

May 21, 2019

The Manager The Department of Corporate Services BSE Limited P. J. Towers, Dalal Street, Mumbai - 400 001 Scrip Code - 540775 The Manager The Listing Department National Stock Exchange of India Limited Exchange Plaza, Bandra Kurla Complex, Bandra (East), Mumbai - 400 051 **Symbol - KHADIM** 

Dear Sir / Madam,

<u>Ref: Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations,</u> 2015 ('Listing Regulations')

Sub: Investor Meet

This is with reference to the Investor Meet scheduled to be held on May 22, 2019.

Pursuant to the provisions of Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we enclose herewith our presentation on the Standalone Audited Financial Results for the quarter and year ended March 31, 2019 which would be presented before the investors.

Kindly take the same on record.

Thanking You,

Yours faithfully,

For Khadim India Limited

Acit Day

Abhijit Dan Company Secretary & Head – Legal Membership No. A21358

Encl: As above

KHADIM INDIA LIMITED

# **KHADIM INDIA LIMITED**

Q4 & FY19 RESULTS PRESENTATION





# DISCUSSION SUMMARY

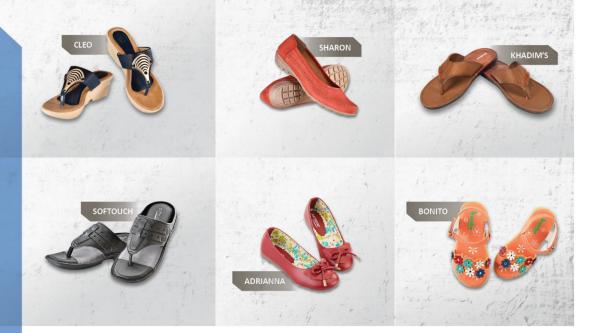
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- BUSINESS OVERVIEW
- Q4 FY19 RESULTS
- BUSINESS STRATEGY & OUTLOOK
- FINANCIAL & OPERATIONAL SUMMARY
- ANNEXURE





### QUICK SNAPSHOT

# Khadim's

#### L > Leading Footwear Brand in India

- 2<sup>nd</sup> largest footwear retailer in India \*
- Largest presence in East India
- One of the top 3 players in South India
- Largest footwear retail franchise network in India
- Emerging brand in West and North India

#### 2 Huge Market Growth Potential \*

- Domestic footwear market expected to grow at 15% (FY16-20)
- Branded footwear market expected growth at 20% (FY16-20)
  - Branded retail 18% CAGR (FY16-20)
  - Branded distribution 23% CAGR (FY16-20)

3

4

#### 7 Strong Financial Performance #

- Revenues Rs 7,992 Mn (FY15-19 CAGR 15%)
  - Retail: 11.6 % CAGR
  - Distribution: 34.3% CAGR
- EBITDA Margin 7.1% (FY15-18 CAGR 42.8%)
  - Retail: 8%
  - Distribution: 5.9%
- PAT Margin 2.6%

6

#### Strong Design Capabilities

- Understanding latest domestic & global fashion trends
- Strong design capabilities have helped create and grow sub-brands, drive premiumisation and target and retain aspirational customers
- This has led to higher ASP and gross margin

# **Khadim's**®

'Affordable Fashion' for the entire family for every occasion

#### 5 Asset Light Model for Growth

#### **Retail business**

- 74% of retail presence through franchise route
- Outsource 90% of product requirement (FY19)

#### **Distribution business**

- ~ Highly scalable model on the front end
- Mix of in-house and contract manufacturing

#### Two-pronged Market Strategy

- Straddle between two distinct business models

   retail & distribution, each with its own
  customer base, product range, sales channels
- Ability to capitalize on the growth potential of both the markets and de-risk dependence on any one business

#### Extensive Reach & Presence

- Retail presence across 23 states & 1 union territory
- 799 'Khadim's' branded retail stores (Mar-19)
- Wide network of 544 distributors selling to MBOs across India (Mar-19)

Source: \* Technopak, In terms of number of exclusive retail stores in FY16, # FY19 financials

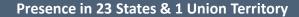
# TWO-PRONGED MARKET STRATEGY OF RETAIL & DISTRIBUTION MODELS Khadim's

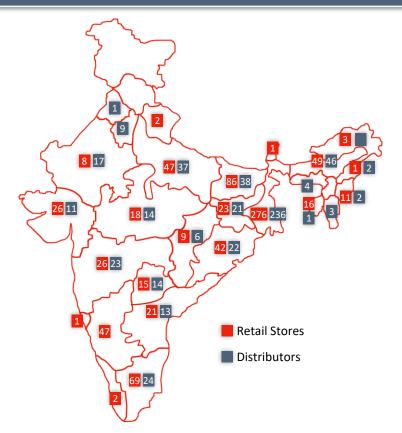
	Retail Business –	Distribution Business –
Reach	799 'Khadim's' exclusive branded outlets	544 distributors supplying to MBOs across India
Target Segment	Middle & upper middle income consumers in metros (incl. mini metros), Tier I – III cities	Lower & middle income consumers in Tier I – III cities, who shop in MBOs
Price Range	Rs 74 – Rs 3,699	Rs 64 – Rs 999
Product Range	Leather / non-leather sandals, slippers, boots, ballerinas, stilettos, moccasins, sports shoes and accessories *	EVA, basic and premium Hawai, PVC, PVC DIP and PU and Stuck On products
Brands Offered	Khadim's brand and all sub-brands	Khadim's brand
Sourcing	90% outsourced (FY19) – smaller quantities of premium high quality products	Own manufacturing and contract manufacturing facilities
Sales Team	75 members in addition to store level sales personnel	40 members in sales team for distribution

Ability to straddle between the retail and distribution markets helps to de-risk for the dependence on any one business and cross leverage experience in each segment to capitalise the potential of both the business opportunities

### **EXTENSIVE GEOGRAPHICAL REACH & PENETRATION**

# Khadim's®



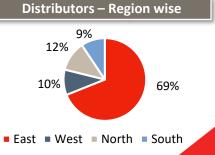




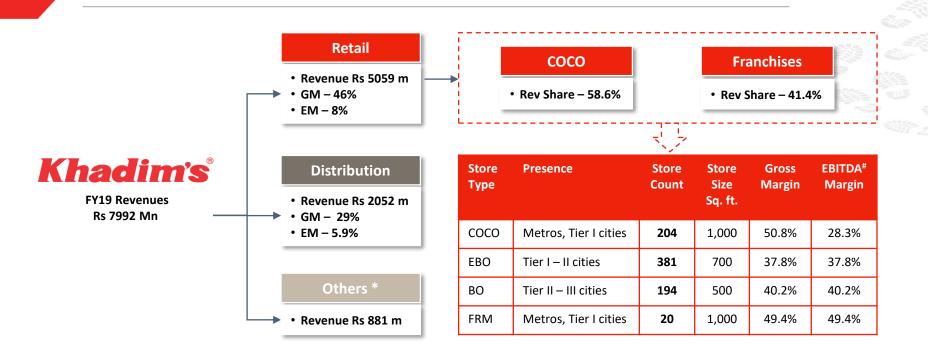
Brand Network	Mar '19
<b>Retail Stores</b>	799
- COCO	204
- Franchises	595
Distributors	544







### **EXTENSIVE GEOGRAPHICAL REACH & PENETRATION**



#### Asset Light Model for Frontend Expansion and Scalability

- Retail Business Expand into new markets through COCO stores and further augment the presence through franchise stores.
   74% of retail presence is through franchise route
- Distribution Business Highly scalable model to capitalise on retail brand recall and target new markets

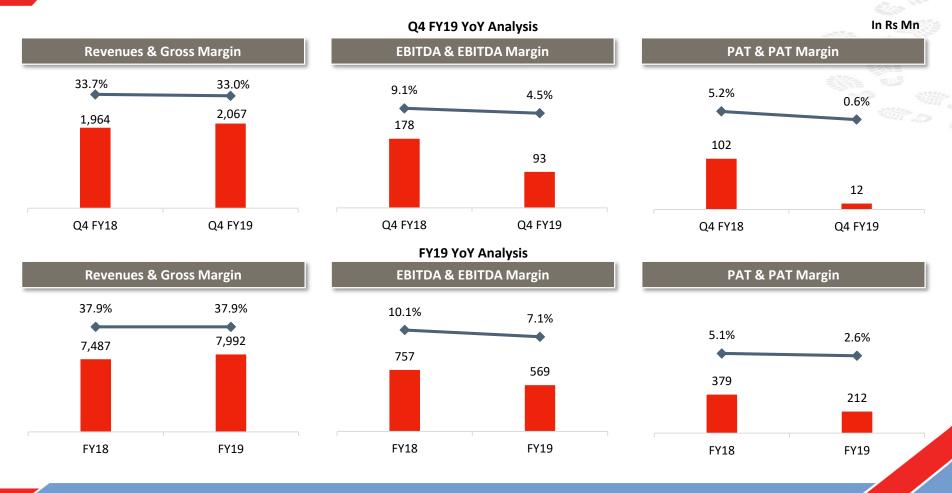
\* Others include institutional sales, e-commerce sales, export sales and sale of packing materials, # EBITDA at store level

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### **Q4 and FY19 RESULTS: KEY HIGHLIGHTS**

## Khadim's®

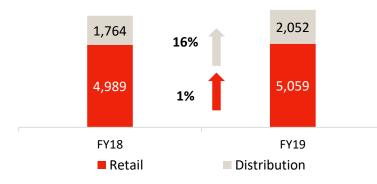


### **Q4 & FY19 RESULTS: SEGMENT ANALYSIS**

# Khadim's

In Rs Mn

**FY19 YoY ANALYSIS – REVENUE BREAKUP** 



461 556 21% 1,229 1,182 -4% Q4 FY18 Q4 FY19 Distribution Retail

Segment Share % *	FY18	FY19	Segment Share % *	Q4 FY18	Q4 FY19
Retail	66.6%	63.3%	Retail	62.6%	57.2%
Distribution	23.6%	25.7%	Distribution	23.5%	26.9%
Gross Margin %	FY18	FY19	Gross Margin %	Q4 FY18	Q4 FY19
Retail	45.1%	45.9%	Retail	41.1%	42.8%
Distribution	35.7%	28.7%	Distribution	31.4%	29.9%
EBITDA Margin %	FY18	FY19	EBITDA Margin %	Q4 FY18	Q4 FY19
Retail	11.6%	8.1%	Retail	10.3%	5.7%
Distribution	10.0%	5.9%	Distribution	9.8%	4.5%

**Q4 FY19 YoY ANALYSIS – REVENUE BREAKUP** 

## **CONSOLIDATED PROFIT & LOSS STATEMENT**

# Khadim's<sup>®</sup>

Particulars (In Rs Mn)	Q4 FY19	Q4 FY18	YoY %	FY19	FY18	YoY %
Revenue	2,066.7	1,963.7	5.2%	7,991.8	7,487.1	6.7%
COGS	1,385.1	1,302.8	6.3%	4,964.6	4,653.1	6.7%
Gross Profit	681.6	660.8	3.1%	3027.2	2834.0	6.8%
Gross Margin %	33.0%	33.7%	-67 bps	37.9%	37.9%	3 bps
Employee Expenses	183.4	175.5	4.5%	720.6	651.7	10.6%
Other Expenses	405.4	307.2	32.0%	1,737.3	1,425.5	21.9%
EBITDA	92.9	178.2	-47.9%	569.4	756.8	-24.8%
EBITDA Margin %	4.5%	9.1%	-458 bps	7.1%	10.1%	-298 bps
Depreciation	46.3	39.6	16.8%	184.3	156.2	18.0%
Finance Cost	33.7	18.6	81.3%	116.4	123.7	-5.9%
Other Income	8.7	20.7	-57.9%	63.4	92.6	-31.6%
РВТ	21.6	140.7	-84.6%	332.0	569.6	-41.7%
Tax Expense	9.6	38.8	-75.3%	120.3	190.6	-36.9%
PAT	12.0	101.9	-88.2%	211.7	379.0	-44.1%
PAT Margin %	0.6%	5.2%	-461 bps	2.6%	5.1%	-241 bps
EPS	0.7	5.7	-88.2%	11.8	21.6	-45.3%

<b>Khadim's</b>
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EQUITY AND LIABILITIES	March 2019	March 2018
Equity		
Equity share capital	179.7	179.7
Other equity	2,697.0	2,505.2
	2,876.7	2,684.8
Liabilities		
Non-current liabilities		
Provisions	15.4	7.5
Deferred tax liabilities (net)	39.1	50.4
Other Non-Current Liabilities	3.9	5.3
Current liabilities		
Financial liabilities		
-Borrowings	1,090.4	684.8
-Trade payables	1,320.1	1,295.2
-Other financial liabilities	113.1	114.0
Other current liabilities	32.6	33.2
Provisions	4.9	1.0
Income tax liabilities (net)	1.8	20.3
	2,562.9	2,148.5
TOTAL EQUITY AND LIABILITIES	5,498.0	4,896.5

ASSETS	March 2019	March 2018
Non-current assets		
Property, plant and equipment	1,308.3	1,246.2
Capital work-in-progress	17.4	14.6
Intangible assets	8.2	12.3
Financial assets	169.5	136.0
Income tax assets (net)	26.2	3.1
Other non-current assets	250.3	289.8
	1,779.8	1,701.9
Current assets		
Inventories	1,550.0	1,266.9
Financial assets		
-Trade receivables	1,341.2	1,267.3
-Cash and cash equivalents	42.7	35.0
-Other balances with banks	153.2	200.3
Other current assets	631.2	425.1
	3,718.2	3,194.7
TOTAL ASSETS	5,498.0	4,896.5



### **BUSINESS GROWTH STRATEGY**

# Khadim's



### **BUSINESS GROWTH STRATEGY**

# **Khadim's**



Strengthen the Brand and focus on Premiumisation of product offerings

#### **Retail Business**

- Given the aspirational nature of customer base, increase focus on sub-brands to drive premiumization
- Khadim's brand helps to capture the target audience transitioning from unorganised to organised market
- Sub-brands helps to target and retain aspirational customers

**Distribution Business** 

- Introduce premiumized versions of product offerings in Hawai, PVC and PU
- Continue to focus on enhancing product range by focus on increasing ASPs



Improvement in Asset turnover, Profitability, Return Ratios and Free Cash Flows

- Significant improvement in Revenues / Capital Employed ratio, currently stands at 20.7%. Focus to further improve this driven by asset light model led growth
- Focus to improve operating margins by focus on premiumisation and positive operating leverage
- Higher asset turnover and improving margins leading to higher return ratios
- Limited capex in store expansion, at existing capacities and machinery supply at contracted facilities leading to positive free cash flows in coming years

### POSITIVE INDUSTRY OUTLOOK

**Khadim's** 

# Favourable macro and demographic tailwinds

#### **Population Growth**

 Young demographics - 78% of the population is below 45 years of age

#### Urbanisation

 Increasing urbanisation which currently stands at ~32%, expected to go up to 35% by 2020

#### Increasing working women

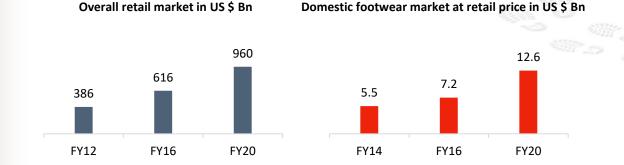
 Increasing number of working women driving the growth of women's footwear market

#### **Income Growth**

 Increasing disposable income of consumer and higher spending on lifestyle products, leading to shift from unbranded to branded play

#### Source: Technopak Report

Domestic footwear retail to grow at a faster pace compared to the overall retail industry

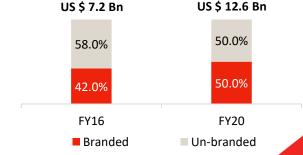


#### Continued shift towards organised retail with increasing preference for branded products



Organised footwear as % of footwear industry

### Share of Footwear Market





### **FINANCIAL SUMMARY\***

In Rs Mn

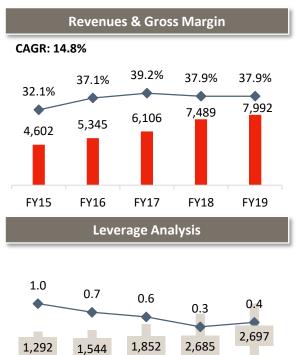
1,331

FY15

1.144

FY16

Debt



1.091

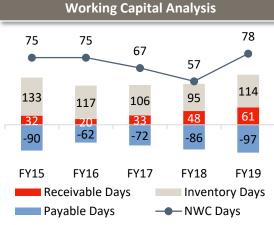
FY17

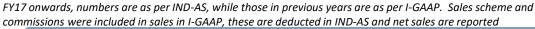
685

FY18

Equity — Debt/Equity

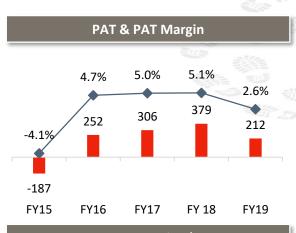
#### **EBITDA & EBITDA Margin** CAGR: 42.8% 10.6% 10.1% 9.8% 7.1% 3.0% 757 645 570 524 137 FY15 FY16 FY17 **FY18** FY19





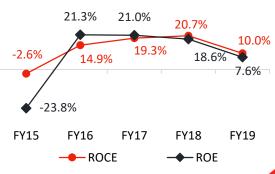
1,090

FY19



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Return Ratios \*

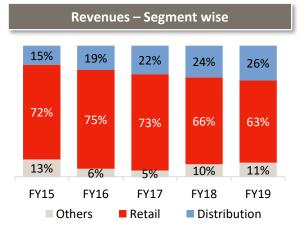


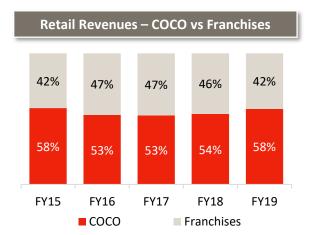
\* Return ratios are calculated excluding amalgamation reserve of Rs. 230mn

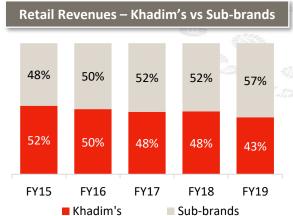
### **FINANCIAL SUMMARY**

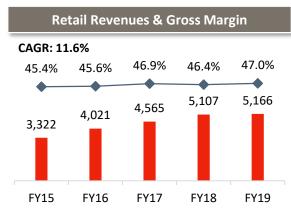
Khadim's

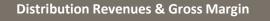
In Rs Mn (I-GAAP)



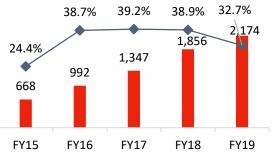






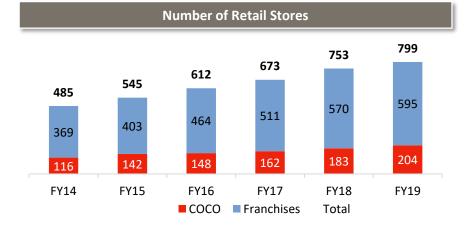


#### CAGR: 34.3%



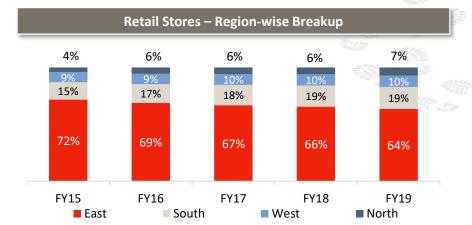
### **OPERATIONAL SUMMARY**

## Khadim's<sup>®</sup>

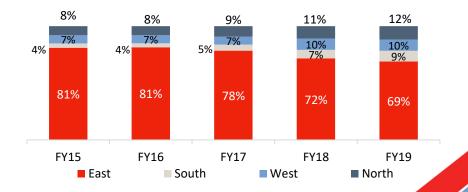


Number of Distributors





**Distributors – Region-wise Breakup** 





### WIDE PRODUCT RANGE ACROSS VARIOUS CATEGORIES & PRICE POINTS

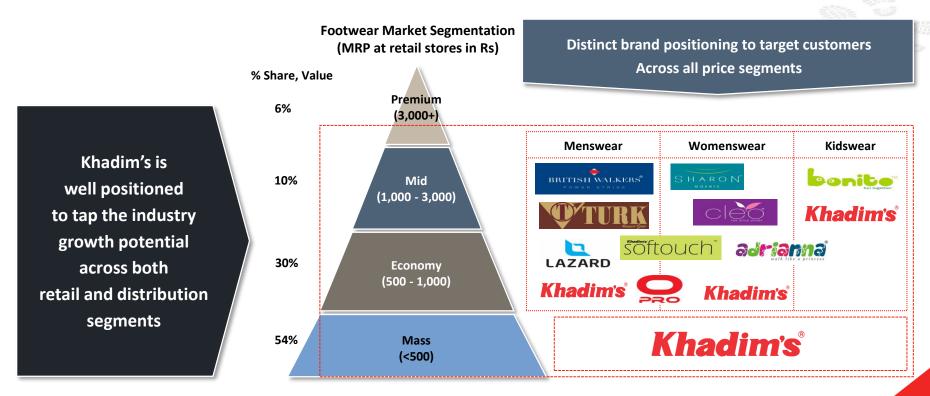
# Khadim's



### DISTINCT BRAND POSITIONING FOR VARIOUS MARKET SEGMENTS

Khadim's

Khadim's brand presence and product range makes it capable to address ~85% of the total Indian footwear market potential



Note: FY19 Revenues – Menswear 51%, Womenswear 34%, Kids wear 15%

### ASSETS LIGHT MODEL & STRONG DESIGN CAPABILITIES TO CREATE AND GROW BUSINESS

# **Khad**im's

Asset Light Model makes the business highly scalable, less capital-intensive and leads to higher operating leverage and increasing profitability

# Backend Manufacturing

#### **Retail Business – Maximise Outsourcing**

- Retail business requires lower volume per SKU; outsourced vendors are able to deliver smaller quantities of premium high quality products
- 90% of total product requirement in FY19 was outsourced from vendors

#### **Distribution – Maximise Capacity Utilisation**

- Distribution business requires larger volume per SKU (basic products)
- Focus on higher utilisation of existing in-house capacity (81% in FY19) and invest in machines and moulds at existing facilities
- Engage in contract manufacturers to restrict investment in property and buildings and provide necessary machinery and moulds on a case to case basis

#### **Strong Design Capabilities**

- Design team of 21 people in Kolkata
- Designs are prepared to maintain trends across various seasons Festive, Winter, Marriage, Spring-Summer
- Typical design cycle is planned over 6 months
- Regular market research is done to take cognizance of latest fashion trends in international and domestic markets
- Pricing is fixed post finalisation of the product, keeping in mind unique positioning of smart priced value fashion

#### **Product Premiumisation Strategy**

- 'Khadim's brand largely appeals to mass & economy segment; and the subbrands cater to premium customers and their trending fashion aspirations
- Brand is positioned to capture the target audience transitioning from the unorganised to organised market and the sub-brands help to retain the aspirational customers, leading to improved brand equity and customer loyalty
- Increasing brand recall drives the demand for more premium products leading to upscaling of product mix in both retail and distribution business
- premiumization of product offerings in Hawai, PVC & PU in distribution business

## MARKETING INITIATIVES TO STRENGTHEN BRAND RECALL AND CUSTOMER CONNECT

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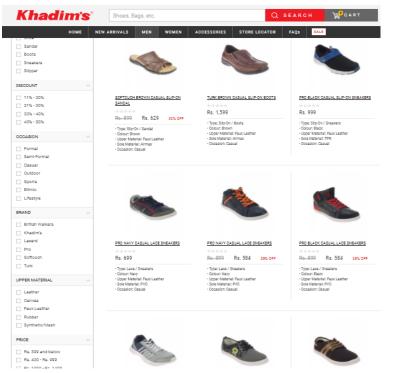


# Khadim's

voonik

Grow online presence through product innovations and advertisements

Company website – www.khadims.com



Khadim's products are now also available on various ecommerce portals –

**Flipkart** 

amazon.com<sup>®</sup>

Fund

snapdeal

**LIMEROAD** 

### ROBUST BACKEND INFRASTRUCTURE

# **Khadim's**°

Procurement & Quality Control

- 90% of products for the retail business is procured from outsourced vendors (in FY19)
- Nationwide network of 100 + vendors. Top 10 outsourced vendors contributed 27.04% of total outsourced production by value (in FY19)
- Four stage quality control process –
  - 1. pre-production laboratory testing of raw material
  - 2. quality and process check on production line
  - 3. inspection of finished goods at vendor premise
  - random inspection at distribution centres prior to shipment

# Manufacturing

- Operates 2 manufacturing facilities in West Bengal with an installed capacity of 36 Mn pairs at 81% utilisation (FY-19)
- Contract manufacturing facilities located at West Bengal and Haryana, for which raw material is supplied by the company, catering primarily to the distribution business
- 27 major vendors for raw materials procurement (in FY19) with no single vendor supplying >10% of total raw material procurement
- Stringent quality control processes

#### Warehousing & Logistics

- Four distribution centres across India, located at Bantala and Titagarh in West Bengal, Chennai in Tamil Nadu and New Delhi
- Bantala and New Delhi centres also serve as purchase hubs for products purchased from outsourced vendors
- Titagarh centre exclusively caters to distribution business
- Transportation vendors are selected based on location and load distribution. Company tracks the entire process until delivery is complete



Supply Chain Management

- In the retail business, each SKU is classified based on the location where such product is intended to be sold and an estimate of the quantity of such SKU – "Norm" is done
- Orders placed by COOs are automated based on 'norms' set
- Orders placed by EBOs are based on actual sales for each SKU
- This enables to maintain complete visibility over inventory at all levels and manage orders and procurement against actual sales, which prevents stock outs and dead stock

### EXPERIENCED PROMOTER & MANAGEMENT TEAM

# Khadim's<sup>®</sup>

experience in the footwear	ny since its incorporation. He has 34 years of
<ul> <li>Ishani Ray, CEO</li> <li>25+ yrs of exp. in investor relations, finance, accounts, taxation and audit</li> <li>Responsible for the finance, treasury, accounts and legal functions and additionally, overviewing marketing, IT &amp; internal audit of the company</li> <li>Earlier worked with Saregama India Ltd, George Williamson (Assam) Ltd and PWC</li> </ul>	<ul> <li>Rajeev Kumar Mishra, GM - Manufacturing</li> <li>22 years of experience in in the manufacturing industry in footwear and rubber</li> <li>He is responsible for the manufacturing processes in the company</li> <li>Earlier worked with Diamond Footcare Udyog Pvt Ltd, Relaxo Footwear Ltd and Slapper Shoe Industries in Kenya</li> </ul>
<ul> <li>Indrajit Chowdhury, CFO</li> <li>15+ yrs of experience in finance&amp; accounts, taxation and strategic planning</li> <li>Responsible for all commercial &amp; strategic planning and has assisted in providing the corporate structure of the company as it stands today</li> <li>Earlier associated with P. G. Shah and Co</li> </ul>	<ul> <li>Naveen Prakash, AVP – Distribution &amp; Sales</li> <li>More than 20 years of experience in retail sales &amp; supply chain</li> <li>Earlier associated with Relaxo Footwwear as General Manager, East)</li> <li>Previous stints at VST Industries Ltd (Branch Manager), Coca Cola and Air Doordarshan.</li> </ul>
<ul> <li>Tapas Ghosh, GM - Business Development &amp; Systems</li> <li>21+ years of experience in accounts, strategic planning, IT, business development and sales</li> <li>He is responsible for the COO and EBO sales in the company</li> <li>Earlier worked with K.M. Khadim &amp; Co</li> </ul>	<ul> <li>Aranya Ray, GM - Supply Chain Management</li> <li>17 years of experience in supply chain operations, buying and merchandising</li> <li>He is responsible for supply chain, logistics, procurement and merchandising in the company</li> <li>Earlier worked with ICI India Limited and ITC Limited</li> </ul>

**Khadim's** 

Siddhartha Roy Burman, Chairman & Managing Director

#### Ritoban Roy Burman, Non-Executive Director

- He is a graduate in Mass Communication from St. Xavier's College, Kolkata.
- He joined Khadim India Limited in 2013 as Manager-Marketing and worked till 30<sup>th</sup> November 2017. He has gained good exposure in various aspects of footwear marketing during his tenure with the Company.

#### Prof. (Dr.) Surabhi Banerjee, Non-Executive, Independent Director

- 37 years of experience as an academician
- Earlier associated with Netaji Subhas Open University as the vice chancellor, with Gour Banga University as the vice-chancellor, and with the Central University of Orissa as vice-chancellor

#### Dr Indra Nath Chatterjee, Non-Executive, Independent Director

- 42 years of experience in multi-national companies
- Earlier worked with Hinduja Group, Jindal Drilling & Industries, ONGC, Tata Motors, Indian Airlines, Calcutta Business School, IFFCO-Tokio General Insurance Co.

#### Namrata Chotrani, Non-Executive Director

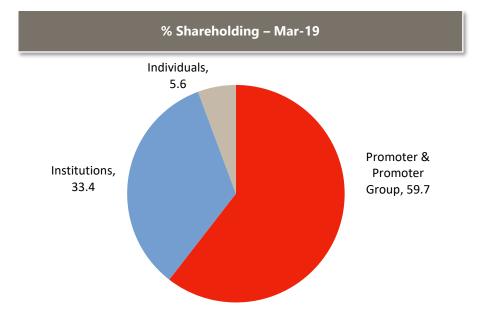
- She has been associated with Fairwinds Asset Managers Limited since 2012 and has a total experience of over nine years in tax, private equity and mergers.
- Prior to joining Fairwinds Asset Managers Limited, she was associated with KPMG.

#### Alok Chauthmal Churiwala, Non-Executive, Independent Director

- Over 20 years experience in capital markets, IIM-A & ISB alumnus
- Former Vice Chairman of BSE Broker Forum, Board member of ICSA (Int. Council for Securities Assoc.) & advisory Board of ICCL (Indian Clearing Corporation Ltd)

### SHAREHOLDING STRUCTURE

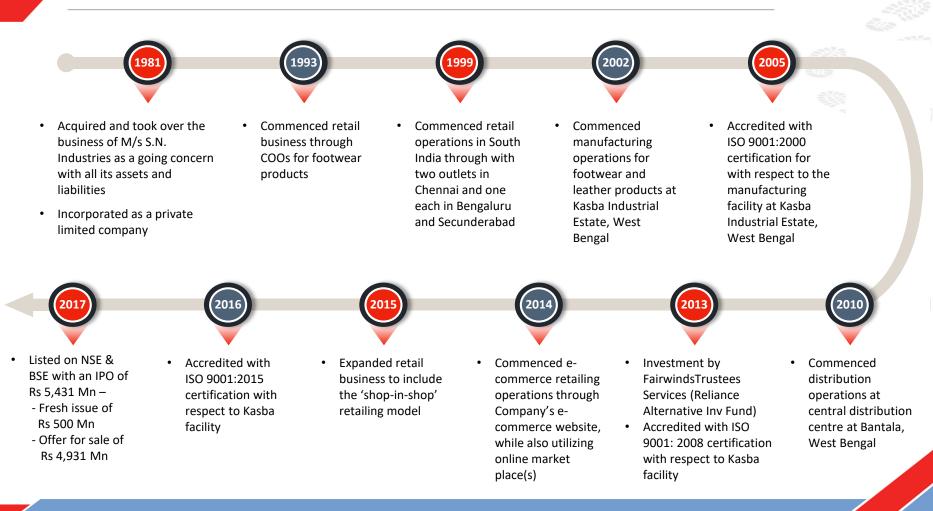




Key Institutional Investors – Mar-19	% Holding
IDFC MUTUAL FUND	5.7%
MIRAE ASSET MUTUAL FUND	4.6%
UTI-MASTER EQUITY PLAN	4.6%
SUNDARAM MUTUAL FUND	4.3%
FRANKLIN INDIA FUND	3.2%
ICICI PRUDENTIAL E-D FUND	2.9%
HSBC ASIA EX-JAPAN FUNDS	2.3%

### **KEY MILESTONES**

# Khadim's



### AWARDS, ACCREDITATIONS AND ACCOLADES

## Khadim's®

Khadim's was ranked 7<sup>th</sup> amongst the Top 100 Franchises in India in 2017



Most Preferred Footwear Brand, 2015



Most Admired Retailer Of The Year (East), 2014



Most Attractive Footwear Retail Brand, 2013

Mirchi Business Excellence Award - 2012



Bengal's Best Footwear, Brandwatch Bengal, 2011



Most Purchased Footwear Brand of Bengal, 2010



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# THANK YOU