

August 2, 2017

MHRIL/SE/ 2017-18/365

Listing Compliance National Stock Exchange of India Limited Exchange Plaza, Plot No. C/1, G Block Bandra-Kurla Complex Bandra (E), Mumbai - 400 051 Scrip Code: MHRIL Department of Corporate Services BSE Limited Floor 25, PJ Towers, Dalal Street Mumbai – 400 001 Scrip Code: 533088

Dear Sir,

Sub: Presentation on the Unaudited Financial Results for the quarter ended on June 30, 2017

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations"), please find enclosed a presentation on the Financial Results of the Company for the quarter ended June 30, 2017 to be made to the Investors / Analysts.

The aforesaid presentation is also being hosted on the website of the Company, <u>www.clubmahindra.com</u> in accordance with the Regulation 46 of the SEBI Listing Regulations.

Kindly take the same on record.

Thanking you,

Yours faithfully,

For Mahindra Holidays & Resorts India Limited

Difesh Shetty General Counsel & Company Secretary

Encl: as above



### Mahindra Holidays & Resorts India Limited

Q1 FY18 Investor Presentation Aug 02, 2017

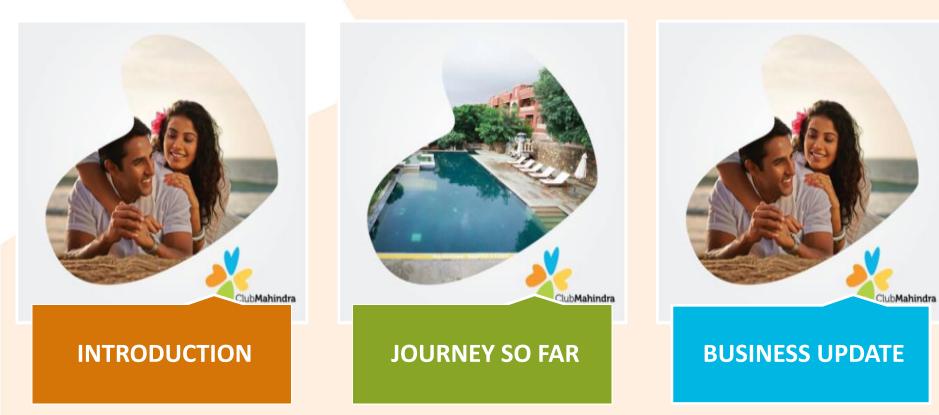


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### Content





#### FINANCIAL PERFORMANCE





### **Overview**

Established in 1996, Mahindra Holidays is today a leading player in the leisure hospitality industry in India. Our brand assures customers of great quality and memorable family experiences

Our Credo

Make Every Moment Magical

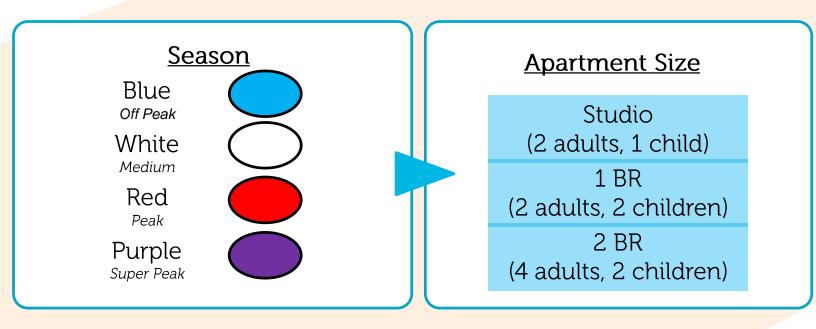
### **Our Mission**

• Good Living, Happy Families.



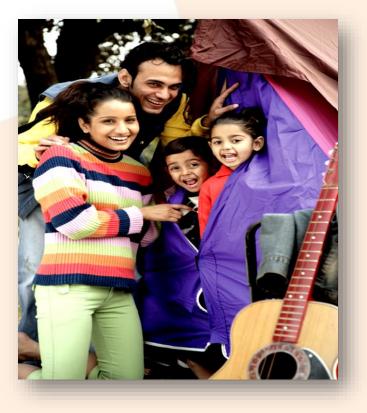
# Our CMH 25 year product

### 25 year memberships for 7 nights/8 days every year in any of our 50 resorts in India & abroad



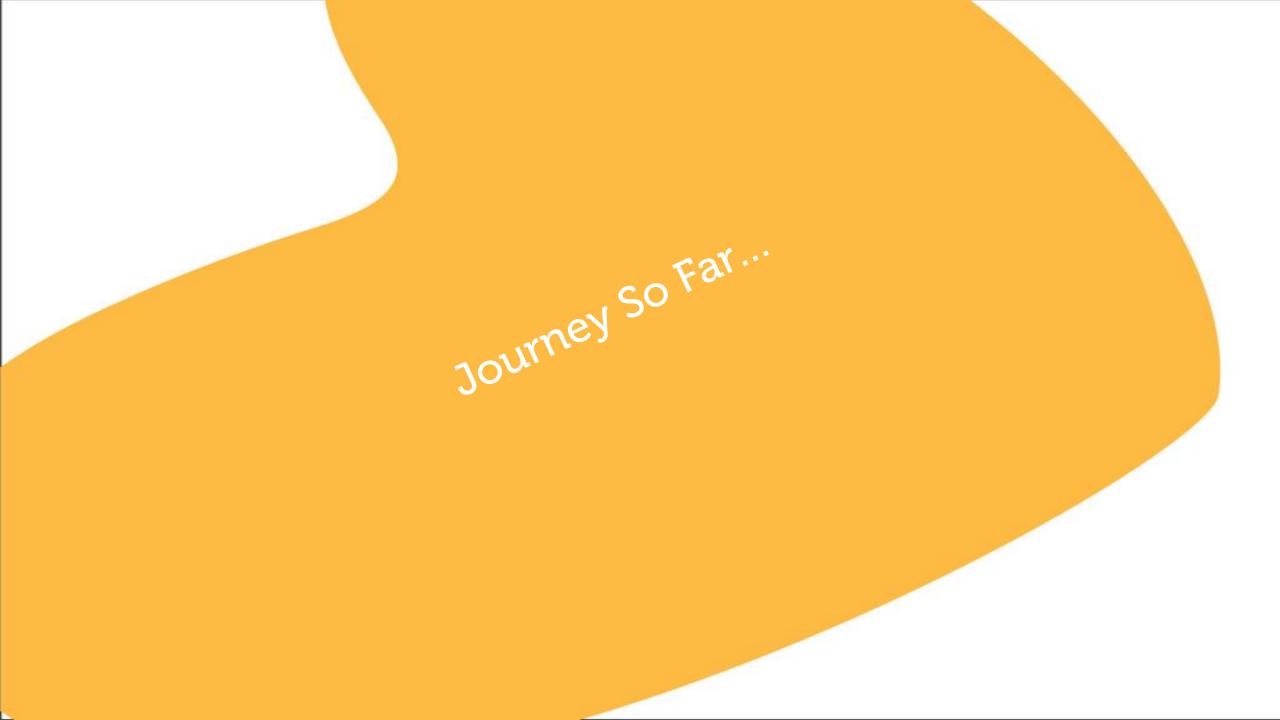


# **Our Target Member Profile**



28+ years of age Married; 1-2 children (Age 3-15 years) SEC A+ & A

> Appreciates quality family time Takes regular vacation Seeking variety Plans in advance





# Our Capabilities built over 20 years of our journey

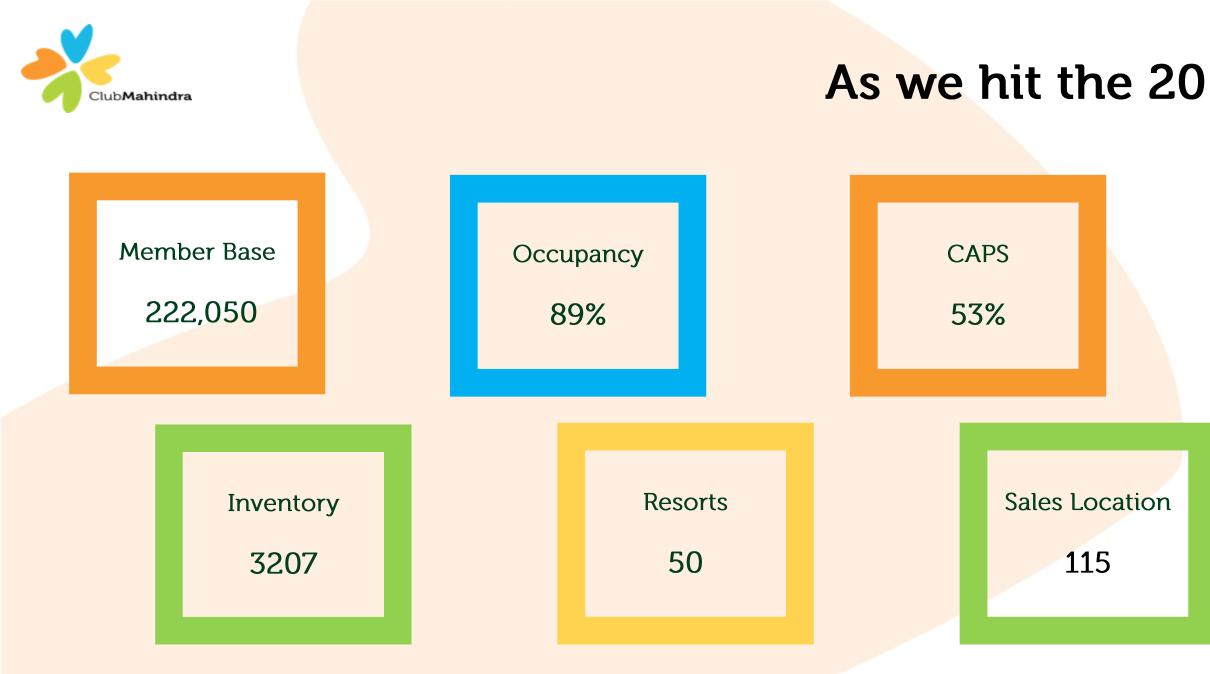
- Spot new unexplored destinations
- Create marquee resorts

- Manage fully serviced resorts
- High standards of hospitality in remote destinations

Offer unparalleled family holidaying experiences

Service an ecosystem of 200,000+ members

Online and offline lead generation capability to create a funnel of prospects The largest direct selling company sales force network in hospitality industry





### **Some** Accolades





# **Resort** Diversity

### Hill Stations

- Manali, Shimla, Naldhera, Srinagar
- Dharamshala, Kanatal, Binsar
- Mussorie, Kandaghat, Naukuchiatal,
- Munnar, Ooty, Kodaikanal, Coorg, Virajpet
- Gangtok, Baiguney
- Mahabaleshwar,Lonavala, Hatgarh

### Beaches

- Varca, Goa
- Emerald Palms, Goa
- Acacia Palms, Goa
- Cherai
- Pondicherry
- Ganapatipule

### Backwaters

- Ashtamudi
- Kumarakom
- Poovar
- Allepey

#### Wildlife

- Corbett
- Gir
- Kanha
- Yercaud
- Thekkady

### Forts & Heritage

- Kumbhalgarh
- Udaipur
- Jaisalmer
- Jaipur

#### International

- Bangkok
- Kuala Lumpur
- Dubai



# Format Suited to Consumer Needs

#### **Indian Consumer Needs Our Product Design** "Floating Week" – members can Flexibility of choosing time of holiday choose from a wide range of time intervals in the year (Season Band) **Destination Variety** : Won't go to the "Diversity of Resort locations" same place every year members can holiday in any resort Complete family experience Holidays Full Service Resorts. Cater to needs of with entire family all members in the family

Our Proposition different from conventional VO



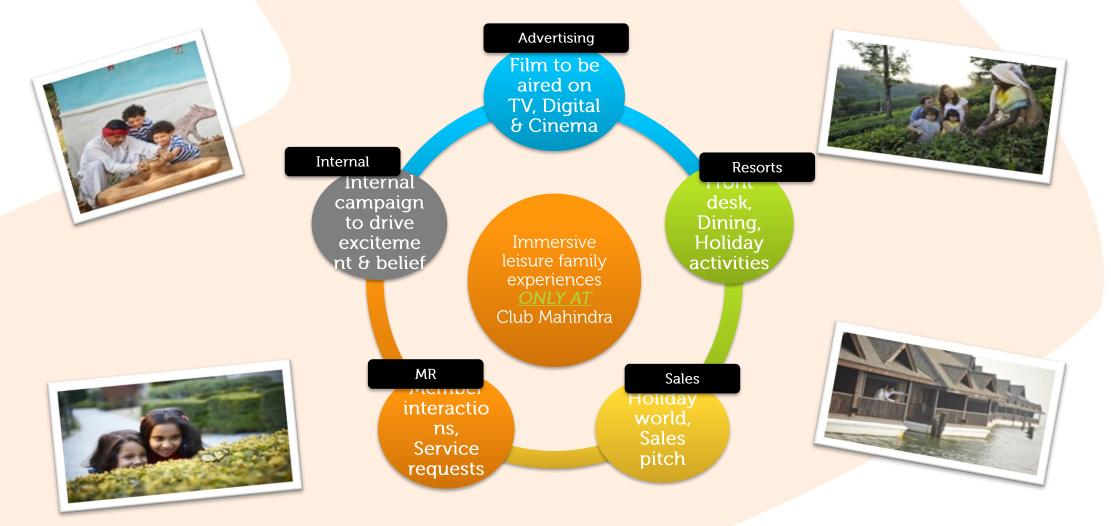
# **Fully Integrated Value Chain**





### Brand Campaign bringing to life what

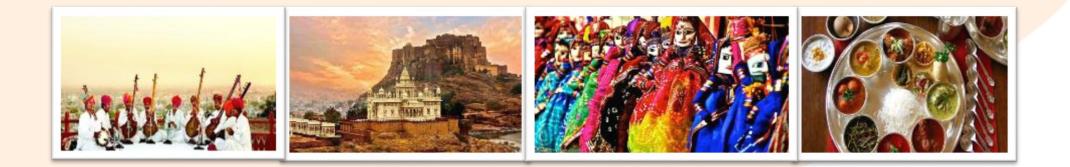
#### The family can experience 'ONLY AT' Club Mahindra





### Rajasthan Heritage Trails

- Heritage Trails 'Only at Club Mahindra'
- Rajasthan known for its history & magnificent monuments resonates Heritage
- Participating resorts-Udaipur, Kumbalgarh, Jodhpur, Jaisalmer and Jaipur
- The event had immersive holiday experiences inside and around the resort.
- The duration: 15th April to 31st May





### **Glimpses of Heritage Trails**













Rajasthani traditional welcome, Folk performances, Pottery, Puppetry, Mewar Food Festival, Unique Dining experience and much more









### World Family Day - Highlights

#### 9<sup>th</sup> May to 22<sup>nd</sup> May

20 insertions in Mumbai, Delhi, Bangalore & Hyderabad

316 family portraits shot, e-mailed and displayed on a special microsite

Over 180 spot/integrations on Radio Mirchi in Mumbai, Delhi & Bangalore

3094 member families enjoyed World Family Day at our resorts



Club Mahindra: LeaveOfficeOneHourEarly On World Family Day Watch how a dad surprises his daughter on World Family Day. #LeaveOfficeOneHourEarly

Digital film -21 million display impressions, 2 million views

86% increase in brand queries & higher favorability than AirBnB

Digital film



Press ad

Behind the scenes video on FB Reached 2,50,000 people 1,36,000



### India's Favorite Resort Chain

### Press Campaign in 10 markets

Campaign reach through digital campaigns– 273 million

0.35 million click through website at 1.3% CTR (**3X** higher than industry standards)





# 50<sup>th</sup> NALDHERA, Pristine Peaks



Resort



- Situated at 7,500ft alt, is the untouched hill of Himalayas – Naldhera
- Majestic British era architecture
- Located 21kms from Shimla
- Next to renowned golf course











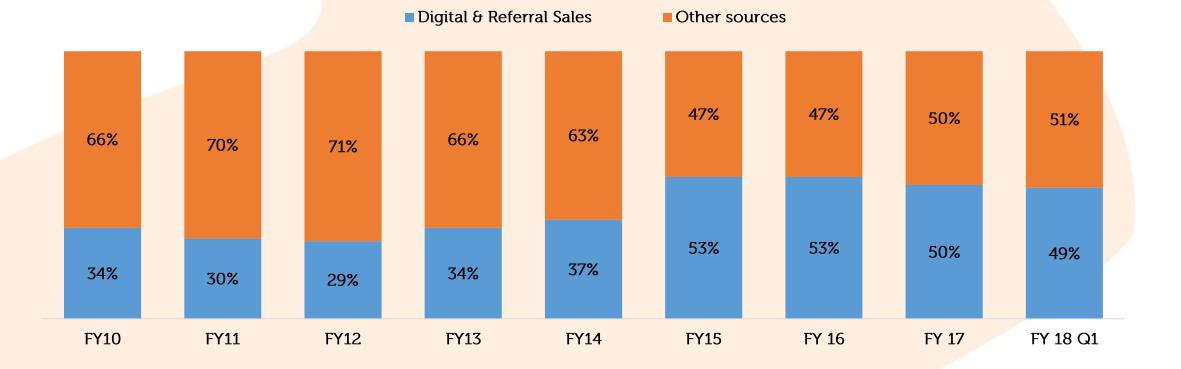
### **Consistent Increase in Member Base**





# **Growth through Digital & Referrals**

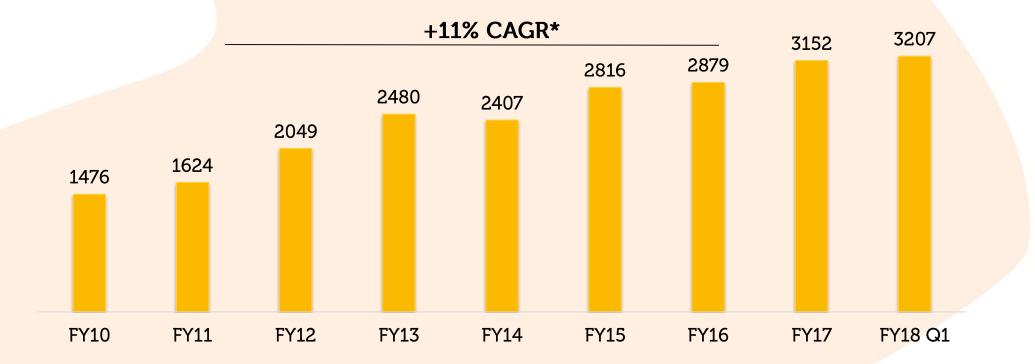
Sales Mix by source of lead





# **Ensuring Healthy Inventory Addition**

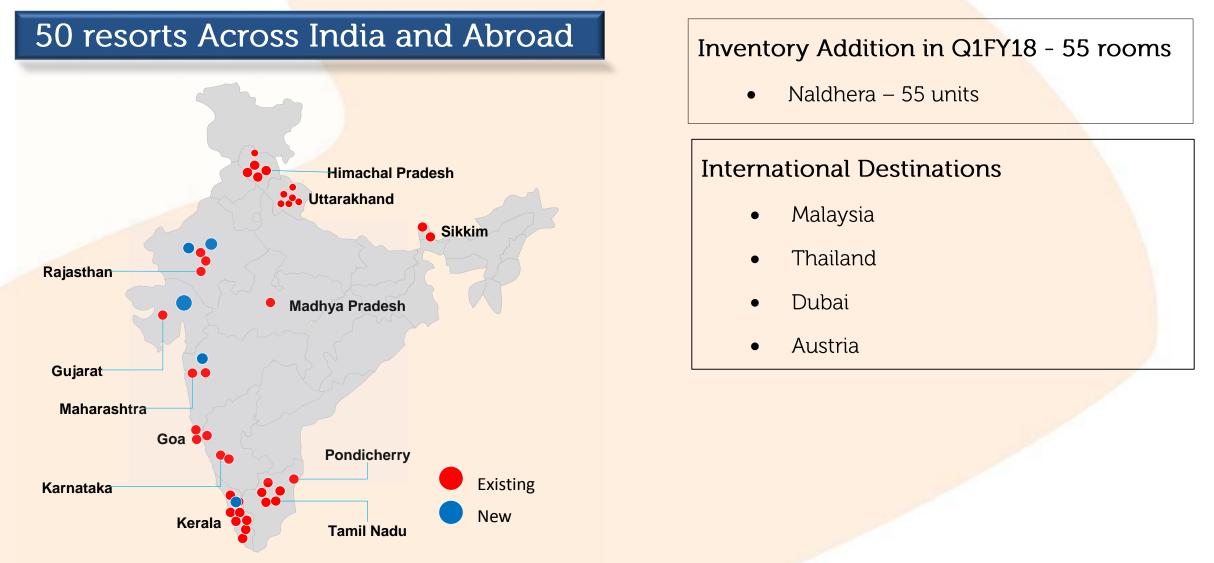
**Cumulative Inventory (Number of Units)** 



\* CAGR from FY10 to FY17



# **Resort footprint**





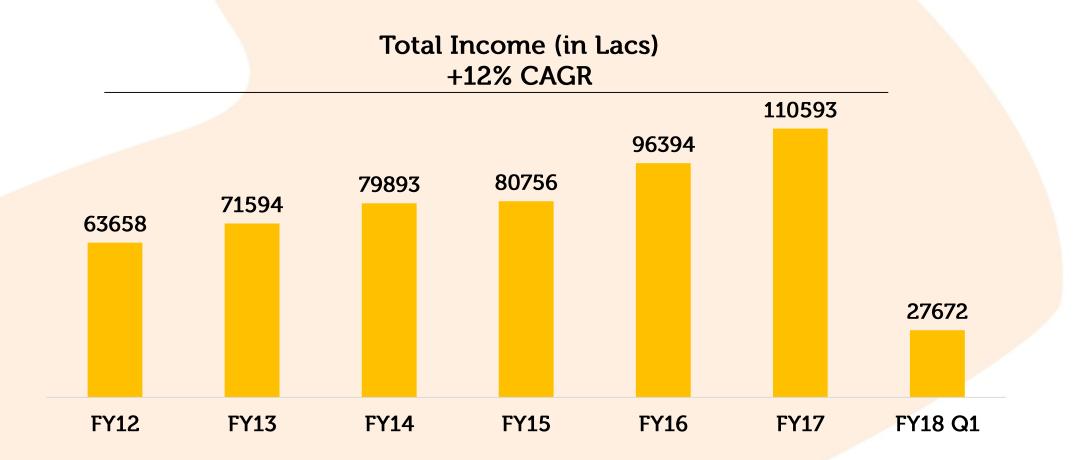
# **Planned** Expansion

- Planned Inventory Addition Approximately 600 rooms
  - Naldehra: Around 110 Units
  - Asanora: 250 units
  - Ashtamudi : 100 units
  - Kandaghat: 150 units
- Planned Investment Approximately 600 Crores





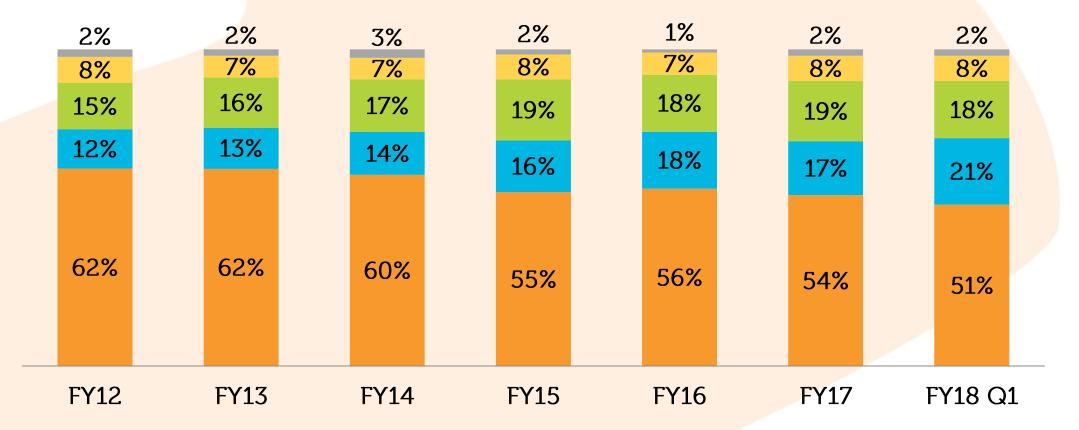
### **Total Income**





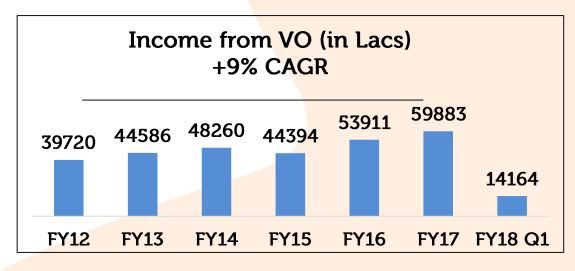
### **Revenue** Mix

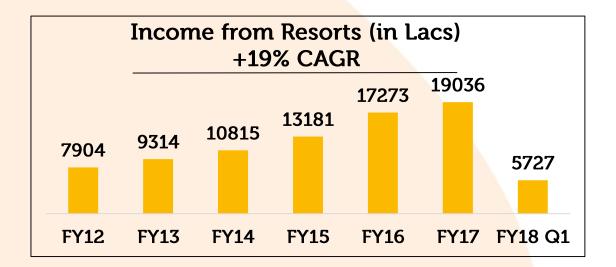
VO Income Resorts Income ASF Income Interest & Others Others

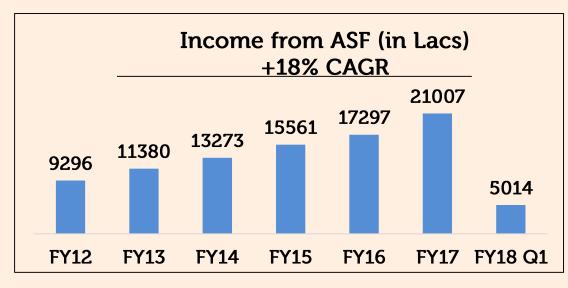


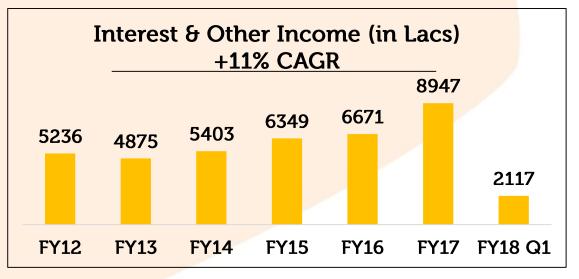


# **Consistent Financial Performance**





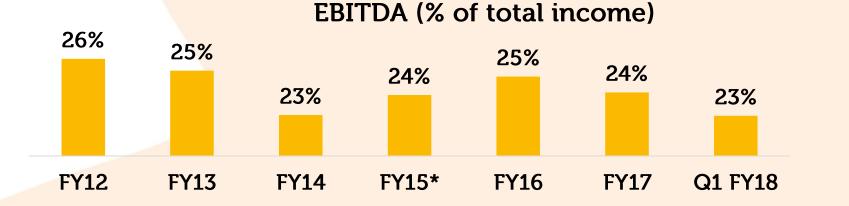


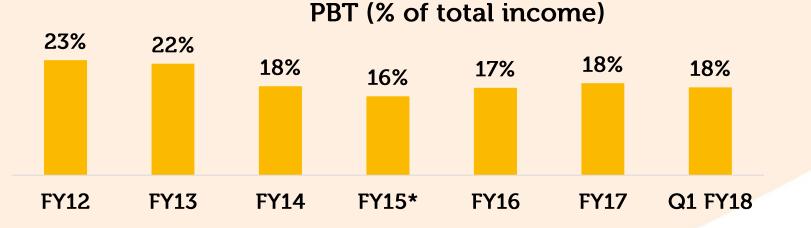


\* CAGR from FY12 to FY17



# **Consistent Financial Performance**





\* Before exceptional item



# Q1 FY18 Highlights

- Total income at Rs 276.72 Crores vs. Rs 253.94 Crores in Q1'17
- PAT at Rs 32.34 Crores vs. Rs 30.24 Crores in Q1'17
- Added 4,005 members during the quarter which is 10.3% higher than previous year additions of 3,630
- Cumulative member base at 222,050



# Summary

Key indicators (no.)	Q1 FY 18	Q1 FY 17	YOY
New Member - added	4,005	3,630	10.3%
Cumulative Members	~222K	~203K	

Key indicators	Q1 FY 18	Q1 FY 17	YOY
Income	27,672	25,394	9.0%
Expenses	22,720	20,712	9.7%
Profit before Tax (PBT)	4,952	4,682	5.8%
Profit after Tax (PAT)	3,234	3,024	6.9%



### Income Break-up

Total Income	Q1 FY 18	Q1 FY 17	YOY
Income from sale of VO	14,164	12,416	14.1%
ASF	5,014	5,283	-5.1%
Resort Income	5,727	5,189	10.4%
Others	2,117	2,079	1.8%
Income from operation	27,022	24,967	8.2%
Non operating income	650	427	52.2%
Total Income	27,672	25,394	9.0%



### **Resort Details**

Resort Details	Q1 FY 18	Q1 FY 17	YOY
No of Resorts	50	46	8.7%
No of Rooms	3,207	3,004	6.8%
Occupancy %	89%	89%	-
ARR (in Rs)	4,976	4,953	0.5%

Resort Income	Q1 FY 18	Q1 FY 17	YOY
Room	1,080	1,021	5.7%
F&B	3,585	3,201	12.0%
Holiday Activity & Others	1,062	967	9.8%
Total	5,727	5,189	10.3%



### Profit & Loss Statement (Standalone)

Particulars	Q1 FY 18	Q1 FY 17
Income from operations	27,022	24,967
Non-operating income	650	427
Total income	27,672	25,394
Employee expenses	6,287	4,905
Sales & Marketing expenses	5,306	5,760
Depreciation	1,427	1,503
Rent	2,547	1,973
Other expenses	7,152	6,571
Interest expenses	1	-
Total expenditure	22,720	20,712
Profit Before Tax (PBT)	4,952	4,682
Profit After Tax (PAT)	3,234	3,024

### Thank you

#### **Contact Information**

investors@mahindraholidays.com www.clubmahindra.com

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