

Press Release

Maruti Suzuki's Service Campaign of Ciaz

**New Delhi, December 1, 2014:** Maruti Suzuki India Limited will proactively undertake a Service Campaign to inspect a suspected fault and replace the relevant part of clutch operation system of a batch of 3,796 Ciaz (manual transmission) cars. These cars are among those manufactured till 7<sup>th</sup> November 2014.

The Company has decided to undertake a Service Campaign for these cars, in the interest of customers. Maruti Suzuki dealers have started to communicate with owners of the impacted vehicles.

Service Campaigns are undertaken globally by automobile companies to rectify faults that may potentially cause inconvenience to customers.

The inspection and replacement will be done free of cost to the customer.

Customers of Ciaz (manual transmission) can check the Company's website [www.marutisuzuki.com](http://www.marutisuzuki.com) to ascertain if their Ciaz is among the above mentioned vehicles.

The customer is requested to fill in the chassis number (MA3 followed by 14 digit alphanumeric number) on the computer screen. The chassis number is embossed on the vehicle ID plate and is also in the vehicle invoice / registration documents.

Customers may also contact the nearest Maruti Suzuki dealer workshop to ascertain if their vehicle is among the above vehicles.