

## **Hexaware and Blue Prism Enter Into a Global Partnership to Drive Efficiency While Reducing Costs**

**Mumbai – November 23, 2015:** Hexaware Technologies Ltd., a global provider of IT, BPO and consulting services announced that the company has entered into a strategic partnership with Blue Prism, the leading developer of robotic process automation (RPA) software, to transform support processes by enabling rapid automation of manual, rules based, back office administrative processes through RPA.

“We are delighted to partner with Hexaware and work together to pioneer the RPA market within the BPO sector,” said **Alastair Bathgate, CEO of Blue Prism**. “There is a tremendous potential for increased productivity and massive savings in this space, and we are excited to play an integral role in helping to realize those opportunities. Our partnership will bring significant benefits to clients of both companies.”

Hexaware plans to integrate Blue Prism’s platform within its cognitive services delivery portfolio to help clients increase operational productivity. The cognitive and learning capabilities of the platform allow it to easily absorb routine processes as well as learn from natural language interactions in order to solve customer problems and respond successfully to a wide range of queries. Combined with Hexaware’s extensive knowledge of technology and business process change, this allows enterprises to improve speed, quality and consistency of service delivery and incident remediation while reducing costs and manual intervention associated with routine services.

“The technological advancements made in the recent years have left a huge window of optimization opportunity which is not addressed effectively by many of the service providers. We are working with Blue Prism and other partners in the ecosystem to automate and augment business processes across a broad range of functions. This enables companies to build more efficient workforces that use cognitive “aids” to improve customer service, client service delivery, workforce productivity and the ability to manage ever-growing amounts of data. We have no fear of cannibalization and have automated numerous processes. We expect to hyper focus on our RPA competency further to support enhanced offerings to existing and new customers,” said **Chinmoy Banerjee, Global Head, Business Process Services, Hexaware Technologies**.

### **About Blue Prism Limited**

Formed by process automation experts, with offices in London, Manchester, Miami and Chicago, Blue Prism has pioneered the development of robotic process automation software for clerical and administrative automation. The company currently operates in the BPO, Government, Financial Services, Energy, Telco and Healthcare sectors and was named a Gartner cool vendor in 2013. More information is available at <http://www.blueprism.com/>



# blueprism

Press Release

## **About Hexaware**

Hexaware is a leading global provider of IT, BPS and consulting services. The Company focuses on key domains such as Manufacturing, Retail, Education, Telecom, Banking, Financial Services, Capital Market, Healthcare, Insurance, Travel, Transportation and Logistics. Our business philosophy, “Your Success is Our Focus”, is demonstrated through the success we ensure for our clients. Hexaware focuses on delivering business results and leveraging technology solutions by specializing in Application Development & Maintenance, Enterprise Solutions, Human Capital Management, Business Intelligence & Analytics, Quality Assurance and Testing Services, Remote Infrastructure Management Services and Business Process Services. Founded in 1990, Hexaware has a well-established global delivery model armed with proven proprietary tools and methodologies, skilled human capital and SEI CMMI-Level 5 certification. For additional information logon to: [www.hexaware.com](http://www.hexaware.com)

## **Safe Harbor Statement**

Certain statements in this press release concerning our future growth prospects are forward-looking statements, which involve a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Hexaware has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry.

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