



Wipro to transform Customer Service Desk at Nexenta using its artificial intelligence (AI) platform - HOLMES

Bangalore, India, and East Brunswick, New Jersey, USA, June 11, 2015: Wipro Ltd. (NYSE:WIT), a leading global information technology, consulting and business process services company, today announced that it will implement a next generation customer helpdesk management solution, powered by its artificial intelligence (AI) platform - Wipro HOLMES for Nexenta, the global leader in Open Source-driven Software-Defined Storage (OpenSDS). Wipro will also implement a Service Bot Workbench for Nexenta's internal Technical Team.

Wipro's solution will automate the creation of service tickets using Natural Language Processing (NLP) technologies. It will auto categorize tickets using intelligent algorithms and help Nexenta resolve issues using intelligent virtual bots and scripts. This will enable faster resolution of service tickets, enhance the overall user experience and improve productivity.

K.R. Sanjiv, Chief Technology Officer, Wipro Ltd said "Traditional IT systems are designed to solve problems that are precise and repetitive by nature. However, strong reasoning capabilities and the ability to contextualize will be key to enabling superior business outcomes in the future. We are confident of achieving this objective with the customer helpdesk management solution developed for Nexenta, powered by our AI platform – HOLMES."

Wipro HOLMES, an outcome of four years of research and development and built on open source technologies, addresses key domains in cognitive computing. Software bots built on Wipro HOLMES platform can be used to automate industry specific business processes. Wipro HOLMES leverages semantics, machine learning, pattern recognition and knowledge modeling technologies to enable solutions that add valuable context, intelligence and automation to enterprises.

"Wipro has been a customer, go-to-market partner as well as a key provider of engineering services for Nexenta's Software-Defined Storage product portfolio. We are confident that the Wipro HOLMES AI platform will transform and automate and enable high levels of productivity" said **Tarkan Maner, Chairman and CEO, Nexenta**.

About Wipro Ltd.

Wipro Ltd. (NYSE:WIT) is a leading Information Technology, Consulting and Business Process Services company that delivers solutions to enable its clients do business better. Wipro delivers winning business outcomes through its deep industry experience and a 360 degree view of "Business through Technology" - helping clients create successful and adaptive businesses. A company recognized globally for its comprehensive portfolio of services, a practitioner's approach to delivering innovation, and an organization wide commitment to sustainability, Wipro has a workforce of over 150,000, serving clients in 175+ cities across 6 continents. For more information, please visit www.wipro.com



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Forward-looking and Cautionary Statements

Certain statements in this release concerning our future growth prospects are forward-looking statements, which involve a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in our earnings, revenue and profits, our ability to generate and manage growth, intense competition in IT services, our ability to maintain our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which we make strategic investments, withdrawal of fiscal governmental incentives, political instability, war, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property, and general economic conditions affecting our business and industry. Additional risks that could affect our future operating results are more fully described in our filings with the United States Securities and Exchange Commission. These filings are available at www.sec.gov. We may, from time to time, make additional written and oral forward-looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. We do not undertake to update any forward-looking statement that may be made from time to time by us or on our behalf.

