

Press Release

Tech Mahindra Works with Nawras to Implement Next-Gen Billing System

Reinforces its leadership position in developing Digital Enterprise Solutions

Oman – March 26, 2014 – Tech Mahindra Ltd. a specialist provider of connected solutions to the connected world, today announced that they have successfully upgraded the Infinys postpaid billing system at Nawras, a member of Ooredoo Group, from IRB 2.2. to RBM 5.3.7. This enables the Telecom major to ensure transparent billing system and better revenues.

The project also involved a hardware platform change from HP Unix to IBM AIX and migration of all data from the legacy system. This upgrade will enable Nawras to improve customer experience and as part of their drive to increase efficiency and reduce costs.

"We were delighted to have Tech Mahindra – our long term partner – to take on this critical project. This successful upgrade vindicates our decision to go with Tech Mahindra and they were able to handle all the technical challenges efficiently." says **Abdulaziz Jaafar, Director – Information Technology, Nawras.**

"Nawras is one of our strategic accounts in the MEA and we are proud of the trust they have placed in us. The enablement of an upgrade in a record timeframe and ensuring customer delight makes us a partner of choice" says **Girish Bhat, Head – Telecom, Middle East & Africa, Tech Mahindra.**

Tech Mahindra has a well-established strategy for the Middle East and Africa region. Apart from other countries we are growing in Oman and have been serving its enterprise, public sector (government) and Telecom customers effectively for the last decade. A strong presence of 50+ associates onsite, and with a robust offshore support system, Tech Mahindra services customers across all verticals and is committed to contribute to their growth.

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About Tech Mahindra

Tech Mahindra represents the connected world, offering innovative and customer-centric information technology services and solutions, enabling Enterprises, Associates and the Society to Rise™. We are a USD 2.7 billion company with 83,000 professionals across 49 countries, helping over 560 global customers including Fortune 500 companies. Our Consulting, Enterprise and Telecom solutions, platforms and reusable assets connect across a number of technologies to derive tangible business value.

We are part of the USD 16.7 billion Mahindra Group that employs more than 180,000 people in over 100 countries. The Group operates in the key industries that drive economic growth, enjoying a leadership position in tractors, utility vehicles, after-market, information technology and vacation ownership.

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About Nawras:

Omani Qatari Telecommunications Company SAOG was founded and registered in the Sultanate of Oman in December 2004. It launched its service in March 2005 as the challenger mobile operator in Oman operating under the name Nawras. Nawras was awarded the second fixed licence in Oman in 2009, and launched its international gateway in April 2010, its corporate fixed and broadband services in May 2010, and its residential fixed and broadband services in June 2010. Since 2010, Nawras has been an integrated services telecommunications operator and is currently serving over 2 million customers across the Sultanate. Following a successful IPO, Nawras is listed on the Muscat Stock Market (MSM) under the "nwrs" ticker since 1 November 2010. Nawras is majority owned by Ooredoo, formerly known as Qtel Group, and also has a number of significant Omani shareholders which ensures that the company is strongly integrated into the Omani society. Nawras has won a number of awards including Jury's Distinction Award for Customer Service Excellence in the telecom sector 2013, Innovation in HR Strategy 2011 from Asia's Best Employer Brand Awards, Outstanding Leader from TMT Finance Middle East 2011, Best IPO in the Middle East from emefinance magazine and Strategic Leadership Award from Global HR Excellence Awards 2011.

About Ooredoo:

Ooredoo, formerly known as Qtel Group, is a leading international communications company delivering mobile, fixed, broadband internet and corporate managed services tailored to the needs of consumers and businesses across markets in the Middle East, North Africa and South-East Asia. As a community-focused company, Ooredoo is guided by its vision of enriching people's lives and its belief that it can stimulate human growth by leveraging communications to help people achieve their full potential. Ooredoo has a presence in markets such as Qatar, Kuwait, Oman, Algeria, Tunisia, Iraq, Palestine, the Maldives and Indonesia. The company reported annual revenues of \$9.3 billion U.S. dollars and had a consolidated global customer base of more than 92 million people as of 31 December 2012. Ooredoo's shares are listed on the Qatar Exchange and the Abu Dhabi Securities Exchange

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