

13<sup>th</sup> October 2017

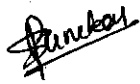
The Manager Corporate Relationship, BSE Limited, 1 <sup>st</sup> Floor, New Trading Ring, Rotunda Building, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400 001.	The Manager National Stock Exchange of India Ltd. Exchange Plaza, 5 <sup>th</sup> Floor, Plot No.C/1, G Block, Bandra-Kurla Complex, Bandra (East), Mumbai 400 051.
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Dear Sir,

Pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we enclose the Investor Grievance Redressal Certificate of the Bank received from our R&T Agents Karvy Computershare Private Limited for the quarter ended 30<sup>th</sup> September 2017.

Kindly acknowledge receipt.

Yours faithfully,  
**Kotak Mahindra Bank Limited**



**Sonali Punekar**  
**Vice President – Secretarial**

Encl: as above.



**Kotak Mahindra Bank Ltd.**  
CIN: L65110MH1985PLC038137

Registered Office:

27BKC, C 27, G Block,

Bandra Kurla Complex,

Bandra (E), Mumbai 400 051,

Maharashtra, India.

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F +91 22 67132403

www.kotak.com

Dated : 09<sup>th</sup> Oct, 2017

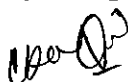
**INVESTOR COMPLAINT CERTIFICATE**

This is to certify that we are the Registrars and Share Transfer Agents of M/s. Kotak Mahindra Bank Limited for both electronic and physical shares.

This is to further certify that the investor grievance of the bank for the quarter ending 30.09.2017 is as follows :

Investor Complaints pending at the beginning of the quarter	0
Investor Complaints received during the quarter	2
Investor Complaints disposed off during the quarter	2
Investor Complaints lying unresolved at the end of the quarter	0

For **Karvy Computershare Private Ltd**

  
**Authorised Signatory**



**Karvy Computershare Private Limited**

Corporate office: "Karvy Selenium Tower B", Plot No. 31 & 32, Financial District, Nanakramguda, Gachibowli, Hyderabad- 500 032. Telangana, INDIA. T: +91-40-67162222, 33211000, F: +91-40-23420814, e-mail: support@karvy.com

Registered Office: Karvy House, 46, Avenue 4, Street No.1, Banjara Hills, Hyderabad - 500 034.  
T: +91-40-2331-2454/2332-0751/752/251 | F: +91-40-2331-1968 | www.karvy.com | www.karvycomputershare.com | CIN: U72400TG2003PTC041636