



—LEADER IN EXPRESS———

Dated: August 04, 2023

Listing Department	Listing Department
BSE Limited	National Stock Exchange of India Ltd.,
Phiroze Jeejeebhoy Towers	Exchange Plaza, C-1, Block G,
Dalal Street - Mumbai- 400001	Bandra Kurla Complex,
	Bandra (E) Mumbai – 400051
Scrip Code: 540212	Scrip Symbol: TCIEXP

#### Sub: Intimation under Regulation 30 of the SEBI (Listing Obligations and Disclosures Requirements) Regulations, 2015

Dear Sir/Madam,

In compliance with Regulation 30 of the SEBI (Listing Obligations and Disclosures Requirements) Regulations, 2015, please find attached Investor Presentation on Un-Audited Financial Results for quarter ended June 30, 2023.

This Presentation is also available on the website of the Company at <a href="https://www.tciexpress.in/investor-analyst-corner.aspx?invid=15&key=9bf31c7ff062936a96d3c8bd1f8f2ff3">https://www.tciexpress.in/investor-analyst-corner.aspx?invid=15&key=9bf31c7ff062936a96d3c8bd1f8f2ff3</a>

This is for your information and necessary records please.

Thanking you,

For TCI Express Ltd.

Priyanka Company Secretary & Compliance Officer Encl: As Above

> TCI Express Limited Website: <u>www.tciexpress.in</u>

Corporate Office: TCl House, Plot No. 69, Sector 32, Institutional Area, Gurugram - 122001, India Tel.: +91-124-2384090-94 • Email: <u>info@tciexpress.in</u> • CIN: L62200TG2008PLC061781 Registered Office: Flat Nos. 306 & 307, 1-8-273, Third Floor, Ashoka Bhoopal Chambers, S. P. Road, Secunderabad – 500003 • Tel.: ++91 40 27840104



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**Pioneering** the Future of Express Logistics

Fast Forward to a Greener Tomorrow

Q1 FY2024 Earnings Presentation





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# Q1 FY2024 Highlights





Revenue from operation of Rs. 306 Cr, up by 4.8%, EBITDA up by 7.0% and Net Profit up by 4.2% on Y-o-Y basis

Total Income	EBITDA
Rs. 306 Cr	Rs. 48 Cr
4.8% Y-o-Y	15.6% Margin
<b>Profit After Tax</b>	Cash From
Rs. 32 Cr	Operation
10.6% Margin	Rs. 14 Cr

## **Key Highlights**

- The revenue was mainly driven from the MSME customers, indicating a strong and growing market presence in that segment
- The operating margins during the quarter were enhanced despite a rise in inflation
- TCI Express has managed to sustain and maintain stable PAT margins, outperforming the industry average and showcasing our resilience and efficiency in challenging time
- The capacity utilisations during the quarter was at 83.5%



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# **Management Perspective**





Commenting on the performance, Mr. Chander Agarwal, Managing Director, said:

TCI Express is a leading express logistics company that achieved remarkable success in the recent quarter. With a revenue of Rs. 306 crores and an EBITDA margin of Rs. 48 crores (16% margin), the company showcased strong financial management. The Profit After Tax (PAT) stood at Rs. 32 crores, with a margin of 11%.

Notably, the growth was driven by increased business from MSME customers, reflecting the company's ability to tap into emerging market opportunities. Despite the challenges posed by global inflation, TCI Express outperformed its peers and successfully sustained its margins. This highlights the company's efficient operational strategies and adaptability to evolving market conditions, establishing its position as a reliable and successful company in the express logistics industry.

The manufacturing sector is receiving strong government support, leading to an anticipated growth of 13-14%. As companies ramp up their production activities, the demand for express logistics services is expected to surge. This trend is likely to boost significant growth in the express logistics industry as businesses rely more heavily on efficient supply chain management and transportation services to meet increasing demands. Additionally, this surge in demand is likely to enhance profit margins for express logistics companies, making it a favorable and promising market to capitalize on.

The Pune center, which began its operations in 2021, is poised to undergo automation implementation by the fourth quarter of FY24. This strategic move is expected to significantly reduce downtime, streamlining processes and improving overall operational efficiency. With automation in place, the center will be better equipped to meet the demands of its customers and enhance service delivery, further solidifying its position as a key player in the industry.

We are also proud to announce that we have received the prestigious LEED Gold certification from the USGBC. The 'GIGA' Sorting Centre in Tajnagar, Gurugram, received the 'Gold' rating under the LEEDv4 BD+C Warehouses and Distribution Centers rating system. This recognition showcases our' commitment to sustainability and environmental responsibility as a pioneering achievement in the industry.

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# **Fastest Express Delivery Company in India**





<b>200+</b> Countries	<b>2016</b> Year of Listing	Successfully completed 7 years post the demerge and has become industry leading and fastest deli company in India			
60,000+ Location Served	<b>3,500+</b> Work Force	2	The only express cargo company in India with own set up across nation. Offers services on Sunday, Holiday and late pickup		
5,500+	<b>73</b>	3 ERP enabled operations, barcoding on packaging enabled vehicles and CCTV surveillance all India			
Containerized Vehicles	Air Gateways	4	Serves 97% of B2B customers and 3% of B2C customers		
<b>950+</b> Branch Setup	<b>28</b> Sorting Centres		Ranked 438 in top 500 companies based on market cap, as on March 31, 2023		
		6	Specialized in offering time-definite solutions with focus on Tier II and III cities		



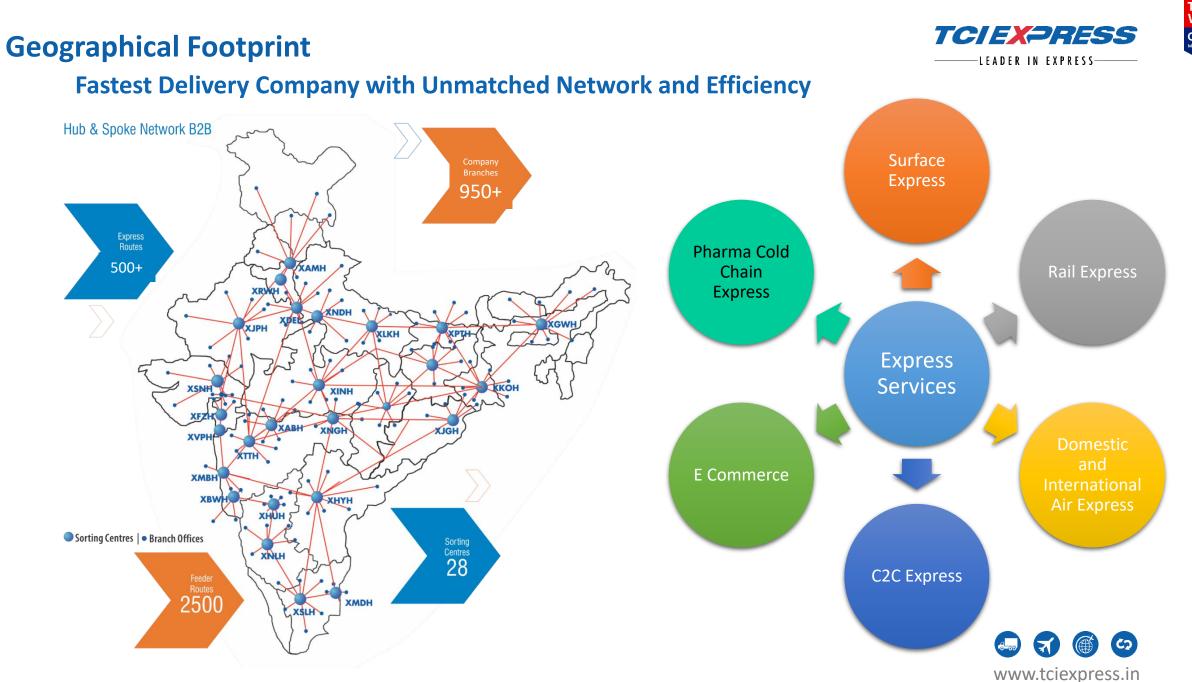












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2. All Margins calculated on Total Income

# Financial Performance

	Q1		Y-o-Y	Q4	Q-o-Q	Full Year		Y-o-Y
Particulars (in Cr)	FY2024	FY2023	Growth (%)	FY2023	Growth (%)	FY2023	FY2022	Growth (%)
Income from Operations	304.9	290.4	5.0%	326.2	(6.6)%	1,241.0	1,081.5	14.8%
Other Income	1.5	1.9		1.7		7.2	8.2	
Total Income	306.4	292.4	4.8%	327.9	(6.6)%	1,248.2	1,089.7	14.5%
EBITDA	47.9	44.7	7.0%	55.8	(14.2)%	201.7	182.9	10.2%
Margin (%)	15.6%	15.3%		17.0%		16.2%	16.8%	
EBIT	43.3	41.4	4.5%	51.6	(16.2)%	186.3	172.9	7.8%
Margin (%)	14.1%	14.2%		15.7%		14.9%	15.9%	
РВТ	42.9	41.1	4.3%	50.9	(15.7)%	184.5	172.0	7.3%
Margin (%)	14.0%	14.1%		15.5%		14.8%	15.8%	
PAT	32.3	31.0	4.2%	38.4	(15.9)%	139.3	128.9	8.1%
Margin (%)	10.6%	10.6%		11.7%		11.2%	11.8%	
EPS	8.4	8.1	4.4%	10.0	(16.3)%	36.2	33.5	8.2%



**TCIEXPRESS** 

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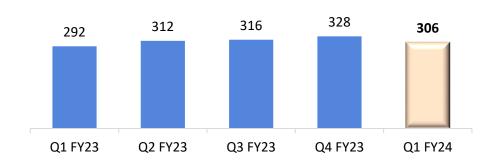
- Total Income for the quarter stood at Rs. 306 Crores, registering an increase of 4.8% y-o-y. This growth was
  driven by recovery in economic activities and growing demand from MSME customers
- EBITDA margins remained stable:
  - Despite inflationary environment, we were able to maintain stable margins due to higher capacity utilization of 83.5% in Q1FY2024
  - The contribution to revenue from newly launched services, particularly from rail express, has been steadily increasing
- Capex of Rs. 3.9 Crores incurred during Q1FY2024 primarily spent towards IT equipment and digitalisation
- 5 new branches were added during Q1FY2024 to penetrate deeper in the key growing markets in West and South region to cater the growing demand with industry leading services



# **Quarter Performance Trends**



## Improvements in financial performance and profitability by maintaining industry leading margin profile



## Total Income

## PBT and Margins

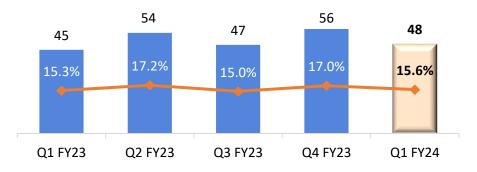


#### Notes:

1. EBITDA includes other income

2. All Margins are calculated on Total Income

# EBITDA and Margins



## **PAT and Margins**



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# **Strategy and Outlook**





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## **Revenue Growth Drivers**

Highly diversified client base of corporate and SME customers. Well spread across industry verticals

2

Continuous expansion in metro and tier I cities through new branch offices

3

4

Contribution of new and value-added service offerings to drive growth

Automation at owned sorting centers to drive operational efficiency and enhance profitability

5

Government Initiatives to strengthen the logistics sector and focus on infrastructure to provide seamless connectivity to remote rural areas



 ✓ Planned CapEx of Rs. 500 crores in 5 years (FY23-FY28)

- ✓ In FY2023 incurred capex of Rs. 125 Crores
- ✓ The remaining capex of Rs. 375 crore will be spent during FY24 FY28
- ✓ Investment in sorting centers
- Automation and enhancing technological capabilities



- ✓ Launch and expand Rail service offerings
- Added new services such as Pharma Cold Chain and C2C express
- ✓ Continuous focus on volume growth through B2B client acquisition



# **Strategic Priorities by 2025**





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New services is expected to contribute 25% to top-line:

- Rail Express
- C2C Express
- Pharma Cold Chain Express
- Air Express

Maintain high return ratios and consistent dividend pay-out

Growth in Revenue – Rs. 1,750 Crs+

- Increase customer base
- Double branch offices
- Owned sorting centre in major metros

Full focus on technological advancement and automation to further enhance operational efficiency Create Wealth for all Stakeholders



# Largest B2B Sorting Center

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## **GIGA Sorting Centre, Gurgaon**

Location:	Gurgaon
Area:	2 lakh sq.ft
Solar Panel:	800 KW
Operational:	India's first and largest automated B2B sorting center operational from March 2022

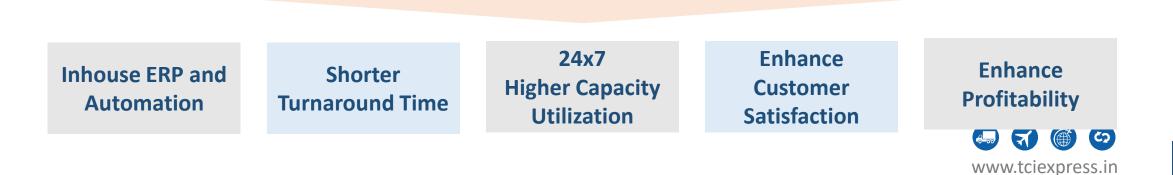












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# **Expanding Service Offering: Rail Express**

## □ Asset Light Business Model

- ✓ TCI Express to buy space on the trains to ensure higher capacity utilization
- ✓ Independent team to manage this business offering

## □ Advantages

- ✓ Faster transit time at a lower cost substituting Air Cargo
- ✓ Optimize economies of scale at branches and routes
- ✓ Use of strong railway network

## □ Infrastructure Development backed by government

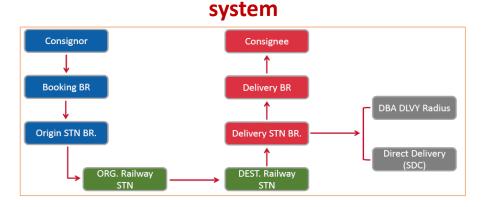
- ✓ Indian railways aims to increase its freight traffic from 1.1 billion tons in 2017 to 3.3 billion tons in 2030
- $\checkmark$  Lower carbon footprint and sustainable mode of transport







# Centralized and integrated express logistics



Synergistic with Existing Express Business

Bridging the Gap between Air and Surface Higher Margin Business

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**Route Presence** 

Infrastructure Backed by Government



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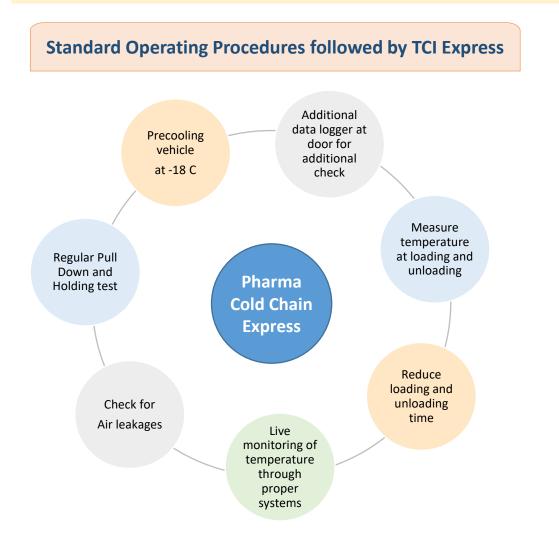
# **Expanding Service Offering: Pharma Cold Chain Express**





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TCI Express successfully launched Pharma Cold Chain Express Service, an asset-light model and use existing hub and spoke network to meet the growing demand for Cold Chain express logistics



## **TCI Express Pharma Cold Chain Transportation**

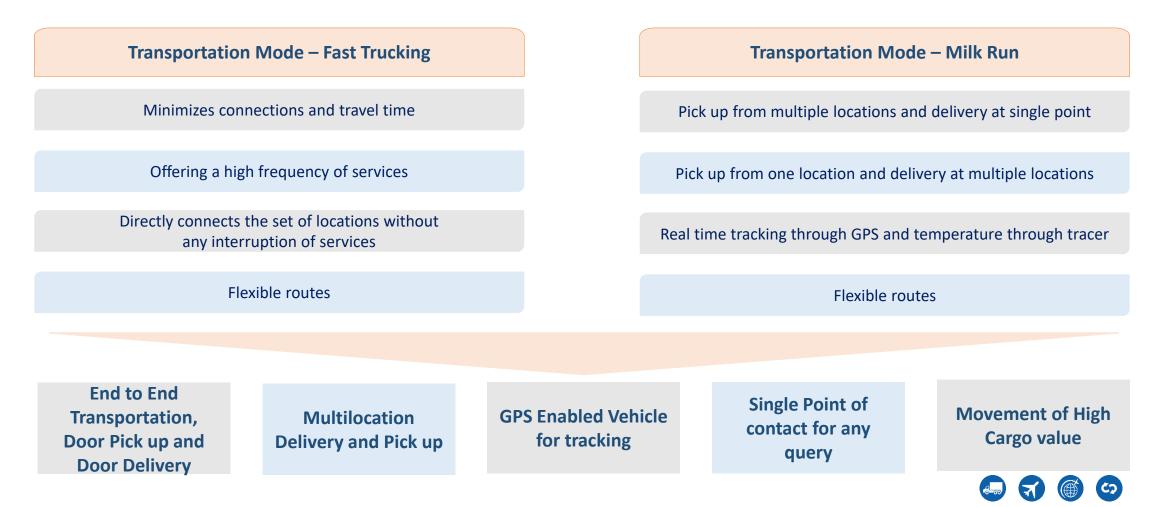
- TCI Express continues to implement the asset-light model in the Pharma Cold Chain express logistics segment
- Dispatching Pharma shipments either Frozen (Blood Plasma) or Vaccines under the prescribed temperature as norms ensuring there are no fluctuations in the temperature
- Dispatching frozen products as per FSSAI norms ensuring there are no fluctuations in the temperature
- Monitoring of temperature maintained through Data Loggers and real-time monitoring through tracer
- Tracking of vehicles through GPS and real-time data been provided to the customer
- Proper loading and unloading of material ensuring there are no temperature fluctuations



# **Expanding Service Offering: C2C Express**







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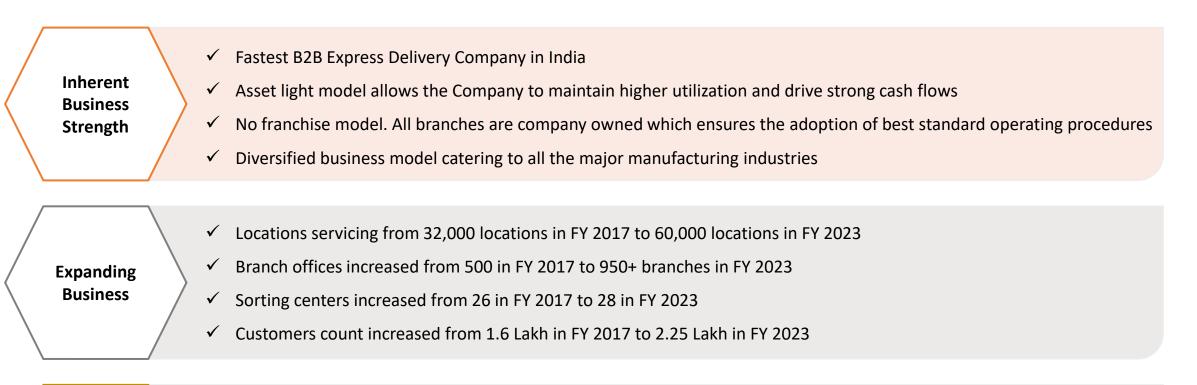
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# Last 6 Year Key Takeaways





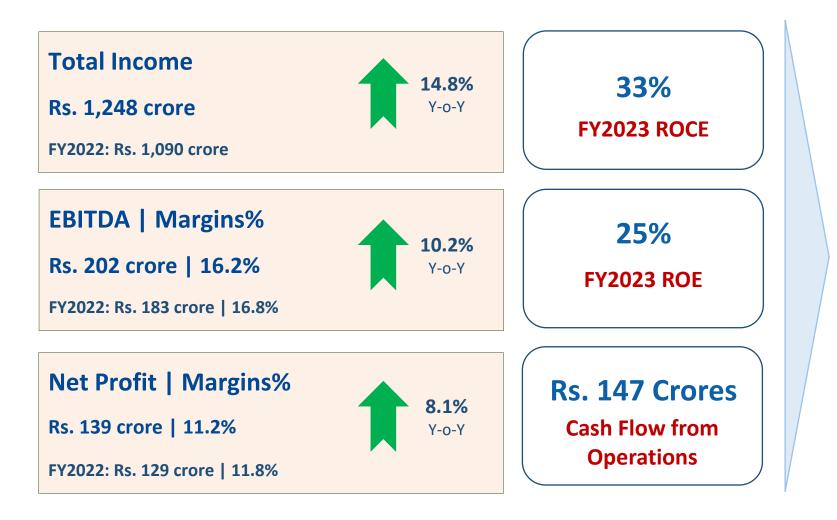
Generating Returns for Stakeholders

- ✓ Post demerger: 7 year track record of consistently delivering enhanced margins and profitability. EBITDA growing at a CAGR of 21% and net profit is at a CAGR of 24%
- ✓ Consistently paying dividends for the last 7 years and generating a high return on capital employed
- ✓ Debt-free company, maintaining a strong balance sheet and flexible capital structure



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# FY2023 Highlights







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- Record financial performance for the full year, with strong quarterly results driven by successful strategic initiatives and operations excellency
- Maintained strong capital structure which allows us to continue to invest in profitable growth
- Strong free cash flow of Rs. 147 crores with robust CFO to EBITDA ratio of 73%
- Focus on margin stabilization through automation and network efficiency
- Building momentum with significant value potential with comprehensive service offerings



#### Notes:

- 1. Return on Capital Employed is calculated as EBIT/Average Capital Employed. Capital Employed = Total Equity + Total Debt
- 2. Return on Equity is calculated as Net Profit/Average Total Equity
- 3. ROCE and ROE has been annualised

# **Annual Performance Trend**



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## Strong track record of consistently driving higher margins and profitability

**Total Income from Operations CAGR+7%** 1,248 1,090 1,027 1,036 887 852 FY2021 FY2022 FY2018 FY2019 FY2020 FY2023 **PBT and Margins CAGR+17%** 185 172 132 117 112 84 16% 16% 15% 11% 11% 9%

FY2022

FY2023

#### **CAGR+17%** 202 183 142 126 122 93 17% 17% 16% 12% 12% 10% FY2018 FY2021 FY2022 FY2019 FY2020 FY2023 **PAT and Margins CAGR+19%**



## **EBITDA and Margins**

Notes:

1. EBITDA includes other income

FY2018

2. All Margins are calculated on Total Income

FY2019

FY2020

FY2021

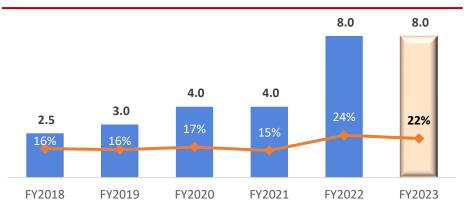
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## Increased cash conversion cycle has improved operational efficiency and financial health



## **Dividend per Share (Rs) & Payout (%)**

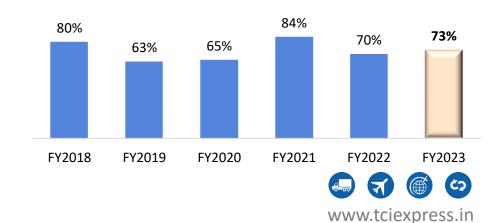
## Return on Equity (%)



# Return on Capital Employed (%)



## Cash Conversion Ratio (%)



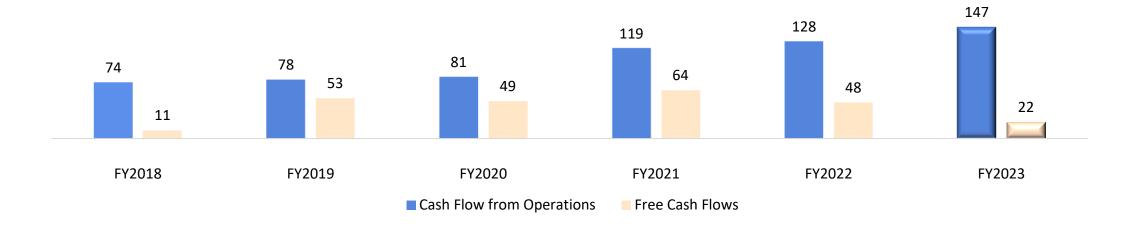
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# **Cash Flow from Operations vs Free Cash Flows**







- The company has strong cash flow from operations in FY2023 of Rs. 147 crore
- During FY2023, the company incurred a capital expenditure of Rs. 125 crore for setting up new automated sorting center with a primary focus on enhancing the automation
- Commitment to efficient working capital management, along with a robust, debt free capital structure and a strong cash flow conversion cycle

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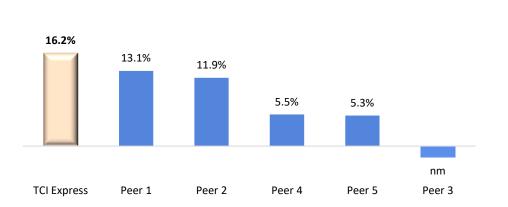
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# **TCI Express – Leading Margins and Profitability in the Industry**



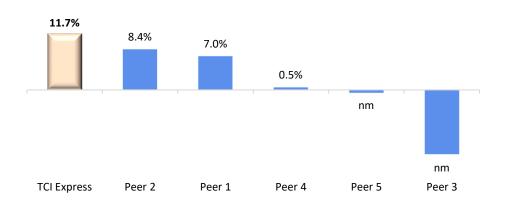


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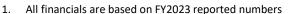


## **EBITDA Margins %**





#### Notes:



2. EBITDA and EBIT including Other Income

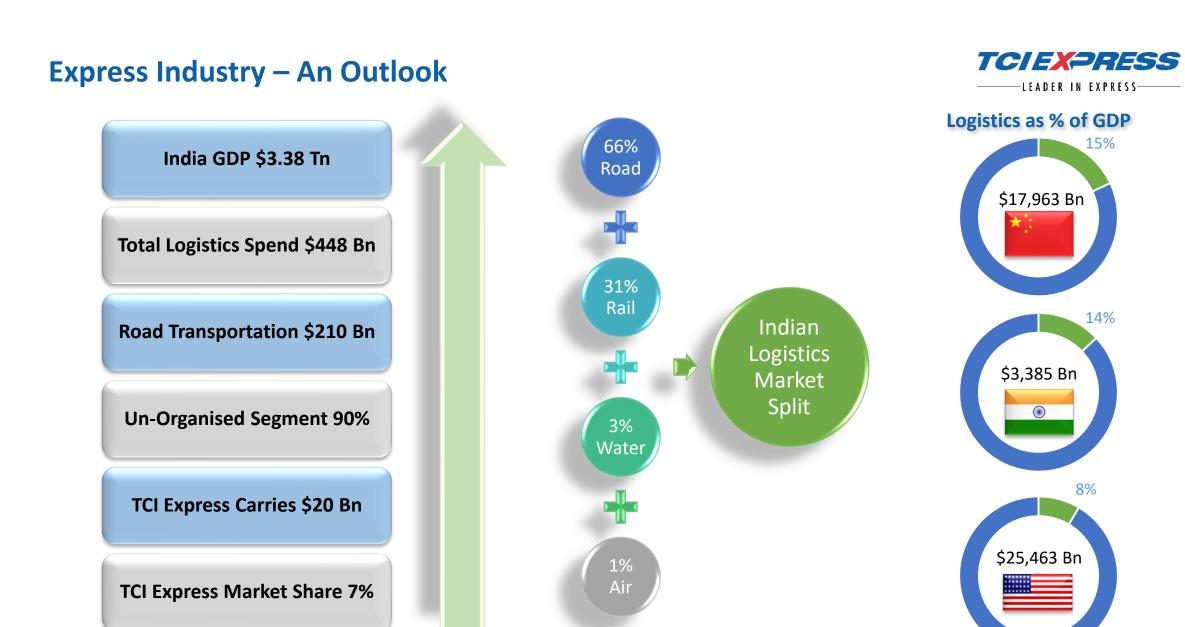


**EBIT Margins %** 

## **Key Highlights:**

- Market Leader in Supply Chain Management with industryleading Margins and Profitability Ratios
- Leading market positions, unique asset light model has allowed TCI Express to maintain higher capacity utilization and deliver strong EBITDA margins even during challenging inflationary environment
- Revenue mix driven equally by SMEs and corporates







Notes: Source :

1. <u>Trading Economics</u>

2. IBEF.org



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# **Indian Logistics Industry**





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## **Growth Drivers for the Indian Logistics Industry**



The National Logistics Policy (NLP) assists states and union territories (UTs) in creating their Comprehensive Logistics Action Plan (CLAP), which emphasizes integrated digital logistics systems, standardized physical assets, and improved warehousing services. This policy aims to boost logistics efficiency, enhance trade, and facilitate sector-specific plans for effective logistics.



The PM GatiShakti National Master Plan initiative seeks to enhance multimodal logistics infrastructure by partnering with states and UTs. It provides a unified decision-making platform and extends special assistance to states with a 50-year interest-free loan of ₹1 lakh crore for capital investments. The plan aims to fortify logistics infrastructure and streamline the movement of goods across various transportation modes.



The Unified Logistics Interface Platform (ULIP) and e-Logs are vital components of the NLP, with ULIP serving as an integrated platform to boost efficiency and technology utilization in India's logistics infrastructure, while e-Logs act as a dashboard for seamless access to logistics services, simplifying registration, coordination, and monitoring of logistics stakeholders' issues. These initiatives aim to streamline logistics operations and enhance overall service quality.



India's logistics industry has moved up 6 places to reach the 38th rank out of 139 countries in the World Bank's Logistics Performance Index. Showcasing advancements in logistics services

- Multiple infrastructure projects worth Rs.108 lakh crore under the National Infrastructure Pipeline (NIP) aim to propel growth in the logistics industry
- The government proposes infrastructure development with a 33% increase in capital expenditure, amounting to Rs 10 lakh crore for the fiscal year 2023-24
- The construction of 66,100 km of highways and 3,300 km of dedicated Freight Corridors will optimise the efficiency of freight movement across the country
- The logistics industry employs 22 million people, making it a major source of employment and livelihood for millions



# **Management Team**





#### Mr. D P Agarwal, Chairman & Director

Mr. D P Agarwal is the Chairman and Director of TCI. Mr. Agarwal has been associated with the transport industry for more than 52 years. He has been contributing in developing the unorganized logistics sector into an organized one.

Mr. Agarwal is also associated with various Chambers of Commerce including CII, FICCI & PHDCCI. He also takes active participation in many social and philanthropic activities for the common good.



### Mr. Chander Agarwal, Managing Director

Mr. Chander Agarwal is a Bachelor of Science in Business Administration from 1996 to 2001 from Bryant College, Smithfield, RI, He joined TCI as Summer Intern and worked in various departments including operations, logistics and marketing etc. thereby getting fair amount of exposure to the key functions in the Company.

His hands-on experience with Transfreight USA, a 3PL specializing in 'lean logistics' for Toyota Motor vehicles, USA, has given him unmatched knowledge of the Supply Chain Management. Currently he is spearheading Group TCI's international expansion across Asia, Latin America & Africa.



#### Mr. Pabitra Panda, Chief Operating Officer

Mr. Pabitra Mohan Panda, is a Chief Operating Officer (COO) of the Company effective from August 7, 2019. He is Post Graduate in Computer Applications and Statistics. He has joined TCI Group in the year 1998 and has a distinguished service record of 24 Years in the Company.

He worked in various functions and departments and risen to the designation of Regional Express Manager. Prior to such elevation as COO, he was appointed Regional Manager-Delhi Region on May 2, 2016.



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# **Management Team**





#### Mr. Mukti Lal, Chief Financial Officer

Mr. Mukti Lal is the Chief Financial Officer at TCIEXPRESS. He is a qualified Chartered Accountant and has been associated with Transport Corporation of India Limited (the Demerged Company) in various capacities for last 19 years. He was working as CFO-XPS, Division of Transport Corporation of India Limited. He is a finance professional with over a decade of experience spanning the entire gamut of finance and had played major role in overall strategy and corporate governance



#### Mr. Girija Shankar, Chief Marketing Officer

Mr. Girija Shankar Das is an MBA having specialization in Marketing. He joined TCI Group in 2005 and has more than a decade of versatile experience in operations, sales, marketing and Customer Retention. He has worked in various functions and departments including "Zonal Express Manager" at Chennai and Bhiwandi (Mumbai). Currently he is serving the position of Chief Marketing Officer in TCI Express Limited



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# Sustainability a Core Pillar of Strategy





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# Environment

#### Water Conservation

Implemented rainwater harvesting and various water-saving initiatives, including aerator taps, sensor-based taps, RO water reutilization, rain harvesting, water reuse, and STP for wastewater treatment and reuse

#### **Renewable Energy Generation**

Installed solar panels at Gurgaon and Pune sorting centers, generating a total of 804,311 kWh of renewable electricity in FY2023, reducing GHG emissions

#### **Emission Reduction**

Replaced approximately 30% heavy capacity trucks with ones compliant with BS-VI standards, reducing harmful emissions

#### Educational Aid and Empowerment

Implemented diverse social initiatives, including educational aid for 1,500+ children, underprivileged youth, sports training for 1,000+ individuals, and empowerment through "Saksham" project for 5,000+ individuals

#### CSR Impact

Demonstrated strong financial capability through CSR initiatives, contributing ₹2.80 Crores in various projects during FY2023

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#### Safety, Environment, and Health

Implemented accident prevention measures, abided by labor laws for fair wages, maintained zerotolerance for discrimination, and ensured robust data protection

# Governance

#### **Board Composition and Diversity**

4 out of 8 directors on the board are independent, and there is a balanced professional Board with the right mix of Executive, Non-Executive, and Independent Directors, bringing rich experience and expertise from diverse backgrounds relevant to the business

#### **ESG Training and Commitment**

Conducted ESG specific trainings for Directors, KMP, Employees, and stakeholders, apprising them of the company's commitment towards meeting ESG performance through BRSR

### Risk Management, Ethics, and Data Protection

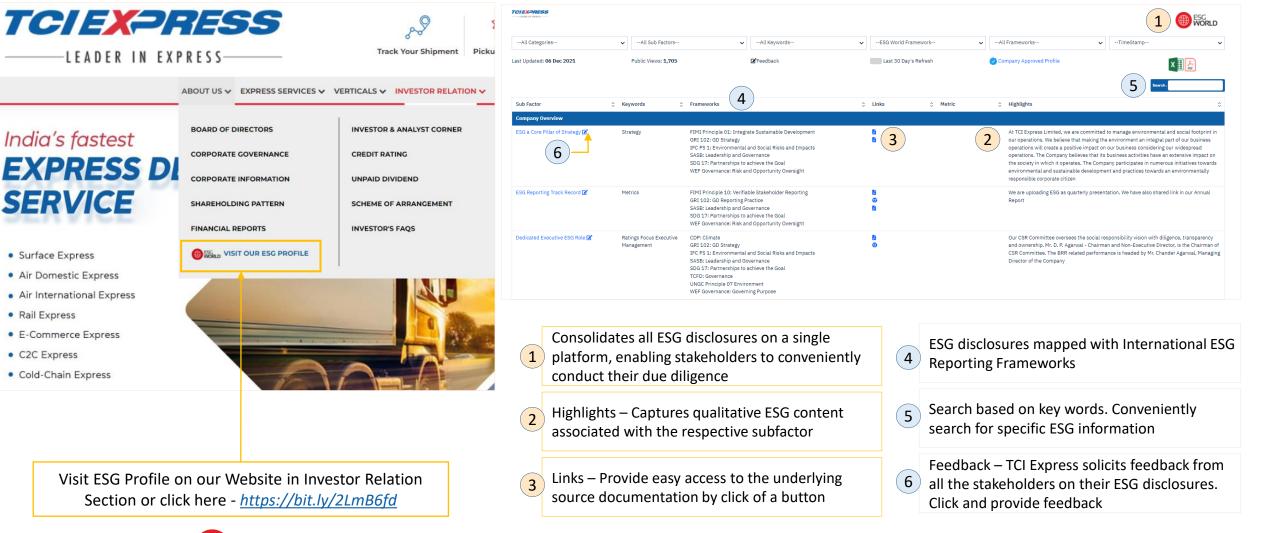
Implementing regular risk assessment and maintaining a zero-tolerance policy against unethical conduct. Ensuring robust data protection with VPN software and cyber security audit to safeguard customer information and privacy





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# **ESG Profile – Consolidating all ESG Disclosures**





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This recognition reflects company's commitment to providing reliable and secure pickup and delivery solutions to its customers across the country. Demonstrating a dedication to excellence and innovation, TCI Express has solidified its position as a trusted provider of logistics solutions in India.

#### LEED Gold Certification 2023

TCIEXPRESS Limited has been awarded the prestigious **LEED Gold certification** by the USGBC. This recognition is a testament to TCIEXPRESS' commitment and innovative initiatives towards sustainability, making it the first B2B express logistics company in India & Asia to receive such an esteemed award.

The USGBC has awarded our 'GIGA,' Sorting Centre, Tajnagar, Gurugram, with the 'Gold' rating under the LEEDv4 BD+C Warehouses and Distribution Centers rating system, for outstanding sustainability practices and commitment towards environmental responsibility.



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## Sustainable Awards



In recognition of its steadfast commitment to sustainability, TCI EXPRESS has proudly received the esteemed title of **Sustainable Organization 2023** from the Economics Times. This prestigious accolade acknowledges the company's dedication to adopting sustainable practices and showcases its leadership in promoting environmental consciousness.







Greatest Sustainable Brand & Leader 2023

**Congratulations** 

on winning the

Asia's Greatest Leaders

for Sustainable

**Practices** 

by

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Mr. Chander Agarwal

MD. TCIEXPRESS

☑ info@tciexpress.in

1800 2000 977

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Bombay Stock Exchange Limited

Ranked 438 in Top 500 Companies based on Market Cap, as on March 31, 2023

## CRISIL An S&P Global Company

BUSINESS

tillall

ndustry Validated 2023

**Business** 

Superbrand

of 2022-23



ICRA

The Economic

Times Iconic

Brands of India

MOODY'S INVESTORS FRVICE COMPANY

Credit Instruments rated by two leading Credit Rating Agencies **CRISIL Rating: AA-**ICRA Rating: A1+



# SORTING CENTER AWARDS

Complementing India's Sustainability Movement TCI Express Ltd. GIGA Sorting Centre in Tajnagar has received the GEM 5 Certification

ASSOCHAM GEM Sustainable Warehouse and Logistics Hub Certification evaluates development's sustainability from design through construction to operation. The highest rating level in this program that may be attained is GEM 5



2022 Burgundy Private Hurun India 500



Marksmen Daily Most Trusted Brands of India 2023



culture

**Industry Recognition** 

Sustainable Building a high trust Organisations & Performance

ORGANISATIONS

2023



International Air Transport Association



Pune Sorting Centre, has also been awarded **GEM 5 Certification** 

We are pleased to be a part of India's Sustainability movement to Care for Mother of with the aim promoting Earth, environmentally sustainable green building design and construction



# **Capital Market Information**









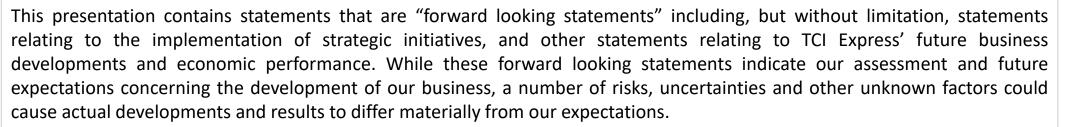
**CAGR Return:** TCI Express +26.7% S&P BSE Sensex +15.6%



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# **Contact Information**





These factors include, but are not limited to, general market, macro-economic, governmental and regulatory trends, movements in currency exchange and interest rates, competitive pressures, technological developments, changes in the financial conditions of third parties dealing with us, legislative developments, and other key factors that could affect our business and financial performance.

TCI Express undertakes no obligation to publicly revise any forward looking statements to reflect future / likely events or circumstances.

For further information, please contact:

Mukti Lal Chief Financial Officer, TCI Express

+91 124 238 4090-4094 mukti.lal@tciexpress.in Bhushan Khandelwal / Anvita Raghuram Churchgate Partners

+91 22 6169 5988 tciexpress@churchgatepartners.com



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