



BEST EMPLOYERS IN INDIA
Consistently in 2007, 2009 & 2011 - Study by Aon Hewitt

19th January 2016


<p>The Manager Corporate Relationship, BSE Limited, 1st Floor, New Trading Ring, Rotunda Buliding, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400 001.</p>	<p>The Manager National Stock Exchange of India Ltd. Exchange Plaza, 5th Floor, Plot No.C/1, G Block, Bandra-Kurla Complex, Bandra (East), Mumbai 400 051.</p>
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Dear Sir,

Pursuant to Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we enclose the Investor Grievance Redressal Certificate of the Bank received from our R & T Agents Karvy Computershares Private Limited for the quarter ended 31st December 2015.

Kindly acknowledge receipt.

Yours faithfully,
Kotak Mahindra Bank Limited


Bina Chandarana
Company Secretary &
Executive Vice President

Encl : as above.



Kotak Mahindra Bank Limited

CIN L65110MH1985PLC038137 T +91 22 61660000

Registered Office: www.kotak.com

278KC, C 27, G Block

Bandra Kurla Complex

Bandra (E), Mumbai - 400 051

India.

08th January, 2016

INVESTOR COMPLAINT CERTIFICATE

This is to certify that we are the Registrars and Share Transfer Agents of M/s. Kotak Mahindra Bank Limited for both electronic and physical shares.

Pursuant to the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we certify that the investor grievances of the Bank for the quarter ended 31.12.2015 are as follows :

Investor Complaints pending at the beginning of the quarter	0
Investor Complaints received during the quarter	9
Investor Complaints disposed off during the quarter	9
Investor Complaints lying unresolved at the end of the quarter	0

For **Karvy Computershare Private Ltd**



Authorised Signatory



Karvy Computershare Private Limited

Corporate office: "Karvy Selenium Tower B", Plot No. 31 & 32, Financial District, Nanakramguda, Gachibowli, Hyderabad- 500 032. Telangana, INDIA. T: +91-40-67162222, 33211000, F: +91-40-23420814, e-mail: support@karvy.com

Registered Office: Karvy House, 46, Avenue 4, Street No.1, Banjara Hills, Hyderabad - 500 034.
T: +91-40-2331-2454/2332-0751/752/251 | F: +91-40-2331-1968 | www.karvy.com | www.karvycomputershare.com | CIN: U74140TG2003PTC041636