



GlaxoSmithKline Pharmaceuticals Ltd.
GSK House,
Dr. Annie Besant Road, Worli,
Mumbai - 400 030

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Email: askus@gsk.com

January 9, 2017

To,

BSE LIMITED
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai - 400001
Dear Sir,

THE NATIONAL STOCK EXCHANGE OF INDIA LIMITED
Exchange Plaza, 5th Floor, Plot No. C/1, G Block
Bandra-Kurla Complex, Bandra (East)
Mumbai - 400051

Statement of investor complaints for quarter ended 31st December, 2016

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below the statement of investor complaints of GlaxoSmithKline Pharmaceuticals Limited for the quarter ended 31st December, 2016.

Particulars	No of complaints
Complaints pending as on 1 st October, 2016.	Nil
Complaints received during 1 st October to 31 st December, 2016	64
Complaints resolved during 1 st October to 31 st December, 2016	62
Complaints pending as on 31 st December, 2016.	2*

*Resolved on January 2, 2017.

Thanking you,

Yours faithfully
For GlaxoSmithKline Pharmaceuticals Limited

Ajay Nadkarni
General Manager – Administration
& Company Secretary

KCPL/GXP/CL41/2017
January 9, 2016

Mr. Ajay Nadkarni
M/s. GlaxoSmithKline Pharmaceuticals Limited
Dr. Annie Besant Road
Worli
Mumbai-400025.

Sub : Investor Grievance Certificate for the quarter ended 31st December, 2016

Dear Sir,

With reference to the above, we are pleased to furnish below the status of the Investor complaints under SEBI (Listing Obligations & Disclosure requirements), Regulations, 2015 for the quarter ended 31st December 2016.

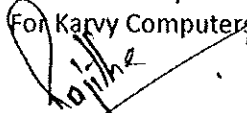
Description of Complaint	Opening Balance as on 01.10.2016	Received during the Period 01.10.2016 to 31.12.2016	Attended/Resolved during the Period 01.10.2016 to 31.12.2016	Pending as on 31.12.2016
Non-receipt of Dividend	NIL	49	49	NIL
Non-receipt of Annual reports	NIL	01	01	NIL
Non receipt of share certificates	NIL	05	05	NIL
SEBI	NIL	07	05	02
Stock Exchange	NIL	02	02	NIL
Total	NIL	64	62	02*

* Resolved on 02/01/2017

This is for your information and record.

Thanking you,

Yours faithfully
For Karvy Computershare Pvt. Ltd


Rajitha C
Sr. Manager



Karvy Computershare Private Limited

Corporate office: "Karvy Selenium Tower B", Plot No. 31 & 32, Financial District, Nanakramguda, Gachibowli, Hyderabad- 500 032, Telangana, INDIA. T: +91-40-67162222, 33211000, F: +91-40-23420814, e-mail: support@karvy.com

Registered Office: Karvy House, 46, Avenue 4, Street No.1, Banjara Hills, Hyderabad - 500 034.
T: +91-40-2331-2454/2332-0751/752/251 | F: +91-40-2331-1968 | www.karvy.com | www.karvycomputershare.com | CIN: U72400TG2003PTC041626

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