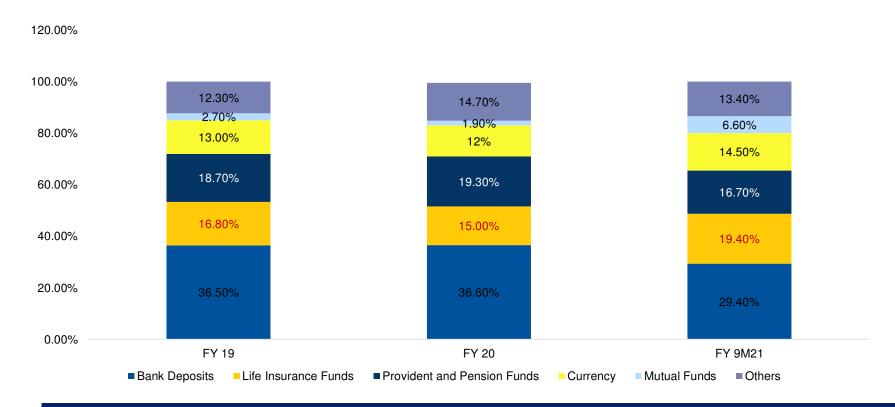
-15	2014	2015	2016	2017	2018	2019	2020	2021	2022P	2023P	2024P	2025F
—India	7.4	8	8.3	7	6.1	4.2	-8	9	9	7.1	6.3	6.2
—China	7.3	6.9	6.8	6.9	6.7	6	2.3	8.1	4.8	5.2	5.2	5.1
—Japan	0.4	1.2	0.5	2.2	0.3	0.3	-4.8	1.6	3.3	1.8	0.8	0.6
-United States	2.5	3.1	1.7	2.3	3	2.2	-3.5	5.6	4	2.6	1.7	1.7
United Kingdom	2.6	2.4	1.9	1.9	1.3	1.5	-9.9	7.2	4.7	2.3	1.6	1.5
—Brazil	0.5	-3.5	-3.3	1.3	1.3	1.4	-4.1	4.7	0.3	1.6	2.1	2.1
Russia	0.7	-2	0.5	1.8	2.8	2	-3.1	4.5	2.8	2.1	1.8	1.7
-South Africa	1.8	1.2	0.4	1.4	0.8	0.2	-7	4.6	1.9	1.4	1.3	1.3

—India —China —Japan —United States —United Kingdom —Brazil —Russia —South Africa

Source: CRISIL Research Report for LIC of India .

# Share of life insurance in incremental household financial saving

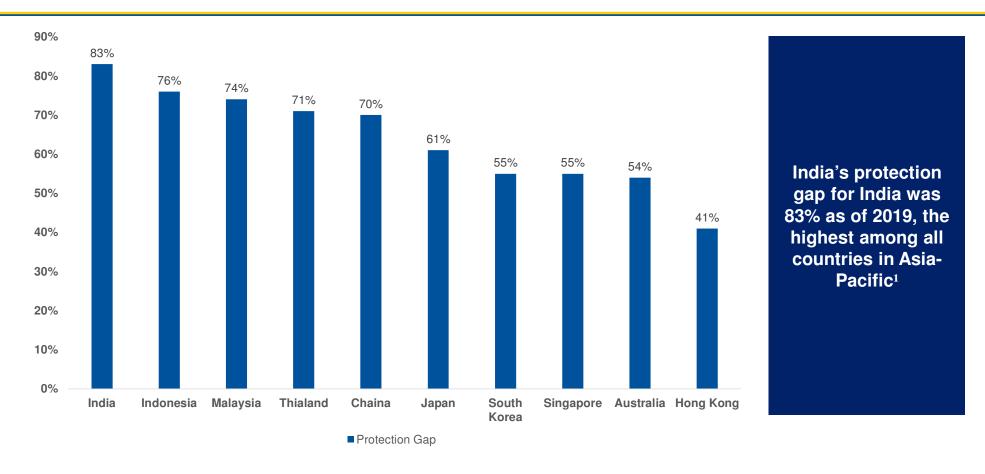




COVID 19 has inclined towards saving and purchasing all- encompassing life covers, which will likely to increase demand for life insurance in India.

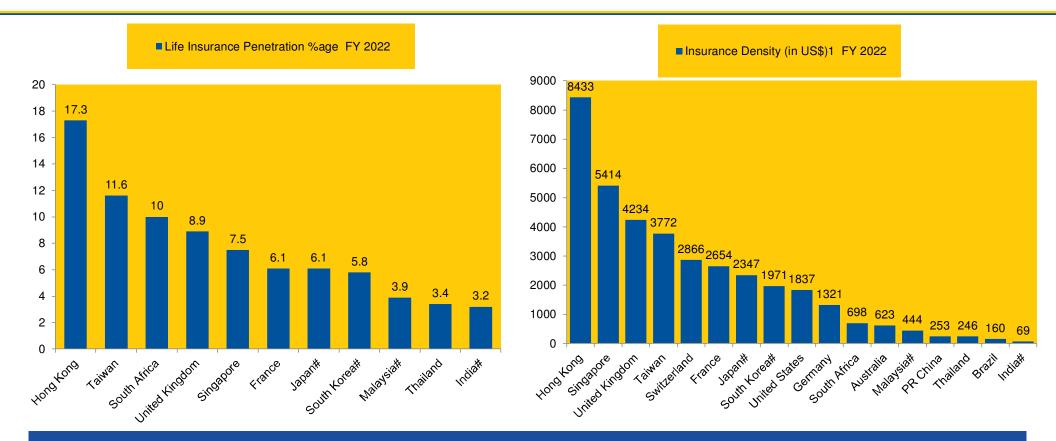
### Protection gap for different countries





#### Low life insurance penetration and insurance density<sup>2</sup> in India



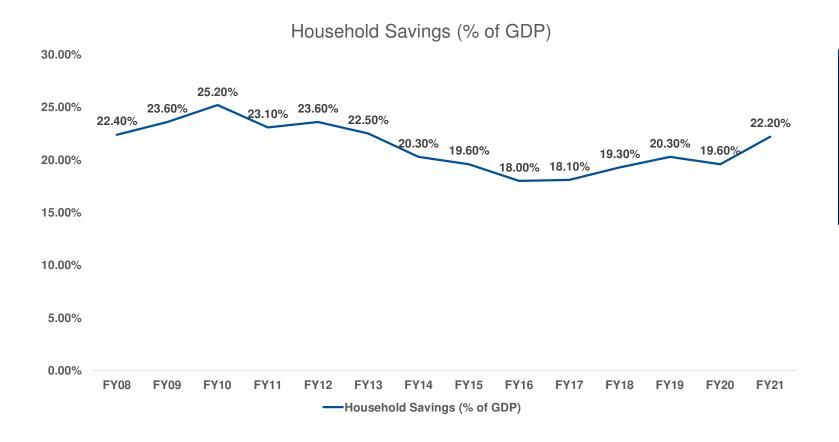


WELL POSITIONED TO RIDE THE GROWTH IN A HIGHLY UNDERINSURED MARKET BOTH IN TERMS OF
PENETRATION AND DENSITY

Source: IRDAI Handbook 2021-22, 'Insurance density is measured as ratio of premium (in US Dollar) to total population. <sup>2</sup>Insurance penetration is measured as ratio of premium to GDP. # Data relates to F.Y. other data relates to calendar year.

### Household savings to increase





Household saving as percentage of GDP rose to 22.2% in fiscal 2021

Source: CRISIL Research Report for LIC of India 64

## Embedding ESG in our business - building a sustainable future for the communities



LIC has integrated the SDGs with key areas of their business operations. LIC initiatives have ensured a positive contribution to at least 12 of the 17 SDGs



- ✓ Rural areas contributing 20.8% of individual policies sold and 14.8% of total new business sum assured
- √48.4% agents in India reside in rural areas
- √ "Bima Gram" initiative to drive insurance awareness in rural India
- ✓ LIC GJF supports projects for the economically weaker sections of the society, aligned with its objectives relief of poverty or distress, education, medical relief any other object of general public utility, across the country.



GOOD HEALTH AND WELL-BEING √ The LIC GJ,F has partnered with the Akshaya Patra Foundation (NGO) for funding for Food distribution vehicle for providing food for children





- ✓ Impact investing strategy focused on improving access to healthcare and financing healthcare infrastructure
- ✓ LIC GJF has funded for projects providing medical equipments, ambulance, medical vans, construction of hospitals, providing for treatment for cancer patients, heart surgery and cochlear implant surgery.



- ✓ Scholarships offered to 25,103 deserving students worth Rs. 59.02 crore by LIC GJF to students from EW for higher education.
- √ "Bima School" initiative to drive insurance awareness among schoolchildren
- √ Support to educational and research institutes
- ✓ Contributions by the LIC GJF for education infrastructure such as hostels, school buildings, computer labs, libraries, School Bus, vocational training centre, occupational therapy tools & audio visual equipments for specially abled children. Contribution by LIC GJF for literacy campaign in Govindpur village for 100 % literacy etc.



- ✓ 23.1% female agents, 23% women in workforce, and 29.6% female policyholders
- ✓ Committees at the central, zonal, & divisional levels for prevention of sexual harassment
- ✓ Active contribution towards women welfare projects for women empowerment., special scholarships for girl child by LIC GJF, constructions of class rooms, hostel building, vocational training center, library, setting of infertility clinic, female patient ward, construction of mother and child center, solar power plant in schools, residential school for under privileged girls.

## Embedding ESG in our business - building a sustainable future for the communities



LIC has integrated the SDGs with key areas of their business operations. LIC initiatives have ensured a positive contribution to at least 12 of the 17 SDGs



- ✓ Support to various other sanitation projects by LIC GJF.
- ✓ Contributions by LIC GJF for renovation of water bodies at Hari Thirtham, Kanyakumari and enabling availability of fresh water for communities. Providing water vending machines for clean drinking water to visitors of Badrinath, Kedarnath, Rishikesh and Haridwar.
- ✓ Contribution towards construction of toilets under 'One Home One Toilet Scheme' in slums of Kolhapur. Funded for 169 toilets in 113 schools across the country, toilet blocks in school.
- ✓ Contribution by LIC GJF towards construction of two community toilets at LIC's adopted village of Govindpur in Sonbhadra district of Uttar Pradesh to make the village free from open defecation.
- ✓ Contribution towards construction of E-Toilets at Badri Dham.
- ✓ Contribution towards Clean Ganga fund to rejuvenate river Ganga and its ecosystem.



- √ Comprehensive in-house infrastructure
- ✓ LIC GJF has funded for skill development training to the underprivileged youth and for the specially abled for providing technical skills for their livelihood generation.



- √ Equal opportunities policy in place
- ✓ Reservations for PWDs, EWS, under-privileged sections of society
- ✓ Contribution by LIC GJF towards medical and education facilities to tribal communities, relief to communities affected by natural calamities etc.
- ✓ Contribution by LIC GJF for COVID relief.
- ✓ Contribution by LIC GJF towards Armed Forces Flag Day Fund for welfare of veterans, widows and rehabilitation of ex-servicemen.







Source: Corporation data Note: Data for FY23 unless otherwise mentioned; LIC GJF - LIC Golden Jubilee Foundation; SDG – Sustainable Development Goals; PWD – Persons with benchmark disabilities; EW – Economically weaker sections of society

## Embedding ESG in our business - building a sustainable future for the communities



LIC has integrated the SDGs with key areas of their business operations. LIC initiatives have ensured a positive contribution to at least 12 of the 17 SDGs



✓ Outstanding investments worth INR 14.1bn in renewable energy

✓INR 36.7bn invested in the housing sector in India in FY21

✓ Multi-faceted initiatives for upliftment of poor communities



✓ 3.4 MW rooftop solar capacity installed, resulting in reduction of ~3,100 tons of carbon emissions per annum

✓ Contribution by LIC GJF for installation of solar power plant at school hostel building, Vrudhashram, electric crematorium, Eeco vehicles and Eeco Ambulance etc



✓ Proactive identification of relevant environment and ecosystem issues

✓ Other initiatives including tree plantation drives, adoption of public gardens for their upkeep etc.

✓ Contribution towards purchase of Ambulance for transportation and rescue of wild animals in Kanpur Zoo.

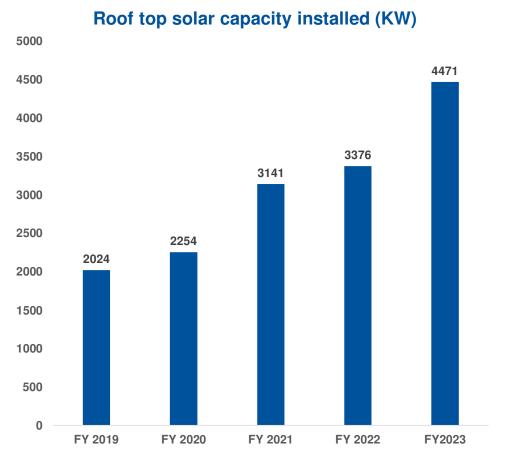
✓ installation of solar power plant for Elephant Conservation and Care Centre at Mathura, Uttar Pradesh and at Life Time Animal Sanctuary in Village Gopal Khera, Gurgaon which is shelter home for animal rescue and rehabilitation.

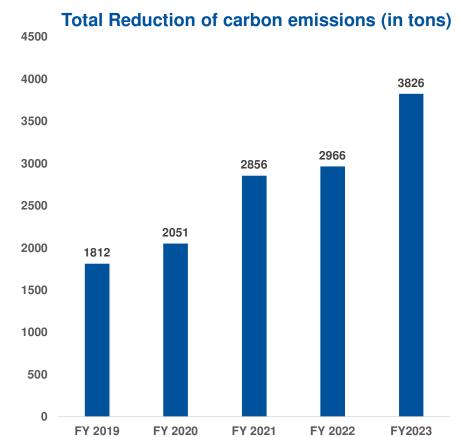
Source: Corporation data

Note: Data for FY23 unless otherwise mentioned; LIC GJF - LIC Golden Jubilee Foundation; SDG - Sustainable Development Goals; PWD - Persons with benchmark disabilities; EW - Economically weaker sections of society

#### Committed to ESG initiatives across the organisation







Source: Corporation data

### Awards won by LIC during 2022-23





Source: Corporation data

#### **Glossary**



- New Business APE: The sum annualized first year premiums on regular premium policies, and 10.00% of single premiums, written by the Company during the fiscal year from both retail and group customers.
- New Business Premium NBP: Insurance premium that is due in the first policy year of a life insurance contract or a single lump sum payment from the policyholder.
- ❖Individual Rated Premium IRP: New business premiums written by the Company under individual products and weighted at the rate of 10.00% for single premiums.
- \*Renewal Premium: Life Insurance Premiums falling due in the years subsequent to the first year of the policy.
- \*Embedded Value EV: Embedded Value is the measure of the consolidated value of shareholders' interest in the covered life insurance business, which is all life insurance business written by the Company since inception and in-force as on the valuation date (including lapsed business which have the potential of getting revived). The Embedded Value of the Company has been determined on the basis of the Indian Embedded Value (IEV) Methodology calculated as per APS 10 set forth by the Institute of Actuaries of India (IAI).
- \*Gross Written Premium GWP: The total premium written by the Company before deductions for reinsurance ceded.

  Value of New Business VoNB: Value of New Business is the present value of expected future earnings from new policies written during a specified period and it reflects the additional value to shareholders expected to be generated through the activity of writing new policies during a specified period.
- ❖ VoNB Margin: VoNB Margin is the ratio of VoNB to New Business Annualized Premium Equivalent for a specified period and is a measure of the expected profitability of new business.
- ❖Solvency Ratio: Solvency ratio means ratio of the amount of Available Solvency Margin to the amount of Required Solvency Margin as specified in form-KT-3 of IRDAI Actuarial Report and Abstracts for Life Insurance Business Regulations.

## **ABBREVIATION**



Term	Description	Term	Description
GWP	Gross Written Premium	Opex	Operating Expenses (excluding commission)
NBP	New Business Premium	CAGR	Compounded Annual Growth Rate
NOP	Number of Policies	GDP	Gross Domestic Product
APE	Annualized Premium Equivalent	INR (Rs.)	Indian Rupees
IRP	Individual Rated Premium	SSS	Salary Saving Scheme
AUM	Assets Under Management	TAT	Turn Around Time
Banca	Bancassurance	Traditional Segment	Other than Unit Linked Insurance Pllan
ULIP	Unit Linked Insurance Plan	Traditional Channel	Bancassurance + Agency
PAR	Participating	VoNB	Value of New Business
NON PAR	Non-Participating	VoNB Margin	Value of New Business Margin
SDGs	Sustainable Development Goals		

#### **Disclaimer**



Except for the historical information contained herein, statements in this presentation which contain words or phrases such as 'will', 'would', 'indicating', 'expected to' etc., and similar expressions or variations of such expressions may constitute 'forward-looking statements'. These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements.

These risks and uncertainties include, but are not limited to our ability to successfully implement our strategy, our growth and expansion in business, the impact of any acquisitions, technological implementation and changes, the actual growth in demand for insurance products and services, investment income, cash flow projections, our exposure to market risks, policies and actions of regulatory authorities; impact of competition; experience with regard to mortality and morbidity trends, lapse rates and policy renewal rates; the impact of changes in capital solvency or accounting standards, tax and other legislations and regulations in the jurisdictions as well as other risks detailed in the reports filed L.I.C. of India, out holding company. We undertake no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.

The assumptions, estimates and judgments used in the calculations are evaluated internally where applicable and have been externally reviewed. They represent the best estimate based on the Corporation's experience and knowledge of relevant facts and circumstances. While the management believes that such assumptions, estimates and judgments to be reasonable; the actual experience could differ from those assumed whereby the results may be materially different from those shown herein.



# THANK YOU



Scan Me!

Investor Relations Contact:
Life Insurance Corporation of India
Yogakshema, Seventh Floor, East Wing, Jeevan Bima Marg,
Nariman Point, Mumbai- 400021.
Contact # +91 66599479

Email - investorrelations@licindia.com

Website - www.licindia.in