



# मंगलूर रिफाइनरी एण्ड पेट्रोकेमिकल्स लिमिटेड

## MANGALORE REFINERY AND PETROCHEMICALS LIMITED

अनुसूची 'अ' के अंतर्गत भारत सरकार का उद्यम SCHEDULE A GOVT. OF INDIA ENTERPRISE.  
(ऑयल एण्ड नेचुरल गैस कॉर्पोरेशन लिमिटेड की सहायक कंपनी A SUBSIDIARY OF OIL AND NATURAL GAS CORPORATION LIMITED)  
CIN : L 85110KA1988GOI008959

पंजीकृत कार्यालय : कुत्तेतूर पोस्ट, वाया काटीपल्ला, मंगलूरु - 575 030 (भारत) दूरभाष : 0824-2270400, फैक्स : 0824-2271404, E-mail : mrplmlr@mrpl.co.in  
Regd. Office : Kuthethoor P.O. Via Katipalla, Mangaluru - 575 030 (India) Tel. : 0824-2270400 Fax : 0824-2271404 website : www.mrpl.co.in  
आई.एस.ओ. 9001, 14001 एवं 50001 प्रमाणित कंपनी AN ISO 9001, 14001 AND 50001 CERTIFIED COMPANY

10/01/2017

The Assistant General Manager, Listing Compliance  
BSE Limited  
Scrip Code No: 500109

The Compliance & Listing Department  
National Stock Exchange of India Limited  
Symbol: MRPL, Series: EQ

Dear Sir,

### Subject : Statement on Investor Complaints for the quarter ended 31/12/2016.

Pursuant to Clause 13(3) of SEBI (Listing Obligation and Disclosure Requirements), Regulations, 2015, the statement of Investor Complaints pending as on 01/10/2016, received and resolved during the quarter from 01/10/2016 to 31/12/2016 are furnished below.

SI No.	Particulars	No.
1	Investor complaints pending at the beginning of the quarter (as on 01/10/2016)	2
2	Investor complaints received during the quarter (01/10/2016 to 31/12/2016)	17
3	Investor complaints resolved during the quarter	17
4	Investor complaint pending at the end of the quarter (as on 31/12/2016)	2

Two investor complaints were pending with investors at the end of the quarter. One complaint was disposed off by SEBI on 02/01/2017 and another complaint is pending with investor since 20/12/2016. The same is regarding request for transmission procedure which had been forwarded to the investor.

Kindly take the same on your records.

Thanking You,  
Yours faithfully,  
For Mangalore Refinery and Petrochemicals Ltd.,

  
Dinesh Mishra

Company Secretary

बैंगलूरु कार्यालय : प्लॉट नं. A-1, के.एस.एस.आई.डी.सी.-प्रशासनिक कार्यालय भवन के सामने, इंडस्ट्रीयल एस्टेट, राजाजीनगर, बैंगलूरु - 560 010  
Bangaluru Office : Plot A-1, Opp. KSSIDC A.O. Building, Industrial Estate, Rajajinagar, Bangaluru - 560 010,  
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दिल्ली कार्यालय : एल.जी.एफ., मर्कन्टाइल हाऊस, 15 के.जी. मार्ग, नई दिल्ली - 110 001 दूरभाष : 011-23463100, फैक्स : 23463201  
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