

Ref: ISD/15-16/429

January 12, 2016

The Deputy General Manager, Corporate Relationships Dept. Bombay Stock Exchange Ltd. (BSE) Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai-400 001. Scrip Code 532 477 "Email:corp.relations@bseindia.com" Fax no.2272 3121/2272 3719 The Deputy General Manager, Listing Dept. National Stock Exchange of India Ltd. (NSE) Exchange Plaza, Plot No.C/1, G Block Bandra-Kurla Complex, Bandra (E), Mumbai-400 051. Scrip Symbol/Series-UNIONBANK-EQ "Email:cmlist@nse.co.in" Fax No.66418124/25/26

Dear Madam/Sir,

Subject: Statement Grievance Redressal Mechanism for quarter ended on 31.12.2015

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we give in Annexure, a statement showing the number of investor complaints pending, received, disposed-of and those remaining unresolved at the end of December, 2015 quarter.

The above is for your information and record.

Thanking you,

Yours faithfully,

(Dipak D. Sanghavi) Deputy General Manager

Encl.: as above.



## Statement Grievance Redressal Mechanism for the quarter ended on 31.12.2015 (Pursuant to the Regulation 13(3) of SEBI (LODR) Regulations, 2015)

Particulars	No. of Investor Complaints
Pending at the beginning of the quarter (01.10.2015)	Nil
Received during the quarter	202
Disposed of during the quarter	198
Remaining unresolved at the end of the quarter (31.12.2015)	4*

<sup>\*</sup>These complaints were received on or after 30.12.2015 and have been redressed by 04.01.2016.

(Dipak D. Sanghavi) Deputy General Manager

Date: 12.01.2016 Place: Mumbai