

NIIT Technologies appraised at People CMM Level 5

January 09, 2015, New Delhi: NIIT Technologies Ltd., a leading global IT solutions organization today announced that it has been successfully appraised at People Capability Maturity Model (PCMM®) Maturity Level 5 again. The appraisal was performed by KPMG India. Developed by the Software Engineering Institute (SEI) at Carnegie Mellon University in Pittsburgh, USA, PCMM is a maturity framework that focuses on continuously improving the management and development of the human assets of an organization.

The evaluation for all locations in India was based on a thorough analysis of the organization's people practices which has been more stringent with enhanced focus on the quantitative aspects of HR.

Commenting on the achievement, Rosita Rabindra, Chief People Officer, NIIT Technologies said, "Reassessment at the highest level of maturity acknowledges the continuous improvement of our people practices. In 2013 we initiated a culture change drive to uplift service levels and manage changing expectations of our customers. The change impact has been demonstrated and validated through this intensive assessment."

The People CMM consists of five maturity levels that establish successive foundations for continuously improving individual competencies, developing effective teams, motivating improved performance and shaping the workforce an organization needs to accomplish its business plans. The highest maturity level in the model is Level 5 and is called the Optimizing Level. An organization operating at Maturity Level 5 demonstrates its capability to adapt to changes in the business environment with continuously improving practices and establishes a culture of excellence.

About NIIT Technologies: NIIT Technologies is a leading global IT solutions organization, servicing customers in Americas, Continental Europe, Asia and Australia. It offers services in Application Development and Maintenance, Infrastructure Management Services, IP Asset or Platform Solutions, and Business Process Outsourcing to organizations in the Financial Services, Travel & Transportation, Manufacturing/Distribution, and Government sectors. The Company adheres to major global benchmarks and standards, having secured the ISO 9001:2000 certifications and the ISO: 27001Information Security Management accreditation. NIIT Technologies also follows global standards of development. It has been assessed at Level 5 of SEI CMMi version 1.2 and appraised at PCMM Level 5. NIIT Technologies Business Process Outsourcing conforms to the highest quality standards such as COPC and Six Sigma. Its data centre operations are assessed at the international ISO 20000 IT management standards. For more information, please visit www.niit-tech.com

Safe Harbor

Certain statements in this release are forward-looking statements. The business involves various risks, and uncertainties that could result in the actual results to differ materially from those indicated here. All forward looking statements made herein are based on information presently available to the management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.

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