

EOL/SEC/7941



January 18, 2016

**BSE Limited**

Department of Corporate Services  
PhirozeJeejeebhoy Towers, Dalal Street  
Mumbai – 400001. (Stock code – 500134)

**National Stock Exchange of India Limited**

Exchange Plaza  
Plot No.C/1, G. Block  
Bandra-Kurla Complex, Bandra (East)  
Mumbai – 400051 (Stock code – ESSAROIL)

Essar Oil Limited  
Equinox Business Park  
4th Floor, Tower - 2  
Off Bandra Kurla Complex  
L.B.S. Marg, Kurla (W)  
Mumbai 400 070.  
India

Corporate Identity Number  
L11100GJ1989PLC032116

T +91 22 6733 5000  
F +91 22 6708 2183  
E eolcompanysec@essar.com  
[www.essaroil.co.in](http://www.essaroil.co.in)

Sir/s,


**Re. : Quarterly Report on Investor Complaints**

In terms of Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith a quarterly report on investor complaints received from Registrar and Share Transfer Agents of the Company for the quarter ended December 31, 2015.

Kindly take the same on records.

Thanking you,

Yours faithfully  
for **ESSAR OIL LIMITED**

  
**SHEIKH S SHAFFI**  
**COMPANY SECRETARY**

Encl.: as above

- cc: 1) National Securities Depository Ltd.  
2) Central Depository Services (India) Ltd.  
3) IDBI Trusteeship Services Ltd., Debenture Trustee  
4) Overseas Depository to GDS, The Bank of New York Mellon  
5) Datamatics Financial Services Ltd., Transfer Agent.

DFSL/COMPLIANCE/QTR-DEC/2016  
January 08, 2016

**Essar Oil Limited**

Essar Techno Park,  
Old Swan Mill Compound,  
Kurla West, Mumbai – 400 070.

**Kind Attn : Mr Radhakrishnan – JGM**

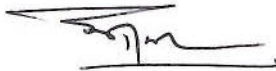
Dear Sir,

This is to certify that status of complaints received/resolved during the period from 01.10.2015 to 31.12.2015 as mentioned below :

| Sr. No. | No. of Complaints pending as on 30.09.2015 | No. of Complaints received during the period 01.10.2015 to 31.12.2015 | No. of Complaints redressed | No. of Complaints pending as on 31.12.2015 |
|---------|--|---|-----------------------------|--|
| 1.      | 01   | 60  | 61                          | 00   |

Thanking you,

Yours faithfully,  
For **Datamatics Financial Services Ltd.**



**Authorised Signatory**