

August 08, 2023

National Stock Exchange of India Limited Exchange Plaza, Plot No. C/1, G Block, Bandra Kurla Complex, Bandra (E) Mumbai – 400 051

Symbol: LALPATHLAB

BSE Limited
Corporate Relationship Department
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai – 400 001

Scrip Code: 539524

Sub: Corporate Presentation for Q1 FY24

Dear Sir/ Madam,

Pursuant to SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find attached herewith Corporate Presentation of the Company for Q1 FY24, which the Company proposes to share with analysts/ investors.

We request you to please take the same on record.

Thanking You, Yours Faithfully,

For Dr. Lal PathLabs Limited

Vinay Gujral
Company Secretary & Compliance Officer

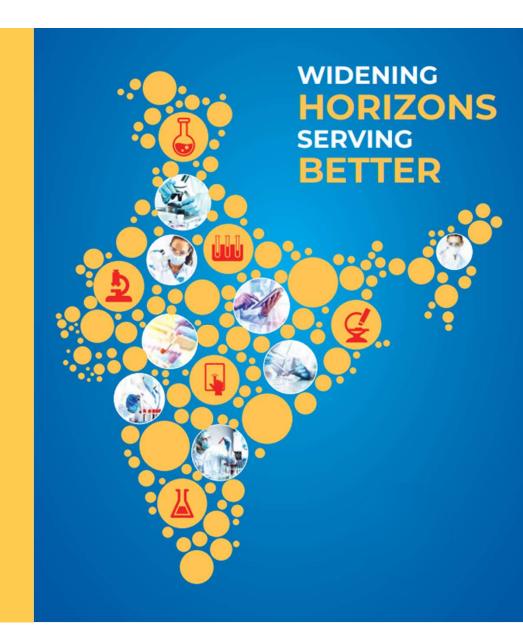
Encl.: As above



Dr Lal PathLabs Limited (DLPL)

Corporate Presentation

July 2023



Disclaimer



By attending the meeting / telephonic call where this presentation is made, or by reading the presentation materials, you agree to be bound by the following limitations:

The information in this presentation has been prepared by Dr. Lal PathLabs Limited (the "Company") for use in presentations by the Company at analyst and investor meetings and does not constitute a recommendation regarding the securities of the Company. No representation or warranty, express or implied, is made as to, and no reliance should be placed on, the fairness, accuracy, completeness or correctness of the information, or opinions contained herein. Neither the Company nor any of its advisors or representatives shall have any responsibility or liability whatsoever (for negligence or otherwise) for any loss howsoever arising from any use of this presentation or its contents or otherwise arising in connection with this presentation. The information set out herein may be subject to updating, completion, revision, verification and amendment and such information may change materially. Neither the Company nor any of its advisors or representatives is under any obligation to update or keep current the information contained herein. The information communicated in this presentation contains certain statements that are or may be forward looking. These statements typically contain words such as "will", "expects" and "anticipates" and words of similar import. By their nature forward looking statements involve risk and uncertainty because they relate to events and depend on circumstances that will occur in the future. Any investment in securities issued by the Company will also involve certain risks. There may be additional material risks that are currently not considered to be material or of which the Company and its advisors or representatives are unaware. Against the background of these uncertainties, readers should not unduly rely on these forward looking statements. The Company, its advisors and representatives assume no responsibility to update forward-looking statements or to adapt them to future events or developments.

This presentation has been prepared for informational purposes only. This presentation does not constitute a prospectus under the (Indian) Companies Act, 2013 and will not be registered with any registrar of companies. Furthermore, this presentation is not and should not be construed as an offer or a solicitation of an offer to buy securities for sale in the India. This presentation and the information contained herein does not constitute or form part of any offer for sale or subscription of or solicitation or invitation of any offer to buy or subscribe for any securities of the Company, nor should it or any part of it form the basis of, or be relied on in connection with, any contract or commitment whatsoever. The securities of the Company have not been and will not be registered under the U.S. Securities Act of 1933, as amended (the "Securities Act"), and may not be offered, sold or delivered within the United States or to U.S. persons absent from registration under or an applicable exemption from the registration requirements of the United States securities laws. This presentation and the information contained herein is being furnished to you solely for your information and may not be reproduced or redistributed to any other person, in whole or in part. In particular, neither the information contained in this presentation nor any copy hereof may be, directly or indirectly, taken or transmitted into or distributed in the U.S., Canada, Australia, Japan or any other jurisdiction which prohibits the same except in compliance with applicable securities laws. Any failure to comply with this restriction may constitute a violation of the United States or other national securities laws. No money, securities or other consideration is being solicited, and, if sent in response to this presentation or the information contained herein, will not be accepted.

By reviewing this presentation, you are deemed to have represented and agreed that you and any person you represent are either (a) a qualified institutional buyer (within the meaning of Regulation 144A under the Securities Act) or (b) not a U.S. person (as defined in Regulation S under the Securities Act) and are outside of the United States and not acting for the account or benefit of a U.S. person.

Classification: Restricted DR . LAL PATHLABS LIMITED 2

Table of Contents



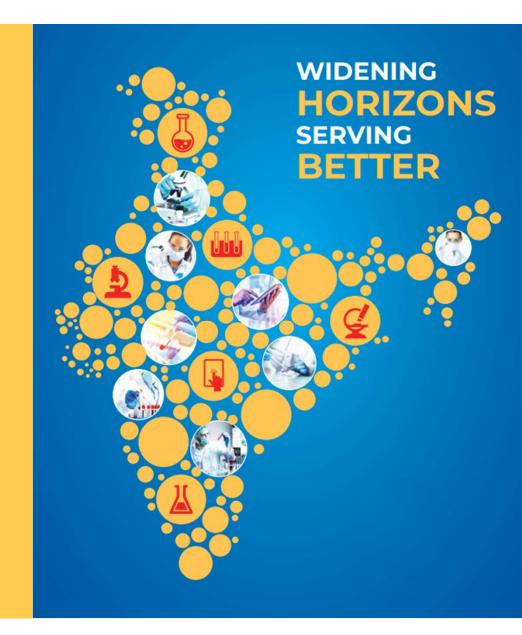
Company Overview	4
Investment Highlights	9
Q1 FY24 Highlights	24
DLPL Strategy for Future Growth	32

DISCLAIMER: This presentation may contain 'forward-looking' statements at places. The Company's business operations remain subject to undetermined contingencies and risks. Dr. Lal PathLabs Limited would not be liable for any action undertaken based on such 'forward-looking' statements and does not commit to revising/updating them publicly.



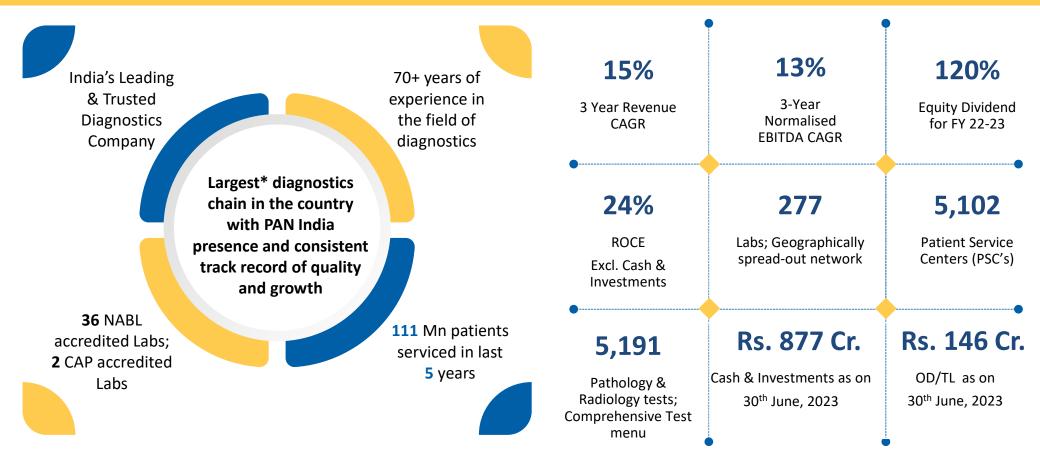
Corporate Overview

Dr. Lal PathLabs at a glance
Our Evolution
Dr. Lal PathLabs overview
Experienced Management team



Dr Lal PathLabs - At a Glance





As on March 31, 2023

Note: Figures includes Suburban Diagnostics w.e.f. 12th November, 2021

^{*}Largest on the basis of revenue and presence

Our Evolution





Foundation

- 1949: Founded by Dr. Major S. K. Lal
- 1995: Company incorporated as Dr. Lal PathLabs Private Ltd.
- 2000: Three clinical labs receive NABL¹ accreditation
- 2001: Received ISO 9001:2008 certification
- 2002: Received 'International Accreditation' from CAP²

2005 - 2010

Building capabilities for scale up

- 2005: onwards: Investment by WestBridge Capital
- 2008: Acquisition of Paliwal Medicare Private Limited and Paliwal Diagnostics Private Limited
- 2010: National Reference Lab set up in Delhi

2010 - 2015

Strong position in North India, building network in other geographies

>>

Investment by TA
Associates

>>

- Clinical laboratories expansion in North region
- Growing the business in East region
- Entry into the South and West regions
- Multiple acquisitions to scale network
- Successful IPO listing in Dec 2015

2015 - 2020

Higher contribution from Rest of India, Commissioned state of the art Kolkata Reference Lab

- Higher contribution from Rest of India business & focus on bundled test program "Swasthfit"
- Successful commissioning of Regional Reference Lab at Kolkata in 2018
- Inorganic growth through acquisition of laboratories in Western & Southern India

2020 onwards

Pan India Player – Acquired Suburban, Building South Ecosystem

- First to set-up RT-PCR testing network in 2020
- Completed acquisition of Suburban Diagnostics in 2021
- Expanded South
 ecosystem through
 Bengaluru Reference Lab
 and network of Hub &
 Satellite labs
- Established hub labs in North region
- Spearheading investments in Digital and InfoSec
- Successful commissioning of Regional Reference Lab at Mumbai in 2023

L. NABL: National Accreditation Board for Calibration and Testing Laboratories.

>>

2. CAP: College of American Pathologists.

>>

Dr. Lal PathLabs overview



Established consumer healthcare brand in diagnostic services

Catalogue of **481** test panels, **2,763** pathology tests and **1,947** radiology and cardiology tests¹

Collected and processed ~72.3 mn samples from ~26.9 mn patients in Mar'23; ~65.9 mn samples from ~27.3 mn patients in FY22; ~49.7 mn samples from ~20.3 mn patients in FY21

Pan-India integrated coverage with 277 clinical labs (including National Reference Lab at Delhi and Regional Ref Lab at Kolkata, Bangalore & Mumbai), 5,102 Patient Service Centers (PSCs) and 10,938 Pickup Points (PUPs)¹

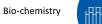
Customers include individual patients, corporates and institutions, healthcare providers as well as hospital and clinical labs (lab management)

FY23: Revenue: INR 2,016.9 Cr.; EBITDA: INR 528.0 Cr² (Margin: 26.2%); PAT: INR 241.1 Cr (Margin: 12.0%); FY22: Revenue: INR 2,087.4 Cr.; EBITDA: INR 600.4 Cr² (Margin: 28.8%); PAT: INR 350.3 Cr (Margin: 16.8%);

- 1. As on March 31, 2023.
- 2. Normalised EBITDA excl ESOP, CSR Cost & exceptional expenses

Test Menu

Routine testing



- Hematology
- Clinical pathology
- Microbiology
- Basic radiology

Specialized testing





- Flowcytometry
- Genetics / Cytogenetics / Genomics
- Histopathology/Immun ohistochemistry and Digital Pathology and AI

Proteomics





 Transplant Immunology

Accreditations







ISO15189:2007 IS9001:2008 ISO27001:2013

Experienced Management team



(Hony.) Brig. Dr. Arvind Lal Executive Chairman



Dr. Om Manchanda Managing Director



Dr. Vandana Lal
Whole-time Director



Bharath Uppiliappan
Chief Executive Officer



Ved Prakash Goel

Group Chief Financial Officer



Shankha Banerjee
Chief Executive Officer
(Group Cos)



Munender Soperna
Chief Information Officer



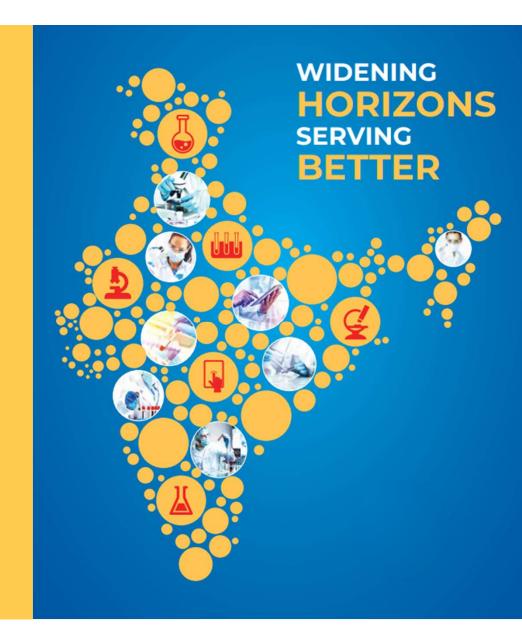
Jai Prakash Meena
Chief Operating Officer



Manoj Garg
Group Chief Human
Resources Officer



Investment Highlights



Investment Highlights



Largest consumer healthcare brand in diagnostic services, with unmatched reputation

Demonstrated high scalability, integrated through centralized IT platform for network expansion



Best-in-class and consistent financial track record with healthy return ratios

Well poised to garner incremental market share centered on intrinsic strengths and expertise in healthcare



Consolidating presence in West through Suburban acquisition



Fundamental levers in place to drive expansion based on humongous market opportunity



Indian Healthcare Services is a large and growing opportunity



~1.4 bn

India's expected population in 2025¹

\$372 bn

Expected India's healthcare industry size in CY22²

\$10.76 bn

Close to Rs. 89,155 crore was allocated to the Ministry of Health and Family Welfare, under Union Budget 2023-24² 2.5%

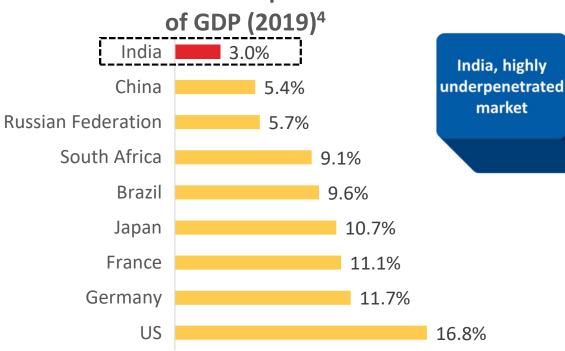
Government Expenditure on healthcare (as % of GDP) in FY25³

~62%

Out of pocket expenses to overall healthcare spends³

\$6.8 bn

The amount that Indian Government is planning to introduce as a credit incentive program (Rs. 500 bn) to boost the country's healthcare infrastructure² **Total Healthcare Expenditure as %**

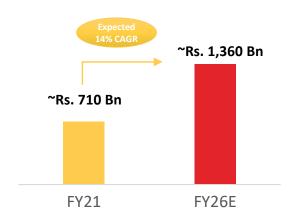


Source: (1) NITI Aayog- Policy Recommendations by R. K. Sinha, (2) IBEF (3) Article by Outlook India (4) World Bank

Drivers of India diagnostic services market

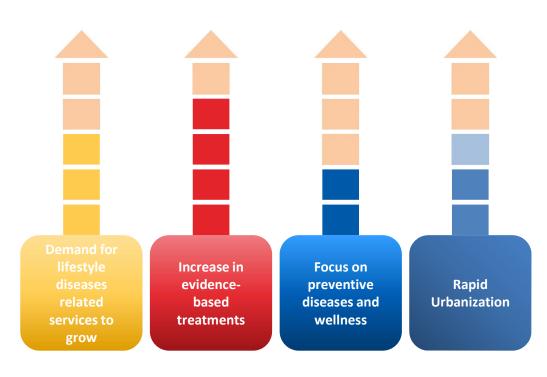


Diagnostic Services Industry Size



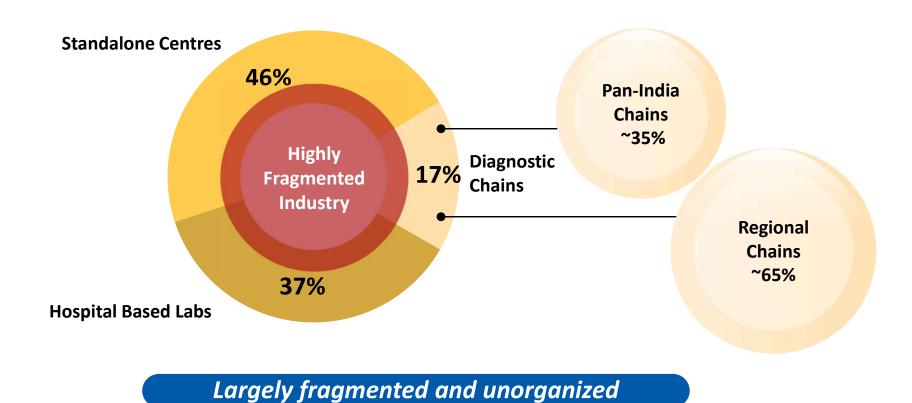
Screening, early detection, and monitoring reduce downstream costs

Growth Drivers



Diagnostic Services industry continues to remain highly fragmented

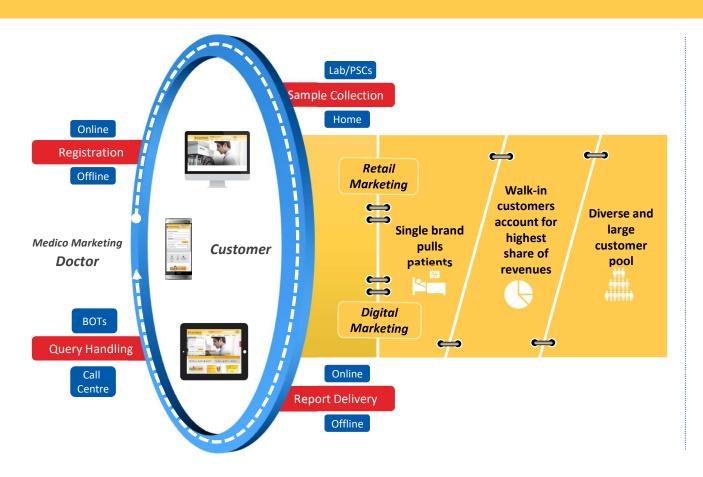




Source: Industry Data, Centrum Institutional Research Report

Established reputed consumer healthcare brand in Diagnostic Services & Dr Lal PathLabs





Pillar of a Strong Brand

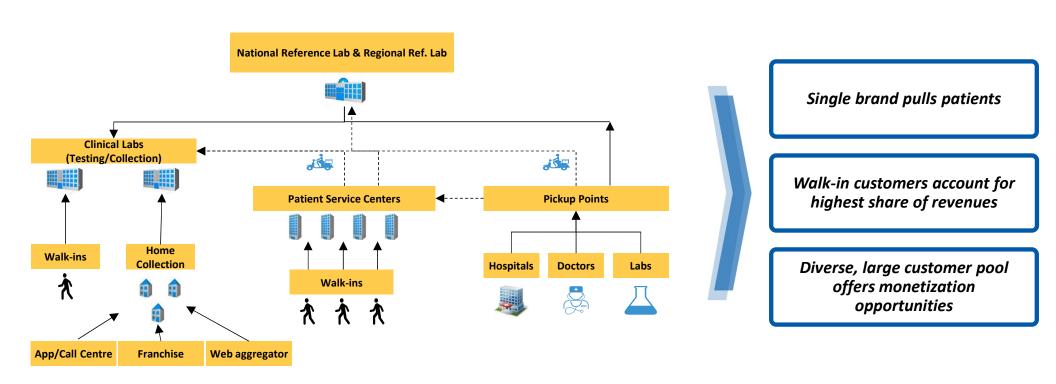
- Accreditations from CAP, NABL and ISO
- Centrally administered surveillance programs
- Coverage in metros, Tier 1 and Tier 2 cities
- Wide reach through **PSCs and PUPs**
- 24x7 access including online access and home collection
- Dedicated logistics team



Collection network



LPL's scalable business model provides strategic advantage for expansion and consolidation



Digital Touchpoints across patient journey

















- Patient App/Website Order Booking, Reports, Find Nearby Center, Test Info, Expected time of report, Live order status, App Notifications
- Partner Portal Registration, Business snapshots, Report Download, AI enabled Recommendation engine
- Home Collection Portal -Customer Order Booking, Report status
- Seamless Omni channel Experience



Sample Collection

- Phlebo App Scan lab number, Documentation, Order Closures for home collection
- Phlebo Kiosk In lab application for Phlebo
- Customer Feedback/NPS Scoring



Logistics

- Live tracking of samples, inter & intra city, cash collection, dynamic routing, gamification, lab shipments
- Audit



Lab Processing

- Reporting & Analysis
- Instruments integrations

Workflow Management

Quality & Compliance



Report Engine

- **Historical Trends**
- **Cumulative Reporting**
- Smart Report
- RPA For Govt. Reporting
- **Live Report Status**

DATA LAKE – REAL TIME ANALYTICS

MICROSERVICS BASED ARCHITECTURE

SECURED APPLICATIONS

SCALABLE INFRA – LEVERAGING POWER OF CLOUD

Leveraging digital infrastructure to make life easier for patient



New Website Launch

- New age user intuitive website.
- Responsive, mobile friendly web designs.
- SEO friendly for improved customer reach
- Strategic placement of Buttons and Web forms to generate more leads and better order conversion rates from website

Reco.ai

- LPL's own AI based Recommendation Engine
- Recommends Patient relevant tests as per his current health condition, past report trends, demographic details, etc.

Logistics App

- Machine Learning based FE Route Generation
- Machine Learning based Tube Scanning Bag creation process.
- Secure QR Code based handshake for every process.
- Geo-fencing and Precious sample recognition Intra and Intercity sample movement.



Wallet

- Senior Citizen Wallet: Wallet points on every booking for Senior Citizen Patients.
- Phlebo Wallet: Wallet points on enhanced superior services to customers.

One Registration

- One unified platform for all POS registrations
- Error Proofing

Chatbot 2.0

- New version of Chatbot.
- Book an appointment functionality.
- ETR and Report visibility of customer orders.
 Recommendation of Preventive Health
 Checkups

Control Tower Implementation



"Control Tower" implementation provides a complete visibility of Patient samples across the sample processing lifecycle. The insights will help the business users to reduce delay and improve processing leading to better customer service.

Control Tower Teams

Key Highlights

Cloud Data Lake



Front Desk

Failure Indicator Areas - Home Collection, Credit management & Sample/Registration Deficiency



Logistics

Failure Indicator Areas - Unregistered Samples, Bagging & Shipping of samples



Lab Operations

Failure Indicator Areas - samples scan-in & scan-out , Shipment creation, Report Validation



Digital

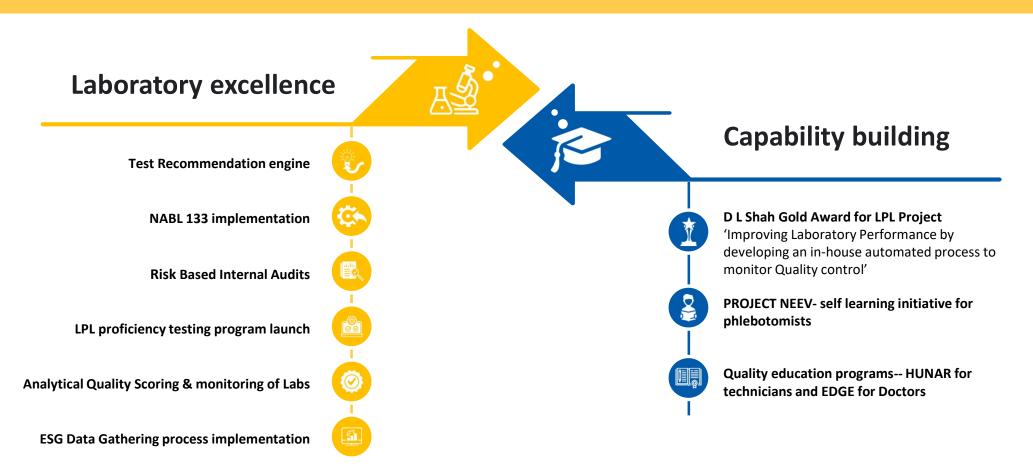
Failure Indicator Areas: Delay in report upload and payment

- Centralized Monitoring Team for "Control Tower" Operation
- Real-time information for the delays happening across sample processing lifecycle with actionable insights
- Quick decision making
- Drill-down level information available till last leaf i.e.
 Lab Number / Field Executive
- Information accessible based on Roles & Rights
- Overall design is based on "Mobile First" Approach

- Future ready Cloud architecture with easily scalable and upgradable
- Data for "Control Tower" is processed through "Data Lake" hosted on Cloud
- "Data Lake" helps in consolidating the data from multiple source systems and provides easy access information securely

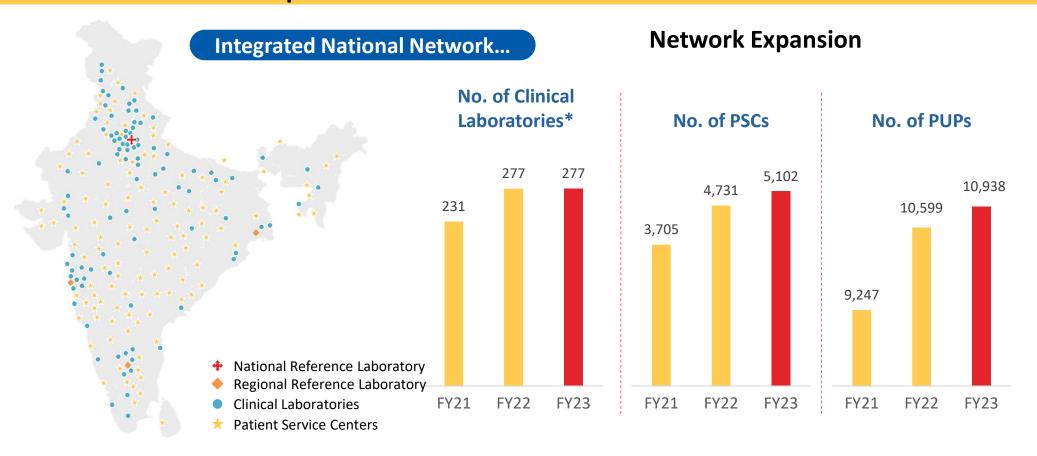
Quality Control





Scalable Model integrated through centralized IT & digital platforms allows for network expansion





* Notes

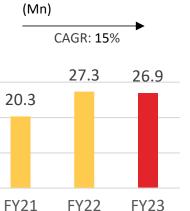
[·] Includes National Reference Laboratory and Regional Reference Labs in Kolkata, Bengaluru & Mumbai

Includes 40 Labs, 207 PSC's and 1008 PUP's of Suburban Diagnostics

Attractive operating metrics



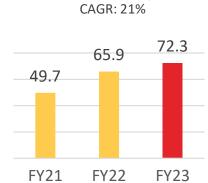




 Consumer brand and network expansion driving patient volumes

No. of samples

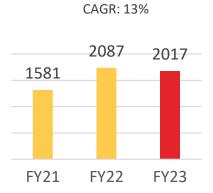
(Mn)



 Increase in samples with patient volumes growth

Total Revenue

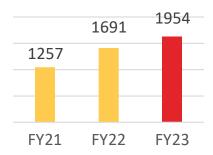
(INR Cr.)



 Revenue in FY23 decreased due to fall in covid revenue by 84%

Non-covid Revenue

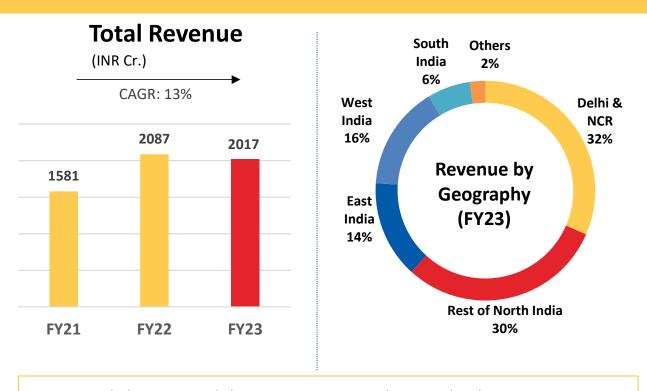


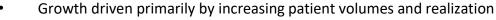


 Non Covid Revenue growth CAGR at 25%

Robust financial performance



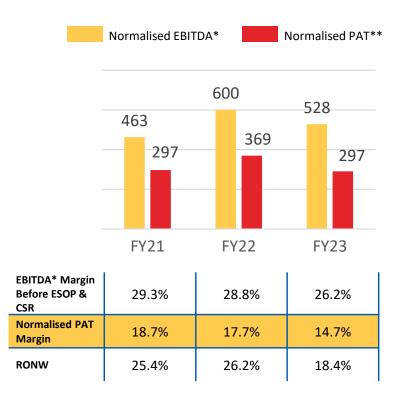




• Increase in operating margin due to economies of scale and cost efficiencies

Note: Results includes Suburban financials wef 12th Nov'21. On transition from IGAAP to IND AS, revenue adjusted as per IND AS 115.

EBITDA*,PAT and Return on Net Worth (INR Cr./%)



^{*} Normalised EBITDA excl. RSU, CSR and exceptional expenses

^{**}Normalised PAT excl. notional depreciation and exceptional expenses

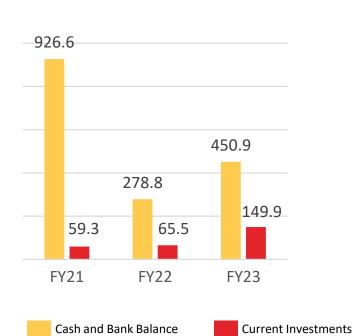
Robust financial performance (Cont'd)







Cash and Cash Equivalents (INR Cr.)

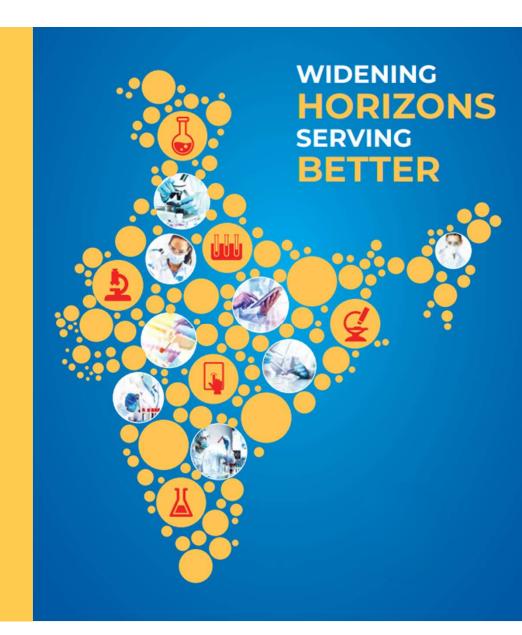


- Self funded growth on account of strong cash flow generation
- Attractive fixed asset turnover ratio given assetlight model
- Current net cash position and internal accruals expected to fund next phase of growth

1. Fixed Asset Turnover = Total Revenue / Net PP&E as per Ind AS

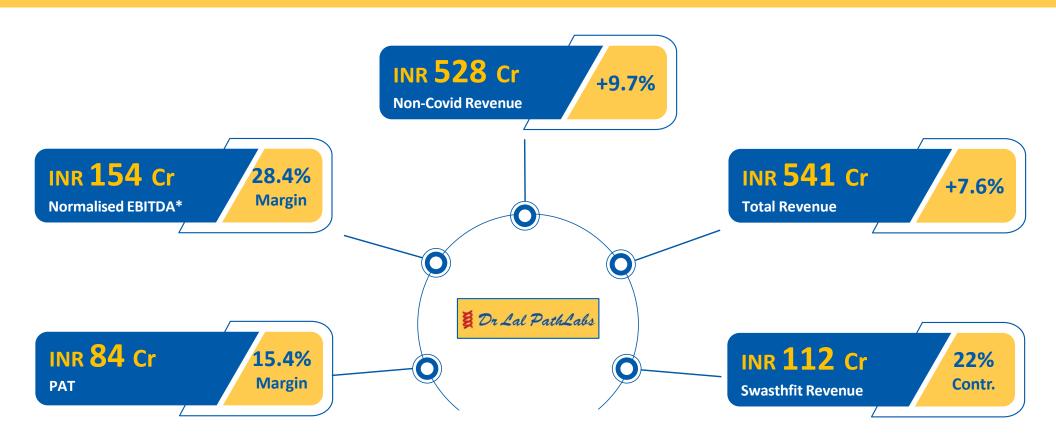


Q1 FY24 Highlights



Q1 FY24 – Key Performance Highlights





^{*} Normalised EBITDA excl. RSU and CSR cost

Overview of Dr Lal PathLabs





Established brand

Established consumer healthcare brand in diagnostic services



Pan-India integrated coverage

277 clinical labs (including National Reference Lab at Delhi and Regional Reference labs at Kolkata, Bangalore & Mumbai), 5,102 Patient Service Centers (PSCs) and 10,938 Pick-up Points (PUPs)*



Varied Offerings

Catalogue of 481 test panels, 2,763 pathology tests and 1,947 radiology and cardiology tests



Unique and successful operating model

Scalable model integrated through centralised IT platform allows for network expansion

* Includes 40 Labs, 207 PSC's and 1008 PUP's of Suburban Diagnostics

As on March 31, 2023

Well-positioned one of the fastest-growing segments of the Indian healthcare industry

Financials

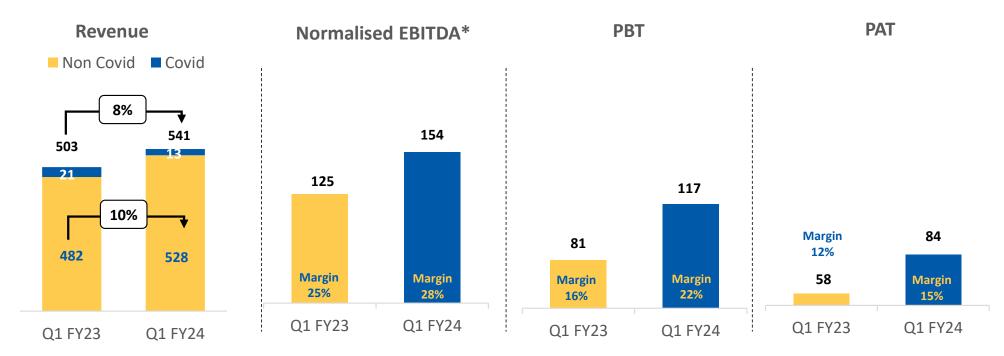


Particulars (Rs. Cr.)	Q1 FY24	Q1 FY23	Gr %	FY'23
Revenue	541	503	7.6%	2,017
Operating Expenditure	387	377		1,489
Normalised EBITDA	154	125	22.7%	528
Normalised Margins	28.4%	<i>25.0%</i>		26.2%
RSU & CSR cost	8	8		38
EBITDA	146	118	24.4%	490
Margins	27.0%	23.4%		24.3%
Other Income	14	8		42
Depreciation	35	36		150
EBIT	126	90	<i>39.6%</i>	381
Margins	23.2%	17.9%		18.9%
Finance Cost	8	8		38
PBT	117	81	44.3%	344
Margins	21.7%	16.2%		17.0%
PAT	84	58	43.6%	241
Margins	<i>15.4%</i>	11.6%		12.0%
EPS (Basic)	9.9	7.0		28.8

Financial Highlights – Consolidated



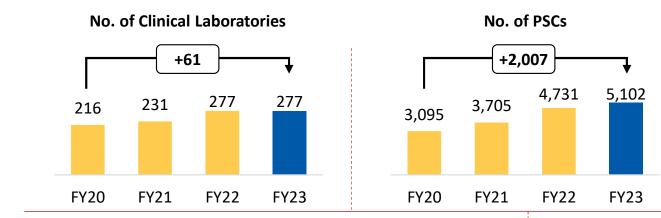
All figures in Rs. Crore

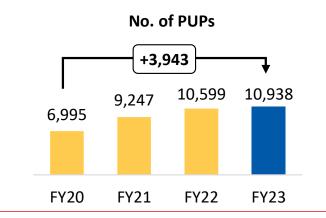


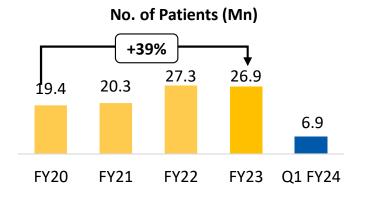
^{*} Normalised EBITDA excl. RSU & CSR cost

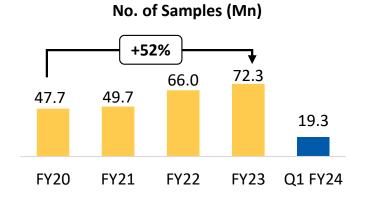
Operating Highlights











Note: Includes 40 Labs, 207 PSC's and 1008 PUP's of Suburban Diagnostics

Management Commentary



Commenting on the performance, (Hony) Brig. Dr. Arvind Lal, Executive Chairman said:

"As a frontrunner in organized diagnostics, we believe we have consistently met patient expectations on service parameters. We are focused single mindedly on driving volume growth and our methodical approach to network expansion will take lead. Given our strong operating model and brand affinity in both B2C and B2B segments, I see the Company gain share from the unorganized space.

There is synergy to be leveraged across both our brands and this will form the basis for business performance in the Western India as we fully tap the potential of our new RRL at Vidyavihar. We are constantly focused on expanding our presence to reach a larger number of customers, especially in the tier 3 and 4 cities.

Diagnostics industry in India remains dynamic, offering ample opportunities for future expansion. The industry is shifting gears from being an unorganized market largely to one that is organized. This encouraging shift is expected to gain traction in the coming period, helping large national players like us to further cement our leadership position in the country."

(Hony) Brig. Dr. Arvind Lal, Executive Chairman



Commenting on the performance, Dr. Om Manchanda, Managing Director said:

"Over the next few years, we expect a rapid shift of market share from unorganized to organized, driven by changing industry dynamics and certain intrinsic benefits available to large organised players. Our omnichannel focus is further accelerating this shift as we seamlessly transport samples and deliver reports conveniently with best-in-class patient experience.

Our digital investments have grown manifold in the past few years largely directed towards enhancing the IT infrastructure, including the implementation of advanced technologies to drive higher volumes. These efforts aim to elevate the patient experience and provide tailored solutions to meet customized needs.

We continue to focus on highly specialized segments of pathology testing. Our approach has been to focus on these segments through Centre of Excellence (CoE). Dr. Lal PathLabs has strengthened its reputation as a reliable and patient-centric company, and we are committed to leaving our imprint and continuing the growth trajectory."

Dr. Om Manchanda,Managing Director

Commenting on the performance, Mr. Bharath Uppiliappan, Chief Executive Officer said:

"In Q1 FY24 we served 6.9 million patients generating a revenue of Rs. 541 crore with a growth of 8%, Non Covid growth of 10%. This was largely led by Sample growth of 6% and higher realization. In this quarter we launched our new marketing campaign "Bharat ka Vishwas" with quantifiable reasons to believe why millions of patients and doctors trust Dr Lal Pathlabs. This combined with our digital led initiatives.

digital led initiatives - CHIPs and Recommendation engine supported with on ground activation programs are driving growth in our stronghold markets of North & East. DNCR recorded a strong growth rate.

Swasthfit registered highest ever quarterly revenue of Rs 112 Cr with a contribution of 22% to topline. We are creating variants of common tests like Lipid profile & making it medically more relevant sub segments of patients like diabetics & heart related ailments. Our strategic expansion in Tier 3 & 4 cities of the country continues as per plan. In addition to the labs in Siwan, Sultanpur &

as per plan. In addition to the labs in Siwan, Sultanpur & Murshidabad in Q4 FY23, we have commenced operations at 4 of our greenfield labs in Jind in Haryana, Una in Himachal Pradesh & Tamluk & Hooghly in West Bengal.

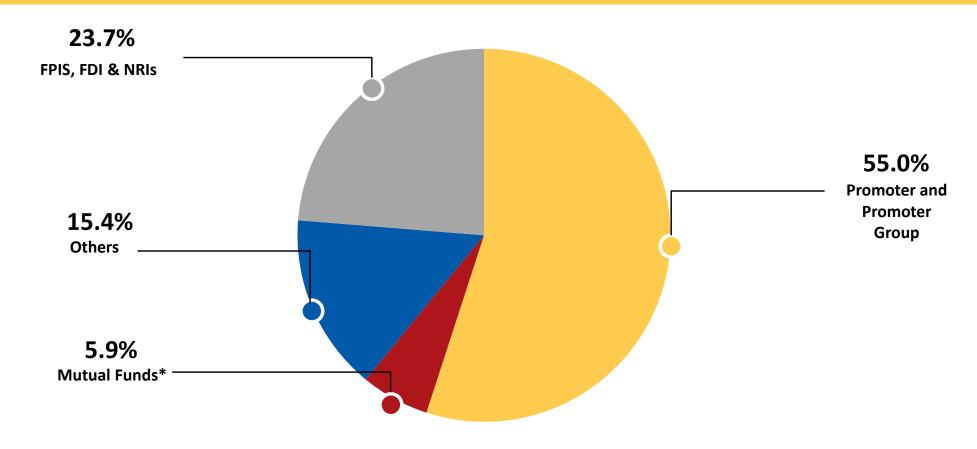
We believe we have the right set of building blocks coupled with PAN India presence and the digital infrastructure that will help us to deliver industry leading growth rates for a long period of time."

Mr. Bharath Uppiliappan, Chief Executive Officer



Shareholding as of 30 June, 2023

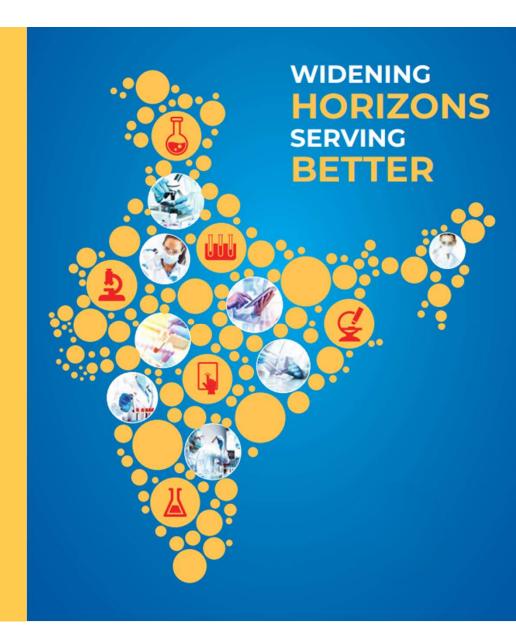




^{*}Mutual Funds includes Alternate Investment Funds as well

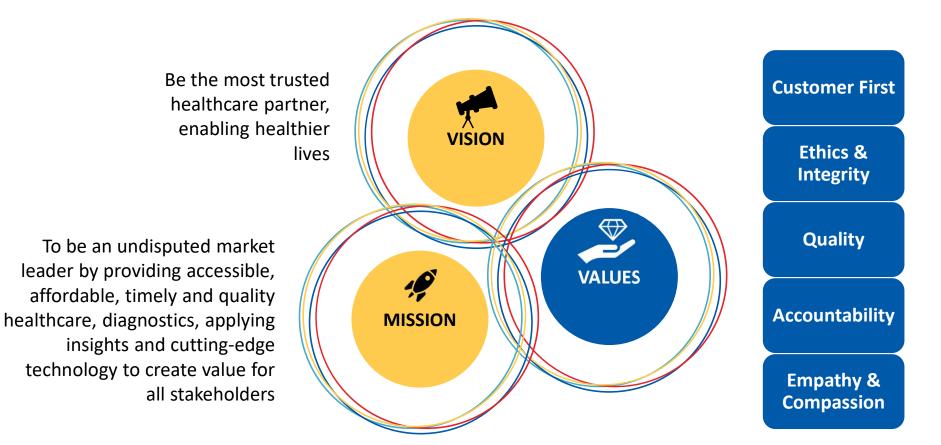


DLPL Strategy for future growth



Vision, Mission & Values





Vibrant Outlook



Evaluate best fit inorganic opportunities in South, and leverage expertise of recently acquired Suburban brand in West

Target to grow ahead of the industry

Strongly develop Rest of India geographies, through Regional Reference Labs and cluster city approach for attractive markets

Higher contribution from bundling of tests – 'Swasthfit'

Deeper Penetration within the North, East & Central Indian markets

DLPL Strategy for future growth



Significantly leverage the strong digital infrastructure

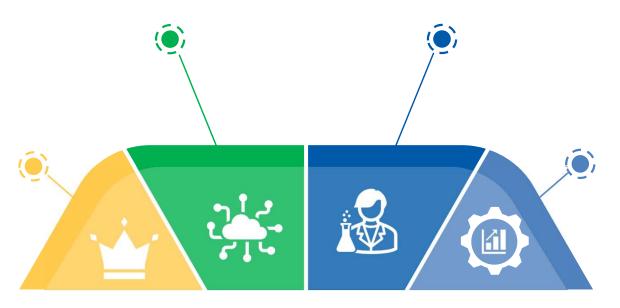
- Deployed AI, data analytics, machine learning tools to elevate the patient experience & offer customized solutions
- Dedicated digital team in place to amplify the volume trajectory

Enhance high-end test portfolio of super-specialty & bundled test

- Created specialty verticals like Genevolve to focus on genomics, L-CoRD to focus on reproductive diagnostics, and L-ACE to focus on auto-immune disorders.
- 'Swasthfit' remains at the core, to offer comprehensive bundled solutions to patients

Maintain leadership position in the existing core markets

- Leverage strong brand equity in core markets of North India including Delhi NCR
- Offer value to patients by upselling opportunities

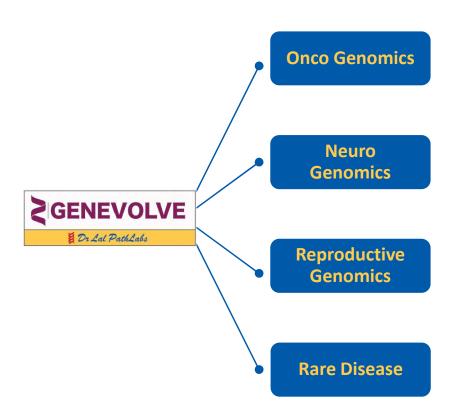


Drive higher volumes in high-potential markets of Western & Southern India

- Follow cluster city approach to steer growth in key pockets
- Enhance presence in Maharashtra especially Mumbai through Suburban Diagnostics
- Launched Reference labs in Bengaluru & Mumbai

Genevolve: Genetic Testing Division







Summary highlights – Technical Lab Operations





Only lab in India to introduce the Donor derived cell free DNA (LIQUID BIOPSY) technique for monitoring in cardiac, lung and renal transplant patients.



First lab to introduce the ONCOPRO TSO500
Comprehensive Genomic Profiling- 500 genes panel



LACE and the centre of excellence in Reproductive medicine – LCORD



Relaunched the Lipid panels incorporating the latest guidelines and the SCVD risk profiling for patients



First lab in India to use AI as an adjunct reporting for prostate cancer and breast cancer reporting – enhancing the accuracy of pertinent parameters for reporting which affect the therapy guidelines for patients (Gleason grading and perineural invasion)



Launched COE in Autoimmunity – Unparalled test menu in autoimmune diseases in India



Only private lab to have **two electron microscopes** – TEM (Transmission Electron Microscopy) for clinical diagnostics.



New Research paper published entitled "Emergence of Multidrug Resistant Enterococcus Species Isolated from Clinical Samples in North India" in international journal Global Journal of Microbiology Research(GJMR).



Savings of >1.3 million aliquots and >5210 tons of plastic waste in our lab – a strong commitment to sustainability



Dr. Lal Pathlabs' leadership vision focuses on continuous improvement while maintaining best-in-class patient services. Furthermore, we are strongly committed to optimizing our laboratory's environmental footprint.

We reduced the need for aliquots by 93% by replacing our previous system configuration^{1,2} with new, innovative automation, analyzers, and IT solutions. Reduced use of plastic for aliquots optimizes waste management and significantly reduces CO² emissions.

















Combating climate change



- 1. Siemens Healthineers automation and IT solution vs. the previous system configuration from Roche Diagnostics, Abbott Diagnostics, and Beckman Coulter Diagnostics.
- 2. Case study: Dr. Lal Pathlabs harnesses the power of digitalization. Published by Siemens Healthcare Diagnostics Inc. · Order No. 30-22-DX-1342-76 · 08-2022 · © Siemens Healthcare Diagnostics Inc., 20222.
- 3. ZWE Policy-briefing The-impact-of-Waste-to-Energy-incineration-on-Climate.pdf
- 4. Theoretical worldwide average using the epa.gov/energy/greenhouse-gases-equivalencies-calculator
- 5. Expected financial savings for the contract duration, depending on test mix and market pricing during this time period.

Key ESG Initiatives





Use of Electric bikes for sample collection



Use of Solar Panels for Power; addition of 50 KW solar plant at NRL



E-billing and epayment receipt to reduce paper usage



Data centre virtualization to prevent heat and CO₂ emission



Water saving through treatment & reuse of wastewater



Use of biodegradable bags for sample collection



Descaling of DG Sets radiator to improve the smoke quality



31348 hours of training for employee development

Cyber Security Capability



Data Loss Prevention

- State-of-the-art data loss prevention technology to monitor and prevent the disclosure of information
- Data classification platform for information labeling and handling according to severity of data
- Rights management system to enable persistent data-centric protection





Deployed next generation cyber technologies such as CASB (Cloud Access Security Broker), EDR (Endpoint Detection & Response), ATP (Advance Threat Protection), File Sandboxing, Email Zero-Day Protection, Risk-Based Conditional access to prevent the new-age cyberattacks

Extended
Detection and
Response

Software Security

- Vulnerability Assessment & Penetration Testing of IT apps and systems including cloud infra
- Periodic secure code and configuration reviews of mission-critical systems





- Security operations center to monitor cyber threats 24x7
- Cyber Crisis Management Plan Readiness, Response & Recovery to achieve the cyber resiliency

Security
Operations
Center

Threat Intelligence

- Threat intel platform to monitor the surface, deep and dark web for credential disclosures, data leaks, frauds, scams, etc
- Proactive detection and mitigation of vulnerabilities of publically exposed systems



Highest Quality Standards in the Industry



Best in the Industry CAP Proficiency Testing Score at 99.5% for National Reference Lab

Consistently high EQAS Performance Testing Score at 98.5% for Satellite Labs

CAP accreditation 2 labs, NABL accreditation 36 Labs

Real time quality control monitoring

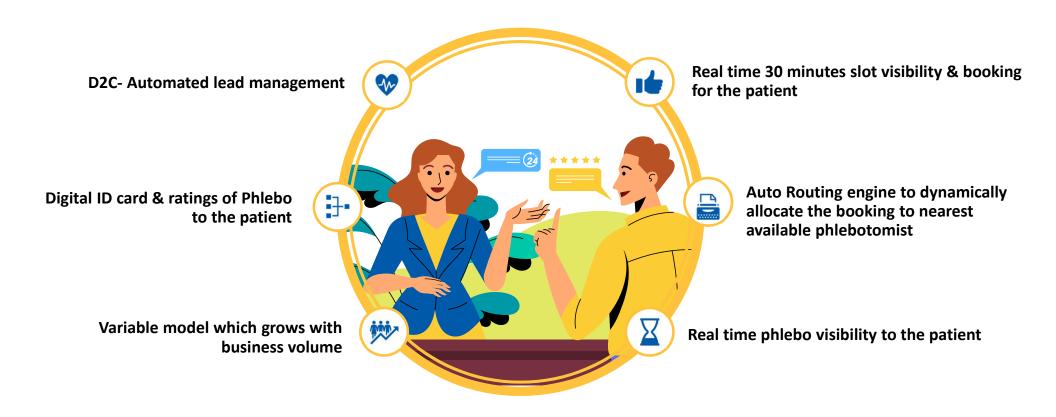
Risk based quality assurance framework

100+ Quality improvement meetings on a daily basis with the network partners

Digitally enabled solutions implemented for quality audits and trainings

As on March 31, 2023

Enhanced Customer Experience in Home Collection



Key Awards & Recognition





Top 100 Global Most Loved Workplace 2023



Gold Award

QCI – D. L. Shah Quality Awards 2022



Business Standard Star SME of the year 2022



Best Brands Healthcare 2022



GAPIO Excellence in Diagnostics Award 2022



Diagnostic Chain of the Year – West

Awarded by the prestigious

Healthcare Awards, from The

Economic Times in 2022



CSR Award 2022



ICICI Lombard & CNBC TV18 India Risk Management Awards 2022 – Healthcare



CFO100 Roll of Honour 2022



Financial Express CFO of the year 2022

Key Awards & Recognition







Dr. Om Manchanda honoured and awarded as 'Healthcare Personality of the Year, 2020' by FICCI



EY Entrepreneur of The Year 2019 – Life Sciences & Healthcare



Data Quest Technology Award 2015 – Excellence in Implementation of Technology



VC Circle Healthcare Summit 2013 – Best Diagnostic Company

COMPUTERWORLD

Computerworld Honors Laureate Program, 2012



Frost and Sullivan 4th Annual India Healthcare Excellence Award, 'Diagnostic Service Provider Company of the Year 2012'



Franchise India Excellence Award in Hall of Fame Category (2011, 2012)



Franchisor of the Year (Healthcare) - Franchise Plus Awards 2010



Padma Shri – (Hony) Brig. Dr. Arvind Lal (2009)

Contact Us



About Dr Lal PathLabs Limited (DLPL)

Dr Lal PathLabs Limited is one of India's leading consumer healthcare brand in diagnostic services.

It has an integrated nationwide network, where patients and healthcare providers are offered a broad range of diagnostic and related healthcare tests and services for use in core testing, patient diagnosis and the prevention, monitoring and treatment of disease and other health conditions. The services of DLPL are aimed at individual patients, hospitals and other healthcare providers and corporates. The catalogue of services includes 481 test panels, 2,763 pathology tests and 1,947 radiology and cardiology tests as on March 31, 2023.

As on March 31, 2023, DLPL's has 277 clinical labs (including National Reference Lab at Delhi & Regional Reference Lab at Kolkata, Bangalore & Mumbai), 5,102 Patient Service Centers (PSCs) and 10,938 Pick-up Points (PUPs). In FY22 & FY23, DLPL collected and processed approximately 66 million samples and 72 million samples from 27.3 million and 26.9 million patients, respectively.

Additional information on Dr Lal PathLabs Limited: Corporate Identification No: L74899DL1995PLC065388

Website: https://www.lalpathlabs.com

For further information please contact:

Ved Goel

Dr Lal PathLabs Limited

Tel: +91 124 301 6500 Fax: +91 124 423 4468

E-mail: ved.goel@lalpathlabs.com

Siddharth Rangnekar / Nishid Solanki

CDR India

Tel: +91 22 66451209 / 1221

Fax: +91 22 66451213

Email: siddharth@cdr-india.com / nishid@cdr-india.com



Thank you

