



ITC Limited
Virginia House
37 J. L. Nehru Road
Kolkata 700 071, India
Tel. : 91 33 2288 9371
Fax : 91 33 2288 4016 / 1256 / 2259 / 2260

1st April, 2016

The Manager
Listing Department
National Stock Exchange
of India Ltd.
Exchange Plaza
Plot No. C-1, G Block
Bandra-Kurla Complex
Bandra (East)
Mumbai 400 051

The General Manager
Corporate Relationship Dept.
BSE Ltd.
1st floor, New Trading Ring
Rotunda Building, P. J. Towers
Dalal Street, Fort
Mumbai 400 001

The Secretary
The Calcutta Stock
Exchange Ltd.
7, Lyons Range
Kolkata 700 001

Dear Sirs,

Statement on Investor Complaints for the Quarter ended 31st March, 2016

Please find enclosed a statement on investor complaints, required to be provided under Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Yours faithfully,
ITC Limited

(B. B. Chatterjee)
Executive Vice President
& Company Secretary

Encl: A/a.



cc: Securities Exchange Commission
Division of Corporate Finance
Office of International Corporate Finance
Mail Stop 3-9
450 Fifth Street
Washington DC 20549
U.S.A.

cc: Societe de la Bourse de Luxembourg
35A Boulevard Joseph II
L-1840 Luxembourg.

ITC Limited

Statement on Investor Complaints for the Quarter ended 31st March, 2016

Number of investor complaints pending at the beginning of the quarter i.e. on 1 st January, 2016	0
Number of investor complaints received during the quarter	1
Number of investor complaints disposed off during the quarter	1
Number of investor complaints remaining unresolved at the end of the quarter i.e. on 31 st March, 2016	0

In terms of the Complaint Identification Policy, approved by the Securityholders Relationship Committee of the Board of Directors of the Company, which lays down the procedure for identifying and dealing with complaints, the aforesaid complaint, relating to transmission of shares, qualified as a complaint. The said complaint was promptly resolved.

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**(B. B. Chatterjee)
Executive Vice President
& Company Secretary**



**(Arun Bose)
Head - Investor Service Centre**

Dated : 1st April, 2016.