



# LAKSHMI VILAS BANK

Secretarial Department

CIN: L65110TN1926PLC001377

Ref/Sec/205 & 266/188 /2016-2017

11 January, 2017

<b>The General Manager</b> Department of Corporate Services <b>National Stock Exchange of India</b> Exchange Plaza, C-1-Block G Bandra Kurla Complex, Bandra-E Mumbai - 400 051	<b>The General Manager</b> Department of Corporate Services <b>BSE Limited</b> Listing Department Phiroze Jeejeeboy Tower Dalal Street, Fort Mumbai - 400 001
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Dear Sir,

**Sub: Statement of Grievance Redressal Mechanism for the Quarter Ended  
31.12.2016**

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This is to inform you that pursuant to Regulation 13 (3) of SEBI (Listing Obligation and Disclosure Requirements) Regulations 2015, the status of investor complaints for the quarter ended 31<sup>st</sup> December 2016 is provided as follows:

Complaints pending at the beginning of the Quarter	: Nil
Complaints received during the Quarter	: Nil
Complaints disposed during the Quarter	: Nil
Complaints unresolved at the end of the Quarter	: Nil

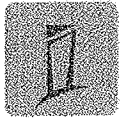
The statement of Investor Grievances received from our Registrar and Share Transfer Agent – M/s. Integrated Enterprises (India) Limited is also enclosed for your information and records.

Thanking you,

Yours faithfully,

Authorized Signatory





**Integrated**

since 1974

Investments Simplified

**INVESTOR GRIEVANCES & REDRESSAL STATUS REPORT**

THE LAKSHMI VILAS BANK LIMITED  
KARUR - 639006

Date : 11-01-2017

Dear Sir/Madam,

SUB : CUSTOMER COMPLAINTS.

We furnish below the Status of Investor Grievances Received & Redressed  
For the period from 01/10/2016 To 31/12/2016

**A.Complaints Status**

	THROUGH SEBI	THROUGH ST.EX	THROUGH INVT.ASSO	DIRECT HOLDERS	THROUGH COMPANY	TOTAL
Compl.Recd	NIL	NIL	NIL	NIL	NIL	NIL

**B.Information & Services [ Categorywise Break - Up ]**

1. REGARDING CERT./AFTER /ALLOT/BONUS/RIGHTS/CONV.	-	4
2. REVALID/DUPL/.OF INTER./DIVID.WARR./ CHEQUE / DEMAND DRAFT	-	128
3. ISSUE OF DUPLICATE DEBENTURE / SHARE CERT.{R/H & OP. DOC.}	-	18
4. NON RECEIPT OF DIVIDEND	-	11
5. PROCEDURE FOR TRANSMISSION	-	43
6. GENERAL QUERIES	-	41
7. REGARDING CERTIFICATE & REFUND ORDER	-	1
8. UNCLAIMED DIVIDEND WARRANT / INTEREST	-	4
9. PROCEDURE FOR LOSS OF DEBENTURE / SHARE CERTIFICATE	-	26
10. CHANGE OF ADDRESS/BANK MANDATE	-	50

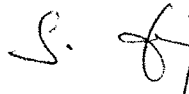
Grand Total ----> 326

We also Confirm that all the Investor(s) Correspondence were attended for the said Period.

This is for your information and records.

Regards.....

Yours Faithfully,  
for INTEGRATED ENTERPRISES (INDIA) LTD.,

  
Sriram S  
Authorised Signatory



**INTEGRATED ENTERPRISES (INDIA) LIMITED**

CIN No. U65993TN1987PLC014964

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Regd. Office : 5A, 5th Floor, Kences Towers, No. 1, Ramakrishna Street, North Usman Road, T.Nagar, Chennai - 600 017.

