



We understand your world

CIN : L65920MH1994PLC080618
E-mail : shareholder.grievances@hdfcbank.com
Website : www.hdfcbank.com

HDFC Bank Limited
Process House,
Kamala Mills Compound,
Senapati Bapat Marg,
Lower Parel, Mumbai - 400013.
Tel.: 022-2498 8484
Fax: 022-2496 5235

Thursday, April 07, 2016

The BSE Limited,
Listing Department, Phiroze Jeejeebhoy Towers,
Dalal Street, Mumbai – 400 023

Kind Attn.: Ms. Sylvia / Ms. Farzana Mehta

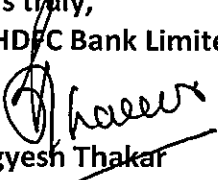
Dear Madam,

Re : Submission of documents for the quarter ended 31st March, 2016

Referring to the above please find attached herewith the statement as on 31st March, 2016 relating to Investor Complaints – Regulation 13 (3) which we have received from our Registrars. Viz. Datamatics Financial services Limited.

Thanking you

Yours truly,
For HDFC Bank Limited


Bhagyesh Thakar
Dy Vice President
Legal & Secretarial

Encl : a/a

DFSL/HB/QC/MAR/2016
Date : 7th April, 2016

HDFC BANK Limited
2nd Floor Process House
Kamala Mills Compound
Senapati Bapat Marg
Lower Parel Mumbai-400013.

Kind Attn : Mr. Bhagyesh Thakar

Dear Sir,

Sub: Status of the Complaints (including SCORES) for the quarter ended
31st March, 2016

Please find herewith the information required by you in connection with the Amendment of
Clause No 41 of the Listing Requirement.

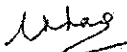
Pending as on 31.12.2015	Received during January 2015 to March 2016	Resolved during January 2015 to March 2016	Pending as on 31.03.2016
5	528	519	14


We have also considered the investors complaints in the aforesaid statement which are
received on the platform of SEBI Complaints Redress System (SCORE). Details of which
are as under.

Pending as on 31.12.2015	Received during January 2015 to March 2016	Resolved during January 2015 to March 2016	Pending as on 31.03.2016
5	13	14	4

Complaints received are of the nature relating to Non-Receipt of Dividend / Fractional
Entitlement, Non - receipt of Share Certificates and Annual Reports.etc.

Yours Truly
For DATAMATICS FINANCIAL SERVICES LTD.


C R Rao
Dy.General Manager
Operations (R & T)


Manisha Parkar
Asst. Manager
Operations (R & T)

Datamatics Financial Services Limited

Regd. Off.: Plot No. B-5, Part B Cross Lane, MIDC, Andheri (East), Mumbai – 400093, India.
Tel. +91 22 66712001 - 6 | Fax. + 91 22 66712011 | www.datamaticsbpo.com | info@dfssl.com
CIN NO: U74140MH1982PLC028446