

IndiaMART InterMESH Ltd.

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April 30, 2024

**To, BSE Limited**(BSE: 542726)

**National Stock Exchange of India Limited** (NSE: INDIAMART)

Subject: Investor Presentation on the Audited (Standalone and Consolidated) Financial Results of the Company for the quarter and year ended March 31, 2024

Dear Sir/Madam,

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith Investor Presentation on Audited (Standalone and Consolidated) Financial Results of the Company for the quarter and year ended March 31, 2024.

The Investor Presentation is also disseminated on the Company's website at <a href="https://investor.indiamart.com/FinancialResultsStatements.aspx">https://investor.indiamart.com/FinancialResultsStatements.aspx</a>

Please take the above information on record.

Yours faithfully,

For IndiaMART InterMESH Limited

(Manoj Bhargava) Company Secretary & Compliance Officer Membership No: F5164

Encl: As above



# Make Doing Business Easy

## **Earnings Presentation**

QUARTER ENDED MARCH 31, 2024

IndiaMART InterMESH Ltd.
India's largest online B2B marketplace connecting buyers with suppliers



## **Table of Contents**

QUARTER HIGHLIGHTS – Q4 and FY 2023-24

4

INDIAMART BUSINESS OVERVIEW

12

**APPENDIX** 

32

A. STANDALONE OPERATIONAL PERFORMANCE

33

**B. FINANCIAL PERFORMANCE** 

39

C. BUSY INFOTECH

59

D. OTHER INVESTMENTS & SUBSIDIARIES

65

E. ESG

80

F. SHAREHOLDERS & TEAM

95





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#### **Lithium Battery**





Quarterly Highlights Q4 and FY 2023-24





## **FY24 Results Overview (Consolidated)**

**Revenue from Operations** 

1,197 Cr

**21**% (YoY)

**Collections** 

1,474 Cr

**21**% (YoY)

**Deferred Revenue** 

1,440 Cr

**24** % (YoY)

**EBITDA** 

331 Cr

**28%** Margin



**Net Profit** 

334 Cr

**24%** Margin



Cash Generated from **Operating Activities** 

559 Cr

38% of Collections



Cash and Treasury Balance ₹ 2,340 Cr



## **Q4 FY24 Results Overview (Consolidated)**

**Revenue from Operations** 

315 Cr

17% (YoY)

**Collections** 

484 Cr

16% (YoY)

**Deferred Revenue** 

1,440 Cr

24%(YoY)

**EBITDA** 

88 Cr

**28%** Margin

34% YoY

**Net Profit** 

100 Cr

25% Margin

79% YoY

Cash Generated from **Operating Activities** 

260 Cr

**54%** of Collections

25% YoY

## **FY24 Results Overview (Standalone)**

**Revenue from Operations** 

1,139 Cr

21% (YoY)

**Collections** 

1,399 Cr

20% (YoY)

**Deferred Revenue** 

1,395 Cr

23% (YoY)

**EBITDA** 

334 Cr

**29%** Margin

28% YoY

**Net Profit** 

362 Cr

**28%** Margin

33% YoY

**Cash Generated from Operating Activities** 

545 Cr

39% of Collections

18% YoY

## **Q4 FY24 Results Overview (Standalone)**

**Revenue from Operations** 

299 Cr

17% (YoY)

**Collections** 

465 Cr

16% (YoY)

**Deferred Revenue** 

1,395 Cr

**23**% (YoY)

**EBITDA** 

90 Cr

30% Margin

35% YoY

**Net Profit** 

92 Cr

**27%** Margin



**Cash Generated from Operating Activities** 

258 Cr

**55%** of Collections

26% YoY

## **Q4 FY24 Operational Performance (Standalone)**

**Paying Supplier** 

214 K

6% (YoY)

Annualised Revenue Per Paying Supplier

₹ 56K

10% (YoY)

**Indian Supplier Storefronts** 

**7.9 Mn** 

**5**% (YoY)

**Live Product Listings** 

108 Mn

13% (YoY)

**Traffic** 

**269 Mn** 

**7**% (YoY)

**Unique Business Enquiries** 

**24** Mn

14% (YoY)

2,683 paying supplier added this quarter

## **Busy FY24 Result Overview**



**Revenue from Operations** 

**53 Cr** 

**Net Billing\*** 

70 Cr

45% (YoY)

**Deferred Revenue and Advances** 

43 Cr

**59**% (YoY)

**Net Profit** 

**11 Cr** 

**17%** Margin



4% YoY

**EBITDA** 

7 Cr

13% Margin



34% YoY

**Cash Generated from Operating Activities** 

**24 Cr** 

35% of Collections



364K License Sold till date 33K New License sold this year



\*Net Billing indicates value of invoices issued during the period, net of trade discount and GST

## **Busy Q4 FY24 Result Overview**



**Revenue from Operations** 

**14 Cr** 

24% (YoY)

**Net Billing\*** 

18 Cr

29% (YoY)

**Deferred Revenue and Advances** 

43 Cr

**59**% (YoY)

**Net Profit** 

2 Cr

63% (YoY)

**EBITDA** 

1 Cr

**21**% (YoY)

**Cash Generated from Operating Activities** 

6 Cr

1% (YoY)





## IndiaMART Business Overview



## **Traditional Marketplace to Online Marketplace**

#### Offline Discovery



#### Online Discovery, Anytime, Anywhere

#### Additional services for business enablement











## **India's Largest Online B2B Marketplace**



B2B marketplace is a growing market



Diversified across categories and geographies



2-way discovery marketplace



Behavioral data driven algorithmic matchmaking

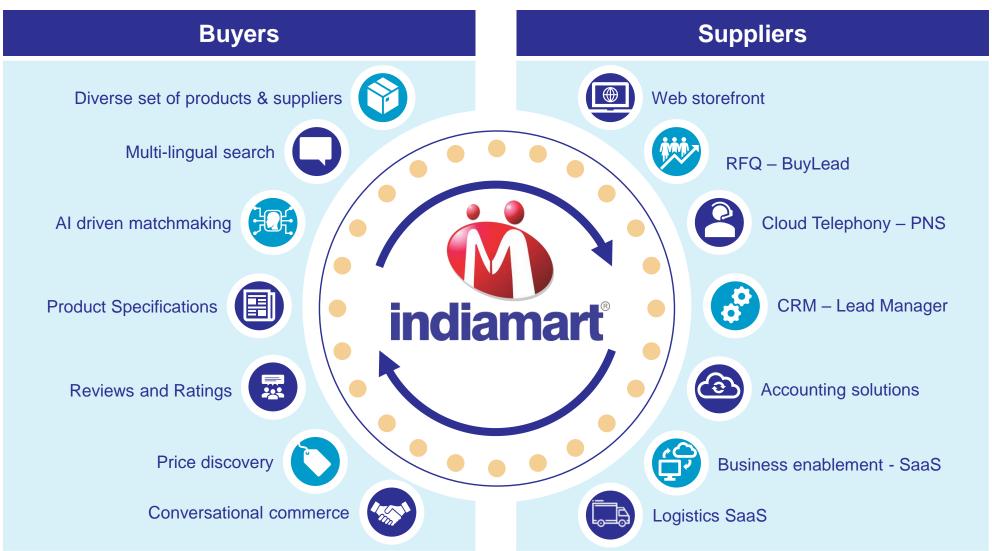


Strong network effects



Subscription based revenue model with negative working capital

## **Services that Empower Businesses**



## **Well Diversified Across ~98,000 Categories**



Construction & Building Raw Material

8%



Industrial Plants, Machinery & Equipment



Packaging Material, Supplies & Machines

6%



Construction Machinery, Building Supplies & Services 6%



Consumer Electronics & Household Appliances 5%



Electrical Equipment & Supplies

5%



Apparel, Clothing & Garments

5%



Industrial & Engineering Products, Spares & Supplies 4%



Mechanical Components & Parts

3%



Vegetables, Fruits, Grains, Dairy & Other FMCG & Groceries

4%



Operation Theater, Medical Imaging & Pathology & Hospital Supplies



Chemicals, Dyes & Allied Products

3%



Housewares, Home Appliances, Household Decorations & Consumables

3%



Furniture, Furniture Supplies & Furniture Hardware

2%



Fertilizers, Seeds, Agro Machines, Poultry & Animal Husbandry



2%



Scientific, Measuring, Laboratory Instruments & Supplies

2%



Kitchen Containers, Utensils, Cookware, & Other Products

2%



Automobiles, Spare Parts & Accessories

2%



Pharmaceutical Drugs, Medicines, Vitamins & Other Products

2%



Tools, Machine Tools, Power Tools & Hand Tools

2%



Gifts, Crafts , Antique & Handmade Decorative

2%



Electronics Components & Supplies

1%

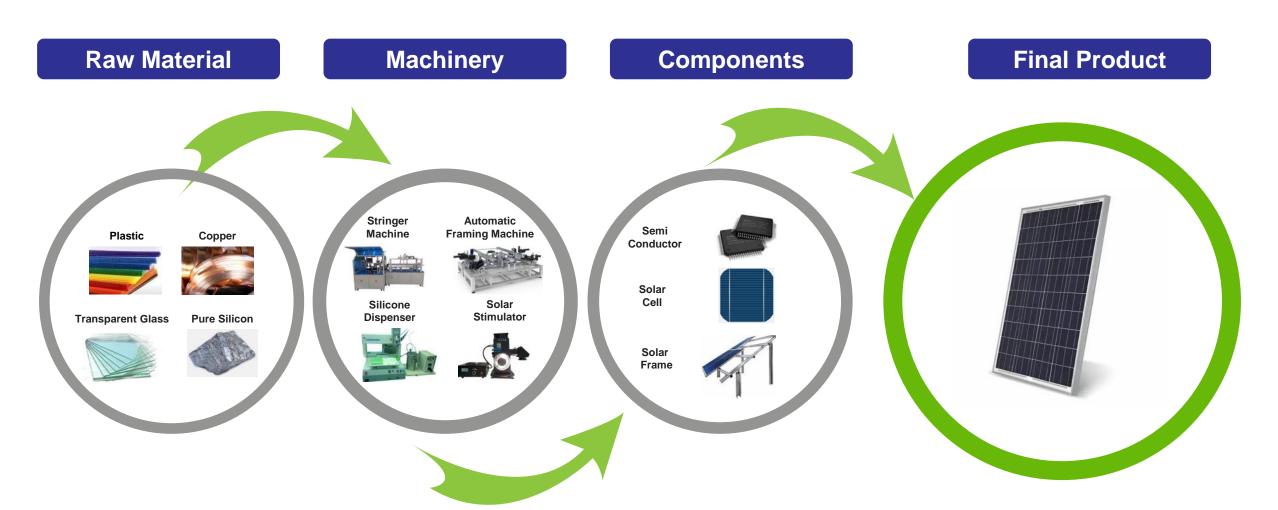


Sports Goods, Games, Toys & Accessories

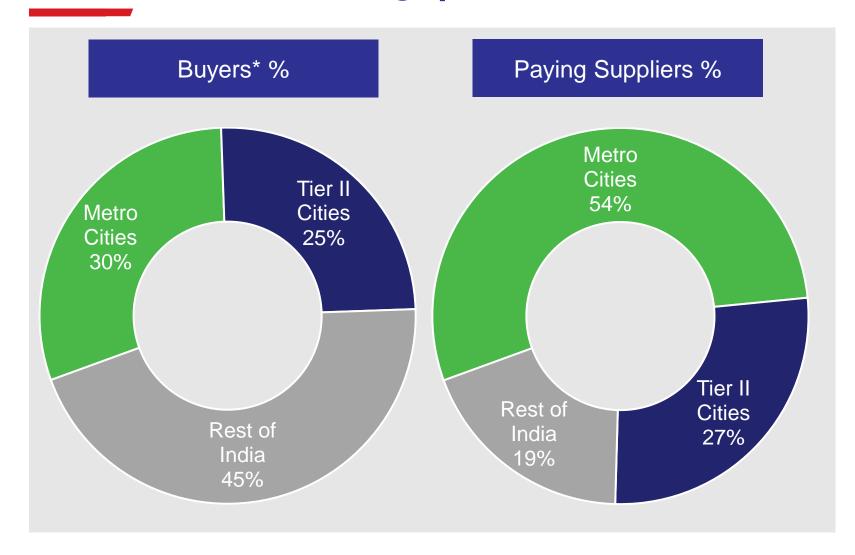
1%



## **End-To-End Value Chain Discovery - Solar Panel**



## **Well Diversified Across Geographies**



#### **Metro Cities (8)**

Delhi NCR, Mumbai, Bengaluru, Hyderabad, Kolkata, Ahmedabad, Pune & Chennai

#### Tier II Cities (69)

Population > 500,000, excluding the cities covered under metros

Rest of India (~4,000)

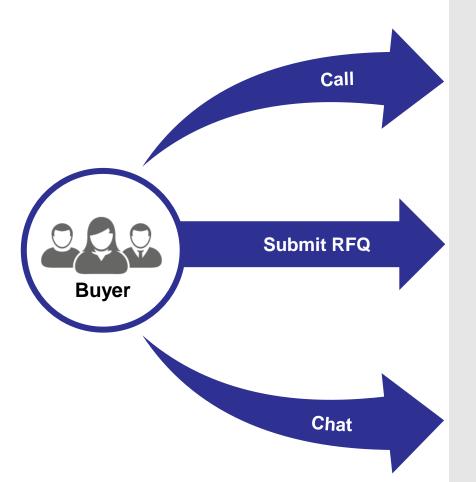
Population <500,000

#### Notes

- 1. As on March 31, 2024
- 2. Population as per 2011 census
- \* Basis aggregate buyers who have submitted enquiries during the last 5 years



## **2-way Discovery Marketplace**

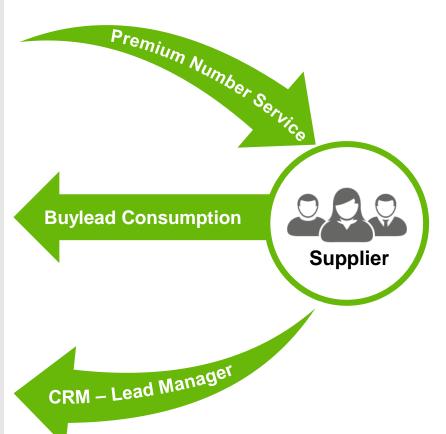








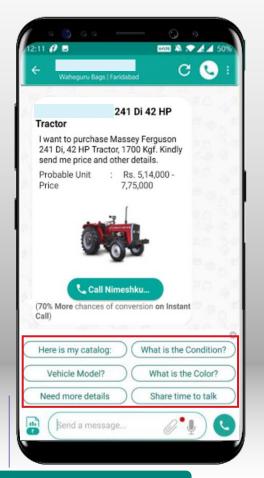


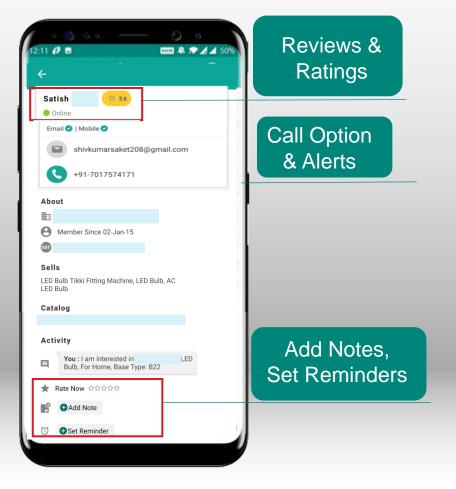


## **CRM – Lead Manager & Conversational Commerce**

#### ~136mn Replies\* & Callbacks\*\* during Q4 FY24

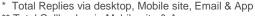
Lead Manager 11:21 AM Warraich Tractor My Requirement is for Tractor. Kindly s... Share catalog link (Ask for time to talk Himatnagar Massey Ferguson 241 Di 42 HP Tractor I want to purchase Massey Ferguson 2. Share catalog link) Ask for time to talk 品 Choclate House. Mahakosh Oil I am interested in buying Indore Mahak. Ask for time to talk Share catalog link) Amrutham Bendures Private Limited, Kottayam Lead Manager Add Products





Direct Buyer Callback

Share Link

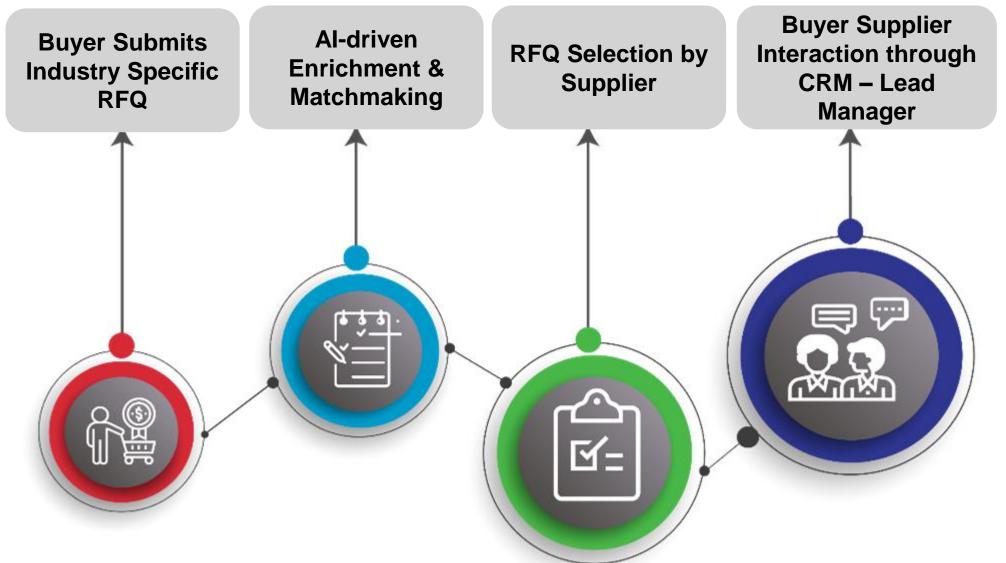


\*\* Total Callbacks via Mobile site & App

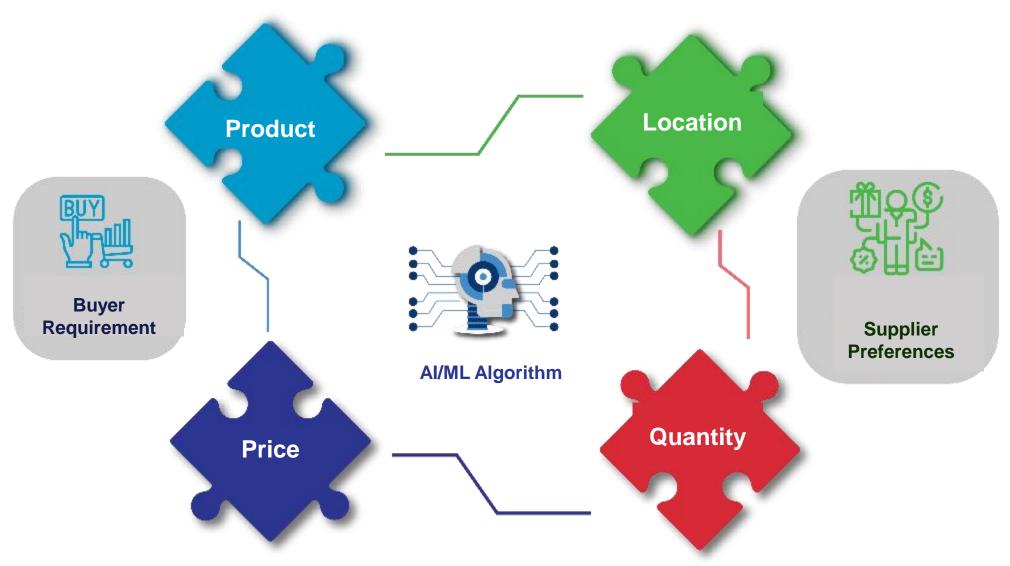
Al-based Smart Reply



## **How RFQ / BuyLead Works**



## **Behavioral Data Driven Algorithmic Matchmaking**



## **Key Competitive Strengths – Brand & Network Effect**

- 24 Mn<sup>(1)</sup> Unique Business Enquiries
- ~136Mn<sup>(1)</sup> replies & callbacks
- Call Responsiveness
- RFQ selection



- 7.9 Mn suppliers
- 214K paying supplier
- Widespread reach
- Multi-channel sales & service
- Review and ratings

- ~100% organic search
- 194 Mn Registered Buyers
- 53% repeat buyers<sup>(2)</sup>
- 37% suppliers are buyers
- 4.7 play store rating

- 108 Mn listed products
- ~98K Categories
- Product specifications
- Pricing, photos & videos

Note: Figures as of Mar 31, 2024
(1) Figures for Q4 FY24
(2) Calculated for 90 days

## **ROI-driven, Subscription Based Revenue Model & RFQ Quota**

Paying suppliers	ARPU (Rs.)	% of Revenue
Top 1% ~2K	905K	16%
Top 10%~21K	261K	47%
214K	56K	100%

**Freemium** 

model



Silver Annual / Multi Year

> Silver Monthly

**Free Suppliers** 

#### **Key Offerings**



**Web Storefront** 



**Cloud Telephony - PNS** 



**Priority Listing** 



**RFQ Selection Credits - BuyLead** 



**CRM – Lead Manager** 



**Buyer Profile** 



\*ARPU represents Revenue from operations for the current quarter divided by Paying supplier at period end & the same has been multiplied by 4 to represent annualised run-rate RFQ Quota:- Silver Monthly: Daily - 1 Weekly - 7; Silver Annual/MYR: Daily - 1 Weekly - 10; Gold: Daily - 2 Weekly - 20 to 30; Platinum: Daily - 2 to 4 Weekly - 30 to 100

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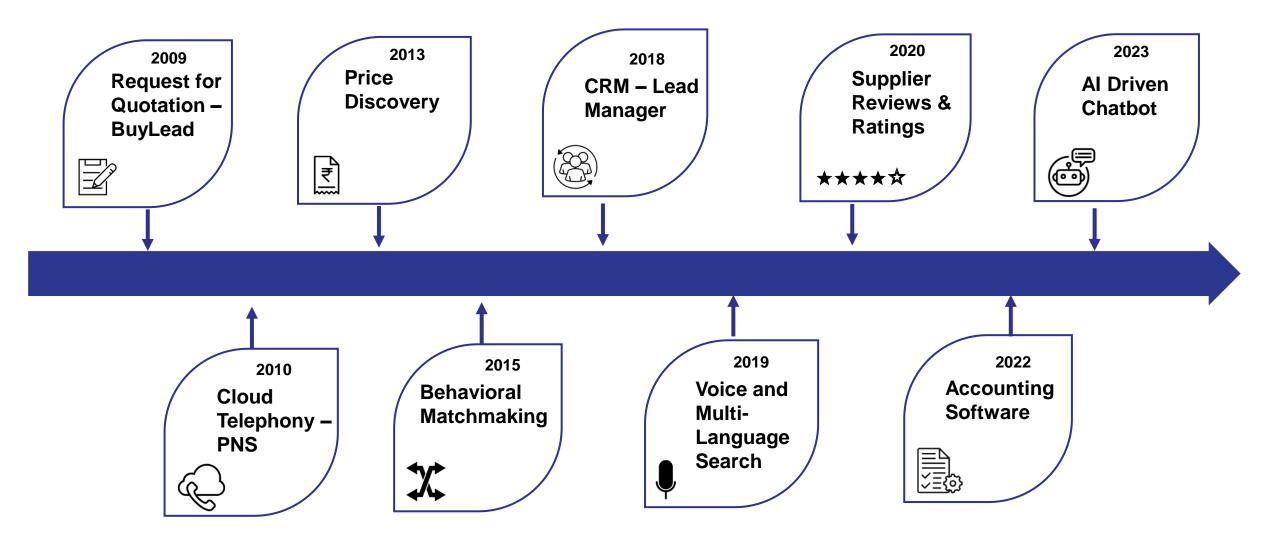






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## **Constant Innovation and Technology Focus**



## **Journey Towards Commerce & Business Enablement**

#### **Enablement of Commerce**

#### Discovery

**Products Specifications & Prices** 

Photos / Videos

**Reviews & Ratings** 

#### Conversation

**Buyer & Supplier Negotiations** 

**Customer History & Reminder** 

**Quotations & Invoicing** 

#### Commerce

**Credit Facilitation** 

**Logistics / Tracking** 

**Business Enablement** 

#### **Business Enablement**



Accounting / Invoicing



**Inventory Management** 



Distributor Management



Payroll



Order Management



Receivables Management



**Procurement Management** 



Tax Compliance



## **Accounting – Strategic Fit for IndiaMART**

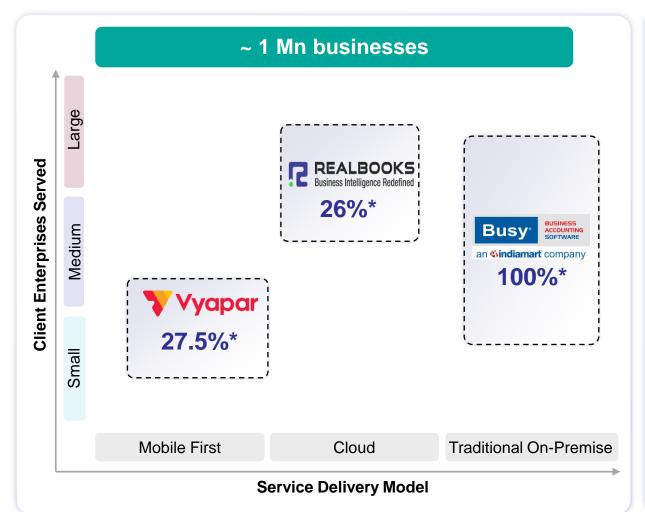
- Business Necessity
- High Customer Stickiness
- Large & Growing Market
- Subscription based Revenue Model

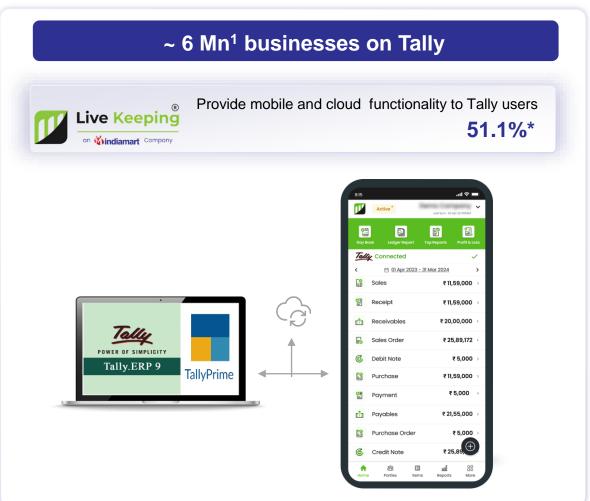
~ Rs. 650 crores invested in Accounting space





## **Investments in Accounting**







\*IndiaMART's holding

## **Other Strategic Investments**















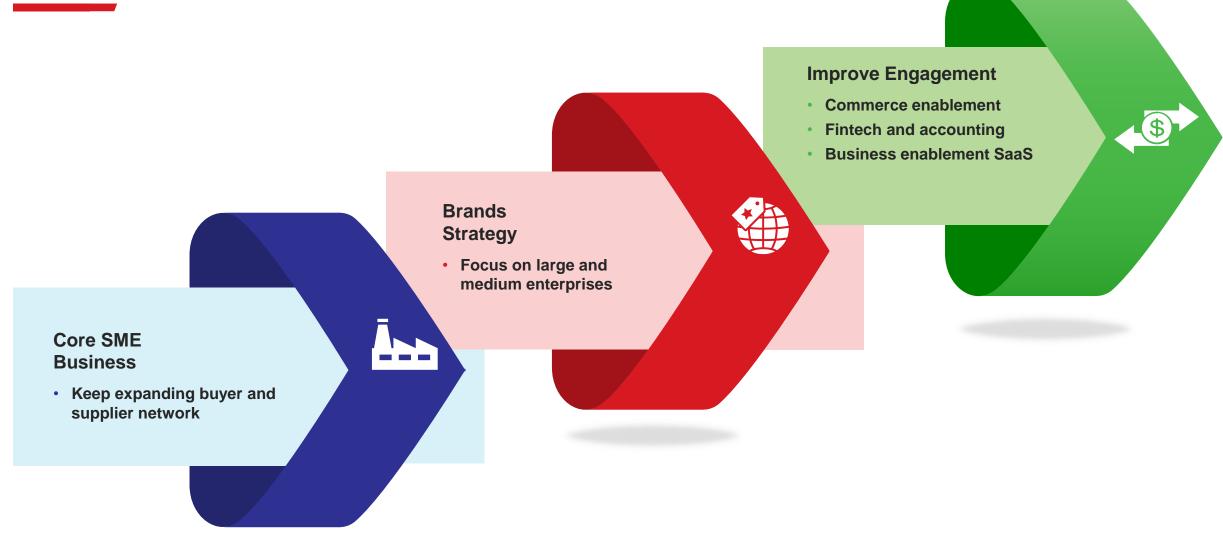








## **Strategic Outlook**





# **Appendix**





# Operational Performance (Standalone)



## **Operational Metrics**

(Figures in Millions, unless otherwise mentioned)

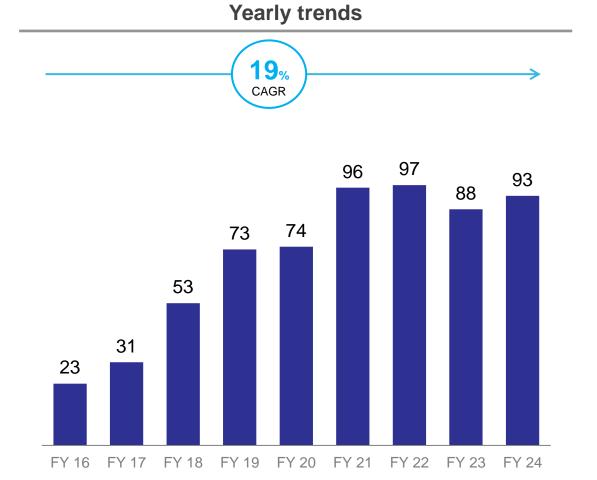
Q3FY24	Q4FY24	YoY	Particulars	FY16	FY17	FY18	FY19	FY20	FY21	FY22	FY23	FY24	CAGR
187	194	14%	Registered Buyers	27	39	60	83	102	125	149	170	194	28%
38	39	6%	Active Buyers - Last 12 Months	10	13	25	29	30	35	38	37	39	19%
272	269	7%	Traffic	262	326	553	723	748	960	1,071	1,021	1,084	19%
23	24	14%	Unique Business Enquiries	23	31	53	73	74	96	97	88	93	19%
127	133	8%	Business Enquiries Delivered	115	157	290	449	464	610	550	479	520	21%
7.8	7.9	5%	Indian Supplier Storefronts	2.3	3.2	4.7	5.5	6.0	6.5	7.1	7.5	7.9	17%
104	108	13%	Live Product Listings	25	33	50	61	67	72	83	95	108	20%
212	214	6%	Paying Suppliers*	72	96	108	130	147	152	169	203	214	15%
55.1	55.9	10%	ARPU*	32.9	32.1	37.2	38.4	42.3	43.6	44.3	46.3	53.2	6%
256	261	11%	Top 10% ARPU*	128	130	150	155	174	181	194	214	247	9%
5,186	5,384	17%	Employees (Nos)	3,249	2,713	2,539	2,915	3,150	2,701	3,672	4,583	5,384	7%

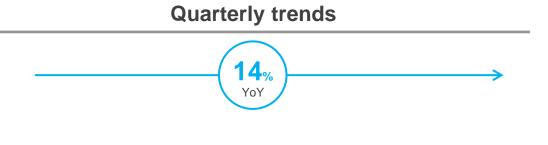


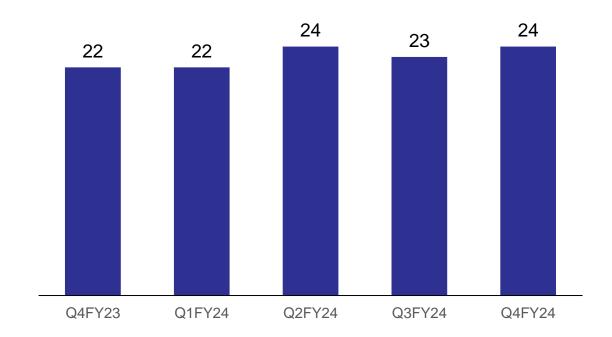
<sup>\*</sup> Figures in Thousands

## **Unique Business Enquiries**

(Figures in Millions)





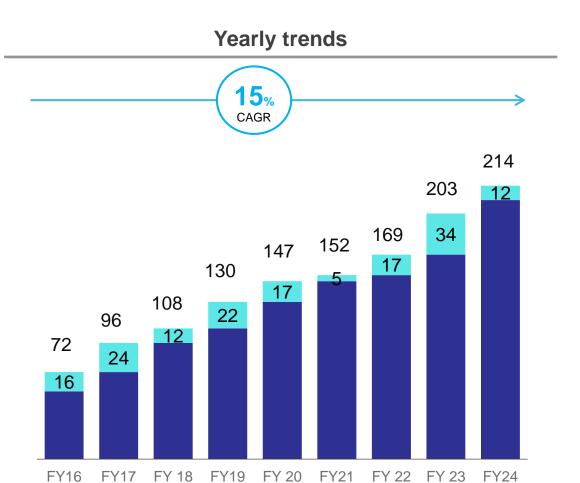


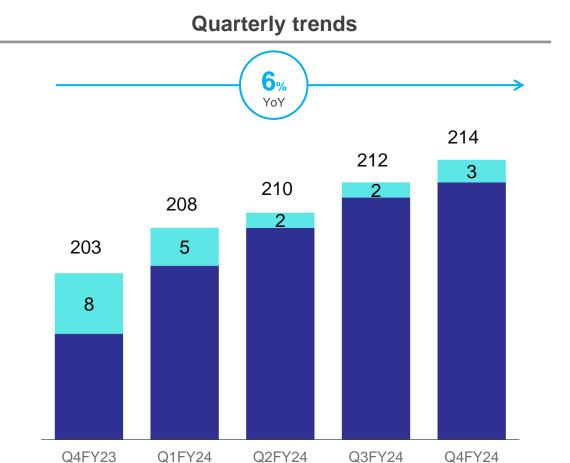
Note:

<sup>1)</sup> Buyer posting an enquiry is one unique buyer for that day. If the same buyer posts another enquiry on a different day, he is considered as a different unique buyer. Sum of all such unique quarterly & yearly buyers is mentioned in the Quarterly and Yearly trends, respectively

# **Paying Suppliers**

(Figures in Thousands)

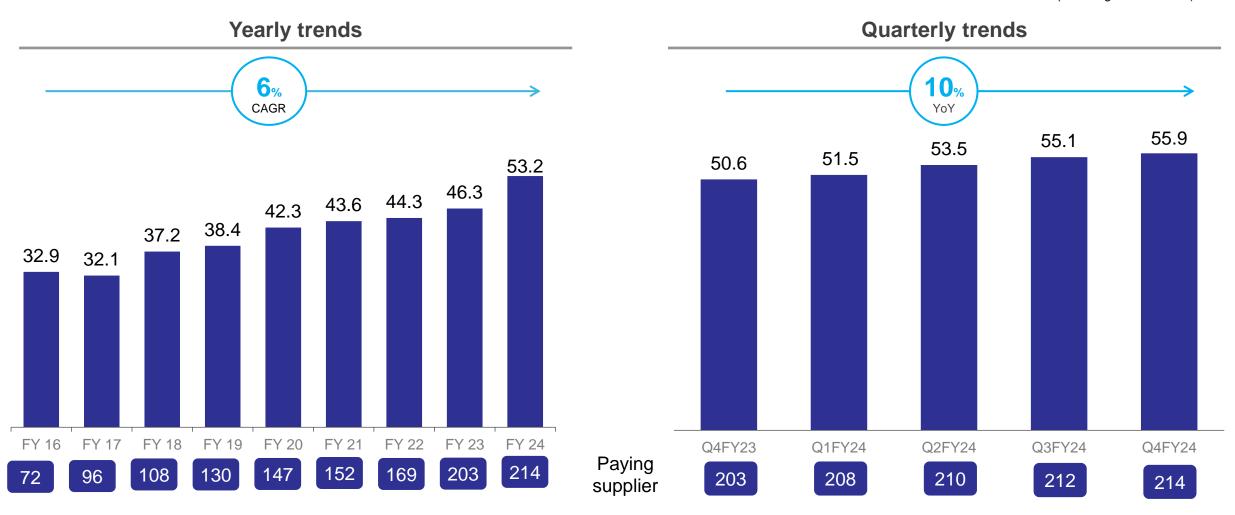






## **Annualised Revenue Per Paying Supplier**

(₹ and figures in '000s)





1) Represents Revenue from operations for the period divided by Paying suppliers at period end for the purposes of Quarter, the same has been multiplied by 4 to represent annualised run-rate

### **Nationwide Sales and Service Coverage**



# Strong presence across the length and breadth of the country



Reach to 1,000+ cities



**Field, Tele and Online Sales** 

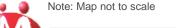


~4400 Sales & Servicing team (Renewal & Upsell)



~150 Channel Sales Partner Locations

Note: Figures as of March 31st, 2024





# Financial Performance Consolidated Section





#### **Financial Performance – Consolidated**

(₹ in Crores)

Q3FY24	Q4FY24	YoY	Financial Metrics	FY19	FY20	FY21	FY22	FY23	FY24	CAGR
305	315	17%	Operating Revenue	507	639	670	753	985	1,197	19%
42	77		Other Income	41	69	87	112	181	211	
347	392	31%	Total Income	548	707	756	866	1,166	1,407	21%
138	149	21%	Manpower Cost	230	267	205	268	425	544	19%
36	28		Outsourced Sales Cost	58	72	52	74	131	138	
45	49		Other Operating Expense	138	131	84	104	162	183	
220	226	12%	Total Expenses	425	470	341	446	718	865	15%
86	88	34%	EBITDA	82	169	328	308	268	331	32%
28%	28%		EBITDA Margin(%)	16%	26%	49%	41%	27%	28%	
11	15		Others <sup>1</sup>	69	24	23	17	39	47	
28	40		Tax Expense	34	64	110	93	88	120	
7	12		Associates Loss	-	2	3	12	38	40	
82	100	<b>79%</b>	Net Profit	20	147	280	298	284	334	76%
24%	25%		Net Profit Margin(%)	4%	21%	37%	34%	24%	24%	
13.7	16.5	(10%)	EPS <sup>2</sup> (Rs.)	3.9	25.6	48.1	48.9	46.5	55.2	48%
106	260	25%	Cash flow from operations	255	261	323	402	476	559	17%
332	484	16%	Collections from Customers	671	738	711	934	1,219	1,474	17%

<sup>1.</sup> Others include –Depreciation, Amortization, Finance Cost, exceptional Item and Net Loss on Financial Liability at FVTPL 2. EPS has been adjusted in all years and quarters to give effect of bonus issuance in Q1FY24



# **Abridged Balance Sheet - Consolidated**

(₹ in Crores)

Q3 FY24	Q4 FY24	As at end of	FY19	FY20	FY21	FY22	FY23	FY24
92	82	Fixed Assets <sup>1</sup>	9	86	65	56	99	82
454	454	Goodwill <sup>2</sup>	-	-	-	-	454	454
41	48	Other assets <sup>3</sup>	126	77	44	52	44	48
2,039	2,340	Cash & investments	685	931	2,365	2,419	2,336	2,340
506	524	Strategic Investments	-	30	37	421	512	524
3,131	3,449	Total Assets	821	1,123	2,511	2,949	3,445	3,449
1,632	1,736	Capital & Reserves	160	275	1,611	1,874	2,059	1,736
1,270	1,440	Deferred revenue <sup>4</sup>	586	685	726	907	1,162	1,440
33	48	Tax liabilities	-	-	21	16	24	48
43	41	Lease liabilities	-	77	63	56	46	41
153	184	Other Liabilities <sup>5</sup>	75	86	90	96	154	184
3,131	3,449	Total Liabilities	821	1,123	2,511	2,949	3,445	3,449

#### Note:

- 1) Includes fixed assets, intangible assets and right of use assets
- 2) On account of acquisition through business combination which includes Rs. 414cr of Busy Infotech and Rs. 42cr of Livekeeping Technologies
- 3) Includes remaining assets combined
- 4) Includes customer advances
- 5) Includes provisions and payables, statutory liabilities and other financial liabilities



#### **Cash Generation and Utilization**

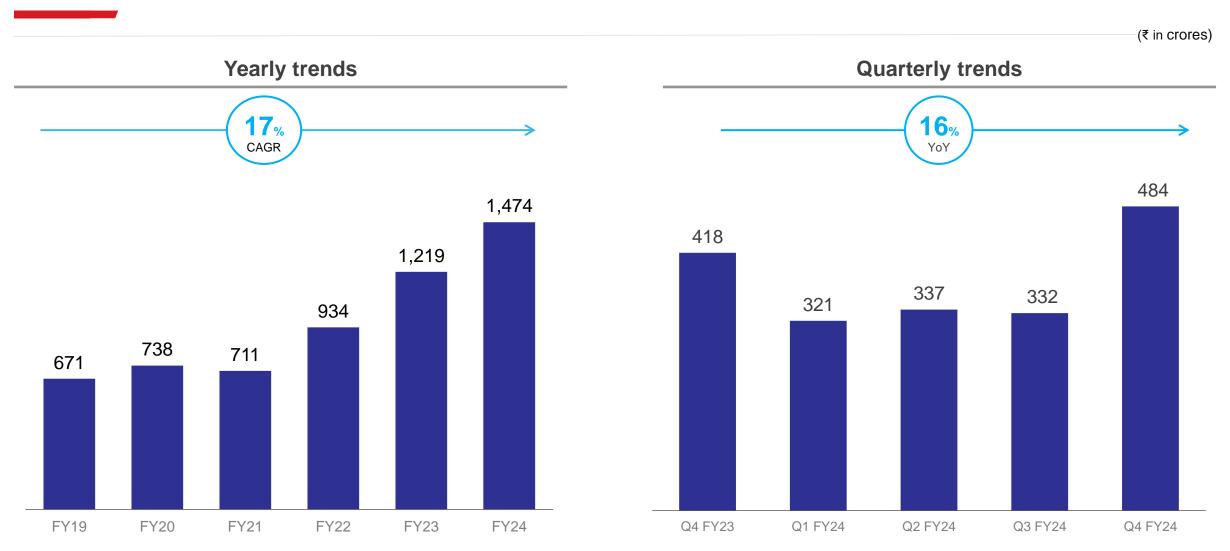
(₹ in Crores)

Particulars	FY19	FY20	FY21	FY22	FY23	FY24
Opening Cash and Treasury Investments	388	685	931	2,365	2,419	2,335
Cash flow from operating activities	255	261	323	402	476	559
Cash flow from investing activities <sup>1</sup>	5	(6)	14	(273)	(331)	32
(i) Non-Operating Income <sup>2</sup>	17	25	21	127	237	71
(ii) Capital expenditure <sup>3</sup>	(12)	-	3	(4)	(16)	(14)
(iii) Strategic Investments	-	(31)	(10)	(395)	(552)	(25)
Cash Flow from Financing Activities	14	(51)	1,038	(58)	(143)	(695)
(i) Proceeds from issue of shares <sup>4</sup>	14	2	1,052	0	0	0
(ii) Other financing activities <sup>5</sup>	-	(20)	(12)	(13)	(13)	(14)
(iii) Capital distributed to Shareholders <sup>6</sup>	-	(33)	(1)	(46)	(130)	(681)
$\Delta$ in Fair Value Gain on Treasury Investments	23	42	60	(18)	(85)	109
Closing Cash and Treasury Investments	685	931	2,365	2,419	2,335	2,340

- 1) Adjusted for change in Investments, FDR, Inter corporate deposit and others during the period
- 2) Includes realized income from treasury investments and net investments in FDRs, Inter Corporate deposits and others
- 3) Includes purchase and sale of property, plant and equipment and other intangible assets and refundable security deposit for listing on stock exchange
- 4) Includes proceeds issue of equity shares on exercise of ESOPs and qualified institutions placement
- 5) Includes cash flow from repayment of lease liability and interest expense6) Includes dividend paid and buyback inclusive of tax



#### **Collections from Customer - Consolidated**

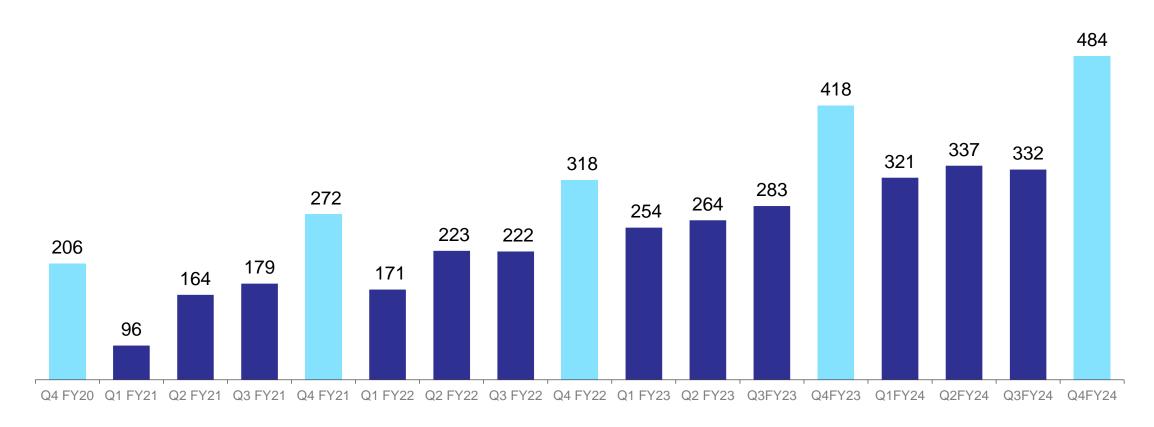




#### **Collections from Customer - Consolidated**

-(₹ in crores)

#### **Quarterly trends**



#### Note:

- 1) Fourth Quarter of the year has traditionally been the best quarter in terms of collections from customer for that financial year
- Sharp decline in Collections from Customer during Q1FY21 and Q1FY22 is on account of disruptions caused by Covid-19 pandemic waves in India

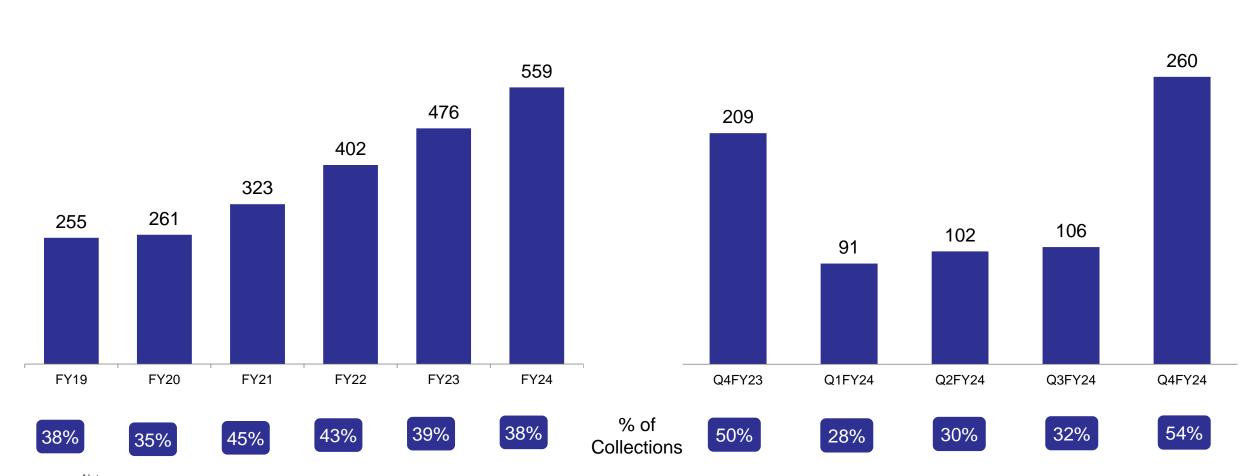


## **Cash Generated From Operating Activities - Consolidated**

**Yearly trends** 

(₹ in Crores)

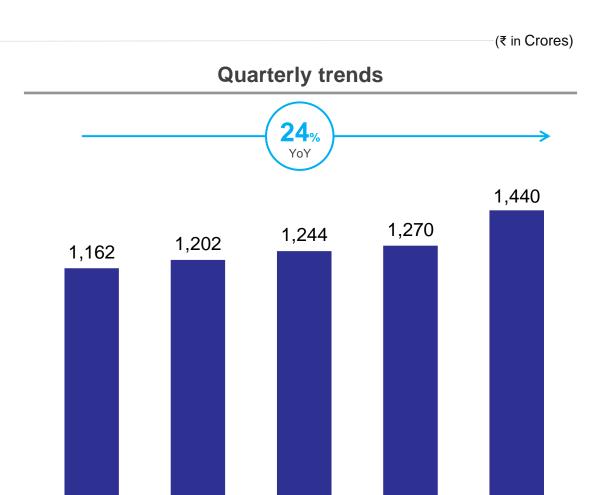
**Quarterly trends** 



Note

<sup>1)</sup> Fourth Quarter of the financial year traditionally has high Cash generated from Operating activities due to seasonal impact of Collections from Customers

#### **Deferred Revenue – Consolidated**

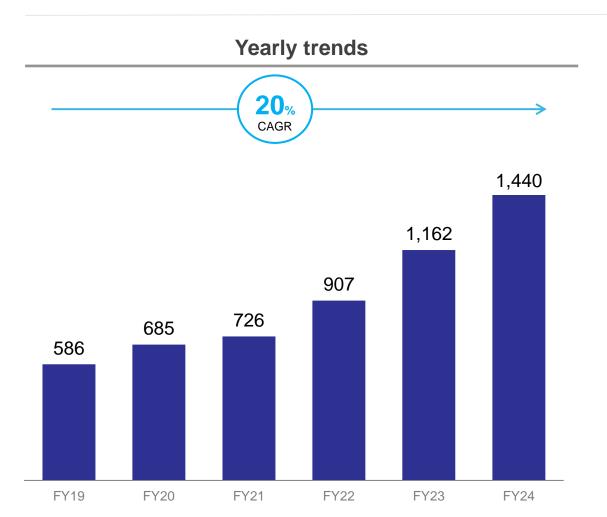


Q2FY24

Q3FY24

Q4FY23

Q1FY24



#### Note:

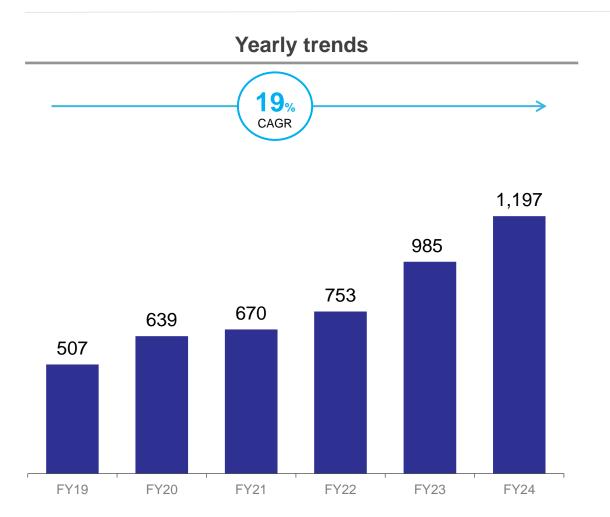
- 1) Deferred Revenue refers to contract liabilities in the financial statements, i.e., including advances from customers
- 2) Company has completed acquisition of Busy Infotech Pvt Ltd in FY 23. Accordingly, Deferred Revenue includes Busy Infotech from FY23 onwards

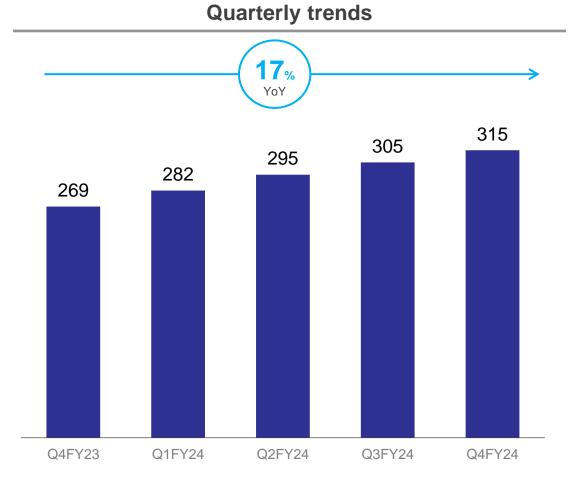


Q4FY24

# **Revenue from Operations – Consolidated**

–(₹ in Crores)





# **Revenue – Legal Entity View**

(₹ in Crore)

Particulars	FY22	FY23	Q1FY24	Q2FY24	Q3FY24	Q4FY24	FY24
IndiaMART InterMESH Ltd	751	939	268	281	291	299	1,139
Accounting Segment							
Busy Infotech Pvt Ltd	-	43.3	13.5	12.9	12.6	14.4	53.3
Livekeeping Technologies Pvt Ltd^	-	0.1	0.0	0.1	0.1	0.2	0.4
Others							
Pay With IndiaMART Pvt Ltd	2.6	2.9	0.9	1.0	1.1	1.2	4.2
Tolexo Online Pvt Ltd	0.9	1.1	0.3	0.3	0.2	0.0	0.8
	754	986	282	295	306	315	1,198
Inter Company Adjustments	(8.0)	(0.7)	(0.2)	(0.2)	(0.2)	(0.3)	(1.0)
Consolidated Revenue from Operations	753	985	282	295	305	315	1,197

#### ~95% of revenue contributed by IndiaMART standalone business

Note

1) ^ Formerly known as Finlite Technologies Pvt. Ltd.



# **EBITDA – Legal Entity View**

(₹ in Crore)

Particulars	FY22	FY23	Q1FY24	Q2FY24	Q3FY24	Q4 FY 24	FY24
IndiaMART InterMESH Ltd	312.1	261.6	75.8	80.6	87.0	90.5	333.9
Accounting Segment							
Busy Infotech Pvt Ltd	-	10.3	3.1	1.7	1.1	0.9	6.8
Livekeeping Technologies Pvt Ltd^	-	(4.3)	(2.0)	(2.7)	(3.0)	(3.1)	(10.7)
Others							
Pay With IndiaMART Pvt Ltd	0.3	0.3	0.1	0.1	0.1	0.1	0.5
Tolexo Online Pvt Ltd	(4.4)	(0.3)	0.1	0.1	0.1	(0.3)	0.1
Tradezeal	(0.1)	(0.0)	(0.0)	(0.0)	(0.0)	(0.0)	(0.0)
	307.9	267.7	77.2	79.9	85.4	88.0	330.4
Inter Company Adjustments	0.0	(0.2)	(0.2)	(0.1)	(0.3)	(0.3)	(0.9)
Consolidated EBITDA	307.8	267.9	77.4	80.0	85.7	88.4	331.4

#### ~100% of Consolidated EBITDA contributed by IndiaMART standalone business

Note

1) ^ Formerly known as Finlite Technologies Pvt. Ltd.





# Financial Performance

**Standalone Basis** 



#### **Financial Performance – Standalone**

(₹ in Crores)

Q3FY24	Q4FY24	YoY	Financial Metrics	FY19	FY20	FY21	FY22	FY23	FY24	CAGR
291	299	17%	Revenue from Operations	497	624	665	751	939	1,139	18%
39	45		Other Income	36	68	85	108	113	170	
330	344	20%	Total Income	533	692	750	859	1,052	1,309	20%
129	138	20%	Manpower Cost	222	255	199	263	399	507	18%
35	27		Outsourced Sales Cost	58	72	52	74	130	135	
41	43		Other Operating Expense	138	124	81	102	148	163	
204	209	10%	Total Expenses	418	451	332	439	677	805	14%
94	94	35%	Adjusted EBITDA <sup>1</sup>	88	180	339	322	288	358	32%
32%	32%		Adjusted EBITDA Margin(%)	18%	29%	51%	43%	31%	31%	
87	90	35%	EBITDA	80	173	333	312	262	334	33%
30%	30%		EBITDA Margin(%)	16%	28%	50%	42%	28%	29%	
6	11		Others <sup>2</sup>	69	31	23	17	29	29	
28	32		Tax Expense	34	64	109	93	73	112	
92	92	37%	Net Profit	13	146	287	310	272	362	96%
28%	27%		Net Profit Margin(%)	2%	21%	38%	36%	26%	28%	
105	258	26%	Cash flow from Operations	259	264	326	407	464	545	16%
316	465	16%	Collections from Customers	661	722	707	932	1,167	1,399	16%

<sup>1.</sup> Excluding employee share-based payment expense

<sup>2.</sup> Others include – Depreciation, Amortization, Finance Cost, exceptional Item and Net Loss on Financial Liability at FVTP



# **Abridged Balance Sheet - Standalone**

(₹ in Crores)

Q3FY24	Q4FY24	As at end of	FY19	FY20	FY21	FY22	FY23	FY24
55	48	Fixed Assets <sup>1</sup>	9	85	65	56	53	48
31	38	Other assets <sup>2</sup>	123	73	41	49	33	38
1,890	2,186	Cash and Investments	678	920	2,359	2,414	2,202	2,186
1,094	1,095	Strategic Investments <sup>3</sup>	9	41	50	446	1073	1095
3,069	3,367	Total Assets	819	1,119	2,516	2,965	3,361	3,367
1,673	1,770	Capital & Reserves	161	274	1,617	1,892	2,064	1,770
1,229	1,395	Deferred revenue <sup>4</sup>	585	684	726	907	1,134	1,395
13	21	Tax liabilities	0	0	21	16	4	21
43	41	Lease liabilities	0	77	63	56	46	41
111	140	Other Liabilities <sup>5</sup>	73	84	89	94	113	140
3,069	3,367	Total Liabilities	819	1,119	2,516	2,965	3,361	3,367

#### Note:

- 1) Includes fixed assets, intangible assets and right of use assets
- 2) Includes remaining assets combined
- Includes investment in subsidiaries and associates and others.
- Includes customer advances
- 5) Includes provisions and payables, statutory liabilities and other financial liabilities



#### **Collections from Customer – Standalone**

(₹ in crores) **Yearly trends Quarterly trends 16**% **16**% CAGR YoY 1,399 465 400 1,167 932 321 316 298 722 707

Q4FY23

Q1FY24

Q2FY24



FY20

FY21

FY22

FY23

FY24

661

FY19

Q4FY24

Q3FY24

## **Cash Generated From Operating Activities - Standalone**



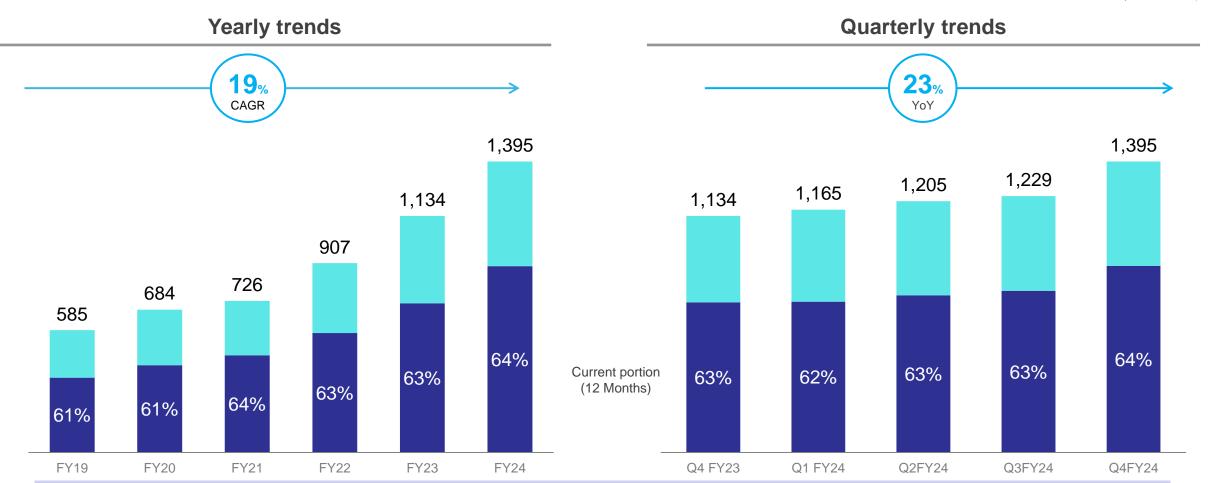
Note

54

<sup>1)</sup> Fourth Quarter of the financial year traditionally has high Cash generated from Operating activities due to seasonal impact of Collections from Customers

#### **Deferred Revenue - Standalone**

(₹ in Crores)



~20% of deferred revenue gets recognized within next 3 months

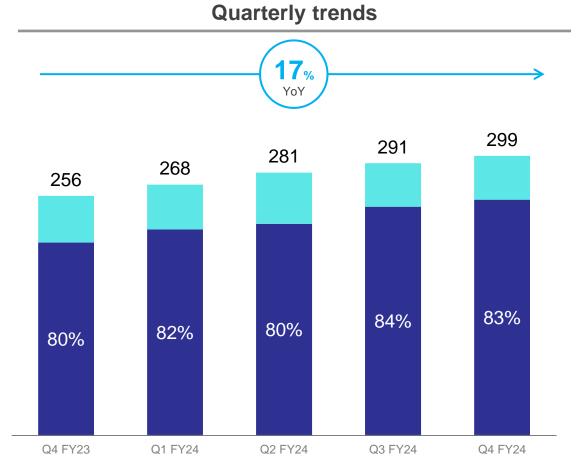


<sup>1)</sup> Deferred revenue refers to contract liabilities in the financial statements, i.e., including advances from customers

# **Revenue from Operations - Standalone**

–(₹ in Crores)



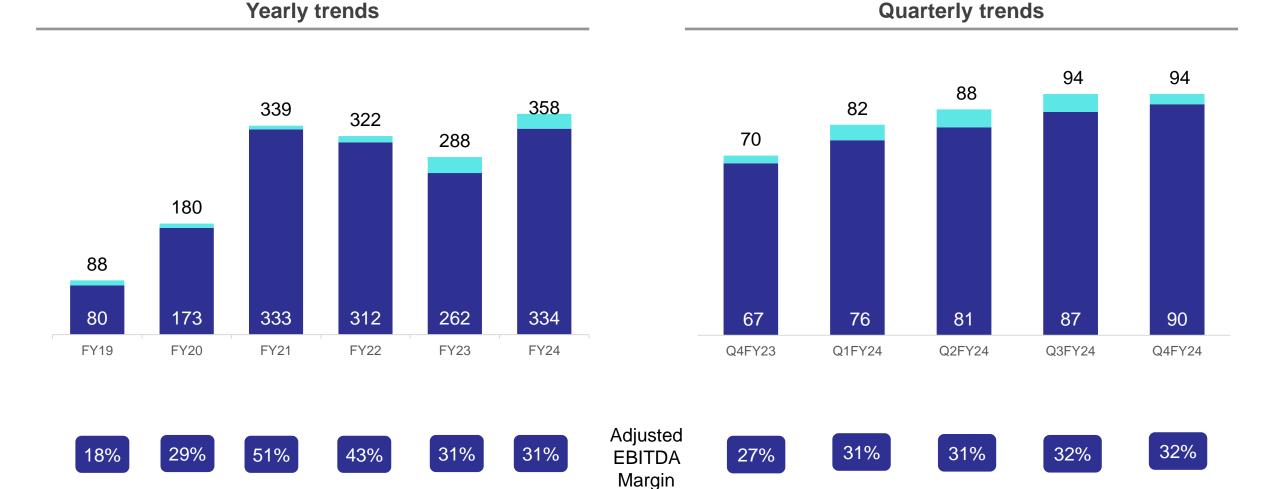




% of revenue recognized from opening deferred revenue

# **Adjusted EBITDA – Standalone**

(₹ in Crores)





### **Functional P&L - Standalone**

(₹ in Crores)

Q3FY24	Q4FY24	YoY	Particulars	FY19	FY20	FY21	FY22	FY23	FY24	CAGR
291	299	17%	Revenue from Operations	497	624	665	751	939	1,139	18%
(79)	(83)	15%	Customer service cost	(158)	(174)	(122)	(160)	(237)	(309)	14%
212	216	17%	Gross Profit <sup>3</sup>	339	450	543	591	702	830	20%
73%	72%		Gross Margin	68%	72%	82%	79%	75%	73%	
(52)	(52)	2%	Selling & Marketing	(105)	(118)	(82)	(112)	(189)	(211)	15%
18%	17%		% of Revenue	21%	19%	12%	15%	20%	18%	
(51)	(51)	10%	Technology & content	(102)	(104)	(85)	(111)	(175)	(199)	14%
17%	17%		% of Revenue	21%	17%	13%	15%	19%	17%	
(22)	(22)	15%	General and Administration <sup>4</sup>	(52)	(55)	(43)	(56)	(76)	(87)	11%
87	90	35%	EBITDA	80	173	333	312	262	334	33%
30%	30%		EBITDA Margin	16%	28%	50%	42%	28%	29%	
(5)	(10)	76%	Depreciation and Amortisation	(4)	(21)	(16)	(12)	(19)	(25)	44%
82	81	32%	Operating Profit	76	152	317	300	242	309	33%
28%	27%		Operating Margin	15%	24%	48%	40%	26%	27%	

#### Note

- 1) Refer to Note No. 34 in Condensed Standalone Interim Financial Statements for Q4FY24 for detailed assumptions
- 2) Gross Profit means surplus over customer service cost
- 3) Others include marketing expenses and other operating expenses





# **Busy Infotech**





## **Busy – Business Accounting Software**





Invest in Team & Awareness

Accelerate Revenue growth

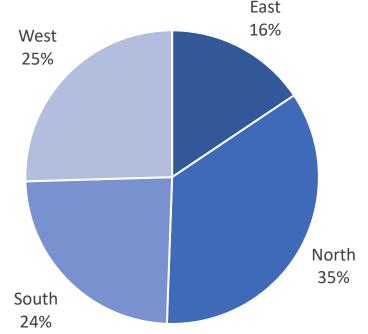
Increase New Licenses Sold

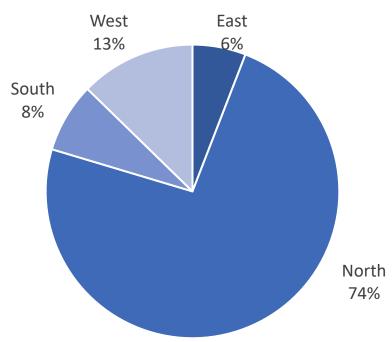
# **Growth Opportunity – Geographic Expansion**



#### Distribution of Businesses in India\*

#### Cumulative Busy Licenses Sold\*\* East West East





#### Significant penetration opportunity across regions



<sup>\*</sup> Based on the data of GST registered businesses (i.e.14Mn+) across India

<sup>\*\*</sup> Updated as on 31st March 2024

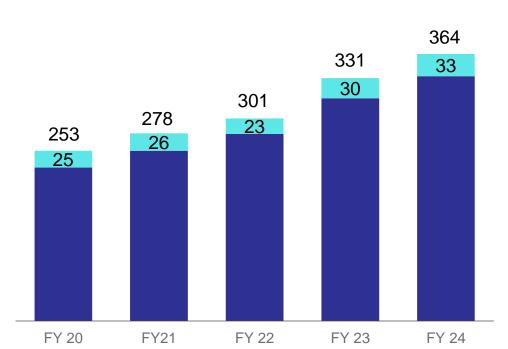




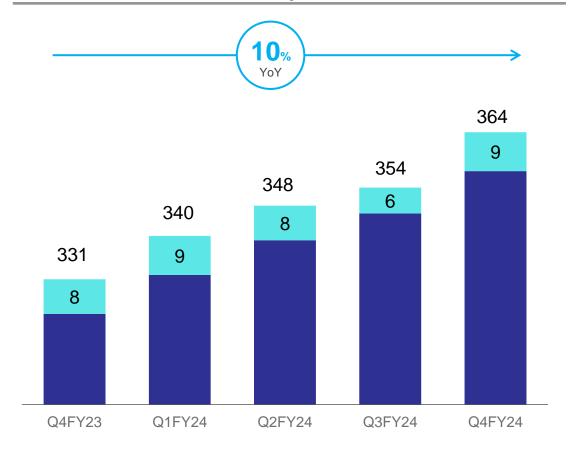
(Figures in '000)

#### Yearly trends





#### **Quarterly trends**



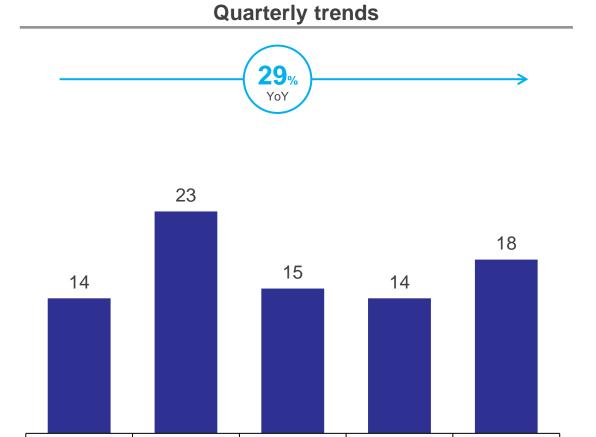






(₹ in Crores)





Q2FY24

Q3FY24

Q4FY23

Q1FY24



\*Net Billing indicates value of invoices issued during the period, net of trade discount and GST

Q4FY24

# Financial Performance – Busy

(₹ in Crores)

Q3FY24	Q4FY24	YoY	Financial Metrics	FY22	FY23	FY24	CAGR
12.6	14.4	24%	Revenue from Operations	35.4	43.3	53.3	23%
14.7	16.7	30%	Total Revenue	38.4	47.1	61.2	26%
8.0	8.7	25%	Manpower expenses	17.5	21.8	30.6	32%
0.2	0.7		Marketing & Sales Promotion	3.3	1.4	2.0	
3.3	4.1		Other expenses	5.9	9.8	13.9	
11.5	13.5	25%	Total Expenses	26.7	33.0	46.5	32%
1.1	0.9		EBITDA	8.7	10.3	6.8	
9%	6%		EBITDA Margin(%)	25%	24%	13%	
0.1	0.2		Finance costs & Depreciation	0.4	0.7	0.6	
8.0	0.7		Tax Expense	3.1	3.1	3.4	
2.3	2.3	63%	Net Profit	8.2	10.3	10.7	15%
16%	14%		Net Profit Margin(%)	21%	22%	17%	
4.3	6.1	(1)%	Cash flow from operations	9.8	20.6	24.0	56%
13.9	18.1	24%	Collections from Customers	40.0	50.0	68.4	31%





# Other Strategic Investments & Subsidiaries

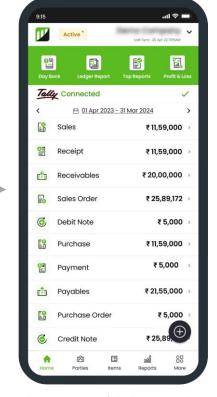




#### **Livekeeping – Tally on Mobile and Web**



Tally on Mobile and Web - Integration with Tally software to provide Value Added Services with Mobile and Cloud first approach





**Dashboard** 



Invoicing



P

Receivables & Payables





Payment Reminders

All trademarks, logos and brand names are the property of their respective owners. Use of any third-party names, trademarks and brands are for reference purposes only.

https://www.livekeeping.com/

**TallyPrime** 

Tally

POWER OF SIMPLICITY
Tally.ERP 9

IndiaMART Holding: 51.1% in Livekeeping Technologies Pvt. Ltd.

## **Vyapar – DIY Business Accounting**



A mobile-First business accounting software for small businesses



Customised professional GST Invoices



Stock/Inventory Management



Auto data backup



Critical business reports and status



Paperless with Vyapar Software



Receivable/ Payable



E-Way Bill and E- Invoicing



Online Store



**Automated Reminders** 



**UPI** Payments



Multi-user



Tally Export

## **RealBooks – Online Accounting Software**



A cloud-based GST compliant accounting-inventory-payroll software that helps users take better financial decisions



Integrated Tax Compliances



Dashboard & Analytics



Multiple Location Access





Secured Cloud Based Accounting



Fully Automated Branch Accounting



Works on all OS

#### **EasyEcom – Inventory and Warehouse Management**



Easy Ecom offers SaaS based commerce enablement solutions to merchants for inventory management

#### **Warehouse and Inventory Management**



- Supplier & PoS Management
- Automated PO Generation
- 3PL Integration















- Real time ERP integration
- **Automated Tax Report**



#### **Marketplace & Storefront Integration**





















**Easy**Ecom

- Inventory
- Payment
- Return
- Margin



IndiaMART Holding: 26% in Edgewise Technologies Pvt Ltd.

## M1xchange – Invoice Discounting & Factoring



M1xchange is a TReDS platform with RBI license offering online trade invoice discounting solutions to SMEs

#### **T+1 Settlement**



24 hours Disbursal

#### **Collateral Free**



Basis Buyer's past track record

#### **Competitive Rates**

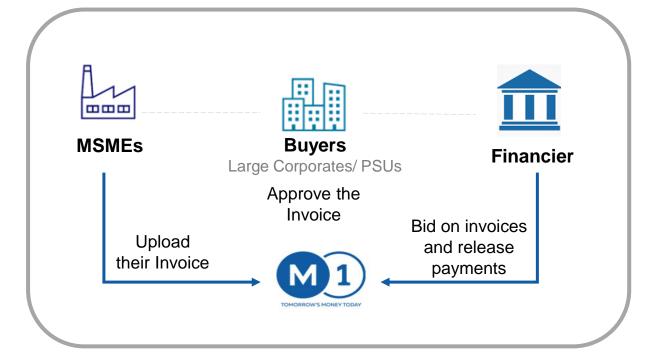


58 Financiers\* onboard

#### **Digital Process**



Easy & Transparent

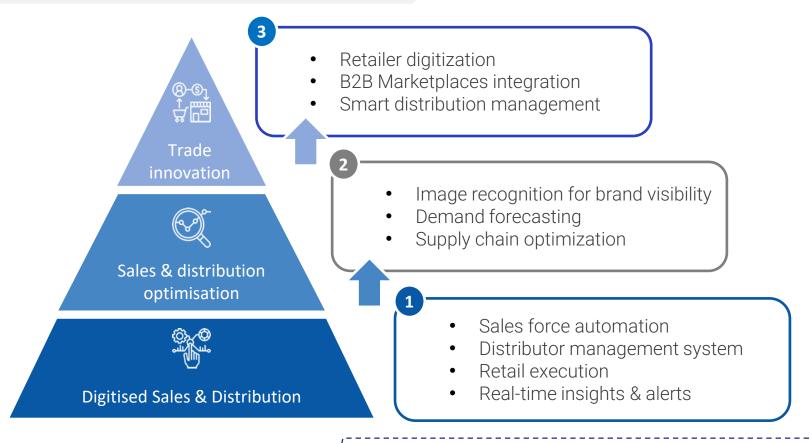


\*No. of financiers as on March 31, 2024 https://www.m1xchange.com/

## **Bizom – Distribution and Salesforce Management**



Bizom is an integrated platform for distribution and salesforce management of businesses

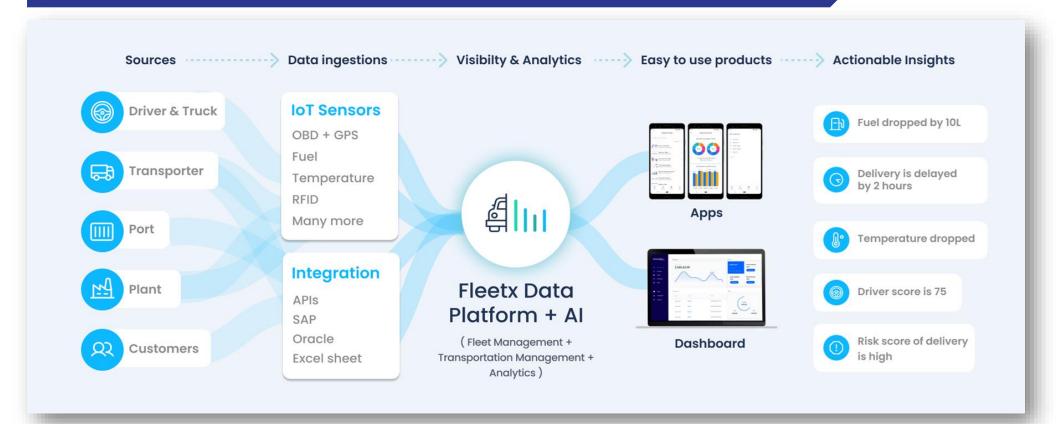




### Fleetx – Logistics Automation & Visibility Platform



Freight and fleet management platform which helps businesses digitize their logistics operations and provides real-time actionable insights





**Fleet Management Software** 



**Transport Management System** 



**Transporter ERP** 

### **AERCHAIN – AI-Driven Procurement Platform**



Aerchain a Next Gen Source to Pay platform helping enterprises optimize their procurement by leveraging Artificial Intelligence



### Strategic Sourcing

- E-Sourcing using RFXs
- Auction E-bidding



### Tail Spend Automation

- Right sourcing from Supplier
- Spend Analytics



#### Aerchain Pay Automation

- AP automations with Compliances
- Budgeting & Insights



- Vendor portal for order management
- Rate contracts

### **SuperProcure – Simplified Transport Management**



SaaS TMS for digitising freight e-sourcing & end to end transportation management.



https://www.superprocure.com/

IndiaMART Holding: 27.4% in TruckHall Pvt Ltd.,

### Shipway – All-in-One Shipping solution for eCommerce



SaaS solutions for automating shipping workflows



### **IB Monotaro – B2B Commerce Platform**



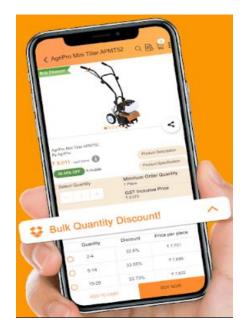
Industrial B2B E-Commerce marketplace with exclusive range of utility products

**MRO Category** 

Commerce







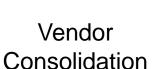
- Partnership with MonotaRo -Japanese B2B E-commerce leader
- 11.2 Lakh + SKUs across 40+ categories

### **ProcMart – Supply Chain Solutions**



Provides End to End Procurement Solutions in MRO Category for Enterprise Customers







Inventory & Cost Optimization



Analytics & Reporting



Easy ERP Integration

### **Legistify – Legal Tech Platform**



### Single integrated Legal Management Suite for Enterprises

#### **Litigation Management**



Track & manage company wide litigations

#### **Contract Management**



Manage end to end contract lifecycle with advance tracking & reports

#### **IP Management**



Track your IPs worldwide with coverage on WIPO, IP India and TMview

#### **Notice Management**



Manage legal notices with live tracking & automated workflows

### Zimyo



A complete HRMS suit that automates HR processes, eliminate payroll errors and foster positive employee experiences



#### **Core HR**

Employee management

Leave & Attendance management

Employee helpdesk

Asset management



#### **Engagement**

Employee Self Service

Social Networking

**Employee Recognition** 

**Employee Senti-meter** 



#### **Performance**

Performance reviews

Objectives (OKRs)

KPIs, KRAs and Competencies

Promotions & PIP



#### **Payroll**

**Statutory Compliances** 

**Expense Management** 

Timesheet Management

**Employee Payouts** 



#### Recruitment

Hiring Workflow

Candidate Management

Screening & Interview

**Employee Onboarding** 



https://www.zimyo.com/



# **Environment, Social** and **Governance**





### **Initiatives Impacting Environment**





**Driving digital enablement** 



**Promotion of green products** 



**Eco efficient operations** 

### **Digital Enablement Leading to Decarbonisation**



Providing greener alternatives



Reduction in travel and transport



Online business conversation



Reduces paper wastage



Online e-catalogue sharing



Paper less digitized RFQs

### **Discovery and Promotion of Green Products**













### **Our Environment Efficient Operations**



Carbon Emissions intensity of **0.04** TCO<sub>2</sub>e per million rupee of turnover\*

**505.65M**<sup>3</sup> rainwater harvesting capacity

**IGBC**<sup>#</sup> **LEED Gold Certified** Corporate Office



\*Calculated using GHG Protocol methodology laid down by ISO 14064-1. Scope 1 emissions 11.40 TCO<sub>2</sub>e, scope 2 emissions 430.55 TCO<sub>2</sub>e #IGBC LEED - Indian Green Building Council ('IGBC') was formed by the Confederation of Indian Industry ('CII') in 2001 All numbers as on and for the year ended 31<sup>st</sup> March 24

### **Societal Impact**





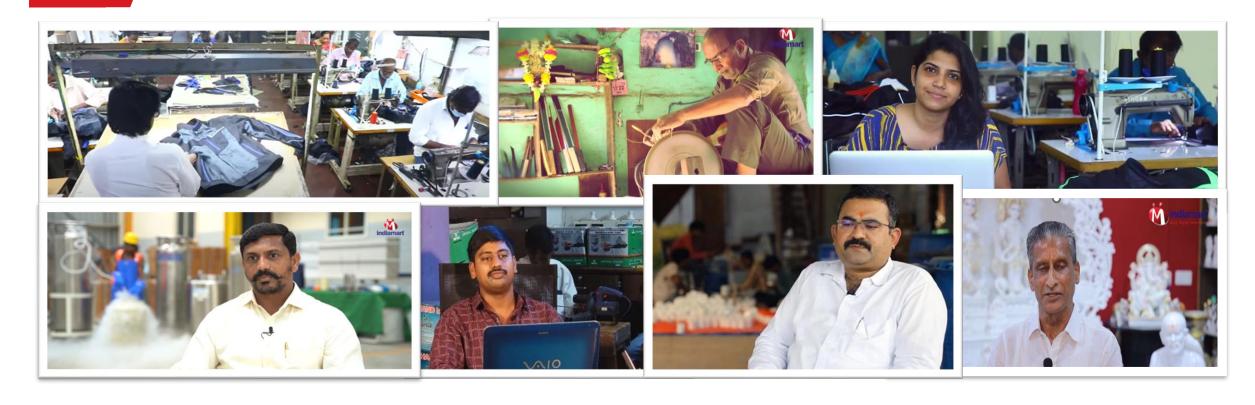
### **Empowering SMALL CITY BUYERS**





Level up **EMPLOYEES** through training and development

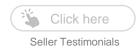
### **Transforming Small Suppliers**



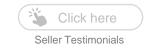
## **Education and Assistance** for Digital Transformation

**Business Enablement** in Cost-Effective manner

7.7Mn served free of charge (>95% of the total suppliers)







### **Empowering Small City Buyers**



**100% FREE** ASSISTANCE TO BUYERS

**108mn PRODUCTS** TO CHOOSE FROM

PRODUCT PRICE DISCOVERY

194mn Registered Buyers

~45% Buyers from small cities^



\* Note: Figures as of and for the year ended 31<sup>st</sup> March 24 ^Small cities includes cities with population <500,000, basis aggregate buyers who have submitted enquiries during the last 5 years

### **Community Improvement – Education and Infrastructure**

#### More than 1.1 Million+ lives impacted



10.4Lac+ Students
15K+ High School Teachers
Supporting entrepreneurship
Curriculum



**1300+ Candidates, 61% Women**Providing skilled courses to underprivileged unemployed youth



72k+ Female Students
Science Content Creation in
local language in 746 Kasturba
Gandhi Balika Vidyalaya



**45K+ Parents Supported**Tech Solution to Parents and
Children for foundational learning



2K + Underprivileged students
44+ Schools & Anganwadi
Infrastructure & Technology
Support to rural areas schools



1000 + Students
Infrastructure facilities to Sadat Inter College.



### **Nurturing People**

18% Employees with 5+ years

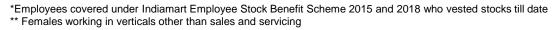






700+ employees covered in ESOP\*







### **Committed to Excellence in Corporate Governance**









"PRATEEK CHANDRA"

CA CFO for Emerging Corporates Services at the 16th ICAI Awards

CERTIFICATE OF RECOGNITION

for excellence in

**TRANSPARENCY** 

**BUSINESS ETHICS** 

**ACCOUNTABILITY** 

### **Foundation of strong principles**



### **Independent and Non-Executive Directors**



Pallavi Dinodia Gupta Lead Independent Director

#### **Education**

 Chartered Accountant and Bachelor's degree in law from Delhi University

#### **Industry experience**

S R Dinodia & Co LLP



Rajesh Sawhney Independent Director

#### **Education**

Bachelor's degree in
Engineering from Delhi
University and Master's
degree in Management
Studies Bombay University

#### **Industry experience**

 Reliance Entertainment Limited



Vivek Narayan Gour Independent Director

#### Education

Bachelor's degree from the University of Bombay and an MBA from Delhi University

#### **Industry experience**

 Tata Finance Limited, Genpact India, GE Capital Services India



Aakash Chaudhry Independent Director

#### **Education**

Alumnus of Harvard
 Business School, B.Tech
 (CSE) from Maharshi
 Dayanand University and an
 MBA from ISB, Hyderabad

#### **Industry Experience**

Cofounder of Aakash
 Educational Services Ltd



**Dhruv Prakash**Non-executive Director

#### **Education**

 Master's degree from Meerut University and a PGDM from IIM, Ahmedabad

#### **Industry experience**

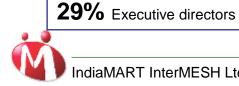
Korn/Ferry International, Helion Ventures, Hewitt Associates (India), Amar Dye-Chem Ltd, DCM Toyota Ltd

91

**14%** non-independent non-executive directors

**57%** Independent directors

**100%** Board Meetings chaired by Independent directors



IndiaMART InterMESH Ltd

### **Governance – Trusted Systems and Processes**







### Certificate of Registration

This certificate has been awarded to

#### IndiaMART InterMESH Limited

6th Floor, Tower-2, Assotech Business Cresterra, Plot No. 22, Sector-135, Noida, Uttar Pradesh, India

in recognition of the Organization's Privacy Information Management Systems (based on existing registration to ISO 27001) which complies with

ISO 27701:2019

The scope of activities covered by this certificate is defined below

Information Security Management System Applicable to Personally Identifiable Information of Customers in Business of Online Publishing of Clients Catalogs and Digital Marketing and of Associated Employees and Vendors in India (as per SOA-V 1.0 Information Security CISO, Date-26th May 2022)





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### **Governance – Trusted Systems and Processes**





#### Certificate of Registration

This certificate has been awarded to

#### IndiaMART InterMESH Limited

6th Floor, Tower-2, Assotech Business Cresterra, Plot No. 22, Sector-135, Noida, Uttar Pradesh, 201305, India

in recognition of the Organization's Business Continuity Management System which complies with

#### ISO 22301:2019

The scope of activities covered by this certificate is defined below

Please refer to the Appendix

Date of Issue of Certification Cycle	Number	Certificate Expiry Date	Certification Cycle
23 March 2022	1	22 March 2025	1
Revision Date	Revision Number	Original Certificate Issue Date	Scheme Number
23 March 2022	0	23 March 2022	n/a
For detailed explanation for	the data fields a	bove, refer to http://www.urs-holdings	.com/logos-and-regulations
ssued by	win	On behalf of the Schemes Manager	
SEGUSTRANTOS A	ф		





### Certificate of Registration

This certificate has been awarded to

#### IndiaMART InterMESH Limited

6th Floor, Tower-2, Assotech Business Cresterra, Plot No. 22, Sector-135, Noida, Uttar Pradesh, India

in recognition of the organization's Risk Management System which complies with

#### ISO 31000:2018

The scope of activities covered by this certificate is defined below

Enterprise Risk Management Covers all Business Activities of the Organization including Acquired Businesses and its External and Internal Factors along with Overall Objectives of Internal Processes and Functions

ate of Issue of Certification Cycle	Number	Certificate Expiry Date	Certification Cycle
14 February 2023	1	13 February 2026	•
Revision Date	Revision Number	Original Certificate Issue Date	Scheme Number
14 February 2023	0	14 February 2023	n/a











### Certificate of Registration

This certificate has been awarded to

#### IndiaMART InterMESH Limited

6th Floor, Tower-2, Assotech Business Cresterra, Plot No. 22, Sector-135, Noida, Uttar Pradesh, India

in recognition of the Organization's Management System for System and Software Engineering Process
which complies with

#### ISO 12207:2017

The scope of activities covered by this certificate is defined below

Software Design and Development Including API and Product Design, Development, Database Administration, and Cloud Configuration Management

Date of Issue of Certification Cycle	Number	Certificate Expiry Date	Certification Cycle
24 November 2023	1	23 November 2026	1
Revision Date	Revision Number	Original Certificate Issue Date	Scheme Number
24 November 2023	0	24 November 2023	n/a
For detailed explanation for	the data fields a	bave, refer to http://www.urs-holdings.	com/Togos-and-regulations



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- 1. ISO 22301:2019 Business Continuity Management Standard Certificate
- 2. ISO 31000:2018 Risk Management System
- 12207:2017 Management System for System and Software Engineering Process.



### **Awards & Recognitions**

"Certificate of Recognition" for excellence in **Corporate Social Responsibility** at 7<sup>th</sup> Edition of the ICSI National Awards

IndiaMART App won the **Best Business App** award at the 13th India Digital Awards

"Certificate of Recognition" for cooperation with Intellectual Property Right Holders by REACT (The Anti Counterfeiting Network)

"IndiaMART **Mobile Website** won "Gold" in Best Enterprise Product category at 14<sup>th</sup> India Digital Summit.



"IndiaMART certified for Excellence in **MSME Tech & Innovation:** ET MSME Awards 2023 Winner

Leading Mid-Corporate in Services (Non-IT) category at Dun & Bradstreet Business Excellence Awards 2022

IndiaMART certified for Excellence in **Corporate Governance** at 23rd ICSI National Awards 2023 IndiaMART's Integrated
Annual Report has clinched
the esteemed Gold Award
from LACP for the second
consecutive year



"IndiaMART awarded as the **Pride of India Brand** by exchange4media in its North edition in 2023 "Dinesh Agarwal: The Digital Person of the Year" at the 10th India Digital Awards Dinesh Agarwal, Founder & CEO, awarded as **Entrepreneur of The Year** at Dun & Bradstreet Business Excellence Awards 2022





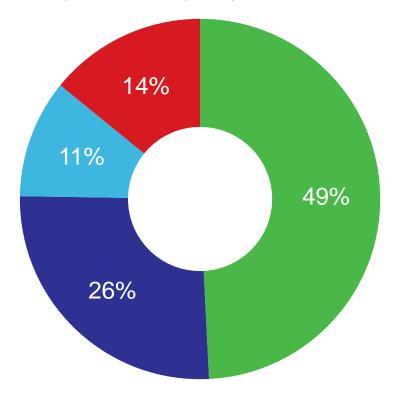


# **Shareholders** and **Team**



### **Shareholding Pattern**

**Total Equity Shares Outstanding as** on March 31, 2024 – 59,979,148



- Promoters and Promoter Group
- Foreign Institutions and Portfolio Investors
- Mutual Funds, Alternate Investment Funds, Insurance Companies
- Others

### Institutional investors holding greater than 1% of the total number of shares

- First State Stewart Investors
- UTI Mutual Fund
- ICICI Prudential Mutual Fund
- Westbridge Capital
- Arisaig Partners
- Vanguard Group, Inc.
- Grandeur Peak Global Advisors



Note: The figures are approximations

### **Senior Management Team**

Name	Qualification	Previous Experience
Dinesh Chandra Agarwal MD & CEO	B.Tech (HBTI),Kanpur	Founder(IndiaMART),HCL America, C-Dot,CMC
Brijesh Kumar Agrawal WTD	BMS Lucknow University, PGDBM NIILM, Delhi	Co-Founder, IndiaMART, Miebach Logistics India Pvt .Ltd.
Prateek Chandra CFO	CA, B.Com(H),SRCC,DU	Bharat S. Raut & Co (KPMG), EXL, HT Media
Dinesh Gulati	B.Tech, (HBTI), MBA (FMS,DU)	Kodak India Ltd, Bharti Airtel , Reliance Infocomm, Indian Express
Amarinder S. Dhaliwal	B.Tech (IIT Delhi), MBA (IIM A)	Micromax, BCCL, TIMES Internet, SBI Capital Markets
Nikhil S Prabhakar	B.Tech (NITK Surathkal), MBA (FMS,Delhi)	Pristyn Care, Ola Financial Services, Bharti Airtel, GoodHealth Technologies
Manoj Bhargava GC, CS & Compliance Officer	BCom(H),LLB(DU), LLM (IP Univ. Delhi),CS	HT Media Ltd., Varun Beverages Ltd., Barista Coffee Company Ltd., India Today Group

97



## **Thank You**

For any queries, please contact us at <a href="mailto:investors@indiamart.com">investors@indiamart.com</a>

To know more, visit us at <a href="https://www.indiamart.com/">https://investor.indiamart.com/</a>

