

DEPT : SECRETARIAL  
REF No. SEC/ST EX.STT/ 02 /2017-18

April 11, 2017

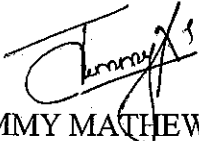
BSE Ltd.  
First Floor, New Trading Wing,  
Rotunda Building, P J Towers,  
Dalal Street, Fort,  
**Mumbai – 400 001.**

Dear Sirs,

**Sub: Statement of Grievance Redressal Mechanism (Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations 2015**

Pursuant to Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations 2015, please find enclosed the statement of investor complaints submitted by M/s. BTS Consultancy Services P Ltd., Chennai, our Share Transfer Agents, for the 4<sup>th</sup> quarter ended on 31<sup>st</sup> March, 2017 duly countersigned by the Company Secretary.

Yours faithfully,



(JIMMY MATHEW)  
COMPANY SECRETARY

Encl: a.a.



# BTS Consultancy Services Pvt. Ltd.

BTS/SIB/QTR-4/2016-17/ICSR/74  
Date: 06.04.2017

Company Secretary  
The South Indian Bank Limited  
Secretarial Department  
Head Office: SIB House,  
Mission Quarters, T B Road,  
Thrissur - 680001

Dear Sir,

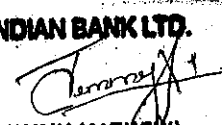
Sub: Quarterly report on Investor Complaint's Status Report (ICSR) for the period from 01.01.2017 to 31.03.2017

Status of Shareholder Complaints - 01.01.2017 to 31.03.2017				
Sl. No.	I t e m s	No. of complaints		
		Pending/Received	Redressed	Pending
1	Non-receipt of Refund Order / Allotment credit	0	0	0
2	Non-receipt of Dividend Warrant	36	36	0
3	Request for issue of duplicate / Replacement of share certificate	11	11	0
4	Complaint received from BSE/NSE/SEBI/ROC	14	13	1
5	Other miscellaneous complaints (Including non-receipt of share certificate)	10	10	0
6	Non-receipt of share certificate after transfer	0	0	0
Total		71	70	1

Thanking you,

Yours faithfully,  
For BTS Consultancy Services Pvt. Ltd

  
S. SANKAR  
MANAGER

For THE SOUTH INDIAN BANK LTD.  
  
(JIMMY MATHEW)  
COMPANY SECRETARY