

#### eClerx/SECD/SE/2024/053

May 3, 2024

| BSE Limited                           | National Stock Exchange of India Limited<br>Exchange Plaza, Plot No. C/1,<br>Block G, Bandra - Kurla Complex<br>Bandra (East), |  |  |  |
|---------------------------------------|--|--|--|--|
| Corporate Relationship Department,    | Exchange Plaza, Plot No. C/1,  |  |  |  |
| Phiroze Jeejeebhoy Towers,            | Exchange Plaza, Plot No. C/1,<br>Block G, Bandra - Kurla Complex<br>Bandra (East),   |  |  |  |
| 25 <sup>th</sup> Floor, Dalal Street, | Bandra (East),   |  |  |  |
| Fort, Mumbai - 400 001                | Mumbai – 400 051   |  |  |  |

Dear Sir/Madam,

#### Sub: Annual Secretarial Compliance Report for the financial year ended March 31, 2024

### Stock Code: <u>BSE - 532927</u> NSE – ECLERX

Pursuant to Regulation 24A of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended from time to time and SEBI Circular No. CIR/CFD/CMD1/27/2019 dated February 8, 2019, please find enclosed the Annual Secretarial Compliance Report for the year ended March 31, 2024 issued by M/s. Mehta & Mehta, Company Secretaries.

This is for your information and records.

Thanking you,

Yours truly, For **eClerx Services Limited** 



Pratik Bhanushali VP – Legal & Company Secretary F8538

Encl: As above

Corporate Office eClerx Services Limited 4<sup>th</sup> Floor, Express Towers, Nariman Point, Mumbai – 400 021 Ph: +91 (022) 6614 8301 | Fax : + 91 (022) 6614 8655 www.eClerx.com

# Mehta & Mehta

# **COMPANY SECRETARIES**

201-206. SHIV SMRITI, 2ND FLOOR, 49/A, DR. ANNIE BESANT ROAD, ABOVE CORPORATION BANK, WORLI, MUMBAI - 400 018 TEL : +91-22-6611 9696. • E-mail: dipti@mehta-mehta.com • Visit us : www.mehta-mehta.com

#### AUTHORISED AGENTS FOR TRADEMARK, COPYRIGHT AND PATENT

## SECRETARIAL COMPLIANCE REPORT OF ECLERX SERVICES LIMITED FOR THE FINANCIAL YEAR ENDED MARCH 31, 2024

We, M/s. Mehta & Mehta, Company Secretaries have examined:

- (a) all the documents and records made available to us and explanation provided by eClerx Services Limited ("the listed entity");
- (b) the filings/ submissions made by the listed entity to the stock exchanges,
- (c) website of the listed entity,
- (d) any other document/ filing, as may be relevant, which has been relied upon to make this certification,

for the year ended March 31, 2024 ("Review Period") in respect of compliance with the provisions of:

- (a) the Securities and Exchange Board of India Act, 1992 ("SEBI Act") and the Regulations, circulars, guidelines issued thereunder; and
- (b) the Securities Contracts (Regulation) Act, 1956 ("SCRA"), rules made thereunder and the Regulations, circulars, guidelines issued thereunder by the Securities and Exchange Board of India ("SEBI");

The specific Regulations, whose provisions and the circulars/guidelines issued thereunder, have been examined, include: -

- (a) Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015;
- (b) Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2018 (during the period under review not applicable to the Company);
- (c) Securities and Exchange Board of India (Substantial Acquisition of Shares and Takeovers) Regulations, 2011;
- (d) Securities and Exchange Board of India (Buyback of Securities) Regulations, 2018 (during the period under review not applicable to the Company);
- (e) Securities and Exchange Board of India (Share Based Employee Benefits and Sweat Equity) Regulations, 2021;
- (f) Securities and Exchange Board of India (Issue and Listing of Non-Convertible Securities) Regulations, 2021 (during the period under review not applicable to the Company):
- (g) Securities and Exchange Board of India (Prohibition of Insider Trading) Regulations, 2015;



(h) The Securities and Exchange Board of India (Depositories and Participants) Regulations, 2018 and circulars/guidelines issued thereunder;

and based on the above examination, We hereby report that, during the Review Period:

(a) The listed entity has complied with the provisions of the above Regulations and circulars/ guidelines issued thereunder : -

| Sr | Compliance       | Regulatio  | Devi  | Ac  | Ту  | Det  | Fine | Observatio | Mana  | Re  |
|----|------------------|------------|-------|-----|-----|------|------|------------|-------|-----|
|    | Requirement      | n/Circular | ation | tio | pe  | ails | Am   | ns/Remark  | geme  | mar |
| N  | (Regulations/cir | No.        | s     | n   | of  | of   | oun  | s of the   | nt    | ks  |
| 0  | culars/guideline |            |       | Ta  | Ac  | Viol | t    | Practicing | Respo |     |
|    | s including      |            |       | ke  | tio | atio |      | Company    | nse   |     |
|    | specific clause) |            |       | n   | n   | n    |      | Secretary  |       |     |
|    |                  |            |       | by  |     |      |      |            |       |     |
|    |                  |            |       | N   | IL  |      |      |            |       |     |

Compliances related to resignation of statutory auditors from listed entities and their material subsidiaries as per SEBI Circular CIR/CFD/CMD1/114/2019 dated 18th October, 2019:

| Sr<br>No | Particulars  | Compliance<br>Status<br>(Yes/No/<br>NA) | Observations/<br>Remarks by<br>PCS                                       |
|----------|--|---|--|
| 1.       | <u>Compliances with the following conditions while appo</u>  | inting/re-appointi                      | ing an auditor   |
|          | <ul> <li>i. If the auditor has resigned within 45 days from the end of a quarter of a financial year, the auditor before such resignation, has issued the limited review/ audit report for such quarter; or</li> <li>ii. If the auditor has resigned after 45 days from the end of a quarter of a financial year, the auditor before such resignation, has issued the limited review/ audit report for such quarter as well as the next quarter; or</li> <li>iii. If the auditor has signed the limited review/ audit report for such quarter as well as the next quarter; or</li> <li>iii. If the auditor has signed the limited review/ audit report for the first three quarters of a financial year, the auditor before such resignation, has issued the limited review/ audit report for the first three quarters of a financial year, the auditor before such resignation, has issued the limited review/ audit report for the last quarter of such financial year as well as the audit report for such financial year.</li> </ul> | NA                                      | During the period<br>under review no<br>such instances have<br>occurred. |

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| i. Reporting of concerns by Auditor with respect to<br>the listed entity/its material subsidiary to the Audit<br>Committee:  | NA | During the period<br>under review no<br>such instances have<br>occurred. |  |  |
|--|----|--|--|--|
| a. In case of any concern with the management<br>of the listed entity/material subsidiary such as<br>non-availability of information /<br>noncooperation by the management which<br>has hampered the audit process, the auditor<br>has approached the Chairman of the Audit<br>Committee of the listed entity and the Audit<br>Committee shall receive such concern directly<br>and immediately without specifically waiting<br>for the quarterly Audit Committee meetings.      |    |  |  |  |
| b. In case the auditor proposes to resign, all<br>concerns with respect to the proposed<br>resignation, along with relevant documents<br>has been brought to the notice of the Audit<br>Committee. In cases where the proposed<br>resignation is due to non-receipt of<br>information / explanation from the company,<br>the auditor has informed the Audit<br>Committee the details of information/<br>explanation sought and not provided by the<br>management, as applicable. |    |  |  |  |
| c. The Audit Committee / Board of Directors, as<br>the case may be, deliberated on the matter<br>on receipt of such information from the<br>auditor relating to the proposal to resign as<br>mentioned above and communicate its<br>views to the management and the auditor.   |    |  |  |  |
| ii. Disclaimer in case of non-receipt of<br>information: The auditor has provided an<br>appropriate disclaimer in its audit report,<br>which is in accordance with the Standards of<br>Auditing as specified by ICAI / NFRA, in case<br>where the listed entity/ its material subsidiary<br>has not provided information as required by<br>the auditor.  |    |  |  |  |



# Pursuant to BSE Notice No. 20230316-14 dated March 16, 2023, 20230410-41 dated April 10, 2023 and NSE Circular Ref No: NSE/CML/ 2023/21 dated March 16, 2023 and NSE/CML/ 2023/30 dated April 10, 2023

| Sr.<br>No. | Particulars   | Compliance<br>Status<br>(Yes/No/NA) | Observations/Remarks by<br>PCS |
|------------|---|-------------------------------------|--------------------------------|
| 1.         | Secretarial Standard<br>The compliances of listed entity are<br>in accordance with the applicable<br>Secretarial Standards (SS) issued by<br>the Institute of Company Secretaries<br>of India (ICSI)  | YES                                 |                                |
| 2.         | <ul> <li>Adoption and timely updation of the Policies:</li> <li>All applicable policies under SEBI Regulations are adopted with the approval of board of directors of the listed entities.</li> <li>All the policies are in conformity with SEBI Regulations and has been reviewed &amp; timely updated as per the regulations/circulars/guidelines issued by SEBI.</li> </ul>                                | YES                                 |                                |
| 3.         | Maintenance and disclosures on<br>Website:• The Listed entity is maintaining a<br>functional website.• Timely dissemination of the<br>documents/ information under a<br>separate section on the website.• Web-links provided in annual<br>corporate governance reports<br>under Regulation 27(2) are<br>accurate and specific which re-<br>directs to the relevant<br>document(s)/ section of the<br>website. | YES                                 |                                |



| 4. | Disqualification of Director:  |     |  |
|----|--|-----|--|
|    | None of the Director of the<br>Company are disqualified under<br>Section 164 of Companies Act, 2013  | YES |  |
| 5. | ToexaminedetailsrelatedtoSubsidiaries of listed entities:(a)Identificationsubsidiary companies   | YES |  |
|    | (b) Requirements with respect to disclosure of material as well as other subsidiaries  |     |  |
| 6. | Preservation of Documents:   | YES |  |
|    | The listed entity is preserving and<br>maintaining records as prescribed<br>under SEBI Regulations and disposal<br>of records as per Policy of<br>Preservation of Documents and<br>Archival policy prescribed under SEBI<br>LODR Regulations, 2015   |     |  |
| 7. | Performance Evaluation:  | YES |  |
|    | The listed entity has conducted<br>performance evaluation of the<br>Board, Independent Directors and<br>the Committees at the start of every<br>financial year as prescribed in SEBI<br>Regulations  |     |  |
| 8. | Related Party Transactions:  | YES |  |
|    | <ul> <li>(a) The listed entity has obtained prior approval of Audit Committee for all Related party transactions</li> <li>(b) In case no prior approval obtained, the listed entity shall provide detailed reasons along with confirmation whether the transactions were subsequently approved/ratified/rejected by the Audit committee</li> </ul> |     |  |

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| 9.  | Disclosure of events or information:  | YES | -   |
|-----|---|-----|---|
|     | The listed entity has provided all the<br>required disclosure(s) under<br>Regulation 30 along with Schedule III<br>of SEBI LODR Regulations, 2015 within<br>the time limits prescribed<br>thereunder.   |     |   |
| 10. | Prohibition of Insider Trading:   | YES | -   |
|     | The listed entity is in compliance with<br>Regulation 3(5) & 3(6) SEBI<br>(Prohibition of Insider Trading)<br>Regulations, 2015   |     |   |
| 11. | Actions taken by SEBI or Stock<br>Exchange(s), if any:  | NA  | During the period under<br>review there were no                     |
|     | No Actions taken against the listed<br>entity/ its promoters/ directors/<br>subsidiaries either by SEBI or by Stock<br>Exchanges (including under the<br>Standard Operating Procedures<br>issued by SEBI through various<br>circulars) under SEBI Regulations and<br>circulars/ guidelines issued<br>thereunder |     | actions taken by SEBI or<br>Stock Exchange(s).                      |
| 12. | Additional Non-compliances, if any:<br>No any additional non-compliance   | NA  | During the period under<br>review no additional non-<br>compliance. |
|     | observed for all SEBI<br>regulation/circular/guidance note<br>etc.  |     |   |



(b) The listed entity has taken the following actions to comply with the observations made in previous reports:

| Sr<br>N<br>o | Compliance<br>Requirement<br>(Regulations/cir<br>culars/guideline<br>s including<br>specific clause) | Regulatio<br>n/Circula<br>r No. | Devi<br>ation<br>s | Ac<br>tio<br>n<br>Ta<br>ke<br>n<br>by | Ty<br>pe<br>of<br>Ac<br>tio<br>n | Det<br>ails<br>of<br>Viol<br>atio<br>n | Fin<br>e<br>Am<br>oun<br>t | Observatio<br>ns/Remark<br>s of the<br>Practicing<br>Company<br>Secretary | Mana<br>geme<br>nt<br>Respo<br>nse | Re<br>mar<br>ks |
|--------------|--|---------------------------------|--------------------|---------------------------------------|----------------------------------|--|----------------------------|---|------------------------------------|-----------------|
|              |  |                                 |                    | ٨                                     | Vil                              |  |                            |   |                                    |                 |

For **Mehta & Mehta**, Company Secretaries (ICSI Unique Code P199<u>6MH0</u>07500)

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C.P. NO 24895

Alifya Sapatwala Partner ACS No: 24091 CP No.: 24895 PR No.: 3686/2023

Place: Mumbai Date: 03-05-2024 UDIN: A024091F000299047

Note: This report is to be read with our letter of even date which is annexed as 'ANNEXURE A' and forms an integral part of this report.

To, eClerx Services Limited Sonawala Building, 1st Floor, 29 Bank Street, Fort, Mumbai – 400023.

Our report of even date is to be read along with this letter.

- Maintenance of record is the responsibility of the management of the listed entity. Our responsibility is to express an opinion on these records based on our verification of the same.
- 2) We have followed the practices and processes as were appropriate to obtain reasonable assurance about the correctness of the contents of the secretarial records. We believe that the processes and practices we followed provide a reasonable basis for our opinion.
- 3) We have not verified the correctness and appropriateness of financial records and Books of Accounts of the listed entity.
- 4) Wherever required, we have obtained the Management representation about the compliance of SEBI laws, rules and regulations thereof.
- 5) The compliance of the provisions of SEBI laws, rules, regulations is the responsibility of management. Our examination was limited to the verification of compliances done by the listed entity.
- 6) This report is neither an assurance as to the future viability of the listed entity nor of the efficacy or effectiveness with which the management has conducted the affairs of the listed entity.

For Mehta & Mehta, Company Secretaries (ICSI Unique Code P199<u>6MH00</u>7500)



Alifya Sapatwala Partner ACS No: 24091 CP No.: 24895 PR No.: 3686/2023



Place: Mumbai Date: 03-05-2024 UDIN: A024091F000299047