OSBI card

April 28, 2023

The BSE Limited

Corporate Relationship Department. Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai - 400 001

The National Stock Exchange of India Limited Exchange Plaza, C-1, Block G, Bandra-Kurla Complex. Bandra (E), Mumbai - 400 051

SCRIP CODE: 543066

SECURITY: Equity Shares/Debentures

SYMBOL: SBICARD

SECURITY: Equity Shares

Dear Sirs,

Re: <u>Disclosure under Regulation 30 of SEBI (Listing Obligations and Disclosure</u> <u>Requirements) Regulations, 2015 - Copy of Presentation made for</u> <u>Analysts/Investors on Financial Results</u>

In compliance with the provisions of Regulation 30 read with Schedule III Part A of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we enclose herewith a copy of presentation made for Analysts/Investors on Financial Results of the Company for the quarter and the year ended March 31, 2023

Kindly take the same on record.

Thanking you,

Yours faithfully,

For SBI Cards and Payment Services Limited

Payal Mittal Chhabra Company Secretary & Compliance Officer

SBI Cards and Payment Services Ltd.

DLF Infinity Towers, Tower C, 12th Floor, Block 2, Building 3, DLF Cyber City, Gurugram - 122002, Haryana, India Tel.: 0124-4589803 Email: customercare@sbicard.com Website: sbicard.com Registered Office: Unit 401 & 402, 4th Floor, Aggarwal Millennium Tower, E 1,2,3, Netaji Subhash Place, Wazirpur, New Delhi - 110034 CIN - L65999DL1998PLC093849

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INVESTOR PRESENTATION Q4 FY 2022-23





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2	Portfolio Growth
3	Financial Update
4	Asset Quality
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Key Highlights

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PULSE

FY23 at a glance

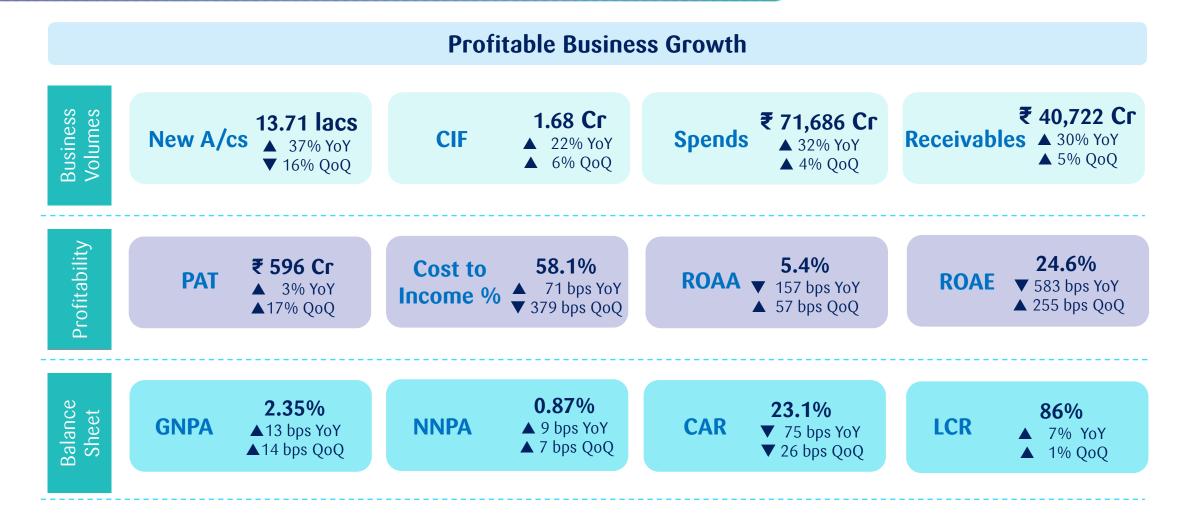


Profitable growth leading to healthy returns (5%+ ROA, 25%+ ROE)



Key Highlights for Q4 FY23

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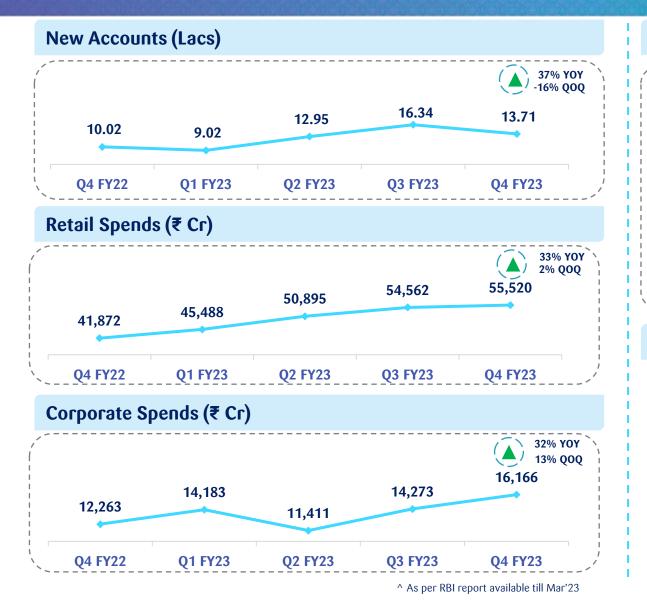
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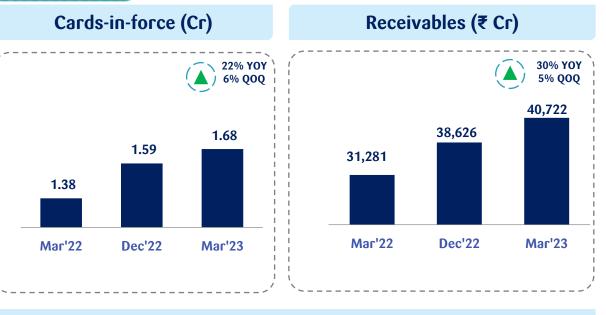
Portfolio Growth

• SBI card

1)) SimplyCLICK 4321 ESLO 1301 4367 8501

Key Business Metrics





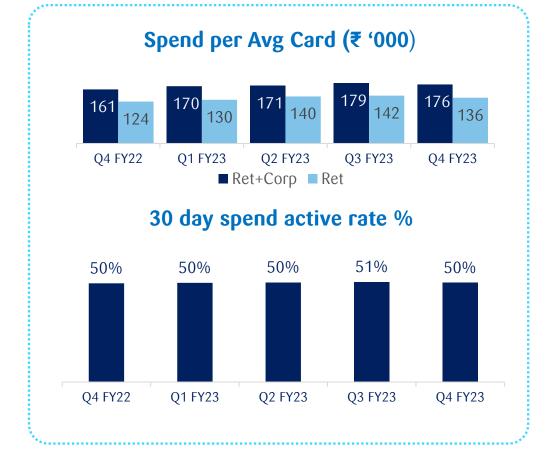
Key Insights:

- Continued momentum in spends growth, maintained #2 position in spends & cards^
- ~1 Mn net card additions in Q3 FY23, ~900k in Q4 FY23
- Sourcing of new accounts from SBI at 56% in Q4 FY23 vs 49% in Q3 FY23
- Steady growth in receivables, IBNEA maintained @ 61%

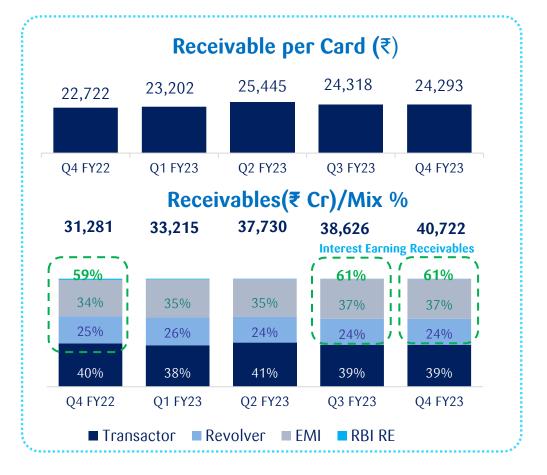
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Portfolio Growth

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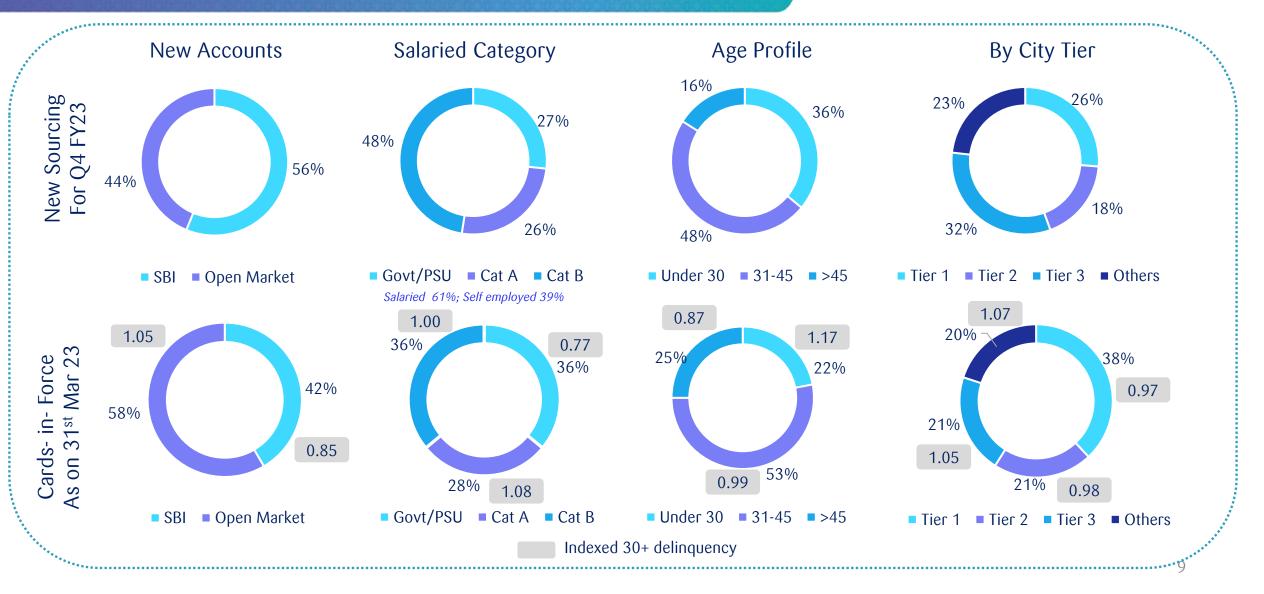


Strong momentum on spends growth continues



Total Interest earning asset & Revolving assets stable at 61% and 24% respect.tively

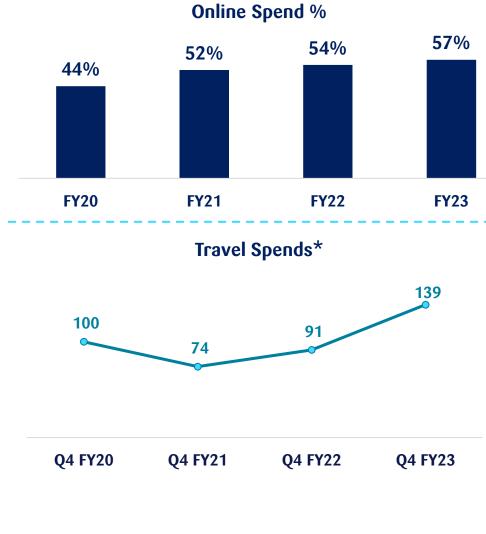
Portfolio Insights



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Retail Spends Insights

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^ Q4 FY23 Over Q3 FY23 | Category analysis excludes Fuel & Automotive Service category

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Key Financials

Revenue from operations (₹ Cr) 32% YOY 7% QOQ 3,507 3,762 3,297 3,100 2,850 **Q4 FY22** Q1 FY23 Q2 FY23 Q3 FY23 Q4 FY23 Interest Cost (₹ Cr) > 90% YOY 9% 000 368 267 308 507 **46**4 **Q3 FY23** Q4 FY23 Q4 FY22 Q1 FY23 **Q2 FY23** Operating Cost (₹ Cr) 26% YOY 0% QOQ 1,834 1,663 1,974 1,577 1,980 Q3 FY23 Q4 FY22 Q1 FY23 Q2 FY23 Q4 FY23 Credit Cost (₹ Cr) الم 60% YOÙ 18% QOQ 630 546 533 450 393 **Q4 FY22** Q1 FY22 **Q2 FY23 Q3 FY23** Q4 FY23



Key Insights:

- Interest income yield at 16.7%, NIM stable at 11.5% despite higher COF
- Cost to income improves to 58.1% vs 61.9% QoQ
- Gross credit cost increased to 6.3% vs 5.6%, 20 bps increase on account of change in model estimation

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P&L Summary

	Q4 FY23 (₹ <i>Cr.</i>)	Q3 FY23 (₹ <i>Cr.</i>)	QoQ (%)	YoY (%)	FY23 (₹ Cr.)	YoY (%)
Total Income	3,917	3,656	7%	30 %	14,286	26 %
-Revenue from Operations	3,762	3,507	7%	32%	13,667	28%
-Interest Income	1,672	1,609	4%	32%	6,153	26%
-Fees & Other Revenue	2,090	1,898	10%	32%	7,514	29%
-Other Income	154	149	4%	-7%	619	-1%
Interest Cost	507	464	9%	90%	1,648	60%
Operating Cost	1,980	1,974	0%	26%	7,448	27%
Earning Before Credit Cost	1,429	1,217	17%	22%	5,190	17%
Credit Cost	630	533	18%	60%	2,159	-4%
РВТ	800	684	17%	3%	3,031	40%
РАТ	596	509	17%	3%	2,258	40%

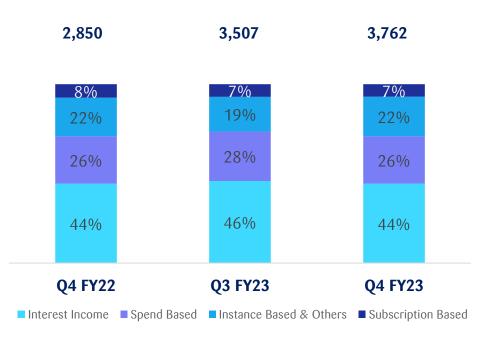
Key Metrics

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Yield	16.7%	16.4%	32 bps	-10 bps	16.7%	-97 bps
COF	6.7%	6.3%	39 bps	185 bps	6.0%	79 bps
NIM	11.5%	11.6%	-5 bps	-170 bps	12.1%	-175 bps
Cost to Income%	58.1%	61.9%	-379 bps	71 bps	58.9%	205 bps
Credit Cost	6.3%	5.6%	77 bps	115 bps	5.9%	-231 bps
ROA	_5.4%	4.8%	_57 bps _	-157 bps	5.6%	20 bps

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Composition

Revenue from operations





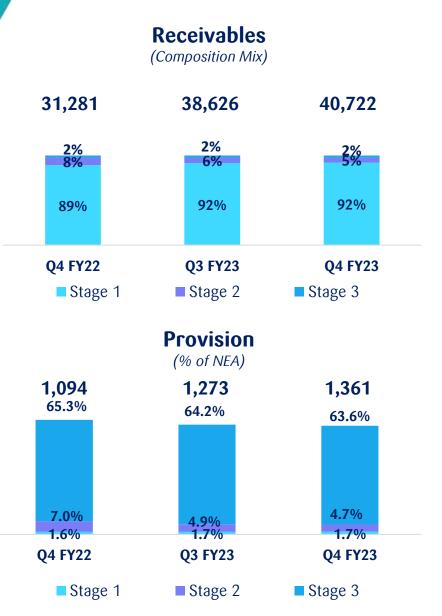
Asset Quality

Asset Quality

	Q4 FY23 (₹ <i>Cr</i>)	Q3 FY23 (₹Сг)	QoQ (%)	YoY (%)	FY23 (₹ Сг)	YoY (%)
Gross Credit Cost	628	533	18%	60%	2,155	-4%
-Gross Write off	541	490	10%	18%	1,889	-33%
-Provision	88	42	107%	-232%	267	-148%
Recoveries	(152)	(143)	6%	-4%	(585)	16%
Net Credit Cost	477	390	22%	102%	1,570	-10%
Gross Credit Cost %	6.3%	5.6%	76 bps	115 bps	5.9%	-231 bps
Net Credit Cost %	4.8%	4.1%	72 bps	169 bps	4.3%	-209 bps
PCR %	63.6%	64.2%	-65 bps	-167 bps	63.6%	-167 bps
ECL %	3.3%	3.3%	5 bps	-16 bps	3.3%	-16 bps
GNPA %	2.35%	2.22%	14 bps	13 bps	2.35%	13 bps
NNPA %	0.87%	0.80%	7 bps	9 bps	0.87%	9 bps

- Gross credit cost increased to 6.3% vs 5.6%, 20 bps increase on account of change in model estimation
- Portfolio actions taken on sub segment of a legacy portfolio to control credit cost

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Borrowings & Capital Adequacy

Borrowings & Capital Adequacy

Borrowings Mix Capital Adequacy 4% 2% 3% **9**% 2% 24.7% 33% 30% 30% CAR 23.8% 23.3% 32% 23.2% 23.1% 26% 2% 4% 5% 4% 21.5% 20.2% Tier 1 20.6% 65% 66% 62% 61% 63% 21.0% 20.4% Q4 FY22 **01 FY23** Q2 FY23 **O3 FY23** Q4 FY23 Q4 FY22 Q1 FY23 Q2 FY23 **Q3 FY23** Q4 FY23 WCDL CP NCD TL **COF** Trend LCR 84% 82% 79% 85% 86% 6.8% 6.4% 5.9% 5.1% 5.2% 70% 70% 60% 60% 60% 6.7% 6.3% 5.4% 5.1% 4.9% Q4 FY22 Q1 FY23 Q2 FY23 **Q3 FY23 Q4 FY23** Q4 FY22 **O1 FY23** Q2 FY23 **Q3 FY23** Q4 FY23 • Weighted Daily Average COF % COF % LCR % – Stat. Requirement **Credit Ratings** LCR requirement increased by 10% from Dec 2022 Short Term : A1+ by CRISIL & ICRA COF on increasing trend with a lag as loan portfolio reprices Long Term : AAA/Stable by CRISIL & ICRA

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ESG

ESG Update



Inauguration Ceremony at the Composting Plant with SAAHAS



International Women's Day Celebration at SBIC Office with Ms. Babita Phogat



Financial Literacy Workshop organized for Women by women network



Climate Change

Carpool Promotion Campaign

About 20% employees in Gurgaon enrolled for carpool. Regular awareness and promotion campaigns to reduce carbon emissions

Materials Recycle Facility (MRF)

A CSR initiative where one MRF (50 TPD) in Ghaziabad is being set – up along with the implementation of decentralized solid waste management at 25 societies through composting Aero bins

Operationalized Composting Plant in Gurugram in association with SAAHAS

Waste Reduction & Recycling

Sanitary Waste Management

Installation of 'Padcare' Bins to **recycle plastic pads** while ensuring wellness of women; currently covering 34% women population

Energy Consumption

About 12% **power saving with enhancements in PAC** (Precision Air Conditioning)



Inclusion & Diversity

Financial Literacy Workshop for SBI Card Women Employees Specially curated & organized by

inhouse Women network team

International Women's Day

celebrated with fervor including a motivational talk from Ms. Babita Phogat (Indian Wrestling Champion)

Employee Engagement and Welfare

Launched Employee Assistance App (Mental Wellbeing) for employees and their dependents

15 Wellness Webinars Conducted on topics covering Ayurveda, Family and Financial Wellbeing

1674+ Employees availed Annual Health Checkup benefit to track their Physical Wellbeing which

to track their Physical Wellbeing which was a 30%+ jump from last year.

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<u>G</u>OVERNANCE

Innovative Technologies & Products

Added layer of security on Mobile App by introducing SIM binding authentication feature on SBI Card App

End to end digitization of KYC across customer lifecycle leading to improved optimization

Risk Management & Compliance

Vendor Onboarding and Risk Management tool Implemented to minimize risk exposure.

Business Ethics

100% training penetration of Treating Customers Fairly and Competitor Contact training

Employee awareness/ education on World day of Social Justice and Treating Customers Fairly

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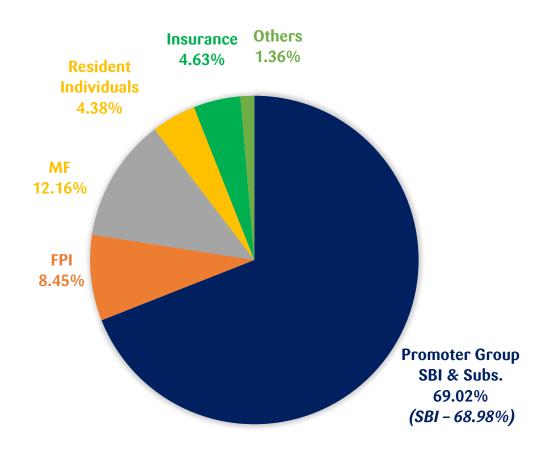
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Shareholders Summary

Shareholders Summary

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Shareholding Pattern, 31st March 2023



Top 20 Shareholders as on 31st March 2023

S. No	Name of Shareholder	%
1	State Bank Of India	68.98
2	Life Insurance Corporation Of India - P & Gs Fund	1.99
3	Life Insurance Corporation Of India	1.83
4	Hdfc Trustee Company Limited-Hdfc Flexi Cap Fund	1.06
5	Government Pension Fund Global	0.75
6	Mirae Asset Large Cap Fund	0.70
7	ICICI Prudential Long Term Equity Fund Tax Savings	0.59
8	ICICI Prudential Life Insurance Company Limited	0.52
9	ICICI Prudential Value Discovery Fund	0.45
10	Nippon Life India Trustee Ltd-A/C Nippon India Large Cap Fund	0.43
11	Vanguard Emerging Markets Stock Index Fund, A Series Of Vanguard International Equity Index Funds	0.43
12	Mirae Asset Focused Fund	0.42
13	Vanguard Total International Stock Index Fund	0.40
14	Mirae Asset Tax Saver Fund	0.40
15	Nippon Life India Trustee Ltd-A/C Nippon India Multi Cap Fund	0.37
16	Mirae Asset Emerging Bluechip Fund	0.34
17	Indus India Fund (Mauritius) Limited	0.34
18	Nippon Life India Trustee Ltd-A/C Nippon India Focused Equity Fund	0.33
19	Abu Dhabi Investment Authority - Monsoon	0.31
20	Hdfc Trustee Company Limited - Hdfc Tax Saverfund	0.30

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Annexures

Balance Sheet Statement



Balance Sheet	Mar'22	Mar'23
Assets		
Loans (Net)	30,187	39,361
Cash & Bank Balances	1,106	1,354
Investments	1,297	2,140
Other Financial Assets	382	559
Total Financial Assets	32,973	43,414
PP&E, Intangible & Right of use assets	454	574
Tax Assets	260	252
All other non-financial Assets	962	1,306
Total non-financial Assets	1,676	2,132
Total Assets	34,648	45,546

Liabilities and equity

Equity Share Capital	943	946
Other Equity	6,810	8,884
Total Equity	7,753	9,830
Borrowings	22,982	31,110
All other financial liabilities	2,700	3,091
Total financial liabilities	25,683	34,201
Provisions	477	638
Other non-financial liabilities	736	876
Total non-financial liabilities	1,213	1,514
Total liabilities and equity	34,648	45,546

Profit & Loss Statement



P&L	Q4 FY22	Q3 FY23	{ Q4 FY23 }	FY22	FY23		
Interest Income	1,266	1,609	1,672	4,866	6,153		
Fees and commission income	1,427	1,670	1,786	5,227	6,604		
Sale of Services	35	47	45	132	166		
Business development incentive income	121	181	258	448	740		
Insurance commission income	1	1		5	3		
Net gain on fair value changes	-	-		-	-		
Total Revenue from operations	2,850	3,507	3,762	10,677	13,667		
Total Other Income	166	149	154	624	619		
Total Income/Revenue	3,016	3,656	3,917	11,302	14,286		
Finance costs	267	464	507	1,027	1,648		
Fees and commission expense	302	349	403	1,023	1,372		
Net loss on fair value changes	-	-		-	-		
Net loss on derecognition of financial instruments under amortized cost category	-	-	 - 	2	-		
Impairment on Financial Instruments	393	533	630	2,256	2,159		
Employee benefits & Expenses	121	142	152	473	562		
Depreciation, amortisation & impairment	39	41	45	149	164		
Operating & Other expenses	1,115	1,442	1,380	4,200	5,351		
Total expenses	2,237	2,972	3,117	9,129	11,255		
Profit before tax	779	684	800	2,172	3,031		
Profit after tax	581	509	596	1,616	2,258		

Operating Costs



	Q4 FY23	Q3 FY23	QoQ (%)	YoY (%)		FY23
Employee Cost	152	142	7%	26%		562
Depreciation	45	41	10%	15%		164
Fees and commission expense	403	349	15%	33%		1,372
। Other operating expenses ।	1,380	1,442	-4%	24%	, 	5,351
Operating Costs	1,980	1,974	0%	26%	1 	7,448
Cost to Income %	58.1%	61.9%	-379 bps	71 bps		58.9%

Operating Leverage

YoY (%)

19%

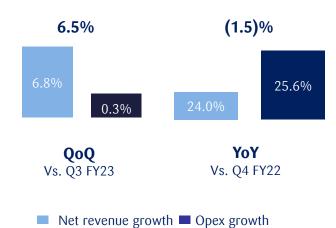
10%

34%

27%

27%

205 bps



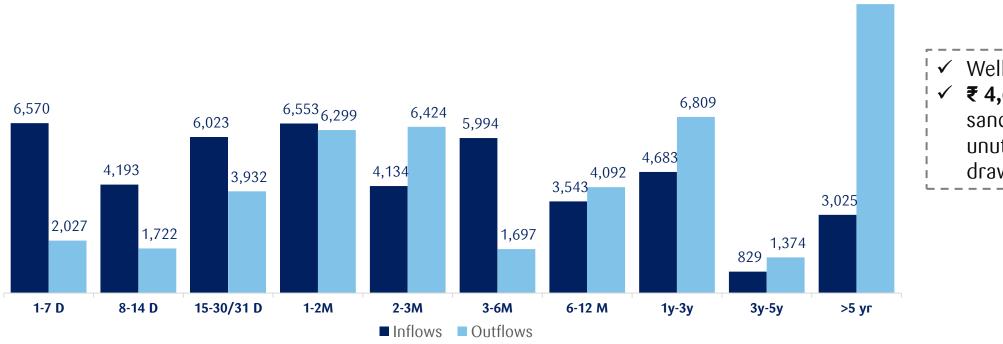
Explaining Returns

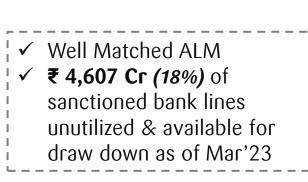
	Q4 FY23	Q3 FY23	QoQ (%)	YoY (%)	FY23	YoY (%)
Interest Income	15.1%	15.2%	-11 bps	-6 bps	15.3%	-101 bps
Fees and other Income	18.9%	18.1%	89 bps	-18 bps	18.7%	-112 bps
Recoveries	1.4%	1.3%	2 bps	-51 bps	1.5%	-23 bps
Total Revenue	35.4%	34.6%	80 bps	-76 bps	35.4%	-236 bps
Finance Costs	4.6%	4.4%	19 bps	138 bps	4.1%	65 bps
Operating Costs	17.9%	18.7%	-79 bps	-101 bps	18.5%	-107 bps
Earnings before Credit Costs	12.9%	11.5%	140 bps	-113 bps	12.9%	-194 bps
Credit Costs	5.7%	5.0%	65 bps	98 bps	5.4%	-219 bps
РВТ	7.2%	6.5%	75 bps	-211 bps	7.5%	25 bps
Taxes	1.8%	1.7%	18 bps	-54 bps	1.9%	6 bps
ROAA	5.4%	4.8%	57 bps	-157 bps	5.6%	20 bps
Avg Assets/Avg Equity	4.6	4.6			4.5	
ROAE	24.6%	22.0%	255 bps	-583 bps	25.3%	245 bps



Structural Liquidity (ALM)

Asset Liability Maturity Profile – Mar'23





11,169

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All figures are in ₹ Cr.

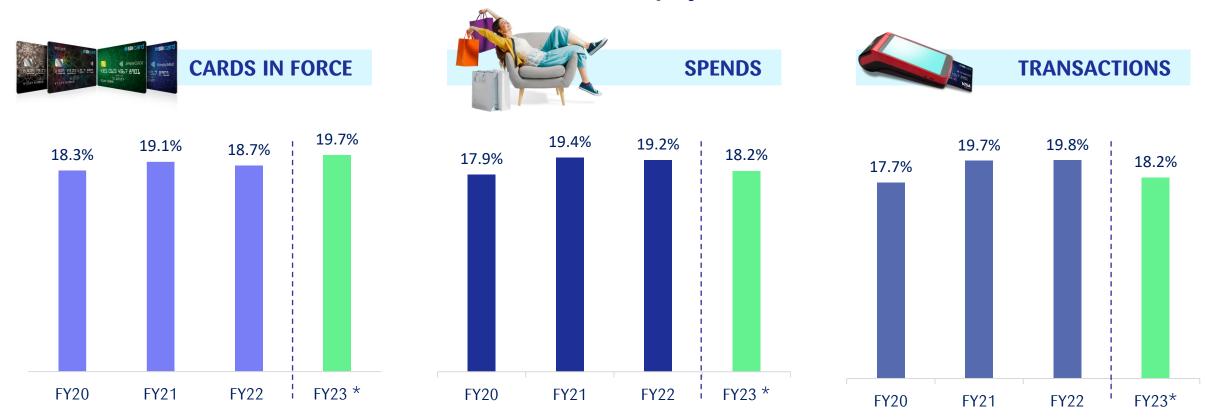
Cumulative Mismatch

A E A 2	7 0 1 2	0 105	0.250	7 0 6 9	11 261	10.010	0 (00	8,144	
4,543	7,013	9,105	9,358	/,068	11,364	10,816	8,689	ð,144	

Product Br	ief			•	sbicard
Super Premium	Core Cards		Co-Brand	Cards	
		Banking	Retail	Travel	
ALELM Rightey Chron AURUM		od PRIME	Lifestyle Home Centre SBI Card	Club Vistara SBI Card PRIME	Vijay Kumar Vijas
		• SBI Card u) SimplySAVE u) SimplySAVE u) Card vi) UCO Bank SBI Card	SBI Card STECT Image: Stell card Image: Stell card	SBI Card H 321, 01/23 H 56 7 890 J VUAY KUMAR TO 12/25 VISA Signature Card	OLA Money SBI Card
	ADITYA KAPOOR I))	(SBI Card))) PRIME VIJAY KUMAR Karnataka Bank SBI Card Karnataka Bank SBI Card	Fata Card	BPCL SBI Card OCTANE Etil	had Guest SBI Premier Card
	SHAURYA SBICard SBICard SBICard SBICard SBICard SBICard SBICard SBICard SBICard SBICard SBICard SBICard SBICard SBICard SBICard SBICARD SBICAR	d Pulse	Akshara Singh Rathor Paytm SBI Card SELECT	BEI CONT SEI CO	SBI Certo SBI Certo SBI Certo SBI DI23 4557 8901 Varva SBI Card 28

Market Share

oSBI card



Dominant credit card player in India

*As per RBI report available till Mar'23

Recent Developments

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Launch of CASHBACK SBI Card, the most comprehensive Cashback credit card ever!

The card offers 5% Cashback on online spends without any merchant restrictions and 1% Cashback on offline spends.

CASHBACK SBI Card launched through TV and Digital Advertising, along with PR activity.

For Digital Launch, popular celebrities/ social media influencers were leveraged as part of the #NotAHack campaign.

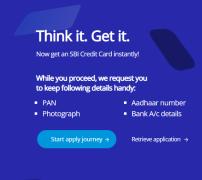


SBI Card SPRINT

SBI Card launched SPRINT, an end-to-end digital application process for customers that enables instant card issuance to Existing & New to SBI Card segment.

The new process offers digital application submission on the SBI Card website, Digital KYC (using Digilocker), alternate data integration and instant decision-making based on AI and ML models for the customers with real-time card issuance.

osbicard SPRINT



The ET Best Brands 2022

SBI Card has been recognised as 'The ET Best Brands' for the year 2022.

Over the years, SBI Card has earned the trust of millions of customers owing to its customer-centric approach. The recognition by The Economic Times is an acknowledgement of the consumers' appreciation towards the brand's efforts to make life simple for them.

The recognition was conferred to SBI Card through a detailed consumer survey carried out by The Economic Times, that acts as a voice for the Indian consumers.

Launch of PSB SBI Card

Punjab & Sind Bank, one of the leading public sector banks in India, has partnered with SBI Card, to launch co-brand credit cards for its customers.

Under the partnership, three card variants have been launched which will cater to the spending needs of the esteemed customers of Punjab & Sind Bank, across mass, mass premium and premium segments.







Our ESG strategy is aligned with and contributes to relevant Sustainable Development Goals (SDGs)



GHG Emission

Calculation of Greenhouse Gas emitted from our business operations and value chain partners (Scope 1. 2 and 3)





Term	Description
New Accounts	Sum of all accounts opened in a reporting period.
Card-in-force	Sum of all credit cards issued by us, including suspended credit cards that may be reactivated in future, net of cancelled and deactivated credit cards.
Spends	Total card spends constitutes the aggregate notional amounts transacted by our cardholders in a reporting period.
Receivables	Total credit card receivables outstanding from our cardholders at end of the reporting period.
Market share – CIF	Market share of total cards outstanding is calculated by dividing our total cards outstanding by the industry-wide total cards outstanding, as obtained from data published by the RBI.
Market share – Spends	Market share of total card spends is calculated by dividing our total card spends by the industry-wide total card spends, as published by the RBI, for the reporting period.
Averages	2-point average for quarter and 5-point for yearly calculations
Spends per card	Average card spends per cards outstanding is calculated by dividing our total card spends by the average total cards outstanding for the period (annualized)
Average loans per cards	Average loans per cards outstanding is calculated as total loans at the end of the reporting period divided by total cards at the end of the reporting period.
Yield %	Calculated as interest income from cardholders divided by average receivables for the period (annualized)
COF %	Calculated as total finance costs for the period divided by average borrowings (including lease liabilities) for the period (annualized)
Cost to Income %	We calculate our cost to income ratio as operating and other expenses divided by total income after subtracting Finance cost.
ROAA	Calculated as net profit divided by average total assets for the period (annualized)
ROAE	Calculated as net profit divided by the average shareholders' equity for the period (annualized)
EPS	Earning per share is for the period and not annualized
Shareholders' equity	Shareholders' equity is defined as sum of share capital, reserves and surplus excluding reserves created out of amalgamation





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Figures for previous period/year have been regrouped or recategorized wherever necessary to conform to the current period's/year's presentation. Totals in some columns/rows/graphs may not agree due to rounding-offs.





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