

Date: 3rd May, 2018

To,
The Manager Listing,
Bombay Stock Exchange Limited
Phiroze Jeejeebhoy Towers,
Dalal Street,
Fort,
Mumbai – 400 023

To,
The Manager Listing,
National Stock Exchange of India Limited
Exchange Plaza,
Plot no. C/1, G Block,
Bandra-Kurla Complex
Bandra (E), Mumbai - 400 051

Subject: Presentation to Analysts on the financial results for the quarter ended 31st March, 2018

Dear Sir / Madam,

This is with reference to and in continuation of our letter dated April 27, 2018, wherein we have intimated that Company will hosting conference call with Analyst on 3rd May, 2018 at 6.30 pm for discussion on the financial results of the Company for the quarter ended March 31, 2018.

In this regard, we have enclosed the presentation to be made to Analysts during the conference call on the financial results and performance of the Company for the quarter ended March 31, 2018

This is also being made available at the website of the Company i.e www.hexaware.com

Kindly take the same on your record.

Thanking you, Yours faithfully, For **Hexaware Technologies Limited** 

Gunjan Methi Company Secretary

© Hexaware Technologies. All rights reserved. | www.hexaware.com **fi** HEXAWARE Investor Update Q1 2018 3rd May 2018

cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and competition in IT services including those factors which may affect our cost advantage, wage increases, our ability to attract and retain highly skilled professionals, time and cost service contracts, the success of the companies in which Hexaware has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use forward-looking statements, which involve a number of risks, and uncertainties that could uncertainties regarding fluctuations in earnings, our ability to manage growth, intense immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on Certain statements on this presentation concerning our future growth prospects of our intellectual property and general economic conditions affecting our industry Business Update Q1

# **Key Financials for Q1 2018**

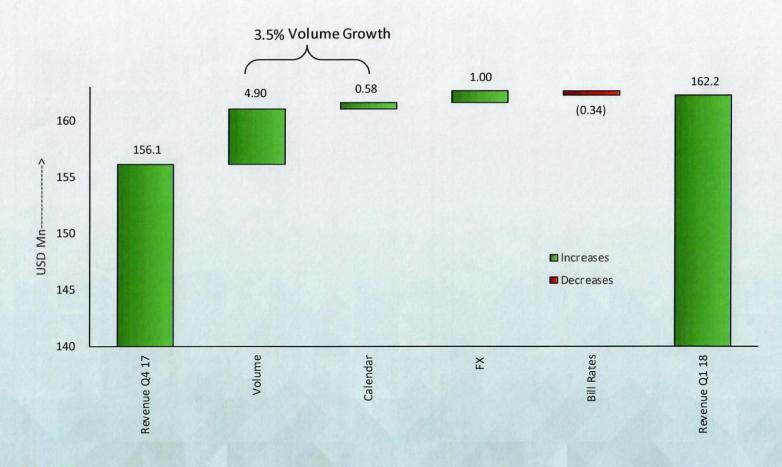


|                            | Q1 2018 | Q4 2017 | GROWTH<br>QoQ | GROWTH<br>YoY |
|----------------------------|---------|---------|---------------|---------------|
| Revenue                    | 162.2   | 156.1   | 3.9%          | 12.1%         |
| EBITDA* (before ESOP cost) | 26.5    | 26.3    | 1.0%          | 4.7%          |
| EBITDA * %                 | 16.4%   | 16.8%   | -0.5%         | -1.2%         |
| EBITDA (after ESOP cost)   | 25.1    | 24.8    | 1.0%          | 2.3%          |
| EBITDA %                   | 15.5%   | 15.9%   | -0.4%         | -1.5%         |
| PAT                        | 20.7    | 18.8    | 10.3%         | 20.3%         |
| PAT %                      | 12.8%   | 12.0%   | 0.7%          | 0.9%          |
| Diluted EPS (INR)          | 4.46    | 4.02    | 10.9%         | 18.3%         |



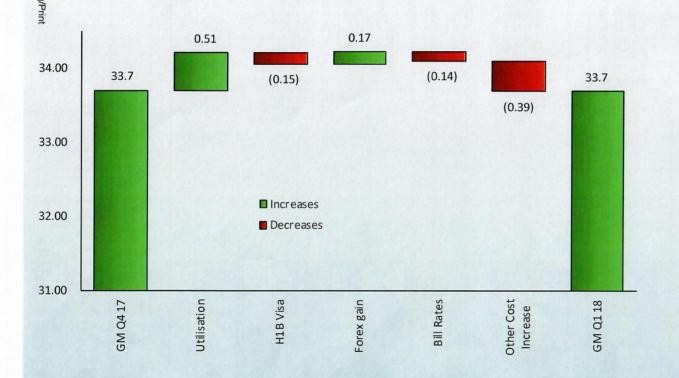
# Revenue Analysis - QoQ





# **Gross Margin Analysis - QoQ**





## SG&A ↑ 45 bps QoQ

| Sales investment / promotion / increment / others | (116) |
|---|-------|
| Volume Leverage                                   | 63    |
| Forex Impact                                      | 8     |
| Total   | 45    |

www.hexaware.com | © Hexaware Technologies. All rights reserved.

# **Movement of Top 20 Customers**



## **Top 20 Accounts by LTM Revenue**

Q1 2018 vs. Q1 2017

## In

- Specialized Payment Products and Services Provider
- World's leading Airline
- Premier Chain of Fitness Centers
- Top 5 Belgian Insurance Company
- Global Risk Management Company

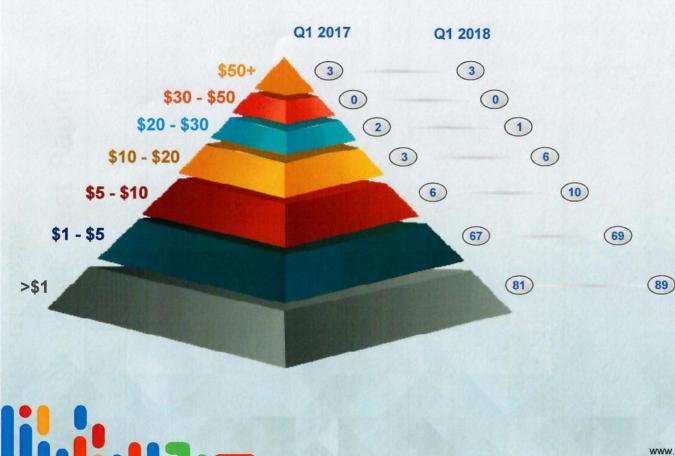
## Out

- Foremost Healthcare Solutions provider
- Olobal Banking & Financial Services Co.
- Multinational Insurance Firm
- Actuarial, underwriting & other services provider to insurers
- Multinational conglomerate



# **Improved Depth of Customer Relationships**





| TOP CLIENTS    | CONTRIBUTION<br>GROWTH | GROWTH<br>QoQ |
|----------------|------------------------|---------------|
| Top 5 Clients  | -0.8%                  | 2.0%          |
| Top 10 Clients | -0.2%                  | 3.6%          |
| Top 20 Clients | -0.3%                  | 3.5%          |
| Other Clients  | 0.3%                   | 4.7%          |
|                |                        | 33,6          |

75.00

| TOP CLIENTS     | REVENUE<br>GROWTH<br>QoQ | REVENUE<br>GROWTH<br>YoY |              |
|-----------------|--------------------------|--------------------------|--------------|
| Top 5 Clients   | 2.0%                     | 3.3%                     |              |
| Next 5 Clients  | 3.6%                     | 4.2%                     | 7.00<br>7.00 |
| Next 10 Clients | 3.5%                     | 6.9%                     | 0.00         |

33,710.00

## **NN Wins**



## USD 28 million NN Deal wins in Q1-18

- Ost optimization leveraging automation across Finance & Accounts and software development for a global Test administration service provider
- Remote Infrastructure Monitoring & Support Services for a global law firm
- Enterprise monitoring & DevOps services for a global Fortune 100 construction machinery and equipment company



# **Employee Metrics**



#### **UTILIZATION** \*

#### Utilization maintained at high levels



#### **EMPLOYEE ATTRITION**

#### Attrition at low levels

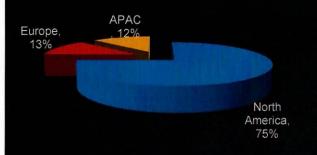


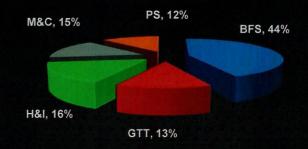
Net headcount addition during the quarter (incl. trainees) - 914

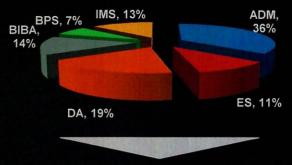


# **APAC, GTT and IMS led Growth**









| GEOGRAPHY     | GROWTH<br>QoQ | GROWTH<br>YoY |
|---------------|---------------|---------------|
| North America | 0.7%          | 3.3%          |
| Europe        | 7.3%          | 27.3%         |
| APAC          | 24.6%         | 86.1%         |
| TOTAL         | 3.9%          | 12.1%         |

| VERTICAL | GROWTH<br>QoQ | GROWTH<br>YoY |
|----------|---------------|---------------|
| BFS      | 2.1%          | 14.6%         |
| GTT      | 13.6%         | 8.1%          |
| H&I      | -0.4%         | 14.7%         |
| M&C      | 13.0%         | 23.6%         |
| PS       | -2.9%         | -5.6%         |
| TOTAL    | 3.9%          | 12.1%         |

| HORIZONTAL | GROWTH<br>QoQ | GROWTH<br>YoY |
|------------|---------------|---------------|
| ADM        | 0.3%          | 11.4%         |
| ES         | 4.7%          | 0.3%          |
| DA         | 2.0%          | 2.3%          |
| BIBA       | 6.7%          | 15.0%         |
| BPS        | 2.6%          | 20.9%         |
| IMS        | 15.2%         | 37.8%         |
| TOTAL      | 3.9%          | 12.1%         |

# Finance Update

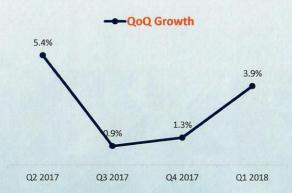
## Revenue



## Q1 2018

- CC revenue at \$161.2 mn; ↑ 3.3% QoQ; ↑ 10.1% YoY
- \$ Revenue at \$162.2 mn; ↑ 3.9% QoQ; ↑ 12.1% YoY
- ₹ Revenue at Rs 10,490 mn; ↑ 4.4% QoQ; ↑ 9.2% YoY







# **Outstanding Hedge Position and Rates**



## **Outstanding Hedge Position**

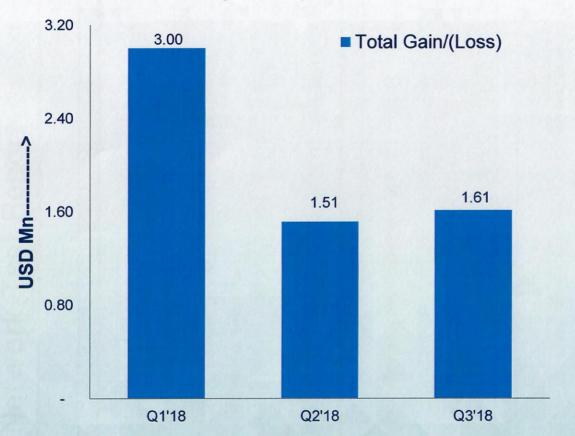
| <b>Currency Pair</b> | Amount (Mn.) | Avg. Rate |
|----------------------|--------------|-----------|
| USDINR (\$)          | 177.78       | 70.03     |
| EURNR (€)            | 6.60         | 84.51     |
| GBPNR (£)            | 11.60        | 94.18     |
| Total (\$)           | 202.39       |           |

#### Note -

- 1. Hedges outstanding are full-term hedges.
- 2. EUR converted @ 1.2399/USD & GBP converted @ 1.4158/USD.
- 3. Avg. Rate=Average of the forward rate at which the hedges have been booked with the banks.



# Forex Gain/(Loss)





- As compared to the forex gain of \$1.98 Mn in Q4'17, the forex gain this quarter was \$ 3.00 Mn.
- Forex gains expected are ~\$1.51 Mn in Q2'18 and ~\$1.61 Mn in Q3'18 at exchange rate of INR 65.1750 / USD.



## **Balance Sheet Updates**



## **CASH & CASH EQUIVALENTS**

Cash and Cash Equivalents at US\$ 94.03 Mn ( `6,129 Mn)

### DAYS SALES OUTSTANDING

Days Sales Outstanding (DSO) for Q1 2018 at 47 days; 74 days including unbilled

#### DIVIDEND

INR 1.00 per share (50%)

(Committed to capital return of INR 8 / share for the year)

Dividend Payout including taxes `357.9 Mn (\$5.5 Mn)

Tax: : ETR at 20% in Q1 18 vs 23%( Underlying 20.5%) in Q4 17– One time increase in Q4 17 due to

Tax reforms in US / ESOP credits / NOL in RT adjusted

Capex: \$1.7 Mn capex in Q1 2018 - Capex for 2018 - \$17.5 mn



Fi PEXAWARE

Innovative

Passionate Employees

Thank you

Delighted

© Hexaware Technologies. All rights reserved | www.hexaware.com