

RPG LIFE SCIENCES LIMITED Regd. Off.: RPG House 463, Dr. Annie Besant Road Worli, Mumbai 400030, India Tel: +91-22-24981650 / 66606375 Fax: +91-22-24970127

Email: info@rpglifesciences.com www.rpglifesciences.com CIN: L24232MH2007PLc169354

July 13, 2023

National Stock Exchange of India Limited Exchange Plaza, 5th Floor, Plot No. C-1, G- Block, Bandra - Kurla Complex, Bandra (East) Mumbai – 400 051.

Symbol: RPGLIFE

BSE Limited Corporate Relationship Department 25, P.J. Towers, Dalal Street, Mumbai 400 001.

Scrip Code: 532983

Dear Sirs /Madam,

Sub: Notice of Sixteenth Annual General Meeting, Annual Report FY 2022-23 and the Business Responsibility and Sustainability Report

This is further to our Letter dated July 7, 2023, conveying that the Sixteenth Annual General Meeting ("AGM") of the Members of the Company will be held on **Friday, August 04, 2023, at 3.00 p.m.** (IST) through Video Conferencing (VC) / Other Audio-Visual Means (OAVM).

Pursuant to Regulation 34(1) and Regulation 30(2) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are submitting herewith the Annual Report of the Company for the financial year 2022-23 including the Business Responsibility and Sustainability Report, along with the Notice of AGM, which are being sent through electronic mode to the Members of the Company, whose e-mail IDs are registered with Depositories/ Company/ Registrar and Share Transfer Agent.

The Annual Report and Notice of AGM are also available on the website of the Company at <a href="https://www.rpglifesciences.com">www.rpglifesciences.com</a> under "Annual Report" tab.

The Notice of AGM of the Company *inter alia* indicates the process and manner of remote e-voting/ e-voting at the AGM and instructions for participation at the AGM through VC/OAVM.

Request you to kindly take the same on record.

Thanking you,

Yours faithfully,
For RPG Life Sciences Limited
RAJESH RAMESH ARMESH SHIRAMBEKAR
SHIRAMBEKAR
Date: 2023.07.13 18:38:54
+05'30'
Rajesh Shirambekar
Head – Legal & Company Secretary

Encl: as above



# **Business Responsibility** & Sustainability Report

## **SECTION A: GENERAL DISCLOSURES**

## I. Details of the listed entity

1.	Corporate Identity Number (CIN) of the Listed Entity	L24232MH2007PLC169354
2.	Name of the Listed Entity	RPG Life Sciences Limited
3.	Year of incorporation	2007
4.	Registered office address	RPG House, 463, Dr. Annie Besant Road, Worli, Mumbai- 400030
5.	Corporate address	RPG House, 463, Dr. Annie Besant Road, Worli, Mumbai- 400030
6.	E-mail	investorservices@rpgls.com
7.	Telephone	022-69757100
8.	Website	www.rpglifesciences.com
9.	Financial year for which reporting is being done	2022-23
10.	Name of the Stock Exchange(s) where shares are listed	BSE Limited and National Stock Exchange of India Limited
11.	Paid-up Capital	₹13.23 crores
12.	Name and contact details (telephone, email address)	Mr. Yugal Sikri
	of the person who may be contacted in case of any	Tel No. 022-69757100
	queries on the BRSR report	Email id- investorservices@rpgls.com
13.	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).	Standalone basis

## II. Products/services

## 14. Details of business activities (accounting for 90% of the turnover):

Sr. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Pharmaceutical	Manufacturing and marketing of pharmaceutical products	100%

## 15. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

Sr. No.	Product/Service	NIC Code	% of total Turnover contributed
1	Pharmaceutical Products	210	100%

### III. Operations

## 16. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	3	1	4
International	0	0	0

## 17. Markets served by the entity:

#### a) Number of locations

Location	Number
National (No. of States)	Pan-India
International (No. of Countries)	Over 50 countries served across the six continents - Europe, North America, Asia, Africa, South America and Australia

## b) What is the contribution of exports as a percentage of the total turnover of the entity?

Contribution of exports is 31% of the total turnover of the Company.

## c) A brief on types of customers

Pharmaceutical distributors and wholesalers are our direct customers as part of the distribution chain in Domestic Formulations. In International Formulations and API segments, different pharmaceutical companies in global markets and India are our customers. Patients are the end customers.

## iv. Employees

#### 18. Details as at the end of Financial Year:

## a) Employees and workers (including differently abled):

Sr.	Particulars	Total (A)	Ma	le	Female					
No.	Faiticulais	iotai (A)	No. (B)	% (B/ A)	No. (C)	% (C / A)				
EMPLOYEES										
1.	Permanent (D)	1026	956	93	70	7				
2.	Other than Permanent (E)	61	54	89	7	11				
3.	Total employees (D + E)	1087	1010	93	77	7				
		WORKE	RS							
4.	Permanent (F)	188	185	98	3	2				
5.	Other than Permanent (G)	341	341	100	0	0				
6.	Total workers (F + G)	529	526	99	3	1				

## b) Differently abled Employees and workers:

Sr.	Particulars	Total (A)	Ma	ale	Female		
No.	Particulars	Total (A)	No. (B)	% (B/ A)	No. (C)	% (C / A)	
	DIFFER	ENTLY ABLE	D EMPLOYE	ES			
1.	Permanent (D)	0	0	0	0	0	
2.	Other than Permanent [E]	0	0	0	0	0	
3.	Total differently abled	0	0	0	0	0	
	employees (D+E)						
	DIFFER	RENTLY ABL	ED WORKER	S			
4.	Permanent (F)	0	0	0	0	0	
5.	Other than permanent (G)	0	0	0	0	0	
6.	Total differently abled	0	0	0	0	0	
	workers (F + G)						

## 19. Participation/Inclusion/Representation of women:

Particulars	Total (A)	No. and percentage of Females			
Particulars	Total (A)	No. (B)	% (B / A)		
Board of Directors	10	1	10%		
Key Management Personnel	2	0	0%		

## 20. Turnover rate for permanent employees and workers:

	Turnover Rate								
	FY 2022-23			FY 2021-22			FY 2020-21		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	22%	20%	22%	20%	22%	20%	18%	15%	18%
Permanent Workers	19%	50%	20%	12%	0%	12%	10%	0%	10%

## V. Holding, Subsidiary and Associate Companies (including joint ventures)

21. (a) Names of holding / subsidiary / associate companies / joint ventures

Not Applicable

## VI. CSR Details

22. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No)

(ii) Turnover (in ₹) 4,37,16,39,471

(iii) Net worth (in ₹) 2,21,09,35,463.69

## VII. Transparency and Disclosures Compliances

23. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide web- link for grievance redress policy)	Number of complaints filed during the year	FY 2022-23  Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	FY 2021-22  Number of complaints pending resolution at close of the year	Remarks
Communities	-	-	-	-	-	-	-
Investors (other than shareholders)	Yes, the Company has a common redressal mechanism for shareholders and investors, which has been captured in The row "Shareholders"	-	-	-	-	-	-

	Grievance		FY 2022-23			FY 2021-22	
Stakeholder group from whom complaint is received	Redressal Mechanism in Place (Yes/No) (If Yes, then provide web- link for grievance redress policy)	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Shareholders	Yes, the Company has a grievance redressal mechanism for shareholders. The Company has appointed Link Intime India Private Limited as the Share Transfer Registrars/Agents. Link Intime India Private Limited takes care of shareholders' enquiries/queries, requests and complaints. The Share Transfer Agents and company responds to enquiries/queries, requests and complaints within the framework specified/defined by SEBI. There is a dedicated email id of the Company to receive the grievances from shareholders viz. investorservices@rpgls.com	8	0	Nil	1	0	Nil
Employees and workers	Yes, the employees and workers have access to the Company's Whistleblower Policy mechanism. The Company provides different channels of communication for grievances through Whistleblower mechanism- email id, online portal and written complaints	-	-	-			-

	Grievance		FY 2022-23			FY 2021-22	
Stakeholder group from whom complaint is received	Redressal Mechanism in Place (Yes/No) (If Yes, then provide web- link for grievance redress policy)	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Customers	Yes, the customers address their grievances through various channels of communication such as e-mail, couriers, quality complaints on website Product Quality Form-https://www.rpglifesciences.com/website/contact_us.php	-	-	2	_		
Value Chain Partners	Yes, the customers address their grievances through various channels of communication such as e-mail, couriers, quality complaints on website-https://www.rpglifesciences.com/website/contact_us.php	-	-	-	_	-	-

## 24. Overview of the entity's material responsible business conduct issues.

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications:

Sr. No.	Material issue Identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or Mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	Emergency preparedness and response	Opportunity	Opportunity: Integration of emergency preparedness and response within the Company's business continuity plan is critically important to ensure the implementation of required actions during unprecedented situations.	-	Immediate response with a strong action plan at the time of emergency helps alleviate the devastating impact on business activities and secures the Company from a prolonged duration of disruption.

## 24. Overview of the entity's material responsible business conduct issues. (Contd..)

Sr. No.	Material issue Identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or Mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
2.	Managing waste	Risk and Opportunity	<b>Risk</b> : Waste, water and	Ensuring compliance	-
3.	Water Management		energy management have been identified	through review mechanisms,	
4.	Energy efficiency		as key material issues under the Climate	strengthening capabilities of	
	and carbon emissions		change and environmental risk.	EHS and legal compliance	
5.	Climate		Opportunity:	teams.	
	Change		Comprehensive		
			resource management		
			plans in alignment with the Company's		
			environment, health &		
			Safety policy.		

## **SECTION B: MANAGEMENT AND PROCESS DISCLOSURES**

Di	sclosure Questions	P1 P2 P3 P4 P5 P6 P7 P8								<b>P9</b>	
Po	licy and management processes										
1.	a. Whether your entity's policy/ policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	b. Has the policy been approved by the Board? (Yes/No)	Y	Y	Υ	Υ	Υ	Υ	Y	Y	Y	
	c. Web Link of the Policies, if available	All the	oolicies c	an be vie	wed at ht	tps://www	rpglifesci	ences.cor	<u>m.</u>		
2.	Whether the entity has translated the policy into procedures. (Yes / No)	Y	Y	Y	Y	Y	Y	Y	Y	Υ	
3.	Do the enlisted policies extend to your value chain partners? (Yes/No)	Y	Y	Y	Y	Υ	Y	Y	Υ	Υ	
4.	Name of the national and international codes/certifications/ labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	Not Applicable									
5.	Specific commitments, goals and targets set by the entity with defined timelines, if any.	Please	refer to M	ID's Mess	sage on P	age No.1	2.				
6.	Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	Y	Y	Y	Y	Y	Y	Y	Υ	Y	

Disclosure Questions	P1	P2	P3	P4	<b>P</b> 5	P6	<b>P</b> 7	P8	<b>P</b> 9
Governance, leadership and oversight									
7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)									
8. Details of the highest authority		_							
responsible for implementation			ınaging Di						
and oversight of the Business	•		per: 022-69						
Responsibility policy (ies).			<u>investorse</u>						
9. Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.							Le Dusille	33 Nespo	
10. Details of Review of NGRBCs by the Company:	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Y
Subject for Review		e whethe er Comn	r review wa nittee	as under	taken by [	Director /	Committe	ee of the	Board/
Performance against above policies and follow up action	a need	basis by s is revie	BRSR police SCSR Cowed and	ommittee	. During t	his asses	ssment, th	ne efficac	y of the
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances	The Co	mpany is	in compli	ance with	n the exta	nt regula	tions, as a	applicable	Э.
Frequency (Annually/ Half yearly/ Quarterly/ Any other - please specify)	Q	Q	Q	Q	Q	Q	Q	Q	Q

- 11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency. : No
- 12. If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated:

Questions	P1	P2	P3	P4	P5	P6	P7	P8	<b>P</b> 9
The entity does not consider the Principles material to its business (Yes/No)									
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)	Not Applicable								
The entity does not have the financial or/human and technical resources available for the task (Yes/No)	Not Applicable								
It is planned to be done in the next financial year (Yes/No)									
Any other reason (please specify)									

## SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

PRINCIPLE 1: Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

#### **Essential Indicators**

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year:

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	Percentage of persons in respective category covered by the awareness programmes	
Board of Directors	12	All principles	100%	
Key Managerial Personnel	10	12	100%	
Employees other than BoD and KMPs	13	10	100%	
Workers	8	11	100%	

Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year:

	NGRBC Principle	Name of the regulatory enforcement agencies/ judicial institutions	Amount (In ₹)	Brief of the Case	Has an appeal been preferred? (Yes/No)
		Monetary			
Penalty/ Fine	Not Applicable	Not Applicable	0	Nil	No
Settlement	Not Applicable	Not Applicable	0	Nil	No
Compounding Fee	Not Applicable	Not Applicable	0	Nil	No
		Non-Monetary			
Imprisonment	Not Applicable	Not Applicable	0	Nil	No
Punishment	Not Applicable	Not Applicable	0	Nil	No

Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or nonmonetary action has been appealed.

Not Applicable

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a weblink to the policy.

Yes, the Company has Anti Bribery Policy in place. The policy is available Company's website on <a href="https://www.rpglifesciences.com/website/download\_document.php?case=FA\_RPGLS&a=RPG%20Code%20of%20Corporate%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct">https://www.rpglifesciences.com/website/download\_document.php?case=FA\_RPGLS&a=RPG%20Code%20of%20Corporate%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct</a>

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

Key Financial Ratios	FY 2022-23	FY 2021-22
Directors	0	0
KMPs	0	0
Employees	0	0
Workers	0	0

RPG Life Sciences Limited Corporate Overview Statutory Reports Financial Statements

6. Details of complaints with regard to conflict of interest:

	F	Y 2022-23	FY 2021-22		
	Number	Remarks	Number	Remarks	
Number of complaints received in relation to issues of Conflict of Interest of the Directors	0	Not Applicable	0	Not Applicable	
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	0	Not Applicable	0	Not Applicable	

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not Applicable

#### PRINCIPLE 2: Businesses should provide goods and services in a manner that is sustainable and safe

#### **Essential Indicators**

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

	2022-23	2021-22	Details of improvements in environmental and social impacts			
R&D	-	-	-			
Capex	3.43%	3.79%	Upgradation of ETP, implementation of STP and alternative of sources of energy. Digitalisation projects across plants – e-QMS, e-DMS, e-LMS, etc.			

- 2. a) Does the entity have procedures in place for sustainable sourcing? (Yes/No)
  - b) If yes, what percentage of inputs were sourced sustainably?

The Company has standard operating procedures for approving vendors. Materials are procured from approved vendors both local and international. The Company's quality assurance team conducts periodic audits of vendors, especially those who supply key materials. The Company has long standing business relations with regular vendors. The Company enters into freight contracts with leading transporters for movement of materials. The Company continues to receive unrelenting support from its vendors.

- 3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.
  - a. Plastic Waste: The Company has an established system for collecting back the plastic waste or multilayered packaging generated due to its products as per the Extended Producer Responsibility (EPR) regulations. The recycling and disposal of reclaimed plastics (including packaging) is carried out as per the Central Government rules and the provisions of the Plastic Waste Management Rules.
  - b. E-waste: We dispose of our e-wastes as per in country / local regulations.
  - c. Hazardous Waste: Hazardous wastes are being disposed as per the Hazardous Wastes Management Rules.
  - **d.** Other Waste: Non-hazardous waste such as glass, MS scrap, wood waste, etc. is sent to authorized recyclers (Vendors) or disposed as per the local regulatory bodies and the regulations.
- 4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

Yes, the Company is registered as Brand Owner as per the Extended Producer Responsibility (EPR) mandates. The Company collects the end use plastic/post-consumer plastic waste through waste management agency. Further the Company has submitted a collection plan outlining its mechanism for collecting back the plastic waste and multilayered packaging generated due to the products as per the provisions of Plastic Waste Management Rules. The Company submitted an annual return for disposal of the plastic waste / multilayer packaging as per the mandates of Extended Producer Responsibility (EPR) regulations to Central Pollution Control Board

#### PRINCIPLE 3: Businesses should respect and promote the well-being of all employees, including those in their value chains

#### **Essential Indicators**

1. a) Details of measures for the well-being of employees:

Category	Total	Health insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities		
	(A)	No. (B)	% (B/A)	No. (B)	% (B/A)	No. (B)	% (B/A)	No. (B)	% (B/A)	No. (B)	% (B/A)	
PERMANENT EMPLOYEES												
Male	956	956	100	956	100	0	0	956	100	0	0	
Female	70	70	100	70	100	70	100	0	0	70	100	
Total	1026	1026	100	1026	100	70	100	956	100	70	100	
			ОТН	<b>ER THAN</b>	PERMA	NENT EM	PLOYEE	S				
Male	54	54	100	54	100	0	0	0	0	0	0	
Female	7	7	100	7	100	7	100	0	0	0	0	
Total	61	61	100	61	100	7	100	0	0	0	0	

b) Details of measures for the well-being of workers:

Category	Total	Health insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities		
	(A)	No. (B)	% (B/A)	No. (B)	% (B/A)	No. (B)	% (B/A)	No. (B)	% (B/A)	No. (B)	% (B/A)	
PERMANENT WORKERS												
Male	185	185	100	185	100	0	0	0	0	0	0	
Female	3	3	100	3	100	3	100	0	0	0	0	
Total	188	188	100	188	100	3	100	0	0	0	0	
			ОТ	HER THAI	N PERM	<b>NENT W</b>	ORKERS					
Male	341	341	100	341	100	0	0	0	0	0	0	
Female	0	0	0	0	0	0	0	0	0	0	0	
Total	341	341	100	341	100	0	0	0	0	0	0	

2. Details of retirement benefits, for Current FY and Previous Financial Year:

		FY 2022-23		FY 2021-22		
Benefits	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100	100	Υ	100	100	Υ
Gratuity	100	100	Υ	100	100	Υ
ESI	5	78	Υ	6	79	Υ

## Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

As per the requirements of the Rights of Persons with Disabilities, the Company manufacturing premises and offices have ramps, elevators and infrastructure for differently abled individuals.

Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

The Company has Equal Opportunity policy in place. The same is available on the website of the Company on below URL: <a href="https://www.rpglifesciences.com/website/download\_document.php?case=FA\_RPGLS&a=RPG%20Code%20of%20Corporate%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct\_document.php?case=FA\_RPGLS&a=RPG%20Code%20of%20Corporate%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct\_document.php?case=FA\_RPGLS&a=RPG%20Code%20of%20Corporate%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct\_document.php?case=FA\_RPGLS&a=RPG%20Code%20of%20Corporate%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct\_document.php?case=FA\_RPGLS&a=RPG%20Code%20of%20Code%20of%20Code%20of%20Code%20of%20Code%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct\_document.php?case=FA\_RPGLS&a=RPG%20Code%20of%20Code%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct\_document.php?case=FA\_RPGLS&a=RPG%20Code%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct\_document.php?case=FA\_RPGLS&a=RPG%20Code%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct\_document.php?case=FA\_RPGLS&a=RPG%20Code%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct\_document.php?case=FA\_RPGLS&a=RPG%20Code%20Governance%20And%20Ethics.pdf&folder=code\_of\_conduct\_document.php?case=FA\_RPGLS&a=RPG%20Code%20Governance%20And%20Ethics.pdf&folder=code\_of\_conduct\_document.pdf&folder=code\_of\_code\_o

5. Return to work and Retention rates of permanent employees and workers that took parental leave:

Gender	Permanent em	ployees	Permanent workers		
	Return to work rate	Retention rate	Return to work rate	Retention rate	
Male	100	100	100	100	
Female	100	100	100	100	
Total	100	100	100	100	

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief:

Permanent Workers	Yes	'24X7 Support' is a digital salesforce grievance redressal platform.
Permanent Employees	Yes	HR chatbot, 'ERICA' Additionally, an automated HR chatbot, "ERICA"
Other than Permanent Employees	Yes	for employees facilitates deep engagement through quick resolution of queries.
Other than Permanent Workers	Yes	Grievance register is maintained (online & offline)

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

		FY 2022-23		FY 2021-22			
Category	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D / C)	
Total Permanent Employees	0	0	0	0	0	0	
Male	0	0	0	0	0	0	
Female	0	0	0	0	0	0	
Total Permanent	188	105	56	188	113	61	
Workers							
Male	185	105	56	185	113	61	
Female	3	0	0	3	0	0	

8. Details of training given to employees and workers:

		FY 2022-23				FY 2021-22				
Category	Total		On Health and safety measures		On Skill upgradation		On Health and safety measures		On Skill upgradation	
	(A)	No. (B)	% (B/A)	No. (B)	% (B/A)	(A)	No. (B)	% (B/A)	No. (B)	% (B/A)
				<b>EMPLOY</b>	EES					
Male	1010	1010	100	1010	100	904	904	100%	904	100
Female	77	77	100	77	100	59	59	100%	59	100
Total	1087	1087	100	1087	100	963	963	100	963	100
				WORKE	RS					
Male	526	526	100	0	0	0	0	0	0	0
Female	3	3	100	0	0	0	0	0	0	0
Total	529	529	100	0	0		0	0	0	0

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#### 9. Details of performance and career development reviews of employees and worker:

Category	FY	2022-23		FY 2021-22							
	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	% (D / C)					
EMPLOYEES											
Male	956	875	92	904	746	83					
Female	70	56	80	59	45	76					
Total	1026	931	91	963	791	82					
		VORKERS									
Male	105	105	100	105	105	100					
Female	3	0	0	3	0	0					
Total	108	105	1	108	105	96					

#### 10. Health and safety management system:

a) Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?

Yes, The Occupational Health and Safety management system covers all the units and employees within the manufacturing operation. Hence, the coverage is 100%

b) What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

The Company undertakes periodic internal and external audits to ensure the compliance of Occupational Health and Safety management system within the manufacturing operation. Further, it enables the identification of work-related hazards through design checklists, Hazard and Operability Analysis (HAZOP), Hazard Identification and Risk Assessment (HIRA) at our one of the unit.

Whether you have processes for workers to report the work related hazards and to remove themselves from such risks.
 (Y/N)

Yes, RPGLS has well-established Standard Operating Procedures (SOP) for employees and workers to identify and report on work-related hazards and the subsequent steps to mitigate them.

d) Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)

Yes, the Company provides non-occupational medical and healthcare services to its employees and workers. Further, the Company ensures the provision of medical insurance to all its employees and workers.

#### 11. Details of safety related incidents, in the following format:

Safety Incident/ Number	Category	FY 2022-23	FY 2021-22
Lost Time Injury Frequency Rate	Employees	0	0
(LTIFR) (per one million-person hours worked)	Workers	0	0
Total recordable work-related	Employees	10	6
injuries	Workers	19	12
No. of fatalities	Employees	0	0
	Workers	0	0
High consequence work-related	Employees	0	0
injury or ill-health (excluding fatalities)	Workers	0	0

#### 12. Describe the measures taken by the entity to ensure a safe and healthy work place.

Company engraft the internal guidelines, Factories act and other state level regulatory requirements within its Environment Health and Safety (EHS) management system. The EHS policy advocates the provision of safe working environment to all the employees, contractors, sub-contractors, visitors and the neighboring communities. The Company undertakes periodic internal and external audits to assess the safety practices and procedures in alignment with the EHS management system.

## 13. Number of Complaints on the following made by employees and workers:

		FY 2022-23		FY 2021-22		
Category	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	Nil	Nil	Nil	Nil	Nil	Nil
Health Safety	Nil	Nil	Nil	Nil	Nil	Nil

#### 14. Assessments for the year:

Particulars	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	1
Working Conditions	1

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

During the Financial Year 2022-23, no safety-related major incidents and no significant risks / concerns occurred in the Company.

## PRINCIPLE 4: Businesses should respect the interests of and be responsive to all its stakeholders

## **Essential Indicators**

1. Describe the processes for identifying key stakeholder groups of the entity.

As a responsible Company focused on driving growth through the strong foundation of stakeholder relationships RPG Life Sciences Limited engages with its prioritised group of stakeholders, identifies the key material issues and manages their expectations. The stakeholder groups are identified as part of the stakeholder engagement mechanism, built on the principles of inclusivity, accountability, and responsibility. The key internal and external stakeholder groups identified by the Company as part of the engagement mechanism are - Investors/shareholder, regulators, suppliers/vendors/third-party manufacturers, Non-Governmental Organisations (NGO), Community, Customer, Employee and Senior leadership

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Investors/ Shareholders	No	<ul> <li>Annual/ quarterly reports and earning calls;</li> <li>Attending investor conferences;</li> <li>Issuing specific event based press releases;</li> <li>Investor presentation</li> </ul>	Quarterly/ need-based	Investors/ Shareholders form an integral part of the stakeholder group, influencing the decisions of the Company. The key areas of interest for the investors/ shareholders are: 1. Overall Company performance 2. Corporate governance 3. Regulatory compliance
Regulators	No	<ul><li>In-person meeting</li><li>E-mail</li></ul>	Need-based	Transparent communication with the regulators is critical from the compliance perspective.  The key area of interests for the regulators is:  1. Regulatory compliance
Suppliers/ Vendors/ Third Party Manufacturers	No	<ul> <li>Vendor meetings</li> <li>Virtual modes such as e-mail, telephonically</li> </ul>	Ongoing	Responsible supply chain practices are critically important for ensuring the business continuity in a sustainable manner. Engagement with suppliers, vendors enable the Company to identify the key material issues impacting the supply chain. The key areas of interest for the suppliers are:  1. Timely supply and payments  2. Collaboration
NGOs	No	<ul> <li>In-person meetings</li> <li>Virtual modes such as e-mail, telephonically</li> </ul>	Ongoing	As a responsible Company, engaging with NGOs facilitate the streamlining of the CSR activities undertaken in partnership. The key areas of interest for NGO are:  1. Employee volunteering 2. Agile management process

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Communities	Yes	<ul> <li>In-person meetings</li> <li>Engagement through NGO partners</li> </ul>	Ongoing	Community development programs initiated by the Company's CSR activities enables driving a positive impact on the community members.  The key areas of interest for community are:  1. Community development programs with a focus on health, education, sanitation and infrastructure development
Customers	No	<ul><li>In-person meeting</li><li>E-mail</li></ul>	Ongoing	Customers form a vital part of the Company's stakeholder engagement group to ensure quality services.  The key areas of interest for Customer are:  1. Product quality, access and pricing
Employees	No	<ul> <li>Employee focused web-portal</li> <li>E-mail</li> <li>Employee engagement surveys</li> <li>Hello Happiness Forums</li> </ul>	Ongoing	Employee wellbeing and satisfaction is an integral part of the Company's growth model. Employee engagement through various means of communication provides an insight into the key action areas for employee wellbeing and growth. The key areas of interest for employees are:  1. Training, professional growth and development 2. Well-being initiative 3. Employee recognition 4. Fair remuneration 5. Work-life balance
Senior Leadership	No	In person meetings     Virtual modes such as e-mail, telephonically	Ongoing	Senior leadership are the key drivers of the Company's sustainable value creation strategy. Senior leadership engagement facilitates the interlinkage of business and sustainable value creation. The key areas of interest for senior leadership are:  1. Sustainable and resilient business operations  2. R&D and innovation  3. Overall Company performance

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## PRINCIPLE 5: Businesses should respect and promote human rights

#### **Essential Indicators**

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity:

		FY 2022-23		FY 2021-22						
Category	Total (A)	No. of employees / workers covered (B)	% (B / A)	Total (C)	No. of employees/ workers covered (D)	% (D / C)				
	EMPLOYEES									
Permanent	1026	1026	100	963	963	100				
Other permanent	61	61	100	61	61	100				
than Total Employees										
		WORK	ERS							
Permanent	188	188	100	187	187	100				
Other permanent	341	341	100	341	341	100				
than Total Workers										

2. Details of minimum wages paid to employees and workers:

	FY 2022-23				FY 2021-22					
Category	Total	-	al to m Wage		than m Wage	Total	Equa Minimur			e than ım Wage
	(A)	No. (B)	% (B /A)	No. (C)	% (C /A)	(D)	No. (E)	% (E/D)	No. (F)	% (F/D)
				<b>EMPLOY</b>	'EES					
Permanent										
Male	956	0	0	956	100	904	0	0	904	100
Female	70	0	0	70	100	59	0	0	59	100
Other than Permanen	t									
Male	54	0	0	54	100	54	0	0	54	100
Female	7	0	0	7	100	7	0	0	7	100
				WORKE	RS					
Permanent										
Male	185	0	0	183	100	185	0	0	186	100
Female	3	0	0	4	100	3	0	0	1	100
Other than Permanen	t									
Male	341	288	84	53	16	341	288	84	53	16
Female	0	0	0	0	0	0	0	0	0	0

## 3. Details of remuneration/salary/wages:

	Ma	le Number	Female Number		
Category	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category	
Board of Directors (BOD)	9	54,25,000	1	3,15,000	
Key Managerial Personnel	2	69,75,610	0	0	
Employees other than BOD and KMP	955	4,75,992	70	6,18,228	
Workers	105	4,31,508	3	2,39,268	

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes, the Head of Human Resource department of the Company is responsible for addressing human rights impact or issues. As part of the Human Rights Policy, the Company expects all its relevant stakeholders to respect and comply with the policy principles, and applicable laws, regulations in all territories of its operation.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

The Company's **'Erica Chatbox'** and **24\*7'** platforms, email and other informal channels of communication forming part of the internal mechanism for grievance redressal of human rights issues. The Company's Human Rights Policy outlines the grievance redressal mechanism.

6. Number of Complaints on the following made by employees and workers:

	FY 2022-23			FY 2021-22			
Category	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks	
Sexual Harassment Discrimination at workplace	0	0	NA	0	0	NA	
Child Labour	0	0	NA	0	0	NA	
Forced Labour/ Involuntary Labour	0	0	NA	0	0	NA	
Wages	0	0	NA	0	0	NA	
Other human rights related issues	0	0	NA	0	0	NA	

7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

POSH Policies and other HR policies.

8. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes, Human Rights requirements form part of the Company's business agreements.

9. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100%
Forced/involuntary labour	100%
Sexual harassment Discrimination at workplace	100%
Wages	100%
Others – please specify	100%

All the locations under the entity are assessed on the above parameters, complying with the requirements of the Shop Establishments Act for offices and the Factory Inspector audits at plants and R&D centres.

10. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.

No Corrective actions were suggested - 100% Compliant

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## PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment

#### **Essential Indicators**

1. Details of total energy consumption (in Joules or multiples) and energy intensity:

Parameter	FY 2022-23	FY 2021-22
Total electricity consumption (in Mega Joules) (A)	1,65,45,686	1,70,80,207
Total fuel consumption (in Mega Joules) (B)	1,15,56,712	1,17,57,808
Energy consumption through other sources (C)	-	-
Total energy consumption (in Mega Joules) (A+B+C)	2,81,02,398	2,88,38,015
Energy intensity per rupee of turnover (Total energy	548	654
consumption/ turnover in ₹ lakhs)		

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N)

If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Not Applicable

3. Provide details of the following disclosures related to water:

Parameter	FY 2022-23	FY 2021-22
Water withdrawal by source (in kilolitres)		
(i) Surface water	0	0
(ii) Groundwater	0	0
(iii) Third party water	1,02,588	1,09,780
(iv) Seawater / desalinated water	0	20,468.214
(v) Others	4,160	5,680
Total volume of water withdrawal (in kilolitres) (i + ii +	1,06,748	1,15,460
iii + iv + v)		
Total volume of water consumption (in kilolitres)	1,02,837	1,09,526
Water intensity per rupee of turnover (Water consumed / turnover in ₹ lakhs)	2	2

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency: No

4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

No, we don't have mechanism for Zero Liquid Discharge.

5. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify unit	FY 2022-23	FY 2021-22
NOx	50 (PPM V/V)	14.80	14.74
SOx	50 (PPM)	3.23	7.38
Particulate matter (PM)	150 (µg/m3)	22.24	23.80
Volatile organic compounds (VOC)	100 (PPM)	1.06	1.09
Hazardous air pollutants (HAP)	10 (PPM)	3.87	3.87
Others - please specify - Process Stack MF1 Plant - HCL_Scrubber (S7)	35 (mg/NM3)	5.67	6.34

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency: No.

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#### 6. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity:

Parameter	Please specify unit	FY 2022-23	FY 2021-22
Total Scope 1 emissions	Metric tons of CO2 equivalent	8,322	11,269
Total Scope 2 emissions	Metric tons of CO2 equivalent	16,993	17,615
Total Scope 1 and Scope 2 emissions per rupee of turnover	tones of CO2 equivalent / turnover in ₹ lakhs	0.49	0.66

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency: No

#### 7. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

As part of its initiatives to reduce the GHG emissions, the Company has implemented various energy conservation ideas to reduce energy consumption and minimise the carbon footprint.

Following are the significant energy conservation measures taken during the year to reduce GHG emissions:

- 1. Out-sourced steam with solid fuel Boiler to reduced carbon footprint.
- 2. Alternative energy source like Hybrid (Wind + Solar) power to reduce carbon footprint.
- 3. Installation of "Fitch Fuel Catalyst" on Boiler for reduction of gas consumption.
- 4. Optimisation of cooling tower operation for energy saving.
- 5. Auto temperature control system installed for Cooling Tower, which will help to save power during winter & monsoon season.
- 6. Switching to energy efficient pumps.
- 7. Switching to three-way control valves on AHU (Air Handling Unit).
- 8. Installed VFD (Variable Frequency Drive) on air compressor to save power.
- 9. Maintained power factor of electrical supply by installing capacitor.
- 10. Switching to energy efficient LED (Light Emitting Diodes) lighting.
- 11. Implementation of Pre-processing and Recycling of hazardous waste in place of waste disposal i.e. Incineration.

## 8. Provide details related to waste management by the entity

Parameter	FY 2022-23	FY 2021-22
Total Waste generated	d (in metric tonnes)	
Plastic waste (A)	33	151
E-waste (B)	0	0
Bio-medical waste (C)	0	0
Construction and demolition waste (D)	47	277
Battery waste (E)	0	1
Radioactive waste (F)	0	0
Other Hazardous waste. Please specify, if any. (G)	24	27
Other Non-hazardous waste generated (H). Please specify,	134	41
if any.		
(Break-up by composition i.e. by materials relevant to the		
sector)		
Total (A+B + C + D + E + F + G+ H)	239	499
For each category of waste generated, total waste recovered	d through recycling, re-using	or other recovery operations
(in metric tonnes)		,
Category of waste		
(i) Recycled	266	426
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total	266	426

8. Provide details related to waste management by the entity (Contd..)

Parameter	FY 2022-23	FY 2021-22
For each category of waste generated, total waste disposed	by nature of disposal metho	d (in metric tonnes)
Category of waste		
(i) Incineration	176	217
(ii) Landfilling	35	27
(iii) Other disposal operations	1	0
Total	211	244

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency: No

Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your
company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to
manage such wastes.

The Company integrates a waste management practices with a comprehensive approach towards waste minimization, segregation and safe disposal. As part of hazardous waste disposal mechanism, the Company has disposed waste through recycle, incineration and landfilling.

10. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required

Sr. No.	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
	Navi Mumbai	Manufacturing	Yes

11. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public Domain (Yes / No)	Relevant Web link
Industrial Project for Manufacturing of Active Pharmaceutical Ingrediants (API) Change in Product Mix	5 (F) B as per EIA Notification 2006	October 29, 2018	Yes	Yes	https://www. rpglifesciences.com

12. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

Yes, All the manufacturing Operations and R & D centers under the entity are in compliance with the applicable regulation and guidelines as per the National and State Level mandates.

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## PRINCIPLE 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

#### **Essential Indicators**

1. a) Number of affiliations with trade and industry chambers/ associations.

We have affiliations with 4 trade and industry chambers/ associations

b) List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to:

Sr. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)
1.	Pharmaceuticals Export Promotion Council of India (Pharmexcil)	National
2.	Bombay Chamber of Commerce and Industry (BCCI)	State
3.	Federation of Indian Export Organisation (FIEO)	National
4.	Indian Drug Manufacturers' Association (IDMA)	National

2. Provide details of corrective action taken or underway on any issues related to anti- competitive conduct by the entity, based on adverse orders from regulatory authorities.

Name of authority	Brief of the case	Corrective action taken
	Not Applicable	

#### PRINCIPLE 8: Businesses should promote inclusive growth and equitable development

## **Essential Indicators**

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
Not Applicable					

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity:

Sr. No.	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In ₹)
Not Applicable						

3. Describe the mechanisms to receive and redress grievances of the community.

The grievances received are addressed by the concerned authority members.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

Parameters	FY 2022-23	FY 2021-22
Directly sourced from MSMEs/ small producers	35%	46%
Sourced directly from within the district and neighbouring	Not available	Not available
districts		

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## PRINCIPLE 9: Businesses should engage with and provide value to their consumers in a responsible manner

#### **Essential Indicators**

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

There are SOPs available at site to handle activity related to market complaints.

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

Category	As a percentage to total turnover
Environmental product and social parameters relevant to the product	-
Safe and responsible usage	100% (100% of the Company's products carry information about its responsible and safe usage. Due to the criticality associated with the safe and responsible consumption of medicines, the Company displays relevant information on the product labels as per the requirements of national and international drug regulatory bodies.)
Recycling and/or safe disposal	-

3. Number of consumer complaints in respect of the following:

		FY 2022-23		FY 2021-22		
Category	Received during the year	Pending resolution at end of year	Remarks	Received during the year	Pending resolution at end of year	Remarks
Data privacy	0	0		0	0	
Advertising	0	0		0	0	
Cyber-security	0	0		0	0	
Delivery of essential	0	0		0	0	
Services			Not			Not
Restrictive Trade	0	0	Applicable	0	0	Applicable
Practices						
Unfair Trade	0	0		0	0	
Practices						
Other	0	0		0	0	

4. Details of instances of product recalls on account of safety issues:

Voluntary recalls	1	The reasons for recall of products were primarily found to be leakage and
Forced recalls	2	out of specification.

5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes, the company has Cyber security policy in place as a framework on risk related to data privacy. The policy is available on website of the Company on <a href="https://www.rpglifesciences.com/website/download\_document.php?case=FA\_RPGLS&a=RPG%20Code%20of%20Corporate%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct\_document.php?case=FA\_RPGLS&a=RPG%20Code%20of%20Corporate%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct\_document.php?case=FA\_RPGLS&a=RPG%20Code%20of%20Corporate%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct\_document.php?case=FA\_RPGLS&a=RPG%20Code%20of%20Corporate%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct\_document.php?case=FA\_RPGLS&a=RPG%20Code%20of%20Corporate%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct\_document.php?case=FA\_RPGLS&a=RPG%20Code%20of%20Corporate%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct\_document.php?case=FA\_RPGLS&a=RPG%20Code%20of%20Corporate%20Governance%20and%20Ethics.pdf&folder=code\_of\_conduct\_document.pdf&folder=code\_of\_code\_of\_conduct\_document.pdf&folder=code\_of\_code\_of\_code\_of\_code\_of\_code\_of\_code\_of\_code\_of\_code\_of\_code\_of\_code\_of\_code\_of\_code\_of\_code\_of\_code\_of\_code\_of\_code\_of\_code\_of\_code\_of\_code\_of\_code\_of

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

Not Applicable