

February 16, 2017

The Secretary
Bombay Stock Exchange Limited
Corporate Relationship Department
1st Floor, New Trading Ring,
Rotunda Building
Phiroze Jeejeebhoy Towers, Dalal Street,
Mumbai-400 001

The Secretary
National Stock Exchange of India Ltd
Exchange Plaza
5th Floor, Plot no C/1, G Block
Bandra Kurla Complex
Bandra (East)
Mumbai 400 051.

Sub. : Press Release

Dear Sirs,

Please find enclosed herewith a press release announcing collaboration of NIIT Technologies Limited (the 'Company') and Nanoheal to deliver intelligent workplace services.


The Company will leverage Nanoheal's platform within its holistic automation framework "Excelerate" to deliver intelligent and empathetic helpdesk solution.

You are requested to take note of the same and inform accordingly.

Thanking you,

Yours faithfully,

For NIIT Technologies Limited


Lalit Kumar Sharma
Company Secretary & Legal Counsel

Encl: As above

NIIT Technologies and Nanoheal collaborate to deliver intelligent workplace services

Automation drives empathetic customer centricity

February 16, 2017: NIIT Technologies Limited, a leading global IT solutions provider, today announced the partnership with Nanoheal, a predictive tech support and IT helpdesk platform. NIIT Technologies will leverage Nanoheal's platform within its holistic automation framework "Excelerate" to deliver intelligent and empathetic helpdesk solution.

Nanoheal comes with a made-to-order issue resolution database and a self-managing engine. Nanoheal's predictive intelligence goes beyond the realms of machine learning, to bring in true automation in resolving devices issues without the need of human intervention, through its autonomic engine.

Arvind Mehrotra, President and global head, Infrastructure Management services NIIT Technologies stated, *"Nanoheal's non-invasive remote management technology is perfectly aligned with customer centricity as it allows users to continue to work while support staff work on resolution. The solution will help improve workplace productivity, provide superior customer experience and cost effectiveness."*

The seamlessly connected agent dashboard delivers instant support without remote support tools or end-user intervention. Additionally, it also provides a single pane management of all the devices including laptops, desktops, mobiles, tablets, wearables and others.

Sridhar Santhanam, Founder & CEO, Nanoheal stated, *"Nanoheal's predictive technology can achieve 70% reduction in average handle time and 20-30% of cost savings. We are delighted to partner with NIIT Technologies which is proactively looking at automation for providing better customer experiences beyond its usual benefits"*

NIIT Technologies and Nanoheal have collaborated to transition IMS and AMS towers in a large insurance engagement and are delivering Robotic IT Operations at a large manufacturing client.

About NIIT Technologies

NIIT Technologies is a leading global IT solutions organization-servicing customers across the Americas, Europe, Asia and Australia. Differentiated on the strength of its industry expertise, NIIT Technologies services clients in travel and transportation, banking and financial services, insurance, manufacturing and media verticals, offering a range of services including Application Development and Maintenance, Infrastructure Management, and Business Process Management. Focused on Digital Services, the Company is helping businesses design agile, scalable and digital operating models. NIIT Technologies adheres to major global benchmarks and standards of quality and Information Security. For further information, please visit www.niit-tech.com.

About Nanoheal

Nanoheal is a patented predictive self-healing technology platform that has the ability to Detect, Diagnose and Resolve issues across connected devices. Due to its proprietary autonomic engine, Nanoheal goes beyond machine learning analytics, by predictively detecting issues and automatically resolving them without the need of human intervention, and provides a feedback loop for IT service desk leaders to analyze the insights generated by the technology. With the technology much ahead of current market offerings, Nanoheal has helped several OEMs, Enterprises and Service providers to transform their help-desk and infrastructure management operations by providing a technology platform that can help bring true automation to their device management operations, to deliver high-quality services with great efficiency, allowing them to focus on work more strategic to their business.

Safe Harbor

Certain statements in this release are forward-looking statements. The business involves various risks, and uncertainties that could result in the actual results to differ materially from those indicated here. All forward-looking statements made herein are based on information presently available to the management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.

For media queries please contact:

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