

November 13, 2020

BSE Limited Corporate Relation Dept. P.J. Towers, Dalal Street Mumbai - 400001.

Scrip Code: 532859

National Stock Exchange of India Ltd. "Exchange Plaza" Bandra Kurla Complex, Bandra (E) Mumbai - 400051.

Symbol: HGS

Dear Sirs,

Sub: Auditor's Review Reports on Unaudited Financial Results for the quarter and half year ended September 30, 2020 with UDIN

In continuation of financial statements for the quarter and half year ended September 30, 2020 filed with stock exchanges on November 09, 2020, please find attached the Auditor's Reports on these financial statements with Unique Document Identification Number (UDIN) for your records.

This is also available on the Company's website at www.teamhgs.com

Thanking you,

Yours faithfully, For **Hinduja Global Solutions Limited**

Narendra Singh Company Secretary

Encl: a/a.

Chartered Accountants Prestige Trade Tower, Level 19 46, Palace Road, High Grounds Bengaluru - 560 001 Karnataka, India

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INDEPENDENT AUDITOR'S REVIEW REPORT ON REVIEW OF INTERIM STANDALONE FINANCIAL RESULTS

TO THE BOARD OF DIRECTORS OF HINDUJA GLOBAL SOLUTIONS LIMITED

- 1. We have reviewed the accompanying Statement of Standalone Unaudited Financial Results of **HINDUJA GLOBAL SOLUTIONS LIMITED** ("the Company"), which includes the branch located at Philippines for the quarter and six months ended September 30, 2020 ("the Statement"), being submitted by the Company pursuant to the requirement of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended.
- 2. This Statement, which is the responsibility of the Company's Management and approved by the Company's Board of Directors, has been prepared in accordance with the recognition and measurement principles laid down in the Indian Accounting Standard 34 "Interim Financial Reporting" ("Ind AS 34"), prescribed under Section 133 of the Companies Act, 2013 read with relevant rules issued thereunder and other accounting principles generally accepted in India. Our responsibility is to express a conclusion on the Statement based on our review.
- 3. We conducted our review of the Statement in accordance with the Standard on Review Engagements (SRE) 2410 'Review of Interim Financial Information Performed by the Independent Auditor of the Entity', issued by the Institute of Chartered Accountants of India (ICAI). A review of interim financial information consists of making inquiries, primarily of the Company's personnel responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with Standards on Auditing specified under section 143(10) of the Companies Act, 2013 and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.

We also performed procedures in accordance with the circular issued by the SEBI under Regulation 33(8) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended, to the extent applicable.

4. Based on our review conducted and procedures performed as stated in paragraph 3 above and based on the consideration of the review reports of the Branch Auditors as referred in paragraph 5 below, nothing has come to our attention that causes us to believe that the accompanying Statement, prepared in accordance with the recognition and measurement principles laid down in the aforesaid Indian Accounting Standard and other accounting principles generally accepted in India, has not disclosed the information required to be disclosed in terms of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended, including the manner in which it is to be disclosed, or that it contains any material misstatement.



5. We did not review the interim financial information of one branch included in the Statement whose interim financial information reflect total assets of Rs.97,255 lakhs as at September 30, 2020 and, total revenue of Rs. 24,877 lakhs and Rs 45,883 lakhs for the quarter and six months ended September 30, 2020 respectively, total net (loss) after tax of Rs.(784) lakhs and Rs.(5,225) lakhs for the quarter and six months ended September 30, 2020 respectively and total comprehensive loss of Rs (1,482) lakhs and Rs. (5,152) lakhs for the quarter and six months ended September 30, 2020, respectively, and net cash flows of Rs. 1,468 lakhs for the six months ended September 30, 2020, as considered in this Statement. The interim financial information of the branch has been reviewed by the branch auditors whose reports have been furnished to us, and our conclusion in so far as it relates to the amounts and disclosures included in respect of this branch, is based solely on the report of such branch auditors and the procedures performed by us as stated in paragraph 3 above.

Our conclusion on the Statement is not modified in respect of these matters.

For DELOITTE HASKINS & SELLS LLP

Chartered Accountants (Firm's Registration No. 117366W/W-100018)

Vikas Bagaria

Partner

(Membership No. 060408)

UDIN: 20060408 AAAAC V4018

Place: Bengaluru

Date: November 9, 2020

Chartered Accountants Prestige Trade Tower, Level 19 46, Palace Road, High Grounds Bengaluru - 560 001 Karnataka, India

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INDEPENDENT AUDITOR'S REVIEW REPORT ON REVIEW OF INTERIM CONSOLIDATED FINANCIAL RESULTS

TO THE BOARD OF DIRECTORS OF HINDUJA GLOBAL SOLUTIONS LIMITED

- We have reviewed the accompanying Statement of Consolidated Unaudited Financial Results of HINDUJA GLOBAL SOLUTIONS LIMITED ("the Parent") and its subsidiaries (the Parent and its subsidiaries together referred to as "the Group"), for the quarter and six months ended September 30, 2020 ("the Statement") which includes the branch of the Group located at Philippines, being submitted by the Parent pursuant to the requirement of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended.
- 2. This Statement, which is the responsibility of the Parent's Management and approved by the Parent's Board of Directors, has been prepared in accordance with the recognition and measurement principles laid down in the Indian Accounting Standard 34 "Interim Financial Reporting" ("Ind AS 34"), prescribed under Section 133 of the Companies Act, 2013 read with relevant rules issued thereunder and other accounting principles generally accepted in India. Our responsibility is to express a conclusion on the Statement based on our review.
- 3. We conducted our review of the Statement in accordance with the Standard on Review Engagements (SRE) 2410 "Review of Interim Financial Information Performed by the Independent Auditor of the Entity", issued by the Institute of Chartered Accountants of India (ICAI). A review of interim financial information consists of making inquiries, primarily of Parent's personnel responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with Standards on Auditing specified under Section 143(10) of the Companies Act, 2013 and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.

We also performed procedures in accordance with the circular issued by the SEBI under Regulation 33(8) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended, to the extent applicable.

4. The Statement includes the results of the following entities in Appendix I.



- 5. Based on our review conducted and procedures performed as stated in paragraph 3 above and based on the consideration of the review reports of the branch auditors and other auditors referred to in paragraph 6 below, nothing has come to our attention that causes us to believe that the accompanying Statement, prepared in accordance with the recognition and measurement principles laid down in the aforesaid Indian Accounting Standard and other accounting principles generally accepted in India, has not disclosed the information required to be disclosed in terms of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended, including the manner in which it is to be disclosed, or that it contains any material misstatement.
- 6. We did not review the financial information of one branch included in the standalone unaudited interim financial information of the parent included in the Group, whose interim financial information reflect total assets of Rs. 97,255 lakhs as at September 30, 2020 and, total revenue of Rs. 24,877 lakhs and Rs 45,883 lakhs for the quarter and six months ended September 30, 2020 respectively, total net profit / (loss) after tax of Rs (784) lakhs and Rs. (5,225) lakhs for the quarter and six months ended September 30, 2020 respectively and total comprehensive loss of Rs (1,482) lakhs and Rs. (5,152) lakhs for the quarter and six months ended September 30, 2020, respectively, and net cash flows of Rs. 1,468 lakhs for the six months ended September 30, 2020, as considered in the respective standalone unaudited interim financial information of the parent included in the Group. The interim financial information of the branch has been reviewed by the branch auditors whose reports have been furnished to us by the Management and our conclusion in so far as it relates to the amounts and disclosures included in respect of this branch, is based solely on the report of such branch auditors and the procedures performed by us as stated in paragraph 3 above.

We did not review the interim financial results of two subsidiary included in the consolidated unaudited financial information, whose interim financial information reflect total assets of Rs. 118,272 lakhs as at September 30, 2020, total revenues of Rs 22,404 lakhs and Rs 41,607 lakhs for the quarter and six months ended September 30, 2020 respectively, total net profit/(loss) after tax of Rs 598 lakhs and Rs. 1,695 lakhs for the quarter and six months ended September 30, 2020 respectively, total comprehensive income/ loss of Rs 598 lakhs and Rs 1,695 lakhs for the quarter and six months ended September 30, 2020 and net cash flows of Rs. 1,608 lakhs for the six months ended September 30, 2020, as considered in the Statement. The interim financial information of these subsidiaries have been reviewed by the other auditors whose reports have been furnished to us by the Management and our conclusion in so far as it relates to the amounts and disclosures included in respect of these subsidiaries, is based solely on the report of such other auditors and the procedures performed by us as stated in paragraph 3 above.

Our conclusion on the Statement is not modified in respect of these matters.



Place: Bengaluru

Date: November 9, 2020

7. The consolidated unaudited financial results includes the interim financial results of eight subsidiaries which have not been reviewed by their auditors, whose interim financial information reflect total assets of Rs. 31,658 lakhs as at September 30, 2020 and, total revenue of Rs 4,475 lakhs and Rs 8,673 lakhs for the quarter and six months September 30, 2020 respectively, total profit/(loss) after tax of Rs 250 lakhs and Rs 539 lakhs for the quarter and six months ended September 30, 2020 respectively and Total comprehensive income / loss of Rs 250 lakhs and Rs 539 lakhs for the quarter and six months September 30, 2020 respectively and net cash flows of Rs.639 lakhs for the six months ended September 30, 2020, as considered in the Statement. According to the information and explanations given to us by the Management, these interim financial results are not material to the Group.

Our Conclusion on the Statement is not modified in respect of our reliance on the interim financial results certified by the Management.

For DELOITTE HASKINS & SELLS LLP

Chartered Accountants

(Firm's Registration No. 117366W/W-100018)

Vikas Bagaria

Partner

(Membership No. 060408)

UDIN: 20060408AAAACW8134

APPENDIX I TO THE INDEPENDENT AUDITOR'S REVIEW REPORT ON REVIEW OF INTERIM CONSOLIDATED FINANCIAL RESULTS

Referred to in paragraph "4."

| SI.No | Subsidiaries |
|-------|---|
| 1 | HGS International, Mauritius |
| 2 | Hinduja Global Solutions Inc., U.S.A. |
| 3 | HGS Canada Inc., Canada |
| 4 | C-Cubed B.V., Netherlands |
| 5 | C-Cubed N.V., Curacao |
| 6 | Customer Contact Centre Inc., Philippines |
| 7 | Hinduja Global Solutions Europe Limited, U.K. |
| 8 | Hinduja Global Solutions UK Limited, U.K. |
| 9 | HGS France, S.A.R.L |
| 10 | HGS (USA) LLC |
| 11 | HGS Healthcare LLC (Previously RMT L.L.C., U.S.A.) |
| 12 | HGS St. Lucia Ltd, Saint Lucia |
| 13 | Team HGS Limited, Jamaica |
| 14 | HGS Properties LLC, U.S.A. |
| 15 | HGS Canada Holdings LLC, U.S.A. |
| 16 | HGS Axis Point Health LLC, U.S.A |
| 17 | HGS EBOS LLC, U.S.A. |
| 18 | Hinduja Global Solutions MENA FZ LLC, U.A.E |
| 19 | HGS Colibrium LLC, U.S.A |
| 20 | Affina Company, Canada |
| 21 | HGS Digital Solutions LLC, U.S.A. |
| 22 | Falcon Health Solutions Puerto Rico Holding LLC, U.S.A. |
| 23 | Falcon Health Solutions Puerto Rico LLC, U.S.A. |

