

Sec.3.4.1(L)

20<sup>th</sup> January, 2016

The Secretary,  
**BSE Ltd**  
Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Mumbai 400 001  
Fax No.91-22-2272 3121/3719/2039  
**BSE Scrip Code: 500547**

The Secretary,  
**National Stock Exchange of India Ltd.**  
Exchange Plaza, Plot No C/1,  
G Block, Bandra-Kurla Complex  
Mumbai 400051  
Fax : 022-26598237/38  
**NSE Symbol : BPCL**

Dear Sir/Madam,

**Subject: Statement of Grievance Redressal Mechanism for Quarter ended 31 December, 2015.**

We are submitting herewith Quarterly Statement of Grievance Redressal Mechanism for the 3<sup>rd</sup> Quarter ended 31 December, 2015 as required under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Details of investor complaints for the Quarter 1-Oct-2015 to 31-Dec-2015:

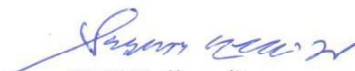
Number of investor complaints pending at the beginning of the Quarter:	0
Number of investor complaints received during the Quarter:	3
Number of investor complaints disposed of during the Quarter:	3
Number of investor complaints remaining unresolved at the end of the Quarter:	0

We request you to take the above on record.

Thanking You,

Yours faithfully,

**For Bharat Petroleum Corporation Limited**

  
(S V Kulkarni)  
Company Secretary