

INVESTOR GRIEVANCES STATISTICS

June, 2009

A) Complaints Against Companies listed on BSE:

TYPE OF COMPLAINTS	COMPLAINTS RECEIVED			COMPLAINTS RESOLVED		
	Against Active Companies	Against Suspended Companies	Total	Against Active Companies	Against Suspended Companies	Total
I	8	0	8	14	1	15
II	43	1	44	55	2	57
III	40	6	46	45	3	48
IV	100	19	119	96	4	100
V	11	2	13	8	0	8
TOTAL	202	28	230	218	10	228

The complaints are during the month, BSE Ltd. received 230 complaints against 179 listed companies. In the same period 228 complaints were resolved against 139 listed companies. These resolved complaints include complaints brought forward from the previous periods.

Type I : Non-receipt of refund orders/allotment letters/stock invest.

Type II : Non-receipt of dividend/interest

Type III : Non-receipt of share/debenture certificates after transfer/endorsement/conversion and bonus shares.

Type IV : Non-receipt of Annual Reports, right forms/interest on delayed receipt of refund order/dividend, etc.

Type V : Non-receipt of credit with Depository Participants.

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**COMPANIES WITH HIGHEST NUMBER OF COMPLAINTS
PENDING AT THE END OF THE MONTH.**

Sr. No.	Company Name	Category	Number of complaints pending at the end the month
1	Vatsa Corporations Ltd.	Z	1054
2	Pentafour Products Ltd	Z	271
3	Mukerian Papers Ltd.	Z	170
4	Usha (India) Ltd.	Z	152
5	Panchmahal Cement Ltd.,	Z	151
6	Enkay Texfoods Industries Ltd.,	Z	151
7	Montari Industries Ltd.,	Z	131
8	Mesco Pharmaceuticals Ltd.	Z	123
9	Eastern Minning & Allied Ltd.	Z	100
10	Toheal Pharmachem Ltd.	Z	99

Trading in the securities of the aforesaid companies has been suspended.

B) Arbitrations between Trading Members and Non-Trading Members.

I	No. of Arbitrations pending at the beginning of the month	124
II	No. of Arbitrations received during the month	78
III	No. of Arbitrations decided during the month	65
IV	No. of Arbitrations pending at the end of the month	137
V	Agewise classification of Arbitrations stated in IV above:	
	i) < 3 months	114
	ii) 3 months to 6 months	18
	iii) > 6 months	5