

चेन्नै पेट्रोलियम कॉर्पोरेशन लिमिटेड

(इंडियनऑयल की ग्रुप कम्पनी)

Chennai Petroleum Corporation Limited

(A group company of IndianOil)



CS:01:049

12.04.2016

The Secretary,
BSE Ltd.
Phiroze Jeejeeboy Towers,
25th Floor, Dalal Street,
Mumbai – 400 001

National Stock Exchange of India Limited
Exchange Plaza, 5th Floor
Plot No. C/1, G-Block,
Bandra Kurla Complex
Bandra (e)
Mumbai – 400 051

Dear Sir,

Sub.: Regulation 13(3) of SEBI (LODR) Regulation, 2015 - Status of Investor Grievance as on 31.03.2016

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015, the status of investor grievances pending as on 31.03.2016, received and resolved during the period 01.01.2016 to 31.03.2016 are furnished below:

1. Number of investor complaints carried forward from 31.12.2015 = Nil.
2. Number of investor complaints received for the quarter ended 31.03.2016 = 65.
3. Number of investor complaints disposed off for the quarter ended 31.03.2016 = 65.
4. Number of investor complaints lying unresolved for the quarter ended 31.03.2016 = Nil.

Break up of the complaints

Non Receipt of Dividend Warrants	: 55
Non receipt of Share Certificates/ Non receipt of Refund Order	: 07
Non Receipt of Share Certificate sent for Transfer	: 02
Non Receipt of Annual Report	: 01

Kindly take the same on your records.

Thanking you,

Yours faithfully,
for Chennai Petroleum Corporation Limited

P. Shankar
(P.Shankar)
Company Secretary
P. Shankar
12/4/16