Blue Star Limited Band Box House, 4th Floor, 254 D, Dr Annie Besant Road, Worli, Mumbai 400 030, India. T: +91 22 6654 4000 F: +91 22 6654 4001 www.bluestarindia.com

February 3, 2022

<b>BSE Limited</b>	National Stock Exchange of India Limited
Phiroze Jeejeebhoy Towers,	Exchange Plaza, C-1, Block G,
Dalal Street,	Bandra Kurla Complex, Bandra (East),
Mumbai – 400 001	Mumbai – 400 051
BSE Scrip Code: 500067	NSE Symbol: BLUESTARCO

Dear Sir/Madam,

#### Sub: Investors' Presentation for the Third Quarter and nine months ended December 31, 2021

Pursuant to Regulation 30(6) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 (the "Listing Regulations") read with Part A of Schedule III of the Listing Regulations, we are enclosing herewith the Investors' Presentation for the Third Quarter and nine months ended December 31, 2021.

The said information is also being made available on the website of the Company at <u>www.bluestarindia.com</u>

Kindly take the same on record.

Thanking you, Yours faithfully,

For Blue Star Limited



Rajesh Parte Company Secretary & Compliance Officer

Encl: a/a

1/172.16.31.16iLegal and Secretarial Documents/(01) Blue Star Limited/2021-22/Stock Exchange Compliance/Reg 30 Information and Update/Investor Presentation/Q3FY22



Registered Office: Kasturi Buildings, Mohan T Advani Chowk, Jamshedji Tata Road, Mumbai 400 020, India. T : +91 22 6665 4000 F : +91 22 6665 4152. CIN: L 28920MH1949PLC 006870



# Blue Star Limited Investor Presentation – Q3FY22 & YTD Q3FY22

Cebruary 3, 2022

## **About Blue Star**

- India's leading air-conditioning, commercial refrigeration and MEP contracting company
- Total Revenue from Operations: ~ Rs. 4264 crores
- Employee Strength: 2650
- 5 manufacturing facilities; 32 offices; ~3800 channel partners
- Presence in 18 international markets in the Middle East, Africa, SAARC and ASEAN regions
- Comprehensive solutions for corporate, commercial, residential customers
- Winner of the prestigious Golden Peacock Award for Excellence in Corporate Governance, for two years in a row (2019 & 2020)
- Winner of the prestigious Golden Peacock Award for Corporate Ethics, 2019 and Risk Management, 2020
- Winner of ICSI Best Governed Company (Listed Company : Medium Category) 2019 award.

### Blue Star – Vision & Credo

#### Vision :

"To dream, to strive, to care and, above all to be the best in everything we do."

BLUE STAR

#### Credo:

"I am Blue Star. I take pride in delivering a worldclass customer experience."

### **Governance Structure**

#### **Chairmen Emeriti**



Ashok M Advani



#### **Board of Directors**



Shailesh Haribhakti Chairman

Anil Harish

Independent

Director



Vir S Advani Vice Chairman & Managing Director



**B** Thiagarajan Managing Director



Sam Balsara Independent Director



Rumjhum Chatterjee Independent Director



Arvind K Singhal Independent Director



Rajiv R Lulla Non-Executive Director



Sunaina Murthy Non-Executive Director



Dinesh Vaswani Non-Executive Director





# **Business Segments**





## **Segment I** Electro-Mechanical Projects and Commercial Air Conditioning Systems

### **Electro-Mechanical Projects**

Design, engineering, procurement and execution of MEP projects in buildings (including Airports), factories (including Data centres) and infrastructure (Metro rail, Electrical substations & Rural water supply) segments

- Large central air conditioning & ventilation projects
- Electrical projects
- Plumbing projects
- Fire-fighting projects
- Mechanical EPC projects in large Industrial sector & Electrical EPC projects for Electrical substations
- Our Value Proposition
  - Superior project delivery through intelligent engineering, modern execution practices, and committed teams
- Winner of `MEP Contractor of the year' in 2021

# **Commercial Air Conditioning Systems**

- Complete range of energy-efficient
  Packaged and Ducted split air conditioners
- Innovative New range of Packaged & Ducted Split air conditioners with Special Filters and UVGI
- Innovative new generation Inverter ducted system
- VRF V Plus, the fifth generation VRF designed for Indian conditions and higher efficiency
- Highly Energy Efficient Water Cooled VRF
- Highly Channelized Business 600 dealers in 190 towns



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# **Commercial Air Conditioning Systems**

- Highly efficient 5 Star rated Configured Oil Free chillers
- Mix and Match Configured Series- Air-Cooled and Water-Cooled Screw chillers
- Energy-efficient 5 Star VFD Screw Chillers
- Energy-efficient 3 Star Inverter scroll chillers
- Process chillers for industrial and noncomfort cooling applications
- Wide range of Centrifugal Chillers from 350 TR to 4000 TR



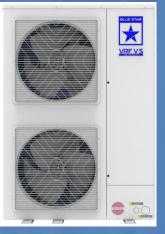


# **Commercial Air Conditioning Systems**

 Large Capacity Mix and Match Configured Series-Screw chillers

• 5<sup>th</sup> Generation Side discharge VRF





### **After Sales Service**

- India's largest air conditioning and refrigeration service provider
- Maintaining around 2 million tonnes of air conditioning and refrigeration equipment
- Backed by our value proposition "Gold Standard service delivery", we extensively expanded our service reach to Tier 2, 3 & 4 towns and are currently handling 3900 towns with > 1.2 million service calls a year
- Focus on Same day installation for 90% jobs; response time of 3 hours and turnaround time of 18 hours
- State of the art 'Remote Monitoring Centre' at Thane
- ISO 9001-2015 and ISO 45001 certified
- Accreditations from TAB, NEBB, CMVP, IAQ and NADCA
- Offers Engineering Facility Management covering operation and maintenance services for electro-mechanical utilities

# **International Business**



- Headquartered and managed by the Company's wholly owned subsidiary at Dubai.
- Offers Air Conditioning and Refrigeration products, after-sales service as well as system integration in global markets.
- Product portfolio includes Unitary products, DX Commercial, refrigeration and Applied systems products.
- Focus on building a larger international footprint by enhancing reach of distributors, channel associates.
- International projects managed by the Company's joint ventures at Qatar and Malaysia.
- State-of-the-art exclusive showroom at Dubai. Displays a complete range of our latest energy efficient products for the Middle East.

# Some of our prestigious projects







**Gift City** 



**Bangalore Metro** 

#### Tata Power - HT Substation



**Tata Steel** 



Chhatrapati Shivaji International Airport-T2

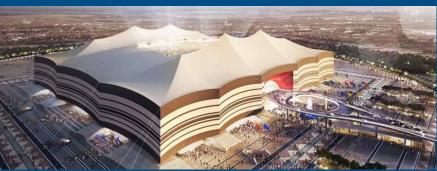


#### **Parliament House**

# Some of our prestigious international projects



HVAC works in Doha Live, Qatar



**Al Bayt International Stadium** 



#### **PAVILLION 2, BUKIT JALIL MALL, Malaysia**



**BB TOWER, Malaysia** 



#### HOSPITAL CYBERJAYA, Malaysia



# **Segment II Unitary Products**

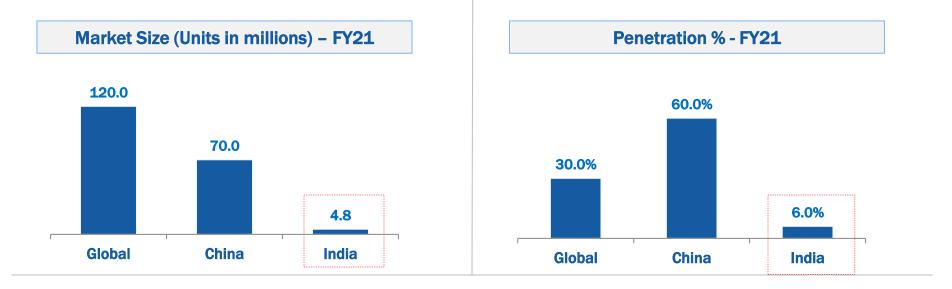
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# **Room Air Conditioners**

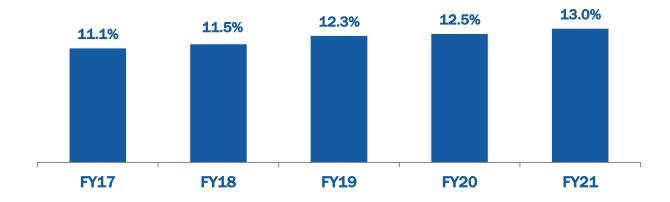
Installed base of over two million units.

- Products available in 7500 outlets in more than 650 locations across the country.
- Focus on inverter technology, energy efficient products and ACs with purification technologies.
- Focus on residential as well as corporate and commercial customers
- Aesthetics and low noise make our products widely recommended by interior designers
- Higher quality consistent performance under various
  Indian conditions

#### Low penetrated market and growing middle class purchasing power offer immense opportunity for growth...



Blue Star Market Share (%)



17

# **Commercial Refrigeration Products**

BLUE STAR

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- Wide range of commercial refrigeration equipment
- Market leader in most of the segments
- Products having latest technology with innovative features:
  - Deep Freezers
  - Bottle Coolers
  - Visi Coolers/Freezers
  - Storage Water Coolers/Dispensers
  - Bottled Water Dispensers
  - Ice Cubers/Flakers
  - Cold Rooms
  - Commercial Kitchen Refrigeration
  - Medical Refrigeration
  - Supermarket Refrigeration

# **Water Purifiers**

- Comprehensive range of stylish value for money as well as premium and differentiated range of RO+UV+UF products across price points from Rs 7,900 to Rs 34,900
- Unique features such as cold and hot water, filter change alerts, aqua taste boosters and electronic dispensing
- Available in over 450 towns with  $\sim 200$ channel partners and 3000 retail points
- Won the Water Digest Awards 2019 for 'Best Domestic RO+UV Purifier' in the country for the third time in a row



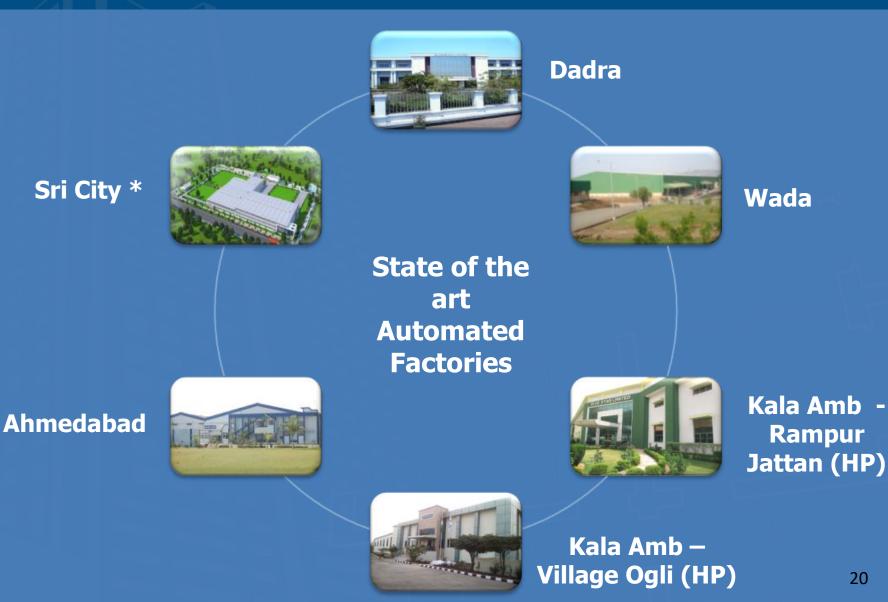






# **Manufacturing Facilities**





\* Under Construction; to be commissioned by Q3FY23

20

# **Manufacturing Facilities**

- Specialise in manufacturing a variety of highly engineered and custombuilt products.
- Manufacturing footprint of 1 lakh square meter.
- Over 300 models manufactured across 25 product lines.
- Lean manufacturing and world-class practices.
- Green Building initiative Wada factory certified 'Green factory' Gold category from IGBC and Solar plant installed at Dadra.
- Capacity expansion underway in line with growth.
- Intelligent I-Factory through application of Industry 4.0 for Real-time monitoring of assets to improve overall equipment effectiveness, Utility & Energy.
- Successful implementation of Manufacturing excellence program, Blue star has now embarked upon complete process improvement

## **Manufacturing Facilities**



- Automation of processes using robots and Cobots
- Using Product Life Cycle Management to improve New product Introduction process
- Improved efficiency of operations through Digital Work Instruction, Augmented reality, Auto guided vehicle, Additive manufacturing, Poka Yoke, e QMS, Automatic storage & retrieval system
  - Usage of new edge techniques like Advance Planning & Scheduling, Business process Continuity, Virtual factory 3D simulation modelling, 3D plant layout, Predictive analytics
- Product monitoring & traceability though QR Code, logistic monitoring thru specially designed sensors and remote monitoring of products like chillers
- Manufacturing factories are ISO 9001-2015 & ISO 45001:2018 certified by TUV Nord

### **Research & Development**

- Consistent investment in R&D to enhance company's product offerings and technical capabilities
- Focus on energy efficient and sustainable products and technologies
- High level of product development and testing capabilities with several patents for new breakthrough products
- Enhanced electronics design capability for variable speed products and smart controllers
- NABL (ISO-17025) accredited laboratories for performance testing of products
- NABL (ISO-17025) accredited reliability and safety test facilities

# Segment III Professional Electronics & Industrial Systems

# **Professional Electronics & Industrial Systems**

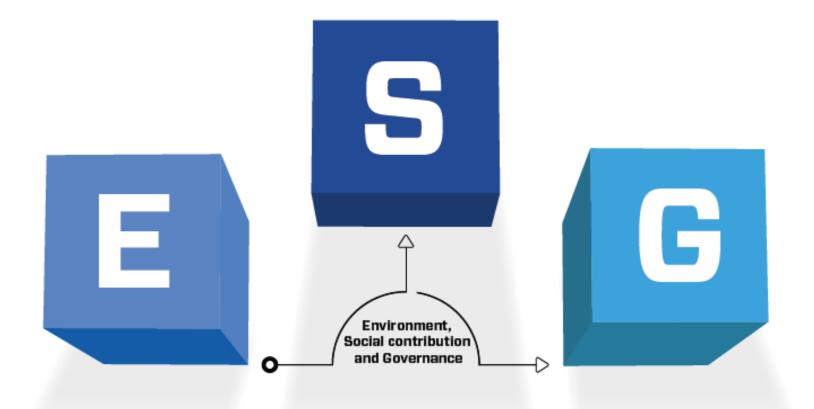
 Managed by the Company's wholly owned subsidiary, Blue Star Engineering & Electronics Ltd

BLUE STAR

19 20 21 22 23

- Lines of Business include:
  - Healthcare Systems: MRI & CT Scanner
  - Data Security Solutions: Payment HSM, PKI, Encryption
  - Communication Systems: Satellite Test Equipment, Radio Frequency recorders
  - Testing Machines: UTM, Hardness Testers, Chambers
  - NDT Systems & Industrial Automation: Ultrasonic, Eddy Current Systems, X-Ray, MPI, Bagging, Truck Loading
  - NDT Products: Ultrasonic, RVI, X-Ray, CT, CR, Metrology
- Evolved from being only a distributor of leading global manufacturers to a high-end system integrator and value-added reseller





# **ESG PRACTICES** EMBEDDED IN BLUE STAR'S BUSINESS PRACTICES

# Value creation through integrated ESG practices



**ENVIRONMENT** 

- Industry leader in energy-efficiency for Room ACs, Deep Freezers and Screw Chillers with VFDs
- Number 1 in E-Waste compliance in the Room AC industry
- Part of the India-EU Climate Dialogue panel coordinated by TERI
- Focus on Circular Economy initiatives
- Founding member of the Indian Green Building Council

SOCIAL



- Focused initiatives on skill development and sustainable development projects
- Active participation in COVID-19 relief measures

- Philanthropic initiatives in the areas of education and healthcare
- Leading AC&R training partner for multiple institutes and corporates
- Committed to highest standards of safety practices for employees and business partners

GOVERNANCE



- Well-enumerated Code of Conduct, Whistle Blower Mechanism and a Governance, Risk and Compliance policy
- Integrated Vigil Mechanism Framework; all Governance pillars integrated with each other
- Balanced and diverse Board with an optimum mix of Executive & Non-Executive Directors

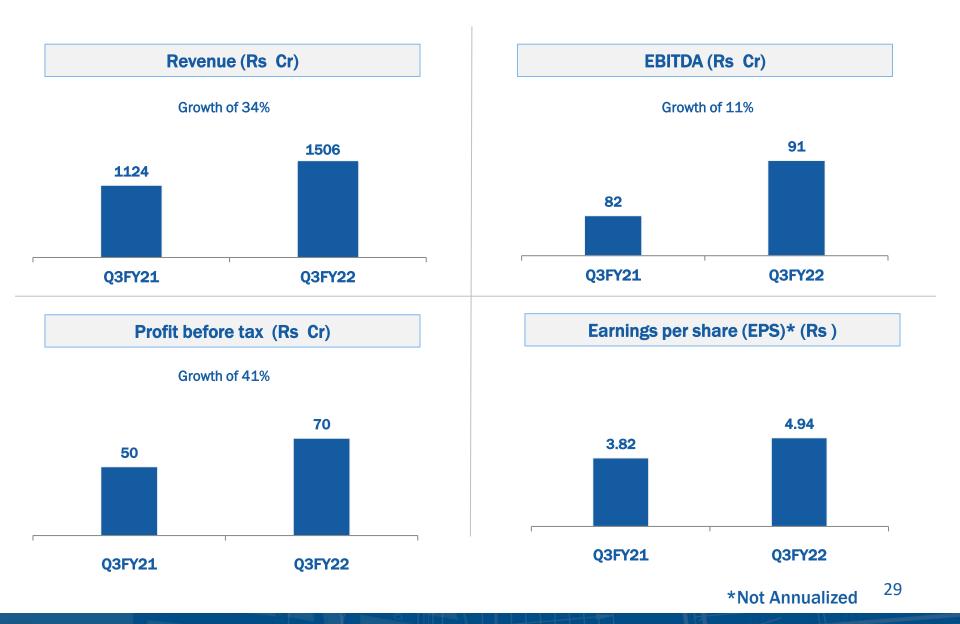


# Financial Performance Q3FY22





# **Financial Performance – Q3FY22**



**BLUE STAR** 

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# **Segment Performance – Q3FY22**

**Segment Revenue (Rs Cr)** Segment 1 Segment 2 **Segment 3** Growth of 42% Growth of 24% Growth of 47% 830 610 493 67 585 45 Q3FY21 **Q3FY22** 03FY21 **Q3FY22** 03FY21 03FY22 **Segment Result (Rs Cr)** Segment 1 Segment 2 **Segment 3** Growth of 54% Growth of 55% 52 39 39 34 13 8 Q3FY21 **Q3FY22** Q3FY21 **Q3FY22** Q3FY21 **Q3FY22** 

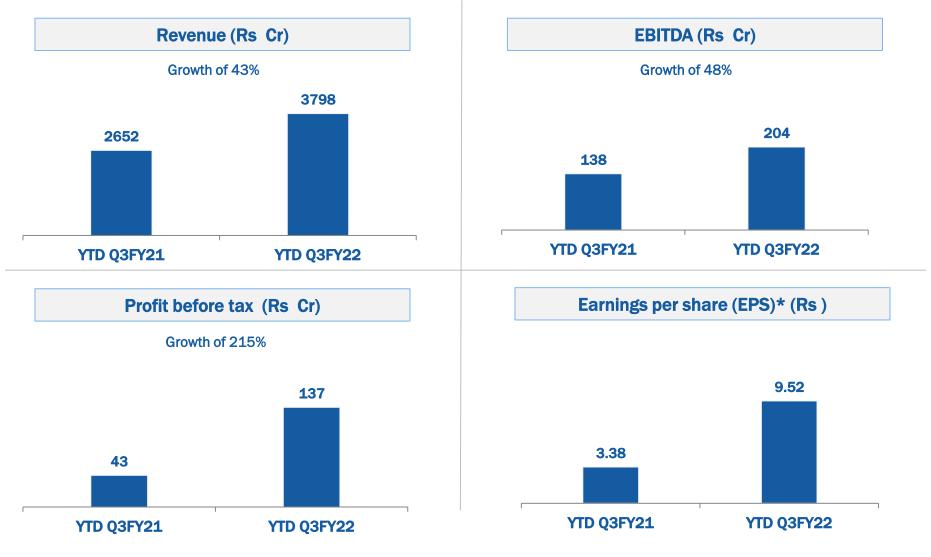




# Financial Performance YTD Q3FY22

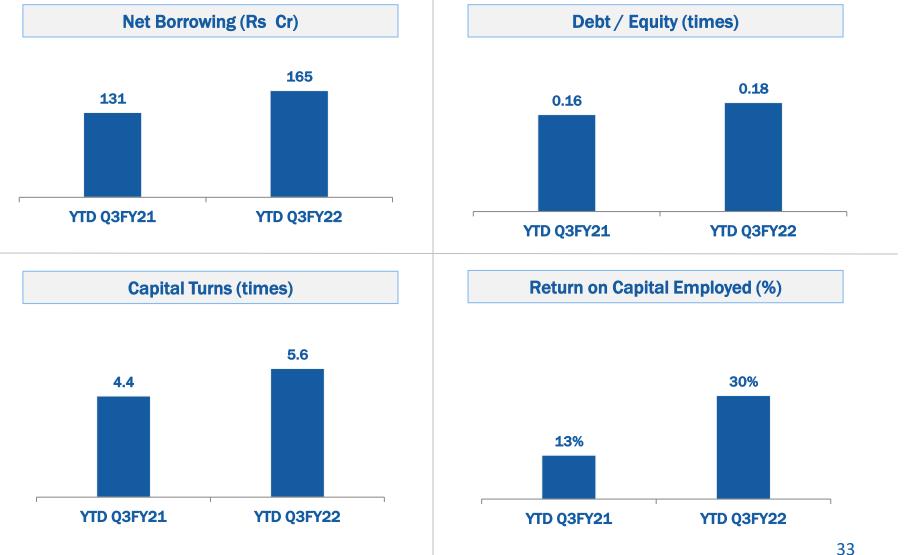
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# Financial Performance – YTD Q3FY22

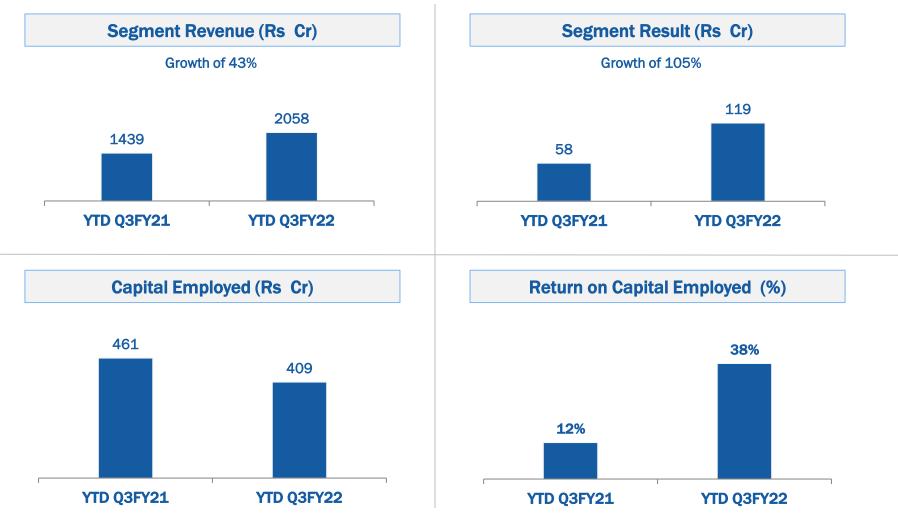


\*Not Annualized <sup>32</sup>

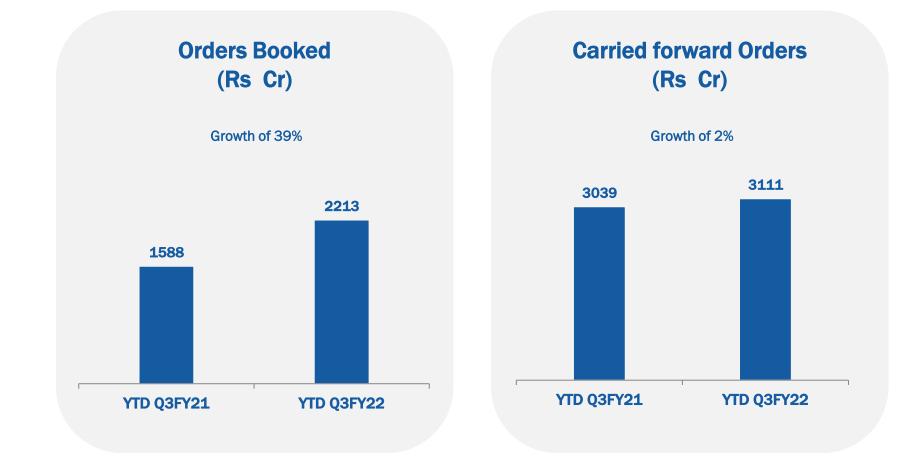
# **Balance Sheet indicators – YTD Q3FY22**



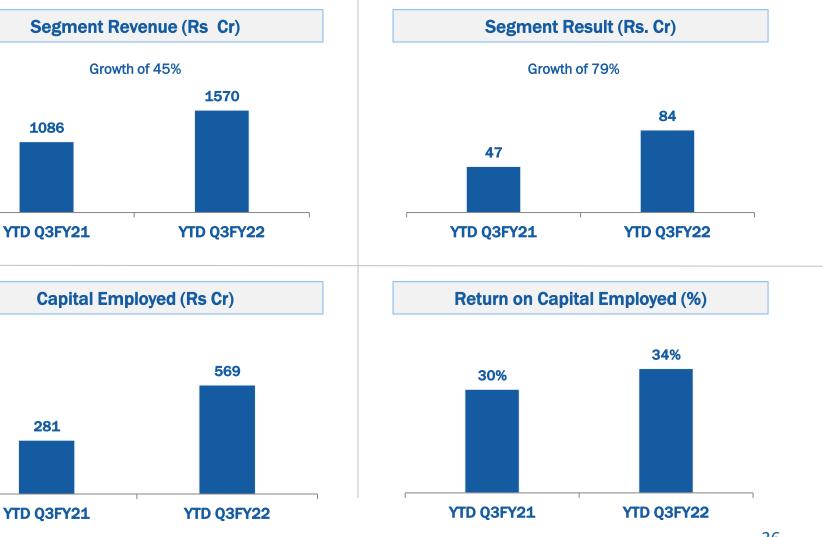
# Segment 1: EMP and Commercial Air-Conditioning systems



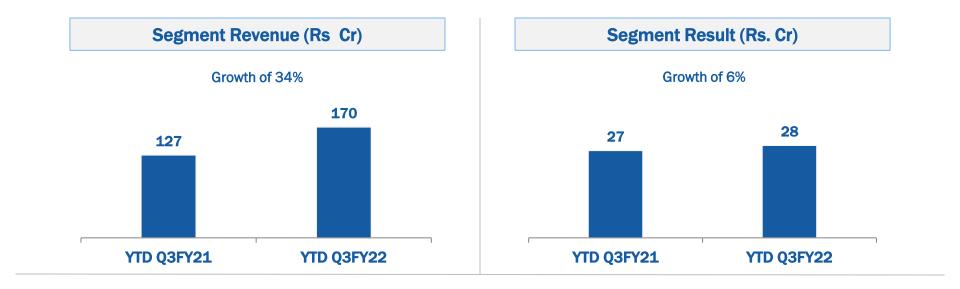
# Segment 1: EMP and Commercial Air-Conditioning systems



# **Segment 2: Unitary Products**



# Segment 3: Professional Electronics Research & Industrial Systems





# Thank you