

20th April 2016**BEST EMPLOYERS IN INDIA**
Consistently in 2007, 2009 & 2011 - Study by Aon Hewitt

The Manager
Corporate Relationship,
BSE Limited,
1st Floor, New Trading Ring,
Rotunda Building,
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai 400 001.

The Manager
National Stock Exchange of India Ltd.
Exchange Plaza,
5th Floor,
Plot No.C/1, G Block,
Bandra-Kurla Complex,
Bandra (East),
Mumbai 400 051.

Dear Sir,

Pursuant to Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we enclose the Investor Grievance Redressal Certificate of the Bank received from our R & T Agents Karvy Computershare Private Limited for the quarter ended 31st March 2016.

Kindly acknowledge receipt.

Yours faithfully,
Kotak Mahindra Bank Limited

Bina Chandarana
Bina Chandarana
Company Secretary &
Executive Vice President

Encl : as above.

**Kotak Mahindra Bank Limited**

CIN L65110MH1985PLC038137 T +91 22 61660000

Registered Office: www.kotak.com

27BKC, C 27, G Block

Bandra Kurla Complex

Bandra (E), Mumbai - 400 051

India.

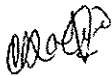
19th April, 2016**INVESTOR COMPLAINT CERTIFICATE**

THIS IS TO CERTIFY THAT WE ARE THE REGISTRARS AND SHARE TRANSFER AGENTS OF M/S. KOTAK MAHINDRA BANK LIMITED FOR BOTH ELECTRONIC AND PHYSICAL SHARES.

THIS IS TO FURTHER CERTIFY THAT THE INVESTOR GRIEVANCE OF THE COMPANY FOR THE QUARTER BEGINNING 01.01.2016 AND ENDING 31.03.2016 ARE AS FOLLOWS :

- INVESTOR COMPLAINTS PENDING AT THE BEGINNING OF THE QUARTER - 00
- INVESTOR COMPLAINTS RECEIVED DURING THE QUARTER - 04
- INVESTOR COMPLAINTS DISPOSED OFF DURING THE QUARTER - 04
- INVESTOR COMPLAINTS LYING UNRESOLVED AT THE END OF THE QUARTER - 0

For **KARVY COMPUTERSHARE PRIVATE LTD**



AUTHORISED SIGNATORY

**Karvy Computershare Private Limited**

Corporate office: "Karvy Selenium Tower B", Plot No. 31 & 32, Financial District, Nanakramguda, Gachibowli, Hyderabad- 500 032, Telangana, INDIA. T: +91-40-67162222, 33211000, F: +91-40-23420814, e-mail: support@karvy.com

Registered Office: Karvy House, 46, Avenue 4, Street No.1, Banjara Hills, Hyderabad - 500 034.
T: +91-40-2331-2454/2332-0751/752/251 | F: +91-40-2331-1968 | www.karvy.com | www.karvycomputershare.com | CIN: U72400TG2003PTC041636

Australia | Bahrain | Canada | Channel Islands | Germany | Hong Kong | Ireland | New Zealand | Philippines | South Africa | United Kingdom | USA