

देना बैंक DENA BANK

निवेशक संपर्क केंद्र: देना कार्पोरेट सेंटर, सी-10, 'जी' ब्लॉक, बांद्रा – कुर्ला कॉम्प्लेक्स, बांद्रा (पूर्व), मुंबई – 400 051. **INVESTOR RELATIONS CENTRE**: Dena Corporate Centre, C-10, 'G' Block, Bandra - Kurla Complex, Bandra (E), Mumbai - 400 051. Tel: 2654 5318 / 19 / 20 • Fax: 2654 5317 • E-mail: irc@denabank.co.in / investorgrievance@denabank.co.in

Ref. No.HO/IRC/16/2017

January 16, 2017

The Vice President - Listing BSE Limited Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai - 400 001.

Dear Sir/ Madam,

Re: Statement of Investor Complaints for the quarter ended 31st Dec. 2016

Pursuant to Regulation 13, sub regulation (3) of the SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015; please find below statement of Investor Complaints of the Bank for the quarter ended 31st December, 2016:

Sr. No.	Particulars	No. of Complaints
1	Investor Complaints pending at the beginning of the quarter - 01.10.2016	02
2	Investor Complaints received during the quarter- 01.10.2016 to 31.12.2016	00
3	Investor Complaints disposed of during the quarter	01
4	Investor Complaints remaining unresolved at the end of the quarter – 31.12.2016	01

Please take the same on your record.

Thanking You.

Yours faithfully,

(R Jothi Kalingaraayan) Asst. General Manager (IRC & BPR) &

Compliance Officer